




Annual Report


2019-2020



Council acknowledges the traditional custodians of the land, the Dharawal people and their unique and spiritual connections to the land. We recognise the continuation of cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander peoples from here and all other Aboriginal nations.



Welcome to the
Annual Report
2019-2020 for
Campbelltown
City Council.

A large teal graphic element consisting of a diagonal band that runs from the top-left corner towards the bottom-right, leaving a white triangular area in the top-right and a teal triangular area in the bottom-left.

The Annual Report is a key opportunity for our community to review our performance and the delivery of services throughout the 2019-2020 financial year. It provides an overview of achievements, completed projects, financial position, and other statutory reporting information. Importantly, the report holds us accountable for continued progress against the outcomes of the Community Strategic Plan, as well as the projects and actions detailed in the Delivery Program and Operational Plan.

The Annual Report 2019-2020 was presented to Council at its meeting on Tuesday 10 November 2020.

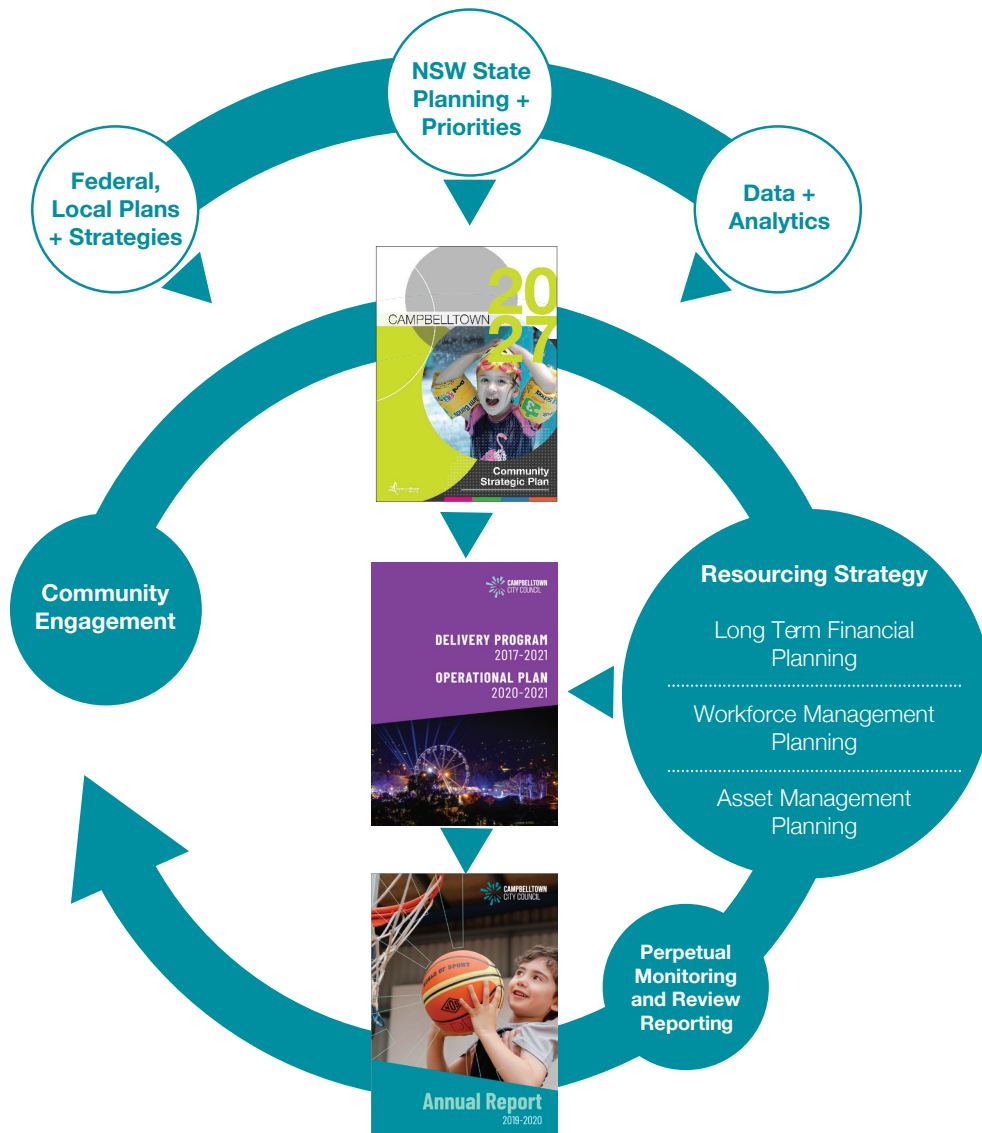
How to Read this Document

This document has been separated into multiple sections.

- **Executive Summary** – A short summary of the entire Annual Report.
- **Introduction** – Information about our community and their vision for Campbelltown, as well as challenges faced during the year.
- **Highlights** – A celebration of our achievements and projects completed during the year.
- **Finance** – Our budget position and other financial information.
- **Governance** – Information about our Councillors and staff, and other reports about our operations.
- **Appendix** – Supporting information and information too large to include in the Annual Report is provided as attachments at the end of the document. For example, the Financial Statements.

Integrated Planning and Reporting

The Annual Report is part of a package of business planning and reporting documents prepared by Council under the Integrated Planning and Reporting (IP&R) Framework. All Councils in NSW are required to follow the IP&R Framework which is governed by the Office of Local Government.



- The Community Strategic Plan is the highest planning document for Campbelltown outlining our community's long term vision for the city.
- The Delivery Program and Operational Plan provide the details on what we will deliver to ensure our community's vision is achieved. The Delivery Program outlines the activities that we will undertake over a four year period to achieve the objectives of the Community Strategic Plan, while the Operational Plan identifies the activities being undertaken in the current financial year along with the budget relating to these activities. We combine these two plans for ease of reading.
- The Resourcing Strategy identifies the resources we will need to deliver on these commitments. This is documented across three separate plans: the Long Term Financial Plan, Workforce Management Plan and Asset Management Plan.
- We regularly report on our progress in achieving our objectives through six monthly Progress Reports, the Annual Report and the End of Term Report. We also share our performance results and achievements with the community through more informal communication channels including social media, our website, newsletters and media releases.



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Executive Summary

The Annual Report provides an overview of our achievement of key projects and service delivery for Campbelltown during 2019-2020.

Over the past 12 months, our community has been challenged with the pressures and uncertainty caused by the impacts of devastating bushfires and the continued threat of the global COVID-19 pandemic.

We are committed to providing ongoing support to our community and building the resilience of Campbelltown.

Vision 2027: Campbelltown - designed for ambition, innovation and opportunity

Our Highlights

- **Celebrating 200 Years of Campbelltown** – Bicentenary commemorations were launched with cultural performances and the unveiling of the Fringe Lily, a commemorative native plant. We have also enjoyed sharing our history with all our community through a campaign of sharing historic photos and significant events.
- **Reimagining Campbelltown City Centre** – The reimagining of our CBD is progressing with Council endorsing the Master Plan following significant community engagement. “A bold vision creating a sustainable, resilient and prosperous liveable city centre”.
- **Innovations in City Resilience** – We have been implementing new technologies to increase the resilience of our city including installation of a plant breathing wall at Campbelltown train station, piloting cooling bitumen in some of our carparks, and developing a Cool Zone map for the LGA.
- **Campbelltown Billabong Parklands** – A new water attraction destined to be a key transformational project and destination facility in the heart of our City Centre. Following an extensive consultation and planning process, the concept design has now been presented and construction has commenced.
- **Campbelltown: a place of opportunity, culture and business** – Our City identity has been developed through an extensive process of community consultation over six months. We will use this to showcase our City and set it apart from the rest of South-western Sydney to attract investors, tourists and inspire our residents.

8000+

plants & trees
planted for koala
revegetation



3.5 million

website visits



42,176

online customer requests
and booking enquiries



3.8/5

customer satisfaction
with council services

1700+

animals cared for
through our Animal
Care Facility



100%

planning information
certificates issued in
less than 10 days



350,000+

leisure centre visitors



10,000+ kg

recyclables dropped off



\$8.57m

road renewal program



174

hazard reduction
mechanical treatments
completed, totalling 190
hectares



\$110,000+

Campbelltown Cares and
Business Grants



2.95m

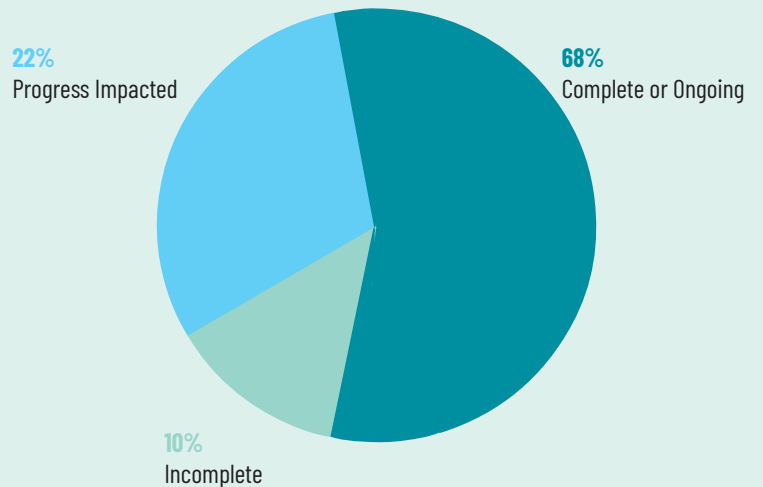
waste bins serviced



97 Government Information
Public Access requests

Our Performance

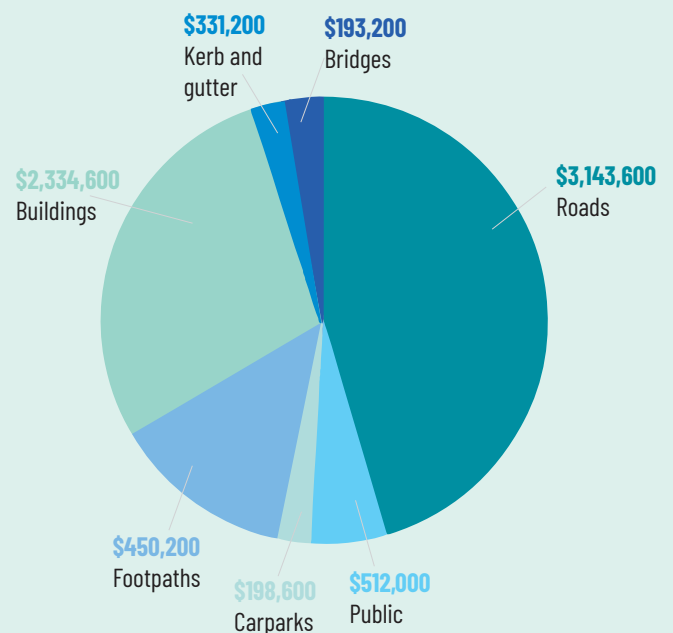
During a challenging year, we committed to progressing 83 major city shaping actions for Campbelltown, as detailed in our Operational Plan.



Our Budget

We are positioning Campbelltown as a self-sustaining city and supporting the vision and direction of our community through our resourcing strategy.

Asset Maintenance and Renewal Expenditure



\$69.8m

capital expenditure



64%

reduction in asset renewal
backlog and maintenance
over six years

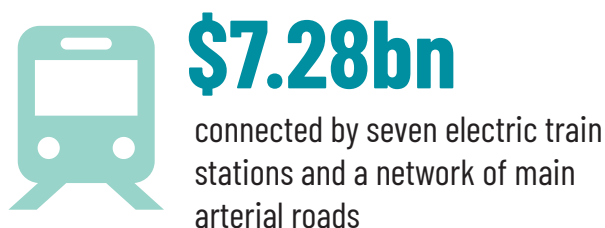
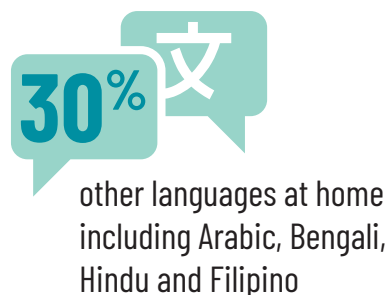




Introduction

Our City, Our Community

Campbelltown is a city at the heart of things.

