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### Message from the Mayor



It's been an exciting 12 months for Campbelltown City, and I'm proud to have played a part in all that has been accomplished during my first term as Mayor.

We have much to celebrate – from attracting elite level sport to Campbelltown Sports Stadium and committing to the development of the Sports and Health Centre of Excellence, to state-wide recognition for excellence in environmental projects and library programs, and finalising strategies to ensure we capitalise on the opportunities presented by population and business growth.

Campbelltown was the place to be for Western Sydney Wanderers fans this year, with the club playing their three AFC Champions League home games, A-League and FFA Cup matches, at our stadium. In May, we attracted a wealth of international rugby league talent when the stadium hosted the Pacific Test Invitational triple header, while the stadium also hosted NRL preseason and regular season matches.

The vision for a \$26 million Centre of Excellence at Macarthur Heights is taking shape, and will become a reality in the next two years. Work is also underway on options to develop a major sports and entertainment precinct at Leumeah, incorporating the stadium and surrounds into a multipurpose entertainment precinct.

Council's achievements have been acknowledged with a number of awards this year, including three categories at the Local Government Excellence Awards in April – the highest number of awards of any council on the night. The awards included Excellence in Asset Management and Infrastructure Initiatives; Excellence in Creative Communities; and Excellence in Environmental Leadership and Sustainability (population over 100,000).

With Campbelltown's population forecast to almost double to 270,000 over the next 20 years, developing and putting in place plans to ensure the organisation has a strategic response to the opportunities and challenges this unprecedented growth presents has been a vital part of Council's work during the past 12 months. Strategies launched this year included Sport and Recreation, Open Space, Play Space, and the Macarthur Disability Inclusion Action Plan, complemented by the Community Strategic Plan, all of which were developed following extensive engagement and consultation with our local community.

I'd also to thank Campbelltown residents for their overwhelming response to my Charity Gala Dinner fundraiser at Campbelltown Arts Centre in June, with the community rallying to raise more than \$50,000 to support the installation of a new, interactive and accessible playground at Beverley Park School for students with physical, intellectual or multiple disabilities.

While the achievements I've outlined here have been extensive, they are only the highlights of a busy and productive year for Council. I'm looking forward to the year ahead, and to working closely with staff and the wider community to ensure our city continues to thrive.

Cr George Brticevic Mayor of Campbelltown

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### Message from the General Manager



Campbelltown has a great story to tell, and that story is reflected in the pages of this report.

Our city is becoming a more vibrant and contemporary cosmopolitan city, while retaining the open spaces and lifestyle that our community values, and which set us apart from other areas across Sydney.

While Council is moving forward with planning and undertaking projects across the city, it's the Health and Education Precinct that is capturing the imagination of many businesses and industries, both within – and outside of – the city boundaries.

Campbelltown is recognised as a key strategic centre by the NSW Government,

and as an emerging 'Health and Medical University City' by the Greater Sydney Commission, providing an opportunity to develop a precinct which will create jobs, contribute to research and education, and cement Campbelltown's place as a significant metropolitan city. Council is working with key stakeholders to develop a strategy to better leverage local health, education, research infrastructure against the city's unique demographic context, and planning the transformation of our CBD to support the precinct's development.

While our city is experiencing population growth, economic development and a hive of activity around the CBD and new urban release areas, Council also highly values our local natural environment, for which Campbelltown is renowned, and places great emphasis on its protection. Our city's pristine bushland, unspoilt waterways, and prolific wildlife and open spaces offer a diversity of high quality recreational opportunities and experiences. Council's vision is to celebrate these significant assets which contribute to the distinctive character and livability of our contemporary city.

The Western Sydney City Deal has also been of key importance to Council during the past year. The City Deal, between all three levels of government, aims to ensure there is the infrastructure in place to support connectivity between Western Sydney's cities, to simultaneously stimulate jobs growth and the economy, and to support a region that is more liveable and more productive. Council's involvement in the City Deal puts our community at the forefront of state and federal government policy and decision making – helping to achieve the best possible outcomes for our residents and to take advantage of potential public and private investment in our area that will support our growing community into the future.

This is an exciting time for our city, and I'm looking forward to helping shape Campbelltown of the future, and building on the successes of 2016-2017.

Lindy Deitz General Manager



## 2016 - 2020 Campbelltown City Councillors



Cr George Brticevic M: 0408 219 865



Cr Meg Oates M: 0419 467 885



Cr Margaret Chivers M: 0408 182 248



Cr Masood Chowdhury Cr George Greiss M: 0419 183 600



M: 0428 616 716



Cr Karen Hunt M: 0458 783 257



Cr Paul Lake M: 0400 105 150



Cr Darcy Lound M: 0409 829 103



Cr Benjamin Gilholme M: 0429 127 607



Cr Rey Manoto M: 0408 449 981



Cr Ben Moroney M: 0401 812 366



Cr Warren Morrison M: 0437 045 802



Cr Ted Rowell M: 0408 210 493



Cr Bob Thompson M: 0407 953 786



Cr Ralph George M: 0407 112 958

Local government elections are held every four years, with the next elections taking place in September 2020 for the period 2020 - 2024.

Campbelltown has 15 Councillors, who are elected by residents and business owners in the Campbelltown local government area.

The 15 Councillors elect a Mayor and Deputy Mayor every two years. The full Council meets at least once a month, and the general public are able to attend all Council meetings.

## **About Campbelltown**

# Where are we, what are we, and who are we now?

If the City of Campbelltown was made up of 100 people today, there would be:













>70 6
PEOPLE AGED
OVER 70
VEARS OLD











20 WITH A NON-ENGLISH SPEAKING BACKGROUND

<18 2/ PEOPLE UNDER 1











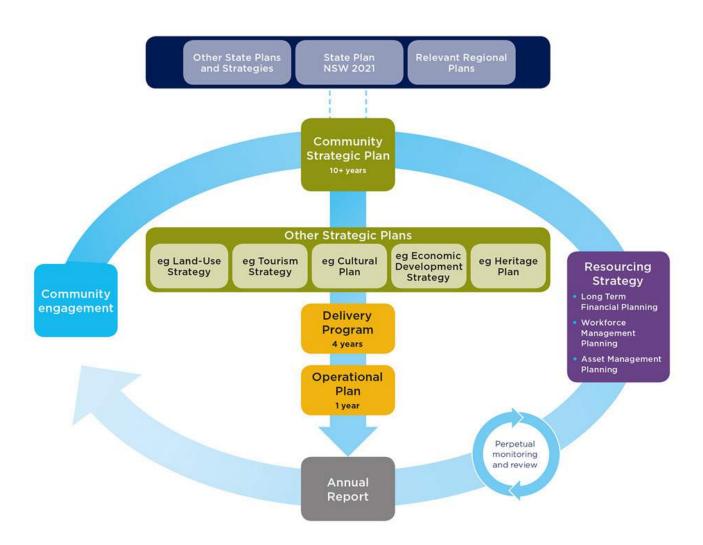
### **About Council**

#### **Community Vision**

A connected community with opportunities to grow in a safe and sustainable environment.

### **Integrated Planning and Reporting**

All NSW councils operate within an Integrated Planning and Reporting (IP&R) framework as a requirement of the Office of Local Government. The IP&R framework requires councils to prepare a package of documents as depicted below:



This Annual Report provides the last update on Council's achievements against the 2013-2017 Delivery Program. Council adopted the 2017-2021 Delivery Program effective from 1 July 2017. This, along with the full suite of Integrated Planning and Reporting documents can be found on Council's website.

### **Objectives**

#### A sustainable environment

- 1.1 Promotion of sustainability
- 1.2 Protection of natural waterways
- 1.3 Care for natural waterways

#### A strong local economy

- 2.1 Encouragement of balanced development within the city
- 2.2 Attraction of business to the local area to create jobs
- 2.3 Promotion of Campbelltown as a regional city through the growth of the city's major business centres

#### An accessible city

- 3.1 The development and implementation of infrastructure plans to support efficient movement around the city
- 3.2 The encouragement of the use of alternative transportation to, from and around the city

#### A safe, healthy and connected community

- 4.1 The provision of a balanced range of services
- 4.2 The provision of clean and safe public spaces
- 4.3 The provision of activities that foster a sense of community spirit

#### Responsible leadership

- 5.1 The encouragement of a collaborative approach across all levels of government
- 5.2 The smooth running of Council's operations
- 5.3 The transparent provision of information to the community to encourage participation in decision making
- 5.4 The sound management of public assets and funds

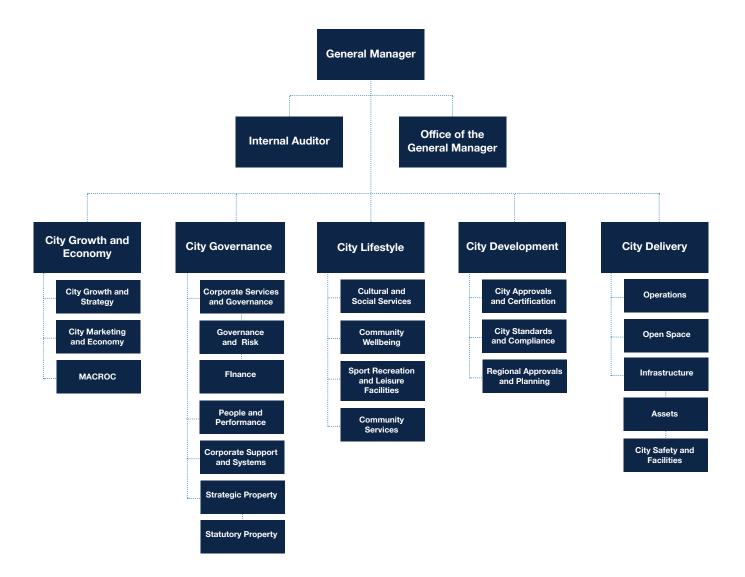
#### **Corporate Values**

There are five corporate values that underpin the culture established within Council's workforce.



## Organisational Structure

Council has five divisions led by the General Manager and five directors.



#### The organisation

Council's executive consists of the General Manager and the Director City Growth and Economy, Director City Governance, Director City Lifestyles, Director City Development and Director City Delivery. During 2016-2017, the directorates within Council have been undergoing a structural review. This review has focused on the functions of each directorate and the efficiency of Council.



#### Office of the General Manager, led by Lindy Deitz

The General Manager, while responsible for the strategic direction and overall management of Council, currently oversees the Internal Audit function.

The following Directors also report to the General Manager:



#### City Growth and Economy, led by Jeff Lawrence

The City Growth and Economy division is tasked with the responsibility to position Council to plan and manage future city growth and change, in ways that are sustainable, add to the city's liveability, ensure its long term resilience, respect its key environmental assets, build our community capacity, facilitate investment and job creation and add value through smart infrastructure and service provision. The Division comprises three sections: City Growth and Strategy, City Marketing and Economy and the administration of the Macarthur Regional Organisation of Councils (MACROC).



#### City Governance, led by Michael Sewell

The City Governance division provides a framework to enable service provision to the community while maintaining a resilient governance regime in an open and transparent manner. City Governance is made up of four key areas, being Corporate Services and Governance, People and Performance, Strategic Property and Corporate Support Systems. Corporate Services and Governance is responsible for Finance, Procurement and Contracts, Governance Risk and Councillor Support. People and Performance provides support in providing contemporary human resources services in recruitment, organisational development, business partnering and industrial relations. Corporate Support systems is responsible for Information Management and Technology, Communications and, most importantly, Customer Service. The Property section is responsible for the statutory obligations in dealing with Council property, as well as the strategic direction of Council's property portfolio with a view to diversifying Council's income stream through the activation of the property portfolio, assisting Council in achieving financial sustainability.

### Organisational Structure



#### City Lifestyles, led by Lisa Miscamble

City Lifestyles creates and enables opportunities that enhance the lifestyle of the Campbelltown community. City Lifestyles plans for people ensuring that liveable places and resilient communities are fostered. The division comprises three sections with a range of operations and services:

- Community Life: undertakes social policy and planning, in partnership with our community, that
  contributes to the overall wellbeing of our community; implements community events and
  activations, asa well as place and community focused projects
- Community and Cultural Services: provides community and cultural opportunities through Campbelltown Arts Centre, Family, Education and Community Services (including long day care, outside school hours care, Bicycle Education and Road Safety Centre, Child and Family Centre, Immunisation) and the four library branches.
- Sport. Recreation and leisure: manages the Campbelltown Sports Stadium and Athletics Track; leisure centres and pools and provides support and assistance to local sporting clubs and associations through the provision of sporting facilities as well as grants.



#### City Development, led by Jim Baldwin

City Development comprises four sections. The City Standards and Compliance section is responsible for companion animal management, monitoring regulated premises and regulation enforcement activities. The Regional Approvals and Planning section is generally responsible for the review and approval of development applications, long-term land use planning and policy, environmental policy and control, and engineering certification for development within greenfield areas, as well as the management of the area of developer contributions and the implementation of sustainability initiatives. The City Approvals and Certification section is generally responsible for the same aspects as the Urban Release of Engagement section, however, its responsibilities include direct customer engagement and development advice and its focus generally lies within the CBD and existing urban precincts. The Waste and Recycling Section is generally responsible for the critical roles of domestic waste collection and disposal, kerbside clean ups, waste education, and managing Council's general waste contract.



#### City Delivery, led by Wayne Rylands

City Delivery comprises three sections; Infrastructure, Open Space and Operations. Infrastructure consists of Assets, Urban Services, Project Delivery, and City Safety and Facilities. Assets is responsible for Council's infrastructure and facilities management and maintenance. Urban Services is responsible for public domain and civil infrastructure planning and design, and transport and stormwater planning, management and design. Project Delivery will provide project management services for the city's major open space and infrastructure projects. City Safety and Facilities is responsible for emergency safety for the community, business continuity, overall management of the city's safety and security, and Council's cleaning and utilities management. Open Space consists of Open Space Planning and Design, and Natural Areas. Open Space Planning and Design is responsible for the planning and design of Council's parks and reserves. Natural Areas is responsible for the planning and management of Council's bushland and nature reserves. Finally, Operations is responsible for both open spaces and infrastructure construction and ongoing maintenance.



### Services and Functions

Throughout 2016-2017, Council provided the following services and functions to the community of Campbelltown. These services and functions are each reported against throughout this report.

#### **Services**

- Provision of environmental education
- Management of natural resources
- · Regulation of environmental compliance
- Management of natural waterways
- Land use planning for the city
- Completion of Development Application assessments
- Support of MACROC
- · Encouraging tourism to the Campbelltown region
- Promotion of city centres
- Provision and maintenance of the road network
- Provision and maintenance of a stormwater and drainage network
- Management of the city traffic network
- Provision and maintenance of the footpath and cycleway network
- Provision of education and care services for children
- · Provision of library services
- · Provision of sport and recreational services
- Provision of services to targeted community groups
- · Operation of Campbelltown Arts Centre
- · Provision of waste management
- · Provision of community safety programs
- Provision of animal care services
- Provision of public health information and services
- Emergency bushland management
- Maintenance of the public spaces of the city
- · Community events
- Community access to Council information
- · Provision of customer service

#### **Functions**

- Governance
- · Business management
- · Work with State and Federal Governments
- Human resources
- Information technology
- · Management of activities to support organisational sustainability
- Asset management
- The management of Council's property assets
- · Financial management
- Economic and employment development
- Marketing and promotion of Campbelltown City as a place for investment



## **A Sustainable Environment**





### A Sustainable Environment

### 1.1.1 - Management of activities to support organisational sustainability

Council commenced implementation of its Sustainability Strategy, focusing on policy development, organisational improvement and reduction of natural resource consumption.

Council continued to monitor its progress towards a sustainable organisation through the use of a Sustainability Accounting Tool (SAT). The SAT offers cost and consumption information on six key areas – electricity, gas, water, paper, waste and vehicle fleet.

Council's Sustainability Committee continued to meet regularly to discuss and facilitate a diverse range of sustainable initiatives. These initiatives involved the development of policies, the design and implementation of on-ground works, the expenditure of funds and project accounting.

Quarterly health check reports were prepared on Council's electricity and paper consumption.

Council commenced upgrades to the HVAC system for the Campbelltown Arts Centre. It is anticipated that the works will reduce the centre's greenhouse gas emissions by 30% and energy cost by 20%.

A 99kW photovoltaic system was installed and initiated on the HJ Daley library. It is anticipated that the system will reduce the facility's energy consumption by more than 45%.

Council continued to implement its Sustainable Paper Authorised Statement and Sustainable Events Policy.

Council commenced a procurement process for installation of 99KWh and 60KWh solar systems at Eagle Vale Leisure Centre and Council's Works Depot respectively.



### **1.1.2** – Provision of environmental education

A total of 68 workshops were provided to the community in cooperation with the Macarthur Centre for Sustainable Living with close to 2000 residents attending. Workshop topics included:

- Green cleaning
- Worm farming and composting
- Garden to table cooking
- · Simple and easy native gardening
- Keeping chickens at home
- No dig gardens and mulching
- Winter vegetable gardens
- Microwave cooking.

To better target different sections of the community, this year saw a number of community spaces being activated for these workshops, including Macquarie Fields and Macarthur Square.

Council released its biannual environmental calendar – 'Your connection to our natural environment'. The calendar is a one-stop-shop for anyone seeking information on environmental events and initiatives happening in the community, and how to get involved.

In collaboration with the Macarthur Centre for Sustainable Living, Council delivered waste, recycling, food avoidance educational workshops to seven Council early learning centres and more than 10 local primary schools.

Council staff delivered 32 environmental education workshops to 2000 local school children on a range of topics, including recycling, composting, storm water education, stewardship through art.

Council provided an interactive education and information stall at the Ingleburn Alive festival that allowed residents to learn about the range of environmental initiatives Council offers to the community.

In celebration of Earth Hour 2017, we held 'Caring for our future' - a free event featuring Aboriginal stories and dance, paying homage to the local environment and its connection to aboriginal people. The event was attended by around 80 people.

The 2017 Catch a Carp fishing competition was held at Eagle Farm Reserve in March, in partnership with the Dharawal Men's Aboriginal Corporation, and saw 530 residents participate in helping to rid the pond of the invasive species, carp.

We worked in collaboration with the Georges River Combined Councils Committee and the Georges River Environmental Education Centre to develop and deliver a comprehensive pilot education program focusing on our local waterways and the importance of reducing stormwater pollution through one of our local primary schools. The program is currently being evaluated prior to offering it to other local schools.

We completed a review of Campbelltown's bushwalking tracks, which aims to identify and promote Campbelltown's bushwalking opportunities.

We worked with the Georges River Combined Councils Committee to engage local high schools in a project on the water cycle and actions to promote water quality.

We continued working on an education program with Year 8 students from Macquarie Fields High School focusing on the environmental values of Simmo's Beach Reserve, aiming to develop innovative, educational signage for the reserve.

### A Sustainable Environment

Council worked alongside Save the Children's Youth Advisory Committee (YAC), supporting local youth to engage the Claymore community in waste related issues such as littering and illegal dumping. This included, providing resources and in-kind support at community events, attending monthly meetings with the YAC and providing advice and assistance on implementing waste related actions that had identified by the YAC.

Council implemented its inaugural Schools for Sustainability (SfS) program. SfS is an environmental education program that saw students from six high schools take part in a two-day sustainability forum that allowed them to hear from sustainability pioneers and develop their own sustainable project. There was seed funding provided form Council and Western Sydney University of up to \$1000 for each school. Since facilitating the program, five of the six schools have successfully received funding and Council and WSU staff are continuing to work with these schools, assisting with their project development and implementation.

We delivered 14 community cooking clinics under the auspice of Cook it! Macarthur – funded through the NSW Environment Protection Authority's Love Food Hate Waste program. Stalls were also hosted at community events, including Riverfest and the Festival of Fisher's Ghost.

Council's work with Campbelltown Performing Arts High School (CPAHS) under the 'Catchments Connecting Communities' program culminated in the launch of the Wildlife Tile Game in Marsden Park. The game allows young children to learn of the local wildlife through matching up tiles to make a complete picture of a species found in the area. The game was launched on the same day that Eric the Eel (the children's story book also developed through the program) was being celebrated by a local community group Home Interaction Program for Parents (HIPPY) at the park.

Council, in collaboration with Camden and Wollondilly Councils, delivered the Macarthur Nature Photography Competition to the Macarthur community. This year's competition saw more than 300 entries. The awards night was hosted by Campbelltown Performing Arts High School, whose students provided catering, sound, lighting and entertainment for the evening, and saw Birdlife Australia's Chris Lloyd as the guest speaker.

In a similar collaboration with Macarthur Councils, the Threatened Species Art Competition was delivered. This year's competition saw 706 entries from both the general community and schools.

Council provided interactive education and information stalls at Riverfest and the Seniors Forum that allowed residents to learn about the various environmental initiatives Council offers to the community.

