Guide to applying Section 138 on the NSW Planning Portal

1. Click on the following link which will take you to the screen below

Section 138 of the Roads Act 1993 | Planning Portal - Department of Planning and Environment (nsw.gov.au)

https://apps.planningportal.nsw.gov.au/prweb/IAC/app/default/Cc0BJSdJ6OdBNUpuWBJD7zYCxcJRCjpn*/ISTANDARD















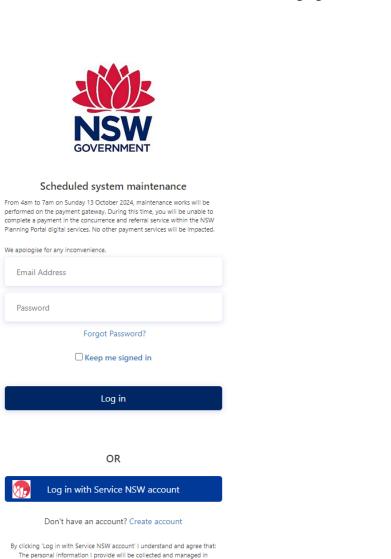
Why are you seeing this screen?

The Department has developed a new approach to logging into the NSW Planning Portal. If you had bookmarked or created a Favourite of the old URL (the web address of the login page), please replace it with the new URL that will display when you click on "Please click here to log in to the NSW Planning Portal".

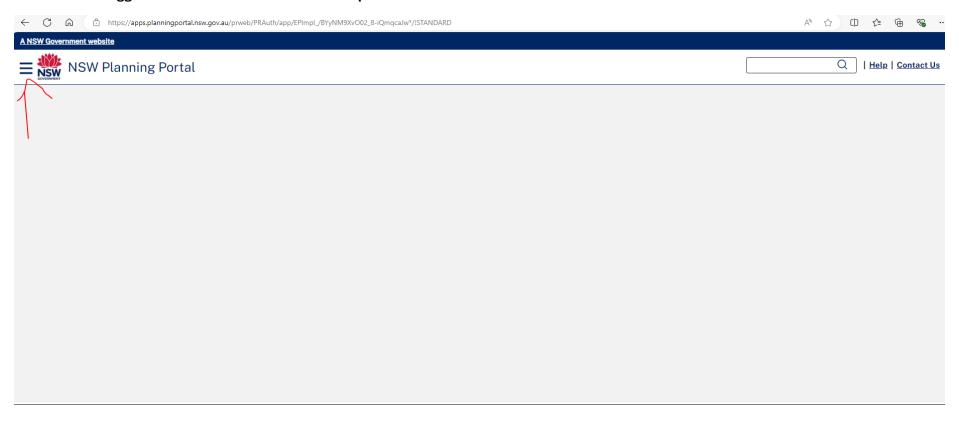
Please click here to log in to the NSW Planning Portal

If you have not registered for an account than scroll down and click "Register NSW Planning Portal account"

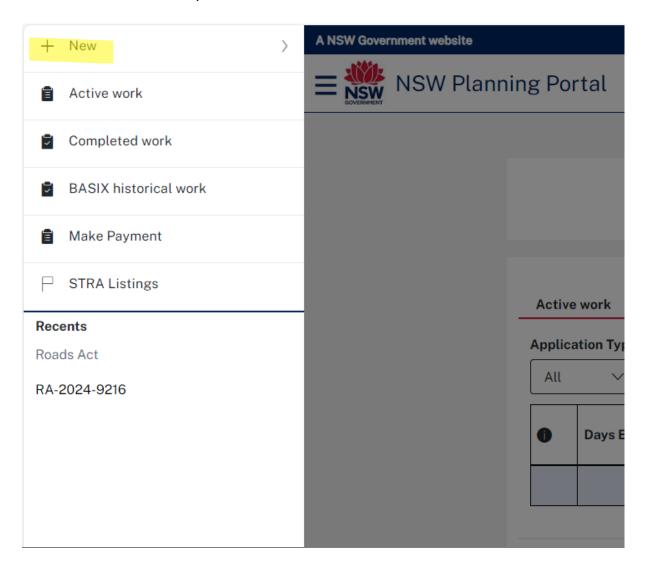
if you have a Service NSW account - Used for Driverlicence/Photo ID. Loging with that account / create a new account



