# **REPORTS FROM OFFICERS**

# 8. REPORT OF GENERAL MANAGER

# No reports this round

# 9. REPORT OF DIRECTOR BUSINESS SERVICES

# 9.1 Reports Requested

#### **Attachments**

Status List of Reports Requested.

# Report

Attached for the information of Councillors is a Status List of reports requested of Council as at 4 May 2010.

# Officer's Recommendation

That the information be noted.

# Council Meeting 1 June 2010 (Greiss/Thompson)

That the Officer's Recommendation be adopted.

# **Council Minute Resolution Number 98**

That the Officer's Recommendation be adopted.

#### **CARRIED**

# **ATTACHMENT 1**

# Reports Requested as at 4 May 2010

*Date of Decision *Mover *Res No Doc No	Item/Comments	Div.Resp	Comp Date
DOC NO			
13.11.08 MO	CS6.1 - Report on the establishment of a piece of public Art or Landscape that celebrates and values the contribution of volunteers.	CS	June 2010
1648358	Contribution of volunteers.		
13.11.07 RK 1648363	CS6.2 - Report on the installation of signs recognising the indigenous history of our area at appropriately visible locations.	CS	June 2010
101000			
4.5.10 AC	CG9.1 - Report on the feasibility of installing a wireless internet service at Glenquarie Library.	CS	June 2010
2655407			

*Date of Decision *Mover *Res No	Item/Comments	Div.Resp	Comp Date
12.5.09 JB 2234874	PE5.1 - Report on feasibility of building a low level crossing at Wedderburn that would allow for better environmental flows compared to what is there now.	CW	July 2010
18.3.08 AC 1770751	CW 5.2 - That a report be presented outlining proposed information brochure options for Council's Tree Policy and Tree Removal Guidelines.  Comment:  Pending completion of Stage 3 of the SCDCP which includes tree removal. Briefing provided to Councill on 17 November 2009 and 27 January 2010	CW	July 2010
20.10.09 RM 2418781	CG9.2 - Report detailing possible options in regards to establishing an Accord, similar to the liquor accord, with suppliers of spray cans to reduce the availability of the product to the public.	CW	June 2010
20.10.09 JB 2419274	PE5.2 - Report outlining i) Whether Councils current supplier of bottled water is sourcing its water in a sustainable way in comparison with other suppliers. ii) The feasibility of implementing an awareness program within Council to encourage people to use tap water in preference to bottled water where practicable. iii) The feasibility of installing bubblers throughout the Local Government Area, as has recently occurred in Manly. Comment: Reported Item 2.6 Planning and Environment Committee 25 May 2010.	CW	
20.10.09 JB 2419275	PE5.1 - Report regarding the feasibility of trialling an urban storm water garden in an area of Ingleburn bounded by Sackville Street, Cumberland Road and Oxford Roads.  Comment: Reported Item 1.1 City Works Committee 25 May 2010.	CW	
17.11.09 RM 2454235	CW2.1 - Report investigating the feasibility of adopting a tree removal philosophy to assist the community where large trees may pose a threat to residents and/or their properties.  Comment:  Briefing provided to Council on 17 November 2009 and 27 January 2010.	CW	July 2010
15.12.09 AC 2490542	CW5.1 - Report on the feasibility of installing further lighting at William Fowler Reserve in Eschol Park and the report should include a summary of the Police Safety Audit findings conducted recently on the reserve.	CW	June 2010

*Date of Decision *Mover *Res No	Item/Comments	Div.Resp	Comp Date
5.8.08 AC	CG3.1 - Further report upon completion of the road closure and creation of title in respect to the future use of the land - Robinson St Campbelltown.	BS	Sept 2010
1928722	Comment: Subject to Department of Lands approval for a closure, currently taking approximately 12 months.		