Council, in collaboration with Georges River Environmental Education Centre and Georges River Combined Council Committee facilitated a pilot stormwater education program with Sackville Street Public School. The immersive two-day program, that saw students from years 5 and 6 gain an understanding of the Georges River catchment and develop artwork aimed at educating the wider community on the impacts of littering. This pilot program will be offered to additional Campbelltown schools in 2017.

Council hosted a community environmental education workshop, "Hollows as Homes" - the first large-scale citizen science project of its kind, coordinated by the Royal Botanic Garden, University of Sydney, and the Australian Museum, with Campbelltown City Council being one of 30 councils getting behind the project and encouraging its community to take part. Its purpose is to better understand and demonstrate the importance of hollows as habitat for wildlife within our cities and rural areas across the Sydney region.

Council was engaged by an external organisation called Dharma Kata to support their grant application for a project called My Community, My Environment (MCME) - an education program that will foster environmental awareness and action within culturally and linguistically diverse (CALD) communities. Dharma Kata were successful in this grant and Council will be assisting the facilitation of this project in Campbelltown in 2017 and 2018.

Council recently worked alongside the Dharawal Men's Aboriginal Corporation (DMAC) and the staff and students of Kentlyn Public School to create a yarning circle and bush tucker garden that will now serve as an authentic learning space for students to connect to indigenous culture. Council provided mulch and native bush tucker plants to complement the yarning circle and worked directly with Aboriginal students and DMAC to build the bush tucker garden. Kentlyn Public School officially launched the yarning circle in November.

Council's Executive Committee approved an Environmental Education Plan that will supersede the 2009-2012 Environmental Education Strategy. The Environmental Education Plan provides a framework to guide the development and delivery of future environmental education programs that will encourage the community to live more sustainably and reduce their impact on the local and broader environment.

Council staff took the opportunity to showcase our environmental initiatives at the launch of National Science Week in August at the Australian Botanic Garden (ABG). Over 6,000 people attended the launch which provided an ideal opportunity to promote our programs and resources.

Council is currently working with BRS Offroad and Rocket Caravans to complete the installation of a Mobile Interactive Display Centre (MIDC) funded through the NSW Government's Better Waste and Recycling Fund. The MIDC will be used as a waste educational trailer at Council events such as the Festival of Fisher's Ghost and Ingleburn Alive. A range of short informative video clips, applications (app's) for children's educational play, and static displays will feature at community events and local schools.

Council continued its CD and DVD recycling collection program, allowing residents to drop off their unwanted discs at various locations across the LGA, including libraries, leisure centres and the civic building. CDs and DVDs are non-biodegradable and contain toxic chemicals that can contaminate the environment if placed in landfill; however, they also contain metals that can be recycled into automotive industry parts, office equipment, street lights and electrical cable insulation. So far, 4,372 CDs and DVDs have been diverted from landfill through the program.

Council continued the successful anti-litter education campaign involving local school students undertaking field observations of a gross pollutant trap intercepting litter from entering waterways. The field work underpins classroom discussions on environmental management that reinforce the responsibility of the individual. These students were also involved in the production of a short video (which will be shown in the MIDC) embracing the theme This is our place. Respect it. Protect it.



Sackville Public School - stormwater education program



Campbelltown Performing Arts High School - Tile game, Park Central



Schools for Sustainability (SfS) program



Kentlyn Public School - yarning circle



Macarthur Nature Photo Competition



Save the Children's Youth Advisory Committee (YAC).

### A Sustainable Environment

### 1.2.1 - Management of natural resources

Council is responsible for the management of natural resources across the City. In order to achieve this, the following key initiatives have been undertaken:

- · Inspections for noxious weeds, focusing on high risk pathways and priority weed species.
- Ongoing implementation of the Tree Swap program
- Bush regeneration and ecosystem enhancement projects at Noorumba Reserve were undertaken with funding from Greater Sydney Local Land Services.
- Bush regeneration at Kentlyn and St Helens Park with funding from Greater Sydney Local Land Services
- Bush regeneration works at four key sites through the Federal Government's Green Army program including Varroville Reserve, Fishers Ghost Creek, Cook Park and Smiths Creek.
- Bush regeneration works in partnership with Landcare NSW at Redfern Creek, Macquarie Fields under the Federal Government's Green Army program.
- Partner with the Georges River Combined Council's Committee and its Aboriginal riverkeeper and Green Army teams in undertaking bush regeneration works at: Redfern Creek, Panorama Estate, Quirk Reserve, Spring Creek, Mansfield Creek and Eagle Farm Reserve.
- Three workshops were delivered under the Indian Myna Bird Action Program partnership with local men's sheds to educate residents about the pest bird species and reduce their impacts on human health and the environment.
- A biodiversity conservation project through grant funding from Greater Sydney Local Land Services to reduce the impacts of road fatalities, dog attacks and habitat loss on the local koala population.
- Ongoing implementation of the Weed Action Program
- Bush regeneration works and revegetation activities at Campbelltown Golf Course through our Bushcare Program with funding from Greater Sydney Local Land Services.
- Participated in the South West Regional Weeds Committee.
- · Quarterly population counts of Grey-headed Flying Foxes undertaken at known camp sites.
- Monitoring using remote sensing cameras for the presence of pest animal species in the LGA to influence to development of a pest animal strategy.
- Provision of provide strategic advice on the environmental impact of development applications for Campbelltown.
- Work continued on the Draft Campbelltown Biodiversity Conservation Plan, including a desktop assessment of Campbelltown's biodiversity values and identification of key corridors and conservation areas.
- Partnership with Greater Sydney Local Land Services (GSLLS) the Barragal Landcare Group, the NSW
  Department of Primary Industries and Wollondilly and Camden Councils under the Menangle Fox Control
  program which aims to educate landowners and managers on best practice methods to reduce fox numbers.
- Provided a submission to the NSW Government on the draft biodiversity reforms.
- Continued to work with the Office of Environment and Heritage on an application to biobank Noorumba Reserve and secure funds for its ongoing conservation and management
- Awarded funding from the NSW Office of Heritage through the Saving Our Species Program for a project aimed at identifying priority strategic koala habitat corridors throughout the Local Government Area. The results of the project will guide future revegetation efforts on both public and private lands for improved koala habitat
- Successfully relaunched the Quirk Reserve Bushcare group with four residents present on the first working bee.
- In celebration of Bushcares' Big Day Out on Sunday 11 September 2016 Council hosted an event where 1500 tube stock were planted by 10 local residents at Campbelltown Golf Course.
- Adoption of an Australian White Ibis Management Plan for Eagle Vale Pond and implementation of management actions aiming to control the population of the species and their impacts at Lake Mandurama and Eagle Vale Pond under the adopted Management Plans.
- Commenced work on a flying fox management plan and community engagement program for Bingara Reserve, Macquarie Fields
- Installation of a 300m steel cable fence along Wedderburn Road in St Helens Park to prevent illegal trailbike and vehicle access into Spring Creek bushland, through funding from NSW Crown Lands.

- Finalisation of Vegetation Management Plan guidelines to facilitate the revegetation of cleared areas and protect existing native vegetation impacted by development and clearing activities.
- Finalisation of a revised Ingleburn Reserve Plan of Management which aims to provide a management framework
  that facilitates the conservation and enhancement of the natural and cultural values of the reserve while providing
  appropriate recreational and engagement opportunities for the local community.
- Awarded grant funding through the NSW Environmental Trust in 2016 for a restoration project to protect, restore
  and enhance threatened species habitat for the Green and Golden Bell Frog (Litoria aurea) in the Campbelltown
  LGA. On-ground works associated with the project will commence in January 2018.
- Finalisation of a Comprehensive Koala Plan of Management (CKPoM) for the Campbelltown LGA, which was submitted to the Department of Planning and Environment for approval.
- Coordinated a hazard reduction burn at Noorumba Reserve as part of a biodiversity conservation project to re-introduce appropriate fire regimes into the reserve and address woody weed infestations and combat Bell Miner Associated Dieback (BMAD).



Noorumba Reserve

### A Sustainable Environment

### **1.2.2** – Regulation of environmental compliance

Council has responsibility for regulating environmental laws in the interest of protecting the natural environment. We investigate a range of alleged environmental offences, monitor environmental compliance and take regulatory action where appropriate.

Through the reporting period, Council undertook a number of regulatory activities, including the following:







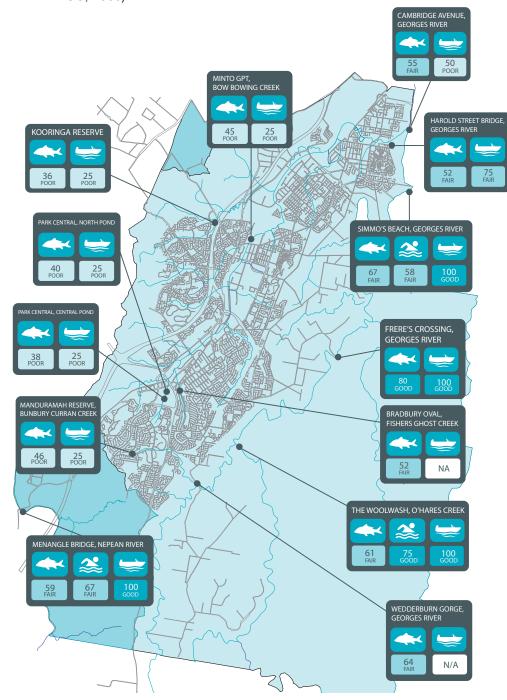






### **1.3.1** - Management of natural waterways

- · Mapping and control of aquatic weeds along 51km of waterway within the LGA.
- · Treatment of aquatic weeds in the Nepean River.
- Coordinated works by the Georges River Combined Councils Committee Corrective Services teams to remove rubbish from 26 key sites within the LGA.
- Waterway improvement works were undertaken within Fishers Ghost Creek and Quirk Reserve, Bradbury.
- Council coordinated works by the Georges River Combined Council Committee's Green Army Teams to remove rubbish and weeds from Quirk Reserve, Redfern Creek and Panorama Estate.
- Continuation of a Water Quality Monitoring program involving the sampling and monitoring of 13 strategically selected sites within the Georges River and Nepean River catchments (within National Guidelines for Fresh and Marine Water Quality, developed by the Australian and New Zealand Environment and Conservation Council, ANZECC, 2000).





## **A Strong Local Economy**





### A Strong Local Economy

### 2.1.1 - Land use planning for the City

#### Major Structure / Infrastructure Planning and rezoning Initiatives

- Council has continued to engage with the Department of Planning and Environment in the planning for Greater Macarthur Priority Growth Area, including the Glenfield to Macarthur Urban Renewal corridor and the Campbelltown South proposed 'greenfield' release areas.
- More detailed planning for Glenfield Priority occurring with Department of Planning and Environment and other State Instrumentalities.
- Planning for the Menangle Park and Mount Gilead (Stage 1), 'greenfield' release areas has been finalised. In the case of Menangle Park final Government endorsement is still being awaited.
- Revised Master planning and preparatory work in initial subdivision application is proceeding in concert with final infrastructure planning.
- Planning Proposals for rezoning for residential purposes at Amundsen Street, Leumeah; 'Caledonia'
   Bensley Road, Ingleburn; Goodsell Street/Eagleview Road, South Minto; Evelyn Street, Macquarie Fields have been progressed.
- Planning Proposals for rezoning for employment purposes and mixed use precincts at Glenfield Waste Services, Glenfield; Glenlee; Maryfields, Narellan Road have been advanced.
- Voluntary Planning Agreements for Edmondson Park South, East Leppington in the process of adoption.
- Section 94 and VPAs being completed for Gilead 1 and Menangle Park.

#### **Strategic Frameworks**

- A draft planning framework to facilitate implementation of Council's evolving natural assets management framework has been prepared.
- Koala Plan of Management being finalised.
- Assisted with LGA demographic projections.
- Formative/background stage for Section 94 review has been drafted.
- Issue specific environmental management strategies being advanced.

#### Heritage

- Specialist heritage advice provided for diverse development applications in respect of curtilage issues, building fabric, landscape issues and adaptive reuse.
- Heritage Sub Committee dissolved and replaced with more targeted heritage consultation/awareness strategy.

#### Place

- A new place focussed Divisional Structure has been prepared and is being progressed incrementally.
- Multi-disciplinary place focused initiatives have been supported.

#### **Planning Controls**

• Advanced a number of site-specific, sustainability focussed development controls.

### **2.2.1** – Completion of development application assessment

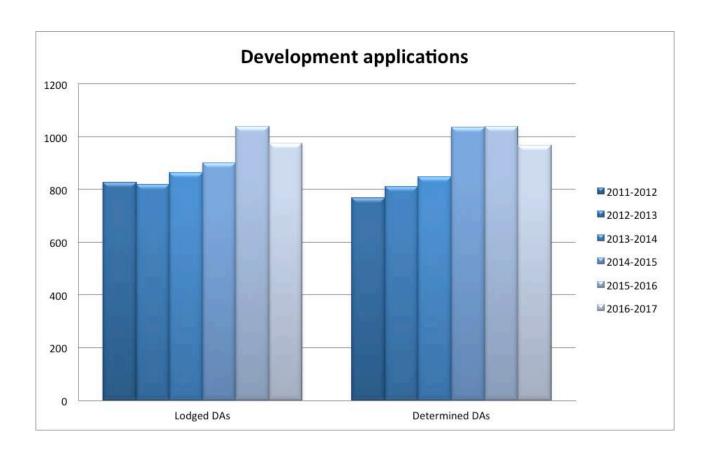
During the year, Council worked closely with a range of Government agencies to deliver a number of important projects. These projects included working with UrbanGrowth NSW, Western Sydney University and the NSW Land and Housing Corporation to deliver new subdivisions within the new Claymore, Airds-Bradbury and Macarthur Heights development areas.

Council also worked closely with several other private companies to assist in the delivery of hundreds of residential lots and associated infrastructure within Bardia and Denham Court.

The Department of Health and Western Sydney University – collaborated to construct a medical training facility at Campbelltown Hospital and a significant extension to Macarthur Square was completed and opened. Several apartment buildings have been approved and are under construction as well in the Campbelltown-Macarthur CBD area.

A total of 976 Development Applications with a capital works value totalling more than \$398 million were lodged during the year. This was a decrease from the 1040 Development Applications valued at more than \$730 million received during the previous reporting period. The number of Development Applications determined this year was 969, compared to 1040 in 2015/2016.

The median net time for the processing of Development Applications is 39 days.



### A Strong Local Economy

### 2.2.2 - Economic Development

Council's new organisational structure places more emphasis on strategic planning for urban growth and transport, good city design, infrastructure that drives investment, and the design and provision of key infrastructure such as open space, community and cultural facilities.

It demonstrates to the community, existing businesses and potential investors that Council is serious about attracting and delivering on new jobs and wealth for Campbelltown.

A focus for Council is to continue to develop and take leverage from strategic partnerships with a range of key stakeholders.

During the reporting period, Council continued its range of high level partnerships with organisations including Western Sydney Business Connection (WSBC), Sydney Business Chamber, South West Business Enterprise Centre (SWBEC), as well as the Campbelltown and Ingleburn Chambers of Commerce.

In partnership with the SWBEC, Council offers a free business advisory service. The sessions are held every Thursday morning at the Civic Centre and provide advice and training support to aspiring and existing business owners.

For the first time, Council was actively involved in Small Business Week during this period. Four seminars and workshops were held in September 2016 to help local small to medium enterprises (SMEs) develop and grow their business. Topics included doing business with Council; digital marketing; expanding into the international market; and speed networking. The sessions were well attended. Work has continued in this area, with Council receiving grant funding for the first time to participate in Back to Business Week, a NSW Government initiative in February 2017. Three small business workshops were held which looked at social media marketing for businesses; sales and marketing; and developing a website – all of which proved extremely popular.

Expansion of the training and networking offerings will continue throughout 2017.

A State of the Cities event was held in May 2017, a joint event with the Sydney Business Chamber, which highlighted opportunities for growth and transformation in Campbelltown to high level investors, developers and interested businesses.

Council continued to take leverage from its strategic alliances to drive greater metropolitan, state-wide and national recognition of Campbelltown as a place for business to invest. This strategic 'profiling' of Campbelltown City has been showcased at major conferences during the period, including the National General Assembly in Canberra and the LGNSW Conference in 2016, and in 2017, the annual Urban Development Institute of Australia conference and the Health Beyond Research and Innovation Showcase in Campbelltown, which was coordinated by the Ingham Institute for Applied Medical Research.

A strong centrepiece of Council's efforts to promote the city as a place to do business during this period has been the development of further marketing collateral, including a feature on the city in the LG Focus publication and in the high-end business magazine, Forge, a feature in the spring edition of Business Connect (a magazine published by the NSW Business Chamber) in 2016, the development of a new city prospectus, as well as a feature on the city in Business First magazine (targeting national and international business owners) in 2017.

A draft economic profile of the city was developed with profile id.the population experts, which will be finalised in the next reporting period and used to provide a greater understanding of economic and demographic processes in Campbelltown, along with key points of the city's economy for future planning.

Campbelltown is a growing, thriving and distinctive City in its own right. The Campbelltown–Macarthur centre is recognised as one of three strategic centres outside of the Sydney and Parramatta CBDs, and as a key strategic centre for Sydney's South West. With this recognition and status come many opportunities and challenges that need to be carefully planned for.

An important function of the City Growth and Economy Division is to attract businesses to the local area to create local employment opportunities and grow the local economy. This involves setting a strategic framework to enable business development, and leveraging strategic government and business partnerships to drive a greater metropolitan, state wide and national recognition of Campbelltown City as a place for business to locate, create jobs and invest. The Division is working to strategically promote our city, and to ensure that Campbelltown is known as a great city designed to foster ambition, innovation and opportunity.

Council will continue to advocate strongly for recognition and support by government for Campbelltown's critical infrastructure needs. With Campbelltown's projected population growth set to move towards 275,000 by 2036, Council will work and advocate for infrastructure that supports this growth, carefully ensuring that future development is strategically planned, and in the best interests of our city. Council will also continue to work closely with the Greater Sydney Commission to ensure that Campbelltown's opportunities and infrastructure needs are reflected in metropolitan planning for Sydney and district planning of Sydney's south west.

The development of Campbelltown-Macarthur as a premier health and education precinct in south west Sydney is a key strategic objective for Council and the Division, and work is continuing with Campbelltown Public Hospital, Campbelltown Private Hospital, Western Sydney University Campbelltown Campus, Campbelltown TAFE and other stakeholders to develop this precinct as a magnet for additional private sector investment in health, allied health and health support enterprises.

The Division has made a number of significant contributions in terms of future strategic planning for Campbelltown City and the broader region during the 2016-2017 financial year. Some of the most notable achievements include:

- Leading, coordinating and participating in the Western Sydney City Deal
- Supporting the work of the Greater Sydney Commission
- A comprehensive submission on the Greater Sydney Commission's Draft South West District Plan
- A comprehensive submission on the Western Sydney Rail Needs Scoping Study
- Advocacy for a north-south rail line linking Campbelltown-Macarthur, the Western Sydney Airport, Liverpool, Penrith, St Marys and Rouse Hill, with linkages to the T2 line and Leppington
- Strategic and economic input into the Department of Planning and Environment's plans for the Glenfield to Macarthur Urban Renewal Strategy and the Greater Macarthur Priority Growth Area
- A comprehensive population forecast for the Campbelltown Local Government Area to 2036
- A preliminary investigation into car parking needs within the Campbelltown CBD in the form of a demand analysis, forming the basis of a forthcoming strategy for car parking
- Comprehensive work exploring the potential of developing a Health and Education Precinct to leverage on the City's existing health and medical education facilities
- Preliminary background work on transforming the Campbelltown CBD, to form the basis of more comprehensive future master planning
- Preliminary work on a CBD Vision and distinctive CBD branding
- Promotion of Campbelltown at various events and industry showcasing opportunities.



Business Week workshop





Campbelltown City Council Exhibition stand at World Chambers Congress

### A Strong Local Economy

### 2.3.1 - Encouragement of tourism to the Campbelltown region

The strategy embedded in the Macarthur Destination Management Plan (DMP) outlines ways in which to build on the visitor opportunities that Campbelltown City currently has to offer, but also identifies opportunities for future growth and development.

Work continues to progress on a number of the major projects highlighted in the DMP which began in the previous period including:

- an audit of bushwalking tracks across the LGA to identify opportunities for enhancement and recommendations for complementary tourism opportunities such as orienteering, zip lining and high ropes courses
- undertaking an accommodation feasibility study to assess market demand for additional accommodation opportunities
- undertaking a feasibility to assess the market demand for a haunted attraction experience which could leverage
  off the marketing profile of the Festival of Fisher's Ghost.

