



CAMPBELLTOWN
CITY COUNCIL

ORDINARY BUSINESS PAPER

12 SEPTEMBER 2023

COMMON ABBREVIATIONS

| | |
|---|---|
| AEP | Annual Exceedence Probability |
| AHD | Australian Height Datum |
| BASIX | Building Sustainability Index Scheme |
| BCA | Building Code of Australia |
| BIC | Building Information Certificate |
| BPB | Buildings Professionals Board |
| CLEP 2002 | Campbelltown Local Environmental Plan 2002 |
| CLEP 2015 | Campbelltown Local Environmental Plan 2015 |
| CBD | Central Business District |
| CPTED | Crime Prevention Through Environmental Design |
| CSG | Coal Seam Gas |
| DA | Development Application |
| DCP | Development Control Plan |
| DDA | <i>Disability Discrimination Act 1992</i> |
| DPE | Department of Planning and Environment |
| EIS | Environmental Impact Statement |
| EPA Act | <i>Environmental Planning and Assessment Act 1979</i> |
| EPA | Environmental Protection Authority |
| EPI | Environmental Planning Instrument |
| FPL | Flood Planning Level |
| FFTF | Fit for the Future |
| FSR | Floor Space Ratio |
| GRCCC | Georges River Combined Councils Committee |
| GSC | Greater Sydney Commission |
| HIS | Heritage Impact Statement |
| IDO | Interim Development Order |
| IPR | Integrated Planning and Reporting |
| KPoM | Koala Plan of Management |
| LEC | Land and Environment Court |
| LEC Act | <i>Land and Environment Court Act 1979</i> |
| LEP | Local Environmental Plan |
| LGA | Local Government Area |
| LG Act | <i>Local Government Act 1993</i> |
| LPP | Local Planning Panel |
| LTFP | Long Term Financial Plan |
| NGAA | National Growth Areas Alliance |
| NOPO | Notice of Proposed Order |
| NSWH | NSW Housing |
| OEH | Office of Environment and Heritage |
| OLG | Office of Local Government, Department of Premier and Cabinet |
| OSD | On-Site Detention |
| OWMS | Onsite Wastewater Management System |
| PCA | Principal Certifying Authority |
| PoM | Plan of Management |
| POEO Act | <i>Protection of the Environment Operations Act 1997</i> |
| PMF | Probable Maximum Flood |
| PN | Penalty Notice |
| PP | Planning Proposal |
| PPR | Planning Proposal Request |
| REF | Review of Environmental Factors |
| REP | Regional Environment Plan |
| RFS | NSW Rural Fire Service |
| RL | Reduced Levels |
| RMS | Roads and Maritime Services |
| SANSW | Subsidence Advisory NSW |
| SEE | Statement of Environmental Effects |
| SEPP | State Environmental Planning Policy |
| SREP | Sydney Regional Environmental Plan |
| SSD | State Significant Development |
| STP | Sewerage Treatment Plant |
| SWCPP | Sydney Western City Planning Panel (District Planning Panel) |
| TCP | Traffic Control Plan |
| TMP | Traffic Management Plan |
| TNSW | Transport for NSW |
| VMP | Vegetation Management Plan |
| VPA | Voluntary Planning Agreement |
| PLANNING CERTIFICATE – A Certificate setting out the Planning Rules that apply to a property (formerly Section 149 Certificate) | |
| SECTION 603 CERTIFICATE – Certificate as to Rates and Charges outstanding on a property | |
| SECTION 73 CERTIFICATE – Certificate from Sydney Water regarding Subdivision | |



05 September 2023

You are hereby notified that the next Ordinary Council Meeting will be held at the Civic Centre, Campbelltown on Tuesday 12 September 2023 at 6:30 pm.

Lindy Deitz
General Manager

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1. WELCOME

Welcome to the meeting of Campbelltown City Council.

Acknowledgement of Country

I would like to acknowledge the Dharawal people whose ongoing connection and traditions have nurtured and continue to nurture this land. I pay my respects and acknowledge the wisdom of the Elders – past, present and emerging and acknowledge all Aboriginal people here tonight.

Council Prayer

Almighty God, we who are gathered in Council, pledge ourselves to work in harmony for the welfare and development of our City. Guide us we pray in our deliberations. Help us to be fair in our judgements and wise in our actions, so that prosperity and happiness shall be the lot of our people. Amen.

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2. APOLOGIES/LEAVE OF ABSENCE

Nil at time of print.

3. CONFIRMATION OF MINUTES

3.1 Minutes of the Ordinary Meeting of Council held 8 August 2023

Officer's Recommendation

That the Minutes of the Ordinary Meeting of Council held 8 August 2023, copies of which have been circulated to each Councillor, be taken as read and confirmed.

Report

That the Minutes of the Ordinary Meeting of Council held 8 August 2023 are presented to Council for confirmation.

Attachments

1. Minutes of the Ordinary Meeting of Council held 8 August 2023 (contained within this report)

CAMPBELLTOWN CITY COUNCIL

Minutes Summary

Ordinary Council Meeting held at 6:30 pm on Tuesday, 8 August 2023.

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Minutes of the Ordinary Meeting of the Campbelltown City Council held on 8 August 2023

Present The Mayor, Councillor G Greiss
 Councillor J Chew
 Councillor M Chivers
 Councillor M Chowdhury
 Councillor J Cotter
 Councillor M George
 Councillor K Hunt
 Councillor M Khalil
 Councillor D Lound
 Councillor R Manoto
 Councillor W Morrison
 Councillor R Munro
 Councillor M Oates
 Councillor M Stellino

1. ACKNOWLEDGEMENT OF LAND

An Acknowledgement of Land was presented by the Chairperson Councillor Greiss.

Council Prayer

The Council Prayer was presented by the General Manager.

2. APOLOGIES/LEAVE OF ABSENCE

It was **Moved** Councillor Chivers, **Seconded** Councillor Manoto:

That the apologies from Councillor G Brticevic be accepted.

177/2023 The Motion on being Put was **CARRIED**.

3. CONFIRMATION OF MINUTES**3.1 Minutes of the Ordinary Meeting of Council held 11 July 2023**

It was **Moved** Councillor Khalil, **Seconded** Councillor Oates:

That the Minutes of the Ordinary Council Meeting held 11 July 2023, copies of which have been circulated to each Councillor, be taken as read and confirmed.

178/2023 The Motion on being Put was **CARRIED**.

4. DECLARATIONS OF INTEREST

Declarations of Interest were made in respect of the following items:

Pecuniary Interests

Nil

Non Pecuniary – Significant Interests

Nil

Non Pecuniary – Less than Significant Interests

Nil

Other Disclosures

Item 8.2 – Planning proposal – Amendment of Clause 4.4 ‘Floor Space Ratio’-Campbelltown Local Environment Plan 2015

In accordance with clause 4.36 and 4.37 of the Code of Conduct, the councillors disclosed their interests and remained in the Chamber and voted on the matter.

Councillor G Greiss
Councillor J Chew
Councillor M Chivers
Councillor M Chowdhury
Councillor J Cotter
Councillor M George
Councillor K Hunt
Councillor M Khalil
Councillor D Lound
Councillor R Manoto
Councillor R Munro
Councillor M Oates
Councillor M Stellino

5. MAYORAL MINUTE

5.1 Enhancing Our City

It was **Moved** Councillor Greiss:

That the information be noted.

179/2023 The Motion on being Put was **CARRIED**.

6. PETITIONS

7. CORRESPONDENCE

7.1 Correspondence regarding Appin Road

It was **Moved** Councillor Khalil, **Seconded** Councillor Hunt:

That the letters be noted.

180/2023 The Motion on being Put was **CARRIED**.

8. REPORTS FROM OFFICERS

8.1 Significant Development Applications

It was **Moved** Councillor Chowdhury, **Seconded** Councillor Morrison:

That the information be noted.

181/2023 The Motion on being Put was **CARRIED**.

8.2 Planning Proposal - Amendment of Clause 4.4 'Floor Space Ratio' - Campbelltown Local Environmental Plan 2015

It was **Moved** Councillor Khalil, **Seconded** Councillor Morrison:

1. That Council endorses and forwards the Planning Proposal at attachment 1 to the Department of Planning and Environment for a Gateway Determination.
2. That should the Minister or their delegate determine that the Planning Proposal may proceed, public exhibition be undertaken in accordance with the Gateway Determination.
3. That following the public exhibition either:
 - a) where objection(s) are received to the Planning Proposal a further report be presented to Council on those objection(s), or
 - b) where no objection(s) are received during the public exhibition period, the Planning Proposal be finalised.

A Division was recorded in regard to the Resolution for Item 8.2 with those voting for the Motion being Councillors G Greiss, D Lound, K Hunt, M Chowdhury, R Manoto, M Oates, W Morrison, M Khalil, M Stellino, J Cotter, M Chivers, M George, J Chew and R Munro.

Voting against the Resolution were Nil.

182/2023 The Motion on being Put was **CARRIED**.

8.3 Rescind and Replace Council Policy - Street Trading

It was **Moved** Councillor Morrison, **Seconded** Councillor Cotter:

1. That the current Street Trading Policy shown as attachment 1 be rescinded.
2. That the revised Street Trading Policy shown as attachment 2 to this report be adopted.
3. That the adopted Street Trading Policy review date be set at 30 June 2027.
4. That a framework be developed to encourage and support the activation of streets and public spaces.

183/2023 The Motion on being Put was **CARRIED**.

8.4 Inspection Report from Fire and Rescue NSW regarding premises at 32 Queen Street, Campbelltown

It was **Moved** Councillor Hunt, **Seconded** Councillor Oates:

That Council receives and notes the building inspection report prepared by Fire and Rescue NSW (FRNSW) regarding premises at 32 Queen Street, Campbelltown.

184/2023 The Motion on being Put was **CARRIED**.

8.5 Minutes of the Youth Advisory Committee Report

It was **Moved** Councillor Cotter, **Seconded** Councillor Munro:

That the minutes of the Youth Advisory Committee held 1 May 2023 be noted.

185/2023 The Motion on being Put was **CARRIED**.

8.6 Stadium Content Attraction and Retention Policy

It was **Moved** Councillor Munro, **Seconded** Councillor Cotter:

That Council endorses the Stadium Content Attraction and Retention Policy.

186/2023 The Motion on being Put was **CARRIED**.

8.7 City Attraction Program

It was **Moved** Councillor Munro, **Seconded** Councillor Chowdhury:

That Council endorse the City Attraction Program.

187/2023 The Motion on being Put was **CARRIED**.

8.8 Policy Review – Grants, Sponsorship and Donations Policy

It was **Moved** Councillor George, **Seconded** Councillor Oates:

1. That the revised Grants, Sponsorships and Donations Policy as attached to this report be adopted.
2. That the Grants, Sponsorships and Donations Policy review date be set at 30 June 2027.

188/2023 The Motion on being Put was **CARRIED**.

8.9 City Amenity, Beautification and Appeal Program

It was **Moved** Councillor Chew, **Seconded** Councillor Manoto:

That the information be noted.

189/2023 The Motion on being Put was **CARRIED**.

8.10 Councillor Protocol

It was **Moved** Councillor Munro, **Seconded** Councillor Khalil:

1. That the Councillor Protocol (Attachment 1) be adopted.
2. That the Councillors Access to Information and Interaction with Staff policy (Attachment 2) be rescinded.
3. That the Councillor Protocol review date be set at 30 June 2027.

190/2023 The Motion on being Put was **CARRIED**.

8.11 Investments and Revenue Report – June 2023

It was **Moved** Councillor Chivers, **Seconded** Councillor Morrison:

That the information be noted.

191/2023 The Motion on being Put was **CARRIED**.

8.12 Policy Review – Parks, Reserves, Roads, Assets and Facilities Names

It was **Moved** Councillor Oates, **Seconded** Councillor Hunt:

1. That the revised Parks, Reserves, Roads, Assets and Facilities Names Policy as attached to this report be adopted.
2. That the Parks, Reserves, Roads, Assets and Facilities Names Policy review date be set at 30 September 2027.

192/2023 The Motion on being Put was **CARRIED**.

8.13 Local Government NSW Annual Conference 2023

It was **Moved** Councillor Chew, **Seconded** Councillor Oates:

1. That Council nominate the following nine voting delegates for determination of motions at the 2023 Local Government NSW Annual Conference:

Councillor K Hunt
Councillor R Manoto
Councillor M Oates
Councillor M Khalil
Councillor M Stellino
Councillor R Munro
Councillor G Brticevic
Councillor M George
Councillor G Greiss
2. That other interested Councillors also be authorised to attend together with the General Manager and/or delegate.
3. That the registration fees and travel expenses be met in accordance with Council's Policy.

193/2023 The Motion on being Put was **CARRIED**.

8.14 Reports and Letters Requested

It was **Moved** Councillor Manoto, **Seconded** Councillor Morrison:

That the comments and updates to the reports and letters requested be noted.

194/2023 The Motion on being Put was **CARRIED**.

8.15 Review of Investment Property Portfolio – Strategy for Revenue Growth Policy

It was **Moved** Councillor Chew, **Seconded** Councillor Chivers:

1. That the revised Investment Property Portfolio – Strategy for Revenue Growth Policy as attached to this report be adopted.
2. That the Property Portfolio – Strategy for Revenue Growth Policy review date be set at 30 September 2027.

195/2023 The Motion on being Put was **CARRIED**.

8.16 Divestment of Land and Building Assets and Acquisition of Property Policies

It was **Moved** Councillor Chivers, **Seconded** Councillor Morrison:

1. That Council endorse the Divestment of Land and Building Assets and Acquisition of Property Policies;
2. That Council endorse the Acquisition of Property Policy; and
3. Further that subject to report approval, other related strategies, plans and policies be reviewed for consistency.

196/2023 The Motion on being Put was **CARRIED**.

8.17 Urban Renewal and City Revitalisation Policy

It was **Moved** Councillor Munro, **Seconded** Councillor George:

1. That Council adopt the Urban Renewal and City Revitalisation Policy;
2. That the Policy be published on Councils website; and
3. Further that subject to report approval, other related strategies, plans and policies be reviewed for consistency.

197/2023 The Motion on being Put was **CARRIED**.

8.18 Policy review – Sustainable Events

It was **Moved** Councillor Lound, **Seconded** Councillor Khalil:

1. That the revised Sustainable Events Policy be adopted.
2. That the Sustainable Events Policy review date be set to 30/06/2025.

198/2023 The Motion on being Put was **CARRIED**.

9. QUESTIONS WITH NOTICE

Nil

10. RESCISSION MOTION

Nil

11. NOTICE OF MOTION

11.1 Raby Road Bridge Duplication

It was **Moved** Councillor Oates, **Seconded** Councillor Manoto:

1. That Council address the issue of increasingly dangerous traffic overloads on Raby Road, over the freeway at St Andrews, by referring the need for a duplication of the State owned bridge to Council's Traffic Committee, in order that representations can be made directly to Transport NSW. .

199/2023 The Motion on being Put was **CARRIED**.

11.2 Appin Road "Koalas Crossing" Signs

It was **Moved** Councillor Oates, **Seconded** Councillor Hunt:

1. That Council refer a request for additional, relevantly located, Koala corridor or similar warning signs on Appin Rd, to Council's Traffic Committee for consideration by Transport NSW.

200/2023 The Motion on being Put was **CARRIED**.

11.3 Alcohol Free Zone

It was **Moved** Councillor Chowdhury, **Seconded** Councillor Lound:

1. That Council investigate extending the Macquarie Fields Alcohol Free Zone to encompass Macquarie Fields Park, Third Avenue, Macquarie Fields.

A Division was recorded in regard to the Resolution for Item 11.3 with those voting for the Motion being Councillors G Greiss, D Lound, K Hunt, M Chowdhury, R Manoto, W Morrison, M Khalil, M Stellino, J Cotter, M George, J Chew and R Munro.

Voting against the Resolution were Councillors M Oates and M Chivers.

201/2023 The Motion on being Put was **CARRIED**.

11.4 Youth Festival

It was **Moved** Councillor Cotter, **Seconded** Councillor Munro:

1. That a report is presented to the council detailing the feasibility, costing and funding options for the creation of a youth festival.

202/2023 The Motion on being Put was **CARRIED**.

11.5 Library Design

It was **Moved** Councillor Cotter, **Seconded** Councillor Chivers:

1. That Council initiate a feasibility study to assess the inclusion of specific features and spaces in the new Library design that cater to the needs of the diverse and growing youth population in our community.
2. That Council actively engage with youth in our community, seeking their meaningful participation in the 'co-design' process of new library spaces, features, and programs.
3. That a report is presented to the council detailing the result of the consultation process, including costing and funding options.

203/2023 The Motion on being Put was **CARRIED**.

12. URGENT GENERAL BUSINESS

13. PRESENTATIONS BY COUNCILLORS

1. Councillor Karen Hunt – On Sunday 16 July 2023 attended the inaugural Australian Bangladesh Business Forum at Ottimo House along with numerous political and business dignitaries and many local councillors. Thanks go to Abdul Khan Ratan and Brian Laul for organising the forum to provide the networks for the growing businesses of the west so they can support each other and our communities.
2. Councillor Karen Hunt – On Wednesday 19 July 2023 attended the 16th annual NSW Pacific Awards for the NSW Council for Pacific Communities at Ottimo House again with many dignitaries and colleagues Councillor Lound, Councillor Chowdhury, Councillor Manoto, Councillor Khalil, Councillor Munro, Councillor Morrison and the Mayor Dr Greiss. One pleasant surprise was to see our former Manager of Campbelltown Arts Centre, Michael Dagostino, who presented the Arts Open award – of course! The theme was Unsung Heroes and we should be extremely proud of the many heroes we have in our

community from the Pacifica communities who do what they do because they just want to help others. There were many worthy recipients of the awards for their dedication and contribution to our communities in a variety of vocations and businesses. As always the entertainment took us to a paradise island. The final highlight of the evening was the presentation of the Unsung Hero award by the Akau'ola family in honour and recognition of their son Aleki Aku'ola Laula. This award went to Apenisa Cakacaka Marau for his outstanding work organising troops to help at the Lismore floods. Congratulations to everyone.

3. Councillor Karen Hunt - On Thursday 20 July attended the Georges River Rural Fire Brigade Awards Ceremony at Wests Leagues Club with Cr Chowdhury, Anne Stanley MP Federal Member for Werriwa and our mayor Dr George Greiss. This occasion was to thank all the volunteers, particularly of the NSW Rural Fire Service Georges River Brigade, for their commitment and service, especially during our recent past horrific fire season. National Emergency Medals and Long Service Medals were presented to these worthwhile recipients for their continued contribution to protecting our country. Councillor Karen Hunt thanked them wholeheartedly.
4. Councillor Masood Chowdhury - On 16 July 2023 attended Community Youth Festival at the Al Baraka Centre in Claymore. There was huge turnout by the local community.
5. Councillor Masood Chowdhury - On 26 July 2023 attended Community Language School Academy Syllabus Innovation. Wonderful work by the teachers at the weekend Community School held at Bardia Public School. Councillor Masood Chowdhury thanked the executive committee and teachers and expressed his best wishes.
6. Councillor Masood Chowdhury - On Friday 28 July attended the 26th annual South West Academy of Sports Graduation and Sports Awards ceremony at The Cube in Campbelltown, along with Mayor George Greiss, other Councillors and colleagues. It was a huge, well organised event with live entertainment.
7. Councillor Masood Chowdhury - On 31 July 2023 attended the Student Welcoming for Japanese Student Youth Delegation from Koshigaya, along with the Japanese delegate. The students have been welcomed by the Mayor George Greiss in the Civic Centre, which was also attended by other Councillors and colleagues.
8. Councillor Rey Manoto - On Thursday morning 20 July 2023, along with councillors Meg Oates, Warren Morrison, Riley Munro, John Chew and Director Scott Grant watched the South Korean National Women's soccer team train at Campbelltown Sports Stadium. Councillor Rey Manoto is closely following the FIFA World Cup and wishes the Australian Matilda's the best of luck.
9. Councillor Meg Oates - Represented Mayor George Greiss at the Ingleburn Knitting Club 10th Birthday. The small group started out 10 years ago and have grown in size so much they have moved to the Greg Percival Centre. The group of women meet to knit, crochet, pass on their skills and socialise. Party games were played and a great time was had by all.
10. Councillor Meg Oates - On 31 July 2023 attended the Koshigaya Delegation with the Mayoral reception. It has been 39 years since the Sister City arrangement was first signed. Councillor Meg Oates expressed her admiration for the host families who

accommodate the students for 10 days, showing them everything Campbelltown and Sydney has to offer and the Australian way of life.

11. Councillor Meg Oates – Last week attended Leumeah Public Schools Open Day to celebrate their 50th anniversary. Congratulations to the principal, acting principal, the teaching staff, support staff and the P&C association for being an inclusive school. For the 50 year celebration a mural of a tree was painted on the wall. An invitation was sent out for anyone with a connection to the school over the last 50 years to purchase a metallic leaf with their name engraved on it, and those leaves are now hanging on the mural on the wall representing how the tree is still growing and the school is still thriving.
12. Councillor Meg Oates reminded everyone that the Premier of NSW, Chris Minns, is coming to Menangle for breakfast on Thursday, and this is an opportunity raise local issues, to express their wants and concerns for Campbelltown and the region.
13. Councillor Warren Morrison – On Wednesday 19 July 2023 along with Mayor George Greiss, Councillor Oates, Councillor Chew and Councillor Munro attended the Campbelltown Arts Centre to bid farewell to the amazing team at the Art Centre Café. He thanked Rose and her staff and wished them all the best for the new business adventure and welcomed the new owners to the café.
14. Councillor Warren Morrison – On Wednesday 19 July 2023 along with Mayor George Greiss, Councillor Karen Hunt, Councillor Rey Manoto, Councillor Masood Chowdhury and Councillor Masud Khalil attended the New South Wales Pacific Awards hosted by the New South Wales Council of Pacific Communities. Congratulations to all participants, nominees and winners and to the chairperson Mal Fruen OAM for putting on another great event.
15. Councillor Warren Morrison – On Thursday morning 20 July 2023, along with councillors Meg Oates, Rey Manoto, Riley Munro, John Chew and director Scott Grant watched the Korean National Women's soccer team train at Campbelltown Sports Stadium. Congratulations to the staff for organising the supporters of the Korean team who were so proud to be watching their national team train. Councillor Morrison wished the Australian Matilda's the best for the FIFA World Cup.
16. Councillor Warren Morrison – On Friday 28 July attended the 26th annual South West Academy of Sports Graduation and Sports Awards ceremony at The Cube in Campbelltown, along with Mayor George Greiss, Councillor Karen Hunt, Councillor Rey Manoto, Councillor Masood Chowdhury and Councillor Masud Khalil. Congratulations to all nominees and winners. Special congratulations to Peter Campbell and Jerry Knight for receiving the Lifetime Achievement Awards for 20 years and more of service to the SWSAS Sports Academy.
17. Councillor Warren Morrison – On Friday 4 August 2023 represented the Mayor George Greiss at the Tourism Task Force Destination Southwest Sydney Macarthur tourism breakfast held at Gledswood Homestead and Winery. With the new airport just around the corner Councillor Morrison thanked Fazila Farhad from the task force for bringing local businesses together to create an avenue for them to consolidate ideas for tourism for the future.

18. Councillor Warren Morrison – On Saturday 6 August 2023 attended the Corporate Clash held at The Cube. This is a boxing event that raises money for cancer. John and Katie McDonald and their Board work endlessly hard to keep this event a sell-out. Everyone that attended and competed had a great night.
19. Councillor Masud Khalil- On Sunday 16 July 2023 attended the Australia Bangladesh Business Forum (ABBF) Gala Dinner. The gala dinner was attended by a long, impressive list of dignitaries, political, business, community leaders and representatives of Chambers of Commerce from across Sydney. Councillor Khalil congratulated Ratan Khan and Brian Laul for hosting the event. Over 300 business registered for this forum and 250 of these businesses were from the Campbelltown LGA.
20. Councillor Masud Khalil – On Wednesday 19 July 2023 along with Mayor George Greiss, Councillor Karen Hunt, Councillor Rey Manoto, Councillor Masood Chowdhury and Councillor Warren Morrison attended the New South Wales Pacific Awards hosted by the New South Wales Council of Pacific Communities. Councillor Khalil thanked Mal Fruen and acknowledged the work of the organisation in suicide prevention.
21. Councillor Masud Khalil – On Saturday 30 July 2023 attended Campbelltown Councils National Tree Day Planting at Milton Park, Macquarie Fields. Councillor Khalil went on to wish the Australian Matilda's the best of luck in the FIFA World Cup.
22. Councillor Matt Stellino – Attended the Animal Care Facility (ACF) Open Day. Councillor Stellino expressed his thanks to the staff and residents who attended the ACF open day, which was a huge success. The open day is a great way to involve the community to help solve the problem of overpopulation at the ACF.
23. Councillor Joshua Cotter – On Monday 17 July 2023 attended the 24 Hour Golf Day. Congratulations to Councillor Warren Morrison for organising this event.
24. Councillor Joshua Cotter – On 22 July 2023 attended the Youth Solutions Ball. The theme was denim and diamonds. A record \$76,000.00 was raised for Youth Solutions.
25. Councillor Joshua Cotter – On Wednesday 26 July 2023 attended the Silver Coin Project Charity Fun night. Various McDonald's restaurants in the Macarthur region participated donating money. \$6,000.00 was raised.
26. Councillor Joshua Cotter – Also attended the Claymore Community Centre on 26 July 2023 for the collaboration of Humanity Matters, Mission Australia, Big Yellow Umbrella and Trackside. The afternoon consisted of games of volleyball, Oztag and a barbeque. Councillor Cotter commended Council staff for collaborating with these organisations to put on this casual afternoon in our community which the young people absolutely loved.
27. Councillor Marion George – On Friday 4 August 2023 attended the Kids of Macarthur Health Foundation Women's Trust Annual Luncheon at Wests Leagues Club to raise funds for Campbelltown Hospital Paediatric Loan Pool. The funds raised go towards purchasing portable suction units which are used to clear children's airways after birth. Councillor George attended this luncheon with the Managing Director Lindy Deitz and the ladies of council. Thanks was given to Kids of Macarthur Health Foundation for the invitation and for the exceptional work they do.

28. Councillor John Chew – On Friday 21 July 2023 attended the Feast Day Mass at Mount Carmel Catholic College in Varroville. Councillor Chew extended his thanks for the invitation and the outpouring of faith and sharing.
29. Councillor Riley Munro – On Saturday 30 July 2023 attended Campbelltown City Council's National Tree Day Planting at Milton Park, Macquarie Fields. Thank you to staff and residents and Greening Australia who supported the event.

14. CONFIDENTIAL REPORTS FROM OFFICERS

Confidentiality Recommendation

Confidentiality Recommendation

1. That this Ordinary Meeting of Council be adjourned and reconvened as a meeting of the Confidential Committee for discussion of item 14.1 which is considered to be confidential in accordance with Section 10A(2) of the *Local Government Act 1993*, as indicated below:

Item 14.1 Lease Variation and Assignment - Council Property

Item 14.1 is confidential in accordance with Section 10A(2)(d)(i) of the *Local Government Act 1993* as the report refers to commercial information of a confidential nature that would, if disclosed prejudice the commercial position of the person who supplied it.

2. Council considers that discussion of the business in open meeting would be, on balance, contrary to the public interest.
-

The Ordinary Meeting of Council was adjourned at 8.25pm and reconvened as a meeting of the Confidential Committee at 8.26pm.

Recommendations of the Confidential Committee

14.1 Lease Variation and Assignment - Council Property

It was **Moved** Councillor Lound, **Seconded** Councillor Munro:

1. That Council accepts and notes the additional confidential information tabled.
2. That Council endorse the terms of a variation of the existing lease on Council premises on terms set out in this report.
2. That Council endorse that the varied lease is assigned a prospective purchaser giving consideration to the required parameters set out in the lease.
3. That all and any documentation associated with this transaction can be signed by the General by way of delegated authority under Section 377 of the *Local Government Act 1993*.

204/2023 The Motion on being Put was **CARRIED**.

It was **Moved** Councillor Munro, **Seconded** Councillor Stellino:

That the Council in accordance with Section 10 of the Local Government Act 1993, move to re-open the meeting to the public.

205/2023 The Motion on being Put was **CARRIED**.

At the conclusion of the meeting of the Confidential Committee the Open Council Meeting was reconvened at 8.34pm.

It was **Moved** Councillor Stellino, **Seconded** Councillor Lound:

That the reports of the Confidential Committee and the recommendations contained therein be adopted.

206/2023 The Motion on being Put was **CARRIED**.

There being no further business the meeting closed at 8.35pm.

Confirmed by Council on <<enter date>>

..... General Manager Chairperson

3.2 Minutes of the Extraordinary Meeting of Council held 5 September 2023

Officer's Recommendation

That the Minutes of the Extraordinary Meeting of Council held 5 September 2023, copies of which have been circulated to each Councillor, be taken as read and confirmed.

Report

That the Minutes of the Extraordinary Meeting of Council held 5 September 2023 are presented to Council for confirmation.

Attachments

1. Minutes of the Extraordinary Meeting of Council held 5 September 2023 (contained within this report)

CAMPBELLTOWN CITY COUNCIL

Minutes Summary

Extraordinary Council Meeting held at 6:30pm on Tuesday, 5 September 2023.

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| <u>2.</u> | <u>APOLOGIES/ LEAVE OF ABSENCE</u> | 2 |
| <u>3.</u> | <u>DECLARATIONS OF INTEREST</u> | 2 |
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| <u>5.</u> | <u>URGENT GENERAL BUSINESS</u> | 5 |

Minutes of the Extraordinary Meeting of the Campbelltown City Council held on 5 September 2023

Present

The Mayor, Councillor G Greiss
Councillor G Brticevic
Councillor J Chew
Councillor M Chivers
Councillor M Chowdhury
Councillor J Cotter
Councillor M George
Councillor K Hunt
Councillor M Khalil
Councillor D Lound
Councillor R Manoto
Councillor W Morrison
Councillor R Munro
Councillor M Oates
Councillor M Stellino

1. ACKNOWLEDGEMENT OF LAND

An Acknowledgement of Land was presented by the Chairperson Doctor Greiss.

Council Prayer

The Council Prayer was presented by the General Manager.

2. APOLOGIES/ LEAVE OF ABSENCE

Nil

3. DECLARATIONS OF INTEREST

Declarations of Interest were made in respect of the following items:

Pecuniary Interests

Nil

Non Pecuniary – Significant Interests

Nil

Non Pecuniary – Less than Significant Interests

Nil

Other Disclosures

Nil

4. REPORTS FROM OFFICERS

4.1 Election of Mayor

The General Manager conducted the election of the Mayor held at the Extraordinary meeting of Council on 5 September 2023.

Two written nominations were received for Mayor. One for Doctor George Greiss and one for Councillor Darcy Lound.

The nomination for Doctor George Greiss was seconded by Doctor John Chew, Councillor Warren Morrison, Councillor Marian George and Councillor Muhamad Khalil. Doctor George Greiss consented to his nomination in writing.

The nomination for Councillor Darcy Lound was seconded by Councillor Karen Hunt and Councillor Masood Chowdhury. Councillor Darcy Lound consented to his nomination in writing.

It was **Moved** Councillor Brticevic, **Seconded** Councillor Greiss:

That the election of the Mayor be conducted by open voting (show of hands).

207/2023 The Motion on being Put was **CARRIED**.

The General Manager advised that each Councillor was able to vote for only one candidate for the Office of Mayor.

The vote was administered in order of the receipt of nomination.

The General Manager requested that Councillors voting for Doctor George Greiss for the election of Mayor raise their hands.

The General Manager recorded 10 votes for Doctor George Greiss.

The General Manager declared a majority of Councillors voted for Doctor George Greiss and the General Manager declared Doctor George Greiss elected as Mayor for the term until September 2024.

Meeting note: Having being declared The Mayor, Councillor Greiss assumed the Chair.

Doctor George Greiss thanked all the councillors for their continued support and advised he will continue to work for the people of Campbelltown to the best of his ability.

Councillor Joshua Cotter congratulated Doctor George Greiss on being re-elected as the Mayor of Campbelltown and went on to present a speech as outgoing Deputy Mayor.

4.2 Election of Deputy Mayor

It was **Moved** Councillor Greiss, **Seconded** Councillor Stellino:

Two written nominations were received for Deputy Mayor. One for Councillor Muhamad Khalil and one for Councillor Karen Hunt.

The nomination for Councillor Muhamad Khalil was seconded by Doctor John Chew, Councillor Warren Morrison, Councillor Marian George and Doctor George Greiss. Councillor Muhamad Khalil consented to his nomination in writing.

The nomination for Councillor Karen Hunt was seconded by Councillor Darcy Lound and Councillor Masood Chowdhury. Councillor Karen Hunt consented to her nomination in writing.

It was **Moved** Councillor Greiss, **Seconded** Councillor Stellino:

That the election of the Deputy Mayor be conducted by open voting (show of hands).

208/2023 The Motion on being Put was **CARRIED**.

The General Manager advised that each Councillor was able to vote for only one candidate for the Office of Deputy Mayor.

The vote was administered in order of the receipt of nomination.

The General Manager requested that Councillors voting for Councillor Muhamad Khalil for the election of Deputy Mayor raise their hands.

The General Manager recorded 8 votes for Councillor Muhamad Khalil.

