




Campbelltown City Council

# PROGRESS REPORT

July to December 2018





Council acknowledges the traditional custodians of the land, the Dharawal people and their unique and spiritual connections to the land. We also respectfully acknowledge Elders past and present for the role they continue to play in guiding future generations.



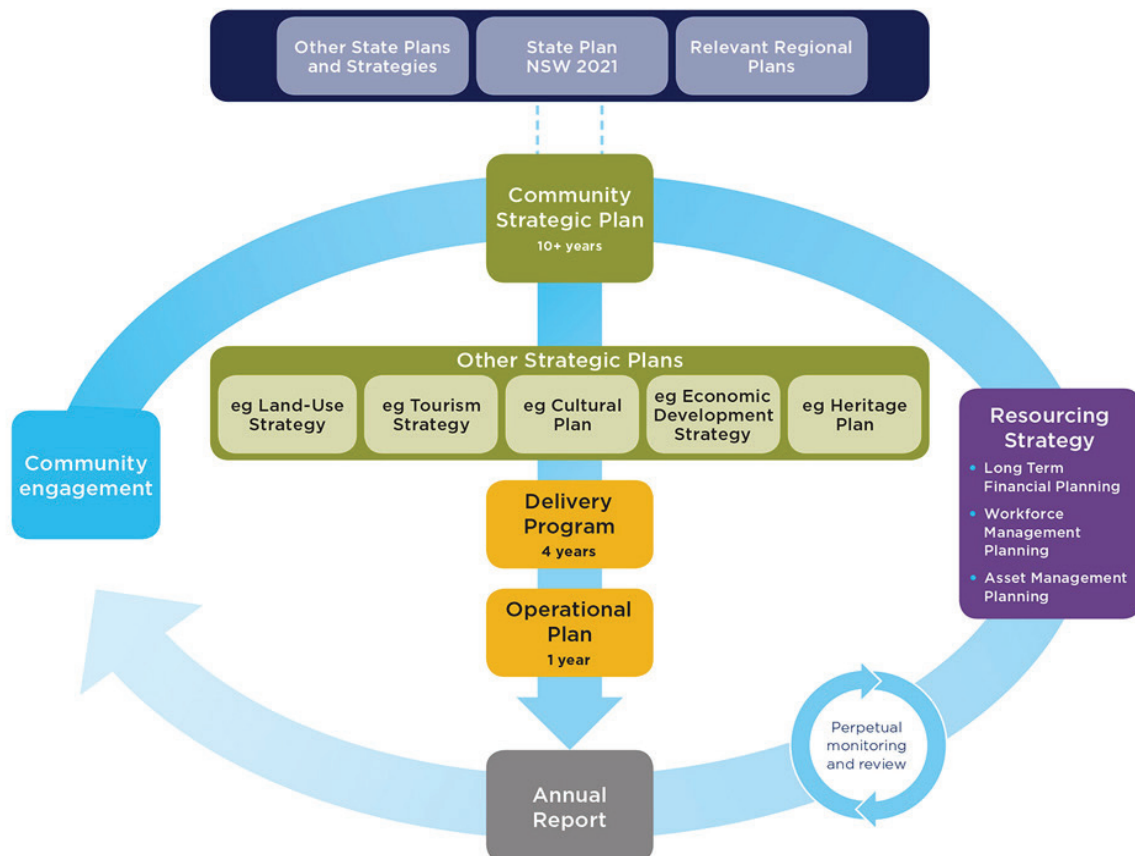
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# Integrated Planning and Reporting

All NSW councils operate within an Integrated Planning and Reporting (IP&R) framework as a requirement of the Office of Local Government. The IP&R framework requires councils to prepare a package of documents as depicted below. These documents support the delivery of the community vision in a holistic and sustainable manner.



The Community Strategic Plan (CSP) sits at the top of the IP&R framework, supported below by other specific strategies and plans developed by Council that will help address specific issues within the community. The Delivery Program outlines the activities that Council will undertake over a four year period to achieve the objectives of the CSP, while the Operational Plan identifies the activities being undertaken in the current financial year along with the budget relating to these activities. Each council must also develop a Resourcing Strategy that consists of a Long Term Financial Plan, a Workforce Management Plan and an Asset Management Plan. The achievements of the council, community and other stakeholders against the objectives of the CSP, Delivery Program and Operational Plan are reported on regularly through Six Monthly Progress Reports, the Annual Report and the End of Term Report.

## Six Monthly Progress Report

The Six Monthly Progress Report provides the community with an opportunity to regularly monitor the performance of Council and its progress in delivering the principal activities detailed in the Delivery Program and Operational Plan.

This Six Monthly Progress Report July to December 2018 documents Council's performance throughout the first half of the 2018/2019 Financial Year in respect of the 2017/2021 Delivery Program, adopted by Council and effective from 1 July 2017. This, along with the full suite of IP&R documents can be found on Council's website.