Other projects include the development of the 2017/2018 Campbelltown Experience Guide – a 100 page, A5 city marketing publication which showcases the city's experiences, attractions, dining, accommodation and annual events.

The extremely popular guided Indigenous walking tours of Dharawal National Park continued in this reporting period. A joint initiative between Council and the NSW National Parks and Wildlife Service, the tours are held on the second Saturday of the month, between February and November.

The demand for the tours has seen an increase from the previous reporting period, there are now two tours held every month, instead of one tour. Additionally, two new tours have also been added to the program for parents with small children and people with limited mobility.

Council continues to liaise with the National Parks and Wildlife Service on the development of further recreational experiences within Dharawal National Park for both the local community and visitors to Campbelltown to enjoy.

### 2.3.2 – Promotion of City centres

Council has also continued to uphold its parking enforcement to encourage improved turnover of parking spaces and improved access to convenient customer parking within the main business centres.



## **An Accessible City**





# An Accessible City

#### **Asset condition rating**

Council has four asset categories; roads, buildings and facilities, public spaces and stormwater and drainage. These assets undergo two types of work, maintenance and/or rehabilitation and the creation of new assets. The annual report details work performed on these assets during the year, as well as on the condition of those assets in line with the following condition ratings:

Condition level	Condition description	Residual life (estimated % of asset's design life remaining)
0	New or recently rehabilitated asset	90 to 100
1	Very good – no work required	70 to 90
2	Good – minor maintenance required	45 to 70
3	Average – some work required	25 to 45
4	Poor – renewal required within one year	10 to 25
5	Very poor – urgent renewal required	0 to 10

## **3.1.1** – Provision of the road network

#### Condition of the road network

Council maintains more than 700 kilometres of roads throughout the City. The table below outlines the condition of public roads under Council's control:

0	Road Network				
Condition	Pavement	Surfacing			
Excellent	8.17%	18.66%			
Very good	30.31%	33.8%			
Good	39.93%	21.46%			
Fair	18.2%	17.88%			
Poor	3.38%	8.12%			
Very poor	0.01%	0.08%			

The following table demonstrates the estimated expenditure required to maintain the road network.

Asset types	Estimated cost to bring to a satisfactory standard	to bring to a satisfactory Estimated annual maintenance cost		Renewal expenditure for 2016-2017
Pavements	\$3,691,000	\$1,596,000	\$1,681,000	\$1,636,768
Surfacing	\$3,999,000	\$3,090,000	\$3,468,000	\$7,007,102

# An Accessible City

The following table demonstrates the condition ratings of kerb and gutters, traffic islands, road furniture, bridges and culverts and footpaths and cycleways across the City under Council's responsibility to maintain.

			Cond			lition (%)			
Asset types	Quantity	Unit	New	Very good	Good	Fair	Poor	Very poor	
Kerb & Gutter and Traffic Islands	1,250	km	8.1	4.66	47.05	39.43	0.56	0.2	
Traffic management Devices	1,016	Nos	6.27	30.73	58.64	4.36	0	0	
Road furniture	29,816	Nos	1.55	0.99	83.25	14	0.21	0	
Other infrastructure	1	Nos	0	0	100	0	0	0	
Bridges and culverts	192	Nos	2.01	1.78	96.03	0.15	0.03	0.00	
Footpaths and Cycleways	435	Km	4.17	5.69	18.4	66.45	4.5	0.79	
Car Parks Surfacing	397,492	m2	0.63	11.62	60.35	24.16	2.69	0.55	
Car parks Pavement	397,492	m2	4.44	71.81	0.09	22.11	1.3	0.25	

The following table demonstrates the estimated expenditure required to maintain these asset types.

Asset types	Estimated cost to bring to a satisfactory standard	Estimated annual maintenance cost  Maintenance expenditure for 2016-2017		Renewal expenditure for 2016-2017
Kerb & Gutter and Traffic Islands	\$1,853,000	\$447,000	\$592,000	\$658,612
Traffic Management Devices	\$46,000	\$39,000	\$48,000	\$0
Road Furniture	\$46,000	\$39,000	\$48,000	\$0
Other infrastructure	\$810,000	\$15,000	\$111,000	\$0
Bridges and culverts	\$873,000	3,000 \$162,000 \$161,000		\$375,148
Footpaths and Cy- cleways	\$3,123,000	\$556,000	\$577,000	\$596,954
Car Parks Surfacing	\$232,000	\$15,000	\$1,000	\$266,785
Car parks Pavement	\$0	\$15,000	\$111,000	\$91,629

# An Accessible City

The total expenditure for the 2016-2017 Road Renewal Program was \$8.4M.

The works included are asphalt resheeting, pavement stabalisation, pavement reconstruction, spray sealing, rejuvenation, microsurfacing, mill and fill, heavy patching, crack sealing and hot in-place asphalt recycling.

The program was implemented for all classes of roads maintained by Council (Class 6 - Regional Road, Class 7 - Collector Road, Class 8 - Residential Road and Class 9 - Cul-de-sac Road)



Cumberland Road, Ingleburn after asphalt resheeting



Eucalyptus Drive, Macquarie Fields after stabilisation and asphalt sheeting work



Atchison Road, Macquarie Fields before HIPAR (hot in-place asphalt recycling)



Badgally Road, Campbelltown after asphalt resheeting



Devon Road, Ingleburn after stabilisation and asphalt sheeting work



Flavius Street, Rosemeadow after rejuvenation

#### Kerb and gutter

The total expenditure for the Kerb and Gutter Program 2016-2017 was \$842,000. This included the completion of a total of 450 actions across the local government area.



Kerb and gutter along with layback at Paterson Street, Campbelltown



Reconstructed kerb and gutter at Endeavour Street, Ruse

## **Provision of car parks**

The total expenditure for the Car Park Program in 2016-2017 was \$356,000. The main activities involved are pavement reconstruction, microsurfacing, spray sealing and heavy patching. A total of nine car parks included in the Program with a total area of 19,900m2 has been treated.



Nepean River Reserve car park after spray sealing

# An Accessible City

#### Provision of bridges and culverts

The total expenditure for the Bridge and Culvert Repair Program in 2016-2017 was \$449,000.

Larger scale projects in the program included:

- Timber deck and rail replacement at Mandurama Reserve pedestrian bridges, Ambarvale
- Fascia repair at Rose Payten Drive road bridge over rail, Leumeah
- Cleaning and painting work at Stennett Road bridge, Ingleburn
- Handrail and guardrail protective coating at three Bridges
- Steel repair at seven bridges
- Elastomeric expansion joint sealing program at four bridges
- Bridge and major culvert related footpath, kerb and gutter and traffic island reconstruction program



Timber deck and rail replacement at Mandurama Reserve pedestrian bridges, Ambarvale

Successful completion of 100% of the annual Roads Rehabilitation Program was carried out across various suburbs, including Ambarvale, Rosemeadow, Campbelltown, Bradbury, Leumeah, Minto, Ingleburn, Glenfield, Raby and Wedderburn. The various scope of works consisted of asphalt overlay, mill and fill, stabilisation, spray seals, micro surfacing and crack sealing. The total area of pavement treated was approximately 495,000 square metres.

Construction of 3,098 lineal metres of kerb and gutter was completed under the Annual Reconstruction Program.

The annual footpath reconstruction program was completed consisting of a total of 4,562 square metres.

The annual line marking and street sign maintenance program was completed at a value of \$410,000.

A total of 14,000 square metres of pavement repairs were completed through the reactive heavy and minor patching program.

A 40 km/h High Pedestrian Activity Area (HPAA) was implemented within the Ingleburn CBD.

The Annual Car Park Program consisted of pavement rehabilitation in nine locations. Significant cost savings were made with the use of recycled materials from Council's Annual Roads Program.

The Annual Bridge Maintenance Program was completed on 11 bridges and four culverts. Major works were carried out at Rose Payton Drive, Leumeah and Mandurama Reserve, Ambarvale.

Road shoulder repairs totalling eight kilometres were carried out at Kentlyn, Minto, Ingleburn and Wedderburn.

A total of 285,000 square metres of road verges maintained under State Government control.

					Condi	tion (%)		
Asset types	Quantity	Unit	New	Very good	Good	Average	Poor	Very poor
Stormwater pipes	628	km	9.22	90.3	0.48	0	0	0
Stormwater pits and headwalls	23,473	Each	10.81	28.65	58.76	1.77	0.01	0
Channels	83.3	km	0.3	17.900	65.7	15.26	0.44	0.4
Detention basins	210	each	3.13	12.57	83.26	0.28	0.76	0
Water quality devices	56	Nos	39.83	31.92	23.95	4.3	0	0

The table below demonstrates the estimated expenditure required to maintain these asset types.

Asset types	Estimated cost to bring to a satisfactory standard	bring to a Estimated annual maintenance cost maintenance Cost		Renewal cost for 2016-2017
Stormwater pipes	0	0	0	0
Stormwater pits and headwalls	\$5,000	\$1,125,000	\$1,163,000	\$53,242
Channels	\$88	0	0	\$34,108
Detention basins	\$80,000	\$11,000	\$8,000	0
Water Quality Devices	0	0	0	0

## An Accessible City

The expenditure for the stormwater assets reconstruction program in 2016-2017 was \$53,242 covering 47 pits at Ambarvale, Bradbury, Campbelltown, Leumeah, Minto and Raby. A further \$49,133 was expended on stormwater drop structures joint sealing at Bow Bowing, Minto and Ingleburn.

The Annual Storm Water Maintenance Program consisted of multiple storm water pit reconstructions, main channel joint sealing and repairs.

Works also included the ongoing cleaning and maintenance of the Georges River, Smiths Creek, Bunbury Curran Creek, Bow Bowing Creek, and storm water pits, pipes and gross pollutant traps.



Reconstructed stormwater pit at Hobart Avenue, Campbelltown



Reconstructed stormwater lintel at Pembury Road, Minto

## 3.1.3 – Management of city traffic network

Traffic studies of Ingleburn and the Raby Road Precinct were completed and the information from these studies is currently being used to help guide road and intersection improvements.

A regional traffic and transport model was also commenced for the whole of the LGA and is connected to models being undertaken by Camden and Wollondilly to produce a Macarthur regional model. This model will assist in guiding future traffic needs, but more importantly, will provide critical information to help model improved transport approaches for the region. The provision of better public transport such as metro systems will help connectivity throughout the region.

Council continues to work closely with both Federal and State Governments to have alternate transport systems be considered and examined. Council is lobbying State Government to consider a satellite commuter car park with rapid bus connections to the railway stations, thereby reducing congestion on the road network.

New footpath and cycleway connection continues to be funded throughout the LGA, with more than \$1M being spent during the reporting period in this area.

Council has taken a very broad approach to the traffic network, both working from a strategic connective perspective through to addressing local street issues. Improvements have been made to the Ingleburn CBD by introducing a High Pedestrian Activity Area throughout. This has provided increased pedestrian safety and access and similar improvements are being planned for the Campbelltown CBD.

## 3.2.1 - Provision of the footpath and cycleway network

The annual footpath reconstruction program saw 4,562 square metres of footpath reviewed. The annual new footpath and cycleway program consisted of 1983 lineal metres of footpath and 6,750 square metres of cycleway. Council also attended to 338 footpath hazards. The total expenditure for the footpath reconstruction program was \$610,000.

A total of 1,410 lineal metres of cycleway assets were also completed.

The annual bus shelter program saw new installations at Georges River Road Kentlyn; Guernsey Avenue, Minto; Drysdale Street, Eagle Vale, and Barnaby Street, Ambarvale.



Footpath reconstruction at Mount Sugarloaf Drive, Glen Alpine



Footpath reconstruction at Saywell Road, Macquarie Fields

The newly constructed footpaths covered a distance of 2.1 kilometres, including Fuchsia Crescent, Macquarie Fields; Carrington Circuit, Leumeah; Mustang Drive, Raby and Blaxland Road, Campbelltown. Newly constructed cycleways covered a distance of 2.7 kilometres, including Airds Road, Leumeah; Cumberland Road, Ingleburn and Copperfield Drive, Ambarvale.



New footpath at Fuchsia Crescent, Macquarie Fields



New cycleway at Copperfield Drive, Ambarvale





## **4.1.1** - Provision of education and care for children

Our Family, Education and Community Services team offers a wide range of high quality services to families in the community including:

- · eight Long Day Dare services
- · two Before and After School Care services
- two School Holiday Care services
- Family Day Care Scheme
- Mobile Toy and Book Library
- · Campbelltown Child and Family Centre
- · Bicycle Education and Road Safety Centre
- · immunisation clinics.

#### Long Day Care, Outside School Hours Care and Family Day Care

Council's Family, Education and Community Services continues to exceed the national quality standards while providing care to more than 1800 children.

Kabbarli Early Learning Centre and Raby Outside School Hours Care participated in the National Assessment and Rating (AandR) process, both receiving a rating of 'Exceeding the National Quality Standards'.

Campbelltown Family Day Care was provided a number of specialised programs to educators within our scheme, including 'Cooking with Kids', 'Playing and Learning to Socialise', 'Language and Literacy', 'Little Explorers' and 'Music and Movement'. These programs were introduced to target the needs of the community in response to the results of the 2015 Australian Early Developmental Census.

As part of 2016 Children's Week activities, children from our Outside School Hours Care services were the guest editors of the state wide distributed newspaper, 'Network News'. Children sourced, wrote and edited their own articles, including a feature article on the international study they participated in, 'Children's Wellbeing'

Our staff, educators and services were recognised for their commitment to our community with a number of award nominations. Amarina Early Learning Centre, Campbelltown Family Day Care, Namut Early Learning Centre and Waratah Cottage Early Learning Centre were finalists in the Local Business Awards. Campbelltown Family Day Care was nominated for the Excellence in Family Day Care Awards in the categories of 'Educator of the Year' and 'Service of the Year'. Campbelltown Family Day Care and Nominated Supervisors Karen Nessi and Justeene Durban were recognised at the Australian Family Education and Care Awards in the categories of 'Service of the Year' and 'Director of the Year'.

#### **Mobile Toy and Book Library**

The Mobile Toy and Book Library (MTBL) service supported and/or delivered seven programs under funding provided by The Benevolent Society and the Department of Education and Communities. These programs offered story time, play, early learning and literacy experiences, specific skills programs and a free mobile borrowing service. A highlight has been the Koshigaya play session currently funded under the Department of Education and Communities, which saw in excess of 150 families, including parents, grandparents and educators, access the group for children aged 0-5 years of age and a total of approximately 230 families attending the programs.

The Mobile Toy and Book Library worked in partnership with local specialist services including occupational therapists, speech therapists, and Nutritionists, with a minimum of 10 referrals being made for children or families to additional external services.

The MTBL currently has 395 registered members and 320 of those were active in the past 12 months, with a total of 614 resources loaned.

The Mobile Toy and Book Library was successful in their written work plan submitted to The Benevolent Society for grant funding under the Communities for Children initiative for the period 2017-2019 for the amount of approximately \$278,887. This is a project funded by the Federal Government Department of Social Services with will allow the service to continue to deliver programs to the Ambarvale/Rosemeadow community focusing on supporting children and families through early learning and literacy, early identification and intervention, preparation for school, and referral to additional services.

#### **Campbelltown Child and Family Centre**

Council continued to deliver the Campbelltown Child and Family Centre (CCFC) to the Airds/Bradbury community, funded by the Department of Education and Communities.

CCFC provided free access to the following services:

- A supported playgroup for parents with children 0-5 years old and a school holiday program for parents with children 0-12 years, with approximately 15 to 20 families attending per day.
- A qualified educator for support, advocacy and referral.
- Training for parents and families to support their role as a parent including topics such as 'Circle of Security', 'Positive Parenting Program' and 'Trauma' training.
- Specialised programs including occupational therapy, speech therapy and early literacy groups.

#### **Campbelltown Bicycle Education and Road Safety Centre**

The centre welcomed more than 19,000 visitors throughout the year, receiving 184 bookings for a total of 476 booked hours for private events.

Staff facilitated 67 learn to ride lessons and hosted educational programs for 99 local schools, with a total of 2491 students attending these programs.

The Bicycle Education and Road Safety Centre continues to provide free access for the community on Sundays and weekdays during school holidays.

## 4.1.2 - Provision of library services

Campbelltown City Library Service continues to develop and deliver a wide range of resources and programs to the Campbelltown community.

The four library branches delivered a number of programs to respond to specific needs in the community. Technology training provided through IT and Biscuits, and Tech Savvy Seniors (both in English and CALD) have continued to grow in order to meet the expanding demand, particularly by seniors.

Let's Talk Legal, English Conversation Groups, Book Club and Chess Club have continued to be popular with increasing numbers of attendance.

Literacy programs remain at the heart of Library Services and activities such as Preschool Storytime, Baby Read n Rhyme and PJ Storytime have been very well attended alongside our school holiday programs which continue to run at capacity each holiday period.

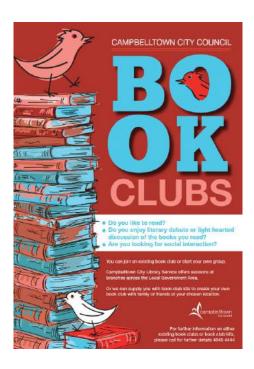
Author visit highlights include the successful visits by Peter FitzSimons at Greg Percival Library and Amanda Howard at HJ Daley Library, which saw record crowds attending of 100 and 80 people respectively.

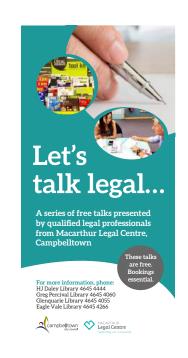
Free Comic Book Day on Saturday 6 May was another fantastic day, with more than 400 people visiting HJ Daley Library dressed as cartoon or comic book heroes and joining in on a range of great activities and free comic books.

The development of a Library Services Strategic Plan was commenced during the reporting period. This involved research and analysis and a comprehensive community consultation process throughout April and May, aimed at seeking community feedback and ideas to inform the future direction of Council's library service.

This consultation had one of the largest community response rates to a consultation undertaken by Council, with more than 1,000 pieces of feedback being received. This included survey responses, along with feedback received via community focus groups and pop up stalls at local shopping centres and train stations. The strategic plan will be completed in the latter half of 2017.







## 4.1.3 – Provision of sport and recreational services

Campbelltown Sports Stadium hosted a variety of new national and international sports events in 2016/17. The highlight of the year was hosting the Pacific Test Invitational triple header which featured the national teams from England, Fiji, Tonga, Samoa, Cook Island and Papua New Guinea. This event was a 'sell out' and attracted national and international visitors to Campbelltown. The crowd was treated with entertaining and fast paced rugby league and an array of cultural entertainment and activations.

The Western Sydney Wanderers revisited Campbelltown Sports Stadium for seven matches throughout the course of the year, hosting Wellington Phoenix in the FFA Cup in August 2016 to kick off their presence in Campbelltown. They then went head to head with Newcastle Jets in an A-League match and Canberra United in a W-League match. This culminated in a coup for the city when we hosted Western Sydney Wanderers Asian Champions League home matches against Asian power clubs, Japan's Urawa Reds, FC Seoul from South Korea and Shanghai SIGP from China. These matches were televised globally, placing Campbelltown on the international stage.

Wests Tigers continued to play four home National Rugby League matches at Campbelltown Sports Stadium and for the first time since 1998, South Sydney Rabbitohs played at Campbelltown, when they brought a NRL trial match against the Manly Sea Eagles to the city.

Sydney FC returned to play their annual preseason match against the local Macarthur Rams. In total, Campbelltown Sports Stadium hosted 118 of rugby league or football matches over 49 event days.

Campbelltown Athletics Centre continues to be actively used by the community and is one of Campbelltown's most used facilities. The venue welcomed over 85,000 athletes and school students competing in a range of events. More than 100 school, zone, regional and state carnivals were held at the facility.

Council achievements in sport and recreation included:

- The introduction and implementation of both the Sport and Recreation Strategy and the Play Space Strategy to guide planning for these critical community portfolios for the next 20 years. Works schedules from both strategies are being delivered through additional budgetary support from Council.
- Eight residents of Campbelltown being selected to represent Australia and provided with financial assistance from Council. Council also assisted 28 sporting organisations with applications for grants.
- More than 1593 school bookings including zone, regional and state sport and athletics carnivals and 8042 sporting matches and events, attracting more than 3,600,000 visitations and participant visits to Council sporting facilities.
- Providing a sport education workshop for the local sporting community in conjunction with the Department of Sport.
- Hosting a major sporting event, being the NSW State Age Netball Championships a Coronation Park.
- Playing a key role in assisting the seasonal changeover between winter and summer sports. With 45 sporting grounds and 121 playing fields, a smooth and seamless transition between winter and summer sport is critical to many clubs and players that rely on our facilities.