*Date of Decision *Mover *Res No	Item/Comments	Div.Resp	Comp Date
12.12.06 JB 1327990	PE 2.4 - Report presenting the Draft LES and Preliminary Draft LEP- Glenlee.  Comment:  Delays incurred in finalising rezoning investigations by the applicant. Awaiting applicant to submit further information to Council.	PE (EP)	Sept 2010 (estimated)
17.11.09 BT 2454629	PE2.2 - Further report outlining the outcome of the public exhibition process and public meeting for the Draft Plan of Management for Marsden Park.  Comment: Advertising campaign closes 16 December 2009.	PE	June 2010
6.4.10 GG 2603646	PE4.1 - Report detailing all the Court cases that Council has lost over the last three years and also detailing the total cost to Council.  Comment:  Report being drafted for May 2010 Planning and Environment Committee Meeting.	PE	June 2010
4.5.10 RM 2655408	CG9.2 -That a report be presented in regards to the Memorandum of Understanding between Council and Macquarie Fields Local Area Command concerning the patrolling of Council reserves	PE	June 2010

# 9.2 Progress Report: Amounts Expended on Providing Facilities and Payment of Expenses-Mayor, Deputy Mayor and Councillors April 10

#### **Attachments**

Nil

# Report

On 18 November 2008, Council reviewed its policy concerning payment of expenses and provision of facilities to the Mayor, Deputy Mayor and Councillors.

Section 428 (2) (f) of the Local Government Act requires Councils to include in their financial reports:-

- a) The total amount of money expended during the year on Mayoral fees and Councillors' fees.
- b) Council's policy on the provision of facilities for, and the payment of expenses to, Councillors.
- c) The total amount of money expended during the year on providing those facilities and paying those expenses.

These expenses are calculated on a monthly basis and reported to Council.

Expenses as at April 2010 were as follows:

# **Expenses**

# 1. Training Seminars and Conferences

2. Staff

Personal Secretary for the Mayor on a shared basis with the General Manager, together with Receptionist shared with Corporate Services. \$3,224 Apportioned cost for April 2010.

Nil

3. Stationery and Postage

Cost of Mayoral and Councillors' stationery, business cards and postage Nil expenses.

Approximate cost for April 2010.

4. Periodicals \$35

Cost of annual subscriptions Cost for April 2010.

5.	Meals Provision of meals in conjunction with Council and Committee Meetings and Inspections. Cost for April 2010.	\$1,749
6.	Refreshments Provision of refreshments in the Mayor's Suite and Councillors' Lounge and Civic Receptions. Total Cost for April 2010.	\$1,732
7.	Insignia of Office Replacement costs Mayoral robes, chain, badge and name plates. Total cost for April 2010.	Nil
8.	Travelling Expenses for Use of Private Vehicle Reimbursement of travelling expenses on authorised Council business. Claims submitted for April 2010.	\$959
Prov	ision of Facilities	
(a)	Accommodation Office located on the Third Floor of the Administration Building - costs are included in total maintenance and operating expenses of the Administration Building and apportioned on an area basis (3.5%). Cost for April 2010.	\$3,207
(b)	Communication System  Mobile telephone, personal computer or a laptop, personal digital assistant and combined printer, copier, scanner, facsimile machine and telephone answering machine provided for the Mayor and Councillors. Cost of equipment for April 2010 in accordance with Councillors Policy.	\$1,671
(c)	Office Equipment Facsimile machines, photocopier and telephone facilities for the Mayor and Councillors at the Civic Centre. Actual cost for April 2010.	\$491
(d)	Council Vehicle Costs associated with the use of Council vehicles by the Mayor and Councillors on authorised Council business. All usage is subject to the prior approval of the Mayor. Costs for April 2010.	\$386
(e)	Internet Facilities Costs associated with the provision of internet facilities in accordance with Council's Policy. Costs for April 2010.	\$900

# (f) Care Expenses

Costs associated with care arrangements including childcare expenses and the care of elderly, disabled and/or sick immediate family members. Costs for April 2010.

Nil

The total cost for the payment of expenses and provision of facilities to the Mayor, Deputy Mayor and Councillors for April 2010 amounted to \$14,354.