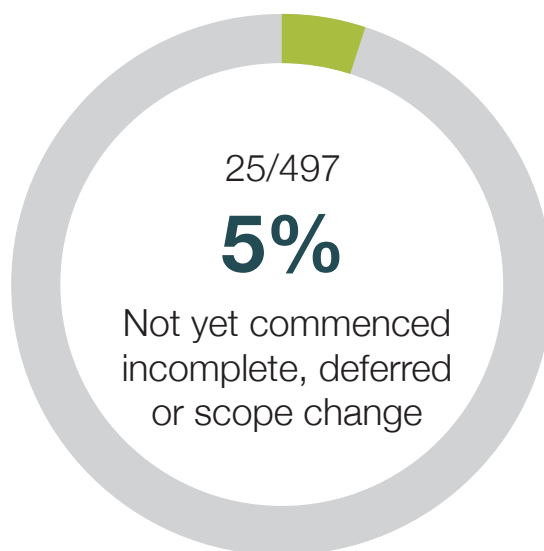
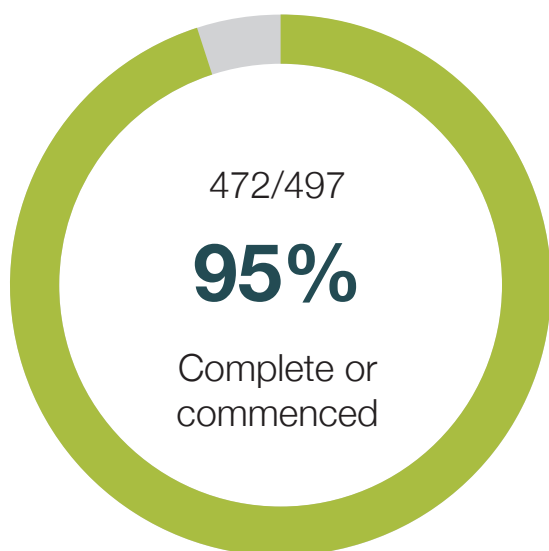


# Overall Performance

Council has committed to delivering almost 500 actions over the course of 2018/2019 and is pleased to report that 95% of these initiatives have either commenced or been completed during the first six months of the year. Key highlights include:

- Focus on community safety and crime prevention with Council gaining White Ribbon Workplace Accreditation
- Planning for a beautiful, liveable city through receipt of \$15 million government funding to build the landmark Campbelltown Billabong Parklands
- Encouraging investment into the city and promoting healthy lifestyles following the success of the bid for a Campbelltown based A-League team championed by Council
- Committing to resilience and further environmental initiatives with the launch of the Resilient Sydney strategy, helping Campbelltown to thrive in both good and bad times
- Increasing support of local business and employment through the delivery of popular business workshops and events including the Micro Business Expo and Women in Business Leadership Development Program
- Activating our city and encouraging strong community connections with the introduction of new community events including Winterland, Water Wonderland and FEAST Campbelltown, as well as the launch of Council's placemaking projects, Love Leumeah and Love Ingleburn
- Providing excellent service to the community as revealed in the results of the Community Satisfaction Survey, including an overall Customer Service rating of 4.2 out of 5 and very high satisfaction with the Campbelltown Arts Centre and our libraries
- Adoption of the Reimagining Campbelltown CBD Vision (Phase One) following an extensive stakeholder and community consultation and engagement process
- Improving our animal welfare and community safety strategies to achieve high rates of successful pet adoption and rehoming

## Actions Commenced during the first half of the 2018/2019 Financial Year









# Six Month Highlights

# Outcome One: A vibrant, livable city

**Did you know?**  
There was almost 220,000 admissions to our leisure centres over the past 6 months

## SUPPORTING HEALTHY, ACTIVE LIVING FOR CAMPBELLTOWN

### Attracting elite sports teams and events

Council's ongoing support and advocacy for the introduction of the new **Macarthur South West A-League team** has been successful with the Federal Football Australia (FFA) announcing in December that a new team has been approved to join the premier league for the 2020/21 season. The new team will be based out of Campbelltown Sports Stadium and will be a fantastic opportunity for our city to harness community spirit, increase visitation and gain economic benefits, promote physical activity and showcase Campbelltown as a strategic city centre of Sydney. In awarding the new team licence the FFA were particularly excited by the rich football history, long term growth opportunities and existing stadium that Campbelltown-Macarthur has to offer.



Campbelltown Sports Stadium has also been **home to elite sports teams** over the past six months with the NRL Wests Tigers, NRL Rabbitohs and A-League Central Coast Mariners all hosting games and events in Campbelltown. These events are always well attended and our community was especially excited to join in supporting World Olympian, Usain Bolt as he applied his outstanding athletic skills during the A-League football pre-season.

The **Campbelltown Sports and Health Centre of Excellence** is progressing with a development application lodged at the beginning of the financial year. It is envisaged that the centre will provide elite training facilities, administration and operational spaces within community spaces and programs under a collaborative arrangement between government, private sector and community groups.