More than 555,000 attendances were recorded across our four leisure centres which offer a broad range of aquatic, sporting and fitness services and programs to the community, with a membership base of more than 1,500. The Learn to Swim program provided water safety and swim instructional services to an enrolment base of more than 3,700.

The Gordon Fetterplace Aquatic Centre and Macquarie Fields Leisure Centre hosted more than 60 swimming carnivals including school, club, zone and regional carnivals.

## **4.1.4** – Provision of services to targeted community groups

Council provided a number of services that enable a balanced range of activities for community groups to actively participate within our community. Some of the services and programs which were provided in 2016 - 2017 included:

NAIDOC Week celebrations commenced from Monday 3 July 2017 and concluded on Friday 7 July 2017. The celebrations consisted of a variety of events including the official flag raising ceremony, speeches and performances and were followed by a street march to Bradbury oval for the Community Fun Day. The Community Fun Day was attended by approximately 1200 people and included entertainment from local and Aboriginal performers, amusement rides, information stalls and community activities.

International Day of People with Disability was held on 1 December 2016 with approximately 100 people in attendance at the event which included a variety of activities including the Little Orange disability arts display, launch of Voiceless Triumph Project Video and performances by local special needs students.

Council's annual youth music festival, Fisher's Gig, was held on 5 November 2016 as part of the Festival of Fisher's Ghost. Approximately 3,000 young people attended the event throughout the day with 15 local acts performing. 10 young people volunteered in the running of Fisher's Gig, including members of Council's Youth Entertainment Reference Group and local young people interested in beginning careers in the music industry. All volunteers played a key role in the coordination of the event on the day, with three teams operating on site under the direction of experienced volunteer team leaders. Teams gained practical experience in staging/backstage coordination, sound/lighting technician work, photography and customer services and performer liaison duties.

White Ribbon Convoy was held on 25 November 2016 which saw Council working with various government and non-government organisations through the Campbelltown Domestic Violence Liaison Committee and the Campbelltown Men's White Ribbon Group. The Convoy stopped at six locations across the Local Government Area (LGA) and included activities that aimed to provide information, increase knowledge and awareness to support the continued elimination of domestic violence through the raising of public awareness in Campbelltown.

Multicultural March and Harmony Day were celebrated on 21 March 2017. Council in partnership with Macarthur Diversity Services and Navitas Adult Migrant English Program delivered a series of weekly Cultural Food Walking Tours, starting at Campbelltown Arts Centre. The tour visited numerous cultural restaurants within the Queen Street vicinity with the participants given the opportunity to sample food, whilst listening to stories about the origin of the food and its culture. The tours aimed to highlight the diversity of Campbelltown, encourage the connection of the broader community to various forms of culture and provide an opportunity to engage with new migrants and refugees.

Orientation to Campbelltown Tours were facilitated by Council throughout the year which provided newly arrived residents from culturally and linguistically diverse backgrounds an opportunity to access information about the services, roles and facilities available from Council and other local community organisations.

NSW Seniors Festival celebrations were held between 3 March and 12 March 2017. The activities conducted during the celebrations included a Dementia Concert on 15 March with 120 attendees and an intergenerational debate on 3 March 2017. The debate was held with teams consisting of high school students and local seniors, with the senior team narrowly winning the debate. There were also interactive stalls linked with the debating topics which provided an opportunity to learn more about age related issues.

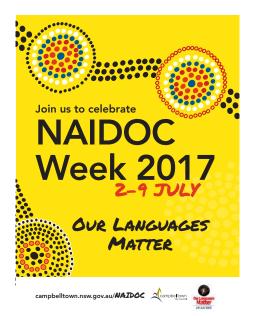
National Youth Week was celebrated from Friday 31 March to Sunday 9 April 2017 which saw Council support activities with funding of up to \$500 per project made available to local youth groups and service providers hosting an event. The successfully funded projects were Dream Big for Success – Thomas Reddall High School, #saynotobullying – MDSI, Youth With Disabilities Want To Be Heard – Australian Foundation for Disability (AFFORD), In The Eyes of Young Minds – Life Consultancy Services, 'Hi, My Name's Sayed' – Barkat Hussainizada, Youth Leadership And Water Safe Workshop (AFAIC).

The Disability Inclusion Action Plan (DIAP) was a major project completed and adopted at Council's Ordinary Meeting of 27 June 2017. The DIAP is a way to plan for the elimination of, as far as possible, disability discrimination from the provision of services and facilities and promote inclusion in the community.

Council continues to run a variety of local Road Safety programs including; U Turn the Wheel, Speed You Lose, Drink Driving, Buckle Up and Log Book runs for Learner Drivers. The programs have been developed with the aim to support and educate the community.

Council compiled the Calendar of Events for International Women's Day 2017 which involved activities which gave women the opportunity to try something new that may empower them and educate them in a new skill. In particular, activities that are traditionally male dominated activities like martial arts and car maintenance.

Council collaborated with Camden Council and MACROC to develop and deliver the sustainable cooking program, Cook it! Macarthur. This initiative aimed to teach residents food waste avoidance skills through hands-on experience in the cooking clinics held on 8 March 2017.







## 4.1.5 – Operation of the Campbelltown Arts Centre

Campbelltown Arts Centre is the South West Sydney region's major cultural venue and cultural services provider.

During 2016-2017, Campbelltown Arts Centre delivered a multidisciplinary program across visual arts, dance, music, performance and live art, with integrated arts education, public programs and community engagement programs.

The Visual Arts program was extensive, winning several awards recognising the powerful exhibition 'With Secrecy and Despatch' which won the 2016 LG Excellence Award, 2016 Imagine Award and the 2017 ICOM Award.

The program this year included the 54th Fisher's Ghost Art Award and exhibition, with the winner of the major \$20,000 acquisitive prize announced as Darren Sylvester.

A new work was presented by renowned Australian artist Mike Parr, On Manus Island, which transformed the galleries creating an unexpected experience for our visitors.

In early 2017, Myurun Sukumaran | Another Day in Paradise was presented as part of the Sydney Festival, co-curated by Ben Quilty. This exhibition was well received and attracted 38,000 visitors. It featured new works by six Australian artists whose work responded to the death penalty and profiled human rights. It has been shortlisted for the 2017 Imagine Awards.

The Friends Annual and Focus exhibitions, presented annually, showcased the talents of the Friends of Campbelltown Arts Centre, in addition to Art Express showing a curated selection of artworks by HSC students. A permanent Collections Gallery has been established showcasing our city's collection, opening with a selection of Australian landscapes, the exhibition 'Somewhere Between Sky and Earth' was opened by the Mayor in early 2017.

Dance programs included the annual professional development workshops for local young Indigenous dancers held in partnership with the National Aboriginal and Islander Skills Development Association (NAISDA), working with students from 10 different high schools across the Macarthur region. The program included in-school workshops, a residency at NAISDA and a performance outcome at the Arts Centre. The centre hosted several artist residencies and public performances, including Angela Goh Dance Residency over four weeks featuring five dancers and designer Robert McCredie. The residency concluded with a work in progress showing to industry professionals and will have a final development and premiere in November 2017. Eko Supriyanto and Ahil Ratnamohan undertook a two-week residency, where they ran a series of workshops at Reiby Juvenile Justice Centre and masterclass with dancers and choreographers from Campbelltown and across NSW.



Myurun Sukumaran | Another Day in Paradise



Secrecy and Despatch

The Centre also presented Stampede the Stampede by Melbourne dance artist Tim Darbyshire.

Music programs completed included Oceanic Rhythms – Sounds of the Pacific, featuring Western Sydney based Pacifica artists and presented as part of Sydney Sacred Music Festival; Pixel Sounds workshops and performances with artists from France, UK, Spain and Australia engaging young people from the region; Aboriginal MC/Producer Jimblah (aka James Alberts) and vocalist Georgia Humphries undertook a residency and presentation which enabled Jimblah and Georgia to mentor young local Aboriginal musicians, Mission Songs Project – 1957 Palm Island Strike, a new music work devised by Aboriginal musician and composer Jessie Lloyd in residence including a community showing; Sarah Blasko residency writing and recording material for a new album and documentary including mentoring young local women musicians; Kids Cushion Concert featuring Fisher's Ghost Youth Orchestra performances for children, which were sold out events; in addition to several cross disciplinary residencies supporting the development of mid-career artists and fostering collaborations between local artists and international artists where they come together to blur boundaries of genres and disciplines. The music program engages diverse audiences of all ages and facilitates a variety of opportunities for young people to engage creatively with artists.

Performance programs included Ticket Parade, a master class program for Year 10 and 11 students studying Drama and Dance, introducing them to contemporary theatre and dance production; in association with Sydney Festival we presented Ich Nibber Dibber, a new theatre work by Australian performance ensemble, post (featuring artists Mish Grigor, Natalie Rose and Zoe Coombs Marr); and One the Bear, a major production for young audiences written and performed by local artist Candy Bowers and a partnership with La Boite and Black Honey Company. One the Bear was performed to local audiences and schools, and well received. A new and powerful work, it was presented a fairy tale for the hip hop generation written wholly in rhyme and created by a cross disciplinary team led by Candy B, with collaborator Nancy Denis, music by Busty Beatz, set by Jason Wing and costumes by Sarah Seahorse. A major live art production SWARM was created and performed in Campbelltown's main drag, Queen Street, curated by Branch Nebula and featuring artists Amala Groom, Bhenji Ra, Denis Beaubois, Matthew Prest and Salote Tawale. The artists collaborated with local businesses and community members where they presented works that reimagined Campbelltown, and locals participated as performers and audience members.

Education programs were designed and delivered to facilitate in-depth and meaningful learning experiences for children, young people and tertiary students. Tertiary programs provided young adults with specialised engagement with key exhibitions via talks with exhibiting artists, curators as well as members of Campbelltown Arts Centre production team. School education programs similarly informed and enriched student's engagement with the artistic program through excursions, in-school artist talks and workshops, targeted events as well as school-specific video, print and online resources. Targeted mentorship programs were developed for senior high school students in visual arts, drama and dance. These programs supported students over extended periods, to enrich access to a range of professional arts performances, workshops and talks with practicing artists and/or attendance at arts institutions and artist studios. Excursions were provided to early childhood, primary and high school groups and included exhibition visits, garden tours, practical art workshops, artist talks as well as school matinee performances of new work, targeted at young audiences. Individual education events included a stage six study day for visual arts students, as well as teacher's information evenings for primary and secondary educators.



Mission Songs Project



Education programs

Campbelltown Arts Centre also offered a range of fun and inspiring creative learning and engagement opportunities for kids, youth and adults, including term and holiday workshops as well as a range of community-focused events. These workshops and events were designed to nurture creative communities, to compliment and enrich audience engagement with the artistic program, and to offer access to extraordinary creative experiences. All workshops are facilitated by experienced artists and educators, with a strong focus on the engagement and development of Western Sydney-based arts practitioners.

Little Orange is a progressive studio for emerging Western Sydney artists with disabilities that is directly integrated into Campbelltown Arts Centre's programming. Little Orange was launched in 2016 and runs two days per week with a core group of 10 artists. The program fosters high quality artistic practice in the visual arts and provides dynamic professional development and networking opportunities for participants to link in with artists, galleries, collectors and the broader community. The program assists the artists to develop their practice and engage with the arts sector by providing an onsite studio space, high quality materials, targeted workshops, interpersonal and community engagement, and access to industry professionals.

The Art Centre's permanent collection is valued at more than \$8.4 million and includes works by Wedderburn artists, Aboriginal artists and contemporary Australian artists amongst others. Some of the works are now featured three times per year in a permanent Collections Gallery launched in February 2017 by the Mayor Cr George Brticevic. In addition, some artworks are included in a biannual exhibition of the collection at Campbelltown Arts Centre, to showcase the collection in its many forms. The permanent collection continues to be on permanent display in key locations across the Campbelltown - Macarthur region, with works shown at local libraries and in Council facilities. During the reporting period, the collection has grown with donations through the Australian Government's Cultural Gifts program and acquisitions through the Fishers Ghost Art Award with works by artists, Darren Sylvester, Daniel Mudie Cunningham, George Gittoes, McLean Edwards, Liz Coats, Vivienne Dadour, Pat Larter, Martin Sharp, Ruth Faerber, Richard Larter, Danie Mellor, Joan Brassil, Joan Ross, Rosie Deacon and Paul Greedy now part of the collection. These generous donations have helped to strengthen the collection,n which continues to be recognised by both Australian and internationally based institutions.

Artworks from the Arts Centre's collection have also been included in several external exhibitions during the reporting period including TarraWarra Museum of Art (Vic), Goulburn Regional Art Gallery (ACT), Macquarie University (NSW), SH Ervin Gallery (NSW), Museum of Contemporary Art (NSW), Art Gallery of South Australia and Drill Hall Gallery at the Australian National University (ACT), among others.

Campbelltown Arts Centre has a strong relationship with local communities, particularly the Aboriginal and Torres Strait Islander, Pacific Islander and growing migrant communities. Our annual programming engages communities locally through the presentation, development and creation of new works, as well as programming in response to matters that are of interest/concern to Macarthur based communities. A number of strategic events and programs were delivered both on-site and off-site, such as the annual Macarthur Diversity Services exhibition and showcase, Benevolent Society exhibition, Embroidery Group, Wiritjiribin Dance Group performances, and many other locally based arts and cultural groups.

The centre is increasingly being utilised by external hirers for a range of community, educational and private events and functions seven days a week and attracts a broad range of visitors that engage with exhibitions, dine in the café and enjoy the Japanese and Sculpture Gardens on the site.

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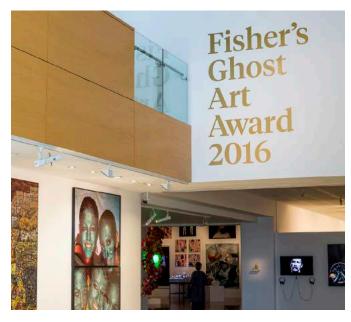
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Creative learning and engagement opportunities for kids



Fishers Ghost Art Award



## **4.1.6** – Provision of waste management

Council continued to provide a regular three-bin kerbside collection program as well as a kerbside cleanup program that caters for bulky waste items. Residents are entitled to four cleanup services per year.

The successful Free Recyclables Drop off Day was held once again to assist residents with the correct disposal of excess beverage containers and packaging items accumulated over the Christmas period. The event is held at the Leumeah railway station commuter car park (west side) and attracts an increasing number of residents each year.

Council also hosted the annual Chemical Clean Out event on behalf of the NSW Environment Protection Authority. The event is held at Council's waste depot at 59 Junction Road, Leumeah, and continues to attract an increasing patronage every year. The most common items brought to the event are paints, oils, car batteries and used gas bottles.

## **4.1.7** – Provision of community safety programs

Council conducts a Swimming Pool Barrier Inspection Program to meet our responsibilities under the Swimming Pools Act 1992. Throughout the reporting period, we responded to 63 complaints about unsafe pool fencing and issued 307 notices/directions under the Swimming Pools Act 1992.

Council also conducted 264 patrols of school zones and issued 571 penalty notices for parking offences in the interests of promoting pedestrian safety in and around local schools.









## 4.1.8 – Provision of animal care services

The Animal Care Facility's (ACF) primary role is to provide accommodation facilities to receive impounded and surrendered animals, promote responsible pet ownership, rehoming, rescue, and release of impounded companion animals and respond to complaints and enquiries regarding animal control.

The following information is provided in accordance with the Companion Animals Act 1998 and Regulation 2008.

Animal Control Officers attended to calls from members of the public requiring assistance in relation to animal control matters. A total of 596 penalty notices were issued for identified breaches of the Companion Animals Act 1998.

1) Lodgement of ACF data returns with the Office of Local Government:

2016-2017	Cats	Dogs	Total
Impounded	588	871	1459
Surrendered	98	203	301
Released to owner	30	639	669
Sold	283	390	673
Rescue organisation	295	189	484
Euthanised			
- at owners request	0	12	12
- health/temperament	35	18	53
- unable to rehome	0	3	3

2) Lodgement of data relating to dog attacks with the Office of Local Government:

During the reporting period, Council received reports of 122 dog attacks.

3) Amount of funding spent of companion animal management activities:

Council's expenditure for the reporting period was \$1,438,440 which was offset by income from companion animal registration, penalty notices, sale fees and charges of \$449,034.

4) Companion animal community education programs:

Information was included in local media and Council publications, supplementing responsible pet ownership information available on Council's website. Community education on responsible pet ownership was also delivered through the CAWS (Community Animal Welfare Scheme) program, in addition to providing subsidised desexing for companion animals participating in the program. Printed information was also distributed to Animal Care Facility visitors at an inaugural facility open day and as part of usual operations.

5) Strategies Council has in place to promote and assist the desexing of dogs and cats:

Council's policy on the sale of animals from the Animal Care Facility requires that all dogs and cats sold will be desexed. In addition, desexing is promoted in literature displayed at the Animal Care Facility, and on Council's website. A subsidised de-sexing program - CAWS (Community Animal Welfare Scheme) was also conducted.

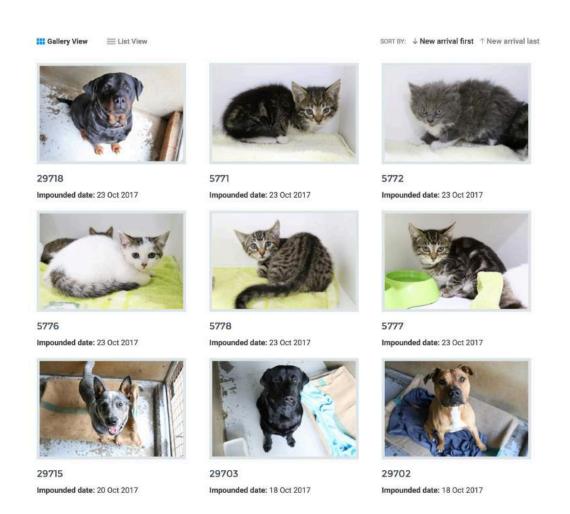
6) Strategies in place to comply with requirement under Section 64 (Companion Animals Act) to seek alternatives to euthanasia for unclaimed animals:

Council's Companion Animal Rehoming Officer promoted animals available for sale and rescue. We worked with 39 approved animal rescue organisations which rescued animals that were unable to be rehomed. Community interest groups also assisted in rehoming animals by passing on information about animals for sale through their own networks and social media channels.

The Animal Care Facility also utilised Council's website and other sites to display lost and for sale dogs and cats to facilitate rehoming. The local community newspaper published features promoting dogs and cats for sale.

#### 7) Leash free areas provided in the Council area

Council provides and maintains five leash free areas across Campbelltown City located at Eagleview Road, Minto; Hurricane Drive, Raby; Kellerman Drive, St Helens Park; Newtown Road, Glenfield; and Macquarie Road, Macquarie Fields.



## **4.1.9** – Provision of public health information and services

Council conducted inspections of premises to ensure compliance with related legislation to protect public health. This reporting period, 1503 regulated food premises and 173 regulated health premises inspections were undertaken.





## 4.1.10 - Emergency bushland management

Bush fire management on public lands within the LGA is undertaken by Council in cooperation with the NSW Rural Fire Service, NSW Fire and Rescue and other government agencies. As a member and active participant of the Macarthur Bush Fire Management Committee, and as a significant landholder/manager, Council routinely plans and undertakes strategic bushfire hazard reduction works across its landholdings each year.

The management of Bush Fire Asset Protection Zones, fire trails, roadside vegetation, hazard reduction burning and arson prevention are Council's main priorities for managing the bush fire risk to the community and severity of wild fires on the environment.

Key achievements include:

- 4.47km of strategic fire trail surface works undertaken.
- 6.24km of fire trail vegetation treatment works completed.
- 400m of steel fencing installed as part of arson prevention.
- 2459 assets protected under the hazard reduction program.



## **4.2.1** - Maintain the public spaces of the city

The following table demonstrates the condition ratings of public spaces across the City under Council's responsibility to maintain.

					Condi	tion (%)		
Asset types	Quantity	Unit	New	Very good	Good	Average	Poor	Very poor
Play equipment	110	Nos	9.56	61.75	13.21	8.67	6.81	0.00
Other structures	4635	Nos	6.53	19.43	50.47	21.17	2.27	0.13
Swimming pools	11	Nos	0.00	64.40	19.97	13.32	2.31	0.00
Land improvements - depreciable	173	Nos	19.09	19.94	19.53	40.66	0.78	0.00
Water quality devices	56	Nos	39.83	31.92	23.95	4.3	0	0

The following table demonstrates the estimated expenditure required to maintain the public spaces of the City.

