

## **5. PETITIONS**

**No Petitions this round**

## **6. CORRESPONDENCE**

### **6.1 Facilities at the Service NSW Macarthur Service Centre**

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#### **Attachments**

1. copy of letter to Council from the Parliamentary Secretary for Treasury (contained within this report)
2. copy of letter from Council to Minister for Finance, Services and Property (contained within this report)

Response to Council's letter regarding toilet facilities at the Service NSW Macarthur Service Centre.

#### **Officer's Recommendation**

That the letter be received and the information be noted.

#### **Council Meeting 16 August 2016 (Lake/Greiss)**

That the letter be received and the information be noted.

#### **Council Resolution Minute Number 130**

That the letter be received and the information be noted.

# ATTACHMENT 1



**Matt Kean MP**  
Parliamentary Secretary for Treasury

Our Ref: D16/6847

JUL 26 '16 07:32:47 RCVD

Ms Lindy Deitz  
General Manager  
Campbelltown City Council  
PO Box 57  
CAMPBELLTOWN NSW 2560

Dear Ms Deitz

**Service NSW – Macarthur Service Centre**

Thank you for your correspondence of 2 May 2016 to the Minister for Finance, Services and Property on behalf about Macarthur Service Centre. The Minister has asked me to respond to you on his behalf.

I acknowledge your comments about toilet facilities at Macarthur Service Centre, located in Gregory Hills.

I am advised that careful consideration was given to the provision of toilet facilities during the time of designing the Macarthur Service Centre. Like many other organisations, a decision was made to locate facilities in the staff area, for reasons such as health, safety and security. Customers may ask a staff member for access to the staff toilets and they will be escorted to them.

I am advised that public toilet facilities were not provided at the former Ingleburn and Campbelltown motor registries.

Thank you for your continued interest in Service NSW. Feedback such as yours is important in shaping the growth and future of Service NSW and I would like to thank you for taking the time to provide your comments.

If you wish to discuss this matter further, please contact Mr Ben Johnson, A/Director, Corporate Relations at Service NSW, on 8059 2162 or [ben.johnson@service.nsw.gov.au](mailto:ben.johnson@service.nsw.gov.au).

Yours sincerely

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**Matt Kean MP**  
Parliamentary Secretary for Treasury

15.7.16

## ATTACHMENT 2



2 May 2016

The Hon Dominic Perrotet MP  
Minister for Finance and Services and Property  
GPO Box 5341  
SYDNEY NSW 2001

Dear Minister,

### **Facilities at Service NSW Centre Gregory Hills**

As you are aware, Campbelltown City Council has, and continues to, oppose the closure of the Roads and Maritime Services Registry offices located at Ingleburn and Campbelltown.

With the new Service NSW Centre at Gregory Hills now operational, Council has been contacted by concerned residents regarding the provision of toilet facilities at the new centre.

At the Council meeting on 19 April 2015, Council resolved to:

" ...write to the Minister for Finance and Services requesting the provision of toilet facilities at the Gregory Hills Service NSW Centre and that a copy of the letter also be sent to Member for Camden, Mr Chris Patterson MP, Member for Macquarie Fields, Mr Anoulack Chanthivong MP and Member for Campbelltown, Mr Greg Warren MP."

Also, attached for your information is a recent article from the Macarthur Chronicle which highlights the community concerns regarding the Service NSW Gregory Hills Centre facilities.

Having regard to the above, it is urgently requested that the Minister review the provision of toilet facilities at the Gregory Hills Service NSW Centre.

If you require any further information please contact Mr Michael Sewell, Director Business Services on 4645 4663.

Yours sincerely

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Lindy Deitz  
General Manager

GREGORY HILLS

# Loo needed urgently

Failure to provide public toilets at Service NSW a disaster, says elderly customer

Kimberley Calnes

THE *Macarthur Chronicle* is calling on the State Government to install public toilets at Macarthur Service Centre as a matter of urgency.