# Officer's Recommendation

That the information be noted.

# Council Meeting 1 June 2010 (Chanthivong/Borg)

That the Officer's Recommendation be adopted.

# **Council Minute Resolution Number 99**

That the Officer's Recommendation be adopted.

#### **CARRIED**

# 10. REPORT OF DIRECTOR CITY WORKS

# **10.1 City Works Activity Report**

# **Attachments**

Activity Report.

# Report

Works activities, both programmed and responsive, are proceeding according to program and on demand, are outlined in the attached Activity Report. Statistics on graffiti are also presented in the Activity Report. It should be noted that the format of the Activity Report continued to be reviewed to better reflect the areas and program/projects being undertaken by Council.

# Officer's Recommendation

That the information be noted.

Council Meeting 1 June 2010 (Lake/Bourke)

That the Officer's Recommendation be adopted.

**Council Minute Resolution Number 100** 

That the Officer's Recommendation be adopted.

#### **CARRIED**

# **ATTACHMENT 1**

#### **GRAFFITI**

The schedule below provides details of the number of square metres of graffiti removed from Council's public facilities in the various suburbs by Council's contractor.

Facility	Apr to Jun 2009	Jul to Sep 2009	Oct to Dec 2009	Jan to Mar 2010	Apr 2010	May 2010
Campbelltown	2337	1208	857	529	98	136
Ruse	183	69	183	6	48	14
Kentlyn	0	0	2	0	0	0
Airds	1193	246	25	78	37	19
St Helens Park	131	46	16	35	48	0
Rosemeadow	994	170	211	102	42	26
Ambarvale	552	257	112	178	21	59
Woodbine	11	29	44	77	0	0
Claymore	491	53	0	37	0	14
Eschol Park	219	228	151	171	51	59
Kearns	166	75	41	21	0	0
Raby	451	137	389	334	24	60
St Andrews	43	111	29	30	6	4
Bow Bowing	42	20	5	124	0	71
Minto	1096	269	345	510	108	165
Ingleburn	1262	282	190	211	11	152
Macquarie Fields	737	370	134	75	105	0
Glenfield	439	147	164	75	25	0
Blair Athol	0	0	0	0	0	0
Bradbury	386	57	31	47	8	54
Total m <sup>2</sup>	10733	3774	2929	2640	632	833

During the reporting period, Council received 19 requests for removal of graffiti. Several of these tasks were undertaken by Weekend Detention crews for removal of graffiti from a number of isolated areas eg walkways and park side fences. Over 30 Graffiti Removal Kits have been requested by the Community.

Council's Graffiti Action Team has undertaken a number of tasks in addition to the above activity information. In reference to the Operational Maintenance Area map in this report, the Graffiti Action Team has for the period undertaken the following:

Area	Area 1	Area 2	Area 3	Area 4	Total	
Graffiti Tasks	427	343	427	380	1577	

# OPERATIONAL SERVICES SECTION (Reporting period 19 Apr – 16 May 2010) OPEN SPACE

Activity	Area 1	Area 2	Area 3	Area 4
Servicing of Parks and Reserves Sites	151	107	105	131
Road Verges - Sites	27	24	32	36
Community/Childcare Centre's - Sites	6	5	0	4
Servicing Laneways - Sites	60	29	24	0
Litter/Rubbish Pickup	99	104	49	52
Herbicide Spraying (hrs)	9	15	5	19.5
Mulching	0	0	0	0
Garden Maintenance	0	19	24	7
Garden Refurbishment	0	0	0	0
Top Dressing (hrs)	0	0	0	0
Aeration of Fields	0	0	0	0
Sharps Pickup	0	0	0	0
Pathway Requests	3	3	1	0
Tractor Road Verge (Sites)	5	9	12	14
Tractor Servicing Parks & Reserves (Sites)	9	28	34	27
Cemetery	0	10	0	0
Reach Mower	3	1	0	0
Fire Hazard Reduction	10	1	0	0
Tractor Servicing Ovals	0	0	0	0
Refilling of Sandpits	0	0	0	0