The General Manager declared a majority of Councillors voted for Councillor Muhamad Khalil and the General Manager declared Councillor Muhamad Khalil elected as Deputy Mayor for the term until September 2024

5. URGENT GENERAL BUSINESS

6. PRESENTATIONS

1. Councillor Joshua Cotter as outgoing Deputy Mayor, congratulated the Mayor on re-election and expressed his gratitude at the opportunity to serve as Deputy Mayor of Campbelltown for the past year. It has been an honour to serve as Deputy Mayor, he lives and breathes Campbelltown, it's who he is, he was born and bred in Campbelltown and still lives here today with his wife and children. After 15 years of working in the community services space here in Campbelltown, being able to continue his work with this title has been a great blessing. He and his wife have met many wonderful people over the last year and he thanked everyone for their support for him in this position and hopes he made everyone proud.
Councillor Cotter did things a little differently as Deputy Mayor, he endeavoured to break down the suit and tie, some of his fondest memories were with him in shorts, T-shirt and a hat sitting with the people and young people having a laugh and a chat, and really listening to their challenges, struggles and concerns, all while they didn't know he was Deputy Mayor till sometime later. He was just Josh to them, someone who was there to listen and to help. Councillor Cotter would then seek to action something by contacting council staff. Councillor Cotter thanked the Mayor, General Manager and all the directors for their support. Councillor Cotter went on to say as Councillors this is what we are elected to do, we are here to help our people. We may not always get the desired result but it is the effort that matters. We are not some special breed of human, we are just community members like everybody else. The people put us in this privileged position and we should act with humility and work every day to represent the people of Campbelltown.
Councillor Cotter thanked his and his wife's parents for their support and especially thanked his wife Jess, she is the reason he is able to do what he does. Jess not only takes care of their home life but works full time as a social worker and manages to undertake all the community work they do, right by his side and that is something he is extremely proud of. Councillor Cotter thanked the Campbelltown community and all the Councillors, and he looks forward to continuing to work hard for this city.
2. Councillor Karen Hunt congratulated the Mayor Doctor George Greiss on re-election and congratulated Councillor Muhamad Khalil on being elected Deputy Mayor. Councillor Karen Hunt advised we are in good hands and will continue to be in good hands forging forward while doing what we can for our community. The community can trust in the Mayor, Deputy Mayor and all the councillors to have their wants and needs in hearts and do their best to service the community.
3. Councillor Joshua Cotter congratulated the Mayor Doctor George Greiss on re-election and congratulated Councillor Muhamad Khalil on being elected Deputy Mayor. Over the past few years Councillor Warren Morrison and himself have had the pleasure of serving in this position, a position that requires integrity, patience and humility, councillors don't represent a minority, they represent all of Campbelltown and that is what is expected of them. Councillor Khalil, we are giving you the privilege of standing in this position and he wished him all the best and hopes he follows the path of Councillor Warren Morrison and himself as they will both be there to help when needed. This position truly is a privilege, congratulations.

4. Councillor Warren Morrison congratulated Mayor Doctor George Greiss on re-election, he is doing a great job. We have a great council here. Congratulations to Councillor Muhamad Khalil on being elected Deputy Mayor, it is a privilege to support the Mayor and have the opportunity to do great things in the area. Councillor Khalil is well respected in the community and Councillor Morrison is sure he will do a great job and offered his support over the year ahead. Councillor Morrison thanked the outgoing Deputy Mayor, Councillor Joshua Cotter for his commitment as deputy mayor, he did a great job, especially with the youth in our community
5. Councillor Masood Chowdhury congratulated the Mayor Doctor George Greiss on re-election and congratulated Councillor Muhamad Khalil on being elected Deputy Mayor.
6. Councillor Meg Oates congratulated the Mayor Doctor George Greiss on re-election and looks forward to reading his Mayoral Minutes and inner thoughts for the future direction of this city. Councillor Oates thanked the previous Deputy Mayors, they have done a great job.
7. Councillor Darcy Lound congratulated the Mayor Doctor George Greiss on re-election, he has done a wonderful job over the past 18 months. Councillor Lound and Councillor Hunt's challenge for Mayor and Deputy Mayor were not a blight against the Mayor Doctor George Greiss or Deputy Mayor Councillor Joshua Cotter's work, it was just to ensure Labor presented an option in the chamber. Councillor Darcy Lound recognised the challenges for the Mayor over the last 18 months and also recognised he has lead the way and taken Campbelltown forward. Councillor Lound commented on the implementation of the Advisory Committees which he believes are a great initiative, the Mayoral minutes have been fantastic, with implementation of what the city needs and where we need to go. Councillor Lound compliment the Mayor on doing a fantastic job and is looking forward to working with him. Councillor Lound thanked outgoing Deputy Mayor Councillor Joshua Cotter for an outstanding job as deputy mayor and acknowledge his charity work. Councillor Lound congratulated Councillor Muhamad Khalil on being elected Deputy Mayor and believes together with the Mayor Doctor George Greiss you will do a great job.
8. Councillor Muhamad Khalil thanked the Councillors for believing in him and voting for him. Councillor Khalil expressed his gratitude at being given the opportunity to serve this community. He acknowledged the traditional owners of this land and the respected Aboriginal elders of the Campbelltown LGA. Two years ago he formed a group to represent the people at the local election. People trusted him, he was elected and then today he was elected Deputy Mayor. It is a privilege and an honour. It is a responsibility and he is committed to working diligently and make his supporters proud. He promises to work tirelessly.
Councillor Khalil acknowledged previous Deputy Mayor Warren Morrison, a genuinely humble and friendly human, he has taught him how to act and work for the betterment of mankind. Councillor Morrisons efforts against Cancer has ensured Cancer Patients are not alone. We stand with them and will not let them fight alone. Councillor Joshua Cotter is inspiring, and will bring positive change in the community. Councillor Khalil learnt from them every day and will put his heart and soul into representing the community. He will always make himself available to listen the community and ensure their voice is heard. Thank you to his wife and family. Their sacrifice, inspiration, constructive criticism, unconditional love and support gives him strength.

- Councillor Khalil thanked the Mayor Doctor George Greiss and advised it is a privilege to work with him. He learning from all his colleagues and looks forward to working together towards their common goal, Campbelltown.
9. Councillor George Brticevic congratulated the Mayor, Doctor George Greiss on re-election. Councillor George Brticevic noted that The Mayor Doctor George Greiss last term supported the councillors and unified council, and it has been said that he runs a good council, a transparent council. He has done an outstanding job. The Mayoral Minutes are a highlight, where your framework and policy are taking council forward, are excellent. Councillor Brticevic thanked the Mayor for his support when Councillor Brticevic was Mayor. Councillor Brticevic thanked Councillor Warren Morrison advising has done an outstanding job. He also thanked Councillor Joshua Cotter. Councillor Brticevic Congratulated Councillor Muhamad Khalil on becoming not only Deputy Mayor but our first Bangladeshi Deputy Mayor. Councillor Brticevic congratulated the Mayor again and advised he was looking forward to working with him in the coming 12 months.
10. Mayor Doctor George Greiss thanked all councillors who voted for him and placing their trust with him. He looks forward to working together. Thank you to the staff, General Manager and the directors for their support and who work hard to make sure we can deliver for the community. Thank you to Councillor Warren Morrison for his support and who works continually hard for the community. Mayor Doctor George Greiss thanked outgoing Deputy Mayor Councillor Joshua Cotter for his efforts, he did extremely well in the position of Deputy Mayor. Mayor Doctor George Greiss congratulated Councillor Muhamad Khalil for being the first Bangladeshi Deputy Mayor to be elected.

There being no further business the meeting closed at 7.10pm.

Confirmed by Council on <<enter date>>

..... General Manager Chairperson

4. STATEMENT OF ETHICAL OBLIGATIONS AND DECLARATIONS OF INTEREST

Statement of Ethical Obligations

Statement of Ethical Obligations In accordance with section 233A of the Local Government Act 1993, the Mayor and Councillors are bound by the Oath or Affirmation of Office made at the start of the Council term to undertake their civic duties in the best interests of the people of the City of Campbelltown and the Campbelltown City Council and to faithfully and impartially carry out the functions, powers, authorities and discretions vested in them under the Local Government Act 1993 or any other Act, to the best of their ability and judgement.

Declarations of Interest

Pecuniary Interests

Non Pecuniary – Significant Interests

Non Pecuniary – Less than Significant Interests

Other Disclosures

5. MAYORAL MINUTE

5.1 Acknowledging the Contributions of Our Outgoing Deputy Mayor

Recommendation

That the information be noted.

I would like to take this opportunity to acknowledge the contributions of Councillor Josh Cotter who has devotedly filled the role of Deputy Mayor since November 2022.

Cr Cotter has been a passionate advocate for his community, and gave the role his all with his grassroots style of community engagement and advocacy.

It was not uncommon to see him at events with his family, genuinely connecting with those in our community. Whether it was at our youth forums, where we would actively engage with our young people and services about what was important to them, or at our community events where he brought his own brand of fun and dynamism.

It goes without saying that Cr Cotter is a committed Councillor who took on his role as Deputy Mayor with unwavering commitment. He represented me at a range of events, including the Police Officer of the Year Awards, school graduations and a diverse of community events and celebrations during his tenure.

He chairs our Youth Committee and continues to put forward and support a range of initiatives that focus on the current and future needs of young people in Campbelltown.

Josh is a well-respected leader in our community, committing his time to a range of local groups and causes, and getting behind charities and volunteer organisations to lend his support.

I would like to thank him for fulfilling the role of Deputy Mayor with such energy and commitment, and for always putting our community first.

I look forward to continuing to work closely with him over the next 12 months and know that he will continue to represent Campbelltown as passionately as ever.

Attachments

Nil

5.2 Congratulations to Our New Deputy Mayor

Recommendation

That the information be noted.

I would like to take this opportunity to congratulate Councillor Masud Khalil on his election as Deputy Mayor for the remainder of the current Council term.

Cr Khalil was first elected in 2021, and since that time has passionately demonstrated his commitment to the community. He is well respected among the Campbelltown community and actively engages in a range of activities, programs and events.

Having called the Campbelltown region home for almost 7 years, he is raising his family here, while also contributing to our city through his involvement in a range of community groups.

His commitment to the celebration of diversity is evident through his role as Chair of Campbelltown's Multicultural Committee and his active participation in the events, programs and festivals in our city that celebrate our diverse multicultural community.

Cr Khalil was instrumental in our recent program of events to celebrate Ramadan and is passionate about ensuring we continue to deliver on a diverse program of events that celebrate all that is great about our city.

As the first Deputy Mayor of Bangladeshi descent, he proudly wears his home country on his sleeve while also being strongly committed to his adopted home, and representing the entire Campbelltown community with pride.

I know he will fulfil the role of Deputy Mayor with commitment and professionalism and I look forward to his contributions to Campbelltown over the next 12 months.

Attachments

Nil

6. PETITIONS

7. CORRESPONDENCE

Nil

8. REPORTS FROM OFFICERS

8.1 Ingleburn CBD Planning Proposal - Post Exhibition Report

Reporting Officer

Executive Manager Urban Centres
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|-----------------------|--------------------------------------|
| 4 Economic Prosperity | 4.2.2 Attract investment to the area |

Delivery Program

| Principal Activity |
|---|
| 2.1.1.3 Deliver effective land use planning to ensure community needs are met |

Officer's Recommendation

1. That Council endorse the Ingleburn CBD Planning Proposal at attachment 5 to amend the Campbelltown Local Environmental Plan 2015 (CLEP 2015) to implement part of the Ingleburn Precinct Plan in the Glenfield to Macarthur Urban Renewal Corridor Strategy.
2. That Council forward the Planning proposal to the Minister for Planning and Public Spaces for plan making and finalisation.
3. That Council adopt the Ingleburn CBD Development Control Plan (DCP) at attachment 4 with the commencement date being the date the Ingleburn CBD Planning Proposal is finalised and the amendment to the CLEP 2015 made.
4. That Council notify the decision to adopt the DCP within 28 days of the date of this meeting.
5. That all those who made a submission during the public exhibition, and all owners of land within the precinct, be notified of Council's decision.

Purpose

The purpose of this report is:

- To advise Council of the outcome of the public exhibition of the Ingleburn CBD Planning Proposal (PP) and the draft Ingleburn CBD Development Control Plan (the draft DCP) in accordance with the Council resolution of 3 August 2021 and the Gateway Determination.
- Seek Council endorsement of the revised PP (attachment 5) and agreement to request the NSW Minister for Planning and Public Spaces (the Minister) and/or his delegates to make the amendment to the Campbelltown Local Environmental Plan 2015 (CLEP 2015).
- Seek Council adoption of the revised Ingleburn CBD Development Control Plan (attachment 4)

Property Description: Ingleburn CBD

Applicant: Campbelltown City Council

Owners: Multiple land owners

Executive Summary

- On 21 August 2021, Council considered a report on the PP and the draft DCP and resolved to seek a Gateway Determination to enable their progression including public exhibition of the PP and the draft DCP.
- On 19 August 2021, the draft DCP was submitted to Campbelltown Design Excellence Panel (CDEP) for their review. The advice of the CDEP was considered post public exhibition, and the draft DCP has been amended to address matters raised by the CDEP.
- On October 2022 a Gateway Determination was requested from the Department of Planning and Environment. The Gateway Determination was issued on 23 November 2022 and allowed Council to publically exhibit the PP, the draft DCP and associated documentation and included a deadline of 22 December 2023 for the finalisation of the PP and the making of the amendment to the CLEP 2015.
- The letter from the Department of Planning and Environment (DPE) that accompanied the Gateway Determination required that Council submit the request for the making of the plan, no later than 27 October 2023.
- The PP, draft DCP and associated studies were publically exhibited from 15 December, 2022 to 3 March, 2023.
- In response to public exhibition 26 submissions were received.
- Flooding is a constraint within Ingleburn CBD. Submissions from the State Emergency Services (SES) and the Environment and Heritage Group (EHG) of DPE raised concerns in this regard.
- Council undertook extensive consultation with SES and EHG, in the form of a series of online workshops with the attendance of staff from SES, EHG, a flood engineering specialist and staff from the DPE's Regional Team.

- Extensive flood modelling to address the requests by SES and EHG was undertaken, leading to the revision of the PP and the draft DCP's flood section.
- The revised PP is now able to be considered by Council. It is recommended that the revised PP be sent to the Minister for Planning and Public Spaces (the Minister) to make the amendment to the CLEP 2015 and that the revised draft DCP be adopted.

Background

There is a long history of planning activities for Ingleburn CBD which have been detailed in previous reports to Council.

In December 2017, the NSW Government released the final Corridor Strategy which included precinct plans for areas around the railway stations of Macquarie Fields, Ingleburn, Minto, Leumeah, Campbelltown and Macarthur.

In 2018, Council started the planning proposal process for the partial implementation of the Ingleburn Precinct Plan, and in April 2019 Council endorsed the Ingleburn CBD Planning Proposal and sought Gateway Determination from the Department.

A Gateway Determination was issued on 9 March 2020 which instructed Council to undertake a number of studies to support the progression of the PP. Council was given 12 months to complete the studies and public exhibition requirements

However, due to constraints arising from the COVID epidemic, Council was not able to meet the 12 month deadline imposed by the Department for the finalisation of the plan. A request from Council for extension to the 12 month deadline was not supported by the Department.

A revised planning proposal for Ingleburn CBD was submitted to Council on 3 August 2021, and after the completion of all required studies and a draft DCP for Ingleburn CBD, the Department on 23 October 2022 issued a Gateway Determination, which enabled the public exhibition of the PP and the draft DCP. This report presents to Council the outcome of the public exhibition process and subsequent engagement with government agencies.

Report

The Planning Proposal

The PP as publicly exhibited sought to amend the maps and clauses of CLEP 2015. The map changes proposed included:

- Rezoning parts of the Ingleburn CBD to a mix of MU1 Mixed Use, R4 High Density Residential and RE1 Public Recreation.
- Increasing maximum building heights for the proposed R4 zoned part of the precinct to 26 m and for the proposed MU1 zoned part of the precinct to 28 m.
- Amending the floor space ratio (FSR) map to provide an FSR of 2.7:1

The clauses of the CLEP 2015 were proposed to be amended to:

- Detail the differential floor space ratios in the MU1 Mixed Use (MU1) zone to allocate 60-80 per cent of the FSR for residential development and the balance to commercial development.
- Restrict development prior to the amendment of the Campbelltown Local Infrastructure Contributions Plan.
- Provide minimum lot sizes for high rise development to require lot consolidation.
- Require replacement car parking as part of a future mixed use development of land near the centre of the precinct, currently owned by Council, to replace parking lost through public domain improvements and new public open space.

Public Consultation

The PP, draft DCP and associated studies were publically exhibited from 15 December 2022 to 3 March 2023.

Land owners located within the Ingleburn CBD Precinct and within 100 m from it, were notified of the public exhibition in accordance with Council's Community Participation Plan.

Exhibition materials were made available on Council's website and the NSW Planning Portal website. Hard copies were made available at Council's Administration Centre and Greg Percival Library at Ingleburn.

Seven public authorities were also notified in writing of the public exhibition in accordance with the conditions of the Gateway Determination.

Council Staff conducted 2 drop-in sessions at Greg Percival Library in Ingleburn (on Saturday, 4 February 2023 and Wednesday, 8 February 2023). Each session went for 2 hours. As a result of the interaction with Ingleburn residents during those sessions, it was identified that there was a need to extend the public exhibition for another 2 weeks (resulting the public exhibition finishing on 3 March 2023), to provide the residents with additional time to make a submission.

In response to the public exhibition, 26 submissions were received as follows:

- A detailed submission from the Ingleburn Business Chamber (IBC) which supported the increased densities, but also raised a number of concerns.
- A detailed submission from The Hon. Anoulack Chanthivong, MP, Member for Macquarie Fields, (now also Minister for Better Regulation and Fair Trading, Minister for Industry and Trade, Minister for Innovation, Science and Technology, Minister for Building, and Minister for Corrections) which objected to the increased densities.
- Nineteen submissions from residents/landowners/other entities as follows:
 - 7 submissions from residents in support of the increased densities
 - 8 submissions expressing concerns (5 of these were form letters)

- 2 submissions raising various issues
- One detailed submission on behalf of one of the landowners relating mainly to the redevelopment of their potentially isolated allotment.
- Six submissions from the following state agencies
 - State Emergency Service (SES)
 - Environment and Heritage Group (EHG) – Department of Planning and Environment
 - South Western Sydney Local Health District (SWSLHD)
 - Transport for NSW (TNSW)
 - Sydney Water
 - Water NSW

NSW Police did not make a submission, despite multiple follow-up requests by staff.

Summaries of all submissions received with officer's comments and recommended actions are detailed in attachments 1, 2 and 3 to this report.

The key issues raised are discussed below:

Key Issue 1: The lack of detail on the Iconic Building site within the Ingleburn CBD

The IBC Submission raised concerns in relation to the lack of details within the public exhibition documentation in relation to the proposed iconic building.

Comments/discussion

On August 3, 2021, Council approved the PP for Public exhibition and made the following resolution:

A further report be presented to Council outlining options for a design excellence process for the development of the future car park site for a mixed-use building and a public park. This report is to consider the appropriateness of this site for a possible iconic building.

It is intended that the above resolution be acted upon after the amendment to the CLEP 2015 is made. Delaying action on this matter will grant a level of certainty before committing resources and commencing further testing for this site.

The above exercise can be undertaken in the future, and the DCP can then be amended if necessary to include requirements relating to the Iconic building. This process would include community consultation in accordance with Council's Community Participation Plan and subject to the legislative requirements for amending a DCP under the *Environmental Planning and Assessment Act 1979* (EP&A Act).

Recommended Action to address Issue 1

Remove the reference to the iconic building from the draft DCP.

Key Issue 2: The Proposed Qualifying Site Area of 2000 m² for residential flat buildings is considered too large

Nine submissions raised concerns in relation to the proposed 2,000 m² minimum qualifying lot size area for the construction of residential flat buildings within the R4 – High Density Residential zone. Individual submissions have noted that in order to achieve the required minimum lot size they will need to amalgamate with 4 adjoining landowners which would be difficult to achieve.

One submission noted that early discussions with adjoining landowners proved to be difficult as there appeared to be no interest for the amalgamation of individual lots.

Comments/discussion

The proposed qualifying site area of 2000 m² was introduced after detailed analysis of all individual lots within the Ingleburn CBD. Detailed hypothetical amalgamation scenarios of all the individual lots within the Ingleburn CBD were investigated. An example of the work that was undertaken is shown below, demonstrating some scenarios of allotment amalgamations.

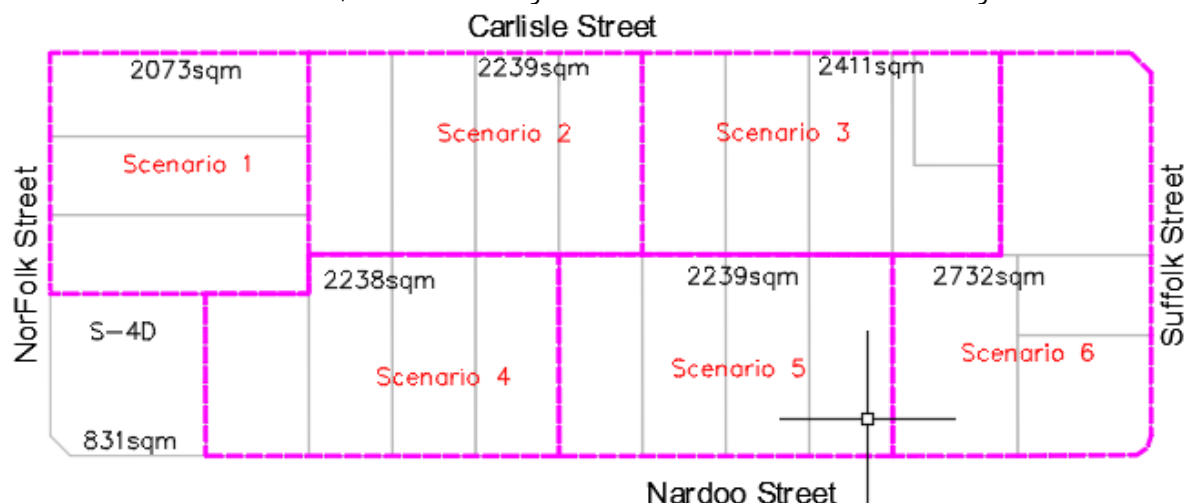


Figure 1: Previous Amalgamation Scenario

As seen in the plan above Figure 1, amalgamating 4 lots will result in site areas well above the required 2000 m². The proposed area of 2000 m² was selected for 2 main reasons:

1. It is achievable where 4 lots are amalgamated;
2. It is considered an appropriate size for high rise flat buildings as it would enable better design outcomes. A site of this size would accommodate various design layouts such as, courtyards and/or L-shaped layouts, which would maximise solar access, natural ventilation, and deep soil planting and communal open space at ground floor level.

The submissions raised concern with the number of lots that would need to be amalgamated to achieve the required 2000 m². In most instances, at least 4 lots would need to be amalgamated to achieve this proposed outcome as shown on Figure 1 above.

A further analysis in relation to the outcome of amalgamating 3 sites instead of 4 sites was undertaken and is shown below:

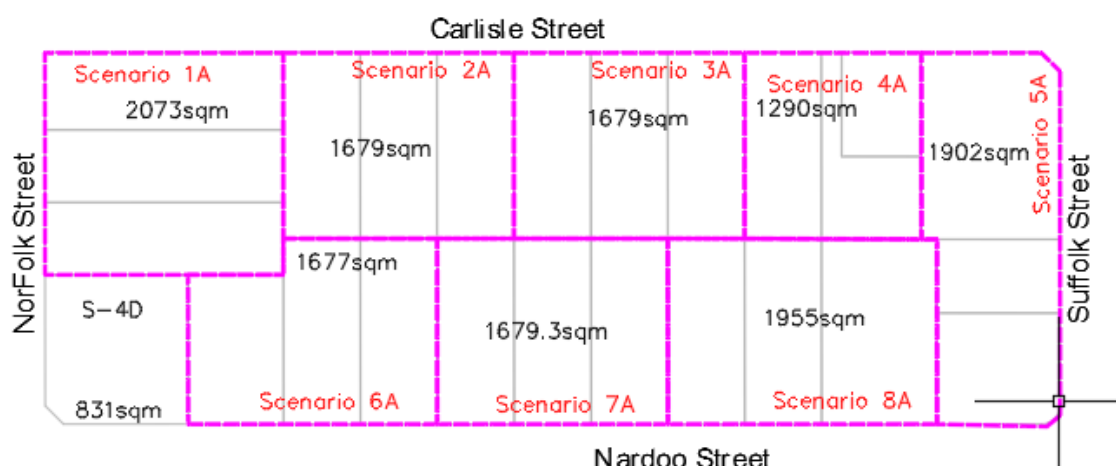


Figure 2: Revised Amalgamation Scenario

This analysis was undertaken broadly across the precinct however only the land bounded by Carlisle, Suffolk, Nardoo and Norfolk Street is shown in Figure 1 and 2 as a sample of the analysis undertaken.

By reducing the number of lots that needed to be amalgamated to 3 lots instead of 4, as shown Figure 2 above, the following is noted:

- Eight large lots would potentially be created with sizes ranging from about 1670 m² to just over 2000 m²
- In some instances, amalgamating 3 lots would result in small sites (1,290 m²) that would not be suitable for residential flat buildings
- Amalgamating 3 lots, in some instances would result in site areas that are just marginally below the originally proposed site area of 2000 m²
- Four of these lots are about 1700 m², which is still considered relatively small for flat buildings of 8 storeys and above.

If Council support the reduction in the qualifying site area from 2,000 m² to 1,800 m², this would potentially increase the possibility of redevelopment by 25 per cent (i.e. 2 additional sites from the 8 sites created), without impacting on the residential amenity and design of residential flat buildings within the Ingleburn CBD.

Recommended Action to address Key Issue 2

Given the above, it is recommended that the qualifying site area for residential flat buildings in the R4 zone be reduced from 2000 m² to 1,800 m².

Key Issue 3: Isolated lots and proposed qualifying site area

The submission from the IBC and from some land owners raised concern with development requirements for 'isolated lots'. The requirements need to be reviewed having regards to the 'planning principles' set out by the NSW Land and environment Court.

The submission from IBC stated:

Allotment requirements need to outline criteria to be considered in certain circumstances where it may not be possible to consolidate sites. It is recommended that

the planning principles established by the NSW Land and Environment Court be adopted within the DCP to provide guidance on when and how these sites would be considered.

One landowner/resident within the Ingleburn CBD prepared a detailed submission regarding their allotment being isolated and not meeting the proposed minimum qualifying site area to enable the redevelopment of the site.

Comments/discussion

The NSW Land and Environment Court have established 'planning principles' describing the desired outcome, and the matters to consider, in relation to the potential isolation of sites as a result of proposed redevelopment of adjacent sites. These principles were set out in the following cases:

- Melissa Grech v Auburn Council [2004] NSWLEC 40 at 51) - Isolation of site by redevelopment of adjacent site(s) – general
- (Cornerstone Property Group Pty Ltd v - Warringah Council [2004] NSWLEC 189 at 31-34) - Isolation of site by redevelopment of adjacent site(s) – where intensification of development is anticipated
- Karavellas v Sutherland Shire Council [2004] NSWLEC 251 at 17-19) - Isolation of site by redevelopment of adjacent site(s) – role of Court in assessing consolidation negotiations

In establishing the 'planning principles' the court responded to the following main questions:

Is amalgamation of the site subject to the development application feasible?

Can orderly and economic use and development of the separate sites be achieved if amalgamation is not feasible?

The findings by the Court stated:

Firstly, where a property will be isolated by a proposed development and that property cannot satisfy the minimum lot size requirements then negotiations between the owners of the property should commence at an early stage and prior to the lodgement of the development application.

Secondly, and where no satisfactory result is achieved from the negotiations, the development application should include details of the negotiations between the owners of the properties. These details should include offers to the owner of the isolated property. A reasonable offer, for the purposes of determining the development application and addressing the planning implications of an isolated lot, is to be based on at least one recent independent valuation and may include other reasonable expenses likely to be incurred by the owner of the isolated property in the sale of the property.

Thirdly, the level of negotiation and any offers made for the isolated site are matters that can be given weight in the consideration of the development application. The amount of weight will depend on the level of negotiation, whether any offers are deemed reasonable or unreasonable, any relevant planning requirements and the assessment provisions of the *Environmental Planning and Assessment Act 1979*.

The key principle is whether both sites can achieve a development that is consistent with the planning controls. If variations to the planning controls would be required, such as noncompliance with a minimum allotment size, will both sites be able to achieve a development of appropriate urban form and with acceptable level of amenity.

To assist in this assessment, an envelope for the isolated site may be prepared which indicates height, setbacks, resultant site coverage (both building and basement). This should be schematic but of sufficient detail to understand the relationship between the subject application and the isolated site and the likely impacts the developments will have on each other, particularly solar access and privacy impacts for residential development and the traffic impacts of separate driveways if the development is on a main road.

The subject application may need to be amended, such as by a further setback than the minimum in the planning controls, or the development potential of both sites reduced to enable reasonable development of the isolated site to occur while maintaining the amenity of both developments.'

The above planning principles have been used to inform the development controls within the draft DCP for 'isolated lots'.

Recommended Action to address Key Issue 3

It is recommended that additional Sections 17.4.1.1 and 17.5.6 Site Consolidation and Development of Isolated Allotments be included in the draft DCP as part of:

- section 17.4 Residential Flat Buildings in the high density Residential Precinct; and
- section 17.5 Development in Mixed Use Precinct.

These additional sections are proposed to be based on the planning principles developed by the NSW Land & Environment Court discussed above. The sections are proposed to read:

Site Consolidation and Development Isolated Allotments

- a) Development shall not result in an isolated allotment adjoining the development site.
- b) Council will require appropriate documentary evidence to demonstrate that a genuine and reasonable attempt has been made to purchase an isolated site based on a fair market value.
- c) At least one recent independent valuation is to be submitted as part of that evidence and is to account for reasonable expenses likely to be incurred by the owner of the isolated site in the sale of the property.
- d) Where amalgamation of the isolated site is not feasible, applicants will be required to demonstrate that an orderly and economic use and development of the separate sites can be achieved.
- e) For the isolated sites, the Applicant shall prepare the following and submit them to Council as part of the application:

- i. a building envelope for the isolated site, indicating height, setbacks, resultant site coverage (building and basement), deep soil planting with sufficient information to understand the relationship between the application and the isolated site.
 - ii. The likely impacts the developments will have on each other, such as solar access, visual and acoustic privacy and the impact of development of the isolated site on the streetscape must also be addressed.
- f) The development of existing isolated sites is not to detract from the character of the streetscape and is to achieve a satisfactory level of amenity including solar access, visual and acoustic privacy.
- g) Development of existing isolated sites may not achieve the maximum potential, particularly height and floor space ratio, and will be assessed on merit.

Key Issue 4: Destruction of village feel

Concern was expressed that the PP would allow an increase in maximum building height from 15 m to 28 m, an extra 3,500 dwellings and a population increase of more than 7000 residents. There was concern that this have a negative effect on the existing village character of the Ingleburn town centre. Further, concern was raised that the requirement of an extra 5 signalised intersections to accommodate high-density development is not conducive to maintaining the village feel of Ingleburn town centre.

Comments/discussion

The PP aims to increase the building height from 5 storeys to 8 storeys for the majority of the areas subject to the PP, with the goal of accommodating approximately 3,250 dwellings within the Ingleburn CBD. This estimated dwelling figure takes into account the current land capacity, as well as strata development, existing land uses, and potential lot amalgamation. It is important to note that the 3,250 dwelling estimate is not a representation of the 'net increase' of dwellings within the Ingleburn CBD, but rather is an estimate of the overall redevelopment capacity of Ingleburn CBD.

Currently, the population of Ingleburn, which includes the whole suburb, stands at approximately 15,500 people. It is predicted that the population will grow to about 19,000 people by 2041, with an additional 3,500 people over the next two decades (id). It is worth noting that the realisation of the predicted population growth as a result of the proposed increased building height may also take 2 to 3 decades.

In December 2017, the State Government released the Glenfield to Macarthur Urban Renewal Corridor Strategy, which aimed to increase residential densities around the Campbelltown Local Government Area (LGA) railway corridors to address the ongoing shortage of housing in Sydney's Metropolitan areas. As part of the Glenfield to Macarthur Urban Renewal Corridor Strategy, a Precinct Plan was developed for Ingleburn, which included a building height map of 7+ storeys for areas on both sides of the Ingleburn Railway Station. The Precinct Plans were further supported by Ministerial Direction No. 1.9, which aimed to ensure that future planning proposals in Ingleburn are consistent with the released Ingleburn Precinct Plan.

As a result of the Precinct Plans released by the Department, developers and landowners started approaching Council for "spot rezoning" requests. These requests were on both sides of the railway line with potential building heights well above the proposed 8 storeys under this PP.

In the past, Council undertook extensive community consultation with Ingleburn residents and business owners. The main issues raised were around the ongoing closure of businesses, increased vacancy rates for retail/commercial premises and the deteriorating feeling of the Ingleburn CBD. Comments such as it being dead and lacking pedestrian traffic were also mentioned.

The workshops generated a widespread consensus that Ingleburn CBD requires a greater influx of people to bolster businesses and revive the vibrancy of the area. As a response, the PP for Ingleburn CBD endeavours to enhance the population of the CBD while preserving its characteristic urban village ambience.