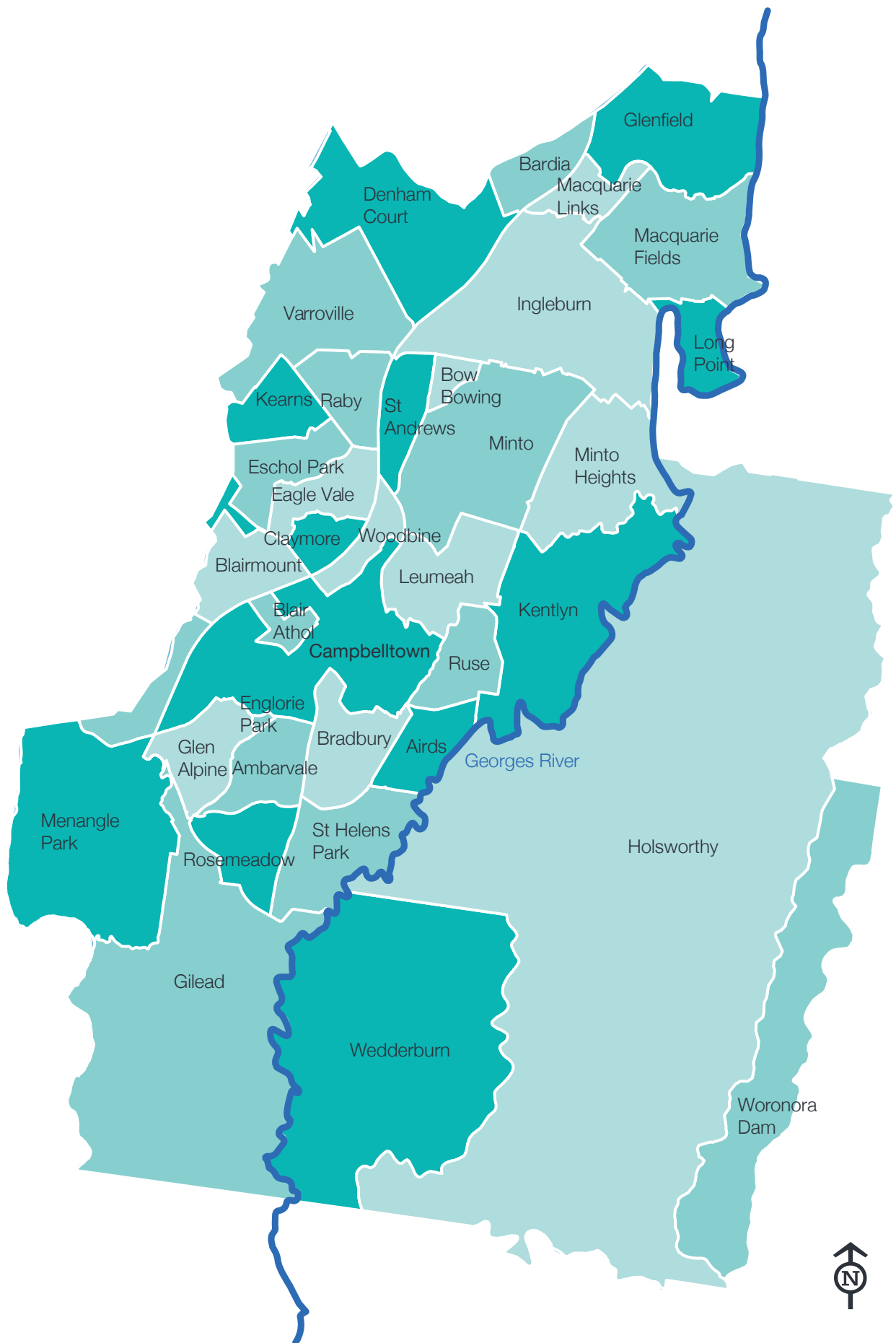


We are a key metropolitan centre as part of Sydney's Western Parkland City located between 30km to 55km from Sydney's CBD. Our City covers an area of 312km² ideally positioned between waterways and bushland of the Scenic Hills to the west and Georges River to the east.

Originally inhabited by the Dharawal Aboriginal people, Campbelltown is now home to more than 170,943 people (2019 ABS estimated residential population) living across 36 suburbs. We will be welcoming a further 100,000 people to our community over the next 20 years, through greenfield and urban renewal investment.

Our community is young and determined with more than 60% of the population aged under 50 years. We have a rapidly growing and diverse workforce, with a balance of skilled and semi-skilled workers across a range of areas. With a Gross Regional Product estimated at \$7.28 billion in 2019, Campbelltown offers employment opportunities across a variety of sectors.

By taking advantage of growth and investment in the region stimulated by the construction of the nearby Western Sydney Airport at Badgerys Creek and major infrastructure developments, we are delivering the vision of our community. This includes the reimagining of Campbelltown CBD and providing opportunities to all who connect with us across our City.





Community Vision

Campbelltown City – designed for ambition, innovation and opportunity – is our community's vision for our city in 2027.

A city that boasts a dynamic economy where businesses, families and neighbourhoods thrive. Campbelltown City is renowned throughout Australia and beyond into Asia, for the opportunities that exist in our city. We develop strong relationships and continually forge new partnerships with businesses, investors, government bodies and stakeholders, to deliver the best possible outcomes for our community.

A place of opportunity supported by our natural landscapes, connected location and vibrant cultures, where we inspire all we engage.

This is our community's vision for Campbelltown in 2027 and we are committed to bringing this vision to reality by taking action and making real progress for the future of our community. Through extensive stakeholder and community engagement we have listened to your ideas and aspirations, and documented this in the Community Strategic Plan – Campbelltown 2027.

Campbelltown 2027 sets out the highest level goals for the city to strive towards as it transforms over the next decade. It underpins the strategic planning for the future of Campbelltown and has been structured to address four key outcomes that we will work to achieve for the community:

OUTCOME 1

A vibrant,
liveable city

OUTCOME 2

A respected
and protected
natural
environment

OUTCOME 3

A thriving,
attractive city

OUTCOME 4

A successful city

Our more detailed planning documents, the Delivery Program and Operational Plan, outline the strategies and projects we are working on to address these four key outcomes. Working together we will create a thriving, resilient, sustainable place for all.

Mayor's Message



I don't think anyone could have predicted what a difficult year this has proven to be. We started 2020 with bushfires on our doorstep and have since been confronted with the challenges of a global pandemic.

This year has once again reinforced my belief in our community's spirit and resilience as we faced a significant number of challenges with a positive mindset and adapted our lives to a new normal. The efforts of our many great community groups and residents to provide social and economic support to those experiencing hardship in Campbelltown has been phenomenal. Despite these challenges, we have gotten on with the job of serving our community and were able to achieve a number of milestones for some exciting city-shaping projects that are reflective of Campbelltown's position as a major metropolitan centre in close proximity to the new Western Sydney Airport.

Work on the Campbelltown Billabong Parklands project is now underway thanks to an \$18.75 million investment from the Western Sydney City Deal. This will provide our community with a bustling water attraction that is unique to our region and honours the history and heritage of our local Aboriginal culture and major landmarks like the Dharawal National Park and Georges River.

We also launched the Koalatown initiative to raise awareness and foster increased community action to protect and preserve our precious local koalas. I know that our community love our koalas and care about their future which is why I was delighted that we launched this campaign that provides a platform to increase education across schools, work with residents and businesses to support the future of koalas.

But it's not just these big ticket items that we've been able to achieve over the past year. We've also made significant progress on new and improved parks and sporting facilities.

We've opened a number of new parks across the city, including a science-themed playground at Lack Reserve in Glen Alpine and a new off-leash dog park at Baden Powell Reserve, Bradbury and started work on others like the Glenfield Park all-abilities playground.

I'm delighted to see our State of Play Playspace Strategy bringing about some fantastic new projects which are reflective of our city's diversity, giving every child and family in our area a place to enjoy and relax.

We've taken significant steps towards improving the resilience of our city through innovative projects such as the pilot plant Breathing Wall at Campbelltown Station, a trial of cooling bitumen in our car parks and the creation of a Cool Zone map for our LGA following a scientific study into heat across Campbelltown.

These initiatives will help inform future decision making and are an example of long term-thinking that will benefit our current and future residents. We have also continued to focus on increasing the tree canopy of our city with tree plantings at various locations including 15,000 trees at Macquarie Fields and Ingleburn which will not only increase tree canopy but also our precious koala habitat.

Importantly, many people in our community have helped with these initiatives at community planting days.

Sadly, our plans to celebrate Campbelltown's bicentennial year with our Campbelltown 200 program were significantly impacted by the ongoing COVID situation, but we were still able to celebrate our shared histories with several online initiatives such as the 200 Years Together social media project and a series of videos telling local stories about some of our great landmarks.

I am confident that Campbelltown is heading in the right direction and that the actions we are taking now and in the future will benefit everyone in our city. While the next 12 months will present their own unique challenges, I believe that we are well placed to meet them head on and ensure a bright and positive year in 2021.



Cr George Brticevic
Mayor of Campbelltown

General Manager's Message



This has been a year where Campbelltown's resilience has really been put to the test and I have been so proud to see how we have all responded to the impact of the COVID-19 pandemic on our lives.

Our community once again showed the sort of generous spirit and support for neighbours that I have come to expect whenever we are faced with a challenge of this scale.

As a Council, we have stepped up to help our community through our Campbelltown Cares support program, offering a number of services and funding support to help our business and community groups respond to the challenges arising from this unprecedented situation.

Staff from across the organisation shifted quickly to assist our community during some extraordinary times and pivot from their regular duties into service roles. One great example was our parking rangers who became deliverers of Meals on Wheels to some of our most vulnerable residents, food orders for businesses transitioning to a delivery service and books from our libraries to the elderly.

We've also been busy taking important steps towards a brighter future for our city with the finalisation of our Reimagining Campbelltown City Centre Master Plan. This Master Plan provides a blueprint for moving our city forward and establishing our City Centre as a vibrant hub of bustling activity, enhancing both education and employment opportunities for local people.

We've already seen some of the fruits of 'reimagining' take shape with the signing of a Memorandum of Understanding with Western Sydney University to explore opportunities to deliver a new campus in the Campbelltown CBD and the start of construction on the Campbelltown Billabong Parklands project.

We launched our Economic Development Strategy which, alongside the Reimagining Campbelltown City Centre Master Plan, will help to attract and drive economic investment in our city, particularly in our existing strength areas of health and education, manufacturing and agribusiness.

We have also continued to roll out our new brand and visual identity across the LGA which better represents the welcoming, direct and generous nature of our community. You will have seen this reflected across our city in all our visual marketing.

More than 1000 people were involved from the community in developing the brand which is a dynamic and genuine representation of the city as a place where opportunity comes to life and help shift perceptions of Campbelltown, both locally and further afield.

The new brand will also mark a shift in the way we communicate with our residents, using warmer, active and more direct language to ensure we are connecting with our community in a way that they can relate to.

While this past year has been difficult for many and there will no doubt be further challenges to come, I believe we can look forward to a bright future in Campbelltown where we all work together to achieve goals for our city that will make us an even more sustainable and liveable place.

A handwritten signature in black ink that reads "LDeitz". The signature is stylized and fluid.

Lindy Deitz
General Manager

Special Report on City Resilience

Our Resilient City – We are a strong, generous, and resilient community and we are committed to supporting our community during times of uncertainty.

This year has been incredibly challenging for our people and communities. Over summer, we were faced with the largest bushfire emergency Australia has ever witnessed. These intense fires devastated communities, destroyed wildlife populations and left many feeling helpless and overwhelmed. As of 3 February 2020, the fireground in NSW covered 5.4 million hectares (7 per cent of the state), including 2.7 million hectares in national parks (37 per cent of the NSW park system).

Although our City was not directly impacted with lives and properties lost, we were impacted with the hazardous levels of air quality and continuous threats from spot fires. Local infrastructure and schools were temporarily affected and we supported the community with ongoing provision of services.

Shortly after the rains fell and dampened the land, a global COVID-19 pandemic was announced that impacted our lives once again, this time even more significantly and widespread.

Council response

As an organisation we responded to the evolving situation of COVID-19 quickly. We reviewed and tested our business continuity plans and pivoted a number of our services to online modes. We continued to review and refine our services to ensure they remained relevant to our community while responding to the financial challenges that all councils and businesses faced.

As we continue to respond to COVID-19, we have established a cross-functional team charged with implementing community and business support initiatives. While we continue to provide ongoing support, we have developed four actions to guide our recovery response. These actions continue our commitment to growing 'our resilient city' and seek to ensure that our recovery approach is inclusive and community focused, supports our local economy and capitalises on the opportunities to enhance our city's activation and pride of place.

The four actions are:

1. Provide support services empowering our community to be more resilient
2. Support the local economy and business to innovate and adapt in a state of new normal
3. Empower the arts and cultural sector to sustain local creativity, cultural spaces, talent and knowledge
4. Safely manage public places and streets, and enhance connections to support community activity and wellbeing

This year, 2019-2020 has been a year like no other, with our resilience tested time and time again with each challenge providing opportunities to further develop as a resilient city.

The current COVID-19 pandemic has seen public places closed for business, schools partially closed and children being schooled from home and some workplaces being setup in people's homes.

Some Council facilities were ordered to close and sections of public spaces were out of bounds. Our leisure centres, libraries, Arts Centre, customer service, Animal Care Facility, sporting facilities, halls and recreation areas were not able to serve our customers through our traditional face to face services. We were required to provide some of these services in different ways focusing and supporting our people, our communities and our businesses through online services, webinars, meetings and drop-off services.

Our childcare services remained open with increased cleaning and disinfecting of our facilities, implementation of strict hand washing protocols, additional sanitiser points installed and cancellation of some other children's services, such as the Mobile Toy and Book Library and all excursions. Childcare needed to pivot (a popular word through COVID-19) and that's what we did.

