

CAMPBELLTOWN
CITY COUNCIL

PROGRESS REPORT

January to June 2020





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Council acknowledges the traditional custodians of the land, the Dharawal people and their unique and spiritual connections to the land. We also respectfully acknowledge Elders past and present for the role they continue to play in guiding future generations.

Integrated Planning and Reporting

We are committed to sustainably planning for the future of Campbelltown and we do this by working directly with the community to understand the vision for the city and its people. This vision is delivered through a set of strategic plans including this document. These plans inform and guide the decisions made on behalf of the community as well as setting out the actions and deliverables that will help drive towards this shared vision.

We ensure our strategic plans are developed in accordance with the statutory requirements of the NSW Integrated Planning and Reporting Framework (IPR) introduced in 2009. The framework recognises that Council and the community do not exist in isolation but are part of a larger framework that is interconnected. We are required to write and report on these plans in a transparent and consultative manner. Campbelltown is championing IPR as a method to improve its internal planning and external communication and engagement.

The framework is designed to give the Council and the community a clear picture of:

- The long term vision for the city (Community Strategic Plan - Campbelltown 2027)
- What we will deliver to get there (Delivery Program, Operational Plan and Resourcing Strategy)
- How progress towards the vision is measured (Quarterly, Annual and End-of-Term Reporting)

An integral part of this process is incorporating state and federal planning into our processes and ensuring emerging issues and opportunities for the city are considered, mitigated and harnessed. This ensures we are aware of when to align its planning, advocate for alternatives or take the initiative to shape the change for Campbelltown.

Data is also becoming an increasingly important factor in decision making for organisations and we are embedding key data sets into our planning and decision making processes. Key demographic, community, environmental and organisational data is being used to inform the way we deliver its services and makes key decisions. Referred to as Corporate Planning, all of our key Integrated Planning & Reporting documents and reports can be found at www.campbelltown.nsw.gov.au/CouncilandCouncillors/CorporatePlanningandStrategy



Integrated Planning & Reporting (Corporate Planning) at Campbelltown

Six Monthly Progress Report

The Six Monthly Progress Report provides the community with an opportunity to regularly monitor our performance and progress in delivering the principal activities detailed in the Delivery Program and Operational Plan. The Six Monthly Progress Report is now framed under the 10 Service Areas introduced as part of our reinvigorated Delivery Program 2017-2021 and Operational Plan 2019-2020.

This Six Monthly Progress Report for January to June 2020 documents our performance throughout the second half of the 2019-2020 Financial Year in respect of the 2017-2021 Delivery Program and framed under the four outcomes of the Community Strategic Plan (CSP). The CSP, along with the full suite of IP&R documents can be found on our website. campbelltown.nsw.gov.au/CouncilandCouncillors/CorporatePlanningandStrategy





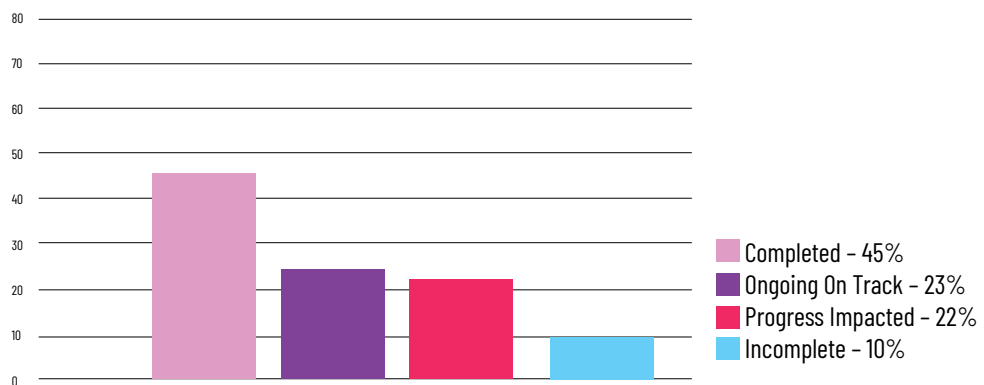
Overall Performance

We are committed to delivering 83 major city shaping projects over the course of 2019-2020 and are pleased to report that 68% of these initiatives are either complete or on-track. During the second half of the reporting period, January to June 2020, our operations have been significantly impacted by bushfires and the COVID-19 pandemic. This has impacted the progress of 22% of projects and a further 10% are incomplete.

Key highlights include:

- Issued almost \$50,000 in grants to 25 community organisations
- Developed a comprehensive community and business support program in response to COVID-19
- Endorsed significant city shaping strategic plans including the Economic Development Strategy, Reimagining Campbelltown City Master Plan and the Local Strategic Planning Statement.
- Rehomed almost 900 animals at the Animal Care Facility and introduced various operational improvements
- Completed 156 bush fire mechanical hazard reduction treatments, totaling 171 hectares of treatment area, and protecting 7703 properties
- Fast tracked the 2020-2021 asset renewal program to stimulate the economy
- Introduction of significant changes to protect vegetation and the Scenic Hills in the LEP and DCP
- Installed the region's first breathing wall and cool car park
- Received development consent to construct a Community Recycling Centre
- Hosted numerous high profile music and sporting events at the Campbelltown Sports Stadium and Campbelltown Athletics Centre
- Commenced construction of the Campbelltown Billabong Parklands and completed works on multiple play space facilities
- Sold out performance program of internationally acclaimed artist Justene Williams at the Campbelltown Arts Centre
- Launched the Koalatown initiative

Action Status



Our Resilient City

The first six months of 2020 has been an incredibly challenging time for our community. Over summer, our residents and businesses were faced with extreme weather conditions due to devastating bushfires across the state. This was followed closely by the global COVID-19 pandemic which continues to have a significant impact on our community and council's operations.

