

Community Satisfaction



OVERALL, THE COMMUNITY AWARDED COUNCIL 3.8/5 FOR SATISFACTION

FIND OUT WHAT OUR RESIDENTS SAID ABOUT CAMPBELLTOWN'S FACILITIES, EVENTS AND SERVICES IN THE LATEST COMMUNITY SATISFACTION REPORT

Almost **70% OF RESIDENTS** are **VERY SATISFIED OR SATISFIED** with Council's overall performance and awarded Council an overall satisfaction score of 3.8/5.



You **REALLY LIKE** our community events and think the Campbelltown Arts Centre and our 4 public libraries are **PERFORMING VERY HIGHLY**.

You like what we're doing!

You gave Council's **CUSTOMER SERVICE STAFF** a **VERY HIGH 4.2/5** for satisfaction noting their courteous and helpful manner.



We're **HITTING THE MARK** on **DELIVERING SERVICES** and facilities for your basic needs including things like waste removal and city cleanliness.

But we can always do better

You would like more opportunities to engage with Council on issues that are important to you



You want us to continue protecting the environment and focus on sustainability



You would like us to crack down on rubbish dumping



We will continue work on keeping our city beautiful

YES!

We value your input

HAVE YOUR SAY Council is seeking your feedback all the time on a huge range of issues including your input on community facilities, development proposals and citywide strategies. Follow us on Facebook, our website or in the local newspapers to have your say.

SPEAK TO OUR FRIENDLY STAFF

Let our Customer Service Team help you with questions or any issues you need to discuss. You can find us in the Civic Centre, on the phone 02 4645 4000, or lodge a query online.

Connect with your Community



Not sure what's happening in Campbelltown or what services are on offer? Check out Council's website or Facebook page and get involved.

www.campbelltown.nsw.gov.au

@campbelltowncity