### Building new and upgraded sporting and play facilities

In July, the Eschol Park community celebrated a series of recent upgrades completed at the Eschol Park sports complex including brand new lighting, improved surfaces and new perimeter fencing.





Additionally, Council progressed a range of other projects to improve open space and playing fields across the LGA including:

- Installation of a new aluminium cricket fence and gates at Bradbury Oval Number 1.
- Renewal of the synthetic grass surfaces of eight cricket wickets at various locations around the LGA including Memorial Park, Ingleburn and Waminda Oval, Campbelltown.
- Raby Oval received four new powder coated white sight screens on concrete slabs.
- Woodland Baseball Complex at St Helens Park received a new backing net that provides spectators with added protection and the playing field was brought back to level around the net.
- Installation of lux lighting at Bensley Reserve, Field 1 and Field 2, Macquarie Fields; irrigation, laser levelling and returf at Ambarvale Sports Complex, Field 2 and Field 3.
- New shade cloth at Macquarie Fields Leisure Centre.
- Construction has commenced of a new amenities building at both Jackson Park, Woodbine and Ambarvale Sports Complex.
- Contracts have been awarded for the installation of lux lighting at Sarah Redfern Sports Complex, Guernsey Ave Field 1 and Field 2, Minto; Lynwood Park, Field 3 and Field 4, Campbelltown and Ambarvale Sports Complex, Field 2 and Field 3.



## Creating healthy change for our kids

Launched in April 2018, the **Campbelltown - Changing our Future** project has progressed with another workshop, held on 8 August at Western Suburbs Leagues Club, Leumeah. Over 100 inspiring stakeholder groups from across the community came together to creatively tackle local factors related to childhood overweight and obesity in Campbelltown and to identify opportunities for local families to be active, eat well and make changes to the places our children eat, learn, live and play. The workshop generated more than 200 ideas which are being led by community 'champions' to create positive lasting changes to the health and wellbeing of Campbelltown children and families.

On 20 December young people celebrated the end of the school year and the start of the festive season with **Skate Jam**, a skate competition at St Helens Park Skate Park. The event also included a free creative arts workshop, Fake Board Design hosted by Airds skater and artist Josh Bell, who worked with young people to paint their own design on a skateboard. Lunch was provided by Monster Rolls to everyone six to 18 years of age at the event. The event also included a Helmet Exchange which was run in partnership with Roads and Maritime Services and Totem Skating.



## CREATING PLACES AND EVENTS TO ENCOURAGE OUR SPIRIT OF COMMUNITY

Council commenced a program of **placemaking projects, including Love Leumeah and Love Ingleburn** in 2018. The projects are aimed at creating places where people feel good, are likely to stay, to return to and to tell others about. Initial community engagement for Love Leumeah was held in April 2018 and was designed for Council staff to hear the thoughts of residents, community groups and business owners about what they enjoy most and what they would like to see changed about Leumeah. This was followed by a series of quick win actions undertaken by Council which were then celebrated by 1200 members of the Leumeah community on 18 August at an additional community event. Following the success of the Love Leumeah project, Council has commenced community engagement activities on the second phase of the project, holding a Love Ingleburn community hub on 12 December.



Campbelltown attracted **two new festivals, Winterland and Water Wonderland**, to the city over the past six months much to the joy of residents and visitors alike. During the July school holidays, Koshigaya Park was transformed into an icy Winterland complete with ice skating rink, an ice slide and wintery activities for all to enjoy. Those who prefer a warmer climate were not forgotten with an impressive pop-up Water Wonderland taking residence at Bradbury Oval over the summer school holidays. Visitors enjoyed the inflatable water slides and pools as well as delicious food stalls. Members of our community with disability could also enjoy the water filled activities with access to a designated quiet time.



In addition to our new community events, Council delivered a **full program of well-loved events** including the Festival of Fishers Ghost running for 10 days across the city, Christmas Carols at the stadium and New Year's Eve celebrations at Koshigaya Park.





**Did you know?**  
1200 people  
attended the  
Love Leumeah  
celebration





## INSPIRING CREATIVITY AND CULTURE

### Celebrating our diversity

The **inaugural FEAST Campbelltown** festival was held at Redfern Park, Minto on 22 September to the great enjoyment of hundreds of locals. Festival goers were taken on a journey through the flavours and sounds of the world that celebrated the diverse community of Campbelltown. The festival featured unique food stalls and food trucks, a stage busting with cultural performances, Chef's Secrets Cooking Demonstrations and a Kids Activity Trail.





Campbelltown celebrated **NAIDOC Week** in July to support and recognise Aboriginal and Torres Strait Islander history, culture, achievements and contributions that Indigenous Australians make to our community. Throughout the week various events were hosted across the city including a morning tea and flag raising on Council's front lawn, street march from Council to Bradbury Oval, Community Celebration Day at Bradbury Oval and a NAIDOC Touch Football Competition held at Benham Oval, Minto.