The population of the LGA is predicted to keep growing, and the Ingleburn suburb as a whole will accommodate more people. A traffic study has identified a need to signalise five intersections. The future upgrade of those intersections will facilitate safe and efficient traffic movements in and out of the Ingleburn CBD.

Additionally, the proposed park and the revitalisation of the CBD will ensure that the urban village feel will be maintained.

Recommended Action to address Key Issue 4

Revise the PP to clarify that the 3,250 additional dwellings is a prediction on the redevelopment of the subject precinct to its maximum potential, and not the net increase as a result of the PP.

Key Issue 5: Supporting Infrastructure (Hon Anoulack Chanthivong, MP)

Lack of committed funding for the supporting infrastructure and frontline services required to support the growing population. It is imperative the community knows how Council intends to fund flood mitigation works and a multi-deck car park. Council has previously entertained the idea of a levy on ratepayers when the Ingleburn CBD Planning Proposal was first proposed.

Comments/discussion

There is no plan to levy ratepayers for flood mitigation works or a multi-deck car park.

The Campbelltown Local Infrastructure Contributions Plan 2018 (CLICP) is proposed to be amended to include the necessary infrastructure to support the future population of Ingleburn CBD. The revised CLICP will be reported to Council this year and publicly exhibited for feedback. If adopted, development contributions will be collected from newly proposed development to fund the intersection upgrades and park embellishment.

The multi-deck car parking can be delivered through a combination of mechanisms including:

1. A potential amendment to the Contributions Plan for Public Car parking Facilities in Campbelltown and Ingleburn business centres
2. A potential amendment to the CLICP

3. Voluntary Planning Agreements where development occurs on sites that cannot provide their own car parking
4. Paid parking
5. Public/private partnerships/ventures

Council will continue to apply for grants to fund the flood mitigation infrastructure that is necessary to reduce flooding within the Ingleburn CBD. The PP has been adjusted so that it can proceed without having to wait until the drainage works are undertaken. Should the drainage works be funded and completed in the future then there will be an opportunity to revisit the planning controls in Ingleburn CBD at that time.

Recommended Action to address Key Issue 5

No action required for this PP. Council will continue to apply for grants from State and Federal governments as they become accessible to implement the drainage work in the Ingleburn CBD.

Key Issue 6: Provision of car parking

There will be no net gain in car parking spaces under this PP, despite intentions to increase dwellings by 3500 and the population by more than 7000 residents.

Comments/discussion

Over time, sites within the Ingleburn CBD will be developed, and each new development will be obligated to provide adequate on-site parking for use by its future occupants. The Traffic and Parking Study undertaken included a full survey of on street car parking and council car parks. This study supports the proposed parking provision in the multi-deck car park.

Recommended Action to address Key Issue 6

No further action is required.

Key Issue 7: The cost of flood mitigation work

Since 2018, Council's iterations of this Planning Proposal for the Ingleburn CBD have identified the need for significant flood mitigation works. Nearly 4 years later, the community is no closer to identifying a funding mechanism to finance the work needed to mitigate the flooding issue. In August 2021, Council estimated a \$20 m cost of flood mitigation works, which did not include the relocation of utility services (as per item 8.5 of the 3 August 2021 Ordinary Council Meeting).

However, the Bow Bowling Bunbury Curran Creek Strategic Floodplain Risk Management Study and Plan - Ingleburn CBD (Summary) that accompanies the current Planning Proposal, identifies a cost of \$13.4 m.

Is the floodplain study up-to-date and does it reflect the true cost of the works required?

Comments/discussion

Council conducted a flood study for the Bow Bowling Creek that included information relevant to the Ingleburn Planning Proposal. Council has been working to address the flooding problem in Ingleburn CBD for several years and recently completed a detailed engineering design study,

which identified the necessary flood infrastructure to mitigate flooding within the CBD. The study was partially funded by a grant from the State Government.

The previous figures of \$13.4 m and \$20 m were estimates at the time. In October 2022, Council engaged Royal Haskoning, and an accurate estimate for the costing of the drainage mitigation work was undertaken and was found to be \$28,498,021. While there are no funds currently available to undertake the work, the study's preparation will enable the Council to apply for grants from State and Federal funds.

Recommended Action to address Key Issue 7

The PP has been revised in consultation with SES and EHG so that it can progress without the required works having been completed. Council will continue to submit grant applications to fund the required drainage work in Ingleburn.

Issues raised by State Agency Submissions

Council received 6 submissions from the following state agencies:

1. State Emergency Service(SES)
2. Environment and Heritage Group (EHG) – Department of Planning and Environment
3. South Western Sydney Local Health District (SWSLHD)
4. Transport for NSW
5. Sydney Waster
6. Water NSW

Sydney Water and Water NSW raised no concerns with the planning proposal. While the comments of the NSW Police were sought, they have made no submission.

The issues/matters raised by the state agencies are summarised in attachment 2. A summary of the main issues raised along with officer's comments and recommendations are presented below:

Key Issue 9 – Objection to increased densities within Ingleburn CBD due to flooding – State Emergency Services (SES) and NSW Environment and Heritage Group (EHG)

SES raised concerns in relation to the PP as part of the Ingleburn CBD is located within a flood prone area and the PP would lead to an increase in the number of people potentially exposed to flood risk.

The following main points were raised by the SES submission:

- Horizontal evacuation is the preferred primary strategy where feasible and if not feasible, then where a vertical evacuation (shelter in place) strategy is proposed, it must be to an area above the Probable Maximum Flood (PMF).
- The NSW SES is opposed to the imposition of development consent conditions requiring private flood evacuation plans and is also opposed to development strategies that transfer residual risk to the NSW SES and/or increase capability requirements of the NSW SES.

- Consent authorities should consider the cumulative impacts of any development on risk to life and the existing and future community and emergency service resources in the future.
- Site-specific recommendations were also provided, including stipulations that all ground floor businesses and retail floors must be above the one per cent (1%) Annual Exceedance Probability (AEP) flood levels and access to the basement must be above the PMF. There must also be the provision of sufficient readily accessible habitable areas above the PMF to cater for the safety of potential occupants, clients and visitors in commercial development

The submission from EHG also noted that the flood summary report prepared by Council did not adequately address the requirements outlined in the gateway determination for the 2019 proposal, including flooding risk, behaviour, vulnerability, impact and options to mitigate the impact of flooding. EHG recommended consultation with the SES and discussion of proposed second storey evacuation routes, and adequate consideration of risk to life.

Comments

Council Staff, an independent flood engineering specialist engaged by Council, SES, EHG and the DPE Regional Team met on multiple occasions between February 2023 and August 2023 to discuss the flooding issues and their resolution. During these sessions, all parties collaborated on solutions to the flooding issues.

In addition, extensive flood modelling was undertaken as follows:

1. The identification of the level of the flood hazard risks within Ingleburn CBD which identified areas with:
 - H1 Flood Risk – generally safe for people, vehicles and buildings
 - H2 Flood risk – unsafe for small vehicles
 - H3 Flood Risk – unsafe for vehicles, children and the elderly
 - H4 Flood Risk – unsafe for vehicles and people
 - H5 Flood Risk – unsafe for vehicles and people. Buildings require detailed design and construction.
 - H6 Flood Risk – unsafe for vehicles and people. All building types considered vulnerable to failure
2. The identifications of flood durations, depth and velocity. The results shows that in any flood event, the worst areas within Ingleburn in a PMF level will be flooded for a duration of less than 48 hours.
3. Identification of lots where basement car parking will not be possible due to the flood water level.
4. Identification of lots that will not have safe access for vehicles and pedestrians due to flooding

Recommended Action to address Key Issue 9

As a result of the extensive flood modelling, the following amendments are proposed to the PP

1. Due to flooding impacts, certain lots are proposed to be excluded from the increased building height and up zoning where the lot:
 - has been identified as having H5 or H6 Flood Risk Hazards; and/or
 - has no safe access for pedestrian and vehicles; and
 - has no potential to be amalgamated with adjoining lots to provide safe access for pedestrian and vehicles.

More information on the lots to be excluded is presented under Key Issue 13 later in this report. The lots excluded will still benefit from their existing development potential under the CLEP 2015.

2. A local clause is proposed to be included under the CLEP 2015 that requires any proposed development of more than 5 storeys to have safe access/egress for pedestrians and vehicles.

Proposed recommended Amendments to the draft DCP

It is recommended that the draft DCP be amended to respond to the matters raised by the SES and EHG as follows:

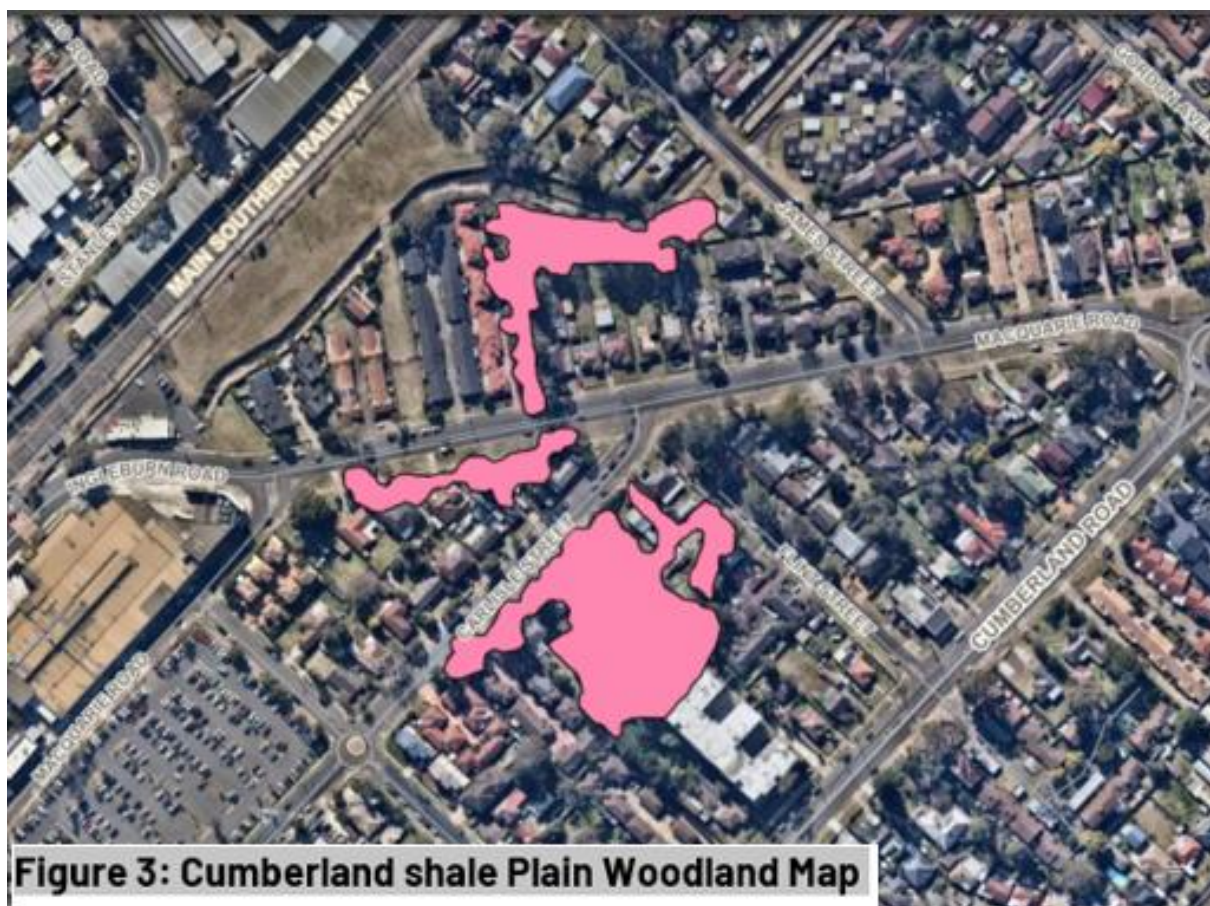
- A new section detailing the flood Risk Categories within Ingleburn CBD
- A new section on Access and Egress for flood affected areas
- A new section on Flood Emergency Response Planning
- A development control that restricts access for certain lots due to potential risk to humans and vehicles. These lots will only be able to be redeveloped if it is amalgamated by rear or side lots that would provide safe access.
- A new section on building design and refuge which requires buildings to be designed to facilitate refuge in any flood event including the requirement that all new mixed-use buildings, shall be provided with a designated gathering refuge area for the public, located at a floor level that is at least 500 mm above the Probable Maximum Flood (PMF) level. This room or gathering space shall be clearly identifiable and easily accessible to the public and shall be provided with sufficient resources to cater for residents up to 48 hours. Signage must be provided at street level, guiding the public to access this area during any flood event.
- A proposed development control to ensure that no vehicle access will be allowed for the section of Macquarie Road that is between Ingleburn and Oxford Roads.

The draft DCP has been revised to ensure that any new development within Ingleburn CBD area, in any flood event, will enable residents and visitors to have access to a safe area until such time that the streets are flood free and safe. The Draft DCP wording has been amended to clarify that building structures are to be designed to withhold flood impacts.

Both the SES and the EHG have expressed in writing that their requirements have been satisfied by the modifications to the PP and the draft DCP in relation to the flooding concerns. During the most recent workshop, both organisations commended the Council for adopting a collaborative approach to tackle these issues.

Key Issue 10 – Protection of Vegetation and the location of open space

The PP is intended to apply to land identified on the NSW Biodiversity Values map and includes areas listed as a Critically Endangered Ecological Community (CEEC) under the *Biodiversity Conservation Act 2016*. Figure 3 shows the areas within Ingleburn that have biodiversity values. EHG recommends reconsidering the location of proposed open space/RE1 and/or incorporating additional open space over mapped CPW, and incorporating a DCP control requiring further lot consolidation to consider opportunities for the retention of existing native vegetation.

**Comments/discussion**

The PP does not in any way or shape facilitate the removal of vegetation on these areas. The existing legislation will continue to apply in this regard.

The lots that have biodiversity values as shown on the shaded pink on Figure 3 above, also have potential flooding issues, and have been excluded from the PP.

The location of the proposed open space within the Ingleburn CBD was based on the following principles:

- Land that is centrally located so that it provides equitable access to residents

- Land that is already owned by Council, as acquiring private land for public open space has its own challenges in regards to timing and the increased funding required under the CLICP

Recommended Action to address Key Issue 10

It is recommended that that proposed location of open space on Council land be maintained and therefore there is no change required to this PP on the basis of the endangered ecological community.

Key Issue 11- Activation of first level to ensure safe pedestrian access is maintained on level one in any flood event

In relation to the proposed first storey evacuation routes, EHG noted that City of Parramatta aborted a similar plan due to safety concerns and recommended that Council revisit this element of the proposal.

Comments/discussion

Council consulted with City of Parramatta Team Leader Design Excellence, who confirmed that a similar proposal was considered by the City of Parramatta but has now been abandoned due to cost and technical difficulties in the implementation.

The proposed cross over bridges within the draft DCP were proposed to ensure that in a flooding event, people are able to access a safe refuge/place that is flood free. Four of the proposed bridges have been removed in response to the feedback however it is important to maintain the proposed connection between the Ingleburn Fair Shopping Centre and the proposed multi deck car park. EHG, confirmed that they would have no issues with providing a future pedestrian bridge connection in this area.

Recommended Action to address Key Issue 11

It is recommended that Section 17.5.5 First level pedestrian access be deleted from the draft DCP.

It is recommended that the proposal for a pedestrian bridge connecting the future multi deck car parking and the Ingleburn Fair Shopping Centre, at 100 Macquarie Road, Ingleburn, be retained.

Key Issue 12 - Urban Heat Planning Controls, tree Canopy and Carbon emissions

The submission from SWSLHD recommends improved standards addressing urban heat, tree canopy and carbon emissions to achieve sustainable development within the CBD. The submission also suggested additional development controls to include green roofs and gardens, and green walls on sides of buildings.

Comments/discussion

The draft DCP is a site specific DCP that is proposed to apply to Ingleburn CBD, and it would form part of the Campbelltown (Sustainable City) DCP 2015 (SCDCP). Development controls related to urban heat, tree canopy and Carbon emissions should apply to all new development

within the LGA and therefore should also form part of Volume 1 of the SCDCP; and should not be part of a site specific DCP that applies to a limited area.

Should Council support the preparation and adoption of such development controls, a separate report will be prepared identifying what development controls should be adopted or amended and the impacts and financial feasibility of including such controls within the SCDCP.

Recommended Action to address Key Issue 12

A standalone amendment to the SCDCP in relation to urban heat, tree canopy and carbon emissions will be included in the strategic planning work plan for inclusion in future DCP reviews.

Key Issue 13 – Request to exclude certain lots from the PP to reduce flood risk to life and property

As part of the follow up workshops with EHG, they raised a concern in relation to lots with no safe access for pedestrian and vehicles in the 1 per cent AEP flood event within the Ingleburn CBD PP area. They requested Council to undertake additional flood modelling to identify those lots. EHG then requested that Council remove any allotment that does not have safe access for pedestrian and vehicles from the planning proposal to ensure that residential densities on those lots will not be increased.

SES also requested that any lots with hazard category H5 and H6 be also removed from the planning proposal.

Comments/discussion

Figure 4 of this report shows lots that have been identified with unsafe pedestrian access (coloured Aqua) and unsafe vehicle access (coloured pink) and lots with high flood hazards of H5 and H6 (coloured green). As shown on this map, there are a number of lots impacted.



Figure 4: Lots impacted by flooding within Ingleburn CBD

Some of the lots identified as having unsafe access for vehicles and pedestrians (Green and Aqua coloured lots), if amalgamated with adjoining or rear lots, would then be serviced by a safe access.

So, in order to address the concerns raised by EHG, it is proposed to include a special clause in the CLEP 2015 that restricts the proposed increase in building height from 15m to 28m within the Ingleburn CBD area, unless the applicant can demonstrate to Council that the site has safe pedestrian and vehicle access.

It is also proposed to remove certain lots from the PP that have H5 and H6 flood risks as well as those which have no pedestrian access nor amalgamation potential with adjoining lots. These lots are shown bounded by red in Figure 4.

As a result of the removal of these lots from the PP the following is proposed:

- For lots currently zoned R3 medium density – these lots will be able to be developed for medium density under the current development standards under the CLEP 2015.
- One part parcel (lot 2 in DP859601), as shown on Figure 5 is proposed to be rezoned from R3 to R4, as publicly exhibited, with a maximum building height of 26 m. The proposed building height will only be able to be achieved where this lot is able to demonstrate safe evacuation routes for pedestrian and vehicles. Safe access/egress can only be achieved in this situation where this lot is amalgamated with at least one additional lot fronting James Street. The maximum building height for this lot is proposed to be 15m. Notably, Council will not support any increased density on any lot within Ingleburn CBD, unless it can be demonstrated to Council's satisfaction that safe evacuation routes can be obtained for occupants/pedestrian and vehicles.

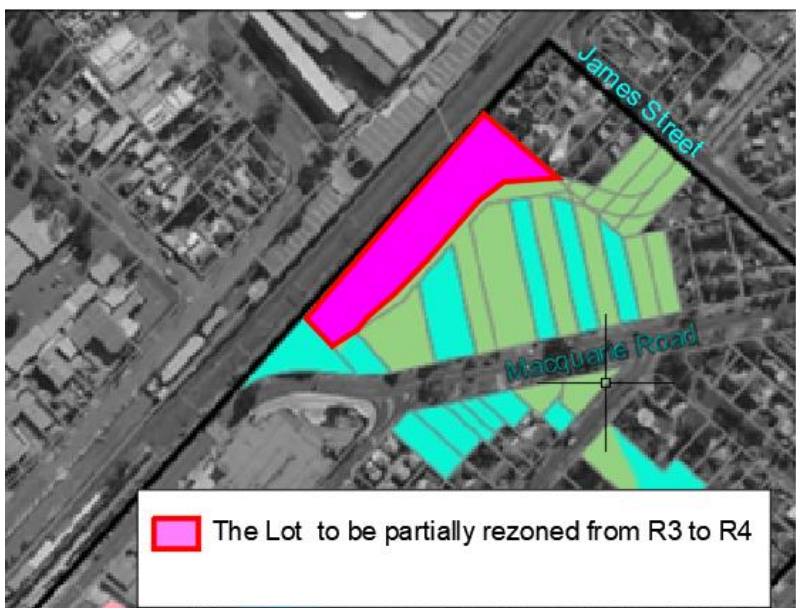


Figure 5: The Lot within the R3 Zone to be partially rezoned to R4

- For lots currently zoned MU1 and R4: The existing 15 m building height development standard under the CLEP 2015 will continue to apply and these lots will be able to be redeveloped to 5 story, subject to the flooding matters being addressed as part of any new development.

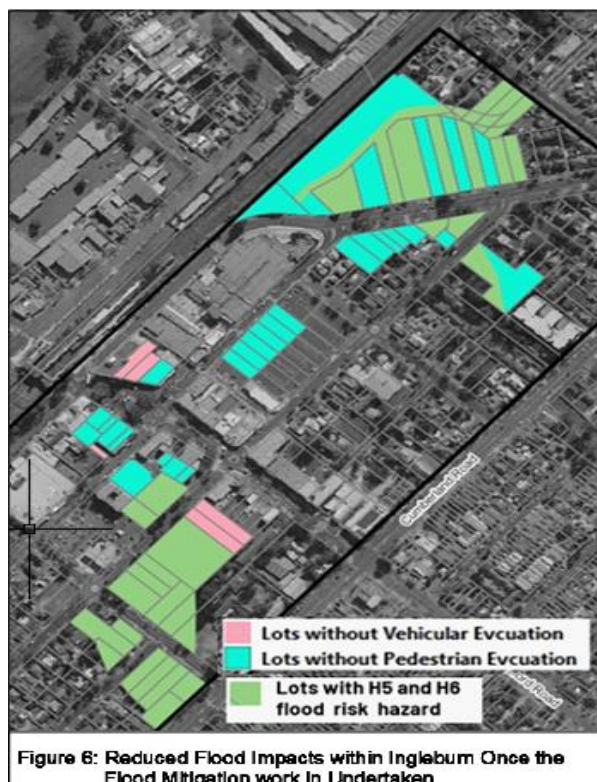
Notably the proposed draft DCP, will apply to all lots within the Ingleburn CBD.

Council has also undertaken a flood modelling scenario that shows the impact of flooding, where flood mitigation drainage work is undertaken see Figure 6.

This shows that the majority of the excluded lots would be able to have flood free access for both pedestrian and vehicles, if the flood mitigation work were implemented.

A total of 101 lots were found to be significantly impacted by flooding, of those Council owns 36 lots.

The tables below show the number of lots that are impacted by flooding according to their current zoning.



| Table 1: Impacted lots within Land currently Zoned R3 | | | | |
|--|---------------|------------|---------------------|--|
| Lot restriction | Colour on map | No of lots | Ownership | Future proposed zoning |
| Without Pedestrian Evacuation | Aqua | 7 | Private 7 Council 0 | A combination of R3 and R4 as some of the lots have no potential amalgamations for safe access |
| Without Vehicle Evacuation | Pink | 0 | 0 | 0 |
| Lots with H5 and H6 Risk hazard and with no potential amalgamation | Green | 10 | Private 4 Council 6 | Maintain current planning controls |

Table 2: Impacted Lots within Land currently Zoned R4

| Lot restriction | Colour on map | No of lots | Ownership | Proposed Building height |
|--|---------------|--------------|-----------|---|
| Without Pedestrian Evacuation | Aqua | 6 and a half | Private | Maintain 15m but could go to 26 if safe access can be demonstrated, eg through amalgamation |
| Without Vehicle Evacuation | Pink | 5 | Private | Maintain 15m but could go to 26 if safe access can be demonstrated, eg through amalgamation |
| Lots with H5 and H6 Risk hazard and with no potential amalgamation | Green | 8 and a half | Private | Maintain current planning controls |

Table 3: Impacted Lots within Land currently Zoned MU1

| Lot restriction | Colour on map | No of lots | Ownership | Proposed Building height |
|--|---------------|------------|-----------------------|--|
| Without Pedestrian Evacuation | Aqua | 40 | Private 22 Council 18 | Maintain 15 m but could go to 28 if safe access can be demonstrated, eg through amalgamation |
| Without Vehicle Evacuation | Pink | 14 | Private 8 Council 6 | 0 |
| Lots with H5 and H6 Risk hazard and with no potential amalgamation | Green | 11 | Private 9 Council 2 | Maintain current planning controls (building height/zoning) |

Recommended Action to address Key Issue 13

It is recommended to remove certain lots from the PP that have H5 and H6 flood risks and also have no pedestrian access nor potential amalgamation with adjoining lots. These lots are shown in Figure 4, and will continue to be able to be developed under the current planning controls.

It is recommended that the amendment to the CLEP 2015 include a local provision that would only permit development above 15 m where it can be demonstrated to Council's satisfaction, that the development site has safe access/egress in a flood event.

The local clause is proposed to be supported by a map showing the affected lots.

For some lots this can be achieved through lot amalgamation or at the time when the flood mitigation drainage work is completed.

To prevent inappropriate use of the FSR of 2.7:1 where a lot cannot provide safe vehicular and pedestrian access, it is recommended that the a local clause be also included to ensure that the proposed FSR of 2.7:1 will only apply where the site is able to be developed above 15m, for example to 28 m (for sites within the MU1 Zone) or 26 m (for sites within the R4 Zone) metres, as development to this FSR at lower heights would result in bulky buildings inconsistent with the intended village character for Ingleburn.

Key Issue 14 – Transport for NSW comments

The proposal has the potential to generate a significant increase in traffic demands. The written submission from Transport for NSW recommends a multi-modal transport impact assessment be carried out to determine how sustainable transport will be prioritised to support growth. The assessment should include existing and future land uses and transport context, mode share targets, access to key destinations and identification of current and planned cycle routes.

The written submission also raised concerns that the traffic and parking study does not consider the contribution of walking and cycling, e-mobility devices, and public transport in supporting a mode shift away from car-based travel and requests appropriate maximum car parking rates be included in the DCP for the precinct to encourage the use of public and active transport and curtail reliance on private vehicle use over the long term. The Traffic and Parking Study recommends a parking supply rate of 1 space per 50 m² GFA for commercial uses within the B4 Mixed-use Development zone.

The submission states that there is a lack of clarity on how the proposal will implement the Ingleburn Precinct Transport and Movement Plan, especially regarding improvements for cycling.

The submission recommends that the draft DCP should consider provisions for trees, promote street activation and pedestrian site through links. The draft DCP should also be updated to include additional mid-block crossings, site through pedestrian links and reduced speed limits in the CBD.

The submission also notes that developers must approach Sydney Trains early in the design process to ensure all relevant considerations are taken into account. Sydney Trains will not allow private party services to utilise its corridor, and alternative solutions or collection of developer contributions must be considered for drainage purposes.

A suitable funding mechanism is needed to obtain developer contributions on an equitable basis towards regional transport infrastructure upgrades. Until a regional contribution has been implemented, an alternate developer funding mechanism should be in place before the making of the LEP amendment.

The precinct should be included in the Campbelltown LEP Urban Release Area Map to ensure Clause 6.1 applies.

Six intersections require upgrading to accommodate the planning proposal in relation to traffic within the CBD. The upgrade details must be agreed upon by TfNSW under Section 87 of the *Roads Act 1993*.

Comments/discussion

Council Staff met with TfNSW on 10 May 2023, and the issues raised were discussed in detail.

At the meeting the following points were clarified:

1. The proposed increased prediction in the number of dwellings will not be realised within a short period of time, as it is anticipated that the predicted increase in the dwelling numbers would take decades.
2. The review of the railway capacity is a matter for the state government and not Council.
3. The precinct plan for Ingleburn CBD, prepared by the NSW government, included detailed analysis on walking routes, connectivity and the like.
4. Council has prepared a public domain and urban design strategies that included information and identified mid-block connections, and these connections are included in the draft DCP.
5. The consultation with Sydney trains will occur at the Development Application stage, where it is required under the Environmental Planning and Assessment Regulation 2021 (the Regulation) and the relevant state environmental planning policies.
6. A regional contribution levy is not a matter for Council. Notably, it is proposed to amend the CLICP to include intersection upgrades recommended in the traffic and parking study.

Recently the NSW Government has announced the 'housing and productivity contribution' which is proposed to fund state infrastructure including major roads and public transport infrastructure. The draft ministerial order for this contributions is currently on public exhibition.

Recommended Action to address Key Issue 14

No further actions are recommended, as the matters raised either have been addressed in the draft DCP or will be addressed through the amendment of the CLICP.

Campbelltown Design Excellence Panel

On 19 August 2021 the draft DCP, was submitted to the Campbelltown Design Excellence Panel (CDEP) for review. The CDEP raised a number of comments, and as a result, the following main 2 amendments are proposed to the draft DCP:

1. The inclusion of a control under the DCP that encourages the utilisation of some areas within the setbacks for vegetable gardens.
2. The inclusion of an additional development control that requires blank walls with zero setbacks on side boundaries to have some form of minor articulation through texture and/or colour to avoid blank walls. These blank walls, will ultimately not be visible, once the adjoining site is redeveloped.

For further detail on CDEP comments refer to attachment 3.

Gateway Determination Conditions

The following table demonstrates how the conditions of the Gateway Determination have been satisfied:

| Gateway Determination Conditions | Response |
|--|---|
| <p>1) Public exhibition is required under section 3.34(2)(c) and clause 4 of Schedule 1 to the Act as follows:</p> <p>a) The planning proposal is categorised as standard as described in the Local Environmental Plan Making Guidelines (Department of Planning and Environment, 2022) and must be made publicly available for a minimum of 30 days; and</p> | <p>The PP was publically exhibited from 15 December, 2022 to 3 March, 2023.</p> |
| <p>b) The PP authority must comply with the notice requirements for public exhibition of planning proposals and the specifications for material that must be made publicly available along with planning proposals as identified in Local Environmental Plan Making Guidelines (Department of Planning and Environment, 2021)</p> | <p>The PP complied with the requirements identified in Local Environmental Plan Making Guidelines (Department of Planning and Environment, 2021).</p> <p>The public exhibition documentation was made available on Council's website and the NSW Planning Portal website as well as physical copies being made accessible at Council's Administration Building and Greg Perceval Library at Ingleburn. Letters were sent to the owners of all land within the boundary of PP area as well as to all adjoining land owners within 100m of the boundary of the site subject to the PP, and located on the eastern side of the railway line.</p> |
| <p>Exhibition must commence before the end of January 2023.</p> | <p>The public exhibition commenced on 15 December, 2022, which is prior to January 2023.</p> |
| <p>2) Consultation is required with the following public authorities and government agencies under section 3.34(2)(d) of the Act and/or to comply with the requirements of applicable directions of the Minister under Section 9 of the Act:</p> <ul style="list-style-type: none"> • Sydney Water • Water NSW • DPE – Environment and Heritage • Transport for NSW • NSW Police – Campbelltown Police • NSW State Emergency Service <p>Each public authority is to be provided with a copy of the planning proposal and any relevant supporting material via the NSW Planning Portal and given at least 30 days to comment on the proposal.</p> | <p>State Agencies listed were all notified of the public exhibition of the PP.</p> <p>Five agencies provided comments in relation to the PP.</p> <p>NSW Police did not make a submission, despite a number follow up attempts.</p> |
| <p>3) A public hearing is not required to be held into the matter by any person or body under section 3.34(2)(e) of the Act. This does not discharge Council from any obligation it may otherwise have to conduct a public hearing (for example, in response to a submission or if reclassifying land).</p> | <p>Noted.</p> |

| | |
|---|--|
| <p>4) The Secretary as planning proposal authority is authorised to exercise the functions of the local plan-making authority under section 3.36(2) of the Act subject to the following:</p> <ul style="list-style-type: none"> a) The planning proposal authority has satisfied all the conditions of the gateway determination; b) The planning proposal is consistent with applicable directions of the Minister under section 9.1 of the Act or the Secretary has agreed that any inconsistencies are justified; and c) There are no outstanding objections from public authorities. | <p>The PP has satisfied all the conditions of the gateway determination as well as the Section 9.1 Directions.</p> <p>The covering letter that accompanied the Gateway Determination (dated 23 November 22) indicated that the inconsistency of the PP with applicable directions of the Minister under section 9.1 of the Act 4.1 - Flooding is justified in accordance with the terms of the Direction, and that no further approval is required in relation to this Direction.</p> <p>There are no outstanding written objections from public authorities in relation to the PP. Extensive consultation with SES and EHG has ensured that these agencies have now agreed to the revised PP and draft DCP and they have no objection to the making of the plan, in its revised condition. The regional team within the Department, have attended all of the workshops with these agencies. There are no outstanding matters that would need to be addressed.</p> |
| <p>5) The LEP should be completed on or before 22 December 2023.</p> | <p>Should the Councillors resolve to finalise the PP, all related documentation will be submitted on the NSW Planning Portal soon after the Council meeting.</p> |

Summary of Revised Planning Proposal and Revised DCP

Having considered the submissions and having further consideration of the supporting/informing studies that were prepared, the PP and the draft DCP have been revised.