The community has demanded public toilets at the new Service NSW centre at Gregory Hills as part of our Go Macarthur campaign.

We don't believe residents who have travelled long distances to the new centre should have to hang on.

Nor should they have to seek out amenities at nearby stores

Leumeah resident Alex Clark, 85, was told to go to Masters Home Improvements, which is a 190m walk, or McDonald's, 270m away.

"It takes me at least 20 minutes to get there and then there are no public toilets," Mr Clark said.

"Quite frankly the move to Gregory Hills was not in everyone's interest and the failure to plan public bathroom facilities for those having to travel to the centre is a complete disaster.

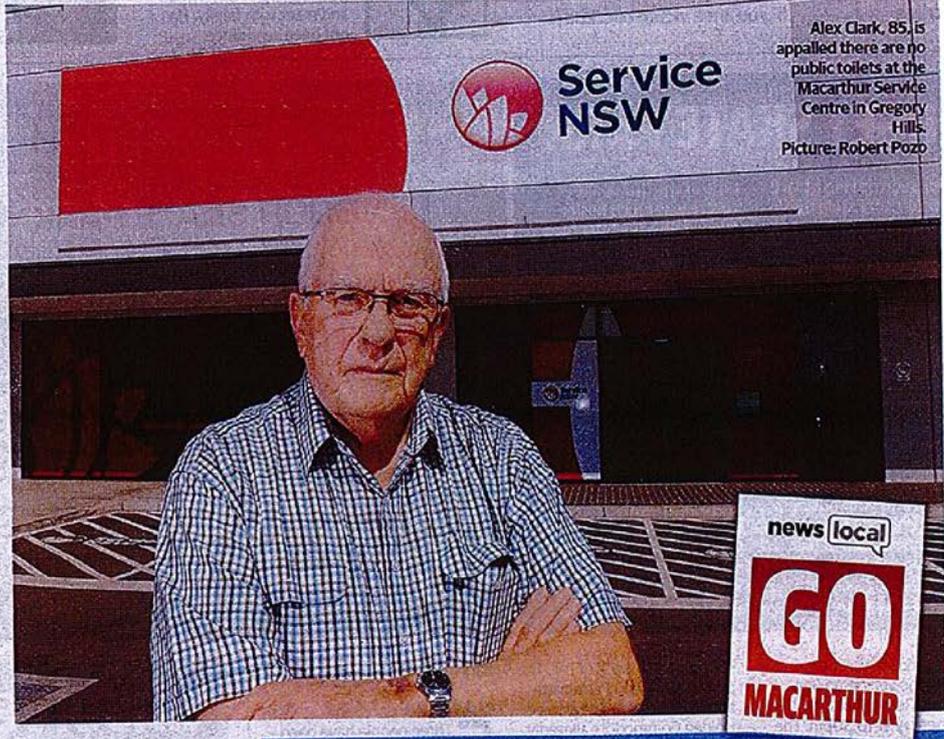
"We have an ageing population in the Macarthur region and all of those who wish to continue driving will be forced, at some time, to travel to the centre at Gregory Hills.

"Ageing populations are subject to a greater variety of ailments which will be sorely tested if there are no public bathroom facilities provided at this centre."

The one-stop shop at Steer Rd, which followed the closure of Roads and Maritime Services offices at Campbelltown, Ingleburn and Narellan last year, is one of the biggest Service NSW stores.

It has 18 counters, 24 self-service kiosks, four driver-testing stations, concierge counters and free Wi-Fi.

Mr Clark said he had written a letter to NSW Finance and Services Minister Do-



Alex Clark, 85, is appalled there are no public toilets at the Macarthur Service Centre in Gregory Hills. Picture: Robert Pozo

minic Perrotet but failed to receive a reply.

"They (Roads and Traffic Authority centres) were always very close to shopping centres. There are no shops near the Gregory Hills centre," he said.