Asset types	Estimated cost to bring to a satisfactory standard	Estimated annual maintenance Cost	Program maintenance cost for 2016-2017	Renewal cost for 2016-2017	
Play equipment	\$753,000	\$249,000	\$129,000	\$240,704	
Other structures	\$1,000,000 \$1,038,000		\$1,086,000	\$274,732	
Swimming pools	\$175,000	\$335,000	\$329,000	\$48,352	
Land improvements - depreciable	\$62,000	\$5,667,000	\$5,862,000	\$5,550	

#### Achievements during the reporting period include:

- Completion of Council's Annual Mowing and Horticulture Programs across the local government area, consisting of mowing verges, open spaces, parks, reserves and sporting facilities and garden maintenance within road reserves.
- Completion of Council's maintenance of street furniture and other auxiliaries through asset renewal and proactive /reactive programs.
- Addressing of graffiti vandalism across the local government area through graffiti action teams and implementation of Graffiti Removal Day. Free graffiti removal kits were also distributed to members of the community.
- Completion of the Annual City Entrance Program with new projects and renovations to existing infrastructure
  consisting of soft and hard landscaping and garden renovations. These activities were undertaken in Glenfield,
  Park Central, Raby, Rosemeadow and Campbelltown.
- Street cleansing and bin servicing programs were carried out within the Ingleburn and Campbelltown central business districts, roads, footpaths, car parks, parks and reserves.
- A bin replacement program was rolled out, with the renewal of more than 200 larger style 240 litre bins that are bird and vermin resistant.



Graffiti removal



Mowing and Horticulture Programs



bin servicing



maintenance road side

#### Innovative play spaces program



Memorial Oval, Ingleburn

Implementing a process including public consultation, extensive public quotation and internal collaboration groups, the program rolled out a series of play spaces that provide the community a balanced and safe environment. Shade structures were provided at sites where there was a need for sun protection and a lack of natural shade was identified.

In 2016 – 2017, renewal works were completed at five locations:

- Memorial Oval, Ingleburn Full renewal
- Quirk Reserve, Bradbury Full renewal
- Figtree Park, Eschol Park Full renewal
- Marsden Park, Campbelltown Renewal of climbing net
- · Mawson Park, Campbelltown Renewal of climbing net

Works still to be completed as a part of the 2016 - 2017 renewal program at the time of reporting include:

- Bunbury Curran Reserve, Macquarie Fields
- · Macquarie Fields Park, Macquarie Fields
- · Rosemeadow Sports Complex, Rosemeadow
- Colong Reserve, Leumeah
- · Finch Reserve, Ingleburn

The following is a breakdown of the play space program expenditure during the reporting period:

- Total of completed capital works \$225,000
- Total of yet to be completed capital works \$360,000
- Total of completed reactive work \$45,000
- Total of completed softfall maintenance \$66,000
- Total of completed playground program maintenance \$47,000







Figtree Reserve, Eschol Park

Climbing nets at Mawson Park and Marsden Park

#### Playground program maintenance

Actions undertaken include painting and addressing compliance issues to give users a safe environment to play and to extend the life of the asset.



Gadshill Reserve, Rosemeadow



Harvey Brown Reserve, Blair Athol



Ashfield Reserve, Glen Alpine



Seddon Park, Glenfield

#### Parks & Open Spaces Program Maintenance 2015-2016

The total expenditure for parks and open spaces maintenance for 2016 – 2017 was \$165,000. Works included the improvement of sporting facilities, installation of shade structures, floodlights and fencing renewals and improvements to access in and around Council's Public Spaces. Upgrading of park furniture and installation of enclosed litter bins was also completed at all playground renewal sites.





Simmos Beach, Macquarie Fields





Memorial Oval, Ingleburn



Koshigaya Park, Campbelltown



Quirk Reserve, Bradbury - Installation of shade, table and bench, and replacement of seating

## **Building facilities**

The following table demonstrates the condition rating of building assets under the responsibility of Council.

Acceptance	O	l locit	Condition (%)					
Asset type	Quantity	Unit	New	Very good	Good	Average	Poor	Very poor
Buildings	219	Nos	8.34	16.5	51.93	21.72	1.33	0.18

The following table demonstrates the estimated expenditure required to maintain this asset type.

Asset types	Estimated cost to bring to a satisfactory standard	Estimated annual maintenance Cost	Program maintenance cost for 2016-2017	Renewal cost for 2016-2017
Buildings	\$4,066,000	\$6,947,000	\$7,142,000	\$2,602,834

The building maintenance program (reactive and preventative) expenditure for 2016-2017 was \$4,720,000. This can be divided into the following categories:

- Program maintenance and RCR funded works \$2,800,000
- Reactive works \$1,230,000
- Preventative maintenance \$690,000.

#### Significant projects included:

- Knockdown and rebuild Wood Park amenities building
- · Knockdown and rebuild Raby Oval south amenities building
- Floor reconditioning for basketball courts at Minto Indoor Sports
- Painting to Monarch Oval grandstand
- Installation of exeloo at Apex Park
- Refurbishment of Eaglevale Leisure Centre
- · Refurbishment of Depot amenities kitchenette
- Painting and carpet replacement at Minto BFB/SES HQ
- Replacement of Lighting throughout Glenquarie Community Centre/Library
- Replacement of air conditioning at Greg Percival Library, Ingleburn
- Power upgrades and replacement of air conditioning at the Old Town Hall Theatre
- · Construction of café at ground floor of Civic Centre
- Construction of adult change rooms at Macquarie Fields Pools
- Extension of Hurley Park amenities block
- Extension of Woodlands Baseball Complex amenities block
- Lighting upgrade at HJ Daley Library, Campbelltown
- Replacement of softfall surface in splash pad area at The Gordon Fetterplace Aquatic Centre
- Internal Renovations at Glenquarie Library
- · Repainting of HJ Daley Library roof
- Extension of Oswald Reserve amenities block
- Replacement of air conditioning at Eaglevale Leisure Centre
- Renovations to entry area of The Gordon Fetterplace Aquatic Centre
- · External renovations at Dumeresq Street Cinemas
- Internal renovations at Kearns Hall



Eagle Vale Leisure Centre pool refurbishments





Wood Park amenities





Raby Oval amenities





Apex Park Exeloo





Minto Indoor Sports Centre



### 4.3.1 - Community events

From July 2016 to June 2017, Council continued to coordinate high quality festivals and events for the local community, with most activities associated with the events free to attend.

Major events during this period included Riverfest, Festival of Fisher's Ghost, Campbelltown City Christmas Carols, New Year's Eve celebrations, Australia Day Awards and celebrations, Ingleburn Alive and the Challenge Walk.

The Festival of Fisher's Ghost celebrated 61 years and included the addition of a series of weekly pop-up activations throughout October at Macarthur Square. The Dark Lake three night Interactive Horror experience was held, along with Sunday Family Fun Days featuring a motocross stunt show, learn to skate workshops, circus skill workshops and much more, and thousands of residents and visitors alike participated in the various events.

New Year's Eve saw Koshigaya Park transformed into a pop up beach for an urban beach party with sand play, a family friendly summer music line up, carnival rides, fireworks displays and a variety of foods from across the globe. The event attracted around 15,000 people.

Council consults with the community through a variety of means to get feedback on events, including social media, and staff regularly research for ideas to improve event offerings and appeal to a broad audience. The focus for the next period will be to review and revitalise the events calendar to ensure it remains relevant to the community.

A number of new activations were successfully introduced to Mawson Park including an Easter Egg hunt, and the Macarthur Night Market pilot project. The Easter Egg hunt saw more than 300 children and families visit Mawson Park on a Saturday morning to participate in the egg hunt and family friendly activities, including story time and old fashion games like egg and spoon and sack races. The event was a cross Council partnership delivered by Events, Education and Care and Library Services teams.

The Macarthur Night Market pilot was launched on 2 June, with events held on the first and third Friday of each month until 15 December 2017. The project will be utilised as a feasibility study to gauge potential future markets.

An NRL Pacific Test Match activation and media call was held at Macarthur Square to support the engagement and promotion of the Pacific Test Match series held at Campbelltown Sports Stadium on 6 May 2017. Council worked with NRL, Lend Lease Macarthur Square and the local Pacific Island community to deliver an exciting program showcasing local Pacific performers that included Cook Island dancers, Samoan drummers, singers and fitness groups. Media were on site to film the interviews that took place on stage with the captains and coaches of the teams that were competing, and it was aired on news channels that night. Around 500 attended across the activation period.

During the reporting period, more than 24 civic functions were successfully organised that included the Anzac memorial unveiling at Milton Park, Ingleburn, and the Mayor's Charity Gala Dinner held in the gallery space of Campbelltown Arts Centre. The Gala Dinner sold out in advance of the evening and raised more than \$52,000 in donations for Beverly Park School.

A total of 12 citizenship ceremonies were held during this period, with 1079 candidates receiving naturalisation. Ceremonies were held in partnership with Campbelltown Scouts, vocalist Michelle Fox and Ingleburn Drums and Pipe Band along with the Australian Electoral Commission welcoming new citizens to the City of Campbelltown. Over 1400 guests attended across the ceremonies, along with local MPs, Councillors and Executive staff.



Mayor's Charity Gala Dinner



Macarthur Night Market



Easter egg hunt





### **5.1.1** – Work with state and federal governments

Council has strong credibility among all levels of government as a reliable and astute partner, both in terms of policy development and at an operational and project level. Council's strength in these partnership roles is its demonstrated strategic capacity, coupled with its operational commitment and capability to manage projects and tasks in a cost and time effective manner, which is often critical in achieving required policy and project outcomes. Council has, and will continue to maintain, a partnership approach to its relationship with governments and government agencies.

Council's objective is, wherever possible, to align its own policy and project parameters with those of government, when satisfied that doing so is in the best interests of Campbelltown City and its community. Working closely with all levels of government and major agencies, we are continuing to play a strategic role in contributing to policy and major program developments. Our contribution and input focused on ensuring the best interests of Campbelltown City and its community, enhancing and profiling its assets and growing the opportunities for the region.

#### City Growth and Economy

The City Growth and Economy Division plays a critical role in fostering, developing and maintaining collaborative relations across all levels of Government. In the 2016-2017 financial year, the Division has been involved in a number of significant initiatives that involve considerable collaboration across government.

The division, and in particular the Director City Growth and Economy, has taken a lead role in coordinating and contributing to the development of the Western Sydney City Deal. The city deal offers an opportunity to pursue reform and attract additional investment from the NSW and Commonwealth Governments to Western Sydney. It will include (across eight councils and three levels of government), one shared vision, shared objectives, agreed initiatives and commitments. The four main areas for action agreed as part of the deal are jobs, connectivity, liveability and innovative delivery. The deal focuses on achieving the following outcomes:

#### For jobs:

- grow and diversify employment within Western Sydney
- · a skilled and educated workforce
- · access to high value local jobs
- a leading visitor destination.

#### For connectivity:

- improve transport connectivity to create '30 minute' connected places, including new north-south rail lines linking the region
- better connections to employment, place and home
- better interchanges and active transport
- connect Western Sydney as a destination to other cities and regions
- · enhanced customer service requirement.

#### For liveability:

- future proof the community to be accessible, safe and resilient
- vibrant, active and prosperous centres
- provision of affordable and diverse housing opportunities
- reinforce our identity as a distinctive multicultural, cohesive and inclusive community that promotes equality of opportunity
- conserve and expand the unique network of blue and green spaces and access to open space
- investment in an accessible network of regional sport and cultural facilities
- providing essential growth infrastructure and services.

#### For innovative delivery:

- develop innovative funding models that link City Deal funding to Federal, State and Local Government
- pilot innovative approaches to governance
- · explore collaborative and solutions focused approaches
- drive innovation, high quality and accessible technology.

All participants in the deal have successfully worked together to pursue a united position that aims to deliver planned and enduring investment and reform for existing and new communities.

The City Growth and Economy division has also provided support and information to the Greater Sydney Commission. Council's staff have been directly involved in preparing and finalising the Draft South West District Plan and the development of a new draft regional plan for metropolitan Sydney. Council's direct involvement in these strategic initiatives has been facilitated via the partial secondment of the Division's Executive Planner to the Commission. The secondment has provided opportunities for Campbelltown City's interests to be directly represented and for the collaborative development of a partnership and the flow of information between the Commission and Council. It has also facilitated collaborative working relationships and involvement between he five councils in the South West District – Campbelltown, Camden, Fairfield, Liverpool and Wollondilly.

As part of its commitment to the ongoing development and promotion of local small businesses, Council took part in the NSW Government's 2017 Back to Business Week initiative in February. Council received grant funding of \$5000 through the Department of Industry to host events in the local government area, designed to promote and celebrate the success of small and medium sized businesses and the critical role they play in local communities and economies.

Council hosted three workshops on social media marketing for businesses, sales and marketing, and developing a website, which all proved popular. It is anticipated that Council will apply for funding to host further events as part of this initiative in 2018.

Council was also an active participant in several workshops which were held to develop the Western Sydney Visitor Economy Strategy and action plan, recently released by Destination NSW. Council continues to advocate to government the importance of necessary product development in south west Sydney, to ensure equitable economic benefits for the entire region with the building of the Western Sydney Airport.

The division also facilitates collaboration across the Macarthur region by hosting the administration of the Macarthur Regional Organisation of Councils (MACROC). MACROC continued to hold, partner and participate in programs designed to encourage regional economic growth and collaboration.

Growing and promoting the regional economy and ensuring that there is a balance between the projected resident population growth and the creation of new and relevant jobs is critical for the Macarthur area. During the year, MACROC worked with Campbelltown City Council, Camden Council and Wollondilly Shire Council to lobby government to ensure that the Macarthur area receives the resources required to provide the economic, social and environmental benefits for the community.

In 2016-2017, MACROC continued to support business development within Macarthur via:

- · holding business functions aimed at providing an opportunity to strengthen business networking in the region;
- maintaining and regularly updating the MACROC website to provide information on regional demography and the regional economy (www.macroc.nsw.gov.au)
- assisting in investigating and facilitating solutions to job creation, business development and economic participation in Western Sydney.

#### **City Governance**

- The Office of Local Government assessed Council's Fit for the Future reassessment proposal. Campbelltown
  City Council was declared "Fit" for the Future by the Minister for Local Government highlighting Council
  satisfied the financial criteria overall.
- NSW Treasury and Local Government NSW Council involved in advocating for best outcomes for the local community in transitioning from the Emergency Services Levy on Insurance to being levied on land rates.
- IPART Council participated as a panel member in IPART rating system review
- Ongoing renewal of public housing estates and delivery of relevant projects Minto, Airds/Bradbury, Rosemeadow, Macquarie Fields and Claymore.

#### **City Development**

- Council continued to work closely with the NSW Food Authority in a food regulation partnership, to regulate food premises and promote food safety and hygiene within the LGA.
- Council continued to work closely with the NSW Environment Protection Authority providing valuable input into policies and legislation, including the proposed Container Deposit Scheme due to commence 1 December 2017.
- Worked collaboratively with the Department of Planning and Environment on planning for the Greater Macarthur Priority Growth Area.
- Contributed to Greater Sydney Commission South West District issue specific forums in respect of housing, metropolitan rural area and the like.
- Responded to multiplicity of proposed legislative changes to planning and environment legislation.
- · District level impacts of development in adjoining local government areas pursued.

#### **City Delivery**

- Developing with the State Government agency, Roads and Maritime Services, a memorandum of understanding for the maintenance of state roads through the Campbelltown local government area.
- Restoration of Council's various assets as a result of infrastructure upgrades from the NBN Corporation, Sydney Water Corporation and Telstra.

#### **City Lifestyles**

Council continues to work with local, state and federal government organisations to foster a collaborative voice on important issues and impacts to our local communities. An example of this includes the submissions on key government initiatives to ensure that impacts on our community are considered in the decision making process.

Also Council entered into partnerships with the following departments and organisations:

- The Claymore Leadership Forum
- Greater Sydney Commission 'Draft South West District Plan'
- Department of Education Aboriginal Affairs
- Department of Family and Community Services Targeted Early Intervention Reform.

The Sport and Recreation team undertook the following partnerships and joint projects during the reporting period:

- working with UrbanGrowth NSW and Housing NSW in the Renewal of Minto, Airds-Bradbury and Claymore, specifically in the provision of Dimeny Park playground in Claymore and the ongoing planning of the provision of open space in Airds, specifically the development of the new Kevin Wheatley sporting facility
- working with UrbanGrowth NSW for the provision of open space in the residential release area of Western Sydney University, Menangle Park and Edmondson Park
- working with the Department of Housing on the upgrading of the tennis courts at Rosemeadow to multi-purpose courts
- working with the Department of Education on the ongoing provision of sports infrastructure to both Rosemeadow and Ambarvale Sports Complex
- · Working with the Federal Government in the provision of grants for the following joint projects:
  - Kooringa Reserve sports lighting
  - Wood Park sports lighting
  - Victoria Park sports lighting
  - Coronation Park Netball sports lighting
  - Waminda Oval building extension
- Continue working with the NSW government in the provision of grants for the following joint projects:
  - Macquarie Fields Park sports lighting and irrigation
  - Milton Park softball sports lighting
  - Waminda Oval Sports Lighting
  - Ingleburn Tennis surrounds upgrade.

Leisure Services partnered with Campbelltown Mall to deliver the 'Dive In' community program in which the Leisure team delivered resuscitation classes and provided water safety talks and tips. In partnership, Leisure Services provided 50 free swimming lessons to the community.

Leisure Services and Library Services teamed up to deliver a Men's Health Week initiative with profile guest speakers to discuss the importance of 'keeping the balance' between a healthy body and healthy mind.

In partnership with Swimming NSW, Leisure Services provided swimming lessons to the Koori community as part of a swimming program initiative.

Leisure Services also engaged with the community in providing a presence at community events including Challenge Walk, Ingleburn Alive and West Tigers games.

The Creative Life team is working closely with all levels of government and major agencies as we are continuing to play a strategic role in contributing to policy and major program developments. Our contribution and input focused solely on ensuring the best interests of Campbelltown City and its community, enhancing and profiling its cultural assets and growing the cultural opportunities for the region.

Our partnerships have been forged across a wide range of policy and project areas, and with a number of agencies, including:

- Art Gallery of NSW
- · Australia Council for the Arts
- · The Benevolent Society
- Black Honey Company
- Campbelltown Performing Arts High School
- Campbelltown TAFE
- City of Sydney
- Create NSW
- Glenfield to Macarthur Priority Urban Renewal Corridor initiative
- Le Boite Theatre
- Macarthur Square
- Museum of Contemporary Art
- NAISDA
- NSW Juvenile Justice Department
- NSW Pacific Council
- Sacred Music Festival
- South West Sydney District Plan expansion/upgrade of Campbelltown Hospital
- Sweatshop Literacy Movement
- Sydney Festival
- Urban Growth NSW
- · Western Sydney Business Chamber
- · Western Sydney University.

All participants in the deal have successfully worked together to pursue a united position that aims to deliver planned and enduring investment and reform for existing and new communities.

### **5.2.1** – Business management

Business Excellence was endorsed as a new function of Council, and job descriptions have been finalised in order to resource the new function as part of Council's Financial Services team.

Council's Executive has conducted a strategic risk profiling exercise resulting in the creation of a Strategic Risk Register. Each identified risk has a complementary action plan.

Council remains protected from claims as a result of public liability, professional indemnity and property disputes through the procurement of a comprehensive insurance program with Statewide Mutual – Australia's largest Local Government insurance mutual.

Council remains committed to improving risk management practices via the Continuous Improvement Program and Risk Management Action Plan, sponsored by Statewide Mutual. During the reporting period, Council committed to and completed works around:

- Enterprise Risk Management
- Improving 149 Certificate process improvement
- Business Continuity; and
- Community Strategic Planning

Further, the organisation has commenced an operational risk profiling exercise. All sections of Council have identified risks pertaining to their operations and services. Actions arising from the operational risk profiling will be linked to action plans.

The Campbelltown Local Government Area is represented by 15 Councillors. The role of the elected Council is to make decisions about the running of Campbelltown City Council and ensure the General Manager and Council officers carry out the decisions made at the Council meetings.

Council engaged the NSW Electoral Commission to conduct the election in September 2016 and Council inducted the newly elected Councillors to the new term with the Oath of Office ceremony taking place on 27 September 2016.

A by-election was conducted on 18 March 2017 to fill a vacant seat. The newly elected Councillor also completed the Induction Program.

A new professional development program was developed for Councillors which saw the commencement of Australian Institute of Company Directors course.

Council reviewed and updated the Councillor's Expenses and Facilities policy in order to ensure the ongoing provision of appropriate facilities and support to Councillors.

Council has a key role in ensuring that all members of the community have an opportunity to take part in decision making processes and are supported with accessible information, resources and services.

To ensure decisions are transparent and available to the community, a dedicated team supports the Council in its decision making through the production of the meeting agendas for Council meetings called Business Papers, and the taking of minutes associated with those meetings. The team ensures that meetings are well run and reflect the effective partnership and relationship between the governing body of Council and Council administration.