The following table provides a summary of the proposed amendments to the PP and the reason for each amendment

| Exhibited | Proposed revised development standard and provisions | Reason for the amendments |
|--|--|---|
| Minimum qualifying site area for Residential Flat Buildings in R4: 2000 m ² | Proposed to be reduced to 1800 m ² | To respond to concerns raised by residents and to increase redevelopment opportunities to facilitate urban renewal |
| Allocate 60-80 per cent of the FSR for residential development and the balance to commercial development within the MU1 Zone | This requirement should be removed | Clause 7.9 of the CLEP 2015 requires that the ground floor within any MU1 zone to be not used for residential purposes. Any additional commercial/retail floor space should be informed by an economic study and should be assessed on merits at the time of the development application. |

| | | |
|---|---|--|
| <p>Increased building height to 26 m and rezone land from R3 Medium Density Residential Zone to R4 High Density Residential</p> | <p>It is recommended to remove certain lots from the PP that have H5 and H6 flood risks and also have no pedestrian access nor potential amalgamation with adjoining lots. Those lots are shown in Figure 4, and will continue to be able to be developed under the current planning controls.</p> <p>It is recommended that the amendment to the CLEP 2015 include a local provision that would only permit development above 15m within the R4 and MU1 zones where it can be demonstrated to Council's satisfaction, that the development site has safe access/egress in a flood event.</p> <p>The local clause is proposed to be supported by a map showing the affected lots.</p> <p>It is recommended that a local clause be also included to ensure that the proposed FSR of 2.7:1 will only apply where the site is able to be developed for 28 m (for sites within the MU1 Zone) or 26 m (for sites within the R4 Zone) metres.</p> | <p>Due to flooding impacts, certain lots are proposed to be excluded from the increased building height and up zoning where the lot:</p> <ol style="list-style-type: none"> 1- has been identified as having H5 and H6 Flood Risk Hazards; and 2- Has no safe access for pedestrian and vehicles; and 3- Has no potential to be amalgamated with adjoining lots to provide safe access for pedestrians and vehicles. <p>A local clause is proposed to be included under the CLEP 2015 that requires any proposed development of more than 5 storeys to have safe access for pedestrian and vehicles. This amendment came as a result of consultation with SES and EHG. Full discussion on this matter is included earlier in this report.</p> |
|---|---|--|

The draft DCP has also been revised to address matters raised in submissions. A summary of the main amendments to the draft DCP is provided below:

1. It is proposed to remove the section that requires pedestrian access at level one as a result of consultation with EHG, as this would be difficult to implement.
2. It is proposed to remove the reference to the Iconic building, as this will be undertaken as a separate exercise, after the amendment to the CLEP 2015 is made.
3. A new section in relation to isolated lots is proposed
4. Substantial additional provisions dealing with flooding have been included. These were mainly informed by discussions with SES and EHG and the findings of detailed flood modelling.
5. Rear setbacks for residential flat buildings within the R4 Zone are proposed to be increased from 6 metres to 8 metres to increase solar access and deep soil planting
6. A provision encouraging vegetable gardens within residential flat buildings has been included.
7. A newly proposed control that requires blank walls on zero side boundaries to have some form of articulation, so that there is visual amenity until such time that the adjoining site is developed. This is similar to the side façade wall treatment at No. 6 Dumaresq Street, Campbelltown, where the side wall has been painted with triangular shapes that provides some optical 3D effects. Notably, these wall treatments are relatively inexpensive, but are essentials to enhance the visual appearance of centres until neighbouring sites are developed.
8. The draft DCP will apply to the area subject to the PP, regardless of the existing or proposed zoning.

Proposed Commencement date of the Draft DCP

The Environmental Planning and Assessment Regulation 2021 (the Regulation), (Section 14 (2)) requires that Council notify the public of its decision to adopt a DCP, within 28 days after the decision is made.

The DCP may commence on the day the public notice of Council's decision to adopt the plan is published, or at a later day specified in the notification notice (Section 14 (4) of the Regulation).

If the Council chooses to endorse the draft DCP, it is recommended that the Council notify its decision to adopt the Ingleburn draft DCP within 28 days of the decision and the notification should specify that the draft DCP commences on the same date as the amendment to the CLEP 2015 is made by the Minister.

Dwelling Yield estimate of 3,250 dwellings

Given the proposed restriction on increased densities for a number of lots within Ingleburn CBD, it is anticipated that the overall dwelling yield may not be realised, until such time that the flood drainage work is undertaken.

Council will continue to apply for any funding opportunities as they become available to undertake the drainage work within Ingleburn. For this reason, it is considered acceptable to maintain the estimated dwelling yield for the time being.

Local Infrastructure to fund Ingleburn

The following infrastructure upgrades have been identified to support the increased densities within Ingleburn CBD:

1. Road Intersection upgrades :
 - Henderson Road / Macquarie Road roundabout (upgrade to signals)
 - Macquarie Road / Cumberland Road / Kings Road (roundabout upgrade)
 - Macquarie Road / Carlisle Street intersection (upgrade to signals)
 - Cambridge Street / Cumberland Road intersection (upgrade to signals)
 - Oxford Road / Carlisle Street roundabout (upgrade to signals)
 - Norfolk Street / Cumberland Road intersection (upgrade to signals)

2. The embellishments of 2 proposed public parks

The CLICP is proposed to be amended to include the above items. It is also important that the embellishment of the main public park that is currently used as on grade car park within the Ingleburn CBD (located opposite to the Ingleburn Fair Shopping Centre), occurs after the completion work of the multi deck car park within the site. This will minimise disturbance to the availability of car parking within the Ingleburn CBD.

The Next Step

It is recommended that the revised draft DCP and the revised PP be submitted to the Department of Planning requesting that the amendment to the CLEP 2015 be made.

Conclusion

Increased densities are needed within Ingleburn CBD to sustain the economic viability and public domain improvements of the Centre. More people will help businesses to thrive and the Ingleburn CBD to become alive again.

The Ingleburn CBD Planning Proposal has been placed on public exhibition in accordance with the Gateway Determination, and the community and public agencies were provided with the opportunity to make a submission. Twenty-six submissions were received and in response changes have been made to both the Planning Proposal and the Draft DCP, most significantly to address state agencies concerns in regards to flooding.

Extensive workshops with State Emergency Services, Environment and Heritage Group and the Department's Regional Team have been undertaken to address flooding issues, and the outcome of these discussions has informed the revised documents.

It is now recommended that the revised Planning Proposal be endorsed by Council and submitted to the Department requesting the plan to be made. It is further recommended that the Draft DCP be adopted with the commencement date being the date the Planning Proposal is made.

Additionally it is recommended that Council notify both those that made submissions and land owners in the precinct of its decision.

Attachments

- 8.1.1 Detailed Summary of all submissions received (contained within this report) [↓](#)
- 8.1.2 Detailed Summary of all State Agency submissions received (contained within this report) [↓](#)
- 8.1.3 Responses to Comments from Design Excellence Panel on Draft Ingleburn DCP at its meeting of 19 August 2021 (contained within this report) [↓](#)
- 8.1.4 Ingleburn CBD Draft DCP (contained within this report) [↓](#)
- 8.1.5 Ingleburn CBD Planning Proposal (due to size)(distributed under separate cover)

Detailed Summary of all submissions received

Submissions made during the public exhibition

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|---------------------------------|--|---|--|
| 1-Shield Yourself Working Group | <p>1- Concerns raised relating to several parcels of land which are less than the proposed 2,000 m² lot size required for residential flat buildings. This would result in sites having to amalgamate to develop the lots.</p> <p>2- Concerns raised that this may lead to standover tactics and unreasonable behaviour which would lead to owners selling their properties for less than market value.</p> <p>3- To avoid such behaviours, the submission suggests that negotiations between landowners commences early.</p> <p>4- Any reasonable offer tendered for the required parcel of land should be based on at least one independent land valuation.</p> <p>5- The submission also suggests that if Council is willing to sell any of their land across the LGA then this should be detailed in the final exhibited LEP.</p> | <p>1 – Qualifying site area is proposed to be reduced from 2,000m² to 1,800m². Further information is provided within the report.</p> <p>2 – Council is not able to comment on fictional scenarios.</p> <p>3 – Noted.</p> <p>4 – Council is not able to comment on the approach landowners should take when receiving land valuations. It is recommended that landowners seek their own advice in relation to the matter.</p> <p>5 – Council is not proposing to sell any parcels of land as part of the Planning Proposal.</p> | <p>1 – Amendments have been made to reflect this change.</p> <p>2 – No amendments are required.</p> <p>3 – No amendments are required.</p> <p>4 – DCP is proposed to be amended to strengthen requirements regarding isolated lots.</p> <p>5 – No amendments are required.</p> |
| 2- Resident | The resident had provided the same submission as the above. | Response provided above. | Response provided above. |
| 3- Resident | The resident had provided the same submission as the above. | Response provided above. | Response provided above. |
| 4- Resident | The resident had provided the same submission as the above. | Response provided above. | Response provided above. |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|--|---|---|--|
| 5 -Ray White Real Estate (St Marys) | The organisation had provided the same submission as the above. | Response provided above. | Response provided above. |
| 6 -GLN Consulting on behalf of Ingleburn Chamber of Commerce | <p>Suggestions and feedback were provided to enhance the vision for Ingleburn including:</p> <p>1- Impracticality of pedestrian connections at upper levels;</p> <p>2- Car parking - the DCP has not incorporated the recommendation within the Traffic and Parking Study for a car parking rate of 1 space per 50m2 GFA in the B4 Mixed Use zone for commercial premises.</p> <p>3- Clarification required on Ingleburn Concept Urban Design + Public Domain Strategy, or whether this document will sit below the DCP to supplement it and assist in informing future developments.</p> | <p>1 - Council has undertaken extensive consultation with SES and has amended the Proposal to address the concerns raised. Council consulted with Parramatta City Council and was advised that the idea of first storey evacuation routes did not work. Further reasoning is provided within the Report.</p> <p>2- Car parking rates of one space per 50 came as a result of detailed traffic and car parking analysis study for the Ingleburn CBD area. The traffic study was prepared after Council adopted the draft DCP for public exhibition. The draft DCP is proposed to be amended to reflect the findings of the Ingleburn Traffic and Parking Study.</p> <p>3- The Ingleburn Concept Urban Design and Public Domain strategy was prepared to provide in depth analysis for the future vision of Ingleburn and to inform the development controls within the DCP where it is considered timely. As Ingleburn</p> | <p>1- The DCP will be revised and the requirements for first storey evacuation routes will be removed. Additionally, the DCP has also been updated to require structural stability across all land uses up to and including the PMF.</p> <p>2- Include a new section titled; 16.5.7 Commercial development car parking rates and include a new provision under this section that reads:</p> <p>a) Commercial development shall be provided with one car parking space per 50sqm of Gross Floor Area</p> <p>3- No amendments are required</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|--|---|--|
| | <p>4- Clarification required on iconic building provision,</p> <p>5- Confirmation required of car parking provision in case of partial road closure;</p> <p>6- Clarification required of site acquisition for RE1 (Public Recreation) zoned land;</p> <p>7- Review of Contribution Plan is required.</p> | <p>develops, and residential densities are increased, (within 10 to 15 years) the recommended actions in relation to road closures, and the like will be re-examined and the DCP may then be reviewed prior to any implementation of any road closure. Given the above, this document is not proposed to be attached to the DCP.</p> <p>4-The reference to Iconic Building is proposed to be removed from the DCP, as further consideration is required prior to implementing the Iconic Building idea. Refer to the Council report for more information.</p> <p>5-The proposed partial road closure within the Public Domain Strategy, is a long term concept, and as such, the concept itself including the car parking and access requirement will be further reviewed in details and further community consultation will take place, prior to any implementation of any road closures and removal of parking spaces.</p> <p>6- All the land that is proposed to be rezoned for public open space is currently owned by Campbelltown City Council, and as such no acquisition will be required.</p> <p>7- Council is currently reviewing its Campbelltown Local Infrastructure Plan 2018 to include all the identified and required infrastructure to enable the provision of the required infrastructure.</p> | <p>4- Remove the reference to Iconic building from the DCP.</p> <p>5- No amendments are required</p> <p>6- No amendments are required</p> <p>7- No amendments are required</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|---|---|--|
| | <p>8- Recommendations made to update the Draft DCP for Ingleburn, including providing more visually interesting building images to inspire and guide future development.</p> <p>The lodged submission also requested changes to the Ingleburn DCP. The proposal was prepared in response to the Section 14.4 and Section 14.5 of the DCP.</p> <p>Section 14.4: -</p> <p>9- Allotment requirements need to outline criteria to be considered in certain circumstances where it may not be possible to consolidate sites. It is recommended that the planning principles established by the NSW Land and Environment Court be adopted within the DCP to provide guidance on when and how these sites would be considered. Guidance includes criteria to facilitate the consideration of unique cases that may result in the isolation of sites, including whether amalgamation of the site is feasible and whether orderly and economic use and development of the separate site(s) can be achieved.</p> <p>10- Pedestrian connections at upper levels are considered impractical particularly in an area where the aim is to create a 'village' type</p> | <p>8-Noted</p> <p>9- Sections 17.4.1.1 and 17.5.6 Allotment Requirements of the draft DCP is proposed to be reviewed, and additional development controls will be included in relation to when an allotment is considered to be isolated.</p> <p>10- This has been addressed under point 1.</p> | <p>8- Additional images and illustrations are proposed to be included in the DCP.</p> <p>9- Review Sections 17.4.1.1 and 17.5.6 Allotment Requirements of the draft Ingleburn DCP.</p> <p>10- As per point 1 above</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|---|---|---|
| | <p>atmosphere. Instead, the focus should be on ground level connections to create high trafficked areas which assist in creating a village atmosphere. Additionally there are a number of other potential issues related to the provision of upper level pedestrian connections which require further clarification within the DCP (minimum vehicle clearance heights, delivery / funding of connections, ownership, loss of commercial GFA and on-going maintenance requirements).</p> <p>11- Proposal suggests moving the side note highlighting Clause 7.9 of the CLEP 2015 from Section 14.4 to Section 14.5.</p> <p>Section 14.5: -</p> <p>12- Proposal suggests deleting or providing more detail for the side note that states the 'Height of Buildings Map in CLEP 2015 s these setbacks' in Section 14.5.1.</p> <p>13- Proposal suggests further clarification on the purpose and what the control is asking for in the table in Section 14.5.1, which requires architectural design to address the frontage from the second storey and above as though no building greater than two storeys will be</p> | <p>11- Noted and supported</p> <p>12- Noted and supported</p> <p>13-It is proposed to review this part of the DCP, and remove some of the requirements that requires certain side elevations to be architecturally designed where the proposed building does not immediately adjoin laneways and public open space.</p> | <p>11- Move the note in relation to Clause 7.9 of the CLEPP to section 16.4 of the DCP.</p> <p>12- Delete this note</p> <p>13- Revise Section 17.5.1 to ensure that the requirements for additional articulation is only required where the side boundary adjoins laneways and public open space. A provision has been added to</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|---|---|--|--|
| | erected on the opposite side of the setback line. | | include minor articulation of blank walls on 0m setbacks similar to the side wall treatment at no. 6-12 Dumaresq St, Campbelltown. |
| 7-Ethos Urban Pty Ltd on behalf of Cameron Brae Group | <p>1- Ethos Urban and the Cameron Brae Group advised of their support to this PP (PP) but recommends that Council pursue several LEP amendments and preparation of a site specific DCP for the urban renewal of the Ingleburn CBD.</p> <p>2- The draft PP seeks to amend the Building Height and Floor Space Ratio Map to provide a maximum building height of 26m and impose a maximum FSR of 2.7:1, but no maximum FSR is currently nominated. The proposed 26m maximum building height and 2.7:1 FSR would not result in a commercially feasible development opportunity for the subject sites. Both parties also recommended that the PP be amended to allow additional building heights up to 42m and cease pursuing any change to the FSR maps until required feasibility analyses have been undertaken.</p> <p>Macarthur Developments provided</p> | <p>1- Support is noted.</p> <p>2- The Planning Proposal does not seek to amend CLEP 2015 by increasing the proposed maximum height of building of 26m and introduction of FSR of 2.7:1. The proposed height and FSR controls would maintain consistency with the Glenfield to Macarthur Urban Renewal Corridor Strategy. In response to community consultation, the proposed amendments would maintain the current village feel. The requirement of 60-80% residential FSR has been removed from the proposal.</p> | <p>1- No amendments are required.</p> <p>2- Remove the requirement for 60-80% residential FSR from the planning proposal.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|---|--|--|
| | <p>a submission in 2015 indicating a building height of 45m and FSR maximum of 5:1 would be required for commercial viability, but subsequent modelling indicated a minimum of 35m and 10-12 storeys would be required.</p> <p>Proposed clauses require 60-80% of the FSR to be provided for residential purposes, restrict developments of more than 5 storeys, provide minimum lot sizes for high-rise development, and require replacement of car parking.</p> <p>3- A minimum site area and width are also proposed, but no draft clauses have been provided in the exhibition documents.</p> <p>4- The submission notes a number of comments in relation to the draft DCP including:</p> <p>a. Lack of information relating to one or more iconic buildings.</p> | <p>3- The minimum qualifying site area is proposed to be included in the LEP. Further information is included in the Report.</p> <p>4- Council will not be exploring an iconic building control or site identification as part of the Planning Proposal.</p> <p>a. An alternative is not being proposed in relation to the current approach to site amalgamation within the CBD such as an FSR bonus. In addition, the</p> | <p>3 – An amendment to the DCP has been included to reflect the change.</p> <p>4 – Delete any reference to iconic building from the DCP.</p> <p>4a – No amendments are required.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
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| | <p>b. Suggestion that Council consider other incentives that might encourage site amalgamation such as FSR bonuses for when sites amalgamate.</p> <p>c. There are several large landholdings within the CBD such as Cameron Brae, it is suggested Council identify key sites throughout the precinct and have specific controls for larger landholdings.</p> <p>d. The DCP requires existing laneways and public domain areas be enhanced, and new through site connections be</p> | <p>NSW Government is working on a proposal to increase the height and FSR for affordable housing developments.</p> <p>b. Council is not seeking to undertake a site specific approach within the CBD.</p> <p>c. The notion of a site through link would be best suited once a development application is lodged, however additional DCP controls are proposed to be included for minimum widths of the site through links and awning requirements.</p> <p>d. As part of the Planning Proposal process, Council has been in contact with the SES and a Consultant</p> | <p>4b – No amendments are required.</p> <p>4c – Amendments are proposed to the DCP to include minimum widths and awning requirements. It is proposed to prepare an additional section that addresses the development controls that are required for site through connections and laneways including widths, design of buildings, CPTED and awnings.</p> <p>4d – The flooding section of the DCP has been updated in conjunction with SES and EHG to address the issues raised.</p> |

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| | <p>established along the north western boundaries of 11 Nardoo St and 104 Macquarie Rd. It is recommended that key sites be identified during this PP. Two of Cameron Brae properties are noted as being affected by proposed through site pedestrian links. It is suggested to include minimum widths for site through connections as well as additional guidance as to how the awning and pedestrian connection controls relate.</p> <p>e. Concerns are raised relating to the draft DCP controls for second storeys of buildings to act as a refuge during flooding events.</p> | <p>regarding the best approach to combat evacuation should flooding occur in the area has been developed. Section 17.7 'Flooding' of the draft Ingleburn CBD DCP has been revised in consultation with a specialist flood engineer and SES to address these concerns.</p> <p>e. Council has undertaken extensive consultation with SES and has amended the Proposal to address the concerns raised. Council consulted with Parramatta City Council and was advised that</p> | <p>4e - The DCP will be revised and the requirements for second storey evacuation routes will be removed. Additionally, the DCP has also been updated to require structural stability across all land uses up to and including the PMF.</p> |

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| | <p>5- An update to the Contributions Plan to facilitate the upgrade of drainage infrastructure through the CBD.</p> | <p>the idea of second storey evacuation routes did not work. Further reasoning is provided within the Report.</p> <p>5- There is no proposal to levy flooding work within Ingleburn. Council will be applying for any infrastructure grants as they become available. There is no proposal to levy development for flooding work. Further information is provided within the Report.</p> | <p>5 – No amendments required. Amendment to section 17.7 ‘Flooding’ of the DCP to address the issues raised.</p> |
| <p>8 – Hamptons Property Services</p> | <p>Hamptons Property Services provided the following points in response to the Ingleburn PP.</p> <p>1- Application should be made with the NSW DPE to remove the biodiversity map overlay on the subject property.</p> <p>2- Assign an appropriate future zoning for residential, commercial, or industrial development, without biodiversity, conservation, or environmental protection implications.</p> <p>3- Rezone the adjacent stormwater corridor as it appears to be located near several native vegetation and habitats.</p> | <p>1- It is not proposed to make any amendments to the biodiversity mapping as part of this Planning Proposal. For further discussion on biodiversity mapping please refer to the Council report.</p> <p>2- The Planning Proposal does not seek to rezone land outside what is currently proposed as part of the Proposal. The Proposed amendments to CLEP 2015 are considered consistent with the Glenfield to Macarthur Corridor Strategy.</p> <p>3- As above.</p> | <p>1- No amendments are required.</p> <p>2- No amendments are required.</p> <p>3- No amendments are required.</p> |

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| | <p>4- Impose appropriate setbacks for Tree Protection Zone (TPZ) buffers on future development of the subject property and vegetation in the adjacent stormwater easement lot, as advised by a qualified consultant Arborist in accordance with relevant Australian Standards.</p> <p>5- Request that the CCC investigate to ensure that the site is not listed as containing Cumberland Plain Woodland.</p> <p>6- Consider a site-specific exemption to be embedded.</p> <p>7- Adhere to new planning provisions in the "interests of sound strategic planning".</p> | <p>4- TPZs would be implemented as part of any future DA to Council should they be required.</p> <p>5- No Cumberland plain woodland is proposed to be amended as part of this planning proposal. Council aims to protect all Cumberland plain woodland within the precinct.</p> <p>6- Council will not be seeking to include a site specific exemption for the site.</p> <p>7- Refer to above discussion.</p> | <p>4- No amendments are required.</p> <p>5- No amendments are required.</p> <p>6- No amendments are required.</p> <p>7- No amendments are required.</p> |
| 9 – Resident Carlisle Street, Ingleburn | <p>The submission raises concerns in relation to the Proposal for the following reasons:</p> <p>1- Currently they can only develop a site which has a minimum site area of 1,200 m², the subject PP requires a minimum lot size of 2,000 m².</p> <p>2- Liverpool Council has an FSR of 10:1 and a minimum lot size of 1,500 m².</p> <p>3- Submission requests that Council adjust the proposed requirement by reducing the minimum lot size to</p> | <p>1 – Qualifying site area is proposed to be reduced from 2,000m² to 1,800m². Further information is provided within the report.</p> <p>2 – Noted. Detailed analysis was undertaken to determine the appropriate FSR and qualifying site area.</p> <p>3 – Council has amended the qualifying site area to 1,800m². Further information is provided within the report.</p> | <p>1 – Amendments have been made to reflect the change.</p> <p>2 – No amendments are required.</p> <p>3 – Amendments have been made to reflect the change.</p> |

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| | 1,500 m ² which would allow for them and the property owner next door to develop their land. | | |
| 10 – Resident Carlisle Street, Ingleburn | <p>The submission raises the following concerns in relation to the Proposal:</p> <p>1- Currently they can only develop a site which has a minimum site area of 1,200 m², the subject PP requires a minimum lot size of 2,000 m². This position by council is unreasonable as you propose to take away what we currently have and that is a self-sufficient development site.</p> <p>2- Discussions with neighbours have advised that there is no interest for site amalgamation. Discussions have been ongoing since 2016.</p> <p>3- The submission suggests an increase to the minimum lot size to 1,500m² as this will enable us to further invest in Ingleburn.</p> <p>4- Currently there are a number of DAs being submitted in Palmer Street that are 5 storeys. This is another confirmation that 2,000m² will be extremely difficult and may not even be feasible to wait the time to accumulate the land needed.</p> <p>5- The proposed carpark is adequate for residents and shoppers, however there is no mention of train commuters. I am not sure if this should be</p> | <p>1 – Qualifying site area is proposed to be reduced from 2,000m² to 1,800m². Further information is provided within the report.</p> <p>2 – Council is unable to influence discussions with landowners.</p> <p>3 – The qualifying site area is proposed to be reduced from 2,000m² to 1,800m². Further information is provided within the report.</p> <p>4 – Noted.</p> <p>5 – Train commuters is not a matter for local Councils.</p> | <p>1 – Amendments have been made to reflect the change.</p> <p>2 – No amendments are required.</p> <p>3 – Amendments have been made to reflect the change.</p> <p>4 – No amendments are required.</p> <p>5 – No amendments are required.</p> |

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| | <p>taken into consideration or not.</p> <p>6- The submission supports the rest of the plan including the shopping precinct and park.</p> | 6 – Noted. | 6 – No amendments are required. |
| 10 – Resident James Street, Ingleburn | <p>The submission was in support of the Proposal for the following reasons:</p> <ul style="list-style-type: none"> • The proposed amendments should be supported due to the closeness to CBD, railway stations and existing community facilities. • The proposed amendments would help with the growing population and housing needs of younger people. | Noted. | No amendments are required. |
| 11 – Resident James Street, Ingleburn | <p>The submission was in support of the Proposal for the following reasons:</p> <ul style="list-style-type: none"> • The proposed amendments would allow for an update to the Ingleburn CBD. | Noted. | No amendments are required. |
| 12 – Resident | The submission was in support of the Proposal and acknowledge the time and effort it has taken to get to the current stage. | Noted. | No amendments are required. |
| 13 – Resident | The submission was in support of the Proposal as it would revitalise Ingleburn. | Noted. | No amendments are required. |
| 14 – Resident | Submission questions the timelines provided on Page 61, Table 7 specifically references to 2022 that should read 2023. | The Planning Proposal has been updated to reflect the most current timelines. | No amendments are required. |
| 15 – Resident | <p>The submission raises concerns to the increase in density as any proposed development would increase traffic within the area. The submission also states that the area needs more green space and play equipment for children.</p> <p>The resident also notes that they will be forced out of their home and will not be able to</p> | <p>The Planning Proposal has been prepared as a result of the Glenfield to Macarthur Urban Renewal Corridor Strategy. The Strategy has identified the CBD area of Ingleburn for increased densities.</p> <p>As part of the Proposal, a public park is also proposed in order to provide additional green space to</p> | No amendments are required. |

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| | afford another property as a result of the proposal. | the anticipated increase of people within the area. The Proposal does not require an individual to sell their property. | |
| 16 – Resident Macquarie Road, Ingleburn | The submission supports the Proposal due to the key location of Ingleburn within the context of South-Western Sydney. The Proposal would allow for a variety of housing and would allow for revitalisation and for young people to enter the property market. | Noted. | No amendments are required. |
| 17 – Resident | The submission supports the Proposal. The Proposal would allow for the revitalisation of Ingleburn CBD. Other CBDs such as Edmondson Park have overtaken Ingleburn. | Noted. | No amendments are required. |
| 18 – Resident | The submission states that the changes are long overdue and that the Proposal would revitalise the Ingleburn CBD. | Noted. | No amendments are required. |

Note – At the time of public exhibition the draft DCP included references to Part 14, however since public exhibition a number of site specific DCPs have been adopted. As such, the draft DCP for Ingleburn will now be Part 17.

Detailed Summary of all State Agency submissions received

Submissions made during the public exhibition

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
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| 1 - NSW State Emergency Services (SES) | 1- The Ingleburn CBD is located in a flood-prone area and the proposed zoning would lead to an increase in the number of people potentially exposed to flood risk. | 1 - Noted. The planning proposal is proposed to be amended to exclude lots from any proposed amendments that are identified as H5 and H6. | 1 - The LEP is proposed to be amended to not rezone any areas that are considered to be H5 and H6. Additionally, a new section detailing the flood risk categories within the Ingleburn CBD has also been included in the DCP. |
| | 2- Flood mitigation strategies proposed in flood studies should not be used to justify rezoning. Future development should not conflict with the NSW SES's flood response and evacuation strategy and evacuation must not require people to drive or walk through flood water. | 2 - Noted. | 2 - A new section on Access and Egress for flood affected areas and flood emergency response planning has been included in the DCP. Further information is detailed within the Report. |
| | 3- Shelter in place strategy is not an endorsed flood management strategy by the NSW SES for future development as it increases the number of people exposed to flooding and may lead to secondary emergencies such as fires and medical emergencies. | 3 - Noted. | 3 - As above. |
| | 4- Horizontal evacuation is the preferred primary strategy where feasible and if not feasible, then where a vertical evacuation (shelter in place) strategy is proposed, it must be to an area above the Probable Maximum Flood (PMF). | 4 - Noted. | 4 - As above. |
| | 5- The NSW SES is opposed to the imposition of development consent | 5 - Noted. Any proposed development within a | 5 - A new section on Building Design and Refuge which |

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| | <p>conditions requiring private flood evacuation plans and is also opposed to development strategies that transfer residual risk to the NSW SES and/or increase capability requirements of the NSW SES.</p> <p>6- Consent authorities should consider the cumulative impacts of any development on risk to life and the existing and future community and emergency service resources in the future.</p> <p>7- Site specific recommendations were also provided, including stipulations that all ground floor businesses and retail floors must be above the 1% Annual Exceedance Probability (AEP) flood levels and access to the basement must be above the PMF. There must also be the provision of sufficient readily accessible habitable areas above the PMF to cater for the safety of potential occupants, clients and visitors in commercial development</p> | <p>flood prone area would be referred to SES for comment. Further information is provided within the Report.</p> <p>6 – Noted. The planning proposal is proposed to be amended to remove lots that are identified as having H5 and H6 risk.</p> <p>7 – The planning proposal is proposed to be amended to include requirements regarding basements in floor prone areas.</p> | <p>requires buildings to be designed to facilitate refuge in a flood event including the requirement that all new mixed-use buildings, shall be provided with a designated gathering refuge area for the public, located at a floor level that is at least 500mm above the Probable Maximum Flood (PMF) level.</p> <p>6 – The DCP is proposed to be amended to include further information regarding evacuation. This was undertaken in consultation with SES.</p> <p>7 – The DCP is proposed to be amended to restrict basements in flood prone areas. This has been undertaken in conjunction with the SES. A map has been included within the DCP to identify lots with restrictions on basement car parking. The DCP has been updated to require basements to be protected to FPL3 to FPL4 (whichever is higher).</p> |
| 2- South Western Sydney Local Health | 1- Support for proposed new shared pathways, separated cycle ways, footpaths, pedestrian refuges, street tree | 1 – Noted | 1 – No amendment is required. |

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| District (SWSLHD) | <p>planting, cycle storage and lighting.</p> <p>2- SWSLHD supports the regional commuter and recreational cycle route through Ingleburn along the rail line but recommends safe cycle routes within CBD with slow vehicle speeds (preferably 30kph or less) and safer CBD intersections.</p> <p>3- Recommendation for consultation with Aboriginal community members prior to the exhibition period.</p> <p>4- Suggestion for a Healthy Streets assessment of the Ingleburn CBD streets to ensure proposed street changes achieve positive health outcomes.</p> <p>5- The proposal is relevant for state and federal agencies with services provided to the Ingleburn community to consider current and future demands for services, especially regarding access for staff and clients.</p> | <p>2 - Noted</p> <p>3 - Noted. The Gateway Determination issued by did not require Council to engage the Aboriginal Community or Local Aboriginal Land Council. Should Council endorse re-exhibition of the DCP, a letter to the representative of the Aboriginal Community within the Campbelltown LGA will be sent a letter advising of public exhibition. Further information is provided within the Report.</p> <p>4 - Noted</p> <p>5 - Noted</p> | <p>2 - No amendment is required.</p> <p>3 - No amendment is required.</p> <p>4 - No amendment is required.</p> <p>5 - No amendment is required.</p> |

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| | <p>6- Support for maximising urban shade by protecting existing trees and increasing open space areas and streetscapes through all new developments, including green building and green walls.</p> <p>7- Support for open spaces well connected by pedestrian and cycle links, with consideration for stronger active travel connections through the surrounding suburbs and into the CBD.</p> <p>8- Recommendation for strong consultation and engagement with the local Ingleburn community, including parents, families, and seniors.</p> <p>9- Suggestion for better standards addressing urban heat, tree canopy and carbon emissions to achieve sustainable development within the CBD.</p> | <p>6 – Noted</p> <p>7 – Noted</p> <p>8 – All landowners within and 100m from the precinct were notified of the public exhibition. Two face to face sessions were also conducted at Greg Percival Library. The public exhibition was also prolonged for 2 weeks which was greater than the requirements outlined in the gateway determination.</p> <p>9 – Council will be looking to review and undertake updated standards for the DCP in the near future. Urban heat planning development controls, tree canopy and Carbon emissions, if were to be adopted by Council, they should apply to all new developments within the LGA and should also form part of Volume 1 of the SCDCP; i.e. not be part of one site specific DCP.</p> | <p>6 – No amendment is required.</p> <p>7 – No amendment is required.</p> <p>8 – No amendment is required.</p> <p>9 – No amendment is required at this stage. Future review of the DCP will be undertaken at a later date.</p> |