We are a strong, generous, and resilient community and Council is committed to supporting our community during this time of uncertainty.

Campbelltown Cares is Council's community, business and financial response to the challenges currently facing us. With the assistance of our amazing local service providers and business, as well as our creative and tenacious staff, we have been able to deliver the core actions contained within our plan for 2019-2020. In addition, we continue to support our community through the delivery of new and innovative initiatives which are being developed on an ongoing basis.

Some of the key initiatives delivered include:

Community Support Initiatives

- redirection of funds from Council's Connected Communities Grant Program to support COVID-19 initiatives
- provision of council staff, known as RangerRoos, to assist with deliveries of food for local cafes and restaurants, library items to vulnerable residents, and meals on wheels packages
- launch of a new Click and Collect service at our libraries
- access to eBooks, eAudiobooks and eMagazines and online programs and webinars
- provision of large refrigeration storage for meals
- hamper bags delivered to vulnerable and isolated seniors living in social housing
- delivery of Little Orange Studio workshops online for Western Sydney artist who have a disability
- support programs linking local artists with local schools
- regular meetings with Police with a focus on Community Safety/ Crime Prevention

Business Support Initiatives

- free online learning webinars to businesses have been provided on subjects including, but not limited to, transitioning to e-commerce, digital marketing, business planning, reinventing and pivoting your business, survival tips for cafes and restaurants as well as unpacking and navigating the stimulus packages for small businesses
- establishment of a new grants program to provide to support to local small businesses

Financial Support Initiatives

- hardship support to ratepayers and Council's business tenants
- suspension of debt recovery
- expediting payment to suppliers ensuring that suppliers are paid in half the amount of time
- waiving of non-mandatory fees for reclaiming impounded animals

Construction Support Initiatives

- bringing forward our 2020-2021 Building Renewal Program to take advantage of facility closures, improve the appearance and function of facilities for when restrictions are lifted, and stimulate the local economy. This includes various works conducted at Macquarie Fields indoor pool, Gordon Fetterplace aquatic centre and refurbishments at community halls.
- we have also brought forward Council's Open Space Program.

Campbelltown Cares is strategically underpinned by a resilience framework — our goal for our community is that together we survive, adapt and thrive into the emerging new normal. Over the next six months, we will continue to develop a coordinated and strategic response to the many new and emerging needs that we may face as we move through, and recover from, the COVID-19 crisis.






\$429k
community support initiatives



100+
free online learning webinars
to businesses



Refrigerated storage for
8,100
Meals on Wheels



14869
online library downloads





Community, Events and Education

Director City Lifestyles

Everyone in Campbelltown deserves to be part of a community rich in culture and social cohesion. The Community, Events & Education service area aims to deliver outward facing community, cultural and social services that enhance lifestyles, improve places and spaces throughout Campbelltown, support families and provide exciting events for all to enjoy.

Key Services

Community Events & Activation
Social Planning & Partnerships
Children's Services
Place & Projects

OUR CAMPBELLTOWN
2020

200 years Bicentenary



Refrigerated storage for

8,100

Meals on Wheels



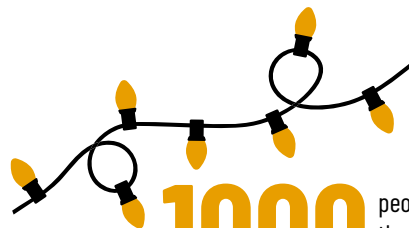
\$50,000

in community grants



87%

council childcare customer
satisfaction rating



1000

people attend Light up
the Lane Minto



Campbelltown 2020 Bicentenary

This year, we celebrate the bicentenary of the founding of Campbelltown in 1820, as well as 60,000 years history of the Dharawal people. Campbelltown 2020 is a year-long celebratory program of the shared history and local heritage of the region.

On 1 June, we launched 200 Years Together. Focusing on a specific decade each week, starting off with the 1820's, we share historic photos and significant events on our Facebook page and community members have been encouraged to send in their photos too.

Unfortunately, three scheduled events for Campbelltown 2020 were cancelled as they were reliant on significant amounts of face to face interaction that was unable to be delivered due to COVID-19 restrictions. Additional events for Campbelltown 2020 are being considered for the second half of the year.



CAMPBELLTOWN CARES



Campbelltown Cares Grants

In June, we provided almost \$50,000 in grants to 25 local small businesses, as well as community and not-for-profit organisations, to help them meet the challenges of the COVID-19 pandemic. The Campbelltown Cares grants program is designed to assist with essential emergency support for community service providers during the COVID-19 crisis with key priorities including food security, delivering essentials to communities, homelessness, domestic violence, reducing social isolation, and reducing the digital divide.

A new grants portal, GrantGuru, was also launched in April providing an online resource for Council, community groups and businesses to access state and federal level funding.