During the reporting period, Council reviewed its meeting structure, resolving to increase the number of Council meetings to two per month, in order to deliver more efficient decision making and enhance public participation by opening Council meetings to allow public addresses. A total of 16 Ordinary Council meetings were held, along with five extraordinary meetings of Council.

May 2017 saw the introduction of a new software package, InfoCouncil for the purposes of streamlining Council's business paper process including minutes, action items and reports. The agendas and minutes of these meetings are available on Council's website and in hard copy at Council's Civic Centre and libraries one week prior to the meeting. Meetings governance support is also provided to Council's strategic advisory committees and audit committee.

### **5.2.2** – Human Resources

Council has undertaken a restructure of its management team to ensure it has an operating model that allows it to deliver its outcomes in a timely manner. The rest of the organisation will also review its structure over the coming months to ensure the development of a robust and highly skilled team of professionals.

The Workforce Planning report has been developed as part of the CSP. Once adopted the People and Performance team will develop a business plan in line with this. This will set the activities and deliverables for the People and Performance team for the next 12 months.

Statement of Activities Undertaken to Implement the EEO Management Plan

- All new employees have received a thorough induction including a copy of the EEO policy in the Employment pack
- EEO training is available to all employees
- Undertaken a review of the EEO Contact Officer Training
- All employees and management have access to the EEO policy and EEO Management Plan
- Recruitment and selection strategy has been revised. This included Manager/Supervisor education
- Positions descriptions have been used to ensure inclusion of EEO responsibilities for all staff. Essential and desirable selection criteria are non-discriminatory
- Reviewed and supported the implementation of the AES
- · Engaged a trainee with a disability

#### **Work Health and Safety**

Work has continued on improving frontline safety for workers. There has been an increased focus on assessing hazards within the work environment to ensure controls are adequate. Particular attention has been paid to monitoring airborne contaminants, workplace noise and hazardous chemicals.

The Workers Compensation team has continued to process claims management, with workers compensation processes and documentation reviewed and updated where needed. Participation in the Self Assurers Association has been undertaken by attending a number of educational sessions.

The Actuarial Report was completed in June by Council's external consultant.



## **5.2.3** – Information technology

Council continues to expand our online customer requests. During the reporting period our community lodged 30,883 requests online, effectively resulting in thousands less calls to the Customer Service team.

Council completed a successful pilot with the implementation of a number of online certificates and will continue to increase this offering in the coming year.

Enhancements were made to eServices and eCertificates to enable the customer to receive an email response, realising a total cost saving of \$20,951 this financial year.

The introduction of online payment options for selected hall bookings has opened up the payment gateways for our customers, providing the convenience in making payments for their bookings.

A review and update of Social Media Google Pins for Council services and facilities was undertaken to ensure the accuracy of our online information.

An upgrade to Council's email security system was undertaken to protect Council systems and data.

Higher bandwidth internet links were introduced at two major libraries to cater for increased technology consumption.

The introduction of digital annotation software will allow Council to accept and deliver plans electronically, streamlining the planning processes.

The implementation of an improved leisure and aquatic management software suite provides a more intuitive and mobile approach to managing memberships, scheduling capabilities and provides a platform for future improved customer interfaces.

Council is transitioning its services to the NBN platform.

A number of Council's corporate systems were upgraded to improve security, performance and enable additional functionality.

Council continues to increase efficiencies through the implementation of mobile solutions. Staff are able to complete inspections in the field and increase the response time to customers.

A number of projects were undertaken to ensure Council records are digitised and accessible, including the scanning of historic planning registers and digitisation of microfilm.

## **5.2.4** – Governance

The General Manager's delegations were reviewed, revised and endorsed by Council.

Code of Meeting Practice was reviewed, revised and endorsed by Council for public exhibition. Among the amendments of the revised Code of Meeting Practice was the increased frequency of Ordinary Council meetings and removal of the committee structure of Council.

A contract governance and management project has focused on the WH&S contractor management procedure, templates and forms, supported by a project control group. Council's Executive team are currently reviewing the contract management delegations with a view for implementation in late 2017.

Council managed disclosures under Public Interest Disclosures Act 1994.

Council reviewed and adopted its Internal Reporting Policy – Public Interest Disclosures Act on 11 July 2017. There have been one Public Interest Disclosures received by Council during the reporting period.



## **5.3.1** – Community access to Council information

Council's quarterly residential newsletter, Compass, was published and distributed to 58,500 households each season to help keep the community informed about Council achievements, events and projects.

The communications team prepared and distributed more than 130 media releases to promote Council events, programs and initiatives to the wider community via local papers, online media and radio, as well as being published via the News section of Council's website.

Council's monthly eNewsletter was distributed to almost 1,000 subscribers on the first Wednesday of each month during the reporting period.

More than 350 posts were shared via Council's corporate Facebook page (facebook.com/campbelltowncity), including Council meeting reminders and consistent links back to Council's website for more information about events and initiatives.

Council has a weekly message with our local radio station C91.3 to promote Council initiatives and a monthly Council Hour program on community radio 2MCR, featuring Council staff, highlights upcoming events and key initiatives.

Our mobile friendly website turned one on 26 April 2017. During this first year the site had 2,699,593 page views, with an average visit duration of two minutes and 19 seconds. Our community spent 34,410 hours self-servicing on our site. The 'Was this page helpful' form which appears on the bottom of every page has been popular and since the site was launched we've had 1,350 responses, with 60.8% of those positive. We have more than 75+ online editors, across all sections of Council keeping our content up-to-date.

Council expanded its online customer requests to 33. Our community lodged 30,883 customer requests online, reducing print and postage cost for related customer requests by \$20,951.

Council has a total of 390 Google Pins, helping the community locate Council facilities and services via Google Maps. From July 2016 to June 2017, the pins were viewed 2,224,248 times, with 121,745 people requesting directions, 49,999 visiting our website and 20,863 people calling Council for more information. Our average pin rating for key Council services and facilities is 4.2 out of 5.

A review and reorganization of content on the Parks, Sports and Recreation section of the Council website was also undertaken to assist residents and visitors in finding popular information more easily.

## **5.3.2** – Provision of customer service

Council implemented an IVR and customer call back system, which has been effective in improving the customer service experience and reducing call waiting times.

The organisation continued to expand its online services with the introduction of the following eServices: street sweeping, general request, barking dogs, roaming dogs, illegal parking, abandoned motor vehicles, dead animals and drainage-storm water block; allowing residents to report issues and make requests online, at a time convenient to them.

Online payment options were also introduced for selected hall bookings.

The Customer Service team has continued to provide assistance and support to the community through its centralised customer service centre through phone, counter and online services.

### **5.4.1** – The management of Council's property assets

A full review of existing assets which are not required for community purposes was undertaken and where possible is securing income from these assets for ongoing community needs. Approximately \$200,000 per annum has been secured, with more opportunities earmarked for delivery into the future.

Council commenced a tender process to sell Bio-Banking credits connected to Noorumba Reserve. The proceeds of any sale will be invested back into the preservation of Noorumba Reserve and also directed into a new Bio Biodiversity Fund for the ongoing support of biodiversity and associated activities in the LGA.

## **5.4.2** – Asset management

Approximately 2,850 new assets have been captured and 21,887 assets were inspected for condition assessment. More than 7,958 works orders were issued for reactive, preventative and programed maintenance at all asset types.

Generally, operations and maintenance activities are carried out by qualified Council staff. Where this is not possible, contractors are employed to undertake other activities, particularly those that relate to Australian Standards or Legislative requirements.

Renewal activities were produced by models that are influenced by intervention levels. Intervention levels are condition factors used to determine asset renewal programs. A renewal program is intended to bring assets back to their optimum life to ensure services are continually delivered to the community.

## **5.4.3** – Financial management

#### Rates and Charges Special variation to rates for Council asset maintenance and renewal

Following extensive community consultation, Council made an application in February 2014 to the Independent Pricing and Regulatory Tribunal to vary rates by 11%. There are two components to the special rate variation, 2.3% for operational requirements and 8% directed solely towards asset maintenance and renewal requirements. The 8.7% is represented by \$6.2m and remains permanent within Council's rate base to fund the lifecycle costs of community's assets in perpetuity and address the infrastructure renewal backlog within a 10 year period.

Following is a breakdown of Council's additional commitment to asset maintenance and renewal for 2016-2017:

Income	2016-2017
Special rate variation – 8.7%	\$6,289,000
Loan-Local Infrastructure Renewal Scheme	0
Loan - Internal reserves	0
Efficiencies	\$1,000,000

Expenditure	2016-2017
Loan repayment	\$1,170,000
Roads	\$2,371,100
Footpaths	\$281,900
Kerb and gutter	\$307,500
Bridges	\$179,400
Car parks	\$184,500
Buildings	\$2,343,400
Public spaces	\$451,200

The special rate variation funded works form part of Council's Renew-Connect-Revitalise program, for more information on projects and outcomes refer to http://www.campbelltown.nsw.gov.au/CityImprovements

#### **Rates and Charges Written Off**

To comply with the Local Government Act 1993, Local Government (General) Regulation 2005 and Council's Pensioner Rebate Scheme, Council is required to report on rates and charges written off. The value of rates and charges written of during 2016-2017 was as follows:

- Section 575 of the Local Government Act 1993: pensioner rebate concession \$1,900,254
- Section 582 of the Local Government Act 1993: Council voluntary pensioner rebate concession \$379,719
- Section 595 of the Local Government Act 1993: postponed rates on properties which are zoned for a higher use than their actual use \$111,987.

#### Council contributions and donations

To comply with Local Government (General) Regulations 2005, Council provides the following report on contributions and donations to others. During 2016-2017 Council provided a range of contributions and donations to individuals, community groups and non-profit organisations. Under section 356 of the Local Government Act 1993, contributions and donations to the value of \$212,836 were delivered through the following programs:

Sister Cities	Contribution	\$23,000
Scholarships	Western Sydney University	\$7,500
Community Groups	Donations — Community Grants	\$16,188
Fundraising Events	Donations — Fundraising	\$52,776
Other	Donations — Other	\$104,417
Charities	Donations — Charities	\$8,955
Total		\$212,836

#### Financial Summary 2016-2017

Council's vision is to position Campbelltown as a self-sustaining city, with access to the highest-level services, facilities and amenities, combined with a diversity of employment options available within the Regional City Centre. The financial resourcing underpins Council's Community Strategic Plan in order to deliver the objectives and strategies that support Campbelltown as a Regional City Centre.

The 2016-2017 Operational Plan incorporated the third year of the permanent increase to rates income of 11% as per the approved Special Rate Variation. This additional income along with \$1m annually allocated from efficiencies has had a direct and dramatic impact on Council's asset renewal and maintenance backlog reducing from \$33.7m to \$20.2m in just three years.

For 2016-2017, Council achieved an operating surplus of \$78.080m (excluding capital items) and a small budget surplus of \$98k after allowing for a number of transfers to reserves to provide funding for future liabilities and significant capital projects.

Council's total expenditure for the 12 month period was \$194,340,000 comprising of operational expenditure of \$142,824,000 and capital expenditure of \$51,516,000. A summary of key financial results and performance measures for 2016-2017 is as follows:

Overall income ▲41.7% to \$254.4m

Total expenses ▲2.5% to \$194.3m

Total assets ▲13.2% to \$2.639b

Total liabilities ▼3% to \$51m

Infrastructure, property, plant and equipment ▲10% to \$2.403b

Operating performance ratio 10.64% (benchmark >0%)
Own source operating revenue ratio 64.0% (benchmark >60%)
Unrestricted current ratio 4.82:1 (benchmark >1.5:1)

Debt service cover ratio 8.17:1 (✔) (benchmark >2)

Rates and annual charges outstanding 3.25% **⊘** (benchmark <5%)

Cash expense cover ratio 17.99 months ( (benchmark > 3 months)

Building and infrastructure renewals ratio 95% **③**(benchmark 100%) Infrastructure backlog 1.64% **⊘**(benchmark <2%) Asset maintenance ratio 1.05:1 **⊘** (benchmark >1:1)

Council continues to have a strong debt service ratio as a result of utilising borrowings under the Local Infrastructure Renewal Scheme (LIRS) program, which provides a source of funds with a subsidised interest rate for more significant infrastructure projects. In recent years, Council has adopted to source funding, if required, for a segment of the capital works program via internally borrowing against reserve funds with repayments occurring over seven years including interest. This strategy gives Council the capacity to borrow externally for more significant planned capital projects to ensure intergenerational equity and without largely impacting Council's reserves held for future liabilities.

Council's financial statements are produced in accordance with the Australian Accounting Standards and the NSW Local Government Code of Accounting Practice. The Australian Accounting Standards Board (AASB) has adopted International Financial Reporting Standards (IFRS) and issued the Australian equivalents (AIFRS). The application of AIFRS is reflected in the Financial Statements. Council's financial statements are independently audited by the Audit Office of NSW, reported to Council, placed on public exhibition and lodged with the Office of Local Government (OLG) by end of October each year. For comprehensive details of Council's financial information, please refer to Council's 2016-2017 Financial Statements, the accompanying document to this Annual Report, which is also available on Council's website.

#### **Summary of financial results**

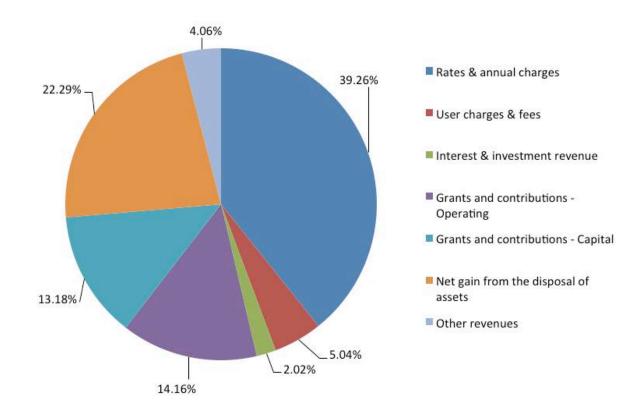
For the year ended 30 June (\$'000)	2017	2016
Total income from continuing operations	254,431	179,468
Total expenses from continuing operations	142,824	138,079
Net operating result from continuing operations	111,607	41,389
Net operating result before capital grants and contributions	78,080	13,917

For the year ended 30 June (\$'000)	2017	2016
Current assets	154,985	133,588
Non-current assets	2,483,604	2,197,141
Current liabilities	31,773	30,734
Non-current liabilities	18,853	21,397
Total equity	2,587,963	2,278,598

For the year ended 30 June (\$'000)	2017	2016
Cash flows from operating activities	50,097	46,598
Cash flows from investing activities	(46,767)	(42,405)
Cash flows from financing activities	(3,743)	(3,906)
Cash assets at the end of the reporting period	2,710	3,123

Income

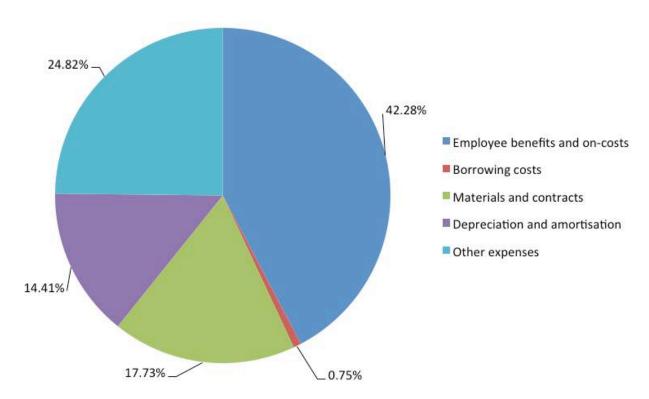
Overall income \$\(\Delta 41.7\)% to \$254.4m



Income Source (\$'000)	2017	2016	% change
Rates and annual charges	99,880	95,386	4.71
User charges and fees	12,822	13,045	-1.71
Interest and investment revenue	5,146	3,886	32.42
Operating grants and contributions	36,026	31,415	14.68
Capital grants and contributions	33,527	27,472	22.04
Net gain from disposal of assets	56,703	0	100
Other revenues	10,327	8,264	24.96
Total income from continuing operations	254,431	179,468	41.77

#### **Expenses**

Total operating expenses ▲3.44% to \$142.8m



Expense type (\$'000)	2017	2016	% change
Employee costs	60,391	58,770	2.76
Materials and contracts	25,320	22,654	11.77
Borrowing costs	1,075	1,367	-21.36
Depreciation, amortisation & impairment	20,582	21,471	-4.14
Other expenses	35,456	32,985	7.49
Net loss from disposal of assets	0	832	-100.00
Total expenses from continuing operations	142,824	138,079	3.44

The 2016-2017 results highlight Council's commitment to sound management of the community's assets and as such have achieved a significant reduction in the infrastructure backlog exceeding benchmarks in all financial performance measures.

#### **Senior Staff Remuneration**

The Local Government (General) Regulation 2005 requires Council to report on the remuneration of its senior staff. Council has a management structure consisting of a General Manager and five Directors. As at 30 June 2017 the remuneration packages (including salary, motor vehicle, fringe benefits and superannuation) for the designated senior staff positions were:

General Manager	358,700
Directors x 5	1,281,200
Total Remuneration	1,639,900

#### Works on private land

The Local Government Act 1993 requires Council to report on works on private land. In 2016-2017, no works on private lands were undertaken.

#### **Remuneration and expenses to Councillors**

The Local Government Act 1993 requires councils to adopt a policy for the payment of expenses incurred by, and the provision of facilities to, mayors, deputy mayors and other councillors. Mayors, deputy mayors and councillors can only be reimbursed for expenses, and provided with facilities, in discharging the functions of civic office, in accordance with this policy. The Council's policy on the provision of facilities for use by councillors and the payment of councillors' expenses is available on Council's website. As a requirement of the Local Government Act 1993 and associated Regulation, Council is required to report on Councillor remuneration and expenses in the Annual Report.

Details of the total cost for the payment of expenses and provision of facilities to Councillors to attend their civic duties are itemised below.

In accordance with Section 241 and 248 of the Local Government Act 1993 and the determination of the Remuneration Tribunal, the Mayor was paid an annual allowance of \$60,458 for the year ending 30 June 2017.

In accordance with Section 241 and 248 of the Local Government Act 1993 and the determination of the Remuneration Tribunal, Councillors were paid an annual fee of \$23,950 for the year ending 30 June 2017. Total fees paid to Councillors for the year ending 30 June 2017 were \$345,858.

In accordance with Section 252 of the Local Government Act 1993, Council will pay expenses incurred or to be incurred and provide facilities for the Mayor, Deputy Mayor and Councillors to enable them to discharge their functions of civic office.

The total cost in 2016-2017 was \$355,648. This consists of:

- \$82,495 for the provision of office equipment, internet, facsimile charges, stationery
- \$27,816 for the provision of Councillor's telephones
- \$10,336 for attendance at conferences and seminars including the Urban Development Institute of Australia (UDIA) and the Local Government NSW Conference
- \$13,333 was spent on interstate conferences and seminar expenses (UDIA Conference in Perth)
- Nil for carer expenses
- \$3,323 expense was incurred on Councillor training and skill development
- Nil expense was incurred on international visits including transport, accommodation and other out of pocket expenses
- Nil expense was incurred from any spouse or partners who accompanied a Councillor
- \$213,845 for other expenses including administration support and office accommodation
- \$4,500 for Joint Regional Planning Panel sitting fees.