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| | <p>10- Support for increased density to support increased healthy food offerings such as outdoor dining opportunities, outdoor community gardens and edible street plantings that promote cultural identity.</p> <p>11- Future open spaces should incorporate community gardens and edible plantings that the community can care for and share.</p> <p>12- Recommendation for Council to review their walking and cycling plans and policies (Bike Plan, Street Design Guidelines, Tree Strategy, etc.) to better support walking and cycling in the Ingleburn CBD and surrounding areas.</p> <p>13- No support for the historical Council policy of using street shoulders for on-road cycle ways.</p> <p>14- Recommendation for a Healthy Streets assessment of Ingleburn CBD streets and recommendations for future action to support walking and cycling as developments proceed.</p> <p>15- Vital need for improved public transport to and through the Ingleburn CBD, and improved walking and cycling access across state roads and intersections.</p> <p>16- Support for the planning proposal to contribute to activation of Ingleburn and create greater walkability through increased numbers of</p> | <p>10 – Noted</p> <p>11 – Noted. Council’s open space team will be engaged to investigate the most appropriate features of the future park.</p> <p>12 – Noted</p> <p>13 – Noted. Council will investigate the best means to achieve for on-road cycle ways in the future.</p> <p>14 – Noted</p> <p>15 – Noted. As part of the proposal, Council was required to contact TfNSW for comments. Upgrade of public transport is not a matter for Council.</p> <p>16 – Noted</p> | <p>10 – No amendment is required.</p> <p>11 – No amendment is required.</p> <p>12 – No amendment is required.</p> <p>13 – No amendment is required.</p> <p>14 – No amendment is required.</p> <p>15 – No amendment is required.</p> <p>16 – No amendment is required.</p> |

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| | <p>destinations for people walking and cycling but with consideration for Healthy Streets indicators.</p> <p>17- Figure 14.3.2 needs to show more sustainable development features such as green roofs, green walls, and timber construction.</p> <p>18- Buildings on one side of the setback need to be designed as if no building greater than two storeys will be erected on the opposite side.</p> <p>19- Elevated first storey crossings will reduce activation and draw people away from the streets.</p> <p>20- Supports the objectives for public domain improvements in Ingleburn.</p> <p>21- Type E setback is unclear.</p> <p>22- Proposal needs to address walking and cycling access to sporting facilities and playing fields.</p> <p>23- Apartments could provide play spaces for children aged 0-5 years.</p> | <p>17 – BASIX requirements will influence design and development outcomes.</p> <p>18 – Building design should take into consideration the requirements of the ADG in relation to building separation.</p> <p>19 – First storey crossings will not be included in the DCP. Further information is located within the Report.</p> <p>20 – Noted</p> <p>21 – The setback is in relation to active pedestrian frontage. The setbacks under the DCP has been clarified.</p> <p>22 – As part of any DA to Council, connectivity will be reviewed and assessed. Overarching strategies for cycling and pedestrian connectivity have been addressed as part of the urban design strategy and the Glenfield to Macarthur Urban Renewal Corridor Strategy.</p> <p>23 – Noted. This could be implemented as part of a DA to Council.</p> | <p>17 – No amendment is required.</p> <p>18 – No amendment is required.</p> <p>19 – Remove first storey crossings from DCP.</p> <p>20 – No amendment is required.</p> <p>21 – Amend setbacks section of the DCP.</p> <p>22 – No amendment is required.</p> <p>23 – No amendment is required.</p> |

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| | <p>24- Removal of angle parking could make room for cycle lanes. Proposal should consider space for e-bike/scooter share scheme.</p> <p>25- Street cross sections need to allow space for cycling/scooter using Transport for NSW's Movement and Place approach and Road User Space Allocation policy and procedures.</p> <p>26- Development controls need to include green roofs and gardens, and green walls on sides of buildings.</p> <p>27- Numerous pedestrian overbridges through the town centre will likely draw people away from the streets and limit any future over-height traffic through the Ingleburn centre. Investigation is necessary to determine if they are sustainable for Ingleburn town centre and can create a safe, comfortable, well-connected quality of life above the ground layer without impacting street life.</p> | <p>24 – The planning proposal does not set parking locations. Any future DA will need to consider parking positioning.</p> <p>25 – Noted. This will need to be considered during future stages of Oxford Rd closure and upgrades.</p> <p>26 – Volume 1 of the SCDCP addresses these matters.</p> <p>27 – The proposed cross over bridges within the Ingleburn CBD draft DCP are proposed to ensure that in a flooding event of, people are able to access a safe refuge/place that is flood free. There are very limited number of overbridges pedestrian crossing and it is not considered that those would have any negative impacts in terms of drawing people of the streets. Refer to the Council report for further details on this matter.</p> | <p>24 – No amendment is required.</p> <p>25 – No amendment is required.</p> <p>26 – No amendment is required at this stage.</p> <p>27 – No amendment is required.</p> |
| 3 – Transport for NSW | 1- The proposal has the potential to generate a significant increase in traffic demands. Transport Assessment. | 1 – Noted. The proposed increased prediction in dwellings' number will not be realised within a short period of time, as it is anticipated that the predicted increase in the dwelling numbers take 10 to 15 years, if not more. | 1 – No amendment is required. |

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| | <p>2- TfNSW recommends a multi-modal transport impact assessment be carried out to determine how sustainable transport will be prioritised to support the envisaged growth of the precinct.</p> <p>3- The assessment should include existing and future land use and transport context, mode share targets, access to key destinations, and identification of current and planned cycle routes. Additionally, it should consider trip generation potential by mode, cumulative growth of the surrounding area, impact on transport network, and review of existing station capacity and train services. The assessment should also recommend changes to public transport services, proposed transport infrastructure improvements, and recommended parking rates.</p> <p>4- The following documents are recommended to inform the development of the transport impact assessment and overall planning for the area. Travel Demand Management.</p> <p>5- The Traffic & Parking Study does not consider the contribution of walking and cycling, e-mobility devices, and public transport in supporting a mode shift away from car-based travel.</p> <p>6- Requests appropriate maximum car parking</p> | <p>2 - Noted. The review of the Railway capacity is a matter for the State Government and not Council.</p> <p>3 - The Precinct Plan for Ingleburn CBD, prepare by the State Government included detailed analysis on walking routes, connectivity and the like.</p> <p>4 - Noted.</p> <p>5 - The Precinct Plan for Ingleburn CBD, prepared by the State Government included detailed analysis on walking routes, connectivity and the like.</p> <p>6 - Car parking rates have been included in</p> | <p>2 - No amendment is required.</p> <p>3 - No amendment is required.</p> <p>4 - No amendment is required.</p> <p>5 - No amendment is required.</p> <p>6 - An update has been undertaken to</p> |

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| | <p>rates be included in the DCP for the precinct to encourage the use of public and active transport and curtail reliance on private vehicle use over the long term.</p> <p>7- The Traffic & Parking Study recommends a parking supply rate of 1 space per 50sqm GFA for commercial uses within the B4 Mixed-use Development zone.</p> <p>8- There is a lack of clarity on how the proposal will implement the Ingleburn Precinct Transport and Movement Plan, especially regarding improvements for cycling.</p> <p>9- The draft DCP should consider provisions for street trees to enhance pedestrian comfort, without obstructing driver sightlines.</p> <p>10- The DCP should promote street activation and direct pedestrian through links and laneways, particularly for key desire lines.</p> <p>11- The Active Transport Strategy by TfNSW aims to double active transport trips within 20 years, and the DCP should support this by creating walkable and connected 15-minute neighbourhoods, delivering connected cycling networks, and referring to guidance</p> | <p>the DCP and came as a result of the traffic and parking study that was prepared for the Ingleburn DCP.</p> <p>7 – Noted. The DCP has been updated to reflect the parking supply rate.</p> <p>8 – Improving cycling movements will be undertaken as a separate project by Council's infrastructure division at a future date. Also, the DCP provides for pedestrian linkages through the precinct.</p> <p>9 – Noted. Council has prepared a public domain and urban design strategies that included information and identified mid-block connections, and these connections were included in the site specific DCP.</p> <p>10 – Noted. The DCP encourages and promotes street activity via pedestrian links and laneways.</p> <p>11 – Noted.</p> | <p>the DCP to include car parking rates.</p> <p>7 – As above.</p> <p>8 – No amendment is required.</p> <p>9 – The draft DCP is proposed to be amended to require that basements be setback 3m from the front and rear boundaries to allow deep soil planting.</p> <p>10 – No amendment is required.</p> <p>11 – No amendment is required.</p> |

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| | <p>documents for best practice street and precinct design.</p> <p>12- TfNSW suggests amending the site-specific DCP for the Ingleburn CBD, by improving the connectivity to surrounding areas and precincts, providing additional mid-block crossings and through-site links, increasing pedestrian priority at intersections, reducing speed limits within the CBD, minimising conflicts with traffic movements, and prioritising safe, connected, and direct cycling for all ages and abilities.</p> <p>13- Developers must approach Sydney Trains early in the design process to ensure all relevant considerations are taken into account and incorporated into development design.</p> <p>14- Sydney Trains will not allow private party services to utilise its corridor, and alternative solutions or collection of developer contributions must be considered for drainage purposes.</p> <p>15- HV aerial power lines off corridor in the local streets must be accounted for and may affect development potential. Council should consider collection of developer contributions for undergrounding.</p> <p>16- Traffic Management Plan for the construction phase and future operation phase must demonstrate that</p> | <p>12 - Through site linkages have been identified in the draft DCP.</p> <p>13 - Noted. This is already an approach by Council for other DAs near railways.</p> <p>14 - Noted.</p> <p>15 - Council already includes controls relating to overhead power lines in volume 1 of the SCDCP. Refer to Sections 5.4 and 6.4.</p> <p>16 - Noted. This is a matter to be considered during the DA stage.</p> | <p>12 - No amendment is required.</p> <p>13 - No amendment is required.</p> <p>14 - No amendment is required.</p> <p>15 - No amendment is required.</p> <p>16 - No amendment is required.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
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| | <p>additional vehicular movements do not obstruct rail corridor access, and rail bridge load restrictions must be considered.</p> <p>17- Future development must incorporate anti-throw mechanisms for openings within 20m and facing the rail corridor.</p> <p>18- Acoustic reports must be provided with future DAs to account for rail noise and vibration and protect the amenity of future occupants.</p> <p>19- A suitable funding mechanism is needed to obtain developer contributions on an equitable basis towards regional transport infrastructure upgrades.</p> <p>20- Until a separate SIC has been implemented, an alternate developer funding mechanism should be in place before the making of the LEP amendment.</p> <p>21- The precinct should be included in the Campbelltown LEP Urban Release Area Map to ensure Clause 6.1 applies.</p> <p>22- Proposed infrastructure improvements:</p> <p>a- Six intersections require upgrading to accommodate planning proposal related traffic in the CBD.</p> <p>b- The upgrade details must be agreed upon</p> | <p>17 – Noted.</p> <p>18 – Noted.</p> <p>19 – Noted. Developer contributions will be obtained via Council's Contributions Plan. Regional transport corridors are a matter for State Government.</p> <p>20 – Noted. It is recommended that TfNSW approach DPE for any matters related to SIC/Regional contributions.</p> <p>21 – As above. Refer to points 19 and 20 above.</p> <p>22a – Upgrades to intersections will be undertaken at a later stage as part of the ongoing development of the Precinct. The upgrade of intersections is proposed to be included under Campbelltown Local Infrastructure Plan 2018.</p> <p>22b – Noted.</p> | <p>17 – No amendment is required.</p> <p>18 – No amendment is required.</p> <p>19 – No amendment is required.</p> <p>20 – No amendment is required.</p> <p>21 – No amendment is required.</p> <p>22a – No amendment is required.</p> <p>22b – No amendment is required.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|---|---|--|--|
| | by TfNSW under Section 87 of the Roads Act 1993. | | |
| 4 -NSW Environment and Heritage Group (EHG) | <p>1- The Ingleburn CBD PP is located on the Cumberland Plain which may contain habitat for a range of threatened biodiversity.</p> <p>2- The area subject to the PP contains land identified on the NSW Biodiversity Values map and includes areas identified as Cumberland Plain Woodland (CPW) which is listed as critically endangered ecological community (CEEC) under the Biodiversity Conservation Act 2016.</p> <p>3- Historical aerial photography from 1966, 1969 and 1978 shows that some portions of the subject land consist of woody vegetation likely to be native vegetation which has persisted over at least the last 60 years.</p> <p>4- EHG recommends site surveys be undertaken to confirm the biodiversity values of the site prior to any LEP amendments over the subject land.</p> <p>5- The Biodiversity Assessment Method (BAM) 2020 requires applicants to document the reasonable measures taken by a proponent to avoid or minimise clearing of native vegetation and threatened species</p> | <p>1 - Noted</p> <p>2 - Noted</p> <p>3 - Noted</p> <p>4 - The introduction of Biodiversity mapping was introduced as part of the LEP Review in 2021. Studies were undertaken prior to the mapping of the biodiversity land. The proposal does not seek to amend the mapping.</p> <p>5 - Consideration and assessment of any impact on land identified as having biodiversity values would be undertaken during the development application assessment phase.</p> | <p>1 - No amendments are required.</p> <p>2 - No amendments are required.</p> <p>3 - No amendments are required.</p> <p>4 - No amendments are required.</p> <p>5 - No amendments are required.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|--|---|--|
| | <p>habitat during the design of a development proposal.</p> <p>6- EHG recommends measures to avoid impacts to areas providing habitat for threatened ecological communities (TECs) and threatened species or corridors between habitats.</p> <p>7- EHG recommends that priority be given to retaining additional areas of native vegetation in secure management, and that some consideration may be given to locations proposed to be zoned RE1 to assist in the retention of this vegetation.</p> <p>8- Approval of the current rezoning proposal could lead to future DAs being refused given section 7.16 of the BC Act.</p> <p>9- EHG recommends reconsidering the location of proposed open space/RE1 land or incorporating additional open space areas over mapped occurrences of CPW, and incorporating a DCP control requiring future lot consolidation to consider opportunities for the retention of existing native vegetation, particularly those areas mapped as CPW.</p> <p>10- EHG acknowledges CCC's efforts to manage flood risk but emphasises that the increased building heights and density of development require complete and proper</p> | <p>6 – Noted</p> <p>7 – Refer to the Council report for further discussions on the matter.</p> <p>8 – Noted. Landowners should undertake their own independent research prior to lodging DAs to Council, including obtaining an s10.7 planning certificate.</p> <p>9 – Refer to Council report for further information.</p> <p>10 – Council has undertaken extensive consultation with SES regarding the proper consideration of flood risk and impact.</p> | <p>6 – No amendments are required.</p> <p>7 – No amendments are required.</p> <p>8 – No amendments are required.</p> <p>9 – No amendments are required.</p> <p>10 – Amendments to the draft DCP have been implemented. Further information is available within the Report.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----|--|---|--|
| | <p>consideration of flood impacts and risk.</p> <p>11- The flood summary report submitted by the Council does not adequately address the requirements outlined in the gateway determination for the 2019 proposal, including flooding risk, behaviour, vulnerability, impact, and options to mitigate the impact of flooding. The potential for flood impacts because of the proposal has not been adequately considered, and further details are needed on flood behaviour after the proposed mitigation measure is implemented.</p> <p>12- The proposal is inconsistent with local planning direction 4.1 Flooding, and a Flood Impact and Risk Assessment is required instead of an incomplete summary of the Floodplain Risk Management Study.</p> <p>13- EHG strongly recommends consultation with the SES and requires discussion of proposed second storey evacuation routes, and adequate consideration of risk to life.</p> | <p>11 – Substantial flood modelling has been undertaken. Further information is listed within the Report.</p> <p>12 – The Gateway Determination issued by DPE advises that the inconsistency is justifiable. Sufficient measures are proposed under the revised planning proposal and draft DCP to reduce risk to life and property to the satisfaction of EHG and SES.</p> <p>13 – Council has undertaken extensive consultation with SES and has amended the Proposal to address the concerns raised. Council consulted with Parramatta City Council and was advised that the idea of first storey evacuation routes did not work. Further reasoning is provided within the Report.</p> | <p>11 – Amendments have been made to the draft DCP to include additional information and requirements on flood risk and options for mitigation.</p> <p>12 – No amendment is required.</p> <p>13 – The draft DCP is proposed to be revised and the requirements for first storey evacuation routes will be removed. Additionally, the draft DCP is proposed to be updated to require structural stability across all land uses up to and including the PMF.</p> |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|------------------|--|---|---|
| | <p>14- The DCP has an appropriate set of flood-related controls, but EHG has specific comments, including careful consideration of the siting of new vulnerable developments in flood-affected areas and the need for controls to restrict the location of vulnerable developments.</p> <p>15- The letter concludes that the information provided is insufficient to justify the inconsistencies, and a Flood Impact and Risk Assessment is required per the direction.</p> <p>16- Childcare facilities and groups homes are considered sensitive uses with vulnerable occupants and should be excluded from the floodplain.</p> <p>17- Car parking restrictions – basement car parks should be protected from the PMF, not only 1% + freeboard</p> <p>18- Potential future drainage upgrade for the precinct.</p> | <p>14 – Noted. The draft DCP is proposed to be amended to reflect comments from EHG and all vulnerable uses such as child care centres and hospitals are restricted on flood affected sites.</p> <p>15 – The Gateway Determination issued by DPE advises that the inconsistency is justifiable.</p> <p>16 – Noted.</p> <p>17 – Noted.</p> <p>18 – The cost of the drainage work is substantial, and is estimated to be \$28.5m. Further information is located within the Report.</p> | <p>14 – Amendments to the draft DCP are proposed to be implemented. Further information is located within the Report.</p> <p>15 – No amendment is required.</p> <p>16 – The draft DCP is proposed to be updated to include the childcare facilities and group homes as sensitive uses and will be restricted on flood affected sites.</p> <p>17 – The draft DCP is proposed to be updated to require basements to be protected to FPL3 to FPL4 (whichever is higher).</p> <p>18 – No amendment is required.</p> |
| 5 – Sydney Water | 1- As the subject PP proposal has the potential to deliver approximately 3240 additional dwellings in the Ingleburn CBD, SW | 1 – Noted | No amendments are required. |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|--------------|--|--|---|
| | <p>supports government growth initiatives and has already identified Ingleburn CBD in its planning for the Greater Macarthur Growth Area.</p> <p>2- Water and wastewater planning for the Ingleburn CBD are currently in the strategic planning phase with no expected timeframes for completion of works available.</p> <p>3- SW requests that any development applications within the Ingleburn CBD that proposes notable growth (additional 50 dwellings) be referred to Sydney Water.</p> <p>4- SW requests that the Growth Data Form be completed by the Council to understand potential growth expected in the Ingleburn CBD.</p> <p>5- The development servicing advice provided by SW is based on the best available information at the time of referral but will vary over time with development and changes in the local systems.</p> <p>6- Additional requirements, including any potential extensions or amplifications, will be provided once the development is referred to SW for a Section 73 application.</p> | <p>2 - Noted</p> <p>3 - Noted</p> <p>4 - Noted</p> <p>5 - Noted</p> <p>6-Noted</p> | |
| 6 -Water NSW | 1- No comment. | Noted | No amendments are required. |

| No. | Submission | Response | Proposed Recommended Amendment to the DCP/LEP |
|-----------------------------|---|---|---|
| 7 – NSW Police | Did not provide a submission. | Multiple attempts from Council Staff contacting NSW Police. Council did not receive a response. | No amendments are required. |
| 8 – MP for Macquarie Fields | 1 – Refer to Report for more information. | 1 – Refer to Report for response. | No amendments are required. |

Table 1: Responses to Comments from Design Excellence Panel on Draft Ingleburn DCP at its meeting 19 August 2021

| No. | Comments | Response | Proposed Recommended Amendment to the DCP |
|-------------------------------------|--|--|--|
| 1 - General Comments from the Panel | 1- The panel acknowledges and agrees with the Proposal and its completeness in all the areas of controls proposed. 2- The following items are noted as suggested areas of further exploration or possible clarity required to ensure the desired outcomes are achieved as intended or variations are dealt with. | 1 - Noted 2 - Noted | 1 - No amendments are required. 2 - No amendments are required. |
| 2- Retail Activation Strategy | 1- Undertake a Town Core retail planning study to understand the how the retail plan will evolve with development of varying sized sites and separate ownerships. This will assist in understanding the controls needed to avoid undesirable outcomes. 2- The panel recommended Council undertake a retail demand analysis. | 1 - Council will investigate an opportunity to undertake a retail activation strategy once funding becomes available. Additionally, the gateway determination issued to Council did not require Council to undertake a retail activation strategy during this stage of the planning proposal. 2 - As above. | 1 - No amendments are required, 2 - No amendments are required. |
| 3 - Second Level Pedestrian Walk | 1- Identify and separate the aspirations and principles for the upper-level pedestrian link Eg. a. Vertical Life safety refuge access requirements (from flash flooding) b. Maintenance of mixed-use access / egress during or after flooding event (to maintain ease and continuity of access) c. Develop a network of vertical access opportunities prior | 1 - Council will not be pursuing second level pedestrian walkways as part of the planning proposal. In consultation with SES, EHG and Parramatta Council all references to the second level pedestrian walkways have been removed. Further information is provided within the report. | 1 - No amendments are required. |

| No. | Comments | Response | Proposed Recommended Amendment to the DCP |
|-----------------------------|---|--|--|
| | <p>to the train station entry points define locations and providers.</p> <p>d. Characteristics to Activate upper levels of the commercial core</p> <p>e. Define street edge activation options on upper levels and surveillance from upper levels</p> | | |
| 4 -Street Activation | <p>1- Ground floor street activation should align with appropriate activation derived from street hierarchy research, market/economic analysis and local character analysis.</p> <p>2- Clarify why street activation is only one sided in some laneways. Is it an option?</p> | <p>1 - Ground floor street activation has been included as a result of the urban design study.</p> <p>2 - Laneways and interface are dependent on land uses and zoning.</p> | 1 - No amendments are required. |
| 5 -Further General Comments | <p>1- Consider CPTED issues with cross site links/walkways</p> <p>2- Consider flooding effects on Public Domain especially overland flow.</p> <p>3- Ensure completeness and finish quality of all boundary walls for short to long term. High or low level. Visible for short or long term and not dependant on neighbouring development.</p> <p>4- Ensure Car parking designed for adaptive reuse heights.</p> | <p>1 - Noted. CPTED matters will be considered during the DA stage.</p> <p>2 - Council has consulted SES and EHG and have updated information on flooding matters within the Proposal.</p> <p>3 - Noted, and it is considered important to include additional requirement in the DCP to ensure that blank boundary walls are appropriately designed.</p> <p>4 - Noted.</p> | <p>1 - No amendments are required.</p> <p>2 - Amendments to the DCP have been undertaken in response to comments received from SES and EHG. Further information is outlined within the Report.</p> <p>3 - Amend the DCP to include an additional control that requires side elevations on zero setback to include visual treatment to ensure that blank walls are minimised, until such time that adjoining properties are redeveloped.</p> <p>4 - No amendments are required.</p> |

| No. | Comments | Response | Proposed Recommended Amendment to the DCP |
|-----|---|---|--|
| | <p>5- Consider options of good quality car park structures exposed for light and ventilation benefits. Allow for high quality screening such as art, green wall filters etc as options to build form sleaving.</p> <p>6- Provide for Mixed-use options within carparks (eg rooftop child care , tennis courts, sports activity etc)</p> <p>7- Uses - could add specifically medical, health and wellbeing activity</p> <p>8- Ensure provision in DCP for found space uses, on an individual site-specific basis</p> | <p>5 – Noted.</p> <p>6 – Noted. As landowner, Council anticipates mixed uses on the ground floor of the proposed car park.</p> <p>7 – Noted.</p> <p>8 –Noted: a development control is proposed to encourage rooftop gardens where appropriate.</p> | <p>5 – No amendments are required.</p> <p>6 – No amendments are required.</p> <p>7 – No amendments are required.</p> <p>8 – Add the following development control into the DCP. Rooftop garden are encouraged, however will not be considered as part of the required communal open space.</p> |

DRAFT

Campbelltown (Sustainable City) Development Control Plan 2015



VOLUME 2

Site Specific DCPs

DRAFT Part 17: Ingleburn CBD

Creating Campbelltown's Future 2025



(Blue text indicates sections that have been added or revised post public exhibition)

(Revised post public exhibition – 1 September 2023)

Note:

The Ingleburn CBD Development Control Plan (DCP) came into effect on xx xxxxx 2023 and has been incorporated as Part 17, Volume 2 of Campbelltown (Sustainable City) DCP 2015.

It should be read in conjunction with relevant Parts in Volume 1. In the case of any inconsistencies this Part will prevail to the extent of that inconsistency.

17.1 Application

17.1 Application

This Part applies to the land shown in Figure 17.1.1 – the Ingleburn CBD - The Core Precinct which includes land zoned MU1 Mixed Use (MU1); **R3 Medium Density Residential (R3)** and surrounding high density residential land zoned R4 High Density Residential (R4). It relies on other relevant Parts in Volume 1 of Campbelltown (Sustainable City) DCP 2015 (CDCP2015) including:

- Part 2 Requirements Applying to All Types of Development;
- **Part 3 (Low and Medium Density Residential Development (applies to land zoned R3 within the Ingleburn CBD Area).**
- Ancillary Residential Structures)
- Part 5 Residential Flat Buildings and Mixed-Use Development; and
- Part 6 Commercial Development.
- Part 8 to Part 19 as they provide development controls that relate to specific land uses and vegetation management that are not covered by this site specific DCP.

This Part provides requirements additional to Volume 1 to achieve the specific vision established for the future development of Ingleburn CBD and applies to the land shown in Figure 17.1.1 below.

Part 17 sets out the following:

- Desired future character for high density residential neighbourhoods in areas zoned R4.
- Desired future character for mixed use development in the area zoned MU1.
- Development controls for:
 - residential flat buildings in areas zoned R4;and
 - mixed use development in the area zoned MU1;
- Desired outcome for the public domain.
- Development controls and special provisions for flooding.

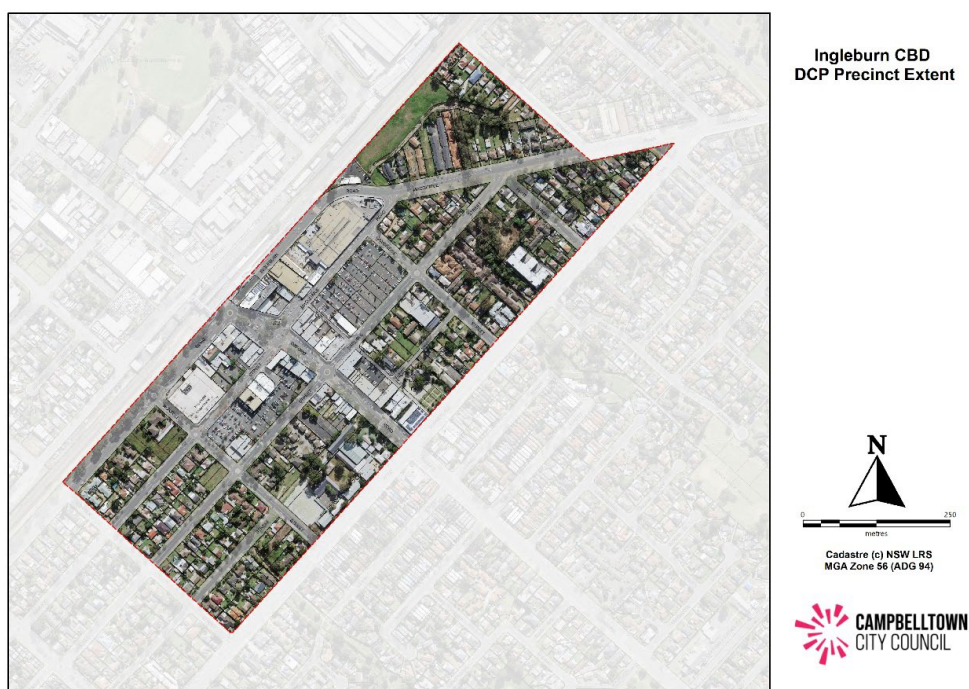


Figure 17.1.1 Ingleburn CBD

Background

In December 2017, the NSW Government released the final Glenfield to Macarthur Urban Renewal Corridor Strategy which included a Precinct Plan for Ingleburn.

The Ingleburn Precinct is divided into three distinct areas as shown in Figure 17.1.2 below:

Area 1: The CBD Precinct — Eastern Side of railway (where this DCP applies)

Area 2: Area around the CBD — Eastern Side of railway

Area 3: Western Side Precinct — West of the railway

Area 1 is the subject of this DCP and Areas 2 and 3 will be further investigated as part of future reviews of Campbelltown Local Environment Plan 2015.

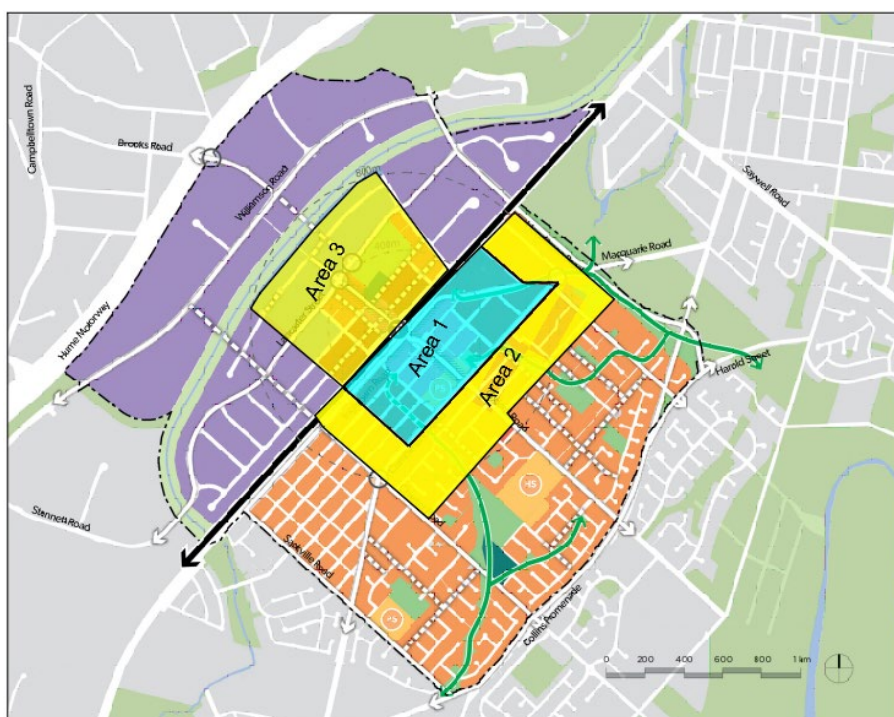
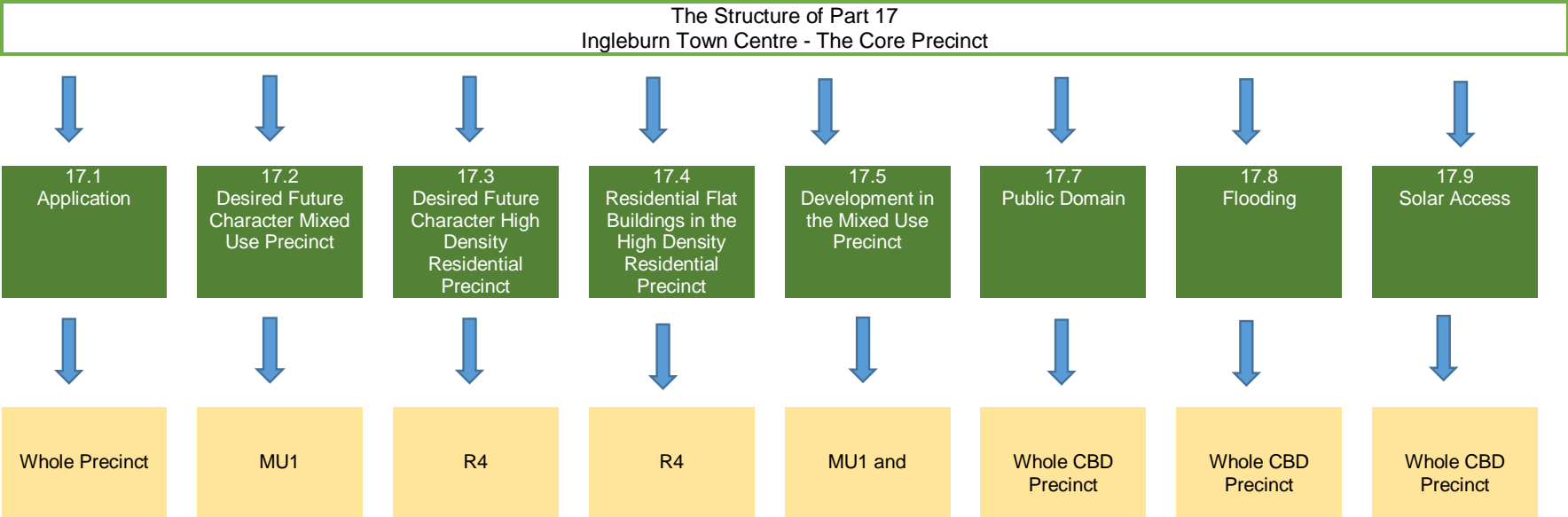


Figure 17.1.2 Ingleburn Precinct Plan



17.2

17.2 Desired Future Character - Mixed Use Precinct

Desired
Future
Character -
Mixed Use
Precinct
(Zone MU1)

The Ingleburn Vision

“To create a vibrant town centre that strengthens Ingleburn’s unique urban village character and desirability as a place to live.”

*Glenfield to Macarthur Urban Renewal Corridor
Ingleburn Precinct – DPIE November 2017*

“Ingleburn town centre will retain its village atmosphere and provide a vibrant attractive destination for business, leisure and social engagement.”

