How to use
eRates

Create a new account

Step 1 – click on

Create my account >
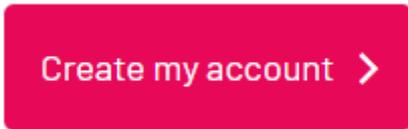
Step 2 – register for our services

Register for Our Services

Create an account

You can see any current and past rates notices.

When you create an account, you will:

- receive an email when a new notice is available to view
- be able to add more properties, update your profile, and add an extra email
- see your notices at any time.

Click on the Create Your Account button, then follow the prompts to set up your account. You will then be able to log in to the portal at any time to view your notices.

Create Your Account ❓
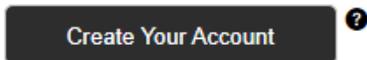
Step 3 create account

Create Account

To create your Council account, please enter your name and details. It is advisable to use your personal email address to avoid missed communications from us if you are overseas or leave your place of work. Once submitted, you will receive a verification email to be actioned by you to complete the account set-up.

First Name: *

❓

Surname: *

❓

Email Address: *

❓

Mobile No:

❓

Password: *

❓

Confirm Password: *

❓

TIP: write down your password and keep it in a safe place

* Required

Create Your Account

Read Privacy Policy

❓ Help
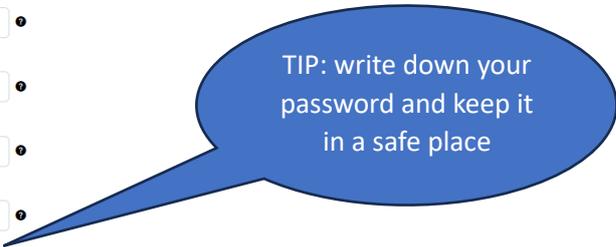
Enter your details, noting that each item with an Asterix is mandatory. You will receive a verification email from council@campbelltown.nsw.gov.au – log in using your password.

Add properties

Step 1 – click on 'Account Options'

Step 2 – click on 'Rate Notices'

Step 3 – enter your 'Reference No' and 'Owner Name…'

Add Your Properties
The following properties are currently added to your account.

To add another property, click on the Add a Property link below to provide the details as it appears on your **rates notice**.

Reference No.	Owner Name	Remove
		🗑
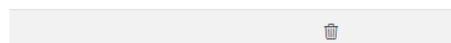
Please enter your assessment/property number and name as shown in your **rates notice**.
Reference No.* e.g 12345

Owner Name on first line address on Notice* e.g. Mr A Sample & Ms B C Test

Confirm

Found on your rate or instalment notice

Must be exactly as appears on the latest notice

View Notices
Notices can now be viewed in the **Search** tab above.

Change preference from post to email (or email to post)

Step 1 – click on 'Account Options'

Step 2 – click on 'Rate Notices'

Step 3 – check on (or off) the 'Receive rates notices by email'
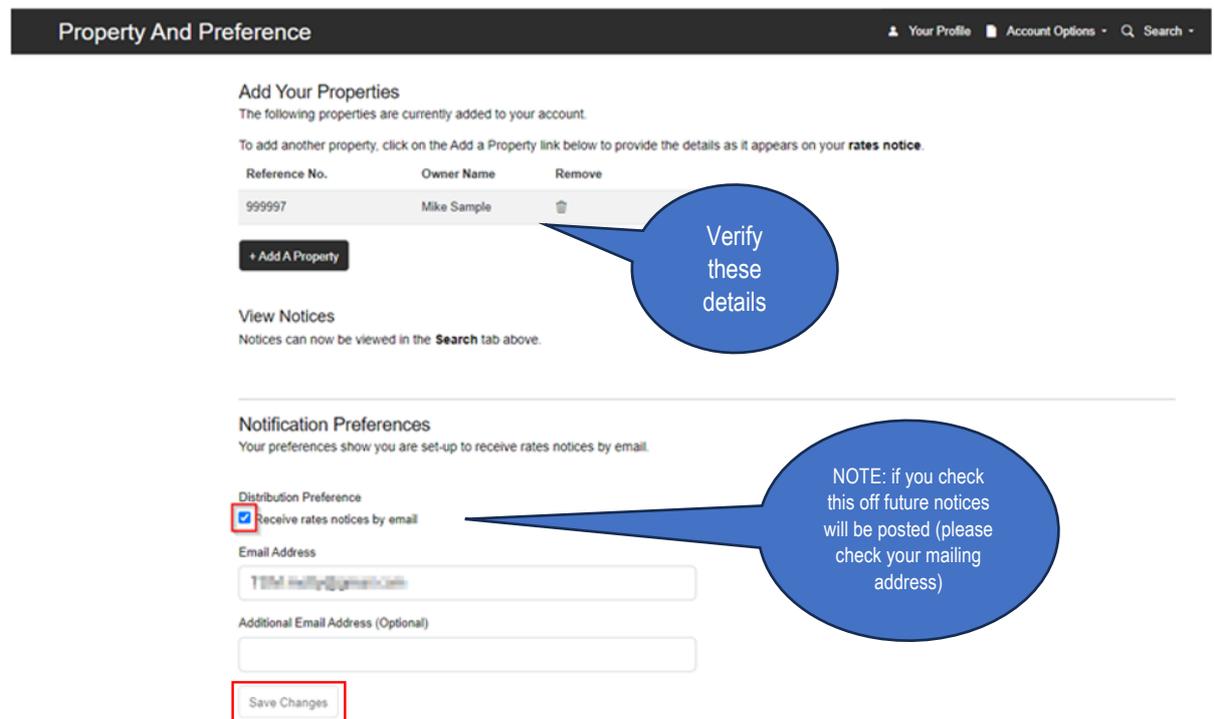
Add an additional email (optional)

This option is available so you can choose to send a copy of your notice to someone else. We recommend that you consider this option for investment properties managed by an agent.

You can change this option at any time, please be aware that it will not result in a notice being issued immediately and will only apply when the next notice is served.

Step 1 – click on 'Account Options'

Step 2 – click on 'Rate Notices'

Step 3 – check on (or off) the 'Receive rates notices by email'