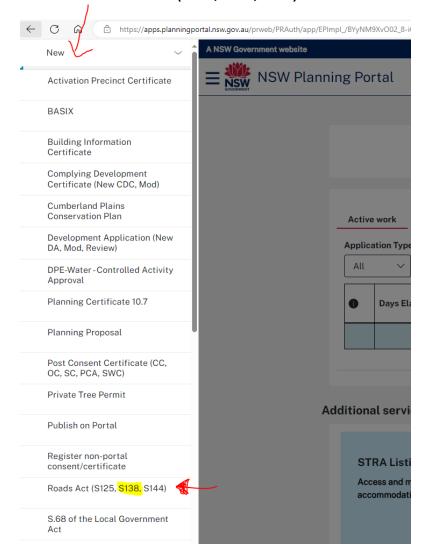
2. Once Logged in click the Tab button on the top left hand side as shown below



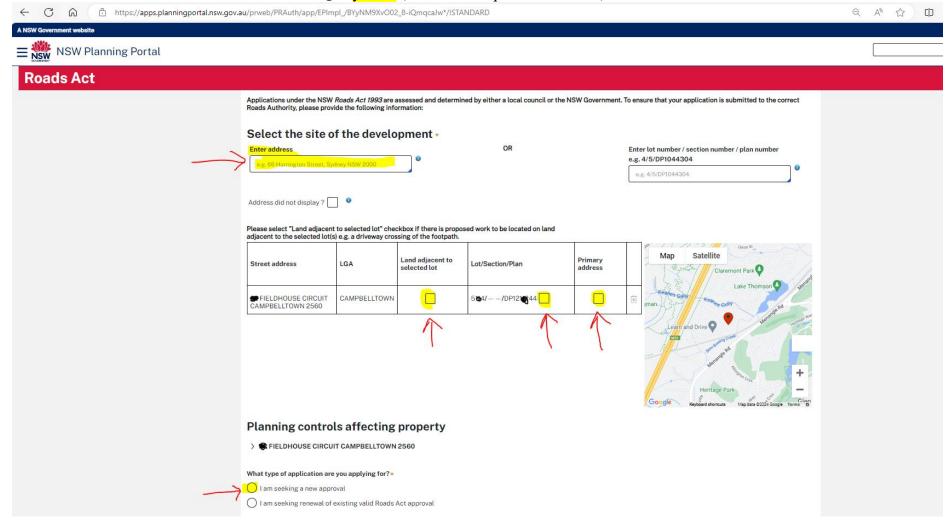
3. Once tab button is clicked, select "New" as shown below



4. Then select "Roads Act (S125, S138, S144)

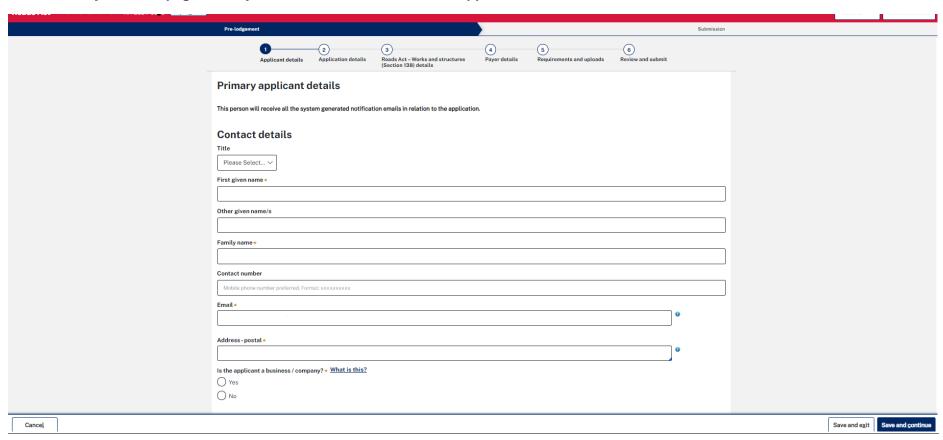


5. Enter address in address box & tick the following in yellow (ensure all 3 squares are tickets)



What type of application are you applying for? I am seeking new approval. I am seeking new approval. I am seeking renewal of existing valid Roads Act approval. What section of the Roads Act is approval being sought under? Roads Act - Outdoor dining (Section 125). Roads Act - Works and structures (Section 138). Please select at least one Section. The address you have entered is within a Local Government Area that is currently receiving applications only for the above Roads Act approvals. You will need to contact council directly for any other Roads Act approvals.