*Ingleburn CBD Urban Design and
Public Domain Strategy – July 2021*

Mixed Use Retail, Commercial & Residential

This area (shown edged blue in Figure 17.2.1 below) will accommodate a mix of retail, commercial and residential uses. Ingleburn will evolve as a prominent retail and employment centre within the Glenfield to Macarthur Urban Renewal Corridor. New buildings will be carefully designed to achieve excellence in built form, sustainability and user amenity. The first two storeys of high rise buildings will be commercial and their presentation to the public domain will contribute to achieving high amenity, pedestrian friendly outcomes for all public roads and especially for Oxford Road. Additional storeys will be further set back to maintain an appropriate scale and amenity and establish the primacy of retail and commercial development at the street level.



Figure 17.2.1: Mixed Use area Ingleburn Precinct Plan

7



Figure 17.2.2: Vibrant town centre – Visionary Perspectives

17.3

**Desired
Future
Character
High Density
Residential**

(Zones R4)

17.3 Desired Future Character - High Density Residential Precinct

High Rise Residential

This area will provide apartment housing with a high level of amenity for residents. The precincts will be characterised by typically 8 storey apartment buildings (apart from the area zoned R3 Medium Density Residential shown on Figure 17.3.1 below) with apartment design, communal open spaces and shared facilities delivering a first class standard of apartment living. Apartment buildings will be designed to maximise sustainability outcomes and to capitalise on district views.

Volume 1, Part 3 (Low and Medium Density Residential Development and Ancillary Residential Structures) of the plan will apply to the areas zoned R3 Medium Density Residential within the Ingleburn CBD Precinct in relation to any proposal for future medium density development applications within these sites. In addition, the flooding provisions within this Part will apply too. All flooding requirements under this Part of Volume 2 (Ingleburn CBD) will also apply to any future development within the areas zoned R3 medium density.

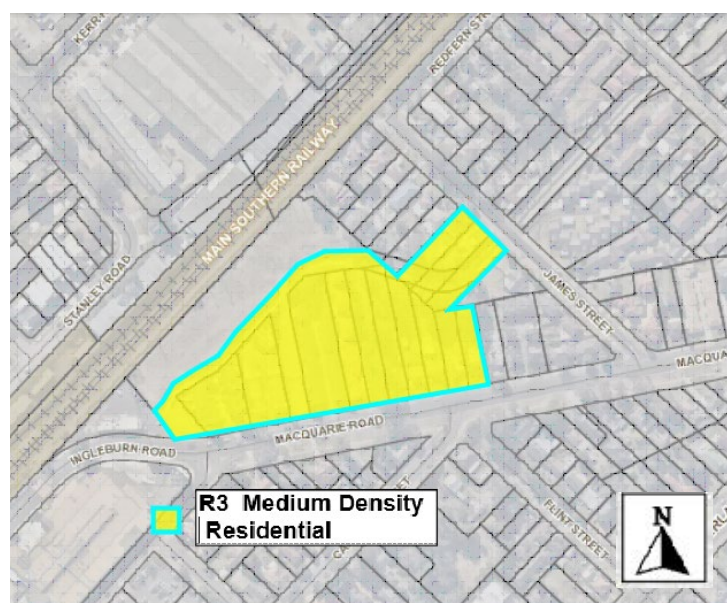


Figure 17.3.1: Medium Density (R3) residential area in Precinct Plan



Figure 17.3.2: Potential style of high density residential development

17.4

Residential Flat Buildings

For the purpose of Part 17.4 of this DCP, an **isolated allotment** is an allotment that has a site area of less than 1800 square metres and/or a width at the front property boundary of less than 30 metres that has no immediate potential for amalgamation with any other adjoining allotments to achieve a minimum site area of 1800 square metres and a width at the front property boundary of 30 metres.

17.4 Residential Flat Buildings in the High Density Residential Precinct

17.4.1 Allotment Requirements

- a) Sites shall be amalgamated where required, to achieve the minimum site area of **1800sqm** and minimum width requirement of 30m.
- b)

17.4.1.1 Site Consolidation and Development of Isolated Allotments

- a) Development shall not result in an isolated allotment adjoining the development site.
- b) Council will require appropriate documentary evidence to demonstrate that a genuine and reasonable attempt has been made to purchase an isolated site based on a fair market value.
- c) At least one recent independent valuation is to be submitted as part of that evidence and is to account for reasonable expenses likely to be incurred by the owner of the isolated site in the sale of the property.
- d) Where amalgamation of the isolated site is not feasible, applicants will be required to demonstrate that an orderly and economic use and development of the separate sites can be achieved.
- e) For the isolated sites, the Applicant shall prepare the following and submit them to Council as part of the application:
 - I. a building envelope for the isolated site, indicating height, setbacks, resultant site coverage (building and basement), deep soil planting with sufficient information to understand the relationship between the application and the isolated site.
 - II. The likely impacts the developments will have on each other, such as solar access, visual and acoustic privacy and the impact of development of the isolated site on the streetscape must also be addressed.
- f) The development of existing isolated sites is not to detract from the character of the streetscape and is to achieve a satisfactory level of amenity including solar access, visual and acoustic privacy.
- g) Development of existing isolated sites may not achieve the maximum potential, particularly height and floor space ratio, and will be assessed on merit.

17.4.1.2 Building Setbacks for Residential Flat Buildings – Areas Zoned R4

- a) Residential flat buildings shall be setback a minimum of:
 - i. 6 metres from any street boundary; and
 - ii. 6 metres from any side boundary; and
 - iii. 8 metres from the rear boundary
- b) The basement shall be setback at least 5 metres from the rear boundary and 2 metres from the front boundary to allow for deep soil planting and to create green interface with the streets.
- c) Vegetable gardens within the communal open space are encouraged.

17.4.1.3 Building Design

- a) Residential flat buildings, where the dimensions of the site permits, shall have L-shaped, or U-shaped building layout, to maximise solar access, ventilation and residential amenity.
- b) A 1 metre articulation zone is permitted forward of the front building setback, in which building elements may occupy a maximum of one third of the area of the facade. Services or lift shafts are not permitted in the articulation zone as shown in Figure 17.4.1.
- c) The setbacks under this Part are subject to building separation controls under the ADG.
- d) Building design should aim to create a clear delineation between public, communal and private open space

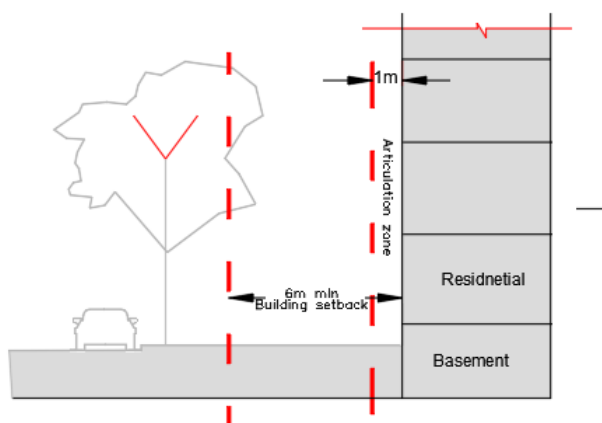


Figure 17.4.1: Street Setback – Residential Flat Buildings

17.5

17.5 Development in the Mixed Use Precinct

Mixed Use Development

17.5.1 Mixed Use Development Setbacks – Areas Zoned MU1

- a) Mixed Use development shall be setback a minimum of:
 - I. 0 metres from any street boundary for the ground and first floors and 6 metres for second and higher floors.
 - II. 0 metres from side setback;
 - III. 0 metres from rear setbacks.
- b) Despite section 17.5.1 a) above, setbacks for certain sites within the Ingleburn CBD shall be in accordance with Figure 17.5.1 below.

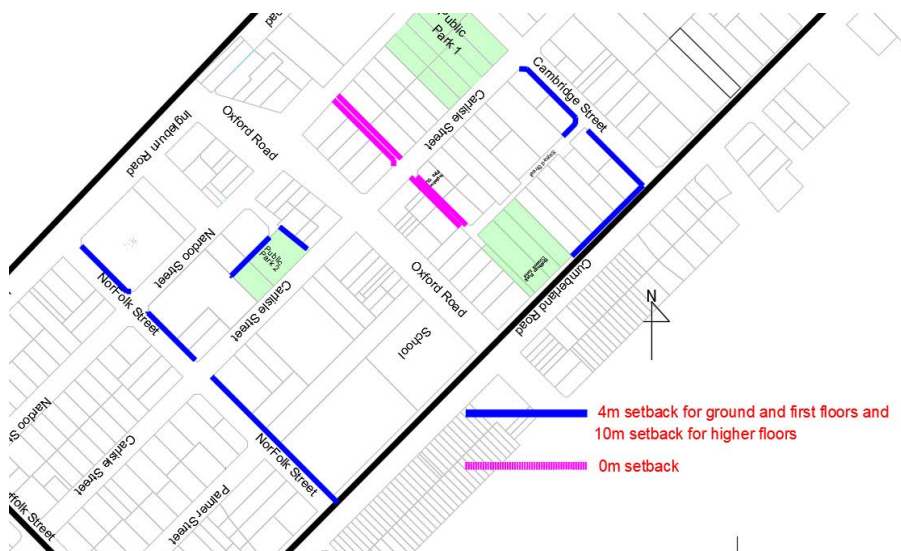


Figure 17.5.1 Setbacks Map

17.5.2 Mix of Uses

- a) Mixed use buildings must have at least one story of, and encouraged to have at least two storeys (ground and first floor) of commercial and/or retail uses (including centre based childcare, recreation facilities (indoor), places and public worship). Residential development shall not be undertaken on the first or second storeys (ground and first floor) of a building in this precinct.

17.5.3 Adaptability of car parking floors

- a) Where car parking is provided on the ground first floor or above within mixed use buildings, then it must be capable of being redesigned for later conversion to retail, commercial or residential purposes as appropriate for that level.

17.5.4 Awnings

- a) All new mixed use buildings within the MU1 Zone shall have awnings on their street frontages, excluding mixed use development along Cumberland Road.

For the purpose of Part 17.5.6 of this DCP, an isolated allotment is an allotment that has a site area of less than 1200 square metres and has no immediate potential for amalgamation with any other adjoining allotments to achieve a minimum site area of 1200 square metres and a width at the front property boundary of 30 metres.

17.5.5 Pedestrian Bridge Access

a) As part of any new major redevelopment of Lot 101, DP613509, known as Ingleburn Fair Shopping Centre, 100 Macquarie Road, Ingleburn, a pedestrian access bridge connecting the site to the proposed multi deck car parking building (at Lots 7-9 and 19-23 Section 4 DP 2913) at level one or above shall be provided. Where the redevelopment of the shopping Centre occurs prior to the redevelopment of the multi deck car park, the design of the new shopping centre shall facilitate a future pedestrian connection. Where the multi deck car park development occurs prior to the redevelopment of the subject Shopping Centre, the design of the multi deck car parking shall facilitate a future pedestrian bridge connection/linkage.

17.5.6 Site Consolidation and Development Isolated Allotments

- a) Sites shall be amalgamated where required, to achieve the minimum site area of 1200 sqm and width requirement of 30m.
- b) Despite section 17.5.6 a) above, consolidation of lots will be required to provide low flood hazard evacuation access for sites identified with no safe vehicle and pedestrian access. Refer to the Summary Flood Information Report under Index 1 of this DCP for more information on this matter. (The graphics/maps showing amalgamation patterns within the Summary Flood Information Report are hypothetical scenarios only, and by no means should be undertaken as the preferred amalgamation outcomes.)
- c) Development shall not result in an isolated allotment adjoining the development site.
- d) Council will require appropriate documentary evidence to demonstrate that a genuine and reasonable attempt has been made to purchase an isolated site based on a fair market value.
- e) At least one recent independent valuation is to be submitted as part of that evidence and is to account for reasonable expenses likely to be incurred by the owner of the isolated site in the sale of the property.
- f) Where amalgamation of the isolated site is not feasible, applicants will be required to demonstrate that an orderly and economic use and development of the separate sites can be achieved.
- g) For the isolated sites. The Applicant shall prepare the following and submit them to Council as part of the application:
 - I. a building envelope for the isolated site, indicating height, setbacks, resultant site coverage (building and basement), deep soil planting with sufficient information to understand the relationship between the application and the isolated site.
 - II. The likely impacts the developments will have on each other, such as solar access, visual and acoustic privacy and the impact of development of the isolated site on the streetscape must also be addressed.
- h) The development of existing isolated sites is not to detract from the character of the streetscape and is to achieve a satisfactory level of amenity including solar access, visual and acoustic privacy.

Development of existing isolated sites may not achieve the maximum potential, particularly height and floor space ratio, and will be assessed on merit.

17.5.7 Commercial development - car parking rates

a) Commercial development shall be provided with one car parking space per 50sqm of Gross Floor Area

17.5.8 Building Design

- a) Setbacks above the street podium on corner sites apply to both streets
- b) The minimum floor to floor height for commercial floor levels shall be 4.5m
- c) The minimum floor to floor height for above ground car parking shall be 3.1m
- d) All front facades shall be articulated with depth, relief and shadow on the street façade.
- e) No blank walls shall be permitted. Where the blank wall is on the side and is intended to be attached to the side wall of future development on the side boundary, the side wall shall be articulated.

17.6

17.6 Public Domain

Public Domain

17.6.1 Ingleburn CBD

Ingleburn CBD is focused on Ingleburn Railway Station and will be characterised by a vibrant and active mixed use core with high density residential adjoining.

The Ingleburn CBD will be characterised by mixed use development with commercial, business and retail on the ground and first floors with up to 6 storeys of residential apartments above.

New and refurbished open space areas will be complimented by an improved permeable pedestrian network that focuses people on the centre, open space and railway station. About 90% of the area currently lies within a 400m walking distance of open space. About 50% is within 200m walking distance of open space and almost all is within a 400m radius of open space. Improved pedestrian infiltration, in combination with new development, can improve these proportions.

Redevelopment will help provide a first floor access between the Ingleburn Shopping Fair and the Multi deck car park. Larger blocks can be broken down and pedestrian access can be provided along active and interesting laneways.

The provision of larger setbacks and improved street furniture, awnings and tree canopy will provide an attractive public domain where people can meet, carry out business and safely enjoy the town centre.

17.6.2 Objectives for the Public Domain Improvements in Ingleburn

Objectives for the public domain of Ingleburn CBD are:

- To provide a safe, attractive and comfortable place to meet, work, socialise, shop and access public transport both during the day and at night;
- To enable ease of movement in, around and through Ingleburn CBD for cars, pedestrians and cyclists;
- To provide quality open space within 400m of all residents;
- To provide an active commercial centre that encourages business activity;
- To provide a variety of communal recreation facilities within residential flat buildings and mixed use development readily accessible to all residents, in addition to and complimenting facilities in the public domain.

17.6.3 Pedestrian Connections and Laneways

- a) Existing pedestrian connections and laneways should be enhanced to:
- i. Have active ground floor frontages and encourage outdoor dining opportunities;
 - ii. Be legible and direct throughways for pedestrians, clear of obstructions (including columns, stairs and escalators);
 - iii. Provide access 24 hours, 7 days per week;

- iv. Be open to the air above and at each end, except where a connecting public pedestrian access is provided on level one between buildings (refer to section 17.5.5 above) ;
- v. Council may consider an 'arcade style' walkway;
- vi. Have signage at the street entries indicating public accessibility and the street and activities to which the through site link connects.

d) New pedestrian only connections are to be provided along the areas marked through site linkages in the figure 17.6.1 below. Pedestrian linkages across the site must have a minimum width of 3 metres. If these linkages are located along the perimeter of a newly proposed development/building, the development shall be designed to accommodate the entire width of the walkway – i.e the site that is developed first, must provide for the full width and length of the pedestrian link.



Figure 17.6.1 Pedestrian linkages



Figure 17.6.2 Figtree Pocket Newmarket Randwick - residential apartment building addressing the open space and street network
(Source: newmarketrandwick.com.au)

17.6. Blank Walls on Zero setback of side boundaries

a) To prevent the presence of blank walls along the side boundaries of zero setback buildings, all new buildings must incorporate minor articulation elements on the adjoining wall. The blank wall surface must be broken up by introducing features such as changes in texture and/or colour and/or LED lights. This development standard is included to ensure that blank walls on zero setback boundaries are designed so that they are slightly articulated. These side walls will not be visible once the adjacent site is re-developed and attached to these side boundary walls.



Figure 17.6.3 Example of sidewall articulation

| 17.7 | 17.7 Flooding |
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| <p>Flooding</p> <div data-bbox="268 544 481 577" style="background-color: #FFD700; padding: 2px;">Note:</div> <div data-bbox="268 600 481 947" style="background-color: #FFD700; padding: 2px;"> <p>"Ingleburn on the other hand has considerable flood risks for both residential and non-residential buildings and, as discussed, urban renewal provides a real opportunity to provide significant flood mitigation benefits."</p> </div> <div data-bbox="268 965 481 1111" style="background-color: #FFD700; padding: 2px;"> <p>Draft BBBCC Strategic Floodplain Risk Management Study and Plan 2019</p> </div> | <p>17.7.1 Background</p> <p>Flooding is a significant issue that affects existing and future development in the Ingleburn CBD. This Section establishes Council's approach to development control for the Ingleburn CBD. Council's approach to flooding has regard to and complies with the New South Wales Government's Floodplain Development Manual (FDM 2005).</p> <p>The criteria for determining applications for proposals potentially affected by flooding are structured to recognise that different controls can be applied to different land uses and different levels of potential flood inundation and hazard. As a first step in the development consent process, proponents are strongly advised to consult with Council officers, particularly for proposals significantly affected by flooding.</p> <p>The Bow Bowling Bunbury Curran Creek Strategic Floodplain Risk Management Study and Plan (BBBCC) was adopted by Council on 12 February, 2019.</p> <p>Significant flooding is identified in parts of the Ingleburn Town Centre, with notable depths during floods as frequent as the 20 percent AEP (5 year average recurrence interval) event.</p> <p>Substantial drainage upgrade work is proposed within the Ingleburn CBD area to alleviate the flooding impact. However, even if this work is undertaken, it would not fully resolve the flooding issue within Ingleburn CBD. As development has already occurred and further development is permissible and desirable, the planning controls, in addition to any drainage upgrades, will be needed to address safety to life and property and respond to likely flooding events.</p> <p>The proposed flooding requirements within this section of the DCP, shall apply to any development within Ingleburn CBD that is impacted by flooding. Completion of the drainage upgrade would facilitate development within Ingleburn CBD by reducing flooding and so facilitating compliance with the controls in this DCP. Proponents should also read relevant parts of Council's <i>"Campbelltown (Sustainable City) Development Control Plan 2009 Volume 2 Engineering Design for Development June 2009 Engineering Design for Development"</i></p> <p>Link: https://www.campbelltown.nsw.gov.au/files/assets/public/document-resources/builddevelop/dcps/dcp2014v3/scdcp2009volume2-1engineeringdesignfordevelopment.pdf </p> |

17.7.2 Flood Planning Levels

A range of flood planning levels (FPL) may be applied depending on the type of land use and the part of the development in consideration. In principle, a higher FPL will apply to land uses considered more sensitive to flood hazards or which may be critical to emergency management operations or the recovery of the community after a flood event.

Different FPLs are also considered appropriate for different parts of development. For example, the non-habitable floor levels of a dwelling can be at a lower level relative to the habitable floor level as the potential for significant flood damage costs is reduced.

The following table outlines those FPLs to be applied to the development controls outlined later in this part of the DCP.

Table 17.7.3 – Flood Planning Levels

| Reference | Flood Planning Level |
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| FPL1 | 5% AEP |
| FPL2 | 1% AEP |
| FPL3 | 1% AEP + <ul style="list-style-type: none"> • 0.3m Freeboard for flows < 0.3m deep • 0.5m Freeboard for flows > 0.3m deep |
| FPL4 | PMF |

Notes:

1. FPL1, FPL2 and FPL 4 have zero freeboard.
2. The design flood levels and FPLs in Table 1 may be obtained from Council if available or otherwise will be required to be determined by the proponent. These levels will normally be 'rounded up' to the nearest 0.1m and be referenced relative to Australian Height Datum (AHD).

FPL = Flood Planning Level.

AEP = Annual Exceedance Probability.

PMF = Probable Maximum Flood

17.7.4 Flood Hazard Categories

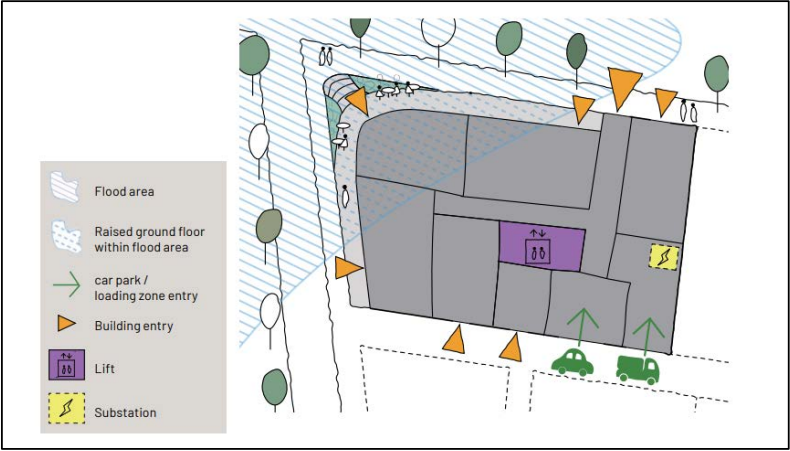
Flood hazard categorisation is based on the depth and velocity of floodwaters, and it is a way to define what risks are presented to life and property in a major flood event.

For the purpose of this DCP, flood modelling for Ingleburn CBD has been undertaken and the following categories have been used, where H1 represents the lowest flood hazard and H6 represents the most severe flood hazard.

These categories are defined as:

- H1 – generally safe for people, vehicles and buildings
- H2 – unsafe for small vehicles
- H3 – unsafe for vehicles, children and the elderly
- H4 – unsafe for vehicles and people
- H5 – Unsafe for vehicles and people. All building types vulnerable to structural damage.
- H6: Unsafe for vehicles and people. All building types considered vulnerable to failure.

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| | <p>As a result of the flood modelling that has been undertaken for Ingleburn CBD, certain sites have also been identified with unsafe access for pedestrian and vehicles.</p> <p>17.7.5 Objectives</p> <ul style="list-style-type: none"> • To ensure the safety of existing and future occupants and property of Ingleburn CBD by ensuring that flood risk associated with development is minimised and/or not increased beyond the level that is acceptable to the community. • To ensure the proponents of development and the community in general are fully aware of the potential flood hazard and consequent risk associated with the use and development of land within Ingleburn CBD. • Maximise development potential for Ingleburn. • To reduce the impact of flooding on Ingleburn. • To design development, in full knowledge of the flooding risk, to alleviate flooding and risk. • To minimise the risk to life by ensuring the provision of appropriate evacuation measures are available. • To enable safe pedestrian movement between buildings during flooding. • To maximise the potential for buildings to be returned to use as quickly and efficiently as possible after being affected by flooding. • To ensure that developments with high sensitivity to flood risk (eg. critical public utilities) are sited and designed to provide reliable access and minimise risk from flooding. • To allow development with a lower sensitivity to the flood hazard to be located within flood affected areas, subject to appropriate design and siting controls and provided that the potential consequences that could still arise from flooding remain acceptable. |
| | <p>17.7.6 Development Controls</p> <p>17.7.6.1 General Development Controls</p> <p>The following development controls apply to all land use categories:</p> <ol style="list-style-type: none"> a) The flood impact of the development is to be considered to ensure that the development will not increase flood effects elsewhere, having regard to: <ul style="list-style-type: none"> - loss of flood storage; - changes in flood hazards, flood levels and flood velocities caused by alterations to the flood conveyance, including the effect of fencing styles; and - the cumulative impact of multiple potential developments in the Ingleburn CBD. |

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| | <p>A report prepared by a suitably qualified flooding engineer may be required to demonstrate these requirements can be satisfied.</p> <p>b) The design materials and construction of the proposed development shall comply with the principles set out in the publication “Reducing Vulnerability of Buildings to Flood Damage – Guidance on Building in Flood Prone Areas”, published by the NSW Government.</p> <p>Link: https://www.ses.nsw.gov.au/media/2247/building_guidelines.pdf</p> <p>17.7.6.2 Access and Egress</p> <p>a) Ensuring constant access to and from a building is essential to minimise the risk to people's safety during a flood. Effective building design takes into consideration the surrounding terrain and site knowledge to facilitate easier access for emergency services and building users. Measures to achieve this include:</p> <ul style="list-style-type: none">i) Position building entrances and vehicle access points above the nominated FPL.ii) Establish safe pathways to designated places of refuge during flood events, either within the site or external to it.iii) Incorporate landscaping that contribute to the overall design and seamlessly blend of these features into the surroundings. <p>By implementing these strategies, buildings can enhance their resilience against floods while prioritising the safety and convenience of occupants and emergency responders.</p> <div></div> <p>Figure 17.7.1 Shows:</p> <ul style="list-style-type: none">- The building entrances are strategically positioned outside of the predicted flood prone area, both on the natural ground and through an elevated colonnade with a raised terrace.- The car parking and loading zone are situated outside the flood-prone area at the rear of the property. |
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- The lift and substation are intentionally placed outside and above the flood-affected zone. Source: *Good Design Guide for Buildings in Flood Affected Areas in Fishermans Bend, Arden and Macaulay*

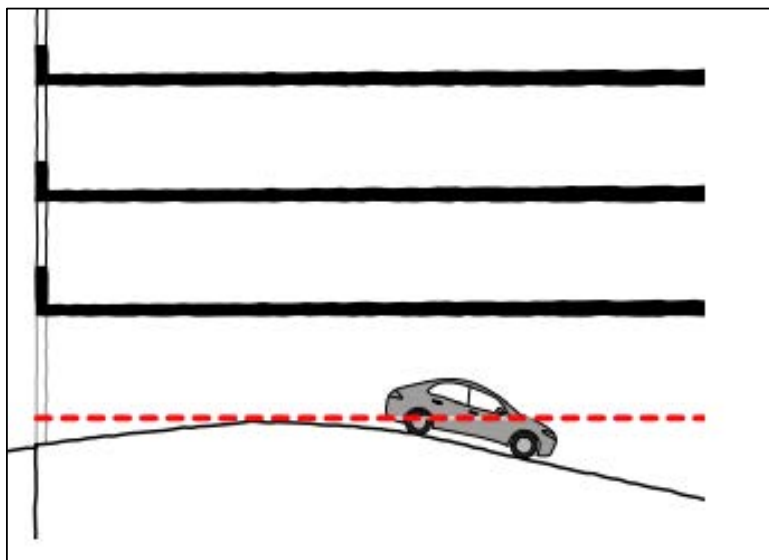


Figure 17.7.2 An apex above the flood level prevents water from entering a basement car park (Red dashed line in this figure represents the minimum required Finished Floor Level).

- b) Ramps are the preferred option to access higher levels over platform lifts. Platform lifts shall only be utilised in situations where a ramp is not feasible, such as in small spaces or when there is a considerable vertical level difference.

Note: Reasons why ramps are generally preferred over platform lifts:

- Ramps are more aligned with accessibility inclusion standards compared to platform lifts. Platform lifts are not the preferred choice as they can hinder accessibility in the event of a breakdown, rendering an entire building or area inaccessible to certain segments of the community.
 - Platform lifts are not recommended for external locations due to their vulnerability to flood damage and vandalism.
 - In high-traffic public areas like shopping centres, platform lifts are not suitable due to their limitations. Ramps are a more practical and efficient solution in such scenarios.
 - Overall, ramps are favoured for their broader accessibility, reliability, and resilience, making them the preferred choice over platform lifts in most situations.
- c) Where basement parking is proposed, all potential entrances and/or potential water ingress locations must be protected to FPL3 or FPL4, whichever is higher.