Community pandemic support

We have been providing support to the community during these challenging times in a range of ways including:

- Developed and delivered 21 care packs to rough sleepers and 40 to people living with hoarding and squalor
- Provided free community facility access for food services to deliver over 105 food hampers.
- Collaboration with food security services to increase their capacity through refrigeration, facility, safety, and financial support.
- Provision of refrigeration for an additional 8,100 meals for Meals on Wheels
- Consultation across the community sector to undertake rapid COVID-19 impact assessment and initiate responses, including promoting device and internet availability options to schools and the community.



Yarning Circle

In June, residents were given the opportunity to have their say on the design of the Campbelltown 2020 Yarning Circle, approved to be built in Koshigaya Park. A Yarning Circle is an Aboriginal cultural space where people can sit down together and share stories, learn as a collective group, build respectful relationships and preserve and pass on cultural knowledge. They are also meeting places for Aboriginal and non-Aboriginal people to come together and talk about social issues or just have a yarn.



Minto Light up the Lane

On 1 February, a free evening event was held in Erica Lane, Minto to celebrate the local, multicultural community. Light up the Lane was organised by Uniting Minto, a new group of local residents who will organise events and activities to promote the vibrant community in the area, with support from Council. More than 1000 people attended the event with beautification works completed in Erica Lane to help bring more vibrancy to Minto and celebrate its diversity. Highlights included multicultural performances from the Bangladesh, Nepalese and Pacifica communities, a kid's art competition, stallholders selling traditional saree's, ceramics, jewellery and food. The event is part of our Love Minto place making project.



Local events and ceremonies

The past six months has been a challenging time to deliver our much loved local event program.

- In January, our Australia Day celebrations at Koshigaya Park were a huge success, even without the sparkle of fireworks due to devastating bushfires occurring across the country.
- Upon the arrival of COVID-19, we delivered Reconciliation Week with a schedule of online and COVID safe events. The program included online bush tucker and aboriginal art talks, a chalk art drawing on the civic centre forecourt for our staff and online talks from the Mayor and General Manager.
- Our Youth Week program in early April was quickly transitioned to online providing a social media competition in partnership with Headspace Campbelltown, free one on one brush lettering workshop with graphic artist YaMogu via Zoom, free take home group pack of Dungeons and Dragons provided by GameTraders Macarthur, and the profiling of six local bands on our social media channels.
- Our Anzac Day and Appin Massacre memorial services were also offered online during April.

Unfortunately, we were not able to hold the annual Campbelltown City Challenge Walk and the regular Macarthur Night Markets have been suspended. We would also normally be busy preparing for Winterland, the highlight of the winter school holidays, however, due to the impacts of COVID-19, the event was cancelled and is scheduled to be delivered again in 2021.

Education and Care Services

We have recently introduced online enrolments for children attending long day care services, and can now offer direct debit payments for all families which has resulted in a reduction in outstanding fees. Six of our child care centres also received enhancements to their outdoor spaces over the past six months.

We are proud of our Education and Care services staff who have responded to the challenges of the COVID-19 pandemic with the utmost professionalism and care. Working on the 'frontline', they have implemented a high standard of preventative measures and offered support to a large number of families during uncertain times. Childcare utilisation has significantly reduced due to the COVID-19 pandemic with Long Day Care at 67%, and changes to government funding has financially impacted these services.

Our much loved Mobile Toy and Book Library now operates remotely with contactless distribution of remote learning packs to targeted families.



City Growth, Investment and Tourism

Director City Growth Director City Governance

Campbelltown is a rapidly growing strategic centre with a multitude of opportunities as South Western Sydney expands and comes online as an advanced economy. The City Growth, Investment & Tourism service area aims to position Campbelltown as a future proofed, attractive and smart city which entices residents, businesses and high quality services to call Campbelltown home.

Key Services

Strategic Property
City Growth & Strategy
City Marketing &
Economic Development



Connected local
business to
100+
online business
workshops



Local business support

We have been working hard to offer our local businesses a range of support mechanisms during this challenging time of responding to the impact of COVID-19 restrictions. Our business support program included:

- business grants
- 1-1 support
- a COVID-19 business portal containing a range of information on new business opportunities, safety guidelines, financial assistance and business resources

- promotion of our local businesses through our website and social media
- linking businesses to online webinars and workshops
- takeaway delivery services for local cafes and restaurants.

During this time, we have also been focused on building stronger relationships with our local businesses and key stakeholders such as the Chambers of Commerce and other industry networks and organisations.



Economic development

We endorsed the Economic Development Strategy on 9 June, which will ensure that our focus on economic development in the region continues in a strategic and aligned manner. The strategy contains key areas to target, including investment attraction, city marketing, capacity building programs and partnerships, and an increased focus on business engagement.



Reimagine Campbelltown City Centre

We have progressed the Reimagining of Campbelltown City Centre with the endorsement of the Master Plan on 14 April. Following community engagement initiatives the endorsed plan is now being put into action with wide-reaching presentations to industry and government being delivered on both the Reimagining Campbelltown City Centre Master Plan and the Campbelltown-Macarthur Place Strategy.



Investing in local opportunities

We are continuing to invest in opportunities to grow our city and support our local economy. We recently completed the capital upgrade of two Queen St properties which have now been made available for local commercial activities and works have commenced on the new Bunnings site on Farrow Road, Campbelltown including the basement and civil construction.