# HORTICULTURE

Activity	Area 1	Area 2	Area 3	Area 4
Servicing of Parks and Reserves Sites	32	50	22	16
Road Verges – Sites	25	28	9	3
Community/Childcare Centre's - Sites	4	9	10	2
Cemetery	0	1	0	0
Tractors Servicing Sporting Fields	12	14	32	23
Litter/Rubbish Pickups (hrs)	28	49	20	18.5
Herbicide Spraying (hrs)	9	13	18	15
Mulching - Quantity M <sup>3</sup>	0	65	1070	0
Garden Maintenance – Sites	24	20	40	35
Garden Refurbishment - Sites	0	6	9	0
Top Dressing - Sites	9	3	2	0
Aeration of Fields – Sites	0	1	5	4
Sharps Pickups – Quantity	0	0	0	0
Miscellaneous Requests Wicket Maintenance (hrs)	20	.18	25	13
Refilling of Sandpits	0	0	0	0
Plumbing	11	4	21	13
Courses	0	1	8	0
Pathway requests	7	4	6	2
Meetings	0	0	11	0
Fit Goal post sleeves	0	0 .	0	0

Coronation Park / Redfern Road Landscaping - Landscaping works are currently in progress on the landscape mounding at the front of Coronation Park. This has involved some enhancement planting of additional species to compliment the existing established species.

A number of super advanced native plant species have also been planted within the raised medians on Redfern Road opposite Minto Public School and Coronation Park.

**National Tree Day -** An order has been placed for the purchase of 3000 assorted native seedlings for donation to schools for National Tree Day and 1500 Cumberland Plain native species for planting at the three nominated Council sites.

Sarah Redfern Playing Fields - Over sowing and fertilising of the reconstructed playing field has recently been undertaken.

Repair of playing fields at Ambarvale Sports Complex, Oswald Reserve and Bradbury Park.

Filling of depressions within the playing surface at the above locations has been recently undertaken, using topsoil to provide a more even playing surface.

Eschol Park Playing Fields - Repair works are currently in progress to repair irrigation system on Eschol Park number one playing field.

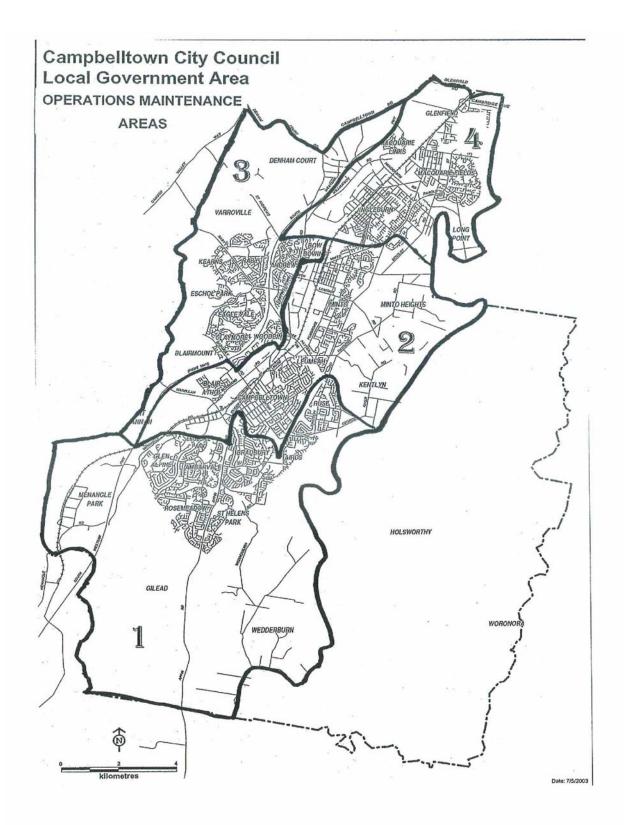
Fertilising Of Playing Fields - Fertilising of the playing surfaces at Bob Prenter Fields, Clark Reserve, Lynwood Park number one field and the showground number one field was recently carried out.