7, It will take you to this page where you can enter the details for the application



Applicant



Submitting a Section 138 Application

This guide provides steps on how to submit a Section 138 of the Roads Act (Section 138) application online to participating roads authorities via the NSW Planning Portal (the Portal).

To submit a Section 138 application via the Portal, you will need an NSW Planning Portal account. If you do not already have an account, please refer to our *Registering for the NSW Planning Portal* quick reference guide.

Overview

- A roads authority is the consent authority that assesses and determines Roads Act applications. The roads authority is most commonly a council, but it can also include State agencies.
- Applicants can apply under one or more sections (Sections 125, 138, and 144) of the Roads Act in one application.
- Applicants can apply for a new approval or renew an existing one.
- The roads authority will assess and determine each section of the Roads Act separately.

Throughout the online application form, there are four commonly used symbols and links.

Symbol	Description
*	A red asterisk indicates a mandatory field.
1	A blue triangle in the bottom right-hand corner of a field indicates predictive text. As you begin to type, this feature makes suggestions based on what you have typed so far. Select the correct option from the list.
•	An Information icon indicates a tooltip. When you hover your mouse over the icon, helpful information will display.
What is this?	This is a hyperlink. When you click on this link, additional information will display. Click on the in the top right-hand corner of the field to close it.

Applicant

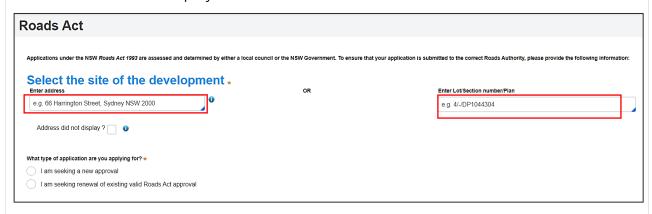


Creating a new application

 Log in to the NSW Planning Portal and select Roads Act from the New dropdown menu.



The Roads Act screen displays.



2. **Enter** the site address or Lot/Section number/Plan of the works or activities being proposed.

As you type, the system will autosuggest addresses or the lot/section number/plan based on the information entered. **Select** the correct address or lot/section number/plan from the list.

You may enter additional site addresses, if applicable.



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The site address will direct your application to the appropriate roads authority for assessment.



Note: If the site address is registered, a map will appear on the right-hand side of the screen, and planning controls affecting the property will appear below the address.

3. Indicate the primary address for this application, the lot/section/plan number and whether any work and structures are proposed in the land adjacent to the lot(s). It is mandatory to select a Primary address and the Lot/Section/Plan.

You can delete the address by **clicking** on the bin icon **l**. The bin icon will only display if the primary address tick-box is not selected.

Note: If your address is not registered, **select** the 'Address did not display?' tick-box and **enter** the address manually in the added text field, Enter address.

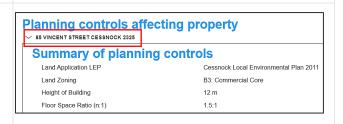
This will disable the predictive text feature and map functionality.

Identify the primary address and **enter** and **select** the relevant local government area or State agency from the list.

Note: If the site address is registered, you can view the planning controls affecting the property by **clicking** on the arrow next to the property address.







