

6. CORRESPONDENCE

6.1 Mr Jai Rowell MP - State Member for Wollondilly

Attachments

1. copy of email from Mr Jai Rowell MP - State Member for Wollondilly (contained within this report)
2. copy of Council's letter (contained within this report)

Response to Council's letter regarding the proposed relocation of the Ingleburn and Campbelltown RMS Registry Offices.

Officer's Recommendation

That the letter be received and the information be noted.

Council Meeting 18 August 2015 (Borg/Brticevic)

That the Officer's Recommendation be adopted.

Council Resolution Minute Number 149

That the Officer's Recommendation be adopted.

ATTACHMENT 1

From: ElectorateOffice Wollondilly [mailto:ElectorateOffice.Wollondilly@parliament.nsw.gov.au]
Sent: Tuesday, 14 July 2015 11:05 AM
To: Council
Subject: RMS Registries at Ingleburn and Campbelltown



Dear Ms Deitz,

Thank you for your correspondence of 22nd June 2015 in which you have requested my support for Council's campaign to retain the RMS Registry Offices at Campbelltown and Ingleburn.

Further to receiving your correspondence, I have written to The Hon Duncan Gay MLC, Minister for Road, Maritime and Freight in support of your request to keep the RMS Registry Offices open.

Please be assured that as soon as I receive advice from the Minister, I will contact you again.

Yours Sincerely,
Jai Rowell MP

Member for Wollondilly



Email: wollondilly@parliament.nsw.gov.au

Tel: 02) 4683 2622

Fax: 02) 4683 2595

Address: PO Box 1005 Tahmoor, NSW 2573

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ATTACHMENT 2



22 June 2015

Mr Jai Rowell MP
Member for Wollondilly
P O Box 1005
TAHMOOR NSW 2573

Dear Mr Rowell

RMS Registries at Ingleburn and Campbelltown

Council at its meeting of 9 June 2015 resolved to write to you requesting your support for Council's campaign to retain the RMS Registry Offices at Campbelltown and Ingleburn within the Campbelltown LGA, particularly as Campbelltown was recently declared a Regional City Centre.

Council is committed to working cooperatively with the NSW Government in promoting Campbelltown as a Regional City and along with the local community would greatly appreciate your support to retain these important State Government services within the Campbelltown LGA.

If you require any further information please contact the Director City Works, Wayne Rylands, on 4645 4636.

Yours sincerely

A handwritten signature in black ink that reads "L. Deitz".

Lindy Deitz
Acting General Manager

ECM Doc 39656610

6.2 Service NSW

Attachments

1. copy of letter from Service NSW (contained within this report)
2. copy of Council's letter (contained within this report)

Response to Council's letter regarding the proposed relocation of the Ingleburn and Campbelltown RMS Registry Offices.

Officer's Recommendation

That the letter be received and the information be noted.

Council Meeting 18 August 2015 (Borg/Brticevic)

That the Officer's Recommendation be adopted.

Amendment (Oates/Borg)

1. That the information be noted.
2. That due to the ambiguity of the letter received from Service NSW that Council again write to the Minister seeking clarification of the long term future of the Ingleburn and Campbelltown motor registries.

Council Resolution Minute Number 150

That the above amendment be adopted.

ATTACHMENT 1



Service NSW
Level 2, 66 Harrington Street
The Rocks NSW 2000
GPO Box 7057
Sydney NSW 2001
info@service.nsw.gov.au
13 77 88
www.service.nsw.gov.au
ABN 37 552 837 401

Our ref: D15-1897

Ms Lindy Deitz
A/General Manager
Campbelltown City Council
PO Box 57
CAMPBELLTOWN NSW 2560

JUL30'15 08:05:05 RCVD

Dear Ms Deitz

Thank you for your correspondence to the Minister for Finance, Services & Property (and similarly to the Minister for Road and Freight of 22 June 2015) about the Ingleburn and Campbelltown motor registries. As this matter falls within Service NSW, the Minister has asked me to respond directly to you.

Service NSW is setting a new era in customer service delivery in NSW. Since July 2013 until July 2015, Service NSW has served more than 18 million customers across three channels – digital, phone and a network of one stop shops. Customers can access more than 800 transactions at Service NSW with at least 30 per cent of all transactions now being done via the digital channel – a number set to increase over the next decade.

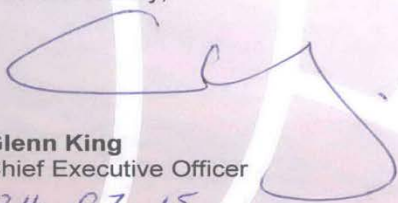
In responding to the growing customer appetite for online services, Service NSW is working with key agencies such as Roads and Maritime Services' to improve the digital experience and make it easier for customers to transact online. When customers do have to see us face to face, we are designing a physical network of strategically placed one stop shops and other points of presence to enable customers to access, not just motor registry transactions, but a host of other government services all under the one roof.

As you would be aware, Service NSW has located a site in the Macarthur region in the growing area of Gregory Hills subject to council approval. The centre will be open for extended trading hours, have access to a wide range of transactions and will act as a major driver testing hub for the region. In fact it will be the largest heavy vehicle testing facility in the Sydney region. The Macarthur Service Centre is expected to attract more than 1,200 customers a day. We are confident the proposed service centre will be a major success with customers just as the centres in Liverpool, Wetherill Park, Blacktown and many more have been.

Service NSW is also exploring other points of presence that may be required in the Macarthur region. We will continue to keep staff, customers and the wider community, including the council, informed of our plans.

If you would like further information, you are welcome to contact Ms Shoshana Wall, Director Corporate Relations at Service NSW on (02) 8059 2211.

Yours sincerely,


Glenn King
Chief Executive Officer

24.07.15

ATTACHMENT 2



22June 2015

The Hon Dominic Perrottet MP
Minister for Finance, Services and Property
GPO Box 5341
SYDNEY NSW 2001

Dear Mr Perrottet

RMS Registries at Ingleburn and Campbelltown

Council at its meeting of 9 June 2015 resolved to write to you requesting that the NSW Government retain the RMS Registries currently located at Ingleburn and Campbelltown.

Council makes this request due to the NSW Government's recent declaration of Campbelltown/Macarthur as a Regional City Centre and the need to ensure that all regional level facilities remain in the City of Campbelltown, especially at locations where they can be easily accessed by public transport.

Council is committed to working cooperatively with the NSW Government in promoting Campbelltown as a Regional City and along with the local community would greatly appreciate your consideration to retain these important State Government services within the Campbelltown LGA.

If you require any further information please contact the Director City Works, Wayne Rylands, on 4645 4636.

Yours sincerely

A handwritten signature in black ink that reads "L Deitz".

Lindy Deitz
Acting General Manager

ECM Doc 39656610