Through challenging times, opportunities were created and some of ours included:



1000+
meal deliveries by our
Rangers between 30
March and 30 June



2 ROUNDS
care packs to residents with
mental health support needs



ONLINE
resources for our community
and businesses covering topics
such as grants, webinars



\$110,000+
Campbelltown Cares and
Business Grants

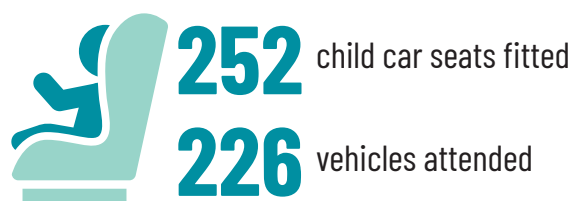
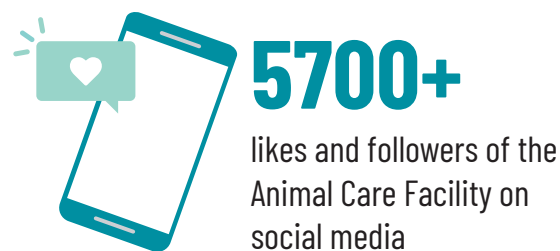
- Surveys undertaken with our seniors in partnership with Macarthur Disability Services to understand how they are managing during COVID-19 and what their needs are to reduce social isolation
- Freezer and fridge access to community food providers for storage of food
- Free Food Safety and Handling training to Volunteers/Services
- Interim access to community halls for food hamper services
- Business support and advice, and Campbelltown Cares Business Grants
- Small Business Month – grant funding for learning opportunities focused on digi-tech, financial foundations, research and future-proofing business
- Increased manufacturing focus with a new Campbelltown networking group developed specific to the sector
- Popular library programs such as PJ Storytime, Code Club, Anime Drawing Competition and Comic Book Day activities converted to online delivery
- Library click and collect was implemented and home library service was provided for over 70 clients
- Increased engagement on social media
- Website peak of 17,985 page views on Wednesday 18 March compared to the average highs of between 10,000 to 12,000 page views a day





Highlights

Outcome One: A vibrant, liveable city



most popular library resources

- Trolls DVD (Junior)
- The Tattooist of Auschwitz (Adult Fiction)
- Alpacas with Maracas (Picture Book)



Campbelltown 2020

This year, we celebrate the bicentenary of the founding of Campbelltown in 1820, as well as 60,000 years history of the Dharawal people.

We officially launched Campbelltown 2020 in December 2019 with a civic ceremony that included cultural performances, speeches and the unveiling of a commemorative native garden with more than 100 local community members in attendance. This was followed by the launch of 200 Years Together. Focusing on a specific decade each week, starting off with the 1820s, we have been sharing historic photos and significant events on our Facebook page and community members have been encouraged to send in their photos too. A mural was also painted at HJ Daley Library of the Fringe Lily, to commemorate the flower of our bicentenary.



Our libraries inspiring joy

Our library team continues to offer our community an extensive range of programs to provide opportunities to connect, create and learn. Just some of the highlights include:

- Partnership with Sydney Thunder Cricket team where players read books to children before engaging in active skills outdoors
- Author Visit from award winning journalist Kate McClymont
- Game of Thrones trivia night
- International Games Week which culminated in a Games Day at HJ Daley Library
- Digital Literacy programs including Tech Savvy Seniors and Tech Expo
- Sewing club at HJ Daley Library with a special Christmas sewing event
- Settling kits for children with autism in all branch libraries
- Heritage walk and cemetery tour, conducted by the Local History Team for the 2019 National Trust Heritage Festival
- Upgrades at Glenquarie and HJ Daley library spaces

Campbelltown Arts Centre

Highlights of the year for our Arts Centre include sold out exhibitions of *She Conjured the Clouds* by Justene Williams and *Conscious Concert* - local hip hop artists with L-Fresh The Lion.

High attendance exhibitions included:

- Vernon Ah Kee - The Island
- OK, Democracy, We Need to Talk
- Fishers Ghost Art Award
- Yirran Miigaydhu
- Marama Dina

Additional projects and programs delivered successfully

- Handpicked Annual Makers Market
- Works commissioned from the Little Orange studio for our public spaces
- Wiritjiribin Girls Dance Group workshops and performances
- Yirran Miigaydhu Aboriginal Women's weaving monthly workshops
- Era Yalovata Na Marama workshops (with Fijian women and girls)



Events

What an exciting year for our Annual Events Calendar, which despite the challenges was as engaging and entertaining as ever.

- The inaugural Feel the Beat music festival for people living with a disability was delivered in August 2019 to approximately 300 people.
- Almost 3000 community members attended the second year of FEAST, a multicultural festival held at Redfern Park, Minto.
- Our Spring/Summer events went ahead with the ever popular Festival of Fisher's Ghost, Christmas Carols and New Year's Eve events.
- Australia Day saw our community rally together with approximately 4000 people at Koshigaya Park, even without the fireworks which had been cancelled due to the emerging bushfire situation. Our new Sustainable Events Policy was in action with the sale of reusable drink bottles that could be filled up at the free water station.

Outcome One: A vibrant, liveable city



Sports and Entertainment

- More than 350,000 visitors to our leisure centres utilising the pools and gyms, and also participating in exercise programs and swimming lessons
- 55 school swim carnivals hosted over summer
- First music festival for our region, Out of Bounds music festival, was held at the Campbelltown Athletics Centre in January
- Eight national level rugby league matches in 25 days as home ground for Wests Tigers, Canberra Raiders, Penrith Panthers and St George Illawarra Dragons
- Completion of cricket upgrades including a new synthetic wicket at Bradbury Oval, five outdoor synthetic cricket nets at Raby Sports Complex, and extension of the cricket nets at Worrell Park and Macquarie Fields Park
- Pool heating ductwork replacement and minor refurbishment works

A clean, attractive city

We continue to run extensive programs to create an attractive, liveable city including:

- Removal of graffiti vandalism across the city including Bradbury Underpass.
- Mowing verges, open spaces, parks, reserves and sporting facilities and garden maintenance within road reserves
- Street cleansing and bin servicing programs in the central business districts, roads, footpaths, car parks, parks and reserves
- Sports field maintenance including fertilising, aeration, insecticide and herbicide spraying
- Signage improvements at Ambarvale Sports Complex
- Irrigation renewals at Victoria Park, Wood Park, Eschol Park Field #2, and Blinman Oval.



Waste removal



2,957,441

Garbage bins emptied

35,590 Tonnes

General waste collected



1,333,418

Recycling bins emptied

11,570 Tonnes

Recycling waste collected



749,760

Garden organics
bins emptied

16,018 Tonnes

Organic waste
collected

59,971

Services provided

8,214 Tonnes of

Kerbside clean up



Outcome One: A vibrant, liveable city



Child pool safety

Campbelltown residents love to enjoy our warm climate in the great outdoors, with 9643 private swimming pools registered in the LGA. We encourage all pool owners to self-check their pool safety barrier and to rectify any problems they encounter. We also undertake our own inspection program of private swimming pools to encourage pool owners to ensure their child-safe barrier complies with relevant requirements. Details of our swimming pool inspection program in 2019-2020 are provided below.

During 2019-2020 we performed a range of private swimming pool inspection activities including:

- inspected 0 tourist and visitor accommodation
- inspected 2 premises with more than one dwelling
- Under section 22D of the *Swimming Pools Act 1992*, 148 certificates of compliance were issued by officers and 195 certificates of compliance were issued by Private Certifiers
- Under Clause 21 of the *Swimming Pools Regulation 2018*, officers issued 15 certificates and private certifiers issued 34 certificates for non-compliance.

Animal Care Facility

The Animal Care Facility's (ACF) primary role is to provide accommodation facilities to receive impounded and surrendered animals, promote responsible pet ownership, rehoming, rescue, and release of impounded companion animals. During 2019-2020 we impounded more than 1700 animals, with more than 70% of animals being sold, rescued or released to their owner.

At the beginning of 2019-2020 we launched our dedicated Facebook page that actively promotes animals for sale and lost animals with the majority of animals placed or reunited with their owners. We have also implemented a range of operational improvements at the ACF including a new impounding register, custom design of dangerous dog enclosures and an internal review of our operations.

Responding to calls from members of the public requiring assistance in relation to animal control matters, our Animal Control Officers issued a total of 232 penalty notices for identified breaches of the *Companion Animals Act 1998*. Additional reporting information on our Animal Care Facility is reported below, in accordance with the *Companion Animals Act 1998 and Regulation 2008*.



1. Lodgement of ACF data returns with the Office of Local Government

2019-2020	Cats	Dogs	Total
Impounded	864	912	1776
Surrendered	31	69	100
Released to owner	21	322	343
Sold	397	322	719
Rescue organisation	434	146	580
Euthanised			
At owner's request	0	1	1
Health/temperament	48	5	53
Unable to rehome	3	0	3

Dangerous/Restricted dogs euthanised - 18

2. Lodgement of data relating to dog attacks with the Office of Local Government

During the reporting period, Council received reports of 183 dog attacks.

3. Amount of funding spent on companion animal management activities

Council's expenditure for the reporting period was \$926,549, which was offset by income from companion animal registration, penalty notices, sale fees and charges of \$368,478.

4. Companion animal community education programs

Information was included in local media and Council publications, supplementing responsible pet ownership information available on our website. Community education on responsible pet ownership was also delivered through the CAWS (Community Animal Welfare Scheme) program, in addition to providing subsidised desexing for companion animals participating in the program.



Outcome One: A vibrant, liveable city

5. Strategies Council has in place to promote and assist the desexing of dogs and cats

- Dedicated full time Rehoming Officer
- Professional photography and individual profiles on our website.
- Promotion of dogs and cats for sale on foyer TVs across council office locations
- Advertisement of animals on our council Facebook page
- Permitting community and rescue Facebook groups to post our dogs/cats to social media
- Conducting responsible pet owner information stalls at community events
- Advertisement of all animals on PetRescue.com.au

Our policy on the sale of animals from the Animal Care Facility requires that all dogs and cats sold will be desexed. A subsidised desexing program - CAWS (Community Animal Welfare Scheme) is conducted annually and we also participated in the National Desexing Network subsidised cat desexing program.

6. Strategies in place to comply with requirement under Section 64 (Companion Animals Act) to seek alternatives to euthanasia for unclaimed animals

Our Companion Animal Rehoming Officer promoted animals available for sale and rescue. We worked with 43 approved animal rescue organisations that rescued animals that were unable to be rehomed. Community interest groups also assisted in rehoming animals by passing on information about animals for sale through their own networks and social media channels.

The Animal Care Facility also utilised our website and other sites to display lost and for sale dogs and cats to facilitate rehoming. The local community newspaper published features promoting dogs and cats for sale.

7. Leash-free areas provided in the Council area

We provide and maintain five leash-free areas across Campbelltown City located at Eagleview Road, Minto; Hurricane Drive, Raby; Kellerman Drive, St Helens Park; Newtown Road, Glenfield; and Macquarie Road, Macquarie Fields.





CAMPBELLTOWN CITY DISABILITY INCLUSION ACTION PLAN 2017-2021

The following progress has been made towards the DIAP in 2019-2020

Our Disability Inclusion Action Plan 2017-2021 demonstrates our commitment to breaking down barriers and creating a more liveable community for people with disability.

The action plan outlines how we will make our services and community facilities more accessible to people with disability who live in or visit our city, and promote positive attitudes to disability inclusion.



Building positive attitudes

- Our Disability Inclusion Action Plan Advisory Group (DIAPAG) continues to meet quarterly to guide implementation
- We provided training to staff on deafness awareness, supporting people with autism and mental health awareness
- Our libraries continue to deliver inclusive activities with regular captioned movies, provision of Auslan interpreters where needed, implementation of autism specific music programs and programs to support people with disability to access the library in quiet out-of-hours periods
- We celebrated 2019 International Day for People with Disability with internal lunch and learn sessions, programs in our libraries
- Staff participated in “Let’s Talk Disability” provided by people with lived experience for International Day of People with Disability in December.
- We undertook collaborative sensory play activities for children aged 0-6 years with Camden and Wollondilly Councils at the Mount Annan Botanic Gardens. Other planned events were impacted by the bushfires and were unable to go ahead.
- Companion Cards have been promoted with information available at our facilities and on our website
- Free Quiet Hour sessions were held at our Festival of Fisher’s Ghost in November 2019 with more than 250 participants, and have since become standard practice for our major events
- Council invested in over 30 staff to complete mental health first aid training as part of our commitment to supporting positive mental health at work



Engagement and monitoring

- DIAPAG continues to monitor and adjust the plan to meet the intended outcomes.

Creating liveable communities

- Our recharge stations continued to be used at libraries across the LGA
- We are continuing to partner with the Touched by Olivia Foundation and Variety, developing an inclusive playground in Glenfield (completion late 2020) and facilitating delivery of another facility by Stockland at East Leppington
- We continued to support the integration of adaptable housing requirements through the Sustainable City DCP
- We continued to implement Council's Pedestrian and Mobility Plan
- We continued to provide support for and grow the Little Orange Project, including commissioning Little Orange artist for our public murals.

Accessible systems, information or processes

- Ongoing office refurbishment adopting improved accessibility considerations for example, in relation to luminescence for people with visual impairments and planning for an improved location for a public access lift at our civic centre
- We are continuing to review ongoing and future accessible modes and systems. The website currently complies with WCAG 2.0 accessibility functions and also incorporates a text to speech reader and language translation
- We implemented a Disability Community Contribution of the Year Award category in Campbelltown's Australia Day Awards to celebrate the contribution of people with a disability to the community

Supporting access to meaningful employment

- Campbelltown Arts Centre have brokered several paid work opportunities for Little Orange Artists/ participants collaborating on initiatives with Open Space and Community Life.
- We have one trainee for the year who identifies as having a disability
- During the lead up to International Day of People with Disability, People and Performance supported two people to participate in administration worker experience over two days

CAMPBELLTOWN CITY DISABILITY INCLUSION ACTION PLAN 2017-2021

Challenges

- Implementation of some activities and events has been restricted by bush fires and COVID-19
- Raising awareness across the organisation to align the legislative requirements we are meeting into our integrated reporting framework. This will support consistency of reporting and internal stakeholder engagement for the life of the plan
- Ongoing issues of insecurity of funding for several organisations in the disability sector limiting planned opportunities to partner for delivery of outcomes
- Some actions to increase inclusion have been delayed as they relate to broader, organisational reviews of processes and procedures, so although delayed, in time will result in integration of new more inclusive systems.