"I won't let this rest. It's a requirement to provide a toilet. It's just infuriating."

After the publication of the *Chronicle's* report "One-stop shop shortfall" on April 12, Campbelltown Council decided to write to the Mr Perrotet requesting the provision of toilets at the centre and send a copy of the letter to local MPs.

"Under extreme circumstances, there can be and will be toilets made available," Camden state Liberal Chris Patterson said.

"There are quite a few toilets around the precinct."

## READERS' FURY OVER NO TOILET

There should be toilets in the block for all patrons of the shops there. I was at the pet store yesterday and had to leave to go find a toilet. I was planning on going to the pet store then to Paul's Warehouse but left when there was no toilets available in the complex so they missed out on my spend. I went elsewhere to buy my items.

Teresa Bateup

First they move everything to a place that some of us need to catch two buses and a hefty walk with our walking frames (to get there). Then when we get

there (there are) no toilets. Oh then we need to get home ... all day and no bathroom.

Sandra Chilcott-Smith

What happens when and if Masters closes? When the motor registry was at Campbelltown, they had a toilet there. If you needed to go, you ask the staff and they would kindly let you use it.

Cheryl Grimshaw

Basically inaccessible via public transport for folks with a physical disability. How are the elderly supposed to update photo

identification unless they have someone to take them? A couple of disabled parking spots and no bathroom in an out-of-the-way place is not an improvement. This is supposed to be a service provider. There is no choice as to whether we are customers or not. Access is essential, what a joke!

Sharon Lyons

They should build a toilet block just like they have in shopping centres. To keep it clean could be a job for Work for the Dole.

Linda Hauptmann  
Chronicle Facebook

## **6.2 Parliamentary Secretary for Corrections, Emergency Services, Veterans and the Centenary of ANZAC**

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### **Attachments**

1. copy of letter to Council from Parliamentary Secretary for Corrections, Emergency Services, Veterans and the Centenary of ANZAC (contained within this report)
2. copy of letter from Council to the NSW Premier (contained within this report)

Response to Council's letter regarding opposition to the proposed Super Max Gaol.

### **Officer's Recommendation**

That the letter be received and the information be noted.

### **Council Meeting 16 August 2016 (Rowell/Lake)**

That the letter be received and the information be noted.

### **Council Resolution Minute Number 131**

That the letter be received and the information be noted.

# ATTACHMENT 1



## Daryl Maguire MP

Parliamentary Secretary for Corrections,  
Emergency Services, Veterans and The Centenary  
of ANZAC

IM16/17970  
MLU16/00987

Ms Lindy Deitz  
General Manager  
Campbelltown City Council  
PO Box 57  
CAMPBELLTOWN NSW 2560

JUL 26 '16 07:32:26 RCVD

Dear Ms Deitz

I refer to your letter of 5 June 2016 to the Hon Mike Baird MP, NSW Premier, on behalf of Campbelltown City Council, opposing the construction of a new correctional centre in the Wollondilly area. Your letter was referred to the Hon David Elliott MP, Minister for Corrections, for direct response to you. The Minister has asked me to reply on his behalf.

Council's concern about the construction of a new correctional centre in the Wollondilly area is noted.

I can advise the NSW Government is looking for a suitable site for a new correctional centre to replace Long Bay Correctional Complex (Long Bay) which is not conducive to delivering contemporary correctional outcomes. Given that many of the facilities at Long Bay are more than a century old, with limited capacity for upgrade due to the heritage significance of the site, alternatives will need to be considered in the future.

As any new gaol to replace Long Bay will need to be built in the Greater Sydney area, the NSW Government is looking at potential sites in Sydney's south west. A new prison would not only enable better delivery of programs and services to inmates, but would also help to alleviate the problems resulting from the increasing inmate population, and create significant job opportunities in the area.

No decision has been made on the size and location of the replacement prison. Should a suitable site be found, there will be consultation with the relevant community bodies.