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| | <p>d) Areas with basement car parking will need to provide evacuation routes at or above FPL3 or FPL4 (whichever is higher) to a safe area or, where it is provided, to connect to the first level pedestrian access.</p> <p>e) For newly proposed commercial buildings and mixed use buildings a suitable storage area shall be provided to store goods at or above FPL3 or FPL4 (whichever is higher).</p> <p>17.7.6.3 Flood Emergency Response Planning</p> <p>a) Low hazard, horizontal evacuation from the building must be demonstrated for residents, workers and visitors for all floods up to and including FPL2. Low hazard is defined as no greater than H2 hazard as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019)</p> <p>b) For floods larger than FPL2 (up to and including FPL4), horizontal evacuation measures are still preferred for all building occupants (residents, workers and visitors) where the following can be satisfied:</p> <ul style="list-style-type: none"> i) Pedestrians can evacuate safely from a building via a 'rising road' to an area of refuge located above the PMF. The evacuation pathway must not require passage through H2 hazard areas or areas of deepening water. ii) An exit from a building is provided above the PMF that is accessible internally to all occupants. iii) Requirements for accessibility are available for all occupants (where possible) iv) Do not rely on lifts, elevators etc. v) Appropriate consideration has been given to access into the property during floods by Emergency Services such as SES, Ambulance, Fire and Rescue. <p>c) Where horizontal evacuation is not feasible during FPL4, Shelter In Place or vertical evacuation must be provided for all building occupants (residents, workers and visitors) that offers access to a safe indoor area of refuge above the PMF where they can remain until the flood event has passed and any subsequent disruption after the flood has been rendered safe and serviceable.</p> <p>d) Shelter In Place or vertical evacuation measures must satisfy the following requirements:</p> <ul style="list-style-type: none"> i) Refuge shelters must be adequate and fit for purpose (size, design, equipment, supplies) and maintained as such in perpetuity. ii) Unless otherwise advised by Council, facilities must be designed for a refuge stay of at least 48 hours. iii) It is recommended that large residential buildings be provided with emergency back-up power, water supply and sewerage for all residential units and common facilities including lifts. iv) Where the building design and back-up systems enable some residents to safely remain in their own apartments for extended periods during floods, all such residents |
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| | <p>must still have access to a communal refuge area of adequate size where support from other residents and emergency supplies are available.</p> <p>v) The communal safe area of refuge must be permanently provided with, as a minimum:</p> <ul style="list-style-type: none"> i) emergency electricity supply, and lighting, ii) clean water for drinking, washing and toilet flushing, iii) working bathroom and toilets, iv) suitable food, v) personal washing and drying facilities, vi) medical equipment including a first aid kit, vii) a battery-powered radio and relevant communications equipment. <p>e) All development involving the construction of a new building or significant alterations to an existing building, and or intensification of a use must be supported by a flood emergency response plan (FERP) detailing the preferred emergency response strategy. FERPs submitted with Development Applications must include:</p> <ul style="list-style-type: none"> i) measures to prevent evacuation from the site by private vehicle if external floodwater are not safe; ii) the most appropriate emergency response for flood and fire events that occur together; iii) a building flood emergency response plan, similar to a building fire evacuation drill, and measures to ensure this is tested at least annually; and iv) evidence of consultation undertaken with relevant state and local agencies in the preparation of the FERP. <p>The flood plan should be consistent with the relevant NSW SES "FloodSafe" Guide.</p> <p>17.7.6.4 Building Design and Refuge</p> <ul style="list-style-type: none"> a) Integrate access elements such as stairs, ramps, and sloping walkways seamlessly into the overall design, ensuring a human-scale approach and creating a welcoming atmosphere. When incorporating ramps, ensure they are logically placed and easily accessible without obstructing circulation or sightlines. b) Enhance the architectural features by incorporating elements like terraces, colonnades, seating, or landscaping to bridge the gap between elevated ground and street level. These elements not only contribute to the aesthetics but also activate the streetscape, making it more vibrant and encourage the development of external transitions as part of the overall streetscape design. c) Whenever possible, connect terraces and colonnades with adjacent buildings to create areas of refuge and secondary circulation in case of a flood event. |
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| | <p>d) Streamline access to multiple sites or tenancies by providing a shared, accessible transition space located at FPL4 or higher.</p> <p>e) Utilise terraces and colonnades for less sensitive uses like cafes and retail establishments, and provide seating opportunities on ledges and stairs wherever possible. This adds to the functionality and appeal of the space.</p> <p>f) All new mixed-use buildings, shall be provided with a designated gathering refuge area for the public, located at a floor level that is at least 500mm above the Probable Maximum Flood (PMF) level. This room or gathering space shall be clearly identifiable and easily accessible to the public. Signage must be provided at street level, guiding the public to access this area during any flood event. Sufficient resources should be available within the refuge area including running water, drinking water and toilets to support temporary refuge without reliance on emergency services.</p> <p>17.7.6.5 Critical Uses and Facilities</p> <p>a) For the purpose of this Part, Critical land uses and facilities include - emergency services facilities; public administration buildings that may provide an important contribution to the notification, management or evacuation of the community during and following flood events (e.g. SES headquarters, police stations, hospitals) and any other development that in the opinion of Council is considered to be a critical land use facility.</p> <p>b) Critical land uses and facilities are unsuitable land uses on any land affected by flooding up to FPL4.</p> <p>17.7.6.6 Sensitive Uses and Facilities</p> <p>a) For the purpose of this Part, Sensitive uses and facilities include - community facilities; educational establishments; public utility undertakings (including electricity generating works; sewerage systems; telecommunications facilities and water treatment facilities); child care centres, residential care facilities; schools, seniors housing, group homes and any other development that in the opinion of Council is considered to be a sensitive land use facility (i.e., facilities whose occupants may be more vulnerable to the impacts of flooding, facilities which are essential to evacuation during periods of flood or if affected would unreasonably affect the ability of the community to return to normal activities after flood events).</p> <p>b) No development is to occur in or over a floodway area, a flow path or within a H5/H6 hazard area (as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019))</p> <p>c) Habitable floor levels to be no lower than FPL4.</p> |
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| | <p>d) Non-habitable floor levels to be no lower than FPL3 unless justified by a site specific assessment.</p> <p>e) All structures to have flood compatible building components below FPL4.</p> <p>f) Applicant to demonstrate that any structure can withstand the forces of floodwater, debris and buoyancy up to and including FPL4. An engineer's report may be required.</p> <p>g) The minimum surface level of open car parking spaces or carports shall be as high as practical, and not below FPL1.</p> <p>h) Garages or enclosed car parking must be protected from inundation by flood waters up to FPL2. Where 20 or more vehicles are potentially at risk, protection shall be provided to FPL3.</p> <p>i) Where the level of the driveway providing access between the road and parking space is lower than 0.3m below FPL2, the following condition must be satisfied - when the flood levels reach FPL2, the depth of inundation on the driveway shall not exceed:</p> <ul style="list-style-type: none"> - the depth at the road; or - the depth at the car parking space. <p>j) Reliable access for pedestrians and vehicles is required from the building, commencing at a minimum level equal to the lowest habitable floor level to a refuge area above FPL4. In the case of alterations or additions to an existing development, this may require retro-fitting the existing structures if required to support a refuge area above FPL4.</p> <p>k) Applicant to demonstrate that an area is available to store goods above FPL4.</p> <p>l) Materials which may cause pollution or are potentially hazardous during any flood must not be stored externally below FPL4.</p> <p>17.7.6.7 Residential development For the purpose of this part, residential development includes - Additions or alterations to existing dwellings greater than 10% to the habitable floor area which existed at the date of commencement of this Plan; affordable housing; attached dwellings; backpackers accommodation; bed and breakfast accommodation; boarding houses; child care centres; dual occupancies; dwelling houses; exhibition homes; garages or</p> |
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| | <p>outbuildings with a floor area exceeding 40sqm, group homes; home based child care centres; home businesses; home industries; home occupancies; home occupations (sex services); hostels; hotel or motel accommodation; moveable dwellings; neighbourhood shops; residential flat buildings; secondary dwellings; semi-detached dwellings and serviced apartments.</p> <p>a) No development is to occur in a floodway area, a flow path or a high hazard area or within a H5/H6 hazard area (as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019) unless justified by a site-specific assessment, to Council's satisfaction.</p> <p>b) Habitable floor levels to be no lower than FPL3.</p> <p>c) Non-habitable floor levels to be no lower than FPL3 unless justified by a site specific assessment.</p> <p>d) A restriction is to be placed on the title of the land, pursuant to S.88B of the Conveyancing Act, where the lowest habitable floor area is elevated above finished ground level, confirming that the under croft area is not to be enclosed, where Council considers this may potentially occur.</p> <p>e) All structures to have flood compatible building components below FPL3.</p> <p>f) Applicant to demonstrate that the structure can withstand the forces of floodwater, debris and buoyancy up to and including FPL4. An engineer's report prepared by a suitably qualified flood engineer may be required.</p> <p>g) The minimum surface level of open car parking spaces or carports shall be as high as practical, and not below FPL1.</p> <p>h) Garages or enclosed car parking must be protected from inundation by flood waters up to FPL2. Where 20 or more vehicles are potentially at risk, protection shall be provided to FPL3.</p> <p>i) Where underground car parks are proposed, consideration must be given to escape routes, pumpout drainage systems (which must include backup pumpout systems), location of service utilities (including power, phone, lifts) for FPL4. Refer to Volume 2 Engineering Design for Development for additional requirements.</p> <p>j) Where the level of the driveway providing access between the road and parking space is lower than 0.3m below FPL2, the following condition must be satisfied - when the flood levels reach FPL2, the depth of inundation on the driveway shall not exceed:</p> <ol style="list-style-type: none"> the depth at the road; or the depth at the car parking space. |
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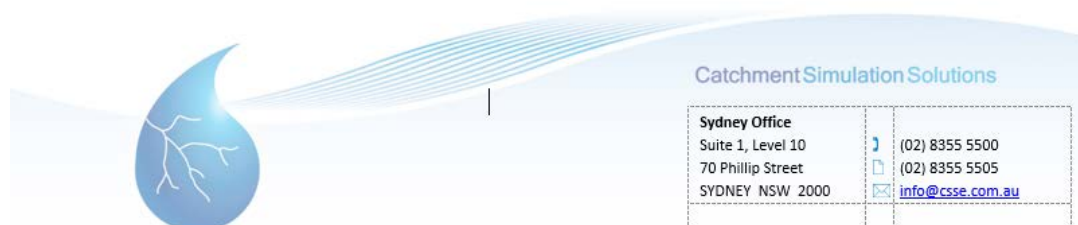
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| | <p>k) All service conduits located below FPL3 are to be made fully flood compatible and suitable for continuous underwater immersion. Conduits are to be self-draining if subject to flooding.</p> <p>17.7.6.8 Commercial Development Commercial development includes - amusement centres; brothels; business premises; car parks; community facilities (other than sensitive uses and facilities); entertainment facilities; food and drink premises; function centres; hardware and building supplies, health care professionals; health consulting rooms; medical centres; mixed use development; mortuaries; office premises; passenger transport facilities; places of public worship; pubs; public administration buildings (other than critical uses and facilities); recreation facilities (major); registered clubs; restaurants; restricted premises; service stations; sex services premises; shops; shop top housing; take away food or drink premises; veterinary hospitals.</p> <p>a) No development is to occur in or over a floodway area, a flow path or within a H5/H6 hazard area (as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019) generated by flooding up to FPL2, unless justified by a site specific assessment to Council's satisfaction.</p> <p>b) Habitable floor levels are to be at FPL3 or higher.</p> <p>c) Non-habitable floor levels to be equal to or greater than FPL3 where possible, or otherwise no lower than FPL2 unless justified by a site specific assessment.</p> <p>d) All structures to have flood compatible building components below FPL3.</p> <p>e) Applicant to demonstrate that the structure can withstand the forces of floodwater, debris and buoyancy up to and including FPL4. An engineer's report will be required for sites impacted by H5/H6 hazard area (as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019)</p> <p>f) The minimum surface level of open car parking spaces or carports shall be as high as practical, and not below FPL1.</p> <p>g) Where underground car parks are proposed, consideration must be given to escape routes, pumpout drainage systems (which must include backup pumpout systems), location of service utilities (including power, phone, lifts) for FPL4, as well as the PMF. Refer to Volume 2 Engineering Design for Development for additional requirements.</p> <p>h) Garages or enclosed car parking must be protected from inundation by flood waters up to FPL2. Where 20 or more vehicles are potentially at risk, protection shall be provided to FPL3.</p> |
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| | <p>i) Where the level of the driveway providing access between the road and parking space is lower than 0.3m below FPL2, the following condition must be satisfied - when the flood levels reach FPL2, the depth of inundation on the driveway shall not exceed:</p> <ul style="list-style-type: none"> i) the depth at the road; or ii) the depth at the car parking space. <p>j) All service conduits located below FPL3 are to be made fully flood compatible and suitable for continuous underwater immersion. Conduits are to be self-draining if subject to flooding.</p> <p>k) No external storage of materials below FPL3 which may cause pollution or be potentially hazardous during any flood.</p> <p>17.7.6.9 Concessional Development</p> <p>a) For the purpose of this part, Concessional Development is –</p> <ul style="list-style-type: none"> – Additions or alterations to an existing dwelling up to 10% to the ground floor area which existed at the date of commencement of this Plan; – Garages or outbuildings with a maximum floor area of 40m²; or – Redevelopment for the purposes of substantially reducing the extent of flood affectation to the existing building. <p>b) No development is to occur in a floodway area, a flowpath or a H5/H6 hazard area (as defined in Section 7.2.7 of Book 6 of 'Australian Rainfall & Runoff' (Ball et al, 2019) generated by flooding up to FPL2, unless justified by a site specific assessment to Council's satisfaction.</p> <p>c) New habitable floor levels to be no lower than FPL3. Where this is not practical due to compatibility with the height of adjacent buildings, or compatibility with the floor level of existing buildings, or the need for access for persons with disabilities, a lower floor level may be considered. In these circumstances, the floor level is to be as high as practical, and, when undertaking alterations or additions shall be no lower than the existing floor level.</p> <p>d) A restriction is to be placed on the title of the land, pursuant to S.88B of the Conveyancing Act, where the lowest habitable floor area is elevated above finished ground level, confirming that the undercroft area is not to be enclosed, where Council considers this may potentially occur.</p> <p>e) All new structures to have flood compatible building components below FPL3.</p> <p>f) Applicant to demonstrate that the structure can withstand the forces of floodwater, debris and buoyancy up to and including FPL4. An engineer's report prepared by a suitably qualified flood engineer may be required.</p> |
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| | <p>g) Driveway and parking space levels to be no lower than the design floor level or ground level. Where this is not practical, a lower level may be considered. In these circumstances, the level is to be as high as practical, and, when undertaking alterations or additions shall be no lower than the existing level.</p> <p>h) All service conduits located below FPL3 are to be made fully flood compatible and suitable for continuous underwater immersion. Conduits are to be self-draining if subject to flooding.</p> <p>i) Applicant to demonstrate that area is available to store goods above FPL3.</p> <p>j) No external storage of materials below FPL3 which may cause pollution or be potentially hazardous during any flood.</p> <p>17.7.6.10 Other Development</p> <p>Fencing</p> <p>a) Fencing within a floodway or a flow path must be of an open style that that will not impede the flow of floodwaters.</p> <p>Filling</p> <p>a) Filling on flood affected land is not permitted unless a report from a suitably qualified civil engineer is submitted to Council that certifies that the development will not increase flood affectation elsewhere, or Council otherwise determines that a report is not required.</p> <p>b) Filling of floodway areas or land that conveys an existing overland flow path is not permitted.</p> <p>c) Filling of individual sites in isolation, without consideration of the cumulative effects is not permitted. A case by case decision making approach cannot take into account the cumulative impact of flooding behaviour, and associated risks, caused by individual developments. Any proposal to fill a site must be accompanied by an analysis of the effect on flood levels of similar filling of developable sites in the area.</p> <p>17.7.6.11 Further Information</p> <p>Bow Bowing Bunbury Curran Creek Strategic Floodplain Risk Management Study and Plan. View at:</p> <p>https://www.campbelltown.nsw.gov.au/files/assets/public/document-resources/cityimprovements/draftbbbcfrmspvol1.pdf</p> <p>https://www.campbelltown.nsw.gov.au/files/assets/public/document-resources/cityimprovements/draftbbbcfrmspvol2.pdf</p> <p>NSW Government's Floodplain Development Manual 2005 – https://www.environment.nsw.gov.au/-/media/OEH/Corporate-</p> |
|--|---|

| | |
|--------------------------|---|
| | Site/Documents/Water/Floodplains/floodplain-development-manual.pdf |
| 17.8 | 17.8 Sun Access Planes |
| Sun Access Planes | <p>17.8.1 Sensitive locations</p> <p>The sites identified in Figure 17.8.2 as sensitive solar access sites are to be provided with 2 hours of solar access on 21 June each year to at least 50% of their areas.</p> <div data-bbox="541 674 1313 1218" data-label="Figure"> </div> <p>17.8.2 Sun access diagrams</p> <p>Any development application in the vicinity of a sensitive solar site must provide sufficient information to satisfy the consent authority that the development will not result in a contravention of the control above.</p> |
| | |
| | |
| | |

Appendix 1: Summary of Flood Information Report



25 August, 2023

Ingleburn CBD Planning Proposal

Summary of Flood Information Provided to Support Planning Proposal and DCP Updates

Introduction

Catchment Simulation Solutions (CSS) has been working with Campbelltown City Council to support a Planning Proposal (PP) for the Ingleburn CBD and the development of a site-specific Development Control Plan (DCP). CSS has been involved to assist in addressing a range of flood-related issues that have been raised by NSW State Emergency Services and the Department of Planning and environment, Environment and Heritage Group (EHG).

The following report summarises the flood information that has been provided to Council to support the PP and DCP updates.

PMF Flood Hazard

The NSW SES expressed concerns that the PP may bring additional people into a high hazard area and may also introduce additional evacuation difficulties/extended periods of isolation for that population. Therefore, CSS extracted flood hazard information for the 20% AEP, 1% AEP and PMF design floods to help understand the potential flood risk.

The flood hazard maps are provided in Figure 1, Figure 2 and Figure 3 for the 20% AEP, 1% AEP and PMF design floods respectively.

The duration of greater than H1 hazard was also extracted from the full time series of simulation results and is provided in Figure 4, Figure 5 and Figure 6. This provides an

understanding of the amount of time that evacuation would not be possible (i.e., duration of isolation).

Finally, hazard versus time charts were extracted at four locations across the Ingleburn CBD. The locations where the hydrographs were extracted is shown in Figure 1, Figure 2 and Figure 3, while the hazard charts for each location are provided in Figure 7, Figure 8, Figure 9 and Figure 10. The total duration of >H1 hazard (i.e., potential duration of isolation) was also extracted for each design flood and is provided in Table 1.