Current actions

- The current DIAP has 57 actions items. There are a range of projects underway at various stages of early development and implementation across for the life of the 2017/2021 plan. Future near term projects include:
- Surveys of sporting clubs to develop baseline for inclusive sports across our LGA
- Evolve draft inclusive events guidelines drawing on our quiet hour experiences
- Budget planning for audits of community facilities continues

Successes

- Successfully delivered Feel the Beat youth music event for young people with disability
- The advisory group is working well together and collaboration on projects continues to grow
- Increasing employment opportunities through traineeships and internships filling three more positions in Council
- An outstanding community success is the adoption of free Quiet Hour sessions at our major festivals, with over 1000 people with disability and their carers participating over three events in 2019-2020
- Planning has advanced in the development of the inclusive play space in Glenfield, due for completion in mid to late 2020
- Establishment of partnerships to deliver 2020 International Day of People with Disability
- Ongoing excellence in the operation of Little Orange Project

- Review of our complaints and engagement processes are continuing to ensure we address accessibility
- Enhancing different formats of providing information to increase accessibility
- A review of the MLAK project showing positive results
- Promoted and supported Meals On Wheels to assist People with Disability during the COVID-19 lockdown and beyond to ensure access to meals
- We are researching options to provide training on use of motorised scooters and wheelchairs



Outcome Two: A respected and protected natural


7x Bushcare Groups

 **10,000+ kg**
recyclables dropped off

 **1500**
flora species recorded

8000+
plants & trees
planted for koala
revegetation 

 **2000**
hectares National Park

 **57%** of the LGA contains
native vegetation



Maintaining and growing our public spaces

- Smith's Creek Bush Regeneration, Ruse
- Frogbit Eradication (aquatic weed) in Georges River
- Simmos Beach Signage, Tracks and Trail Signage Project
- National Tree Day at Koala Walk Reserve, Ingleburn – 1,000 trees planted
- Fifth Avenue and Loftus Reserve Macquarie Fields (Simmos Beach Rehabilitation Project) – 2,000 plants (1,200 ground cover, 600 shrub, 200 trees) + 5,000 trees for strategic koala revegetation
- Ingleburn Reserve (strategic koala revegetation) – 2,000 plants

Bushfire preparation

Following a devastating bushfire season, we have continued to complete a range of emergency programs including the management of Bush Fire Asset Protection Zones, fire trails, roadside vegetation, hazard reduction burning and arson prevention. In the past 12 months there have been 174 hazard reduction mechanical treatments completed, totalling 190 hectares.



Threatened Species Art Competition

This year we received 409 wonderful artworks and creative writing entries in the Threatened Species Art and Writing Competition. Our region is home to a wide diversity of native plants and animals. Many of these plants and animals are affected by a range of impacts such as habitat loss, competition and predation from non-native species and foreign diseases. The competition encourages young people aged 5-12 to learn about a local threatened species and represent it in an artwork or creative writing piece.



KoalaTown

We launched a new campaign to support the conservation of koalas in our region. Koalatown aims to raise awareness and empower the community to actively support the conservation of koalas at their homes and in their neighbourhoods. Koalatown connects with local schools, businesses, residents, expert scientists, land managers and wildlife carers and targets key issues relating to koala health.

Cooling Campbelltown

We are continuing to progress urban heat initiatives including:

- Installation of a Breathing Wall at Campbelltown Station. The Junglify Breathing Wall is made up of 160 modules and 1200 plants, including a range of native and non-native species. An active air ventilation system draws in polluted air which is then filtered within a carefully researched growing medium in the modules, before cleaner air is expelled.
- Application of a cool carpark bitumen to reduce car park surface temperatures. We are piloting a product that has been demonstrated to reduce surface temperatures by up to 14 degrees Celsius on average. The product is a bitumen based sealcoat and has been applied to two existing car park surfaces - H.J Daley Library carpark and the civic centre staff carpark, south side. Western Sydney University has also installed a number of air temperature sensors to monitor the cooling benefits.
- Development of a Cool Zone map for the LGA
- Completion of a research study, in partnership with Western Sydney University.



Outcome Two: A respected and protected natural



Community Environmental Education

Our community plays a key part in protecting our local environment and this year we jumped online to provide environmental education at-home packs for children and their parents and carers. We also enjoyed running our Bush Explorer events, which get interested community members out of the house and into our spectacular bushland to experience the wildlife, vegetation, and Dharawal Aboriginal culture and heritage.

Waste, Water and Energy Insights

We have also been conducting research and insights into community views on waste as well as completing an audit of where waste materials end up from the yellow and red bins. This information will be used to inform the Resource Recovery Education Strategy. Similarly, we are recording water consumption and reviewing energy usage and tariffs through water and energy audits to identify cost saving opportunities, including a new gas contract that will save approximately \$37,000 per year.



Household Recyclables Drop Off Day

We held our popular Household Recyclables Drop Off Day in January with 640 participants dropping off a total of 10,340 kilograms of recyclable materials, including 90 cubic metres of polystyrene.



Bushcare program

Every year we have a packed program delivered by our Bushcare volunteers, who support us and the city with activities such as tree planting, erosion control, litter removal, weed management, and of course, wildlife spotting. They also installed 10 wildlife water stations across the LGA with help from staff, which will automatically top up with water.

Outcome Three: A thriving, attractive city



97%

satisfaction with
economic development
workshops conducted



3.5million

website visits



\$5.9m

building maintenance
program



100%

Financial benchmark
measures



85% Childcare
satisfaction



102,000

customer service calls



27%

Increase in facebook
followers



50%

Increase in
Instagram followers



City Identity

We are Campbelltown, where opportunity comes to life. Our new City Identity launched in August 2019. Between February and July 2019, we worked with our community to develop a compelling and consistent identity for Campbelltown to help position the city as a destination of choice to live, work and do business. Changes are being rolled out gradually and can be seen through colours, photography and illustrations, as well as the language we use in publications, online and in presentations. It will influence how we connect with our communities, customers and audiences, how we recruit new staff and how we celebrate and build on our cultural identity.

Building Asset Maintenance Program

Almost \$6 million went towards our community's building asset maintenance program during 2019-2020, including a range of significant projects:

- Demolish existing amenities and construct new amenities at Jackson Park to meet new Building Code of Australia requirements
- Refurbishment of Civic Centre internal fit-out
- Refurbishment of 288 and 298 Queen Street internals and externals
- Extension of Waminda Oval amenities
- Duct work renewals for Eagle Vale Leisure Centre and Gordon Fetterplace Aquatic Centre

Community Engagement

We continue to deliver ongoing engagement initiatives to ensure our community's ongoing contribution towards the planning of our services. Over the past 12 months, some of the larger engagement opportunities have included engagement sessions for the Campbelltown Billabong Parklands project, which was attended by 250 people, and 340 survey responses for round one of community engagement for Reimagining Campbelltown. We also recorded high participation and engagement on a range of playground and open space upgrades, including the launch events for the 5 million trees pilot project at Rosemeadow.

Economic Development Strategy

We finalised and endorsed the first economic development strategy for Campbelltown City, which is aligned with the outcomes of Reimagining Campbelltown City Centre Master Plan and the Campbelltown Place Strategy. The strategy will ensure that our focus on economic development in the region continues in a strategic and aligned manner as it contains key areas to target, including investment attraction, city marketing, capacity building programs and partnerships, and an increased focus on business engagement.

Family Education and Care

This has been a year like no other for our family and education services but we have continued to focus on delivering excellent childcare options for our local families. Four of our centres were finalists in our local small business awards and one of our family day care educators was announced as a winner of Regional Educator of the Year in the 2019 Excellence in FDC awards. Minto Early Learning Centre received an Exceeding rating for their services and we also delivered outdoor enhancements to six of our centres. We also introduced operational improvements, including online enrolments and direct debit payment options.

Customer Service

Our Customer Service Team is on a journey to deliver excellence in the way we interact with our community. This year we implemented the QFlow ticketing system to assist in digitally managing and organising queues so the right person serves the right customer in an orderly, efficient manner. The software gathers key data and reports on different metrics including purpose of the visit, wait time to be served and the time it takes to complete a transaction. We will then be able to use this data to understand required resourcing of staff as well as identify opportunities for improvement. In 2019-2020, our customer service team handled:

- 102,002 calls
- 6000 email and general requests processed
- 6081 bookings over our 20 halls
- 4528 customers served at the front counter
- 36848 applications, payments and surveys submitted online
- 42,176 customer requests and booking enquiries submitted online



Outcome Four: A Successful City



3,195

hectares of land
zoned open space



Billabong
construction
commenced



\$8.57m
road renewal program



100%

planning information
certificates issued in
less than 10 days



64
stormwater
pits



8 innovative playspaces
across our LGA



22%
medium and high
density housing in
our LGA



Reimagine Campbelltown

We continue to progress the reimagining of Campbelltown City Centre with the Master Plan endorsed by Council in April following various community engagement activities held during the year. Our community participated in exciting opportunities to learn more about the project and have their say, including 340 round one survey responses, pop-ups at Macarthur, Leumeah and Campbelltown train stations and a workshop at Fisher's Kids called Nex Us, where children used recycled materials to reimagine our future city centres by building kinetic totems.

Campbelltown Billabong Parklands

The Campbelltown Billabong Parklands will create a new water attraction destined to be a key transformational project and destination facility in the heart of our city centre. The concept design for the \$18.75 million project was presented in May following engagement with more than 250 people. Construction for the project commenced in June.



Local Planning Priorities

The Greater Sydney Commission has recognised the significant effort made by Council to finalise the Local Strategic Planning Statement, which took effect on 31 March. The LSPS is a key planning document that will influence a number of significant planning priorities for our City and will assist in shaping and connecting Campbelltown to achieve the vision of making Campbelltown Sydney's lifestyle capital. The Campbelltown-Macarthur Place Strategy was also endorsed by the full Greater Sydney Commission in March.

Engineering Excellence Awards

We were announced as the winner of an IPWEA (Institute of Public Works Engineering Australia) Engineering Excellence Award for our strategy to effectively reduce our city's asset renewal backlog. The program, known as the Renew, Revitalise, Connect program, was endorsed by our Council who resolved to fund and implement the renewals.



Innovative Play Spaces Program

Over the past 12 months, we followed an extensive process including public consultation, public quotation and internal collaboration groups to deliver a series of play spaces across our city including new works, full renewal and new exercise equipment. We spent over \$800,000 on the capital works program for play spaces.

In addition, the total expenditure for Parks and Open Spaces Program Maintenance for 2019-2020 was \$527,729. Works included the improvement of sporting facilities, installation of shade structures, floodlights and fencing renewals and improvements to access in and around our public spaces.



Capital Works and Assets

Roads

The total renewal expenditure for the 2019-2020 Road Renewal Program was \$8.57m. The total area of pavement treated was approximately 434,176m². A total of 12,806m² of pavement repairs were completed through the reactive heavy and minor patching program.

We completed 100% of the annual Roads Rehabilitation Program, which was carried out across various suburbs including Ambarvale, Rosemeadow, Campbelltown, Bradbury, Leumeah, Minto, Ingleburn, Glenfield and Raby. The works included are asphalt resheeting, pavement stabilisation, pavement reconstruction, spray sealing, rejuvenation, microsurfacing, mill and fill, heavy patching and crack sealing.

The program was implemented for all classes of roads maintained by Council namely 'Class 6 - Regional Road', 'Class 7 - Collector Road', 'Class 8 - Residential Road' and 'Class 9 - Cul-de-sac Road'.



Cumberland Road, Ingleburn



Blaxland Road, Campbelltown

Kerb and Gutter

The total expenditure for the renewal of Kerb and Gutter Program 2019-2020 was \$740,000. This included the completion of a total of 504 actions across the local government area. Construction of more than 5500m of kerb and gutter was completed under the Annual Reconstruction Program.



Long Reef Crescent, Woodbine



Leichhardt Street, Ruse

Footpath and Cycleway

The total expenditure for the renewal of Footpath Program 2019-2020 was \$1,195,000. This included the completion of a total of 652 actions across the local government area. Construction of more than 7200m² of footpath and cycleway was completed under the Annual Reconstruction Program.



Airds Road, Minto



Railway Parade, Glenfield

Car Parks

The total expenditure for the Car Park Program in 2019-2020 was \$330,400. The activities involved the rehabilitation of the council car park, which involved pavement reconstruction and spray sealing. Council has also trialled a new treatment, cool seal, in two car parks to reduce pavement temperature. A total area of 14,545m² has been treated.



Minto Indoor Sports Car Park, Minto



Civic Centre Car Park [South, Campbelltown]

Capital Works and Assets

Bridges and Major Culverts

The total expenditure for the Bridge and Culvert Repair Program in 2019-2020 was \$239,200. The large scale projects in the program included:

- Cleaning and painting work at Railway Parade Bridge, Glenfield
- Concrete repair and painting work at Ben Lomond Road Bridge, Minto
- Bridge and major culvert related footpaths, kerb and gutter reconstruction program
- Pembroke Park timber bridge replacement with steel bridge



Pembroke Park Pedestrian Bridge, Minto



Ben Lomond Road Bridge, Minto

Stormwater Drainage Network

The expenditure for the Stormwater assets renewal/maintenance program in 2019-2020 was \$81,000 covering 64 pits. The Annual Storm Water Renewal/Maintenance Program consisted of multiple storm water pit reconstructions and pit grate replacement.