Council is in the final stages of completing our first **Reconciliation Action Plan (RAP)**. Having reviewed the Reconciliation Australia RAP requirements and Council's existing and ongoing work with and for our local Aboriginal and Torres Strait Islander residents, Council was able to start our RAP journey at the Innovate Level, the second of four levels of RAPs. This is a credit to the organisation and the commitment that we've already made to reconciliation.

The process is overseen by a RAP Working Group, made up of 16 members consisting of Council representative, Aboriginal and/or Torres Strait Islander community representatives and members of Wunga Myamly Reconciliation Group.

The Innovate RAP focuses on relationships, respect and opportunities by:

- Developing and strengthening relationships across the whole organisation with Aboriginal and Torres Strait Islander peoples.
- Engaging staff and stakeholders in the reconciliation process.
- Developing and piloting innovative strategies across Council to empower Aboriginal and Torres Strait Islander peoples.

After several reviewed drafts, Reconciliation Australia, who guides the RAP process, has conditionally approved the final draft of Council's RAP. Artwork for the document was designed and developed by a local Aboriginal artist who also facilitated collaborative workshops with around 20 people from the RAP Working Group, Councillors and Council's leadership team. Council is excited to begin implementation of the document and to continue to build on our commitment to the Aboriginal and Torres Strait Islander community. We are aiming to launch the RAP during Reconciliation Week in May 2019.



## Supporting and recognising our strong arts community

2018 signified a milestone year for Campbelltown Arts Centre. Established in 1988 as the Campbelltown Bicentennial Art Gallery, **Campbelltown Arts Centre celebrated its 30th anniversary** with an exhibition titled *We are all connected to Campbelltown (one way or another)*, featuring new commissions and existing works that consider Campbelltown through its history, place and people. The opening night took place on 10 August and was hosted by artists from Little Orange, Campbelltown Arts Centre's working studio for contemporary artists with disability, with the Little Orange BIG PARTY.

For the first time, Campbelltown Arts Centre presented **Handpicked | 2018 Annual Makers Market**, a new arts market for Campbelltown to showcase Western Sydney and the Macarthur region's diverse community of artists and makers. The markets took place 4pm to 9pm, Saturday 24 November featuring a unique range of stalls including artworks, ceramics, jewellery, textiles, woven pieces, leather goods, living sculptures and more.

The 2018 annual **Fisher's Ghost Art Award** was held at Campbelltown Arts Centre on Friday 2 November. With over 500 people in attendance on the night, the official opening proceedings began with Uncle Ivan Wellington delivering an Acknowledgment of Country followed by an opening speech from the Mayor of Campbelltown, Cr George Bricevic. Sydney-based mid-career artist, Brian Fuata was announced as the winner of the Open Award with his work titled *Care Disfigurements (soft hands)*. Agatha Gothe-Snape accepted Fuata's award on his behalf presented by the Treasurer of The Friends of Campbelltown Arts Centre, Joan Long. This year marked a record year, with the award receiving a total of 1126 entries overall, judged by Tony Albert, Fiona Davies and Mikala Tai.

Wrapping up the year on a high note, on 23 November **Campbelltown Arts Centre received an IMAGinE Award** in the Exhibition Project category for Lisa Reihana | Cinemania presented at the beginning of 2018. The IMAGinE Awards recognises excellence in museums and galleries across NSW and was the third consecutive win for Campbelltown Arts Centre.

**Did you know?**  
Fisher's Ghost Art Awards had more than 1100 entries







## SUPPORTING A SAFE COMMUNITY

Campbelltown City Council was awarded **White Ribbon Workplace Accreditation** in November 2018 after meeting stringent accreditation requirements including gender equality, inclusion and creating a safer and more respectful workplace. Council has a strong commitment to a zero tolerance approach to violence and hopes to lead by example by changing community and cultural behaviour and setting the standard for others to follow. Council has introduced improved policies and measures including staff training and leave provisions that exceed the Fair Work Commission Ruling of July 2018. Campbelltown was the first Council in the Macarthur region to gain this accreditation.

The **4th Annual Campbelltown White Ribbon Day Convoy** was also held on 23 November with more than 50 vehicles including police, firefighters and SES participating in the convoy through Campbelltown on the way to Koshigaya Park. The convoy provided an opportunity for the community to come together and raise awareness against domestic violence.

Council has awarded **\$7500 in grants funding to local community initiatives** under the Community Capacity Building Grants program. The projects cover raising awareness about domestic violence, providing career and family support for newly arrived migrants and promoting local ceramic artists.

The community continues to be supported by Council through the implementation of a **regular schedule of inspections** including public swimming pool and spa water quality testing at least twice per year and regular inspections of food premises. Council also assists the community through the provision of **education and awareness initiatives on safety issues** such as swimming pool barriers and food safety and business advice when establishing home food businesses for sale at community events, markets etc.