Applicant



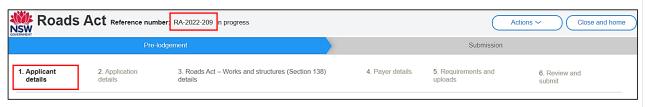
4. **Indicate** the type of application you are seeking. What type of application are you applying for? * I am seeking a new approval I am seeking renewal of existing valid Roads Act approval Note: If you are applying to renew an existing valid Roads Act approval, you will be prompted to enter details regarding your current Roads Act application. 5. Select Section 138 - Works and What section of the Roads Act is approval being sought under? * What is this? Roads Act - Outdoor dining (Section 125) structures as the approval type. Roads Act - Works and structures (Section 138) Roads Act - Road events (Section 144) Note: You can apply for one or more sections (Sections 125, 138, and 144) of the Roads Act in one application. In cases where the appropriate roads authority is not currently receiving Roads Act applications through the Portal, an information message will display after you click Next instructing you to contact that authority. I am seeking a new approval I am seeking renewal of existing valid Roads Act approval What section of the Roads Act is approval being sought under? * What is this? The address you have entered is within a Local Government Area that is not currently receiving Roads Act applications via the NSW Planning Portal. You will need to contact the roads authority directly to complete this application. A message will also display if the roads authority is only receiving some of the Roads Act approvals through the Portal. If you wish to apply for an approval that is not listed, please contact the roads authority. What type of application are you applying for? * I am seeking a new approval I am seeking renewal of existing valid Roads Act approval What section of the Roads Act is approval being sought under? * What is this?

Roads Act – Road events (Section 144) The address you have entered is within a Local Government Area that is currently receiving applications only for the above Roads Act approvals. You will need to contact council directly for any other Roads Act approvals. 6. Click Next to continue to the next step. Next **Note**: You cannot return to this screen after clicking Next.

Applicant



The Applicant details screen displays. The system assigns a unique reference number with an RA prefix that displays at the top of the screen.



For a Roads Act application, you will need to complete six steps for a Section 138 and another step for each additional section requiring approval, if any, as follows:

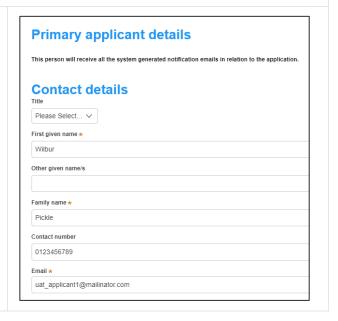
- 1. Applicant details
- 2. Application details
- 3. Roads Act Outdoor dining (Section 125) details
- 4. Roads Act Works and structures (Section 138) details
- 5. Roads Act Road events (Section 144) details
- 6. Payer details
- 7. Requirements and uploads
- 8. Review and Submit.

Capturing Applicant details

Some Contact details fields are populated automatically based on your registration profile, but you can change them as needed.

7. **Verify** (and edit, if needed) the primary applicant's contact details including first and family name, contact number and a valid email address.

The email address provided should be the same email address the primary applicant uses to log in to the Portal. This email address will receive all correspondence sent via the Portal.



Applicant



8. **Enter** your postal address. As you type, the system will auto-suggest addresses based on the information entered. **Select** the correct address from the list.

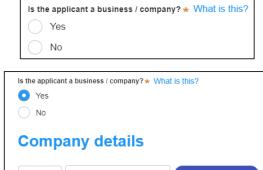


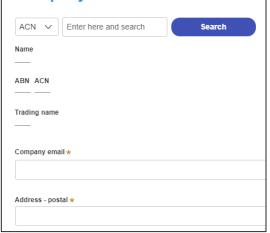
Note: If you would like to enter a Post Office Box address, you will need to enter it manually as the system does not offer an auto-suggest feature.

9. **Indicate** if the applicant is a business / company.

If Yes:

- Search for the company by selecting ACN, ABN, or Name from the drop-down options
- Enter the ACN, ABN, or company name in the search field
- Click Search
- Select the business from the list provided
- Enter the Company email and postal address.





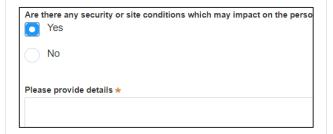
10. **Select** Add applicant to add an applicant.



Note: If you are adding more than one applicant to this application, follow the prompts to enter the additional applicant's information.

11. **Indicate** if there are any security or site conditions which may impact the inspection (e.g., locked gates or animals).

If Yes, please provide details in the added text box.



Applicant



12. **Enter** details of the person that will provide access to the site, if they are different to the primary applicant.

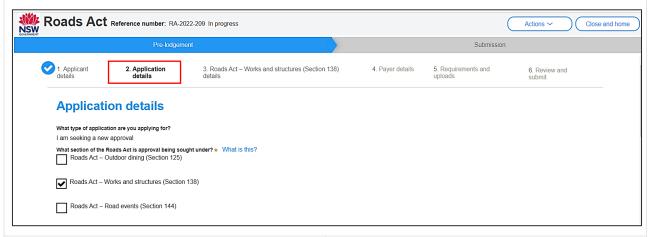


13. **Click** Save and continue to progress to the next step.