In addition to the Stormwater reconstruction and maintenance programs, we spent approximately \$177,000 from the Stormwater Levy as part of the Local Stormwater Improvement program. Some of the key activities undertaken as part of the Local Stormwater Improvement program are listed as follows:

- Clearing, shaping and reshaping existing dish drains, headwalls and creeks at various locations.
- The mulching of creeks, embankments and channels at various locations.
- Cleaning and clearing of debris at Cambridge Avenue, Glenfield Georges River cage and boom
- Cleaning and clearing of silt and debris at Wedderburn Road, Wedderburn and Peter Meadows Road, Kentlyn.

Further to this, \$60,000 went towards a water quality testing program and \$24,000 on flood studies, which help define existing flood behavior, including levels and extents, help identify flooding problem areas in the catchment and assess the impacts of climate change.

Public Spaces

Achievements during the reporting period include:

- Completion of Council's maintenance of Playground and Park assets, Bus Shelters, Fencing, and other miscellaneous assets through asset renewal and proactive/reactive programs
- Addressing of graffiti vandalism across the local government area through graffiti action teams and implementation of Graffiti Removal Day on 27 October 2019 at the Bradbury Underpass at The Parkway, Bradbury
- Completion of Council's annual mowing and horticulture programs across the local government area, consisting of mowing verges, open spaces, parks, reserves and sporting facilities and garden maintenance within road reserves
- Completion of annual sports field maintenance program which consists of fertilising, aeration, insecticide and herbicide spraying
- We planted 600 Annuals, 2329 Shrubs and 453 trees across the LGA
- Street cleansing and bin servicing programs were carried out within the Campbelltown LGA central business districts, roads, footpaths, car parks, parks and reserves
- Signage improvement at Ambarvale sports complex.
- Smith's Creek Bush Regeneration, Ruse
- Frogbit Eradication (aquatic weed) in Georges River
- Simmos Beach Signage, Tracks and Trail Signage Project
- National Tree Day at Koala Walk Reserve, Ingleburn - 1,000 trees
- Fifth Avenue and Loftus Reserve Macquarie Fields (Simmos Beach Rehabilitation Project) -2,000 plants (1,200 ground cover, 600 shrub, 200 trees) and 5,000 trees for strategic koala revegetation
- Ingleburn Reserve (strategic koala revegetation) -2,000 plants
- Irrigation Renewals at Victoria Park, Wood Park, Eschol Park Field #2, and Blinman Oval



Capital Works and Assets

Innovative Play Spaces Program

The following is a breakdown of the play space program expenditure during the reporting period:

- total of completed capital works - \$823,558
- total of completed reactive work - \$46,337
- total of completed softfall maintenance - \$112,665
- total of completed playground program maintenance - \$37,453

The program delivered a series of play spaces that provide the community a balanced and safe environment, following a process including public consultation, public quotation and internal collaboration groups.

Shade structures were provided at sites where there was a need for sun protection and a lack of natural shade.

In 2019-2020, renewal works were completed at eight locations:

- Fiveash Reserve, St Helens Park – Full renewal
- Budbury Reserve, Glenfield – New exercise equipment
- Young Reserve, Claymore – Full renewal
- Lack Reserve, Glen Alpine – Full renewal
- Raby Sports Complex, Raby – New exercise equipment
- Spitfire Park, Raby – Full renewal
- Thomas Clarkson Reserve, Eagle Vale – Full renewal
- Baden Powell Reserve, Bradbury – New works



Fiveash Reserve



Budbury Reserve



Raby Sports Complex



Spitfire Reserve

Playground Maintenance Program

The playground maintenance program consists of many upgrade and refurbishment activities including painting and addressing compliance issues to ensure a safe environment for our community and extend the life of the asset.



Playground Repaint – Trobriand Reserve



Playground Repaint – St Helens Park

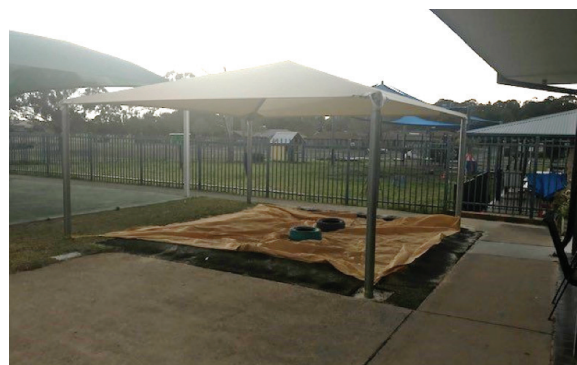


Playground Repaint – Simmos Beach

Parks and Open Spaces Program Maintenance

The total expenditure for parks and open spaces maintenance for 2019-2020 was \$527,729. Works included the improvement of sporting facilities, installation of shade structures, floodlights and fencing renewals and improvements to access in and around Council's public spaces.

The parks renewal funds were spent on asset renewal at Memorial Oval, Milton Park, Eschol Park Sports Complex and Raby Sports Complex, Kearns Community Hall, Kearns Tennis Courts, and Macquarie Fields Soccer Fields.



Raby OSHC Shade Cloth Replacement



Raby Sports Complex Cricket Wicket Replacement

Capital Works and Assets

Building Maintenance Program

The building maintenance program (reactive and preventative) expenditure for 2019-2020 was \$5,963,280. This can be divided into the following categories:

- program maintenance and RCR funded works \$4,126,322
- reactive works \$1,281,052
- preventative maintenance \$555,905

Significant projects included:

- Demolish existing amenities and construct new amenities at Jackson Park to comply with new Building Code of Australia
- Refurbishment of Civic Centre internal fit-out
- Refurbishment of 288 Queen Street internals and externals
- Refurbishment of 298 Queen Street internals and externals
- Extension of Waminda Oval amenities
- Duct work renewals for Eagle Vale Leisure Centre
- Duct work renewals for Gordon Fetterplace Aquatic Centre



Waminda Oval Amenities



288/298 Queen Street Refurbishments



Civic Centre Internal Refurbishments



Eagle Vale Leisure Centre Duct Work Renewals

Asset Condition and Expenditure

Council Distribution and Expenditure for Assets

Council has four asset categories; Roads, Buildings and Facilities, Public Spaces and Stormwater and Drainage. These assets undergo two types of work, maintenance and/or rehabilitation and the creation of new assets. The annual report details work performed on these assets during the year, as well as on the condition of those assets in line with the following condition ratings.

Condition	Condition description	Residual life (estimated % of asset's design life remaining)
0	New or recently rehabilitated asset	90 to 100
1	Very good – no work required	72 to 90
2	Good – minor maintenance required	52.5 to 72
3	Average – Some work required	32 to 52.5
4	Poor – renewal required within one year	10.55 to 32
5	Very poor – urgent renewal required	0.5 to 10.55
6	End of Life	0.0 to 0.5

Condition and Expenditure on Roads

Council maintains more than 795 kilometres of roads throughout the city. The table below outlines the condition of public roads under Council's control at the end of the reporting period.

Condition	Road Network Pavement	Road Network Surfacing
Very good	23.02%	38.71%
Good	45.66%	49.55%
Fair	27.33%	11.06%
Poor	3.97%	0.68%
Very poor	0.02%	0.00%

Asset Type	Estimated cost to bring to a satisfactory standard (\$)	Estimated annual maintenance cost (\$)	Maintenance & Renewal expenditure (\$)
Pavements	2,945,000	769,000	1,042,500
Surfacing	754,000	1,428,000	7,530,000

Outcome Four: Capital Works and Assets

Condition and Expenditure of Road Infrastructure

The following table demonstrates the condition ratings of bridges and major culverts, footpaths and cycleways, kerb and gutters, traffic islands, road furniture, car parks surfacing, car park pavement, and other infrastructure across the city under Council's responsibility to maintain.

Asset Type	Quantity	Unit	Very good	Good	Fair	Poor	Very Poor
Bridges and Major Culverts	198	Nos	13.15	61.84	24.96	0.05	0.00
Footpaths & Cycleways	840,790	m ²	18.72	37.40	41.20	2.68	0.00
Kerb & Gutter and Traffic Islands	1,333	km	50.00	40.00	9.00	1.00	0.00
Traffic Management Devices	897	Nos	40.88	55.60	3.52	0.00	0.00
Road Furniture	323	Nos	30.12	56.66	12.93	0.00	0.29
Car Parks Surfacing	404,181	m ²	61.47	22.37	10.99	5.01	0.16
Car Parks Pavements	420,790	m ²	49.03	46.24	4.73	0.00	0.00

Asset Type	Estimated cost to bring to a satisfactory standard (\$)	Estimated annual maintenance cost (\$)	Maintenance & Renewal expenditure (\$)
Bridges and Culverts	617,000	174,000	641,000
Footpaths & Cycleways	1,401,000	925,000	1,221,000
Kerb & Gutter and Traffic Islands	797,000	689,000	855,000
Traffic Management Devices	Included in Kerb and gutter	Included in Kerb and gutter	Included in Kerb and gutter
Road Furniture	46,000	286,000	364,000
Car Parks Surfacing	375,000	91,000	115,000
Car Parks Pavements	39,000	60,000	348,000

Stormwater Drainage Network Condition and Expenditure

The table below demonstrates the condition rating of our Stormwater assets.

Asset Type	Quantity	Unit	Very good	Good	Fair	Poor	Very Poor
Pipe	681	km	20	60	20	0.00	0.00
Pits & headwall	26406	Nos	47	52	1	0	0.00
Channels	83.37	km	13	67	20	0	0.00
Detention basins	211	each	21	76	1	2	0.00
Water quality devices	82	Nos	66	30	3	1	0.00

Asset Type	Estimated cost to bring to a satisfactory standard (\$)	Estimated annual maintenance cost (\$)	Maintenance & Renewal expenditure (\$)
Pipe	0	374,000	0
Pits & headwall	40,000	77,800	582,000
Channels	277,000	64,000	0
Detention basins	210,000	28,000	15,000
Water quality devices	80,000	14,000	0

Outcome Four: Capital Works and Assets

Public Spaces Condition and Expenditure

Asset Type	Quantity	Unit	Very good	Good	Average	Poor	Very Poor
Recreational Assets exclude Swimming Pools	821	Nos	27.17	38.34	24.50	9.99	0.00
Other Structures	6841	Nos	42.63	30.98	23.74	2.41	0.24
Swimming Pool Components	74	Nos	27.68	47.93	24.39	0.00	0.00

Asset Type	Estimated cost to bring to a satisfactory standard (\$)	Estimated annual maintenance cost (\$)	Maintenance & Renewal expenditure (\$)
Recreational Assets exclude Swimming Pools	787,000	255,000	327,000
Other Structures	594,000	890,000	3,186,000
Swimming Pools	256,000	153,000	242,000

Building Assets Condition and Expenditure

Asset Type	Quantity	Unit	New	Very good	Good	Average	Poor	Very Poor
Buildings	225	Nos	7.00	11.68	54.02	25.42	1.72	0.16

Asset Type	Estimated cost to bring to a satisfactory standard (\$)	Estimated annual maintenance cost (\$)	Maintenance & Renewal expenditure (\$)
Buildings	2,891	4,415	8,856,000







Finance

Financial Position

Summary

Council's vision is to position Campbelltown as a self-sustaining city, with access to the highest level services, facilities and amenities, combined with a diversity of employment options available within the metropolitan centre. The financial resourcing underpins Council's Community Strategic Plan in order to deliver the objectives and strategies that support Campbelltown as a metropolitan centre.

The 2019-2020 Operational Plan incorporated the sixth year of the permanent increase to rates income of 11% as per the approved Special Rate Variation. This additional income along with \$1m annually allocated from efficiencies has had a direct and dramatic impact on Council's asset renewal and maintenance backlog reducing from \$33.7m to \$12.1m in just six years.

For 2019-2020, Council achieved an operating deficit of \$2.7m (excluding capital items) and a balanced budget after allowing for a number of transfers to reserves to provide funding for future liabilities and significant capital projects.

Council's total expenditure for the 12 month period was \$238m comprising of operational expenditure of \$168m and capital expenditure of \$70m. A summary of key financial results and performance measures for 2019-2020 is as follows:

Total income ▲ 3% to \$213m

Total expenses ▲ 7% to \$238m

Total assets ▲ 5% to \$2.663b

Total liabilities ▲ 16% to \$54m

Infrastructure, property, plant and equipment ▲ 5% to \$2.385b

Financial Benchmarks

The following financial measures and benchmarks are standard across Local Government in NSW. They provide a thorough overview of Council's current financial position and ability to operate effectively with sufficient cash flow and resource allocation.

Operating performance ratio 0.52%	✓	(benchmark >0%)
Own source operating revenue ratio 65.32%	✓	(benchmark >60%)
Unrestricted current ratio 1.9:1	✓	(benchmark >1.5:1)
Debt service cover ratio 7.51:1	✓	(benchmark >2:1)
Rates and annual charges outstanding 4.29%	✓	(benchmark <5%)
Cash expense cover ratio 18 months	✓	(benchmark >3 months)
Building and infrastructure renewals ratio 83%	✗	(benchmark 100%)
Infrastructure backlog 0.99%	✓	(benchmark <2%)
Asset maintenance ratio 92%	✗	(benchmark 100%)

Council continues to have a strong debt service ratio as a result of using borrowings under the Local Infrastructure Renewal Scheme (LIRS) program, which provides a source of funds with a subsidised interest rate for more significant infrastructure projects. In recent years, Council has adopted to source funding, if required, for a segment of the capital works program via internally borrowing against reserve funds, with repayments occurring over seven years, including interest. This strategy gives Council the capacity to borrow externally for more significant planned capital projects to ensure intergenerational equity and without largely impacting Council's reserves held for future liabilities.