**Did you know?**  
There were 666 food premises inspections conducted

**Did you know?**  
2159 customer requests were actioned by compliance staff



To support **parking access for people with mobility issues**, Council has recently renewed parking patrol agreements with the Village Centre, Ingleburn and Campbelltown Mall for Council to regulate the use of mobility parking spaces within their respective shopping centre.

## Outcome Two:

# A respected and protected natural environment

### DRIVING INNOVATIVE ENVIRONMENTAL INITIATIVES

Campbelltown City Council is leading the way for all levels of government signing up to a **landmark energy deal** to source approximately 20% of its electricity requirements from renewable energy sources. The Power Purchase Agreement commencing July 2019 allows Council, along with 17 other NSW councils, to purchase renewable energy without being exposed to the volatility of the National Electricity Market. Council's commitment to the environment through this program will see ongoing cost savings and a lowering of carbon emissions supporting our community's desire to sustainably manage our local environment.



Just in time for a record breaking summer of hot temperatures, Council launched an innovative **Heat Sensors Project** in December 2018 to capture and monitor accurate temperature data in 110 locations across the Campbelltown Local Government Area. Using simple but effective technology, the initiative is a research project being undertaken between Council and Western Sydney University that will help Council better understand the effect of heat in our urban areas to drive improvements in our policies and reduce heat generated in our urban community.



Campbelltown is partnering with the City of Sydney and 31 other metropolitan councils to deliver the **Sydney Resilience Strategy**. Launched in July 2018, the strategy sets out five directions and 35 actions that will be implemented across Sydney. They focus on the actions the city can take to build resilience and strengthen the city's ability to survive and thrive through major shocks and chronic stresses such as extreme weather and water crisis.



## EMBRACING OUR CITY'S NATURAL SURROUNDS

The **Spring into Nature walk and talk series** has proven highly successful with a high level of interest in the events. The program commenced in September and included night spotlighting (a first in Campbelltown), a night with the bats at Macquarie Fields (another first in Campbelltown) as well as water quality, vegetation of Noorumba Reserve and bird watching. The walk and talks were scheduled across six different locations of our city providing all our residents the opportunity to make the most of the city's pristine bushland, unspoilt waterways and prolific wildlife.



The **Macarthur Nature Photography Competition and Threatened Species Art and Writing Competition** were held during November with both competitions receiving record numbers of entries. A 2019 calendar and story book have been designed using entries into both competitions and will be distributed to local schools and libraries to help showcase the region's natural environment and raise awareness of the special plants and animals that call Macarthur home.



### Did you know?

Almost 1000 entries submitted for the Macarthur Nature Photography, and the Threatened Species Art and Writing Competitions

The tree under the sky by Jack Bēby



## PROTECTING OUR UNIQUE LANDSCAPE

Council completed two **koala food tree plantings** at Bradbury and Ambarvale with a total of 1,500 koala food trees installed as part of Do Something Day with Campbelltown Catholic Club and National Tree Day. The plants installed will be harvested by WIRES and Sydney Wildlife for injured koalas in care.

Council also obtained government **funding for the improvement of urban koala linkages** at Smiths Creek Reserve in Ruse and more than 10 **koala crossing** signs were installed by Council in the LGA to protect koalas as they move about their habitat.



## EDUCATION ON WASTE AND ENVIRONMENTAL ISSUES

Council has completed the fit-out of the **'Silver Bullet' Mobile Education Van** which will be used to deliver waste education initiatives across the Campbelltown Local Government Area at schools and Council events. The van has been designed with sustainability in mind, with all its operations powered entirely by an in-built solar panel. Interchangeable panels on its sides and interior can also be used to display static content, allowing for flexibility.

For **National Organic Week**, the Silver Bullet visited HJ Daley Library and Bunbury Curran Park Macquarie Fields to undertake garden to garden workshops in conjunction with the Macarthur Centre for Sustainable Living and to distribute free samples of bagged composted organics that were processed using organic material from local households.



## DELIVERING WASTE AND RECYCLING SERVICES

Campbelltown held a **free Household E-waste Drop Off Event** on Saturday 4 and Sunday 5 August to allow residents to recycle old electronic items free of charge. A total of 654 vehicles attended the event, collectively dropping off more than 22 tonnes of electronic items, including televisions, computers, laptops, printers, kitchen appliances and phones. All e-waste collected during the event was processed and recycled locally in accordance with strict environmental standards, with a recovery rate of 99.9%.





**Did you know?**

More than 33,000  
tonne of domestic/  
household waste  
and recyclables was  
collected by Council  
during  
July-December



# Outcome Three: A thriving, attractive city

## CREATING NEW OPPORTUNITIES FOR CAMPBELLTOWN

Announced in early 2018, the **Western Sydney City Deal** brings together the three levels of government (local, state and federal), the community and private enterprise to create place-based partnerships. It includes commitments to connectivity; jobs for the future; skills and education; planning and housing; liveability and environment; and governance.