Council Tree Inspections: -

Activity	Area 1	Area 2	Area 3	Area 4	Total
Contract	9	8	3	7	27
Council	22	20	13	19	74
Termites	0	1	0	0	1
Plumber - Sewer Chokes	0	0	0	0	0
N/A	4	5	4	5	18
HOLD	3	4	3	3	13
Area Totals	38	38	23	34	133

Private Property Tree Inspections: -

Activity	Area 1	Area 2	Area 3	Area 4	Total
Private Trees	21	20	11	13	65
Council Trees - Program	8	8	6	3	25
Pathway requests	0	0	0	0	0
Area Totals	29	28	17	16	90



# **ROADS AND DRAINAGE**

# A. ROADS AND FOOTPATHS

Activity	Area 1	Area 2	Area 3	Area 4	Total (tonne)
Road repairs (heavy patching)	3	17	8	74	102
Road restorations	0	0	0	0	0
AC Base Course Total (tonne)	20	70	100	0	190

# B. ROADS RESERVE ASSETS - Areas 1 to 4

Activity	Area 1	Area 2	Area 3	Area 4	Total
Vehicle crossings constructed	6	3	4	7	20
Telstra Inspections	16	7	9	6	38
Sydney Water inspections	5	3	6	8	22
Integral inspections	1	0	5	3	9
Gas Inspections	7	8	12	13	40
Customer requests	1	1	1	4	7

# C. COMMUNITY RESPONSE - Areas 1 to 4

Activity	Area 1	Area 2	Area 3	Area 4	Total
Cleaning of gross pollutant trash racks / tail out drains	2	8	3	2	15
Pits cleaned by hand or suction	33	73	31	47	184
Tail out drains / headwalls	3	19	6	3	31
Removal of waste matter (cubic metres)	5	16	6	3	30
Flushing of stormwater lines (linear metres)	100	600	0	0	700
Underpass (drainage) cleaning	0	0	5	1	6
Trip hazards/footpath hazards attended	5	8	2	1	16
Dead animals removed	6	10	8	10	34
Parra webbing drainage, drains/grates/pits secured	1	3	4	11	19
Sign retrievals and straightening	2	2	2	4	10
Syringes	0	0	1	0	1
Deliver and set up at venues	1	16	1	0	18
Paver repairs	2	15	1	0	18
Oil Spill / Paint Spill / Debris on Road	1	2	4	6	13
Median Cleaning / Poisoning	7	27	28	35	97
Guide Posts	0	0	1	1	2

# D. STREET ACCESSORIES

# Sign Manufacturer Areas 1 - 4

Activity	Area 1	Area 2	Area 3	Area 4	Total
Regulatory	6	3	8	3	20
Street signs	7	23	3	4	37
Community signs	3	0	2	0	5
Ordinance signs	6	6	4	6	22
Various council signs	5	40	0	2	47
Various council stickers	0	0	0	20	20
Warning signs	8	0	4	0	12
Council special events	0	40	0	0	40
Directional	0	0	2	1	3
Banners	0	1	0	3	4

Sign Erection Areas 1 - 4

Activity	Area 1	Area 2	Area 3	Area 4	Total
Works orders (traffic)	1	1	0	0	2
Bollards replacement and repair	11	2	2	1	16
Street signs	16	16	6	4	42
Community signs	5	112	0	2	119
Ordinance	6	5	4	2	17
Regulatory	22	90	17	32	161
Graffiti Removal m²	4	3	8	10	25
Warning Signs	16	9	7	6	38
Install various banners	- 4	11	5	3	23
Line Marking / Car Park	1	2	0	0	3
Directional	3	1	2	1	7

**Minor Patching** 

Activity	Area 1	Area 2	Area 3	Area 4	Total
Pot holes	314	132	107	350	903
Edge breaks m²	2.4	0	0	3	5.4
Restorations m²	0	0	0	9.2	9.2
Car parks	46	196	84	31	357
Trip Hazard	5	4	0	0	9