Save and <u>c</u>ontinue

Note: You can also click Cancel to exit, or Save and exit to save all information entered to date, and return to your Dashboard. Save and exit will work only if you have completed all mandatory fields.

The Application details screen displays. Your selections made on the first screen will display here in a read-only format, including the type of application, the section(s) of the Roads Act and the site(s) of the works and structures.



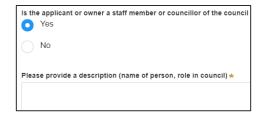
14. Indicate if the Section 138 application relates to an existing Complying Development Certificate (CDC) or Development Application (DA) or select No related application.

s this Roads Act application related to a development application (DA) or		
	Complying Development Certificate (CDC)	
	Development Application (DA)	
	No related application	

Note: In the case of an existing CDC or DA, you will be prompted to enter the reference number. If you submitted the CDC or DA via the Portal, the reference number links this application to the CDC or DA.

15. **Indicate** whether the applicant or owner is a staff member or councillor of the council assessing the application.

If Yes, please provide a description in the added text box.

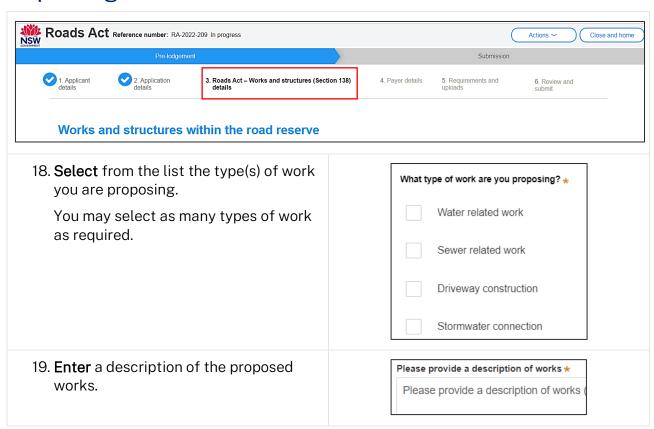


Applicant



16. Indicate whether the applicant or Does the applicant or owner have a relationship with any staff or councillor of the council Yes owner has a relationship with any staff No or councillor of the council assessing the application. Please provide a description (name of person, role in council, relationship to the person) If Yes, please provide a description in the added text box. 17. Click Save and continue to progress to Save and continue the next step. Note: If you need to go back to the previous Previous screen to make changes, click Previous in the bottom left-hand corner of the screen.

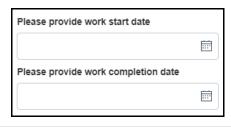
Capturing Section 138 details



Applicant



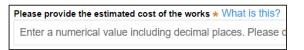
20.If known, **enter** the work start and completion dates or **select** dates by clicking on the calendar icon.





Note: The system will calculate the duration of work in days once both start and completion dates are entered.

21. **Enter** the estimated cost of works in numerical value.

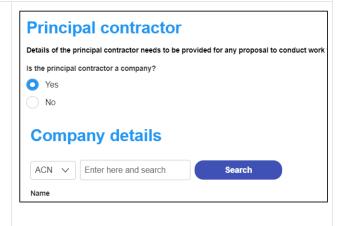


Step **22** and Step **23** are optional, though if known, the information may be helpful to the roads authority.

22. **Indicate** if the principal contractor is a company.

If Yes:

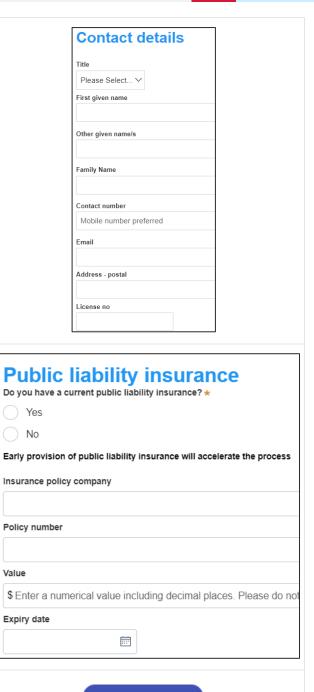
- Search for the company by selecting ACN, ABN, or Name from the drop-down
- Enter the ACN, ABN or company name in the search field
- Click Search
- **Select** the business from the list provided.