As part of the Western Sydney City Deal, government funding has been announced for \$15 million to deliver the **Campbelltown Billabong Parklands** in Bradbury. The billabong concept design includes a series of rock pools along a meandering waterway leading to a large lagoon; a zero-depth water play area with a range of interactive elements for young children and streams that flow around boulders and other natural obstacles. Stories of local Aboriginal and European history will be featured throughout the facility. There will be community consultation prior to finalising tenders and our community can expect to start enjoying the water precinct in 2021.







Council adopted a new plan in December to help capitalise on its location as the southern gateway to Sydney in order to grow Campbelltown's visitor economy and assist in positioning the city as the economic, lifestyle and cultural hub for the greater Macarthur region. The **Campbelltown Destination Management Plan** recognises the potential significance of increased visitation to Campbelltown as a destination for recreation, art and culture, leisure and a range of other tourism experiences. An action plan has been developed which Council will progress in 2019.



**Campbelltown City was profiled in the Urban Institute of Australia's (UDIA) Urban Icon Magazine** (Issue 3, 2018) focusing on the future vision for Council and the transformation the City of Campbelltown is undergoing. Publication of the article supports the delivery of a message of critical importance to key stakeholders in the industry to ensure transport and connectivity is delivered to Campbelltown to ease congestion and ensure the city's economy and growth is not restricted. Council is committed to fostering a climate of public and private job creation and driving collaboration to develop a range of economic, social and environmental outcomes for our city and community and will continue to advocate for such opportunities on behalf of the city.

## GROWING LOCAL JOBS AND BUSINESS IN OUR CITY



Council has invested in an **increased number of workshops and events for new and local businesses** targeted at building skills and leveraging opportunities within the city. The Women in Business Leadership Development Program held in August and the Micro Business Expo held in November were both extremely successful and complemented an extensive program of 28 business workshops covering a broad range of topics such as Social Media and Marketing, Financial Management and Budgeting and How to Start a Small Business.

**Did you know?**  
96% total  
satisfaction rate  
with the business  
workshops

## DELIVERING EXCELLENT SERVICES TO OUR COMMUNITY



Almost **70% OF RESIDENTS** are  
**VERY SATISFIED OR SATISFIED**  
with Council's overall performance  
and awarded Council an overall  
satisfaction score of 3.8/5.



You **REALLY LIKE** our community  
events and think the Campbelltown  
Arts Centre and our 4 public libraries  
are **PERFORMING VERY HIGHLY**.

**You like what we're doing!**

You gave Council's  
**CUSTOMER SERVICE STAFF**  
a **VERY HIGH 4.2/5**  
for satisfaction noting their  
courteous and helpful manner.



We're **HITTING THE MARK** on  
**DELIVERING SERVICES** and  
facilities for your basic needs  
including things like waste removal  
and city cleanliness.

**But we can always do better**

You would like more  
opportunities to engage  
with Council on  
issues that are  
important to  
you

You want us to continue  
protecting the environment  
and focus on sustainability

You would like us to crack  
down on rubbish dumping

We will continue work on  
keeping our city beautiful  
**YES!**

**We value your input**

**HAVE YOUR SAY** Council is seeking your feedback  
all the time on a huge range of issues including your  
input on community facilities, development proposals  
and citywide strategies. Follow us on Facebook, our  
website or in the local newspapers to have your say.

**SPEAK TO OUR FRIENDLY STAFF**  
Let our Customer Service Team help you with  
questions or any issues you need to discuss.  
You can find us in the Civic Centre, on the  
phone 02 4645 4000, or lodge a query online.

Connect with your  
**Community**



Not sure what's happening in Campbelltown or what  
services are on offer? Check out Council's website or  
Facebook page and get involved.

[www.campbelltown.nsw.gov.au](http://www.campbelltown.nsw.gov.au)

[@campbelltowncity](https://www.facebook.com/campbelltowncity)



**Overall Community Satisfaction with Council services was rated 3.8 out of 5** with almost 70% of residents very satisfied or satisfied in the 2018 Community Satisfaction Survey, conducted by an independent research company. Council's top three performing services as rated by 600 randomly selected residents were domestic garbage collection, the Campbelltown Arts Centre and our public libraries. Council will be using results from the survey to inform the future strategic planning of the organisation.

Council's top three performing services as rated by 600 randomly selected residents were:

- Domestic garbage collection
- Campbelltown Arts Centre
- Public libraries.

Council will be using results from the survey to inform the future strategic planning of the organisation.



#### Did you know?

Council Customer Service received 47,428 phone calls during July-December, and more than 18,000 SelfService eForms

Our community has been **highly satisfied with our Customer Service** manner citing our courteousness and helpfulness. Our Customer Service Team performance has improved even further over the past six months following a focus on adherence to schedule and team development that has resulted in a 3% reduction in call abandonment rates. The total number of phone calls has also reduced as online self-serve options are embraced by our residents, increasing by 4%, up to almost 50% of services.