#### E. FOOTPATH GRINDING

Special Tender 98% complete

#### F. FOOTPATH CONSTRUCTION

Special Tender

Yet to commence, weather delays

Cycleway Program

Mary Wade Reserve (RTA works) 99% complete

#### G. FOOTPATH RECONSTRUCTION

Special Tender 98% complete

#### H. KERB AND GUTTER RECONSTRUCTION

Special Tender 90% complete

#### I. ROADS REHABILITATION PROGRAM

- Broughton Street Day Care Centre Car Park complete
- Microseal works Completed pending confirmation of 2 locations
- Bridge Maintenance Ben Lomond Bridge in progress, others will commence on completion of Ben Lomond.

#### J. CAPITAL WORKS

- Childcare Centres Broughton Street complete
- Coronation Park Completed, additional works in progress
- Reiby Juvenile Justice Car Park Completed, pending planting
- Triathlon Track Ingleburn Works in progress
- Startop Reserve Cycleway Ambarvale Cycleway completed, pending exercise equipment
- Pipe Baulks 98% Completed
- John Kidd Reserve Stage II, 80% complete, pending play equipment
- Farrow Road Car Park Security camera cables and marshalling cabinet complete. Pending patching works and removal of old light poles

#### K. EVENTS

Nil.

#### PLUMBERS ACTIVITIES REPORT

Irrigation Works – Council's irrigation team has been involved in maintenance activities and system checks across the LGA, works have involved changing sprinkler heads, repairing leaks, pump systems, damaged pipes, and wiring problems and testing of systems.

#### WORKSHOP ACTIVITIES REPORT

Vehicles/Plant and Equipment, reported here, are items that have accrued abnormal downtime due to awaiting parts/service from suppliers or priorities.

Plant No	Item	Reason - Area of Repair	Repairer	Down Time Hrs
9150	RFS Isuzu tanker	Exhaust on rear motor	CCC Workshops and parts	32 hrs
9611	14' Jarret	Skids and PTO shaft	CCC Workshops and parts	32 hrs

The following is a breakdown of the work performed since the last report 19/4/2010-16/05/2010.

9150	RFS Isuzu Tanker had a damaged exhaust on the rear pump motor. Parts were sourced from supplier. New exhaust was fitted, engine reassembled, and unit is back in service.
9611	Jarrett slasher required new skids to be manufactured and a new PTO shaft fitted. Parts were sourced and made and unit reassembled. Slasher is back in service.

All previous reported repairs have been completed and vehicles/plant are back in service.

Tyre Repairs	82
Services carried out	33
Repairs to trucks	68
Repairs to heavy plant	18
Repairs to trailers	26
Tractors/implements	36
SES repairs	6
RFS repairs	14
Small plant repairs	36
Repair to cars	13
Repairs to mowers	69
Repairs to sweepers	11
Pathway requests (completed)	12

Of the reported repairs above 48 were out in the field.

The Workshop has also carried out the following:

- Manufacturing and repair of various fire trail gates and locks
- Repair to various pit lids
- Handrailing and fence manufactured for Rosemeadow
- Various bus shelter repairs
- All 12 monthly scheduled servicing for the RFS tankers has commenced
- All Plant and vehicle registrations have commenced

#### ASSETS AND SUPPLY SERVICES

#### **Procurement and Contract Management Services**

#### Current Tenders/Quotes/ Expressions of Interest and Agreements:

#### **Currently Being Prepared**

 T10/12 Telecommunications System (Unified Communications – Voice Over Internet Protocol)

#### **Currently Advertised**

Q10/03 Development of a Sustainability Accounting Tool

#### **Currently Under Evaluation**

- Q10/05 Preparation of Campbelltown and Ingleburn Flood Studies
- T10/10 Renovation of Macquarie Fields Pool
- T10/02 Plant Hire and Equipment (still evaluating due to the complexity of the tender)
- T10/07 Channel Mowing
- T10/01 Tree Pruning (Still under evaluation due to complexity of the tender)