Applicant



23.**Enter** the contact details for the principal contractor.



24.**Indicate** if you have a current public liability insurance policy.

If Yes, **enter** the policy details. A copy of your public liability insurance policy will be a required upload at the end of this application.

25.**Click** Save and continue to progress to the next step.

Save and <u>c</u>ontinue

Applicant

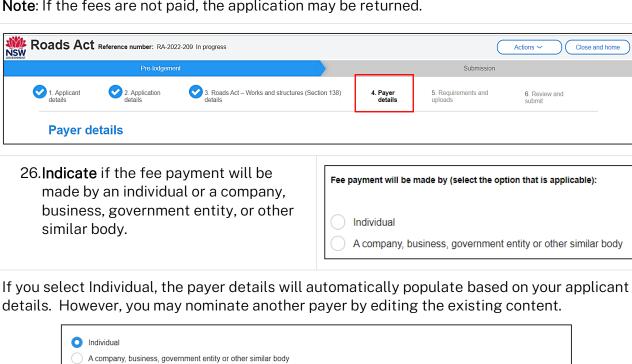


Capturing Payer details

The fees are calculated according to the roads authority's policy.

After you submit your Section 138 application, the roads authority will review it for completeness of information, calculate the fees payable, and then contact you to arrange payment. Fee payment will take place outside the Portal

Note: If the fees are not paid, the application may be returned.



Other given name/s

uat_applicant1@mailinator.com

The applicant details have been pre populated below. To amend the information within the field, please type over the top of the content.

Mr

Wilbur

First given name *

Contact number *

0123456789

Billing address *

85 VINCENT STREET CESSNOCK 2325

Family name *

Pickle

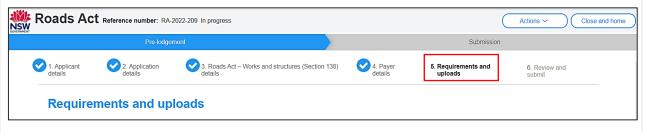
Applicant



If you select a company, business, Enter here and search Search government entity or other similar body: Name ∨ **Search** for the company by **selecting**, Name ACN, ABN, or Name from the dropdown options ABN ACN Enter the ACN, ABN or name in the search field Trading name Click Search **Select** your business from the list Company email * provided **Enter** the Company email and billing address. Billing address * e.g. 66 Harrington Street, Sydney NSW 2000 27. Click Save and continue to progress to Save and continue the next step.

Requirements and Uploads

Listed under Required documents, the Portal identifies which documents you must upload as part of your Section 138 application and any other section approvals that may be required. However, the applicable roads authority may require additional documents, in which case you should contact them or visit their website to find out what they need you to include in your application submission.