The **Campbelltown Animal Care Facility (ACF)** continues to enjoy success with its efforts to rehome cats and dogs. Over the past six months in excess of 90% of dogs and cats accepted at the ACF were released or sold. This success would not be possible without the ongoing commitment of its ACF staff and also the vital support of community groups who work tirelessly to assist Council to rehome dogs and cats with new owners. Council is about to introduce reduced adoption fees for cats and dogs which should enhance our current animal rehoming efforts.

The amenities at the ACF were also improved with a dog walking track and three additional exercise yards installed.

Council has also joined forces with the National De-sexing Network to introduce a **subsidised Cat De-sexing Program** with participating local vets set to launch in 2019. The program will offer discounted fees for cat de-sexings to local residents that are low income earners and complements our existing CAWS cat and dog subsidized de-sexing program which is currently conducted in conjunction with RSPCA and Sydney University Vet Hospital Camden Campus.

#### Did you know?

More than 1000 cats and dogs were accepted at the Animal Care Facility over the past six months





## Providing learning opportunities

Campbelltown's libraries achieved **accreditation as eSmart Libraries, one of the most significant community cyber safety initiatives ever undertaken in Australia**. The cyber -safety framework is designed to fully equip libraries, staff and library users with the skills they need for smart, safe and responsible use of digital technology.

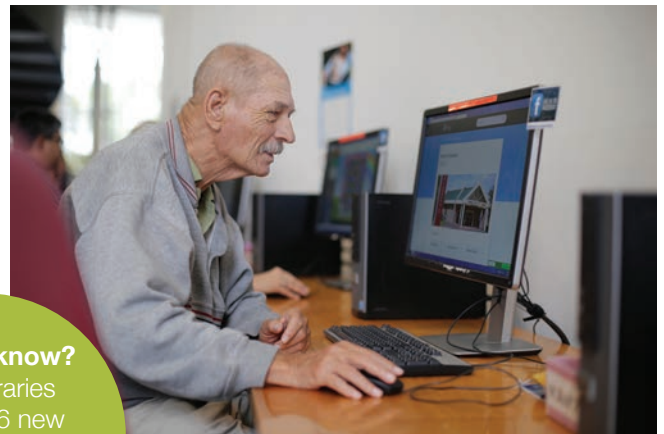
**Eddie Woo**, mathematics teacher and former NSW Young Person of the Year visited both HJ Daley Library and Ingleburn Library to share his knowledge about maths and his new book. Both sessions attracted over 200 student and their families. Eddie is an excellent communicator and had everyone excited about maths.

A highly successful partnership with the University of Sydney was run to offer HSC students help with their study preparation at the **HSC Cram Day including Therapy Dogs** to assist with study breaks.

Council employee Cat Thomas was **awarded the Kath Knowles Emerging Leaders Award** for her project which will look at ways public libraries can offer more inclusive spaces for our LBGQTQA+ community and will provide a framework for public libraries to use.

We continued to support the LEAP Program, providing **quiet time and individual attention to families with a child on the spectrum** at designated times in Glenquarie Library during August. A music therapy program has also been popular with children and their carers.

**Renovations at Glenquarie Library** were completed which joined the adjacent neighbourhood centre with the library creating a lifelong learning space and an outdoor reading space.



**Did you know?**  
The Libraries  
had 2536 new  
members from July  
to December





**Did you know?**  
We had more than 10,000 visitors to the BEC from July to December

## Caring for our children

The Bicycle Education Centre delivered Campbelltown's **most successful NSW Bike Week event** yet with the Free Ready to Ride event held at Willowdale Park on 16 September. More than 350 attendees were offered free learn to ride sessions, bicycle maintenance checks and various other fun activities throughout the day. The Bicycle Education Centre also conducted four 'Get Ready to Ride' Information Sessions at Council libraries for the community to participate in.



Council's **childcare services continue to perform very highly** with the Amarina Early Learning Centre and Wombat Willows Early Learning Centre receiving an 'Exceeding' rating which is the highest possible rating that can be awarded by the Department of Education and Communities.

Fees and operations were also reviewed with a new Preschool Access Subsidy Fee enabling families of Waratah Cottage Early Learning Centre and Amarina Early Learning Centre access to additional care at a subsidised rate, the operating hours of OSHC increased to 6.30am to 6.30 pm and Eaglevale School Holiday Care relocated to Raby Outside Hours Care Service.