Details of overseas visits by councillors, council staff or other persons representing council (including visits sponsored by other organisations) for the period of 2016-2017:

Purpose of Travel	Destination	Officer	Date	Costs met by the Council
Sister City staff exchange	Koshigaya, Japan	Sally Pratt	20/10/16-16/12/16	\$8,200
CINARS	Canada	Michael Dagostino	9/11/2016- 20/11/2016	Nil
CiMAM Annual Conference	Barcelona	Michael Dagostino	21/11/2016- 25/11/2016	Nil



# **Appendices**





## Contracts entered into above \$150,000

Name of Contractor	Nature of goods or services supplied	Estimated amount payable to contractor under contract	Notes
Pioneer Facility Services Pty Ltd	Cleaning of Campbelltown Sports Stadium	\$170,000	2
Silver Wolf Projects Pty Ltd	Floodlight Pole Inspections	\$156,195	2
Axblack Pty Ltd	Gutter Cleaning	\$165,800	2
The Green Horticultural Group Pty Ltd	Irrigation Services	\$500,000	1
Austec Irrigation and Garden Supplies Pty Ltd	Irrigation Services	\$500,000	1
Remondis Australia Pty Ltd	Supply & Servicing Frontlift Bins	\$308,637	2
The Green Horticultural Group Pty Ltd	Horticultural Services	\$600,000	1
Sterling Group Services Pty Ltd	Horticultural Services	\$600,000	1
Solid Landscaping Pty Ltd	Horticultural Services	\$600,000	1
Green Options Pty Ltd	Horticultural Services	\$600,000	1
Globe Australia Pty Ltd	Horticultural Services	\$600,000	1
Complete Turf Renovation Services Pty Ltd	Horticultural Services	\$600,000	1
South Syd Concrete Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
Shore Contracting Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
Roadlink Asphalt Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
NA Group Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
Mack Civil Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1

Name of Contractor	Nature of goods or services supplied	Estimated amount payable to contractor under contract	Notes
Kodi Civil Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
Kelbon Project Services Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
IW Contracting Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
DXCORE Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
CW Concrete Pty Ltd	Concrete Ad Hoc and Minor Works	\$450,000	1
Roadlink Asphalt Pty Ltd	Concrete Program	\$367,720	
DXCORE Pty Ltd	Concrete Program	\$411,079	
Shore Contracting Pty Ltd ATF MN Family Trust	Concrete Program	\$514, 212	
Ally Property Services Pty Ltd	Concrete Program	\$229,327	
Theelow Pty Ltd	General Trades	\$1,740,000	
Summit Fencing Pty Ltd	General Trades	\$1,740,000	
Playsafe Fencing Pty Ltd	General Trades	\$1,740,000	1
Kent Joinery Pty Ltd	General Trades	\$1,740,000	1
Goldenlight Plaster Pty Ltd	General Trades	\$1,740,000	1
Every Trade Building Services Pty Ltd	General Trades	\$1,740,000	1
Civilbuilt Pty Ltd	General Trades	\$1,740,000	1
Bettal Pty Ltd	General Trades	\$1,740,000	1
Alpha Quality Bricklaying Pty Ltd	General Trades	\$1,740,000	1
Volvo Group Australia Pty Ltd	Supply and Deliver Crane Truck	\$263,636	

Name of Contractor	Nature of goods or services supplied	Estimated amount payable to contractor under contract	Notes
Kone Elevators Pty Ltd	Lift Maintenance	\$222,200	
Sydney Trucks and Machinery Centre Pty Ltd	Supply and Deliver 5 Cab Chassis	\$201,545	
Fuji Xerox Australia Pty Ltd	Supply and Deliver Printer	\$226,500	
Ultimate 1 Airconditioning Pty Ltd	HVAC	\$1,198,800	
Coles Supermarkets Australia Pty Ltd T/A Coles Online	Education and Care Centre Food Supplies	\$416,000	2
B.R.E.C Pty Ltd t/ Preferred Floor- ing	Floor Coverings	\$600,000	1
S.R Flooring Australia Pty Ltd	Floor Coverings	\$600,000	1
Amer Sports Australia Pty Ltd	Replacement of Fitness Equip- ment	\$270,932	
Turner & Townsend Thinc Pty Ltd	Project Management Services for Sports and Health Centre of Excellence	\$288,000	
Robert Owen Francis t/a Aqua Line Pool Renovators	Refurbishment of Fibreglass Pools at Eagle Vale Central	\$192,135	
JRW Trading Pty Ltd	Floodlighting Projects	\$150,000	1
Kealec Pty Ltd	Floodlighting Projects	\$150,000	1
Musco Lighting Pty Ltd	Floodlighting Projects	\$150,000	1
REES Electrical Pty Ltd	Floodlighting Projects	\$150,000	1
Smada Electrical Pty Ltd	Floodlighting Projects	\$150,000	1
A & C Plant Hire Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
AB-11 Group Services Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Barnes Contracting Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
E&B Tipper Hire Pty Ltd	Plant and Equipment Hire	\$1,600,000	1

Name of Contractor  Nature of goods or services supplied		Estimated amount payable to contractor under contract	Notes
Edcog Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Fleck Earthmoving NSW Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
GM Tippers and Plant Hire Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Ocon Services Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Sherrin Rentals Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Singh's Earthworks	Plant and Equipment Hire	\$1,600,000	1
Terra Civil Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
W&R Hayes Pty Ltd	Plant and Equipment Hire	\$1,600,000	1
Asphalt Laying Services Pty Ltd t/ as ALS Group (NSW)	Road Pavement Works	\$3,000,000	1
BMR Quarries Pty Ltd	Road Pavement Works	\$3,000,000	1
Borthwick & Pengilly Asphalts Pty Ltd	Road Pavement Works	\$3,000,000	1
Combined Traffic Management Pty Ltd	Road Pavement Works	\$3,000,000	1
Complete Linemarking Services Pty Ltd	Road Pavement Works	\$3,000,000	1
Downer EDI Works Pty Ltd	Road Pavement Works	\$3,000,000	1
Fulton Hogan Industries Pty Ltd	Road Pavement Works	\$3,000,000	1
Gumbay Holding Pty Ltd	Road Pavement Works	\$3,000,000	1
Hiway Stabilzers Australia Pty Ltd	Road Pavement Works	\$3,000,000	1
Mack Civil Pty Ltd	Road Pavement Works	\$3,000,000	1
Roadworx Surfacing Pty Ltd	Road Pavement Works	\$3,000,000	1

Name of Contractor	Nature of goods or services supplied	Estimated amount payable to contractor under contract	Notes
Colas Pty Ltd	Road Pavement Works	\$3,000,000	1
Stabilised Pavements of Australia Pty Ltd	Road Pavement Works	\$3,000,000	1
State Asphalt Services Pty Ltd	Road Pavement Works	\$3,000,000	1
Stateline Asphalt Pty Ltd	Road Pavement Works	\$3,000,000	1
Workforce Road Services Pty Ltd	Road Pavement Works	\$3,000,000	1
TST Property Services Pty Ltd	Cleaning of Council Facilities and Depot	\$848,000	2
Austekplay Pty Ltd	Playground Renewals - Various sites	\$580,000	1
Australasian Playgrounds Pty Ltd t/as A-Play	Playground Renewals - Various sites	\$580,000	1
Creative Recreation Solutions Pty Ltd	Playground Renewals - Various sites	\$580,000	1
Play By Design Pty Ltd	Playground Renewals - Various sites	\$580,000	1
Hiway Stabilizers Australia Pty Ltd	Hot In Place Asphalt Recycling Program	\$309,526	

#### **Notes:**

- 1: This contract was awarded to a panel of providers to respond to Council's requirements on an "as required" basis. Estimated Amount Payable to Contractor Under Contract figure is quoted as the anticipated expenditure under the contract amongst the panel for reporting purposes.
- 2: Contract price is per service on an "as required" basis, therefore the Estimated Amount Payable to Contractor Under Contract is based on an estimation of services required. Contract values are estimated over the initial term plus any options for extension periods, if applicable.

### Legal status report

The annual report of the Council must provide details of legal costs associated with various proceedings that have taken place during the reporting period. The following tables provide this information and a summary of the total costs.

Particulars	Finalised	Expenses including GST \$
Industrial relation matters	Yes	\$8,913.30
Planning and development matters	Yes	\$29,877.90
Planning and development matters	No	\$8,867.92
Recovery of overdue rates and charges	Yes	\$412,809.42
Recovery of overdue rates and charges	No	\$285,282.80
Recovery of overdue accounts receivable	Yes	\$5,912.53
Total		\$712,918.05

### **City Development Division**

#### Legal Proceedings for the period 1 July 2016 to 30 June 2017

Note: The Cost Incurred Totals itemised in tables one to ten included in the attachment do not necessarily correlate with the 2016/2017 cost (debit) totals identified in Table 12, as the costs incurred total of individual matters shown in tables one to ten inclusive, refer to total costs from commencement of each matter, which may have commenced before 1 July 2016.

#### **Land and Environment Court Matters**

TABL	TABLE 1 - Class 1 Appeals against Council's determination of Development Applications (DA)		
Case No.	Matter	Status	Costs incurred
10351/2016	DA 2952/2014/DA/C, appeal against Council's refusal of the development application seeking consent for construction of a medical centre and childcare centre, and associated development.	Appeal upheld, Court granting conditional deferred consent to the development application. Costs order in sum of \$10,000 made against applicant to offset Council's costs in attending to the amended plans submitted during the appeal. Costs order was subsequently complied with. Proceedings completed.	Final Costs \$50,327.46
213119/2016	DA 3552/2015/DA/BH, appeal against Council's deemed refusal of the development application seeking consent for demolition of existing structures, removal of a tree, construction of a new boarding house with car parking.	Appeal upheld, Court granting conditional consent to the development application. Proceedings completed	Final Costs \$14,617.92
299387/2016	Lot 18A DP 389816, 38 Parliament Road, Macquarie Fields.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$31,842.95
064537/2017	DA 1088/2015/DA/BH, appeal against Council's refusal of the development application seeking consent for demolition of existing structure and construction of a 19 room boarding house.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$9,778.85
148053/2017	DA 2750/2015/DA/BH, appeal against Council's refusal of the development application seeking consent for alterations to an existing building for use as a 9 occupancy boarding house establishment.  Lot A DP 401947, 21 Allman Street, Campbelltown.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$2,825.66
169152/2017	DA 2837/2016/DA/DEM, appeal against Council's refusal of the development application seeking consent for demolition of an existing church building.  Lot 12 DP 712599, 2 Kent Street Minto.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$0.00

Т	TABLE 2 - Class 1 and 2 Appeals against Orders or Notices issued by Council			
Case No.	Case No. Matter Status Costs incurred			
N/A	Nil matters during 2016/2017 period.	N/A	\$0.00	

TABLE 3 - Class 4 Judicial appeal against privately certified Complying Development Certificates			
Case No. Matter Status Costs incurred			Costs incurred
N/A	Nil matters during 2016/2017 period.	N/A	\$0.00

TABLE 4 - C	TABLE 4 - Class 4 Civil Enforcement for Non-compliance with conditions of Development Consent,  Council Orders or Notices			
Case No. Matter Status Costs incurred				
N/A	Nil matters during 2016/2017 period.	N/A	\$570.00	

TABLE 5	TABLE 5 - Class 5 Criminal prosecution of alleged pollution offences and various breaches of environmental planning laws.			
Case No.	Matter	Status	Costs incurred	
2017/166549	Prosecution proceedings against the landowner for development undertaken without consent – importation and placement of unauthorised and uncertified fill materials within watercourse on property	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$22,187.28	
2017/166550	Prosecution proceedings against the landowner for water pollution – unauthorised and uncertified fill materials placed within watercourse, were washed off the property during a heavy rain event causing pollution and damage to adjoining natural watercourse and properties.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs included in preceding matter.	

TABLE 6 - Class 6 Appeals from convictions in the Local Court relating to environmental offences.				
Case No.	Case No. Matter Status Costs incurred			
N/A	Nil matters during 2016/2017 period.	N/A	\$0.00	

## **Supreme Court Matters**

TABLE 7	TABLE 7 - Supreme Court NSW – civil disputes of a commercial nature and appeal matters.			
Case No.	Matter	Status	Costs incurred	
2014/371801	Civil commercial proceedings between Campbelltown City Council and other related Councils under the contract v the contractor, concerning the South West Sydney Councils Resource Recovery Project Contract for Processing Waste, Recyclables and Garden Organics.	Action finalised in favour of the plaintiff Councils with costs (as agreed or assessed) awarded against the defendant. Proceedings completed. Cost recovery action ongoing into 2017/18 reporting period.	Progressive Costs \$89,407.98 (Campbelltown Council contribution)	
N/A	Negotiated action against the land owner seeking the removal of a fence on land burdened by easement for right of carriageway that was obstructing waste and recycling service vehicle and other vehicle turning access.	Land owner took action to relocate the fence thereby negating the need for civil proceedings to be filed with the court.  Action completed.	Final Costs \$8,419.93	

## **District Court Matters**

TABL	TABLE 8 - District Court NSW – Appeals from convictions in the Local Court not being environmental offences.			
Case No.	Matter	Status	Costs incurred	
2016/356270, 2016/356297, 2016/356352	Appeal by first defendant against the severity of the sentence imposed by the presiding Local Court Magistrate relating to dog attack incidents, failure to comply with dangerous dog control requirements and ancillary matters.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs \$184.06.	
2016/356368, 2016/356380, 2016/356390, 2016/356405	Appeal by second defendant against the severity of the sentence imposed by the presiding Local Court Magistrate relating to dog attack incidents and failure to comply with dangerous dog control requirements.	Action ongoing into the 2017/18 reporting period. Proceedings ongoing.	Progressive Costs included in preceding matter.	

## **Civil and Administrative Appeal Matters**

TABLE 9 - NSW Civil and Administrative Tribunal – civil disputes of a commercial nature between Council and its customers.						
Case No.	Matter	Status	Costs incurred			
N/A	Nil matters during 2016/2017 period.	N/A	\$0.00			

### **Local Court Matters**

TABLE 10 - Prosecution for various offences under specified legislation								
File No.	Act and Offence	Status	Fine imposed	Costs awarded to Council	Costs actually incurred by Council			
LP08/16	Protection of the Envi- ronment Operations Act 1997 – transport waste to unlawful waste facility (public place).	Plea – Not Guilty No Appearance at hearing. Proved and convicted. Proceedings completed.	\$2,000.00	\$738.00	Final Costs \$500.00			
LP10/16	Protection of the Environment Operations Act 1997 – neglect to comply with requirement to attend interview to answer questions (waste dumping incident).	Plea – Not Guilty. Withdrawn – Review of the file in the matter raised doubt as to whether the defendant had been appropriately served with the notice requiring attendance at an interview; accordingly Council was unable to prove its case to the equisite standard. Proceedings completed	N/A	N/A	Final Costs \$680.50			
LP15/16	Companion Animals Act  – own dog that attacked animal.	No Appearance. Proved and convicted. Proceedings completed	\$1,000.00	\$87.00	Final Costs \$87.00			
LP16/16	Companion Animals Act – allow dog to escape premises where kept.	No Appearance. Proved and convicted. Proceedings completed.	\$500.00	\$87.00	Final Costs \$87.00			

LP17/16	Road Rules 2014 – stop on path/strip in built-up area.	Plea – Guilty. Proved and convicted. Proceedings completed.	\$106.00	N/A	Final Costs \$0.00
LP18/16	Road Rules 2014 – stop within 10-metres of intersection.	Plea – Guilty. Proved and convicted. Proceedings completed.	\$248.00	N/A	Final Costs \$0.00
LP19/16	Road Rules 2014 – disobey no-stopping sign (school-zone).	No Appearance. Proved and convicted. Proceedings completed.	\$200.00	N/A	Final Costs \$0.00
LP20/16	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP21/16	Road Rules 2014 – disobey no-stopping sign.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP22/16	Road Rules 2014 – stop in bus zone (school zone).	No Appearance. Proved and convicted. Proceedings completed.	\$150.00	N/A	Final Costs \$0.00
LP23/16	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP24/16	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00

LP25/16	Environmental Planning and Assessment Act 1979 – development without consent (secondary dwelling)	Plea – Not Guilty Withdrawn – Civilian complainant/ witness declined to attend court to give evidence; accordingly Council was unable to prove its case to the requisite standard. Proceedings completed.	N/A	N/A	Final Costs \$597.68
LP26/16 and LP27/16	Companion Animals Act – dog not under effective control in public place - 2 court election matters.	No Appearance. Proved and convicted. Proceedings completed.	\$600.00	N/A	Final Costs \$0.00
LP28/16	Local Government Act - not comply with order (overgrown/untidy land)	Plea - Guilty. Proved and convicted. Proceedings completed.	\$800.00	\$3,860.00	Final Costs \$3,389.88
LP29/16	Companion Animals Act  – dog not under effective control in public place.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP30/16	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP31/16	LP31/16 Companion Animals Act – cat not registered.		N/A	N/A	Final Costs \$0.00

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LP32/16	Companion Animals Act  - dog not under effective control in public place.	No plea entered Withdrawn – Representation by the defendant provided evidence to show that the dog escaped the premises due to storm damage to a boundary fence. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP33/16 to LP35/16	Companion Animals Act – dog attack animal and persons – 3 charge matters.	Plea - Guilty. Proved and convicted. Proceedings completed.	\$1,200.00	\$2,773.00	Final Costs \$2,636.93
LP36/16 to LP42/16	Companion Animals Act  -dog escape premises; dog attack animal and person; fail to comply with control requirements (dangerous dog) – 7 charge matters.	Plea - Guilty. Proved and convicted. Proceedings completed.	\$2,800.00	Costs awarded included in preceding matter.	Costs incurred included in preceding matter.
LP45/16 to LP49/16	Companion Animals Act -dog escape premises; dog attack persons; fail to comply with control requirements (dangerous dog) – 5 charge matters.	Plea - Guilty. Proved and convicted. Proceedings completed.	\$2,000.00	Costs awarded included in preceding matter.	Costs incurred included in preceding matter.
LP43/16	Companion Animals Act  – not comply with control requirements to desex first dangerous dog.	Plea - Guilty. Proved and convicted. Proceedings completed.	\$400.00	\$2,864.00	Final Costs \$2,727.93
LP44/16	Companion Animals Act  – not fully comply with control requirements to construct dangerous dog enclosure.	Plea - Guilty. Proved and convicted. Proceedings completed	\$400.00	Costs awarded included in preceding matter.	Costs incurred included in preceding matter.
LP50/16	Companion Animals Act  – not fully comply with control requirements to desex second dangerous dog.	Plea - Guilty. Proved and convicted. Proceedings completed.	\$400.00	Costs awarded included in preceding matter.	Costs incurred included in preceding matter.

LP51/16	Companion Animals Act – not comply with control requirements to construct second dangerous dog enclosure.	Plea - Guilty. Proved and convicted. \$400.0 Proceedings completed.		Costs awarded included in preceding matter.	Costs incurred included in preceding matter.
LP52/16	Road Rules 2014 – stop at side of road continuous yellow line edge.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed	N/A	N/A	Final Costs \$0.00
LP53/16	Road Rules 2014 – not angle park as shown on parking control sign.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP54/16	Road Rules 2014 – stop at side of road continuous yellow line edge.	Plea – Not Guilty. Withdrawn – Photographic evidence unable to be retrieved from Council's electronic filing record. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP55/16	Road Rules 2014 – stop at side of road continuous yellow line edge.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP56/16	Local Government Act – stand vehicle for longer than allowed (car park).	Plea – Not Guilty Withdrawn – Parking Officer no longer in Council's employ and unavailable to attend court to give oral evidence; accordingly Council was unable to prove its case to the requisite standard. Proceedings completed.	N/A	N/A	Final Costs \$0.00

LP01/17	Local Government Act – stand vehicle in disabled person's parking space without authority (car park area).	No plea entered. Continued into 2017/18 reporting period. Proceedings ongoing	N/A	N/A	Final Costs \$0.00
LP02/17	Road Rules 2014 – disobey no-stopping sign.	Plea – Not Guilty. Withdrawn – Representation by defendant revealed that the parking control sign was misleading. Sign subsequently rectified. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP03/17	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved and convicted. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP04/17	Road Rules 2014 – stop on path/strip in built-up area.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP05/17	Road Rules 2014 – stop in bus zone.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
Road Rules 2014 – stop LP06/17 on path/strip in built-up area.		Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00

LP07/17	Protection of the Environment Operations Act 1997 – deposit litter (cigarette butt) from vehicle.	Plea – Not Guilty. Dismissed. After hearing all oral evidence the Magistrate gave the defendant the benefit of the doubt as to whether the cigarette was actually disposed from the vehicle; consequently Council's case was not proved to the requisite standard. Proceedings completed. Costs ongoing into the 2017/18 reporting period.	N/A	N/A	Progressive costs: awaiting solicitors tax invoice.
LP08/17	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved and convicted Proceedings completed.	\$400.00	N/A	Final Costs \$0.00
LP09/17	Local Government Act – stand vehicle in disabled person's parking space without authority (car park area).	Plea – Not Guilty. Continued into 2017/18 reporting period. Proceedings ongoing	N/A	N/A	Final Costs \$0.00
LP10/17	Road Rules 2014 – stop in bus zone.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP11/17	Road Rules 2014 – stop at side of road continuous yellow line edge.	No appearance. Proved and convicted. Proceedings completed	\$150.00	N/A	Final Costs \$0.00

LP12/17	Protection of the Environment Operations Act 1997 – transport waste to unlawful waste facility (private land).	Plea – Not Guilty. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP13/17	Road Rules 2014 – stop on path/strip in built-up area.	Plea - Guilty. Proved. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP14/17	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Determined without conviction or penalty. Proceedings completed.	N/A	N/A	Final Costs \$0.00
LP15/17	Road Rules 2014 – stop in bus zone.	Plea – Not Guilty. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP16/17	Companion Animals Act – cat not registered.	No appearance. Proved and convicted. Proceedings completed.	\$275.00	N/A	Final Costs \$0.00
LP17/17	Road Rules 2014 – disobey no-stopping sign (school-zone).	Plea - Guilty. Proved and convicted. Proceedings completed	\$150.00	N/A	Final Costs \$0.00
LP18/17	Road Rules 2014 – stop at side of road continuous yellow line edge.	No appearance. Proved and convicted. Proceedings completed.	\$100.00	N/A	Final Costs \$0.00