Partnering with the CSIRO to promote STEM

We are supporting local students to take up STEM at school and pursue STEM-related jobs. We have committed to partnering with the CSIRO and supporting a State Government initiative in a three-year agreement to deliver Generation STEM in local high schools through the Community Partnerships program. Following delivery of a successful first year, the project has been impacted by COVID-19 with schools busy adjusting to delivery of online schooling. We have received confirmation that three schools and three industry partners have signed up for the second year, and we are hopeful that there will be more participants as the year progresses.



Health, Safety and Regulation

Director City Lifestyles
Director City Development
Director City Delivery

Campbelltown should be a safe and welcoming place with a healthy, thriving local community. The Health, Safety & Regulation service area delivers key compliance activities, community safety initiatives and ensures our children, pets and families have a harmonious and resilient City to live and play in.

Key Services

Healthy Lifestyles Services
& Promotion
Enforcement of Regulation
& Animal Control
Emergency Management
Community Safety



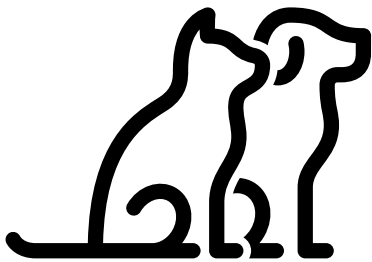
7703

properties protected through
bushfire hazard reduction



102

children immunised



100% suitable cats
and dogs
rehomed



3966

(Q3) Bicycle Education
Centre visitors



5700

Animal Care Facility
facebook likes and
followers

Bushfire preparation

Following a devastating bushfire season, we have continued to complete a range of emergency programs including fire trail upgrades in Kentlyn and roadside hazard reductions in Wedderburn. We have completed 156 bush fire mechanical hazard reduction treatments, totaling 171 hectares of treatment area, protecting 7703 properties. Planning phases for six sites comprising of 168.8 hectares have been prepared and ready for a control burn late winter/early spring 2020.



Meeting the needs of our community

We are proud of our rangers and event staff who have been able to provide valuable support to residents during the COVID-19 pandemic by delivering Meals on Wheels to vulnerable members of the community. The 'Rangeroots' were unable to perform their normal regulatory duties due to restrictions so were pleased to offer their delivery services instead. This service extended to our local cafes and restaurants who were able to use the Rangeroots to deliver food takeaway to residents. We also hired a large freezer for Campbelltown Meals on Wheels to store an additional 8,100 meals. During the period, parking, food, public health and swimming pool inspections have all reported lower inspection rates.



City safety upgrades

We have been able to fast track completion of all remaining upgrades to the CCTV network bringing forward approximately three years of programmed work. We have also been able to bring forward four years of the future program for alarms and access controls.



Caring for our pets and animals

The Animal Care Facility reported a 100% rehoming rate for cats and dogs, almost 900 during the past 6 months. Unfortunately, due to pandemic restrictions, the Animal Care Facility was forced to temporarily close for three months and the CAWS desexing program was also suspended. However Council was able to spend time improving the facility including progressing designs for a dangerous dog enclosure and implementing an electronic register. During the closure all animals were cared for by Council staff and visits could be made by appointment only.



Road safety program

The safety of our children is a priority for us and we are pleased to report that the Road Safety Program has been delivered without significant interruption. We were still able to conduct the Child Restraint Inspection and Fitting Day on 13 June where we inspected, refitted or installed 56 child seats. It was particularly concerning that 86% of seats inspected on the day had safety issues that required immediate attention which we provided.



Governance and Administration

Director City Governance

Director City Delivery

Director City Growth

In order to operate a large organisation with a diverse range of services, large portfolio of assets and a multitude of statutory requirements, Council must have a robust and well managed governance framework and administration functions.

The Governance & Administration services aims to create a well-managed and operated Council that is equipped with the resources required to deliver effective services.

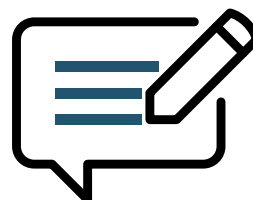
Key Services

Executive Services
Councillor Support
Financial Services
Governance and Risk Management
Information Technology
People & Performance
Customer Service
Council Communications
Information Management
Asset Management
Corporate Planning
Community Engagement



85%

customer call quality score



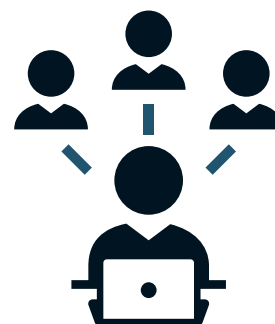
0

notifiable SafeWork incidents



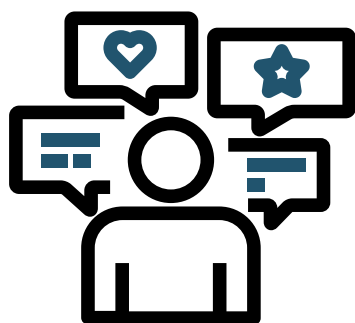
\$2.19m

estimated COVID-19 financial support initiatives (6mths)



340

survey responses for round one of community engagement for Reimagining Campbelltown



7.8%

increase in our social media following



250

people attended Billabong Parklands engagement

Financial support initiatives

We have introduced a range of financial support initiatives to support our community during these uncertain times including:

- hardship support to ratepayers
- suspension of debt recovery
- expediting payment to suppliers
- hardship support for Councils business tenants
- waiving of Food and Health Inspection Fees
- waiving of non-mandatory fees for reclaiming impounded animals.