**Did you know?**  
Council offered 8 free immunisation clinics to the community over the past six months



# Outcome Four: A successful city

## REVITALISING OUR CITY

Following extensive community engagement, a vision for the future of Campbelltown CBD was adopted by Council in July. The **Re-Imagining Campbelltown CBD – Vision** outlines the aspirations for the Campbelltown CBD and “six pillars for growth”. Overall, the project aims to kick start new employment and investment by attracting and supporting the next generation of jobs, homes and lifestyle and create Australia’s greenest and most sustainable city. While planning for economic growth and sustainability, we envision Campbelltown to become a 30-minute city with improved connectivity.

Council has now commenced Phase Two of the project, working with an external team from Urbis, Arcadis and Aecom to bring the vision into reality. The community will continue to be engaged and consulted throughout the process and can also subscribe to updates through Council’s website.



## PLANNING FOR THE FUTURE

**Council adopted the Community Local Infrastructure Plan** in December which aims to provide essential local infrastructure through Development Contributions for the entire Campbelltown LGA. Development Contributions are levied on certain development to help fund essential local public infrastructure, such as open space and recreational facilities, community facilities, key road and transport facilities. Council has commenced planning for the allocation of the Development Contributions through a schedule of land and works. Council also executed the Claymore Voluntary Planning Agreement and adopted the Planning Proposal and Voluntary Planning Agreement for the Caledonia Precinct in Ingleburn.

Council resolved to proceed with the **Biodiversity Certification Application for the Gilead Stage 1 development**. The application seeks to certify lands previously zoned for low density residential whilst permanently protecting and managing the identified conservation areas. The process identifies areas that can be developed after they are certified and measures to offset the impacts of development.

**Rezoning approval was finalised for Maryfields**, home of the Franciscan Friars and Poor Clare Nuns, at the intersection of Narellan Rd and the Hume Motorway, Campbelltown. The Franciscans will retain a portion of the land and be located beside an important planned mixed use healthcare precinct including residential, aged care, retirement and health providers.

Council received approval from the Greater Sydney Commission and Department of Planning for the **Local Environment Plan (LEP)** review report and project plan. The LEP is undergoing a comprehensive review and Council has been allocated government funding of \$2.5 million to accelerate this process throughout 2019.

In support of the Premier's Priority to Make Housing more Affordable, Council has **introduced improvements to the development application process** to facilitate electronic exhibition and notification. New streamlined processes have also reduced development application approval timeframes for dwellings by almost 20% from the previous financial year. Council has approved 511 development applications to the value of \$277,729,721 and successfully recruited new staff as part of a long term plan to manage growth in the city. The team also meets regularly with all Western City District Planners to promote a stronger regional approach to strategic land use planning. The independent Local Planning Panel was also in operation for its first year with 24 planning matters considered.

Council was very pleased that one of its valued staff members won the **LGNSW Planning Award for Outstanding Individual Contribution** beating an outstanding field of entrants. This award acknowledges the value and level of contribution and expertise provided by Andrew MacGee in developing process and system efficiencies at both local and state government level for the area of planning and the simplifying of customers interaction with the NSW planning system.

**Did you know?**  
Development application approval time frames for dwellings have been reduced by almost 20%



## PROTECTING AND PROMOTING OUR ASSETS

Campbelltown City Council has **purchased two heritage listed properties**, the Old Railway Hotel and The Coach House on Queen Street, Campbelltown during a public auction in November. Council understands the importance the community places on the preservation of heritage in Campbelltown and sees this as an opportunity to protect the character of the area. Works are being planned for the refurbishment of the almost 200 year old properties.



Council can also report the heritage listing of Stations of the Cross on Narellan Road, restoration of state listed heritage item Epping Forest House at Mississippi Crescent, Kearns and the negotiation of good heritage and planning outcomes in the Land and Environment Court Appeal for 28 Cordeaux St, Campbelltown.

## BUILDING NEW CONNECTIONS AND INFRASTRUCTURE

Council delivers an extensive asset and infrastructure renewal and maintenance program in addition to the delivery of new projects throughout the year. Over the past six months some key projects to be completed include:

### Road Projects

Rose Payten Drive Resurfacing Project  
Williamson Road Resurfacing Project

### Car Parks

Minto Station Car Park Rehabilitation Project  
Kentlyn Car Park Resealing Project

### Neighbourhood Centres

Bow Bowling Neighborhood Centre

### Footpath and Cycleways Projects

Bardia



Council was highly commended for its Bridge Asset Management Strategy at the **Institute of Public Works Engineering Australia NSW Engineering Excellence Awards** in November. The strategy has resulted in a high quality and sustainable bridge asset network that ensures the ongoing safety of the city's culverts, pedestrian and road bridges whilst minimising structural deterioration, optimising the service levels of local bridges while remaining within budget.

Construction of the **Western Sydney Airport (WSA)** at Badgery's Creek commenced in September, and Campbelltown City Council is advocating for its residents to have effective transport options to and from the WSA prior to the opening of the airport. Council staff are participating in a working group to identify the most effective road corridors for the provision of a rapid bus network between Campbelltown and the WSA. In addition, Council continues to advocate for other transport options such as the extension of the South-West Rail Line.









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