LP19/17	Road Rules 2014 – disobey no-stopping sign (school-zone).	New matter. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP20/17	Road Rules 2014 – stop at or near bus stop.	New matter. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP21/17	Local Government Act – stand vehicle in disabled person's parking space without authority (car park area).	New matter. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP22/17	Road Rules 2014 – stop on path/strip in built-up area.	New matter. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP23/17	Road Rules 2014 – stop in loading zone contrary to parking control sign.	New matter. Ongoing into 2017/18 period.	N/A	N/A	Progressive Costs \$0.00
LP24/17	Road Rules 2014 – stand vehicle in disabled person's parking space without authority (on street zone).  New matter. Ongoing into 2017/18 period.		N/A	N/A	Progressive Costs \$0.00
	Total		\$14,529.00	\$10,409.00	\$10,706.92

### **Legal Advice**

#### TABLE 11 – LEGAL ADVICE FOR PERIOD 1 JULY 2016 TO 30 JUNE 2017.

Costs for various advice sought from Council's contracted solicitors

\$52,562.52

### **Cost Summary Table**

TABLE 12 - SUMMARY OF 2016/2017 NET COSTS	Debit	Credit
TABLE 1 - Class 1 Appeals against Council's determination of Development Applications	\$105,655.85	\$18,000.00
TABLE 2 - Class 1 and 2 Appeals against Notices / Orders / Directions issued by Council	\$0.00	\$0.00
TABLE 3 - Class 4 Judicial appeal into validity of privately certified Complying Development Certificate	\$0.00	\$0.00
TABLE 4 - Class 4 Civil enforcement for non-compliance with Development Consent or Notices / Orders / Directions	\$0.00	\$0.00
TABLE 5 - Class 5 Criminal Prosecution for alleged pollution offences and various breaches of environmental and planning laws.	\$22,187.28	\$0.00
TABLE 6 - Class 6 Appeals from convictions relating to environmental offences non-compliance with Council Orders, Notices or Prosecutions	\$0.00	\$0.00
TABLE 7 – Supreme Court NSW matters civil disputes of a commercial nature and appeals	\$9,649.55	\$0.00
TABLE 8 - District Court NSW Appeals from convictions in the Local Court not being environmental offences.	\$1,840.59	\$0.00
TABLE 9 – NSW Civil and Administrative Tribunal – civil disputes of a commercial nature between Council and its customers.	\$0.00	\$0.00
TABLE 10 - Local Court Prosecution matters	\$10,532.92	\$0.00
TABLE 11 - Legal Advice	\$52,562.52	\$0.00
Costs Sub-Total	\$202,428.71	\$18,000.00
Net costs total (GST exclusive)	\$184,4	128.71

### **Costs Comparison Table**

TABLE 13 COMPARISON WITH PREVIOUS FOUR FINANCIAL YEAR CITY DEVELOPMENT LEGAL COSTS												
	2012/13	2013/14	2014/15	2015/16	2016/17							
TABLE 1 - Class 1 appeals DAs	\$90,269.21	\$59,900.97	\$104,584.33	\$144,572.72	\$87,655.85							
TABLE 2 - Class 1 and 2 appeals Notice/Order/Direction	\$2,039.10	\$1,450.00	\$2,970.40	\$1,578.13	\$0.00							
TABLE 3 - Class 4 judicial appeal	\$0.00	\$17,438.82	\$45,148.85	\$0.00	\$0.00							
TABLE 4 - Class 4 proceedings civil	\$33,292.86	\$38,913.28	\$45,322.94	\$570.00	\$0.00							
TABLE 5 - Class 5 prosecution	\$0.00	\$0.00	\$0.00	\$0.00	\$22,187.28							
TABLE 6 - Class 6 appeals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00							
TABLE 7 - Supreme Court proceedings	\$0.00	\$0.00	\$49,157.62	\$39,020.73	\$9,649.55							
TABLE 8 - District Court appeals	\$0.00	\$795.00	\$0.00	\$-200.00	\$1,840.59							
TABLE 9 - NCAT civil disputes	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00							
TABLE 10 - Local Court proceedings	\$2,676	-\$281.01	\$9,477.55	\$1,659.66	\$10,532.92							
TABLE 11 - Legal advice	\$20,002.81	\$31,755.90	\$35,895.74	\$16,663.79	\$52,562.52							
OVERALL COSTS TOTAL	\$148,279.98	\$149.972.96	\$292,557.43	\$203,865.03	\$184,428.71							



#### Government information (public access) applications

## Applications pursuant to the Government Information (Public Access) Act 2009 (NSW) (GIPA Act) for 1 July 2016 to 30 June 2017

Schedule 2 statistical information about access applications as required

	Table A: Number of applications by type of applicant and outcome*										
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/ deny whether information is held	Application withdrawn			
Media	1	0	0	0	1	0	0	0			
Members of Parliament	0	0	0	0	0	0	0	0			
Private sector business	5	1	0	0	0	0	0	0			
Not for profit organisations or community groups	1	1	0	0	0	0	0	0			
Members of the public (application by legal representative)	9	1	0	1	0	0	0	0			
Members of the public (other)	2	0	0	0	0	0	0	0			

<sup>\*</sup>More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

	Table B: Number of applications by type of application and outcome												
	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/ deny whether information is held	Application withdrawn					
Personal information applications*	0	0	0	0	0	0	0	0					
Access applications (other than personal information applications)	18	3	0	1	1	0	0	0					
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0					

<sup>\*</sup>A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the GIPA Act) about the applicant (the applicant being an individual).

PLEASE NOTE: The total number of decisions in Table B should be the same as Table A.

Table C: Invalid applications			
Reason for invalidity	Number of applications		
Application does not comply with formal requirements (section 41 of the Act)	6		
Application is for excluded information of the agency (section 43 of the Act)	0		
Application contravenes restraint order (section 110 of the Act)	0		
Total number of invalid applications received	6		
Invalid applications that subsequently became valid applications	5		

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act			
Overriding secrecy laws	Number of times consideration used*		
Cabinet information	0		
Executive Council information	0		
Contempt	0		
Legal professional privilege	0		
Excluded information	0		
Documents affecting law enforcement and public safety	0		
Transport safety	0		
Adoption	0		
Care and protection of children	0		

Ministerial code of conduct

Aboriginal and environmental heritage

0

0

<sup>\*</sup>More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of the Act			
Other overriding public interest against disclosure  Number of occasi application not s			
Responsible and effective government	0		
Law enforcement and security	0		
Individual rights, judicial processes and natural justice	3		
Business interests of agencies and other persons	1		
Environment, culture, economy and general matters	0		
Secrecy provisions	0		
Exempt documents under interstate Freedom of Information legislation	0		

Table F: Timeliness		
Legislative timeframe	Number of applications	
Decided within the statutory timeframe (20 days plus any extensions)	21	
Decided after 35 days (by agreement with applicant)	0	
Not decided within time (deemed refusal)	0	
Total	4	

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

Part 5 Item Reviewed	Decision varied	Decision upheld	Total
Internal review	0	0	0
Review by Information Commissioner*	0	0	0
Internal review following recommendation under section 93 of Act	0	0	0
Review by ADT	0	0	0
Total	0	0	0

<sup>\*</sup>The Information Commissioner does not have the authority to vary decisions, but can make recommendation to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made.

Table H: Applications for review under Part 5 of the Act (by type of applicant)			
Part 5 Item for review  Number of application review			
Applications by access applicants	0		
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0		

#### CHECKLIST FOR ANNUAL REPORTS

The Annual Report is one of the key points of accountability between a council and its community. It is *not* a report to the Office of Local Government or the NSW Government - it is a report to the community.

http://www.olg.nsw.gov.au/councils/integrated-planning-and-reporting/framework/reporting

The Annual Report focuses on the council's implementation of the Delivery Program and Operational Plan, and the effectiveness of the principal activities undertaken in achieving the objectives in the Community Strategic Plan at which those activities are directed.

It also includes some information that is prescribed by the Local Government (General) Regulation 2005. This information has been included in the Regulation because the Government believes that it is important for community members to know about it – to help their understanding of how the council has been performing both as a business entity and a community leader. Other legislation also includes a requirement for councils to report annually, and this has been included in the checklist below.

(This checklist includes the requirements of the Local Government Act, Local Government General Regulation, Companion Animals Act and Regulation, Government Information (Public Access) Act and Regulation, Environmental Planning and Assessment Act, Public Interest Disclosures Act and Regulation, Carers' Recognition Act, Disability Inclusion Act 2014, Fisheries Management Act 1994)

LOC	LOCAL GOVERNMENT ACT 1993 and GENERAL REGULATION				
	Act/General Regulation				
1.	Completed within 5 months after end of financial year.	s428(1)	Yes ☑	No <b>□</b>	
2.	Copy provided to the Minister for Local Government (via the Office of Local Government).	s428(5)	Yes ☑	No 🗖	
3.	Copy posted on council's website.	s428(5)	Yes ☑	No 🗖	
Cor	ntains:				
4.	Council's achievements in implementing the delivery program and the effectiveness of the principal activities undertaken in achieving the objectives at which those principal activities are directed.	s428(1)	Yes ☑	No 🗖	
5.	Copy of council's audited financial reports and notes and information required by the Regulation or the Guidelines.	s428(4)(a)	Yes ☑	No 🗖	
6.	Amount of rates and charges written off during the year.	cl 132	Yes ☑	No 🗖	
7.	Details of overseas visits by councillors, council staff or other persons representing council (including visits sponsored by other organisations).	s428(4)(b) cl 217(1)(a)	Yes ☑	No 🗖	
8.	Total cost during the year of the payment of expenses of, and the provision of facilities to, councillors in relation to their civic functions. Including separate details on the total cost of:	cl 217(1)(a1)	Yes ☑	No 🗖	
	<ul> <li>Provision of dedicated office equipment allocated to councillors.</li> </ul>	cl 217(1)(a1)(i)	Yes ☑	No 🗖	
	<ul> <li>Telephone calls made by councillors.</li> </ul>	cl 217(1)(a1)(ii)	Yes ☑	No 🗖	
	<ul> <li>Attendance of councillors at conferences and seminars.</li> </ul>	cl 217(1)(a1)(iii)	Yes ☑	No 🗖	
	<ul> <li>Training of councillors and provision of skill development.</li> </ul>	cl 217(1)(a1)(iv)	Yes ☑	No 🗖	
	<ul> <li>Interstate visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses.</li> </ul>	cl 217(1)(a1)(v)	Yes ☑	No 🗖	

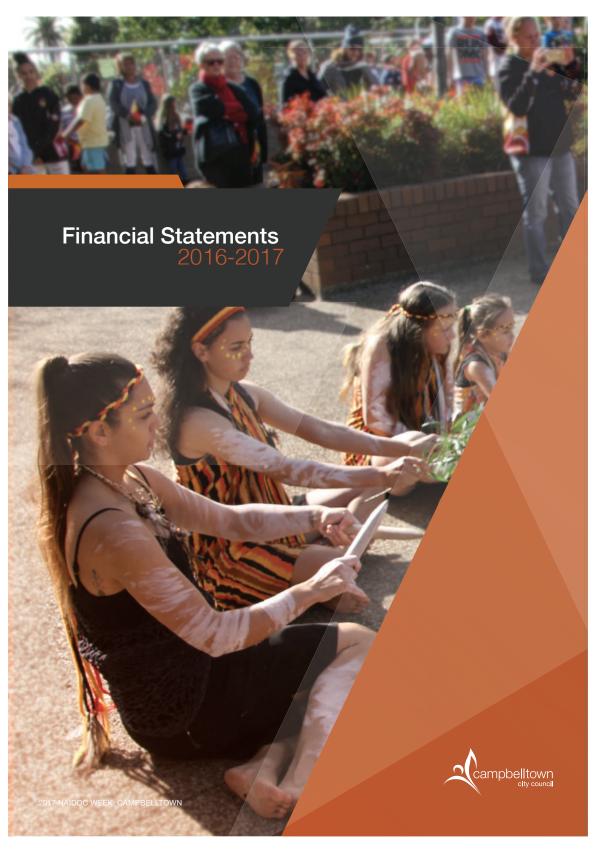
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	<ul> <li>Overseas visits by councillors, including transport, accommodation and other out-of-pocket travelling expenses.</li> </ul>	cl 217(1)(a1)(vi)	Yes ☑	No 🗖
	<ul> <li>Expenses of any spouse, partner or other person who accompanied a councillor, being expenses payable in accordance with the Guidelines.</li> </ul>	cl 217(1)(a1)(vii)	Yes ☑	No 🗖
	<ul> <li>Expenses involved in the provision of care for a child or an immediate family member of a councillor.</li> </ul>	cl 217(1)(a1)(viii)	Yes ☑	No 🗖
9.	Details of each contract awarded for amounts greater than \$150,000. Includes:	cl 217(1)(a2)	Yes ☑	No 🗖
	<ul> <li>Name of contractor.</li> </ul>	cl 217(1)(a2)	Yes ☑	No 🗖
	<ul> <li>Nature of goods or services supplied.</li> </ul>	cl 217(1)(a2)	Yes ☑	No 🗖
	<ul> <li>Total amount payable under the contract.</li> </ul>	cl 217(1)(a2)	Yes ☑	No <b>□</b>
10.	Summary of the amounts incurred by the council in relation to legal proceedings. Includes:	cl 217(1)(a3)	Yes ☑	No 🗖
	<ul> <li>Amounts, costs and expenses paid or received.</li> </ul>	cl 217(1)(a3)	Yes ☑	No 🗖
	<ul> <li>Summary of the state of progress of each legal proceeding and (if it has been finalised) result.</li> </ul>	cl 217(1)(a3)	Yes ☑	No 🗖
11.	Summary of resolutions made under section 67 concerning work carried out on private land.  Includes:	s67(3) cl 217(1)(a4)	Yes ☑	No 🗖
	<ul> <li>Summary or details of work.</li> </ul>	cl 217(1)(a4)	Yes ☑	No 🗖
	<ul> <li>Cost of work fully or partly subsidised by council.</li> </ul>	cl 217(1)(a4)	Yes ☑	No 🗖
	❖ Total amount by which council has subsidised any such work.	cl 217(1)(a4)	Yes ☑	No 🗖
12.	Total amount contributed or otherwise granted under section 356 (financially assist others).	cl 217(1)(a5)	Yes ☑	No 🗖
13.	Statement of all external bodies that exercised functions delegated by council.	cl 217(1)(a6)	Yes ☑	No 🗖
14.	Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which council held a controlling interest.	cl 217(1)(a7)	Yes ☑	No 🗖
15.	Statement of all corporations, partnerships, trusts, joint ventures, syndicates or other bodies in which the council participated.	cl 217(1)(a8)	Yes ☑	No 🗖
16.	Statement of activities to implement its EEO management plan.	cl 217(1)(a9)	Yes ☑	No 🗖
17.	Statement of the total remuneration comprised in the remuneration package of the general manager. Includes:	cl 217(1)(b)	Yes ☑	No 🗖
	<ul> <li>Total value of the salary component of the package.</li> </ul>	cl 217(1)(b)(i)	Yes ☑	No 🗖
	<ul> <li>Total amount of any bonus, performance or other payments that do not form part of the salary component.</li> </ul>	cl 217(1)(b)(ii)	Yes ☑	No 🗖
	<ul> <li>Total amount payable by way of the employer's contribution or salary sacrifice to any superannuation scheme to which the</li> </ul>	cl 217(1)(b)(iii)	Yes ☑	No 🗖

	general manager may be a contributor.			
	<ul> <li>Total value of any non-cash benefits for which the general manager may elect under the package.</li> </ul>	cl 217(1)(b)(iv)	Yes ☑	No 🗖
	Total amount payable by way of fringe benefits tax for any such non-cash benefits.	cl 217(1)(b)(v)	Yes ☑	No 🗖
18.	Statement of the total remuneration comprised in remuneration packages of all senior staff members, expressed as the total (not of the individual members). Includes:	cl 217(1)(c)	Yes ☑	No 🗖
	<ul> <li>Total value of salary components of their packages.</li> </ul>	cl 217(1)(c)(i)	Yes ☑	No 🗖
	<ul> <li>Total amount of any bonus, performance or other payments that do not form part of salary components of their packages.</li> </ul>	cl 217(1)(c)(ii)	Yes ☑	No 🗖
	Total amount payable by the council by way of the employer's contribution or salary sacrifice to any superannuation scheme to which any of the may be a contributor.	cl 217(1)(c)(iii)	Yes ☑	No 🗖
	<ul> <li>Total value of any non-cash benefits for which any of them may elect under the package.</li> </ul>	cl 217(1)(c)(iv)	Yes ☑	No 🗖
	<ul> <li>Total amount payable by way of fringe benefits tax for any such non-cash benefits.</li> </ul>	cl 217(1)(c)(v)	Yes ☑	No 🗖
19.	A statement detailing the stormwater management services provided ( <i>if levied</i> ).	cl 217(1)(e)	Yes ☑	No 🗖
20.	A statement detailing the coastal protection services provided ( <i>if levied</i> ).	cl 217(1)(e1)	Yes 🗖	No ☑
21.	The annual report of a council in the year in which an ordinary election of councillors is to be held must include a report as to the state of the environment in the local government area in relation to such environmental issues as may be relevant to the objectives for the environment established by the community strategic plan.	s428A(1)	Yes 🗖	No ☑
22.	Particulars of any environmental upgrade agreement entered into, in accordance with any requirements imposed under s406.	s54P	Yes ☑	No 🗖
23.	Report on special variation expenditure if required to do so by the instrument made by the Minister.	s508(2) s508A	Yes ☑	No 🗖
24.	Report on capital works projects.	Capital Expenditure Guidelines	Yes ☑	No 🗖
CON	IPANION ANIMALS ACT 1998 and COMPANION ANIMALS REGUL	ATION 2008		
26.	Statement on activities relating to enforcing and ensuring compliance with the Companion Animals Act and Regulation.	Local Government (General) Regulation 2005	Yes ☑	No 🗖
		cl 217(1)(f) Guidelines on the Exercise of Functions under		

	Includes:	the Companion Animals Act			
	<ul> <li>Lodgement of pound data collection returns with the Division.</li> </ul>	16.2(a) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Lodgement of data relating to dog attacks with the Division.</li> </ul>	16.2(b) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Amount of funding spent on companion animal management and activities.</li> </ul>	16.2(c) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Companion animal community education programs carried out</li> </ul>	16.2(d) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Strategies council has in place to promote and assist the desexing of dogs and cats.</li> </ul>	16.2(d) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Strategies in place to comply with the requirement under section 64 of the Act to seek alternatives to euthanasia for unclaimed animals.</li> </ul>	16.2(e) Guidelines	Yes ☑	No 🗖	
	<ul> <li>Off leash areas provided in the council area.</li> </ul>	16.2(f) Guidelines	Yes ☑	No 🗖	
GOV	/ERNMENT INFORMATION (PUBLIC ACCESS) ACT 2009 and REG	ULATION			
27.	Information included on GIPA activity.	s125(1) cl 7 Schedule 2	Yes ☑	No 🗖	
ENV	IRONMENTAL PLANNING AND ASSESSMENT ACT 1979				
28.	Particulars of compliance with and effect of planning agreements in force during the year.	s93G(5)	Yes ☑	No 🗖	
PUE	BLIC INTEREST DISCLOSURE ACT 1994 and REGULATION				
29.	Councils must prepare an annual report on the public authority's obligations under this Act for submission to the Minister responsible for the public authority. A copy of the report is to be provided to the Ombudsman.	s31 cl 4	Yes ☑	No 🗖	
CAF	RERS RECOGNITION ACT 2010				
30.	Councils considered to be 'human service agencies' under the Act (i.e. councils that provide services directed at carers and/or people being cared for by carers) must report on compliance with the Act for the reporting period in their Annual Report.	s8(2)	Yes ☑	No 🗖	
	DISABILITY INCLUSION ACT 2014  *Please note: Councils are not required to report on this until the 2017/18 financial year				
31.	Information on the implementation of council's Disability Inclusion Plan	s13(1)	Yes ☑	No 🗖	
FISI	FISHERIES MANAGEMENT ACT 1994				
32.	Recovery and threat abatement plans - Councils identified in a plan as responsible for implementation of measures included in the plan, to report on actions taken to implement measures as to the state of the environment in its area.	s220ZT	Yes 🗖	No ☑	

#### **Financial statements**

Council's audited financial statements can be found on the Campbelltown City Council website: campbelltown. nsw.gov.au/financial information





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