Corrective Services NSW will continue to fully utilise Long Bay for the foreseeable period.

I trust the information provided is of assistance.

Yours sincerely

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Daryl Maguire MP  
Parliamentary Secretary

16 July 2016

GPO Box 5341, Sydney NSW 2001

Phone: (61 2) 8574 6290 Email: office@elliott.minister.nsw.gov.au

## ATTACHMENT 2



5 June 2016

The Hon. Mike Baird MP  
NSW Premier  
GPO Box 5341  
Sydney NSW 2001

Dear Premier

### **Opposition to Super Max Gaol**

I refer to the above matter, and advise that at Council's meeting held on Tuesday 17 May 2016, Council resolved:

1. That Council write to the Premier, the Hon Mike Baird and the Minister for Corrections, David Elliott, opposing the plan to build a Super Max Gaol in the Macarthur region.
2. That Council write to Mr Jai Rowell MP, Member for Wollondilly and Mr Greg Warren MP, Member for Campbelltown, thanking them for their public stance opposing the Super Max Gaol and seeking their written support for Council's position in this matter.

Council opposes the proposed plans to establish a Super Max Gaol in the Wollondilly area which has been reported to have the capability of housing 5000 inmates.

Whilst Council understands there is increasing demand for correctional facilities within New South Wales, the recent sudden announcement of the proposed facility has generated significant concerns and opposition within the local community.

Given that the NSW Government has identified South West Sydney as the most significant growth area in metropolitan Sydney for the next 20 years, with new urban release areas at the South West Growth Centre, Mount Gilead and Menangle Park, Wilton Junction as well as significant business centre renewal along the T2 Southern Rail Line, the Government's recent announcement of the proposed Super Max Gaol is entirely incompatible with the future growth planned for the region.

Campbelltown City Council has successfully worked in partnership with the NSW Government regarding future urban growth plans and land release areas within the region and is extremely concerned that local councils and communities in the Macarthur region have not been consulted regarding this proposal.

If you require any further information please contact Michael Sewell Director Business Services on 02 4645 4662.

Yours sincerely

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Lindy Deitz  
General Manager

Civic Centre Queen Street Campbelltown PO Box 57 Campbelltown NSW 2560 DX5114  
Telephone 02 4645 4000 Facsimile 02 4645 4111 TTY 02 4645 4615  
Email [council@campbelltown.nsw.gov.au](mailto:council@campbelltown.nsw.gov.au) Web [www.campbelltown.nsw.gov.au](http://www.campbelltown.nsw.gov.au)  
ABN 31 459 914 087

## **6.3 NSW State Emergency Services**

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### **Attachments**

Copy of letter from the NSW State Emergency Services (contained within this report)

Thanking Council for its continued support during the flood and storm operations in June 2016.

### **Officer's Recommendation**

That the letter be received and the information be noted.

### **Council Meeting 16 August 2016 (Thompson/Borg)**

That the letter be received and the information be noted.

### **Council Resolution Minute Number 132**

That the letter be received and the information be noted.

# ATTACHMENT 1



Thursday 30 June 2016

Campbelltown City Council  
PO Box 57  
CAMPBELLTOWN NSW 2560

JUL12'16 07:40:03 RCVD

Dear General Manager,

**RE: Thank you for your continued support during recent storm events**

On behalf of the NSW State Emergency Service (NSW SES), Sydney Southern Region, I would like to express my sincere appreciation of your support to the NSW SES Volunteers of the Campbelltown Unit during the recent Flood and Storm Operations in June 2016.

This event caused a significant impact on the local community of Campbelltown and surrounding areas. Our volunteers worked tirelessly to assist the community, to recover from these impacts and this could not be achieved without your support and that of your colleagues.

This event produced in excess of 3000 Requests for Assistance (RFA) across Sydney Southern Region with 272 RFAs in the Campbelltown LGA alone.