Council's financial statements are produced in accordance with the Australian Accounting Standards and the NSW Local Government Code of Accounting Practice. The Australian Accounting Standards Board (AASB) has adopted International Financial Reporting Standards (IFRS) and issued the Australian equivalents (AIFRS). The application of AIFRS is reflected in the Financial Statements. Council's financial statements are independently audited by the Audit Office of NSW, reported to Council, placed on public exhibition and lodged with the Office of Local Government (OLG) by end of October each year. For comprehensive details of Council's financial information, please refer to Council's 2019-2020 Financial Statements, the accompanying document to this Annual Report, which is also available on Council's website.



Financial Position

Summary of financial results

For the year ended 30 June (\$'000)

	2020	2019
Total income from continuing operations	213,354	206,843
Total expenses from continuing operations	168,148	159,198
Net operating result from continuing operations	45,206	47,645
Net operating result before capital grants and contributions	(2,762)	6,925

For the year ended 30 June (\$'000)

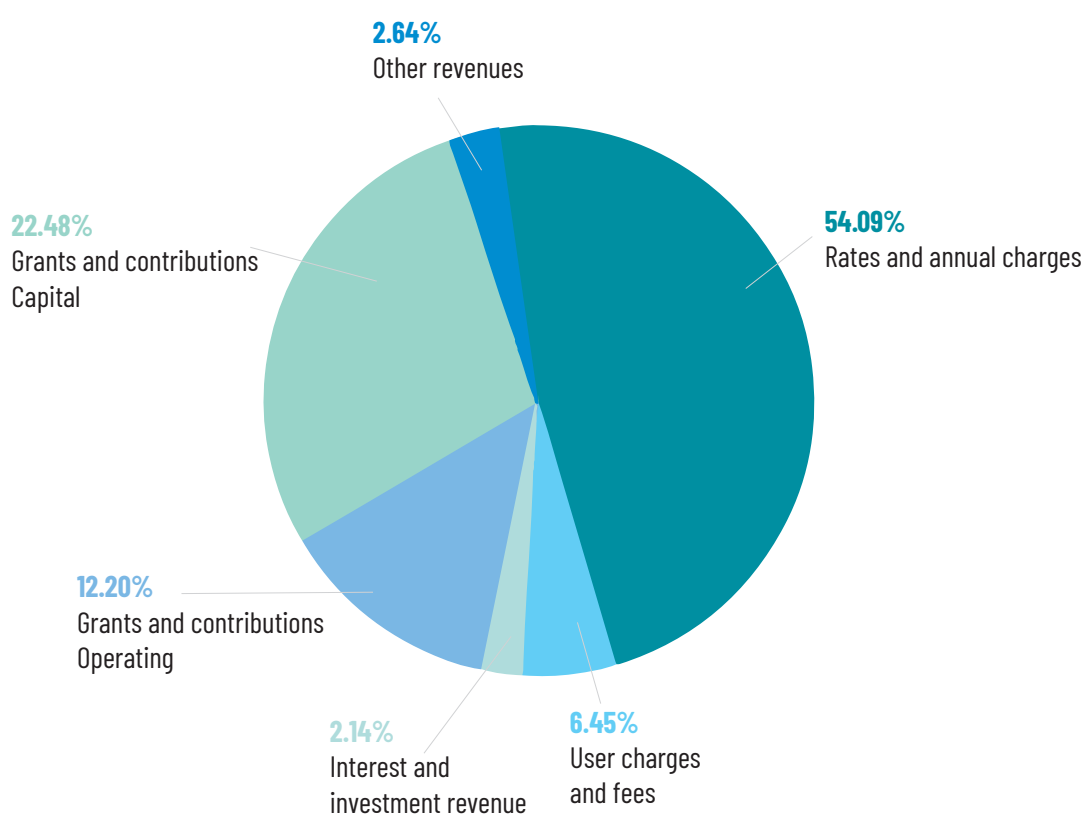
	2020	2019
Current assets	117,742	131,903
Non-current assets	2,544,761	2,400,701
Current liabilities	41,784	33,133
Non-current liabilities	12,516	13,703
Total equity	2,608,203	2,485,768

For the year ended 30 June (\$'000)

	2020	2019
Cash flows from operating activities	43,401	40,974
Cash flows from investing activities	(36,352)	(43,062)
Cash flows from financing activities	(3,099)	(3,275)
Cash assets at the end of the reporting period	6,352	2,402

Summary of financial results

Total income from continuing operations ▲ 3% to \$213m

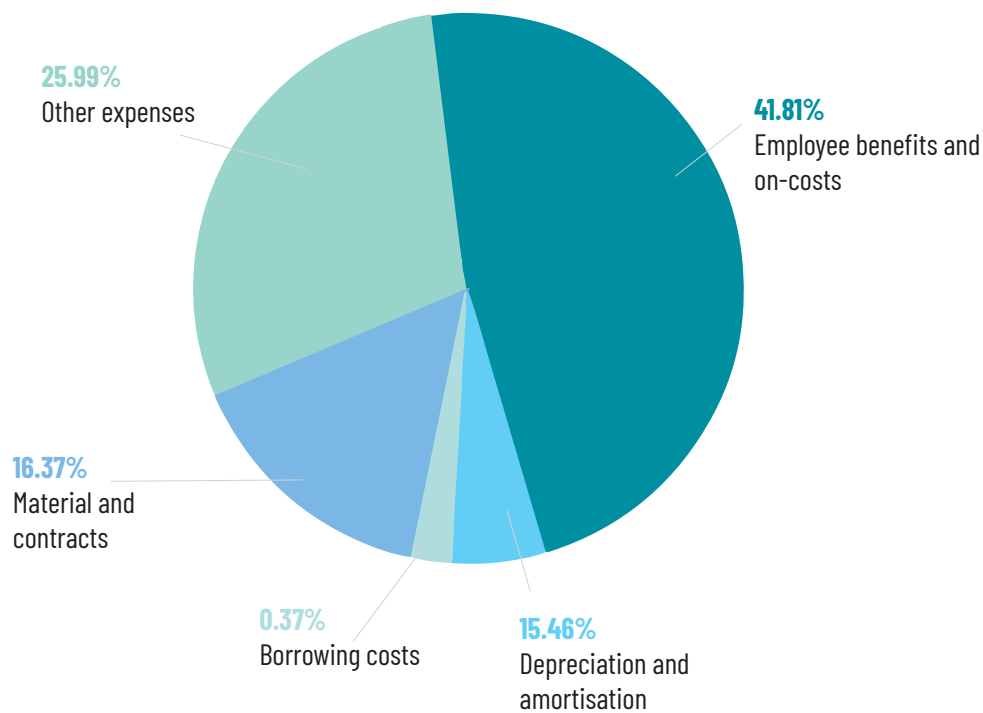


Income Source (\$'000)	2020	2019	% change
Rates and annual charges	115,404	113,675	2
User charges and fees	13,758	15,437	(11)
Interest and investment revenue	4,565	6,333	(28)
Operating grants and contributions	26,023	24,013	8
Capital grants and contributions	47,968	40,720	18
Fair value increment on investment properties	28	0	0
Other revenues	5,608	6,665	(16)
Total income from continuing operations	213,354	206,843	3

Financial Position

Summary of financial results

Total expenses from continuing operations ▲ 6% to \$168m



Expense type (\$'000)	2020	2019	% change
Employee costs	70,301	67,480	4
Materials and contracts	27,518	27,287	2
Borrowing costs	628	746	(16)
Depreciation, amortisation and impairment	26,004	24,202	7
Other expenses	40,040	36,712	8
Net loss from disposal of assets	3,657	2,771	32
Total expenses from continuing operations	168,148	159,198	6



Financial Management

Special variation to rates

Following extensive community consultation, Council made an application in February 2014 to the Independent Pricing and Regulatory Tribunal to vary rates by 11%. There are two components to the special rate variation, 2.3% for operational requirements and 8.7% directed solely towards asset maintenance and renewal requirements. The 8.7% is represented by \$7.2m and remains permanent within Council's rate base to fund the lifecycle costs of community's assets in perpetuity and address the infrastructure renewal backlog within a 10 year period.

Following is a breakdown of Council's additional commitment to asset maintenance and renewal for 2019-2020:

Income	2019-2020
Special rate variation – 8.7%	\$7,163,400

Expenditure	2019-2020
Roads	\$3,143,600
Footpaths	\$450,200
Kerb and gutter	\$331,200
Bridges	\$193,200
Car parks	\$198,600
Buildings	\$2,334,600
Public spaces	\$512,000

The special rate variation funded works form part of Council's City Improvements program, for more information on projects and outcomes refer to <http://www.campbelltown.nsw.gov.au/CityImprovements>.

Works on private land

The *Local Government Act 1993* requires Council to report on works on private land. In 2019-2020, no works on private lands were undertaken.

Rates and charges written off

To comply with the *Local Government Act 1993*, Local Government (General) Regulation 2005 and Council's Pensioner Rebate Scheme, Council is required to report on rates and charges written off. The value of rates and charges written off during 2019-2020 was as follows:

- Section 575 of the *Local Government Act 1993*: pensioner rebate concession \$1,935,700.68
- Section 582 of the *Local Government Act 1993*: Council voluntary pensioner rebate concession \$386,881.70
- Section 595 of the *Local Government Act 1993*: postponed rates on properties which are zoned for a higher use than their actual use \$113,970.10

Contributions and donations

To comply with Local Government (General) Regulations 2005, Council provides the following report on contributions and donations to others. During 2019-2020 Council provided a range of contributions and donations to individuals, community groups and non-profit organisations. Under section 356 of the *Local Government Act 1993*, contributions and donations to the value of \$75,845 were delivered through the following programs:

Sister Cities	Contribution	\$24,578
Disaster Relief	Donations - Disaster Relief	\$8,280
Community Groups	Donations - Community Grants	\$10,138
Fundraising Events	Donations - Fundraising	\$25,671
Other	Donations - Other	\$2,798
Sporting Grants	Donations - Sporting Groups	\$4,380
		\$75,845





Governance and Other Reporting

Councillors

Our Councillors

Council consists of 15 councillors who are elected every four years through the Local Government elections. Our councillors are a diverse group of individuals who represent the wishes and interests of our community and make decisions on behalf of our community.

Our residents will be invited to elect the next Councillors in September 2021 following a delay in council elections scheduled for September 2020 due to COVID-19.



Cr George Brticevic
M: 0408 219 865



Cr Meg Oates
M: 0419 467 885



Cr Margaret Chivers
M: 0408 182 248



Cr Masood Chowdhury
M: 0419 183 600



Cr George Greiss
M: 0428 616 716



Cr Karen Hunt
M: 0458 783 257



Cr Paul Lake
M: 0400 105 150



Cr Darcy Lound
M: 0409 829 103



Cr Benjamin Gilholme
M: 0429 127 607



Cr Rey Manoto
M: 0408 449 981



Cr Ben Moroney
M: 0401 812 366



Cr Warren Morrison
M: 0437 045 802



Cr Ted Rowell
M: 0408 210 493



Cr Bob Thompson
M: 0407 953 786



Cr Ralph George
M: 0407 112 958

Council Meetings

Our councillors meet regularly to make decisions about policies, services and important issues that affect Campbelltown. Council meetings are conducted in accordance with the adopted Code of Meeting Practice.

Council meetings are usually held on the second Tuesday of each month at 6.30pm. In response to the COVID-19 pandemic, Council meetings have been held online from April 2020.

We welcome our community to livestream our Council meetings or alternatively a recording of the meeting can be viewed online at a time that suits you.

Councillor Remuneration and Expenses

The *Local Government Act 1993* requires councils to adopt a policy for the payment of expenses incurred by, and the provision of facilities to, mayors, deputy mayors and other councillors. Mayors, deputy mayors and councillors can only be reimbursed for expenses, and provided with facilities, in discharging the functions of civic office, in accordance with this policy. Council's policy on the provision of facilities for use by councillors and the payment of councillors' expenses is available on our website. As a requirement of the *Local Government Act 1993* and associated Regulation, Council is required to report on councillor remuneration and expenses in the Annual Report.

Details of the total cost for the payment of expenses and provision of facilities to councillors to attend their civic duties are itemised below.

In accordance with Section 241 and 248 of the *Local Government Act 1993* and the determination of the Remuneration Tribunal, the Mayor was paid an annual allowance of \$68,530 for the year ending 30 June 2020.

In accordance with Section 241 and 248 of the *Local Government Act 1993* and the determination of the Remuneration Tribunal, Councillors were paid an annual fee of \$25,790 for the year ending 30 June 2020. Total fees paid to councillors for the year ending 30 June 2020 were \$418,844.

In accordance with Section 252 of the *Local Government Act 1993*, Council is required to pay expenses incurred or to be incurred and provide facilities for the Mayor, Deputy Mayor and councillors to enable them to discharge their functions of civic office.