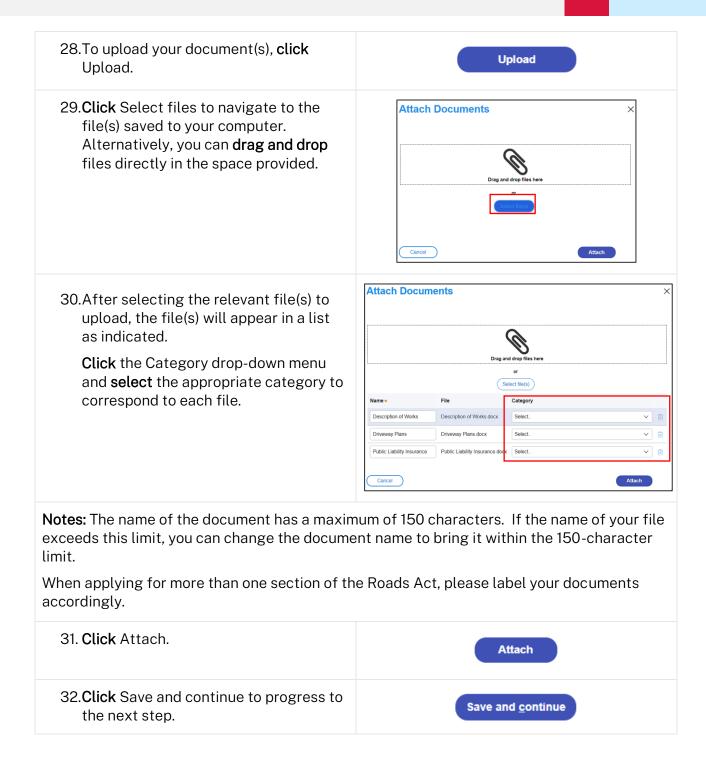


The maximum file size is 300MB.

To amend attachments, please delete the original and upload a replacement document.

Applicant

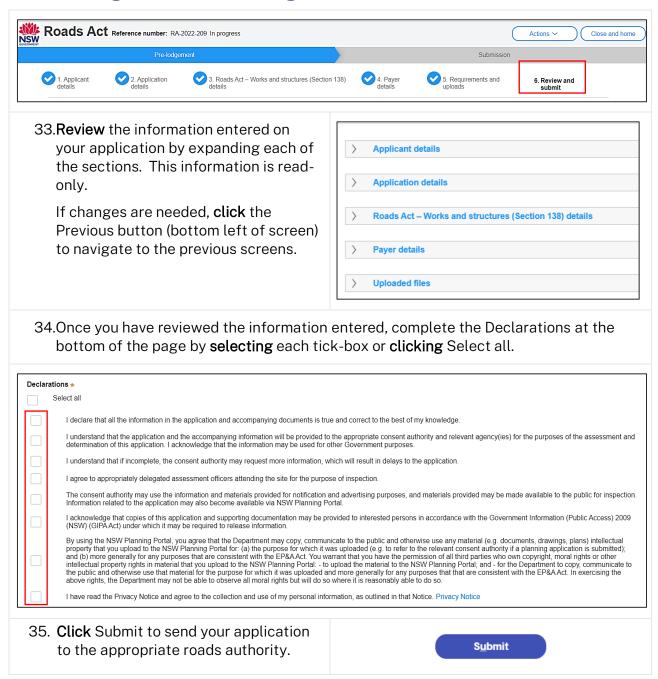




Applicant



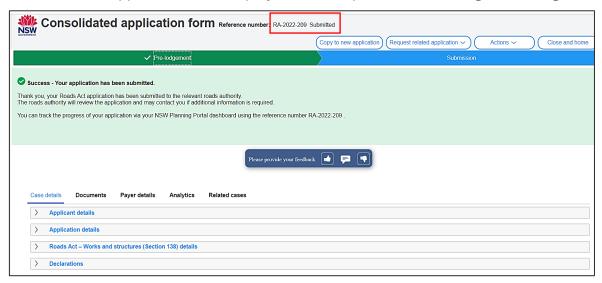
Reviewing and submitting



Applicant



The Consolidated application form displays. This completes the Pre-lodgement stage.



When you click Submit:

- The system creates a Consolidated application form that has a unique identifying number with the prefix 'RA' (RA-YYYY-XXX).
- The Consolidated application form, a <u>read-only</u> application, allows you to apply for one
 or more sections of the Road Act in one application. Please note that you cannot
 perform any actions from the Consolidated application form.
- The system also creates a <u>separate</u> application for <u>each section</u> of the Roads Act that requires approval. Links to these section applications are available in the Related Cases tab.
- Each section application is also assigned a unique RA identifying number.
 - As an example, if you apply for one section of the Roads Act, say a Section 138, then the system will assign two unique RA identifying numbers, one for the Section 138 application and one for the Consolidated application form.
 - Alternatively, if you apply for two sections of the Roads Act at the same time (say Section 125 and Section 138), then the system will assign three unique RA identifying numbers, one each for Sections 125 and 138, as well as one for the Consolidated application form.
- The system generates a Roads Act (RA) application form, which includes details of all sections of the Roads Act that require approval.
- You can find your Section 138 application in Active work on your Dashboard and the Consolidated application form in Completed work also on your Dashboard.