Over six months, the value of these initiatives to the community is estimated to be \$2.19m, including staff time.



Community engagement

We continue to provide opportunities to share information with the community and ensure they have access to contribute to decision making. During the initial pandemic response, a special edition of our Community Newsletter Compass was issued in record time to ensure the community was well informed. Our online communication through social media channels was also a key component for sharing information and we developed a significant number of online forms to enable customer engagement during shutdown. From April 2020, our Council Meetings have been conducted online which can be accessed by anyone.

Council's financial position

The financial impacts of COVID-19 has resulted in a \$2.4million loss of revenue. We are working to balance this loss whilst remaining focused on stimulating the economy through the fast tracking of future projects including the 2020-2021 renewal program. We have also received 12 formal hardship applications and processed 94 informal payment arrangements.



Supporting our staff

We have been working hard behind the scenes to ensure that we can continue to provide our services to the community during ongoing pandemic restrictions and our Crisis Management Team, consisting of Executive staff has been focussed on the safety of Council's employees and business continuity. In March, more than 500 staff were temporarily transitioned to working from home requiring an accelerated rollout of technology such as laptops and an online collaboration platform to enable staff connection. Other policies and practices have been made for staff who have been unable to deliver services from home. We also introduced live video Q&As with our General Manager to keep staff informed and our communication channels open.

Local government elections postponed

The Minister for Local Government has announced that in response to the COVID-19 pandemic the Local Government election scheduled to be held on Saturday 12 September 2020 has been postponed for a full year until September 2021. Current Councillors will continue to hold their civic offices. The postponement of the next election will not change the future schedule of council elections, and the subsequent election will still proceed in September 2024.



Roads, Parking and Transport

Director City Delivery

Campbelltown should be a well connected and easy city to move around in. The roads should be of a high quality, parking simple and public transport links smart and easy to use. The Roads, Parking & Transport Service Area aims to deliver on these outcomes and create a Campbelltown which can be accessed to, from and throughout effectively.

Key Services

Traffic and Transport
Management
Local Roads



cycleways and footpaths reconstructed



Bridges and Roads

We have completed work on Wedderburn Bridge and a four lane upgrade to Badgally Road has been finalised. A \$7million grant for an upgrade to Raby Road at the intersection of Eagle Vale and Spitfre Dr was also completed.

Work has also been completed on Pembroke Park Bridge where the timber was replaced with steel, and a crack repaired in Ben Lomond Road Bridge.

Road signage and streetscape

New street signage for main arterial routes has recently been installed and all designed city entrance improvements have now been delivered.

Unfortunately, proactive street tree management has been impacted by COVID-19 with approximately 15% works unable to be completed. However, work is underway to catch up within the next few months.





Annual Renewal Program

Over the past six months, work has continued on the Annual Renewal Program including resurfacing of 127k m² roads and 11k m² car parks, as well as the reconstruction of over 3k m² cycleways and footpaths. These works contribute to our 2019-2020 full program of \$8.5m road renewal, \$500k car park renewal, \$750k kerb and gutter renewal, \$1m footpath renewal and \$500k bridge repair/ renewal.

Operations process improvements

Maintenance and delivery of new community facilities and infrastructure is performed by our dedicated and hardworking Depot Operations Team. We are proud of our team who have had to adjust their work practices over the past six months to manage heavy bushfire smoke and meet social distancing requirements. During this challenging time, the team has identified cost saving opportunities through concrete, green waste and bed mattress recycling, as well as continued an ongoing focus on improving the management and workflow of the team through structural, process and system improvements.



City Planning and Amenities

Director City Development
Director City Delivery

As our city expands and grows it is vital that Council's land use planning, development control and major infrastructure projects are delivered to a high standard. This will ensure Campbelltown is well equipped as it emerges as a strategic centre of South Western Sydney. The City Planning & Amenities service area aims to ensure development is suitable, well managed and that major construction projects contribute to a thriving Campbelltown.