The total cost during the year of the payment of the expenses of, and the provision of facilities to, councillors in relation to their civic functions (as paid by council, reimbursed to the councillor or reconciled with the councillor) was \$94,762.65. These costs include but are not limited to the items detailed below:

Mayoral and Councillors' Expenses

	Amount
Office equipment including laptop computers, mobile telephones, telephones, facsimile machines, line rental costs and internet access costs	\$34,419
Telephone calls including mobiles, landline and facsimile services	\$12,927
Attendance at conferences and seminars	\$11,311
Training and professional development programs	\$3,245
Training and skill development	NIL
Interstate travel	NIL
Overseas travel	\$1,868
Spouse/Partner accompanying a councillor	NIL
Care for a child of, or an immediate family member	NIL

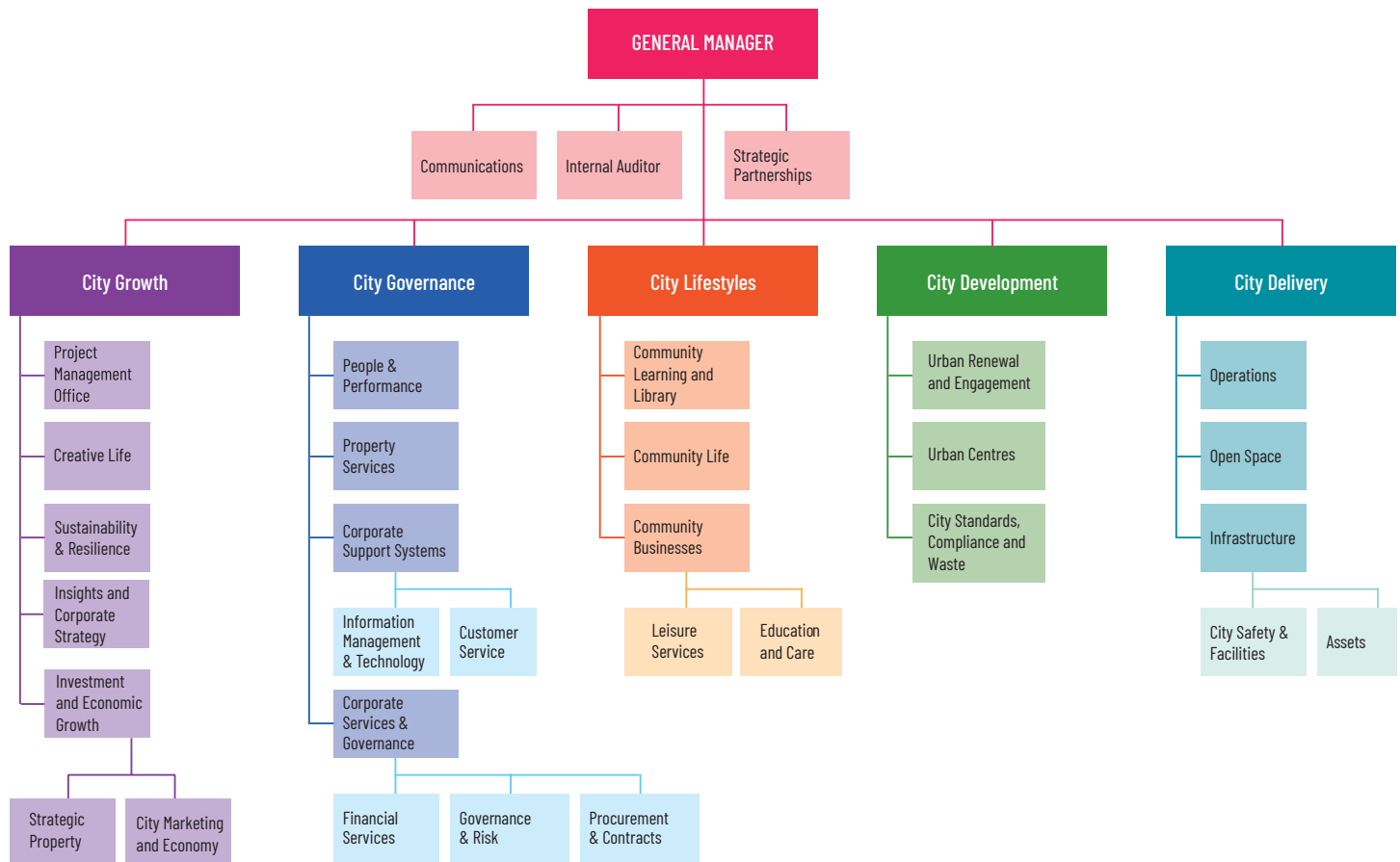
Councillor Overseas Visits

Details of overseas visits by our Mayor, Councillors, council staff or other persons representing Council (including visits sponsored by other organisations) for the period of 2019-2020.

Purpose of Travel	Destination	Officer	Date	Costs met by Council
Visit to Koshigaya for 35th anniversary of Sister City relationship	Japan	His Worship the Mayor, Councillor Brticevic	22-27 August 2019	\$1,868.50 (Flights, accommodation and meals)

Organisation

Council employs over 900 staff across five key directorates to support the Councillors in delivering a wide range of activities to jointly achieve the outcomes and strategies outlined in the Community Strategic Plan.



Our Executive Team

Each directorate of Council is led by a Director who reports to our General Manager, Lindy Deitz.

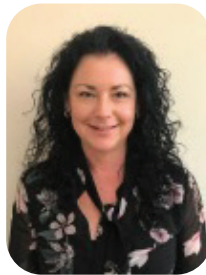
Our Executive Team are committed to providing strategic, operational and cultural leadership to inspire our staff to consistently deliver the outcomes and strategies contained within our strategic plans to the highest standard.



Lindy Deitz
General Manager



Phu Nguyen
Director City Governance



Jenny Franke
Director City Lifestyles



Rebecca Grasso
Director City Growth



Jim Baldwin
Director City Development



Kevin Lynch
Director City Delivery

Executive Team Remuneration

The Local Government (General) Regulation 2005 requires Council to report on the remuneration of its senior staff. Council has a management structure consisting of a General Manager and five Directors. As at 30 June 2020 the total remuneration packages (including salary, motor vehicle, fringe benefits and superannuation) for the designated senior staff positions were \$1,842,138 including \$386,335 to our General Manager.



Council Staff Overseas Visits

Council employs over 900 staff across five key directorates to support the Councillors in delivering a wide range of activities to jointly achieve the outcomes and strategies outlined in the Community Strategic Plan.

Purpose of Travel	Destination	Officer	Date	Costs met by the Council
Western Sydney meets East London, North & South of the Thames - Study Tour	London, England	Director City Growth	29 August – 8 September 2019	Wages, inclusive tour: \$9,900, flights: \$2,194, accommodation: £630
New Zealand Overseas Manager Exchange	New Zealand	Executive Manager Community Connections	24 September -2 October 2019	Wages - costs funded by Local Government Professionals. Corporate gifts for host NZ Councils \$218.80
Western Sydney Investment Forum with Western City and Aerotropolis Authority	Seoul, Korea	General Manager and Strategic Partnerships Manager	2-5 September 2019	\$5362.89 (Flights, accommodation and wages). Other expenses covered by staff members
Koshigaya visit 35th anniversary commemoration	Japan	Executive Officer	22-27 August 2019	\$3,870.96 (Flights, accommodation, meals and wages)
Visit to Koshigaya for 35th anniversary of Sister City relationship	Japan	General Manager	22-27 August 2019	\$2204.42 (Flights, accommodation, meals and wages)

Our Values

We take pride in our corporate values, which were developed in consultation with our employees. Adhering to these values across all levels of our organisation is the key to delivering the vision of our community in a manner our community can be proud of.



TRUST

It takes years to build... and seconds to lose.



RESPECT

You don't get respect because you want it, you get respect because you earn it.



INTEGRITY

It's the right path, the only one upon which you will never get lost.



OPTIMISM

Essential to achievement and also the foundation of courage and true progress.



TEAM WORK

Coming together is the beginning, keeping together is the process, working together is success.

Equal Employment Opportunity

We operate within a positive environment and culture based on our shared values, which fosters equal employment opportunities. Below is a statement of activities undertaken under our Equal Employment Opportunity (EEO) Management Plan:

- All new employees received a thorough induction including a copy of the EEO policy in the employment pack
- EEO training is mandatory for all employees and we have recently invested in a new e-learning module for access via Pulse
- All employees and management have access to the EEO policy and EEO Management Plan
- Position descriptions have been used to ensure inclusion of EEO responsibilities for all staff in essential and desirable selection criteria are non-discriminatory
- Reviewed and supported the implementation of the Aboriginal Employment Strategy (AES) and Reconciliation Action Plan (RAP)
- Job advertisements include EEO statement welcoming applications from all forms of diversity
- Diversity metrics included in the Workforce Management Plan.

Our partnerships

Council was involved in the following formal partnerships during 2019-2020:

- s355 Committee - Town Hall Theatre management committee
- Community and Justice Precinct through memorandum of understanding with NSW Government
- Western Sydney University through memorandum of understanding for CBD campus, Justice Precinct, Sports Centre of Excellence and Macarthur Medical Research Centre
- Campbelltown Health and Education Precinct Partnership with WSU, South West Sydney Local Health District, Primary Health Network, University of NSW, Ingham Institute
- Western Parkland Councils with 7 other councils in Western Parkland City through Alliance Agreement
- Western Sydney Health Alliance with Western Parkland Councils, LHD and PHN through agreement
- Western Sydney City Deal with NSW, Australian and local (Western Parkland Councils) governments

Government Information Public Access

The *Government Information Public Access (GIPA) Act* is designed to help develop and maintain a system of government that is open, accountable, fair and effective.

We publish a range of information under the GIPA Act on our website. However, not all information held by Council can be published online. Depending on the nature of information required an Informal or Formal Release Application may be required.

Details of requests for information received by Council for the period 1 July 2019 to 30 June 2020 under the *Government Information (Public Access) Act* and Regulation are provided in the tables below.

Clause 8A: Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review

Reviews carried out by the agency

Yes

Information made publicly available by the agency

Yes

Clause 8B: The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received

97

Clause 8C: The total number of access applications received by the agency during the reporting year that the agency refused either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (information for which there is conclusive presumption of overriding public interest against disclosure)

Number of applications refused	Wholly	Partly	Total
	0	1	1
% of Total	0	100%	0%

Table A: Number of applications by type of applicant and outcome*

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of total
Media	0	0	0	0	0	0	0	0	0	0%
Members of Parliament	0	0	0	0	0	0	0	0	0	0%
Private sector business	24	13	1	4	0	1	0	5	48	43%
Not for profit organisations or community groups	0	0	0	0	0	0	0	0	0	0%
Members of the public (by legal representative)	15	5	0	7	2	1	0	3	33	30%
Members of the public (other)	13	7	1	3	3	0	0	3	30	27%
Total	52	25	2	14	5	2	0	11	111	
% of Total	47%	23%	2%	13%	5%	2%	0%	10%		

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of applicant and outcome*

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of total
Personal information applications*	0	0	0	0	0	0	0	0	0	0%
Access applications (other than personal information applications)	51	25	2	14	5	2	0	11	110	99%
Access applications that are partly personal information applications and partly other	1	0	0	0	0	0	0	0	1	1%
Total	52	25	2	14	5	2	0	11	111	
% of Total	47%	23%	2%	13%	5%	2%	0%	10%		

* A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

Table C: Invalid applications

Reason for invalidity	No of applications	% of total
Application does not comply with formal requirements (section 41 of the Act)	6	100%
Application is for excluded information of the agency (section 43 of the Act)	0	0%
Application contravenes restraint order (section 110 of the Act)	0	0%
Total number of invalid applications received	6	100%
Invalid applications that subsequently became valid applications	6	100%

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of Act

	Number of times consideration used*	% of total
Overriding secrecy laws	0	0
Cabinet information	0	0
Executive Council information	0	0
Contempt	0	0
Legal professional privilege	1	100%
Excluded information	0	0
Documents affecting law enforcement and public safety	0	0
Transport safety	0	0
Adoption	0	0
Care and protection of children	0	0
Ministerial code of conduct	0	0
Aboriginal and environmental heritage	0	0
Total	1	

*More than one public interest consideration may apply in relation to a particular access application and if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of times consideration used*	% of total
Responsible and effective government	1	3%
Law enforcement and security	1	3%
Individual rights, judicial processes and natural justice	26	90%
Business interests of agencies and other persons	1	3%
Environment, culture, economy and general matters	0	0%
Secrecy provisions	0	0%
Exempt documents under interstate Freedom of Information legislation	0	0%
Total	29	

Table F: Timeliness

	Number of applications*	% of total
Decided within the statutory timeframe (20 days plus any extensions)	85	98%
Decided after 35 days (by agreement with applicant)	2	2%
Not decided within time (deemed refusal)	0	0%
Total	29	

* The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total	% of Total
Internal review	0	0	0	0
Review by Information Commissioner*	0	0	0	0
Internal review following recommendation under section 93 of Act	0	0	0	0
Review by NCAT	0	1	1	100%
Total	0	1	1	
% of Total	0%	100%		

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications for review	% of total
Applications by access applicants	2	100%
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0	0%
Total	2	

Table I: Applications transferred to other agencies

	Number of applications transferred	% of total
Agency initiated transfers	0	0%
Applicant initiated transfers	0	0%
Total	0	

Public Interest Disclosures

The *Public Interest Disclosures Act 1994* (PID Act) sets in place a system to encourage public officials to report serious wrongdoing.

All staff and councillors received Code of Conduct training (incorporating Public Interest Disclosures) in 2019 and our Internal Reporting (Public Interest Disclosures) Policy is currently under review, as per the 3 year review schedule.

Details of Public Interest Disclosures received by Council for the period 1 July 2019 to 30 June 2020 under the *PID Act* are provided in the tables below.