Applicant

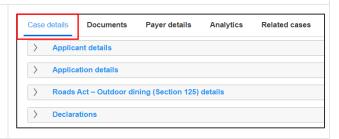


- Five tabs will display:
 - Case details contains information entered by you during the pre-lodgement stage.
 - Documents will include links to all documents uploaded by you, the roads authority and any system-generated documents.
 - Payer details
 - o Analytics this is a high-level milestone marker.
 - Related cases includes links to the Consoldated application form, the Section 138 application and any related section applications that require approval. As the section application(s) progress, this tab will also include links to any child/sub cases created such as requests for information and referrals to agencies.

The information contained in the tabs is read-only and for the Section 138 application will grow as the application progresses. These tabs can also be viewed by the roads authority.

 To review the information entered, click the Case details tab and click

Expand to display the details.



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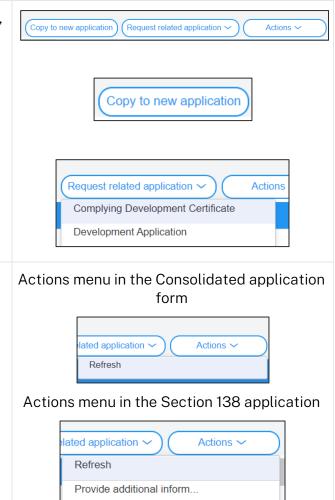


- As soon as you submit your application, you can perform any of the following actions:
 - a. Copy to new application start a new Roads Act application. The system will copy the details from this application to a new one.
 - Request related application start a Complying Development Certificate or a Development Application related to your Roads Act application.



From the Consolidated application form, your only option is to Refresh your screen.

From the Section 138 application, which you can open from the Related cases tab or from Active work on your Dashboard, you can provide additional information to the roads authority or withdraw the Section 138 application.



Withdraw

Applicant

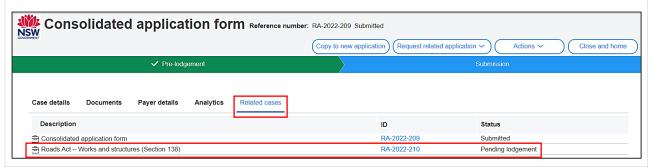


Viewing Documents

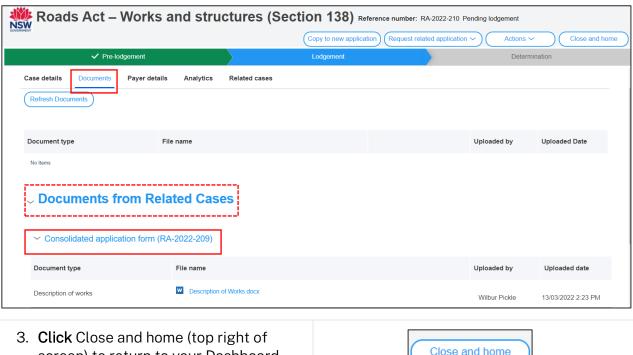
You can find all documents in the Documents tab of both the Section 138 application and the Consolidated application form.

The Consolidated application form includes all documents you uploaded during the prelodgement stage. The system-generated Roads Act (RA) application form is also included.

1. To open your Section 138 application from the Consolidated application form, **click** on the Section 138 ID link in the Related cases tab.



2. To view the documents uploaded with your application, click the Documents tab of your Section 138 application and then, click to expand the subsection – 'Documents from Related Cases'.



screen) to return to your Dashboard and Active work.

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What happens Next?

- Your Section 138 application will workflow to the appropriate roads authority.
- The system generates two email notifications for the Section 138 application, one to the applicant and any additional contacts and the second to the appropriate roads authority.
- In cases where you have requested approval for more than one section of the Roads Act, the roads authority will assess and determine each section separately.
- To respond to any requests for information made by the roads authority regarding your Section 138 application, you must do so via your Section 138 application and <u>not</u> the Consolidated application form.
- Should your Section 138 application be accepted for assessment, you will be notified by email. In addition, the system will generate an RA lodgement form, which includes information relevant to your Section 138 application.

End of steps.

If you need more information

- Click the Help link at the top of the screen to access the NSW Planning Portal help pages and articles.
- Review the Frequently Asked Questions https://www.planningportal.nsw.gov.au/help/frequently-asked-questions and / or
 contact ServiceNSW on 1300 305 695.