#### ASSET MANAGEMENT SECTION

#### Roads

- All Road Programmed Maintenance Works have been completed for financial year 2009/2010.
- Annual Kerb and Gutter Reconstruction Program for 2009/2010 is 60% completed.
- Works Order has been issued for Falling Weight Deflectometer testing on roadsegments selected for the 2010/ 2011 Works Program.
- Car Park Programmed Maintenance completed in the following locations:
  - Campbelltown Family Day Care Car Park Broughton Street, Campbelltown.
  - Car Park between Milgate Lane and Patrick Street, Campbelltown
  - Hurley Hall Car Park, Dumaresq Street Campbelltown.

#### Infrastructure Assets Valuation

 Documentations for Fair Value calculation for all infrastructure assets are being completed for audit purposes.

#### Kerb and Gutter

 Proposed Works Program for Annual Kerb and Gutter Reconstruction Program 2010/2011 is now completed.

#### **Bridges and Culverts**

Ben Lomond Road Bridge joint replacement work is in progress.

#### Parks and Public Spaces

 All Parks and Sportsgrounds in St Helens Park, Rosemeadow, and Glen Alpine have been inspected with all defects and actions entered into Council's Asset Management system.

#### **Playground Equipment**

- Playground equipment repairs due to vandalism have been completed at Cook Reserve, Raby Sports Complex, John Rider Reserve and Gargery Park.
- New steel safety fencing has been ordered for Coronation Park Netball Complex playground. The 50 metre fence will be erected on the northern side at present.

#### **Building Inspections**

 The amenities buildings at St Helens Park and Rosemeadow suburbs were inspected and all defects and actions entered into Conquest system.

#### Internal Assets - Electrical Testing and Tagging

 Council's Electrical Contractor has completed the May 2010 testing and tagging on electrical equipment used for construction work, with 1 minor defect was found and repaired.

#### **Asset Management Systems**

#### **Footpaths**

- Footpath Reconstruction Program for 2009/2010 is 85% completed and footpath grinding program is 80% completed.
- Additional Funds for Reconstruction Work (footpath, kerb and gutter) have been allocated and is 75% completed.

#### FEDERAL GOVERNMENT FUNDING GRANTS

- Coronation Park Construction of the new clubhouse and facilities is completed.
   Demolition of existing clubroom and amenities has been completed with concrete paths and turfing to be undertaken.
- Ambarvale Basin Enclosure of existing awning to create a meeting room and concrete tiered seating is completed. Waiting on quotations for the slab and a Purchase Order has been raised for shelters to be installed shortly.
- Old Town Hall Theatre Refurbishment work to existing kiosk is on schedule with stainless benching completed with final electrical and plumbing fit out to be completed. Work is due for completion end of May.
- Kooringa Reserve Construction work has commenced on change room facilities to existing building. Excavation of site and concrete slab has been completed.

#### **BUILDING MAINTENANCE/CONSTRUCTION PROGRAM**

- Campbelltown Swim Centre Refurbishment works to the 50 metre pool has commenced. Tiles and concrete bed have been removed with concrete structure demolition 80% complete.
- No 4 Broughton Street, Campbelltown The old cottage located next to the main southern railway which was leased to Legal Aid has been demolished and site levelled.
- Milton Park Softball Complex Work has commenced on the extension of a store facility to existing building. Excavation of site and concrete slab completed.

# Reactive Building Maintenance Program

276 general maintenance requests were received during May 2010. Work has commenced or will be completed shortly on all requests.

# **Keying of Council Facilities**

Coronation Park Netball Complex is now completed.

# **FACILITIES SUPPORT**

Customer Requests		
Pathway Requests received	6	
Key extension, issues, alarm codes and access	360	
Request for access to Council Reserves	8	

# 11. REPORT OF DIRECTOR COMMUNITY SERVICES No reports this round

# 12. REPORT OF DIRECTOR PLANNING AND ENVIRONMENT No reports this round