Key Services

City Development
Building Certification
Infrastructure Delivery



90%

target development application
determination times (net) for
single dwellings



100%

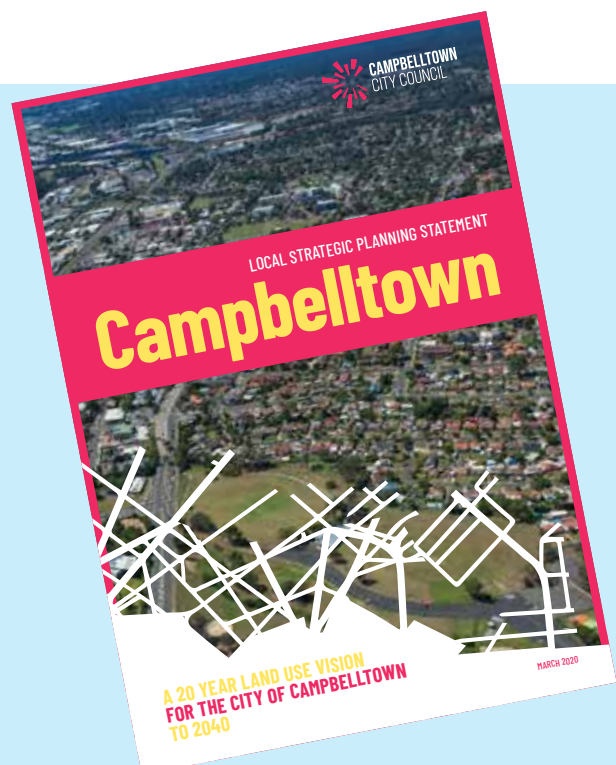
building cladding
inspections conducted

Protecting the Scenic Hills



Recognition from the Greater Sydney Commission

The Greater Sydney Commission has recognised the significant effort made by Council to finalise the Local Strategic Planning Statement which took effect on 31 March. The LSPS is a key planning document that will influence a number of significant planning priorities for our city and will assist in shaping and connecting Campbelltown to achieve the vision of making Campbelltown Sydney's lifestyle capital.



Improving our Amenities

We have recently completed a range of improvements on various community facilities including restoration of two properties on Queen St, an extension of the clubroom and security fencing at Waminda Oval, pool heating at Gordon Fetterplace Swim Centre and internal refurbishments of the Civic Centre. Construction has also commenced on the Lynwood Park clubhouse.



Planning protections

In June, Council adopted amendments to the Local Environment Plan (LEP) that includes significant changes to protect vegetation and the Scenic Hills. There were also three recent amendments made to the Campbelltown (Sustainable City) Development Control Plan, 2015 incorporating important changes to vegetation removal provisions.

Development application times

Development Application determination times for single dwellings have fallen over the year, in part due to improved planning processes and enabling of electronic submission of development applications through the planning portal.

Inspecting high risk buildings

Our fire safety system was expanded with high risk buildings audited and all buildings on the NSW cladding register inspected.

Implementing Council's Local Infrastructure Contributions Plan

The Menangle Park Contributions Plan 2020 is now IPART endorsed and in force. The plan will enable us to levy a contribution in excess of \$20,000 for all new residential development applications submitted (or Complying Development Certificates issued) from 24 June.



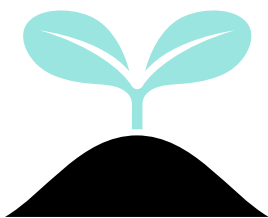
Environmental Protection

Director City Delivery
Director City Development
Director City Growth

Campbelltown is blessed with some of the most spectacular natural areas and ecosystems Sydney has to offer. The Environmental Protection service area aims to safeguard these areas, promote sustainable initiatives and build a resilient city rich with natural resources and a Council that places environmental leadership at the heart of its decision making.

Key Services

Planning for the Environment
Stormwater Management



5000

trees planted
Loftus Reserve



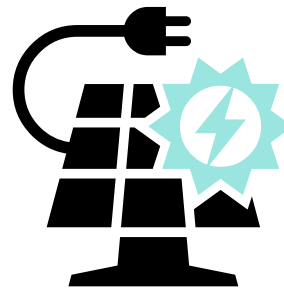
1200

green wall plants



**NET
ZERO**

Endorsed



20%

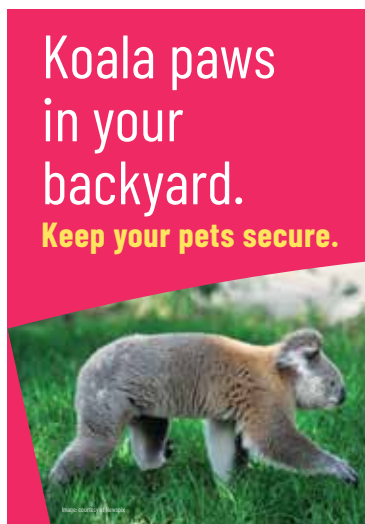
renewable electricity



Leaders in cooling our region

During the past six months, Council has continued to progress urban heat initiatives including:

- installation of a Breathing Wall at Campbelltown Station - The Junglefy Breathing Wall is made up of 160 modules and 1200 plants, including a range of native and non-native species. An active air ventilation system draws in polluted air which is then filtered within a carefully researched growing medium in the modules, before cleaner air is expelled.
- application of a cool carpark bitumen to reduce car park surface temperatures - we are piloting a product that has been demonstrated to reduce surface temperatures by up to 14 degrees Celsius on average. The product is a bitumen based sealcoat and has been applied to two existing car park surfaces - H.J Daley Library carpark and the civic centre staff carpark, south side. Western Sydney University has also installed a number of air temperature sensors to monitor the cooling benefits.
- development of a Cool Zone map for the LGA
- completion of a research study, in partnership with Western Sydney University



Wildlife conservation

We are committed to supporting the conservation of koalas and are excited to report on the launch of the Koalatown campaign. Koalatown aims to raise awareness and empower the community to actively support the conservation of koalas at their homes and in their neighbourhoods. Koalatown connects with local schools, businesses, residents, expert scientists, land managers and wildlife carers and targets key issues relating to koala health such as habitat conservation, disease prevention, vehicle strikes and dog attacks.