	Made by public officials performing their day to day functions	Under a statutory or other legal obligation	All other PIDs
Number of public officials who made public interest disclosures to your public authority	Nil	Nil	Nil
Number of public interest disclosure received by your public authority	Nil	Nil	Nil
Of public interest disclosures received, how many were primarily about:	Nil	Nil	Nil
<ul style="list-style-type: none"> • Corrupt conduct • Maladministration • Serious and substantial waste • Government information contravention • Local government pecuniary interest 			
Number of public interest disclosures (received since 1 January 2012) that have been finalised in this reporting period	Nil	Nil	Nil



Legal Proceedings

Legal Matters for the period 1 July 2019 to 30 June 2020

Particulars	Finalised (Yes/No)	Expenses including GST
Recovery of Overdue Rates and Charges	Yes	\$360,521
Recovery of Overdue Rates and Charges	No	\$771,647
Recovery of Overdue Accounts Receivable	Yes	\$1,982
Recovery of Overdue Accounts Receivable	No	\$0

Industrial Relations Matters

Matter	Status	Costs Incurred
IRC 2019/00387654 Campbelltown City Council versus USU	Complete	\$18,893
IRC 2020/00049126 USU versus Campbelltown City Council	Complete	\$4,343
IRC 2019/00258874 Campbelltown City Council versus USU	Complete	\$1,0524

Land and Environment Court Matters

Class Type	Matters	Costs Incurred
Class 1 Appeals against Council's determination of Development Applications	13	\$344,649
Class 1 Appeals against Council's determination of Building Information Certificate Applications	2	\$17,354
Class 1 & 2 Appeals against Notices/Orders/Directions issued by Council	3	\$5,155
Class 4 Judicial review – an appeal of court or administrative decision	1	\$26,436
Class 4 Civil enforcement for non-compliance with Development Consent or Notices/Orders/Directions	2	\$32,643

Local Court Matters

Type – Penalty Notice Court Election or Council Charge prosecution matters	Matters	Costs Incurred
Class 1 Appeals against Council's determination of Development Applications	13	\$344,649
Class 1 Appeals against Council's determination of Building Information Certificate Applications	2	\$17,354
Class 1 & 2 Appeals against Notices/Orders/Directions issued by Council	3	\$5,155
Class 4 Judicial review – an appeal of court or administrative decision	1	\$26,436
Class 4 Civil enforcement for non-compliance with Development Consent or Notices/Orders/Directions	2	\$32,643

Legal Advice Matters

Advice – sought from various legal firms on Council's contracted panel	Matters	Costs Incurred
Advice sought – various matters	6	\$20,750

Legal Proceedings

Costs Summary of Matters

Summary of 2019-2020 Net Legal Costs for City Development Division

	Debit	Credit
Class 1 Appeals against Council's determination of Development Applications	\$344,649	\$14,000
Class 1 Appeals against Council's determination of Building Information Certificate Applications	\$17,354	\$0
Class 1 & 2 Appeals against Notices/Orders/Directions issued by Council	\$5,155	\$0
Class 4 Judicial Review – an appeal of court and administrative decisions	\$26,436	\$0
Class 4 Civil Enforcement for non-compliance with Development Consent or Notices/Orders/Directions	\$32,643	\$0
Class 5 Criminal Prosecution for alleged pollution offences and various breaches of environmental and planning laws.	\$0	\$170
Local Court prosecution matters	\$8,132	\$0
Legal Advice	\$20,750	\$0
Costs Sub-Total	\$455,122	\$14,170
Net Costs Total (GST Exclusive)		\$440,952

Costs Comparison Table

Comparison with Previous Four Financial Years Legal Costs for City Development Division

	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020
Class 1 Development Application appeals	\$144,572	\$87,655	\$190,314	\$256,137	\$330,649
Class 1 Building Information Certificate appeals	\$0	\$0	\$0	\$0	\$17,354
Class 1 & 2 Notice/Order/Direction appeals	\$1,578	\$0	\$31,650	\$30,893	\$5,155
Class 4 Judicial Review appeals	\$570	\$0	\$13,602	\$32,682	\$26,436
Class 4 Civil Proceeding matters	\$0	\$0	\$0	\$6,777	\$32,643
Class 5 Environmental Prosecution matters	\$0	\$22,187	\$52,905	\$-74,188	\$-170
Supreme Court Civil Proceeding matters	\$39,020	\$9,649	-\$58,835	\$2,464	\$0
District Court appeals form Local Court matters	\$-200	\$1,840	\$1,541	\$919	\$0
Local Court Penalty Notice Court Election and Council Charge matters	\$1,659	\$10,532	\$9,972	\$3,532	\$8,132
Legal Advice	\$16,663	\$52,562	\$37,849	\$74,305	\$20,750
Overall Costs Total	\$203,865	\$184,428	\$278,780	\$333,524	\$440,952

Contracts entered into greater than \$150,000

Name of Contractor	Nature of Goods or Services Supplied	Estimated Amount Payable to Contractor under Contract	Notes
Andreasens Greens (NSW) Pty Ltd The Russo Trust t/as Greenhaven Garden Centre Pty Ltd	T19/01 Nursery Supplies (Panel)	\$250,000	1
Remondis Australia Pty Ltd	T19/07 Supply and Servicing Frontlift and/or Rearlift Bins	\$390,000	2
Amgrow Australia Pty Ltd Australian Lawn & Turf Supplies Pty Ltd t/as Grech's Turf Supplies Garden Growing Solutions Pty Ltd Global Turf Projects Pty Ltd Qualturf Pty Ltd Renworx Pty Ltd The Green Horticultural Group Pty Ltd	T19/06 Supply of Turf (Panel)	\$1,100,000	1
Speedo Australia Pty Ltd Zoggs Australia Pty Ltd	T19/08 Aquatic and fitness apparel and accessories (panel)	\$180,000	1
Cleary Bros (Bombo) Pty Ltd	T18/34 Badgally Road Upgrade	\$4,804,892	
Mack Civil Pty Ltd Knight Civil Pty Ltd Ally Property Services Pty Ltd Convil Group Pty Ltd Planet Civil Pty Ltd Trimcon Civil Contracts Pty Ltd NSW Kerbing Pty Ltd Civilbuilt Pty Ltd KK Consultants Pty Ltd Dxcore Pty Ltd I.W. Contracting Pty Ltd BMI Contracting Pty Ltd	T19/10 Concrete Works (panel)	\$10,000,000	1
AAM Pty Ltd	T19/16 Provision of Aerial Photography	\$177,000	2
Murphys Remedial Builders Pty Limited	Q19/09 Ben Lomond Road Bridge, Concrete Repairs	\$161,101	

Name of Contractor	Nature of Goods or Services Supplied	Estimated Amount Payable to Contractor under Contract	Notes
CRS Creative Recreation Solutions Pty Limited Growth Civil Landscapes Pty Ltd	T19/24 Detailed Design and Construction of Local Playground Facilities (Panel)	\$298,341	
Place Design Group Pty Ltd	T19/25 Landscape Architect Design Consultancy Services for the Campbelltown Billabong Parklands	\$1,096,395	
CJD Equipment Pty Ltd	Q19/12 Supply of One Loader	\$334,000	
M & M Truck Bodies Pty Ltd	T19/18 Manufacturing Truck Bodies	\$280,000	2
Ultimate 1 Air Conditioning Pty Ltd	T19/22 Air Conditioning Services	\$369,548	2
Fuji Xerox Australia Pty Limited	Q19/11 Replacement of MFDs	\$608,345	2
Kapish Services Pty Ltd	T19/29 Electronic Document Records and Information Management System (EDRMS) Software Solution	\$1,628,725	
BT Security Systems Pty Ltd	T19/21 CCTV and Security Network Maintenance, Upgrade and Expansion	\$675,000	2
Deloitte Consulting Pty Limited	Q19/28 Customer Service Request Management System	\$260,000	
Ascending Tree Services Pty. Ltd. BJ's Tipper Hire Pty Ltd T/A BJ's Tree Service	T19/26 Provision of Tree Pruning and Arboriculture Services (panel)	\$2,750,000	1
Adtrans Hino Pty Ltd	Q19/29 Supply and Deliver Two Cab Chassis	\$217,410	
Growth Civil Landscapes Pty Ltd	T19/28 Design and Construction of Neighbourhood Playspaces	\$450,000	
Sydney Trucks & Machinery	Q20/02 Supply and Deliver 12 x Fuso Single Cab Chassis Trucks	\$468,469	
Mobile Stage Truck Australia Pty Ltd	T19/11 Provision of Staging and Audio for Events	\$475,500	2
2MH Consulting Pty Ltd	Q19/27 Detail Design Sports Engineering for Kennett and Seddon Parks	\$183,201	

Contracts entered into greater than \$150,000

Name of Contractor	Nature of Goods or Services Supplied	Estimated Amount Payable to Contractor under Contract	Notes
RJ & C Nash Pty Ltd	T20/05 Roofing Works: New, Repairs and Maintenance	\$500,000	2
Greater West Landscapes Pty Ltd	T20/02 Eagle Farm Reserve Playspace Construction	\$428,262	
Bucher Municipal Pty Ltd	Q20/10 Road Sweeper	\$331,138	
Asco Group (Aust) Pty Ltd	T20/04 S&I Unisex Public Amenities	\$303,858	
National Australia Bank Limited	T20/07 Payment Gateways - internet payments, direct transfer, telephone (IVR or touchphone) and Application Programming Interface (API) protocol	\$508,955	2
Australia Post	T20/07 Payment Gateways - Over the Counter Payments	\$150,000	2

Notes:

1: This contract was awarded to a panel of providers to respond to Council's requirements on an "as required" basis. Estimated Amount Payable to Contractor under Contract figure is quoted as the anticipated expenditure under the contract amongst the panel for reporting purposes over the initial term plus any options for extension periods, if applicable.

2: Contract price is per service on an "as required" basis, therefore the Estimated Amount Payable to Contractor under Contract is based on an estimation of services required. Contract values are estimated over the initial term plus any options for extension periods, if applicable.



Planning agreements in force

There are a number of Voluntary Planning Agreements (VPA) to which Campbelltown City Council is a party.

A VPA is an agreement entered into by a planning authority and a developer under which the developer is required to dedicate land free of cost, pay a monetary contribution, or provide any other material public benefit, or any combination of them, to be used for or applied towards a public purpose.

A public purpose includes any of the following:

- the provision of (or the recoupment of the cost of providing) public amenities or public services
- the provision of (or the recoupment of the cost of providing) affordable housing
- the provision of (or the recoupment of the cost of providing) transport or other infrastructure relating to land
- the funding of recurrent expenditure relating to the provision of public amenities or public services, affordable housing or transport or other infrastructure
- the monitoring of the planning impacts of development
- the conservation or enhancement of the natural environment.

VPAs cannot be entered into unless public notice has been given and an Explanatory Note has been made available for inspection for at least 28 days.

The *Environmental Planning and Assessment Regulation 2000* requires that Council maintain a planning agreement register for public inspection. The register must include a short description of any planning agreement (including any amendment) that applies to the area of the council, including the date the agreement was entered into, the names of the parties and the land to which it applies.

Particulars of compliance with and the effect of planning agreements in force during the year 2019-2020 are detailed below:

VPA Name	Executed	Description	Status
Airds Bradbury Renewal Project	19/11/2014	Construction and delivery of all infrastructure listed in Schedule 3 of the VPA totalling \$21,446,851 in lieu of Section 7.11 contribution payments	Works required for Stages 1 & 2 completed. Works required for Stage 3 currently being delivered. Progressing as required.
Bensley Road (Caledonia Precinct)	07/08/2019	Construction and delivery of all infrastructure listed in Schedule 2 of the VPA totalling \$2,131,796 in lieu of Section 7.11 contribution payments	Benefits not yet delivered. Development not yet commenced.
Claymore Renewal Project	02/09/2019	Construction and delivery of all infrastructure listed in Schedule 3 of the VPA totalling \$21,330,290 in lieu of Section 7.11 contribution payments	Works required for Stages 1 & 2 completed. Progressing as required.
East Leppington Precinct (Willowdale)	13/10/2017	Construction and delivery of all infrastructure listed in Schedule 2 of the VPA totalling \$62,784,472 in lieu of Section 7.11 contribution payments	Approximately 70% completed. Progressing as required.
Edmondson Park South Precinct (Bardia)	13/10/2017	Construction and delivery of all infrastructure listed in Schedule 3 of the VPA totalling \$41,530,001 in lieu of Section 7.11 contribution payments	Approximately 70% completed. Progressing as required.
Minto Renewal Project	18/04/2006	Construction and delivery of all infrastructure listed in Schedule 3 of the VPA totalling \$35,299,615 in lieu of Section 7.11 contribution payments	Project completed. All works completed.
Mt Gilead 1	08/08/2018	Construction and delivery of all infrastructure listed in Schedule 1 of the VPA totalling \$56,264,082 in lieu of Section 7.11 contribution payments	Benefits not yet delivered. Development not yet commenced.
Western Sydney University, Campbelltown Campus Project	18/12/2015	Construction and delivery of all infrastructure listed in Schedule 1 of the VPA totalling \$38,980,000 in lieu of Section 7.11 contribution payments	Approximately 60% completed. Progressing as required.





Appendix

Statutory Reporting Index

In accordance with the Office of Local Government Annual Report Checklist, the following statutory reporting information can be found on the following pages, where applicable.

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Audited Financial Statements

Council's audited financial statements 2019-2020 can be found on the Campbelltown City Council website: campbelltown.nsw.gov.au/financial-information



