

ATTACHMENT 2

Animal Care Facility (ACF) Draft Operational Change Action Plan

Action	Responsibility	Priority	Completion Date	Comments
That Council, work with approved animal rescue organisations in accordance with the standard operating procedure, and any subsequent amendment thereof.	Acting Compliance Services Manager (A/CSM) Acting ACF Coordinator (A/ACFC)	Medium	30 July 2013	To apply whilst Council continues to operate the Animal Care Facility. (Also to be included in the tender specification for any outsourced operation of the ACF if approved by Council)
That plans for the proposed upgrading of the cattery be finalised prior to 30 June 2013.	A/CSM A/ACFC	High	30 June 2013	
That Council continues to work with the Chronicle to feature a "Find a Pet" promotion on a monthly basis.	A/ACFC	High	Monthly	To apply whilst Council continues to operate the Animal Care Facility
That a euthanasia record form and behavioural assessment checklist be developed, incorporated into a standard operating procedure and implemented to document justification for euthanising animals.	A/CSM A/ACFC	High	30 June 2013	
The standard operating procedure for Assessing Behaviour of Impounded Animals be amended to include reference to the behavioural assessment checklist to justify a need for euthanasia of an animal due to behavioural circumstances.	A/CSM	High	30 June 2013	

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Scan existing and routinely scan all future ACF hard copy records onto Councils electronic records system.	A/ACF	High	30 July 2013	
Consult with approved Animal Rescue Organisations regarding the development of the Rescue Group standard operating procedure	A/CSM	Medium	19 July 2013	
Review the ACF web site update process and feasibility of updating Council's web site on a daily basis.	A/CSM A/ACFC	High	30 June 2013	To apply whilst Council continues to operate the Animal Care Facility. (Also to be included in the tender specification for any outsourced operation of the ACF if approved by Council)
That Council's Sale of Animals standard operating procedure be amended to replace the current ballot system with an expression of interest system, to ensure future sale decisions are based on a 'first suitable owner in, first served' basis.	A/CSM	High	30 June 2013	To apply whilst Council continues to operate the Animal Care Facility.
The practice of immediately returning stray micro-chipped dogs back to their owners where convenient be selectively introduced.	A/ACFC	Medium	30 June 2013	
That Council consider adopting and implementing a volunteer program to assist with ACF operations in conjunction with its deliberations regarding future delivery of Animal Care Facility Services.	A/CSM A/ACFC	High	30 June 2013	To apply if Council decides to retain operation of the Animal Care Facility. (Also to be included in the tender specification for any outsourced operation of the ACF if approved by Council)

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<p>That positive targets relating to key ACF performance areas be determined for inclusion in the annual Compliance Section business plan to focus management and drive desired change.</p>	A/CSM	High	30 June 2013	To apply if Council decides to retain operation of the Animal Care Facility.
<p>That the matter of recording related customer service requests and complaints systematically and centrally be included as part of the current review of the customer service centre.</p>	A/CSM	Medium	31 December 2013	
<p>That reporting on the changes made to the operation of the ACF be included in the Compliance Services Quarterly Report to Council's Planning and Environment Committee and on Council's web site.</p>	A/CSM	High	Ongoing	
<p>That Council consider extending the opening hours of the ACF to be open on Sundays, in conjunction with its deliberations regarding future delivery of Animal Care Facility Services.</p>	A/CSM	High	30 September 2013	<p>To apply if Council decides to retain the operation of the Animal Care Facility.</p> <p>(An extension of hours across Saturday, Sundays and some public holidays be conditional as part of the tender specification for any outsourced operation of the ACF if approved by Council)</p>
<p>That a review of ACF resource allocation be undertaken by the General Manager to accommodate any necessary changes to be made in the implementation of any adopted operational change or service delivery improvements.</p>	General Manager	High	30 September 2013	

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That a review of training requirements and the need to implement a training program to address identified skill gaps be considered if Council decides that it should continue to operate the ACF.	A/CSM	Medium	30 September 2013	To apply if Council decides to retain operation of the Animal Care Facility
That the General Manager determine the appropriate management structure if an outsourced model for the delivery of the ACF is pursued.	General Manager	High	30 September 2013	To apply if Council approves that the Animal Care Facility operations are to be outsourced.
That subject to any approval by Council to outsource ACF operations, tenders be called, excluding the regulatory/compliance functions, for the purpose of fully evaluating this option.	A/CSM Manager Assets and Supply	High	3. September 2013	To apply if Council approves that the Animal Care Facility operations are to be outsourced.
That the ACF Operational Change Action Plan implementation progress be reported on a quarterly basis on Council's web-site and to Council's Planning and Environment Committee through the Compliance Services Section Quarterly Activity Report.	A/CSM	High	Ongoing	

ATTACHMENT 3

SUBMISSION RECOMMENDING THE DESEXING OF ALL FEMALE DOGS PURCHASED FROM THE ANIMAL CARE FACILITY

1. Reduces the cost to the community of having to care for unwanted puppies and kittens at the ACF and the inevitable tragic result of euthanasia.
2. Please consider the alarming statistics that 2 dogs and their offspring can produce 67,000 dogs in just 6 years .
3. Eliminates the temptation by irresponsible members of the public to launch their own "backyard breeding" programmes.
4. Desexed dogs are less prone to wander looking for a mate while in season. Their desperation can cause them to wander on to roads and potentially be killed or maimed and cause injury to motorists in the event they cause a car accident. They are less likely to suffer from anti social behaviours which could lead them to being surrendered straight back to the pound.
5. Reduces the risk of ovarian cancers and cystic ovaries. Over bred females suffer nutritional exhaustion and shortened lifespan. In short, desexed dogs live longer and healthier lives.
6. Campbelltown Council, if truly wanting to encourage responsible pet ownership must lead by example and display their commitment by advocating compulsory desexing for all animals purchased from the ACF. This would bring CCC into line with other progressive councils such as Camden, Bankstown, Fairfield, Blacktown, Wollondilly, Sutherland, Liverpool , Hawkesbury to name just a few, who already desex all their animals.

Prepared by POUNDCC - 25th February, 2013