In June, we planted 5000 trees at Loftus Reserve, Macquarie Fields which is the first part of a project where more than 15,000 trees will be planted across four sites in Ingleburn and Macquarie Fields over the coming months. The project is part of Council's Strategic Koala Revegetation Project and will see a total of 3.9 hectares, or eight football fields of land, planted.

We have installed 10 wildlife water stations across the LGA with help from staff and Bushcare volunteers. The water stations will automatically top up with water and remote sensor cameras have been installed to monitor which animals are using the stations.



Environment education at home

In May, we launched free at home education packs to help parents and carers teach their kids about the vibrant and diverse array of creatures and critters that call Campbelltown's bushland home. The free education packs include a series of activities such as citizen science experiments; backyard and balcony scavenger hunts; insect investigations; activities to meet different plants and animals, DIY projects and games.

Resilient Campbelltown

In February, we commenced a series of monthly TED Talks-style events which focus on sharing, showcasing and celebrating ideas that drive positive change. The first talk was about Feeling the Heat in Campbelltown and was delivered by Dr Sebastian Pfautsch, Senior Research Fellow, Western Sydney University. The second talk, held in March, was delivered by Jock Gammon, Founder and Managing Director of Junglefy. This talk was about Green Walls, Breathing Walls and Green Infrastructure. Both talks were very well-received and created an excellent opportunity for residents who are interested in making Campbelltown a more sustainable and resilient place to come together and get inspired. Unfortunately, the April talk to cover Creating Thriving Communities was postponed but we look forward to bringing the community more of our planned talks when COVID-19 restrictions are lifted.

We also continue to participate in the Resilient Sydney Network and are working hard to proactively utilise a resilience framework to guide our decisions in our community and business COVID-19 response.





Waste and Recycling

Director City Delivery
Director City Development

As core services for Council, the removal and recycling of waste and the cleaning of the city are vitally important to our residents and also for creating an attractive area. The Waste and Recycling service area aims to deliver these functions to a benchmark standard ensuring rubbish is collected on time, streets are clean and tidy, rubbish is removed and the maximum amount of waste is diverted from landfill and recycled.

Key Services

Waste Recycling and Management
City Cleansing



34.8%

Waste diverted from
landfill (diversion rate)



10,000

kilograms recycled at the
drop off day



Household Waste Events

On 4 January, the popular Household Recyclables Drop off Day was held with 640 participants attending the event. A total of 10,340 kilograms of recyclable materials including 90 cubic metres of polystyrene was dropped off and saved from landfill. We are investigating an alternative date for this event to avoid summer heat and bushfire smoke conditions.

Due to the COVID-19 health situation, the planned Household Chemical CleanOut scheduled for April was postponed. Fortunately, this event was rescheduled as soon as possible and was held on the first weekend of July allowing residents to dispose of household chemicals safely and free of charge.

Community Recycling Centre

We are pleased to report that development consent has been granted for the construction of a Community Recycling Centre. The procurement process has now commenced to select a suitable contractor to perform the building works.

Saving on recycling

We are investigating opportunities to achieve savings across our Waste and Recycling services including recycling road sweepings which saves \$140 per tonne for disposal and commencing a trial of recycling illegally dumped mattresses with anticipated savings of \$20,000 per annum.





Open Space and Recreation

Director City Lifestyles
Director City Delivery

Everyone in Campbelltown deserves open spaces and facilities that promote healthy movement and a range of sporting activities. The Open Space & Recreation service area aims to deliver excellent playing fields, sports grounds, leisure centres and playgrounds as well as effectively managed and protected bushland and open spaces.

Key Services

Sporting Grounds and Venues
Leisure Services
Open Space & Natural Areas



3071

Sports ground bookings
(Q3 & Q4)



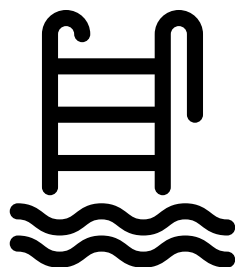
8

NRL matches in 25 days



142,587

leisure centre visitation
(Q3 & Q4)



55

school swimming
carnivals

Billabong construction starts

We are very excited that the concept design for the Campbelltown Billabong Parklands was approved in May and construction commenced in June. The billabong will create a new water attraction that will be a destination facility in the heart of the Campbelltown City Centre.





Sports ground upgrades

Despite constant changes to sport season dates in the present situation, a range of improvements have been completed at our local sports grounds over the past six months including lighting at Escol Park Sports Complex and five outdoor synthetic cricket nets at Raby Sports Complex. Additionally, there has been irrigation work completed at Escol Park Sports Complex, Macquarie Fields Park (Mini fields), Victoria Park (Oztag fields), Minto and Wood Park, Ingleburn.



Play spaces for families

We have completed works on a range of play spaces and open areas over the past six months including Fiveash Reserve and Lack Reserve finalised in January. Current projects under construction include Young Reserve, Spitfire Park and Thomas Clarkson Reserve.