I would like to take this opportunity to thank you and your colleagues for their continued support to the NSW State Emergency Service and look forward to working with you again in future events.

Kind Regards,

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Samantha Colwell  
Region Controller



**SYDNEY SOUTHERN REGION  
HEADQUARTERS**

4 148-150 Canterbury Road, Bankstown NSW 2200  
PO Box M54, Manahan 2200  
P (02) 9766 9000 F (02) 9766 9060  
E [ssr.admin@ses.nsw.gov.au](mailto:ssr.admin@ses.nsw.gov.au)  
[www.ses.nsw.gov.au](http://www.ses.nsw.gov.au)  
ABN: 88 712 649 015

## **6.4 Replacement of Firefighting Truck**

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### **Attachments**

1. copy of letter from NSW Fire and Rescue (contained within this report)
2. copy of letter from Council to the Minister of Emergency Services (contained within this report)

Response to Council's letter regarding the proposed replacement of the 37 metre Bronto Firefighting Truck.

### **Officer's Recommendation**

That the letter be received and the information be noted.

### **Council Meeting 16 August 2016 (Lake/Mead)**

That the letter be received and the information be noted.

### **Council Resolution Minute Number 133**

That the letter be received and the information be noted.

# ATTACHMENT 1

For Official Use Only



**Fire &  
Rescue NSW**

JUL15'16 08:33:25 RCVD

File Ref. No: FRN15/1435  
TRIM Ref. No: D16/53674

Mr Paul Hawker  
PO Box 57  
Campbelltown NSW 2560

8 July 2016

**Re: Fire & Rescue NSW (FRNSW) changes to fire service resources in the Campbelltown area**

Dear Mayor Hawker,

I wish to inform you that FRNSW as a leading and best practice fire and rescue service, continuously review its service delivery to safeguard people, property and the environment from fires, emergencies, natural and human caused disasters. This ensures our services remain relevant, reliable and keep pace with community and Government expectations.

A risk based review of service delivery in south western Sydney has identified improvements can be achieved in addressing local hazards with changes to the resources allocated to St Andrews Fire Station. Specifically these changes are the replacement of the 37 metre Aerial Ladder Platform (ALP) with a 15 metre Aerial Pumper (AP) and 9000 litre Compressed Air Foam System (CAFS) Tanker in the second half of 2016.

If you wish to discuss the FRNSW resource strategy for south western Sydney please don't hesitate to contact the Area Commander for Metropolitan South Chief Superintendent Craig Brierley on (02) 9587 9605 and we will organise a meeting between us to further explain the strategy.

Yours sincerely

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Assistant Commissioner Rob McNeil  
**Director Metropolitan Operations  
Fire & Rescue NSW**

**Fire & Rescue NSW**  
Corporate Head Office

ABN 12 593 473 110  
PO Box A249,  
Sydney South NSW 1232

[www.fire.nsw.gov.au](http://www.fire.nsw.gov.au)  
T (02) 9265 2999  
F (02) 9265 2979



For Official Use Only

## ATTACHMENT 2



28 June 2016

The Honourable David Elliott  
Minister for Emergency Services  
Level 33  
1 Farrer Place  
SYDNEY NSW 2000

Dear Minister

### **St Andrews Fire Station - Replacement of Firefighting Truck**

A Notice of Motion was discussed at Council's meeting of 21 June 2016 regarding the replacement of a Bronto 37 metre ladder firefighting truck at the St Andrews Fire Station.

It was resolved: *That Council write to you advising of Council's opposition to the removal of the truck and to request that any future replacement be with a like-for-like firefighting truck.*

It would be appreciated if you would consider Council's request and advise us of your determination at your earliest convenience.

If you require any further information with respect to this request, please contact Council's Director City Delivery, Wayne Rylands, on 4645 4637.

Yours sincerely

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Jeff Lawrence  
Acting General Manager