Leisure centre improvements

The leisure centres across Campbelltown LGA have been impacted by extreme bushfire smoke and pandemic restrictions over the past six months with unavoidable centre closures. However, we have still been able to introduce improvements in our services including:

- The implementation of a successful trial of a tailored swim program for children with autism
- Hosting 55 school carnivals, including three zone carnivals and the Primary and High School South West Sydney Regional Swimming Carnivals.
- Installation of door counters at leisure centres to assist with monitoring usage and to drive centre improvements



Stadium in high use

We have seen an exciting lineup of sports and entertainment events hosted by Campbelltown over the past six months including:

- The first music festival for our region, Out of Bounds music festival, was held at the Campbelltown Athletics Centre in January
- In January, one of China's most recognisable football teams, Shanghai SIPG came to Campbelltown Sports Stadium for a training camp. This was followed closely by the stadium hosting international women's football and held the Women's Football Olympic Qualification tournament featuring Australia, China PR, Thailand and Chinese Taipei, in a five game tournament over a ten day period.
- Campbelltown Sports Stadium was one of three venues in Sydney to host NRL matches in the recommencement of the National Rugby League competition in May. The stadium was the home ground for Wests Tigers, Canberra Raiders, Penrith Panthers and St George Illawarra Dragons. The venue hosted 8 national level rugby league matches in 25 days, all within a strict bio security environment.
- The Campbelltown Sports Stadium also welcomed the installation of a new permanent large format LED video screen which is a great asset for the venue, its hirers and spectators.



Libraries, Arts and Culture

Director City Lifestyles

Director City Growth

Campbelltown has a storied culture and is fast becoming a hub for education and learning. The Libraries, Arts and Culture service aims to provide programs and facilities that promote learning, artistic expression and the development of a diverse, rich and welcoming culture for Campbelltown.

Key Services

Cultural Services

Libraries and Community Learning

**CAMP
BELL
TOWN
ARTS
CENTRE**

63,198

Art Centre visitors



14,869

library downloads



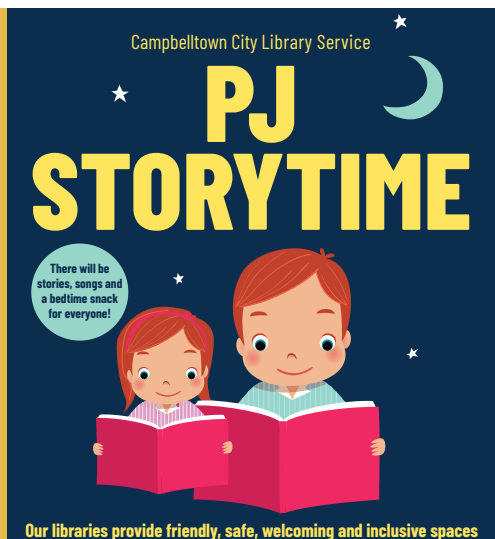
9,000

participation in library events and programs

Staying connected with our Libraries

During a challenging period for our community, our Community Learning and Library Services have increased online offerings and engagement to provide ongoing opportunities for our community to stay connected. Highlights of the past six months include:

- Delivery of online children's programs including PJ Storytime
- Delivery of online youth programs including Code Club, Anime Drawing Competition and Comic Book Day activities
- Introduction of Click and Collect program during the pandemic closure period
- Delivery of items to Home Library Service and over 70 clients in partnership with Council's Compliance team
- Confirmation of one year's additional funding for the Mobile Toy and Book Library Program
- Increased engagement on social media.



Our libraries provide friendly, safe, welcoming and inclusive spaces

Fringe Lily Mural

More than 200 people participated in workshops to mark a milestone year in Campbelltown's history with the creation of a mural depicting the Campbelltown 2020 program's remembrance flower. The mural was designed by local Aboriginal artist, Peter Gregson from the Little Orange Studio at the Campbelltown Arts Centre while Aboriginal street artist and Wiradjuri woman Merindah Funnell coordinated the workshops to create the mural which celebrates the connection of our local Dharawal Aboriginal people to the land and their enduring legacy in our community.



What is the Fringe Lily?

The Fringe Lily is a perennial herb that is indigenous to the Macarthur region and is best distinguished by its bright purple flowers. It is associated with remembrance and reflection on the past in the culture of the local Dharawal Aboriginal people.



Arts Centre artistic program

Celebrating the arts is alive and well in Campbelltown with the Campbelltown Arts Centre delivering a dynamic artistic program over the past six months. Collaborating with artists and communities we engaged diverse community groups, audiences and participants through our exhibition, performance, dance, music, education and creative learning and engagement programs. Highlights include:

- Aboriginal Arts Programs such as Elders Ceramics project, Wiritjiribin Girls Dance project, and the Aboriginal Womens Weaving project.
- Little Orange workshops/mentoring for artists with disability including supporting several artists to create works that have been commissioned by Open Space and will be integrated into the design of new facilities in public parks.

The CAC was required to temporarily close from 23 March due to COVID-19 restrictions but reopened on 1 June with appropriate distancing, hygiene guidelines and attendance restrictions in place.

Sydney Festival

Internationally acclaimed and prominent Australian artists were the star of the Campbelltown Arts Centre's recent exhibitions, co-presented with Sydney Festival. The Island, profiling Vernon Ah Kee's practice and a new performance She Conjured the Clouds, by Justene Williams engaged audiences through play, colour, touch, sound and visuals. All performances were sold out and accessible to all audiences.



Arts at Home

Inspiring a new generation of artists and creative thinking, the Campbelltown Arts Centre launched a new program that allows children and their carers to create together at home. The MAKE BOX I SANPO Edition is a take home art box opening up to 5 smaller boxes, each containing new art making materials and new creative activities inspired by one of the 5 senses and a space in your home.