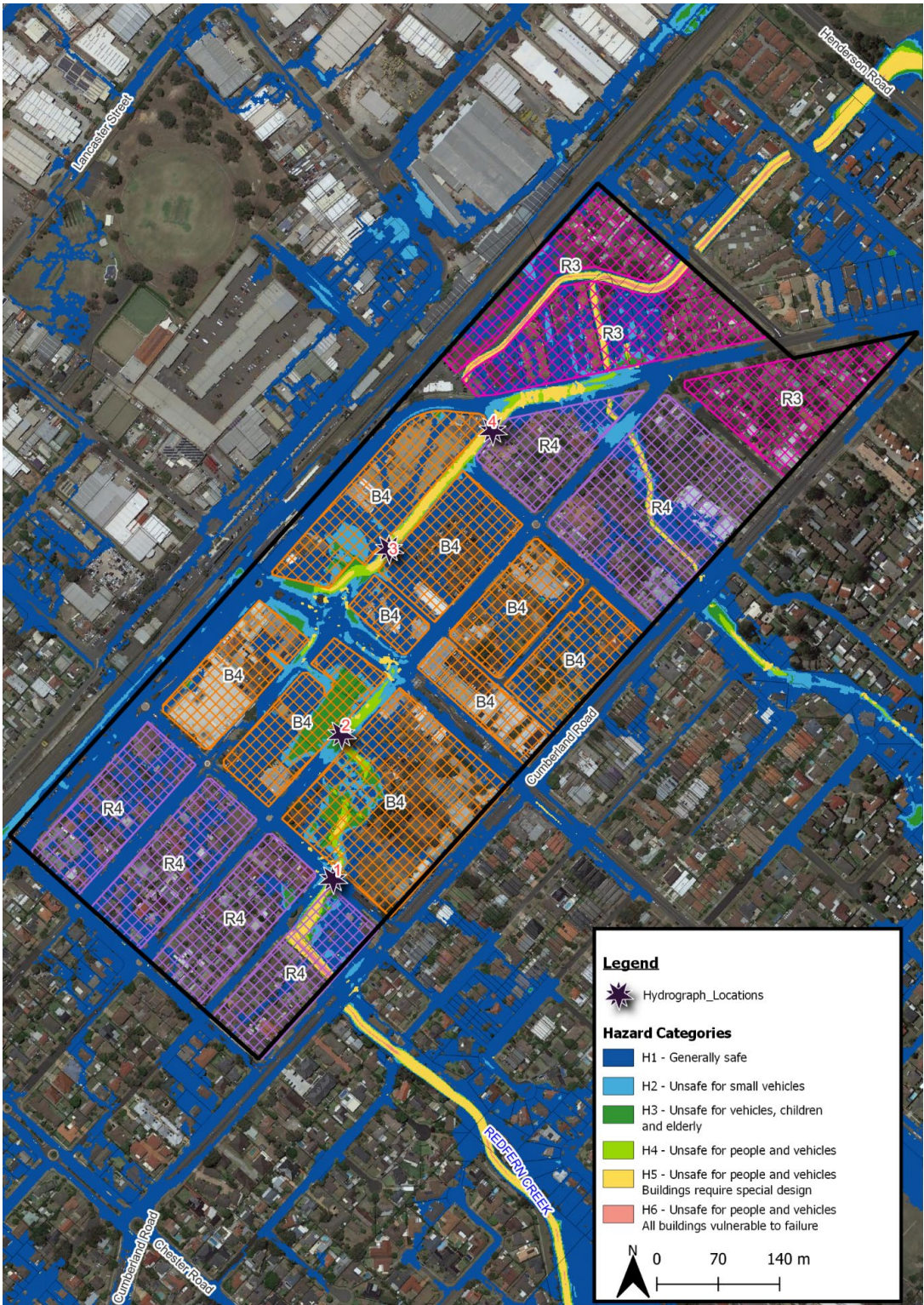


Figure 1 Peak Flood Hazard for 20% AEP Design Flood

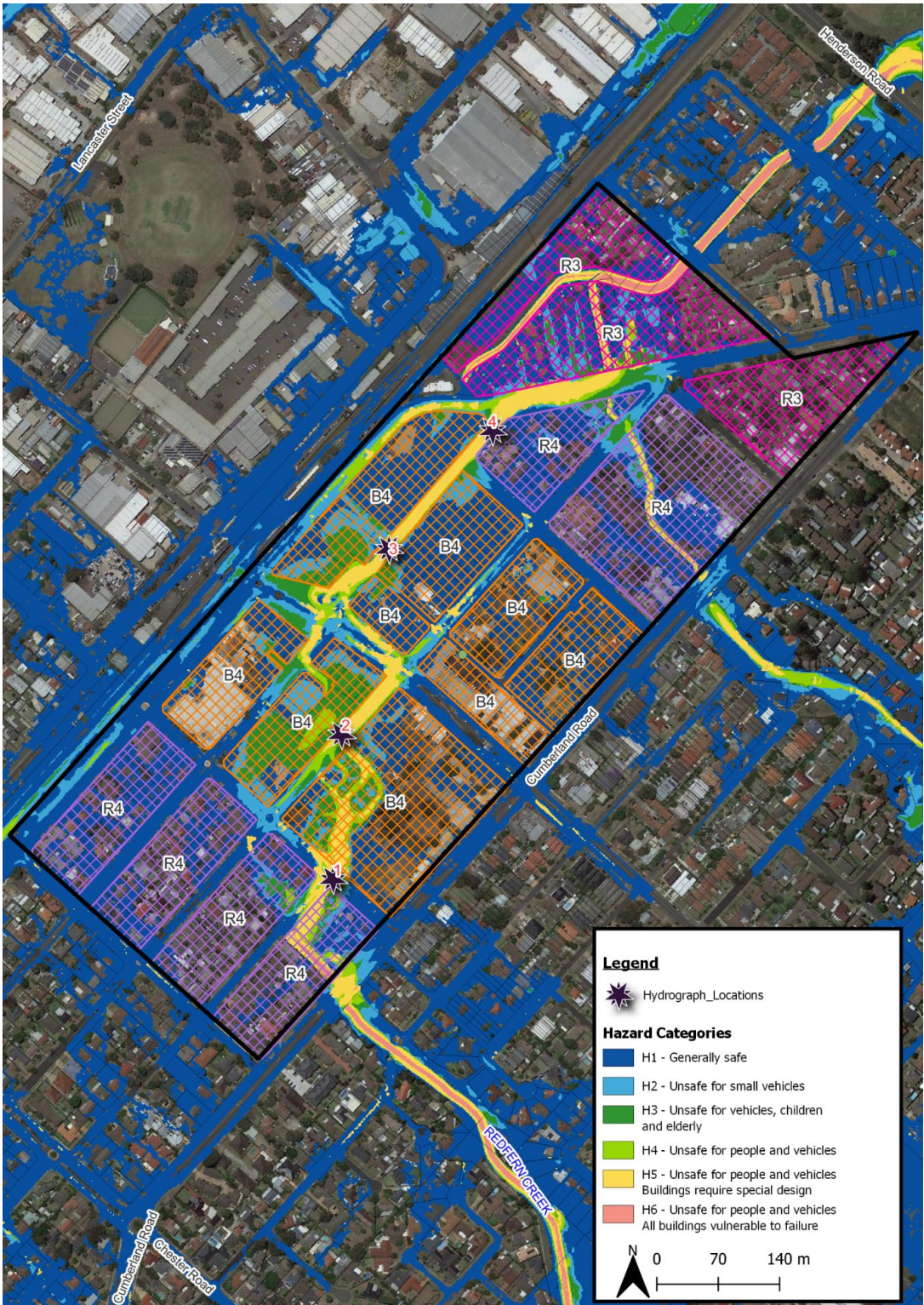


Figure 2 Peak Flood Hazard for 1% AEP Design Flood

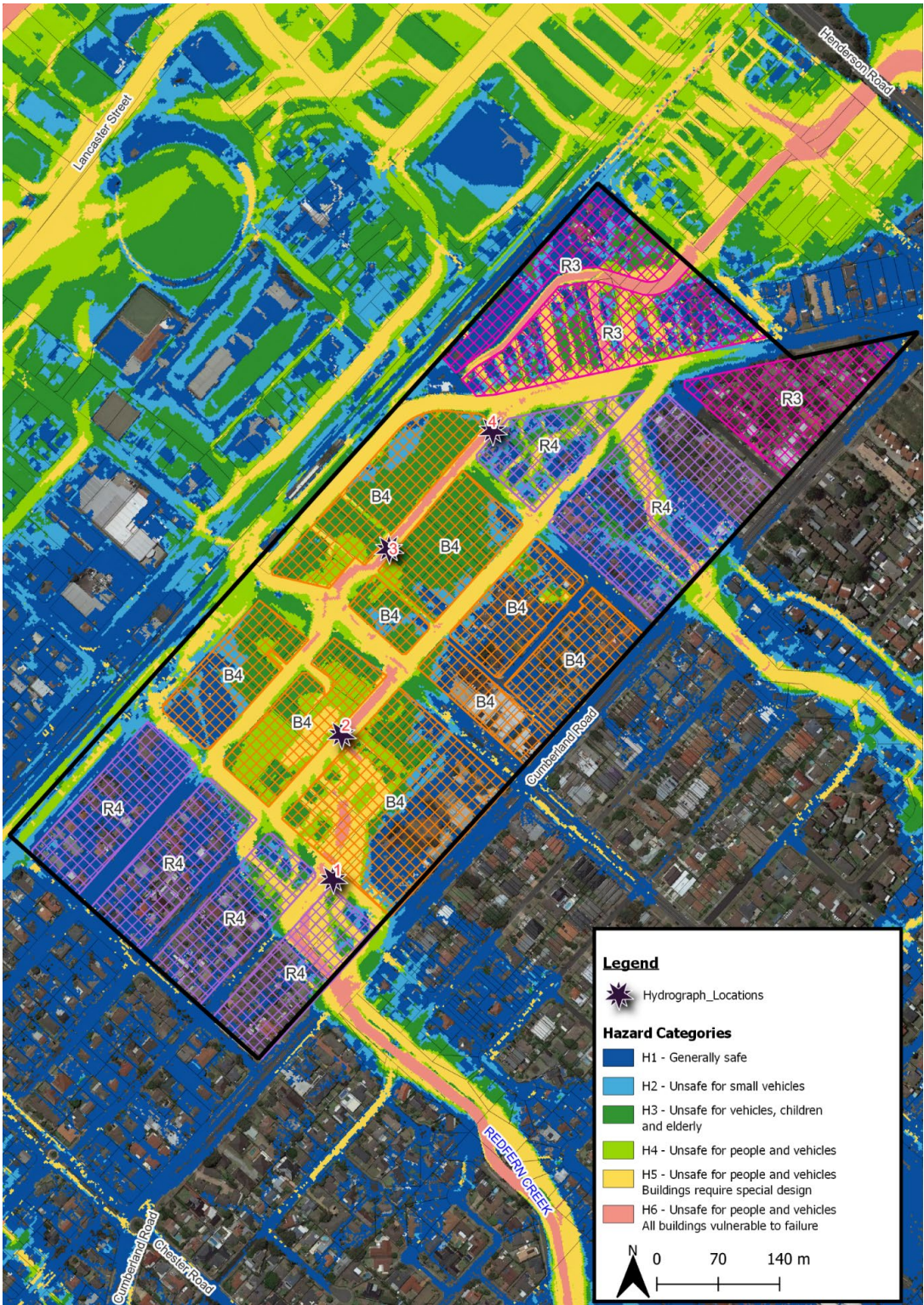


Figure 3 Peak Flood Hazard for PMF

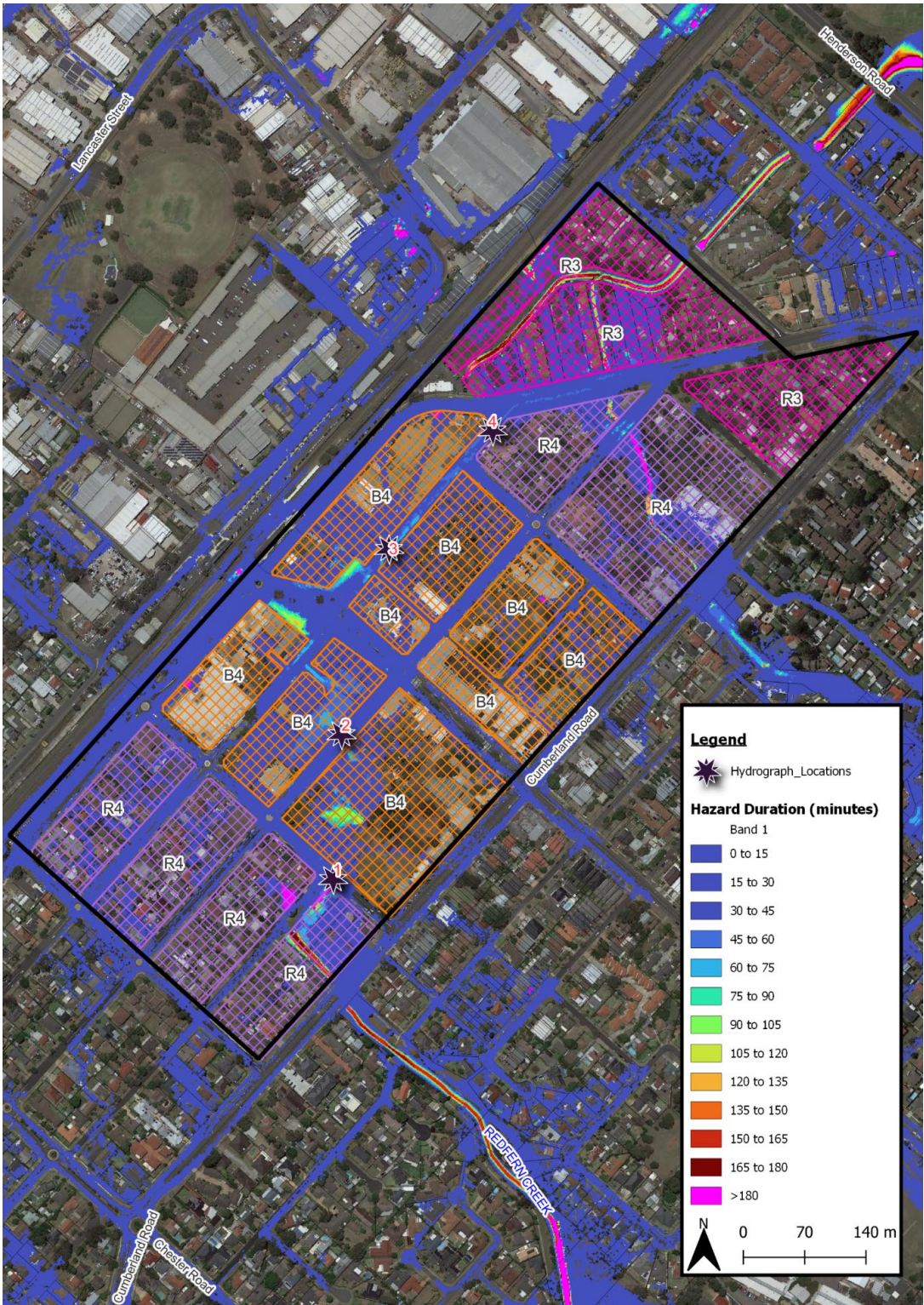


Figure 4 Duration of >H1 hazard for 20% AEP Design Flood

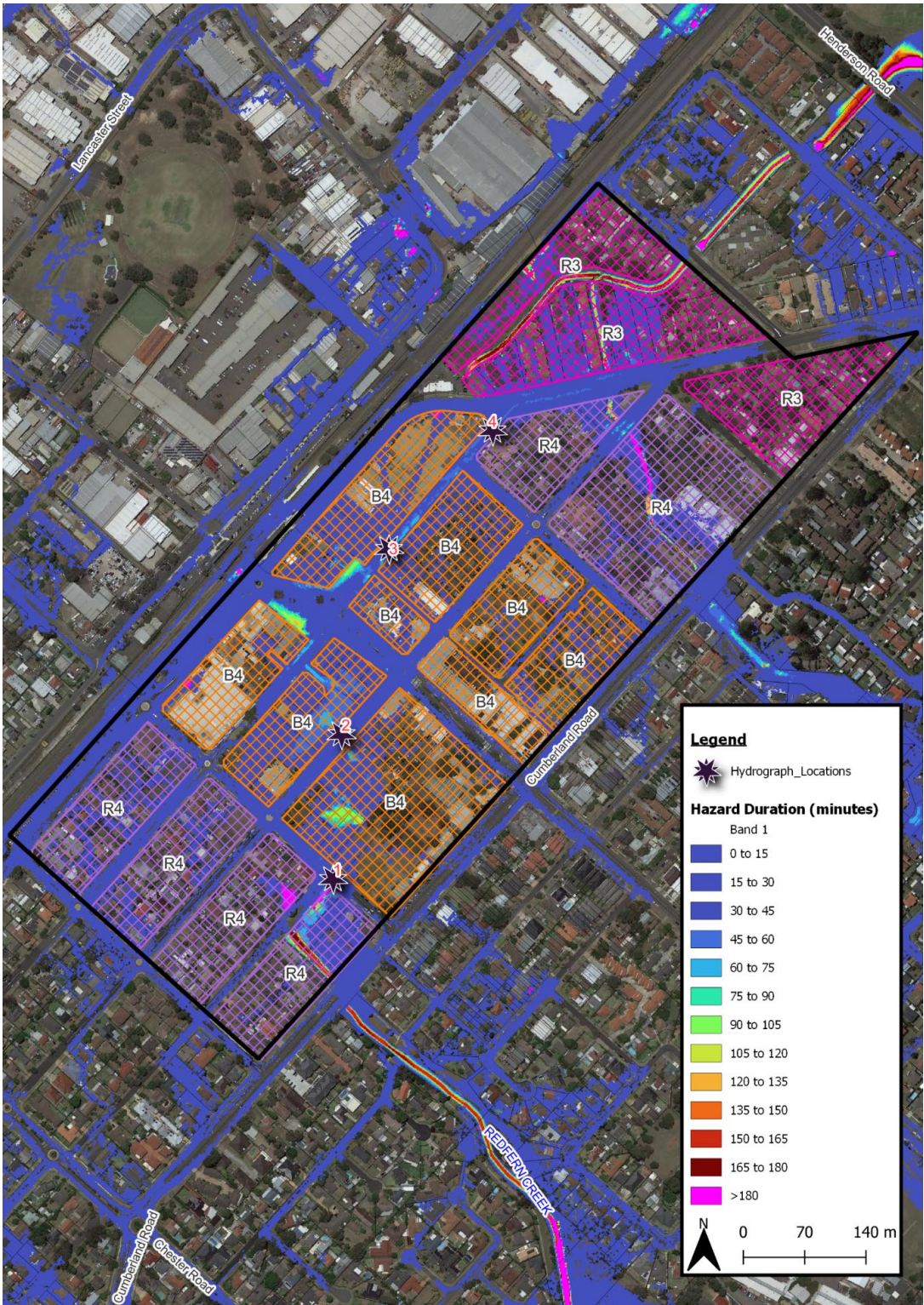


Figure 5 Duration of >H1 hazard for 1% AEP Design Flood

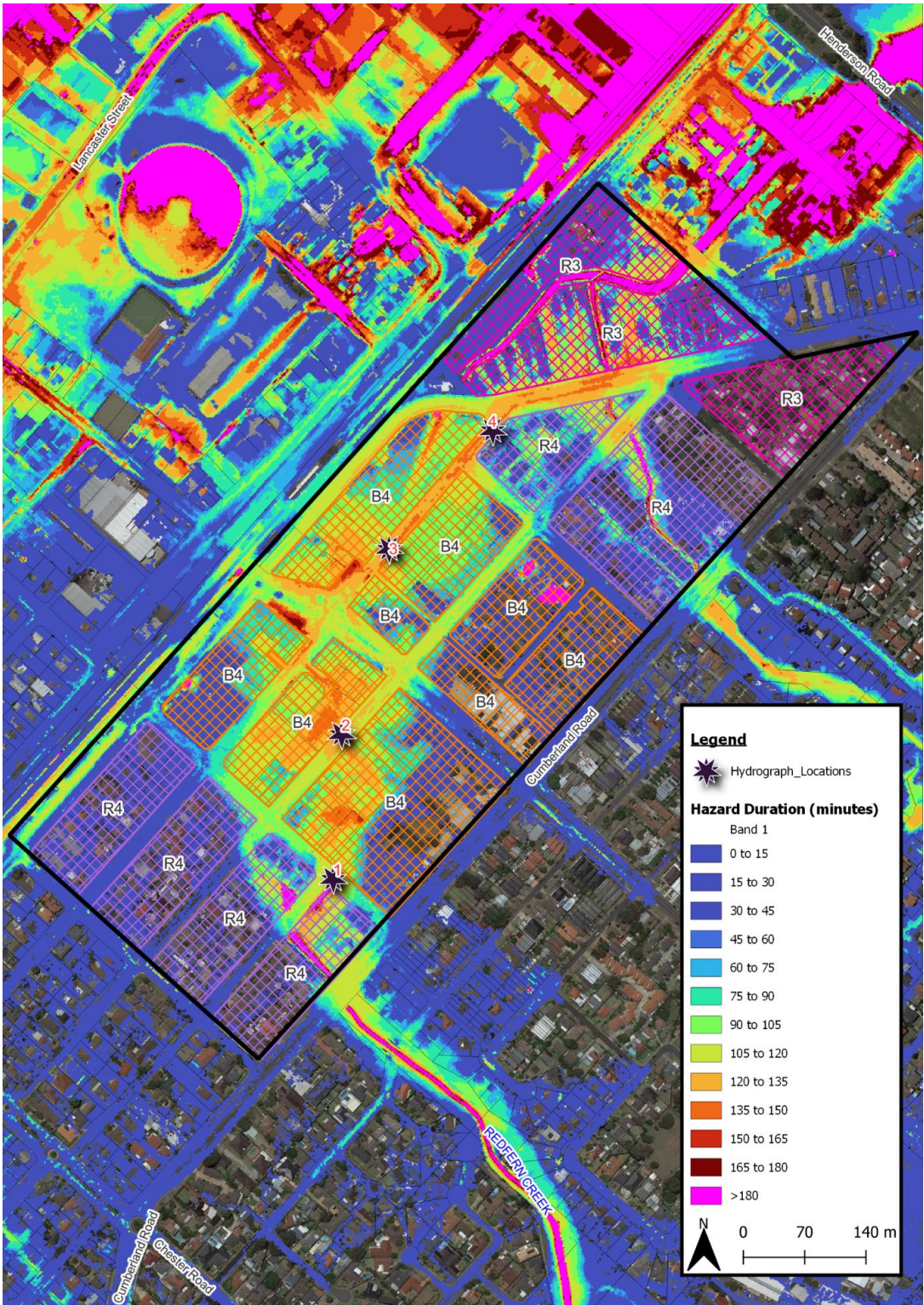


Figure 6 Duration of >H1 hazard for PMF

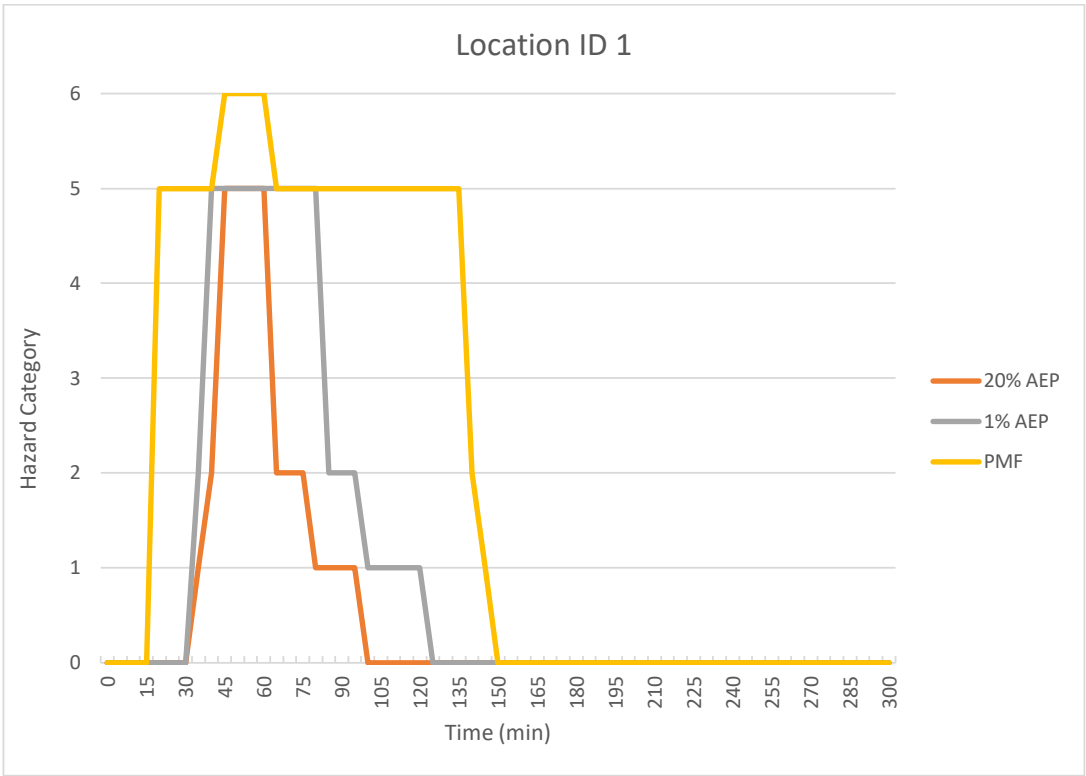


Figure 7 Flood hazard versus time chart for Location 1

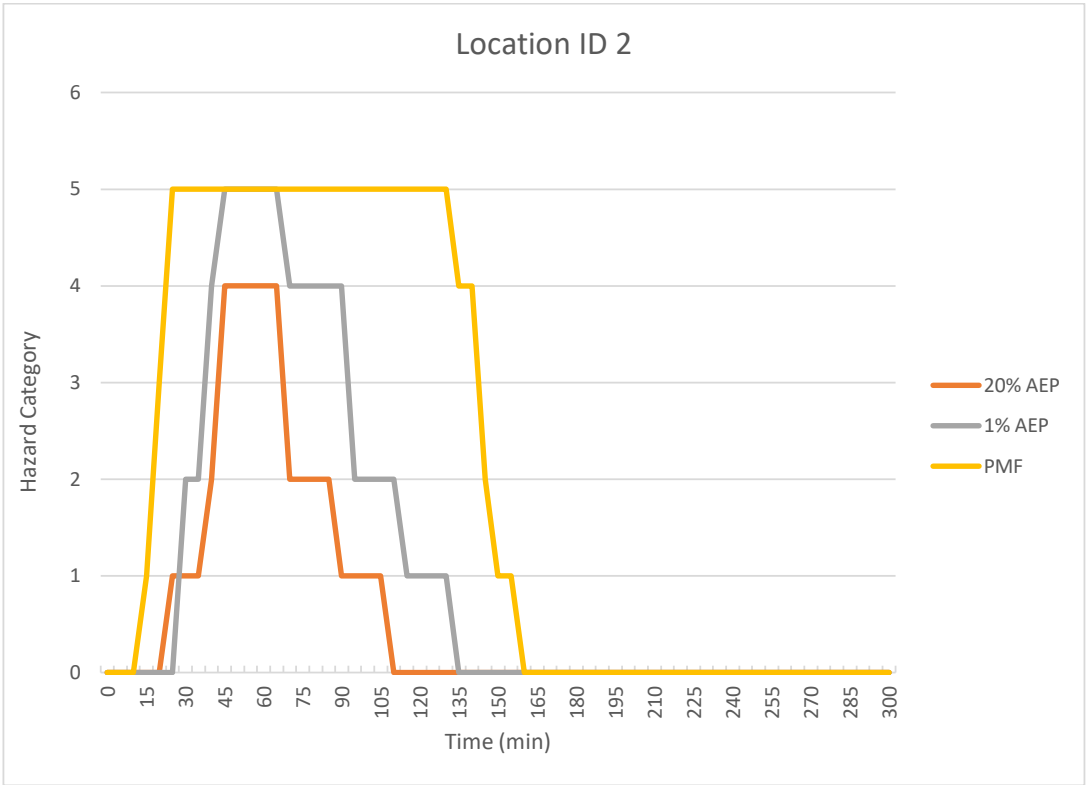


Figure 8 Flood hazard versus time chart for Location 2

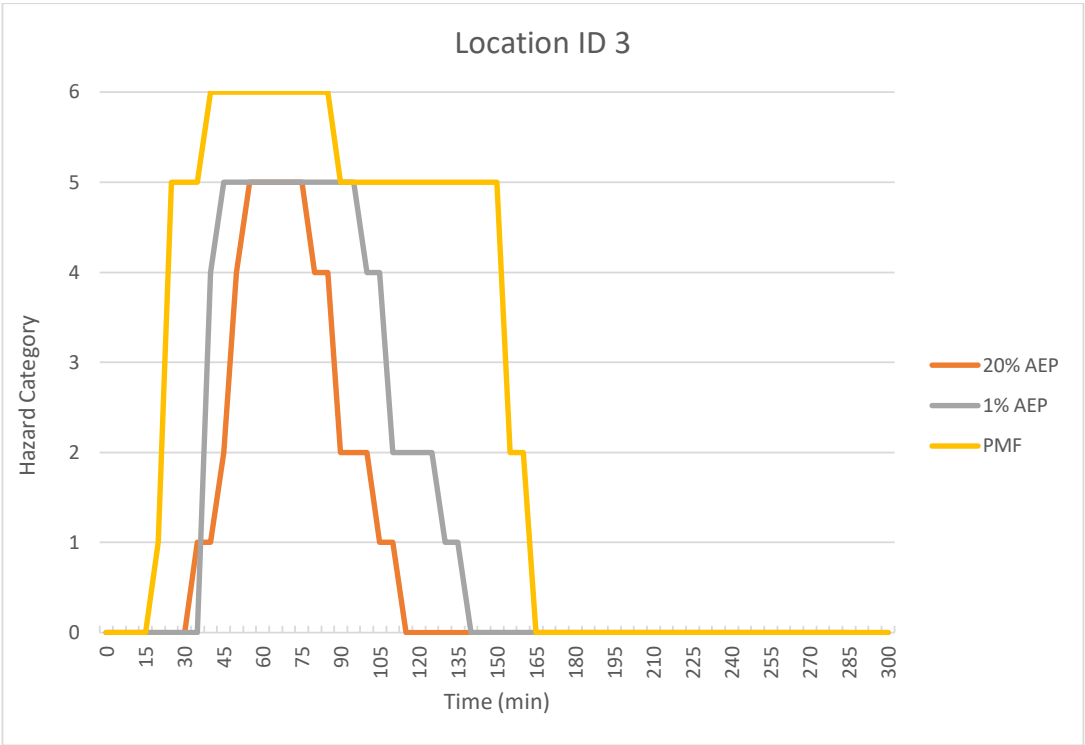


Figure 9 Flood hazard versus time chart for Location 3

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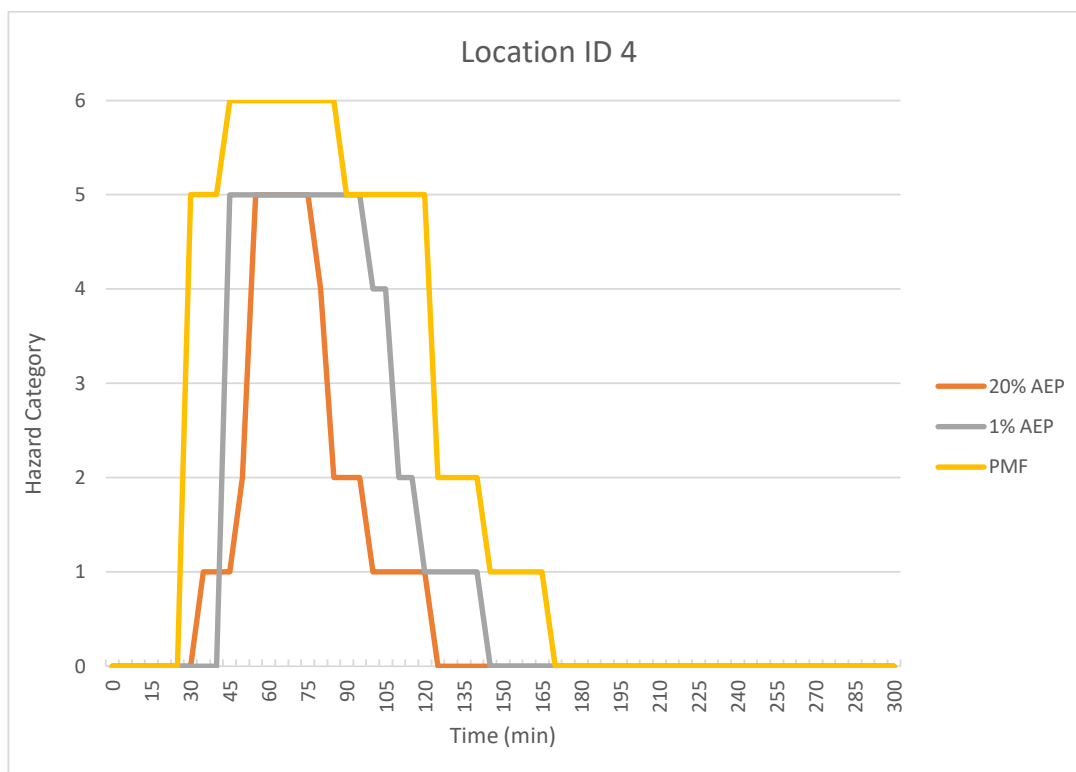


Figure 10 Flood hazard versus time chart for Location 4

Table 1 >H1 Hazard Duration

| Location ID | Event | Duration >H1 (mins) |
|-------------|--------|---------------------|
| 1 | 20%AEP | 40 |
| | 1%AEP | 65 |
| | PMF | 125 |
| 2 | 20%AEP | 50 |
| | 1%AEP | 85 |
| | PMF | 130 |
| 3 | 20%AEP | 60 |
| | 1%AEP | 90 |
| | PMF | 140 |
| 4 | 20%AEP | 50 |
| | 1%AEP | 75 |
| | PMF | 115 |

Identification of High Hazard Lots

The SES also expressed concerns regarding inclusion of lots exposed to H5 and H6 hazard in the PP as there is potential for structural damage to buildings. Therefore, CSS analysed the flood hazard at the peak of the PMF to identify lots exposed to high (H5 or H6) hazard conditions that should be excluded from the PP. These lots are identified in green in Figure 11.



Figure 11 Lots exposed to H5 or H6 hazard at the peak of the PMF (Green)

Identification of Lots with Flood Evacuation Constraints

DPE:EHG noted that the PP would introduce a greater density of people into the Ingleburn DCP. This will potentially increase the population at risk if they are unable to evacuate through low hazard (i.e., no greater than H1 hazard) floodwater. Therefore, an additional review of the 1% AEP flood hazard mapping was completed to identify:

- 💧 Lots where evacuation by vehicle may not be possible (i.e., >H1 hazard)
- 💧 Lots where evacuation on foot may not be possible (i.e., >H2 hazard)

These lots are included on Figure 12. The high hazard lots previously identified on Figure 11 are also retained.



Figure 12 Lots exposed to H5 or H6 hazard at the peak of the PMF or with evacuation difficulties in the 1% AEP Flood

Impact of Potential Drainage Upgrades

The Bow Bowing Bunbury Curran Creek Strategic Floodplain Risk Management Study and Plan (2019) noted the existing flood risk across the Ingleburn CBD and recommended drainage upgrades as one option to assist in reducing the existing flood risk. Further concept design work on the potential drainage upgrades has been completed.

DPE:EHG noted that, if these drainage upgrades were to proceed, it would reduce the existing hazard and evacuation constraints considerably. Therefore, based on revised hazard mapping supplied by DPE:EHG with the concept drainage upgrades in place, the lots exposed to evacuation difficulties were re-evaluated assuming that the current drainage upgrade plans were to proceed. The updated map is shown in Figure 13.



Figure 13 Lots exposed to H5 or H6 hazard at the peak of the PMF or with evacuation difficulties in the 1% AEP Flood, assuming drainage upgrades proceed.

Potential Lot Consolidation

Council and DPE:EHG noted that there were opportunities for evacuation difficulties to be overcome if some lots were consolidated with adjacent lots that had access to low hazard evacuation routes. Therefore, a review of the lots with evacuation difficulties identified in Figure 12 and Figure 13 was completed to identify lot consolidation opportunities.

The outcomes of this assessment are presented in Figure 14 (no drainage upgrades) and Figure 15 (including drainage upgrades).



Figure 14 Lots that could be potentially consolidated to overcome evacuation limitations (no drainage upgrades)



Figure 15 Lots that could be potentially consolidated to overcome evacuation limitations (with drainage upgrades)

End of Summary report

Catchment Simulation Solutions



CAMPBELLTOWN

Campbelltown City Council, PO Box 57, Campbelltown, NSW 2560

8.2 The Feasibility of Banning Smoking/Vaping in the Campbelltown and Ingleburn CBDs

Reporting Officer

Manager City Standards and Compliance
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|---------------------|---|
| 2 Places For People | 2.1.1 Provide public places and facilities that are accessible, safe, shaded and attractive |

Delivery Program

| Principal Activity |
|---|
| 1.2.2.1 Deliver and promote services and programs that keep our community safe and healthy. |

Officer's Recommendation

1. That Council encourage no smoking and/or vaping within the CBD areas of Ingleburn (Oxford Road) and Campbelltown (Queen Street).
2. That Council continue its relationship with NSW Health to keep a close watch on smoking activities in public areas under the *Smokefree Environment Act 2000*.

Purpose

To provide Council with a report on the feasibility of banning smoking/vaping within the main streets of the Campbelltown and Ingleburn CBDs.

History

At Council's meeting on 5 May 2022, a report was requested on the feasibility of banning smoking/vaping in the CBD of Queen Street, Campbelltown and Oxford Road, Ingleburn.

Considerations for the report are to include the following:

- Consulting with businesses, the community and other stakeholders.
- The geographical boundaries of any ban, such as other sections of the Campbelltown and Ingleburn CBD areas.

- Designated smoking areas.

Council's Environmental Health Team and with assistance from Communications and Marketing, were tasked with preparing this report and survey.

Report

Smoking Activity in the CBD areas of Queen Street, Campbelltown and Oxford Rd, Ingleburn

Over a 2 week period during business hours in December 2022, smoking activity in the CBD areas of Queen Street, Campbelltown (Campbelltown), and Oxford Road, Ingleburn (Ingleburn) were closely monitored.

In Campbelltown, smoking was most commonly observed in and around bus stops, on footpaths in front of cafes, and at entrances to shopping malls. In the areas surrounding cafes and food shops, it was noted that up to 50 per cent of seated individuals were seen smoking.

People were frequently observed smoking while walking down the street, with one person observed riding a pushbike while smoking. Unfortunately, there were several incidences where people were found smoking directly under no smoking signs near the Campbelltown Mall.

In Ingleburn, the incidents of smoking was comparatively less than that observed in Campbelltown. Those people who were observed smoking in Ingleburn, were smoking as they were walking through public areas or seated at the bus stops.

An intercept and online survey was undertaken from 20 February to 24 March 2023 to evaluate the community and business attitudes towards smoking, the prevalence of smoking, knowledge of and thoughts towards smoking prohibitions, and the potential impacts of implementing such bans.

Refer to attachments 1 and 2 for the Intercept Survey Project Report on the Smoke-Free Trial within Campbelltown and Ingleburn.

Overview of the Intercept Survey – Queen Street, Campbelltown

Community – Data from the Australian Bureau of Statistics (2021-2022) indicates that the smoking rate amongst the general population aged 18 years and over is 10.7 per cent.

By comparison, of the 463 individuals who participated in the Campbelltown survey, 93 participants (20%) identified as smokers.

The primary reasons participants gave for visiting Queen Street in Campbelltown was for shopping (30%), work-related responsibilities (18%), and dining (18%).

Notably, 85 per cent of participants reported seeing more than 5 people smoking or vaping while in Queen Street, Campbelltown.

The table below summarises participant preferences towards a smoke-free trial from Campbelltown.

| Community Preference For Smoking Controls Questions asked of 463 participants | Total no. of 'Yes' Responses | Proportion of 'Yes' responses by Smokers | Proportion of 'Yes' responses by Non-Smokers |
|--|---|---|---|
| Are you aware that NSW has Smoking Regulations – prohibited smoking in public areas (such as at bus stops and children's playgrounds)? | 89% | 97% | 87% |
| Would you support Queen Street being a smoke-free area? | 71% | 21% | 85% |
| Would you support the extension of this trial into other areas? | 71% | 20% | 84% |
| Are you more likely to visit an area if you know it is smoke-free? | 68% | 16% | 81% |

Fifty-six per cent of participants said the smoke-free trial was extremely fair. Whereas 19 per cent held an opinion that it would be extremely unfair.

It was noted that 33 per cent of participants indicated that they didn't enjoy being around people smoking, while 30 per cent said it negatively impacted their experience whilst in Campbelltown.

The participants had mixed reactions regarding how smoking impacted them, with some non-smoker participants stating that they avoided the area as often as possible as it affected their health.

Whereas smokers in Campbelltown said smoking does not hinder the experience and that other concerns should be a priority for Council before banning smoking within the CBD.

Overall, 70 per cent of the participants supported the implementation of a smoking ban on Queen Street in the Campbelltown CBD.

Business – Unfortunately, only 17 businesses completed the Campbelltown Business Survey. Of those, 47 per cent were retail businesses, and 23 per cent were financial and banking institutions.

Only one person who completed the business survey for Campbelltown indicated they were a smoker, and one business owner allowed 10-15 patrons/clients to smoke or vape on their premises daily.

Eight businesses allowed up to 5 staff members to take frequent breaks during work hours to smoke or vape in the Queen Street area, while one business operator said they allowed 15+ staff to take frequent smoking breaks.

Collectively, the business survey results indicated the following:

| Business Preference For Smoking Controls | NO | YES |
|---|-----------|------------|
| Questions asked of 17 businesses | | |
| Can patrons, clients or staff smoke/vape on your premises? | 94% | 6% |
| Do you think the presence of smoking and vaping in Queen Street deters patrons from visiting your business? | 47% | 53% |
| Would you support a smoke-free trial in Queen Street? | 35% | 65% |
| Do you think more patrons would frequent your business if Queen Street was smoking-free? | 41% | 59% |

Some business owners expressed concern that implementing a trial smoking ban would discourage visitors to Campbelltown, as certain businesses rely on the smoking community to survive.

Some raised concerns that such a ban would lead to business closures and believed that it would not contribute to the growth or attraction of the area.

Of the 17 businesses surveyed, there was marginally more support for a trial smoking ban in Queen Street, Campbelltown.

Overview of Intercept Survey – Oxford Road, Ingleburn

Community - Out of the 114 individuals who participated in the Ingleburn survey, only 5 per cent of those surveyed identified as smokers.

The survey revealed that the primary reasons for the community's presence on Oxford Road included shopping (46%), work commitments (12%), dining (13%), or simply passing through (13%).

In terms of smoking habits along Oxford Road, less than 3 per cent of those interviewed smoked 2 to 35 cigarettes per day whilst engaged in their business or personal commitments.

In contrast, 76 per cent of participants observed more than 5 individuals smoking or vaping whilst on Oxford Rd.

Overall, there was significant community support for implementing a trial smoking ban on Oxford Road, Ingleburn.

The following table summarises the survey results from Ingleburn:

| Community Preference For Smoking Controls | Total no. of 'Yes' Responses | Proportion of 'Yes' responses by Smokers | Proportion of 'Yes' responses by Non-Smokers |
|---|-------------------------------------|---|---|
| Questions asked of 114 participants | | | |
| Are you aware that NSW has Smoking Regulations – prohibited smoking in public areas? (such as at bus stops and children's playgrounds)? | 83% | 67% | 83% |

| | | | |
|--|-----|-----|-----|
| Would you support Oxford Rd being a smoke-free area? | 85% | 67% | 86% |
| Would you support the extension of this trial into other areas? | 83% | 33% | 85% |
| Are you more likely to visit an area if you know it is smoke-free? | 84% | 50% | 86% |

Business - Seven business representatives completed the Ingleburn survey. Of the seven businesses, 43 per cent were retail.

Only one business participant who completed the survey indicated that they were a smoker, and no business said that they allowed patrons and clients to smoke or vape on their premises.

Five businesses indicated that they allowed up to 5 staff members take frequent breaks during work hours to smoke or vape on Oxford Road, whilst the remainder advised that no staff members took regular breaks for this purpose.

The survey results indicated the following for businesses:

| Business Preference For Smoking Controls | NO | YES |
|--|-----------|------------|
| Questions asked of 7 businesses | | |
| Can patrons, clients or staff smoke/vape on your premises? | 100% | 0% |
| Do you think the presence of smoking and vaping in Oxford Rd deters patrons from visiting your business? | 43% | 57% |
| Would you support a smoke-free trial in Oxford Rd? | 14% | 86% |
| Do you think more patrons would frequent your business if Oxford Rd become smoke-free? | 29% | 71% |

Smoking/vaping is banned within/on 43 per cent of the surveyed business premises in Ingleburn, with those business participants feeling uncomfortable with smoking within the general vicinity of their premises. Those businesses indicated that it was extremely fair (71%) to propose a smoke-free trial within the Ingleburn CBD area.

Subsequently, the seven business owners supported a smoke-free ban within the Ingleburn CBD area, stating that the initiative may draw more shoppers and promote outdoor dining areas.

It was also mentioned that such a trial could provide cleaner air and reduce smoking/vaping related litter.

Current Smoking Regulations

It is important to highlight that smoking is already banned in enclosed public places in NSW under the *Smoke-free Environment Act 2000* (SFE Act). The law extends the smoking ban to cover the area within 4 metres of a pedestrian entrance to or exit from a public building, such as:

- shopping centres, malls and plazas
- schools, colleges and universities
- childcare facilities
- community centres, halls and places of worship

- theatres, cinemas, libraries and galleries
- accommodation hotels and motels
- professional, trade, commercial and other business premises
- fitness centres, bowling alleys and other sporting and recreational facilities
- local, NSW and Federal Government premises
- licensed premises including clubs and hotels
- Restaurants and cafés

NSW Government Health Authorised Officers can enforce the smoking/vaping ban within 4 metres of an entrance to or exit from a public building under the SFE Act. On-the-spot fines of \$300 may apply to individuals who do not comply with the 4-metre rule, including at hospitality venues. NSW Government Health Authorised Officers are unable to enforce smoking bans outside of the restricted areas of the SFE Act.

Unfortunately, results from our survey indicated that both smokers and non-smokers were very aware of current smoking regulations near public building entrances. Despite this awareness however, people were found smoking in these smoke-free areas.

An education campaign from NSW Health may be needed to increase compliance with the smoke free areas.

NSW Health and NSW Police Feedback

Where these smoking bans have been adopted in other local government areas, NSW Health has advised that they are only able to enforce the 4-meter rule, and cannot enforce Council smoke-free areas outside of the 4-meter rule.

NSW Health has specifically advised Campbelltown City Council of the following:

“The only distances and areas that are legally enforceable under the Smoke-free Environment Act (SFEA) Regulation are those described in the legislation and so these are all that can be enforced by Authorised Officers under this legislation. Councils are also permitted to extend these distances, and/or to create new smoke-free zones under the *Local Government Act* (LG Act) and Regulation, by following the provisions described in the LG Act. The enforcement of any distances extended and/or zones created by Councils under the LG Act, is separate to those under the SFEA. As such, NSW Health Officers authorised under the SFEA, are not authorised under the LG Act and therefore cannot enforce any smoke-free provisions created under the LG Act....”

Council officers have also met with NSW Police to discuss the practicalities and enforceability of a smoke-free trial. Police raised concern with the practicality of the trial, and given the other priorities that Council's authorised officers are employed to attend to, the ability of Council to enforce the smoking ban to the expectation so the community, particularly where council officers are unable to demand identification from a member of the public, which in turn, would prevent a council officer from issuing a smoking infringement notice against an individual.

Furthermore, it was suggested that implementing a ban on smoking within the Ingleburn and Campbelltown CBDs would be likely to create unwanted conflict and risk to the safety of council's authorised officers.

Notwithstanding the above, Section 632 of the LG Act, provides a Council the ability to have smoking regulate in a public place by way of the erection of signage that prohibits smoking in that place. In this regard, an offence is only committed by a person smoking if the sign is deemed legible and is located in a prominent place.

Despite this however, and as previously mentioned, where a person was observed smoking in a prohibited area authorised under the LG Act, council officers do not have the power to obtain a person's identification for the purposes of issuing an infringement notice. The only action a council officer could take, is to request the person stop smoking or move out of the regulated area, or otherwise wait for the assistance of NSW Police who are able to request personal details, which may lead to the enforcement of the observed offence. However, given their other operational priorities, NSW Police could not be relied upon to attend a request for assistance with a smoking regulation matter in a reasonable timeframe. In short, and for the reasons above, NSW Police would advise against and not support the implementation of a formal smoke free zone.

Therefore, should a smoke-free trial be implemented, council officers will be acting on complaints, or their own observations, under very limited powers, and on most occasions, without assistance from NSW Health and NSW Police.

Given the limited powers of council officers, enforcing such a prohibition would be problematic and is likely to result in unnecessary conflict and a significant risk of assault, which poses an unacceptable safety risk to council staff.

Smoke-Free Areas in other Councils

Other NSW and QLD councils have introduced smoking policies.

Experience from councils such as the City of Brisbane, Leichhardt Municipal Council, Burwood Council, Fraser Coast Regional Council and the former Canterbury City Council, found that some smokers tended to relocate to nearby laneways and other public areas following the implementation of a smoking ban.

In these council areas, the displacement of smokers has generated complaints from occupants, business owners and users of the public areas. Campbelltown Council officers who have worked in those other council areas, have reported experiencing extreme hostilities and aggression towards them where smokers were asked to either extinguish or move out of a designated non-smoking area.

During a smoke-free trial within the City of Brisbane, the designated smoking area had to be relocated by the Council as it impacted the amenity of the surrounding community and businesses, due to smokers moving around the corner and into areas that they didn't previously congregate in.

While areas of some LGAs are self-regulating, in contrast, a smoke-free trial within the Pitt Street Mall wasn't successful. Implementation in this area was impacted by the volume and diversity of people visiting this area, and unlike other areas of the City, patrons of the Pitt Street Mall ignored the signage.

Smoking Elsewhere – Designated Smoking Areas

Council officers investigated designated smoking areas within both CBDs and found it challenging to determine a site that was effective in reducing the impact of smoking/vaping in the CBD area, but at the same time not unreasonably impacting on the local businesses in the area.

If a smoke-free trial was to be implemented within the CBD areas and designated smoking areas were nominated by Council, from the experience of other LGAs, the following issue are likely to arise:

- An increase in smoking in adjacent, non-prohibited areas of the CBD
- Increase in complaints about the designated smoking areas
- The designated smoking area may affect the community and business
- Alternate areas for smoke-free areas may also need to be identified to address any community concerns about the chosen areas
- Increase cigarette butt litter in the designated smoking areas
- Customer/community disappointment in council's relative inability to effectively respond to smoking complaints.

Organisational Impact

If Council was to implement a trial ban on smoking within the CBDs, due consideration would need to be given to the potential operational and personal risk to the safety of council officers tasked with enforcing the areas.

As mentioned previously, council staff are not authorised to demand a member of the public provide photo identification to identify that person. Thus making it extremely difficult to issue a penalty notice under the LG Act or effectively respond to a complaint regarding smoking within a prohibited area.

Acknowledging the potential and observed risks associated with council officers directly approaching community members to address smoking habits is essential. These risks include:

1. **Confrontation and aggression:** Approaching individuals or groups of individuals engaged in smoking in a prohibited area may lead to confrontational situations, as some individuals will react negatively to being approached about their behaviour. This will put council officers at undue risk of verbal and/or physical assault.
2. **Social justice implications:** Engaging with individuals in public spaces as a result of their smoking habits could result in legal issues if the interaction is perceived as harassment or an infringement upon a person's civil or human rights. Council Officers need to be cautious about their approach to avoid legal complications.
3. **Lack of compliance:** There is a likelihood that many individuals will refuse to comply with the smoke-free signage (as they already do outside the Campbelltown Mall on Queen Street) and will resent requests to stop smoking or vaping in public areas. This again has a high potential for conflict, ongoing non-compliance and community frustration.

Environmental Impacts

From an environmental perspective, a ban on smoking/vaping would reduce the amount of smoking/vaping litter in the immediate smoke-free area. Yet this litter would likely increase proportionally in the designated smoking areas outside of the prohibited areas.

Conclusion

While it is evident that the community generally supports the idea and intent of a smoke-free trial, numerous issues need to be considered, not least of which is the safety of our staff and the practicality of enforcing any ban.

As discussed above, council officers are only in a position to effectively and safely regulate a trial smoking ban with the continued and close support and assistance of NSW Health and NSW Police. This support is expected to be limited to the provisions of the SFE Act.

It is for the reasons discussed in this report that a trial smoking ban is not recommended, however it is recommended that council strengthen its partnership with NSW Health in order to better educate the public on existing smoke-free legislation and the preference to significantly reduce smoking from within our CBD areas.

Attachments

- 8.2.1 Community and Business Engagement Report - Queen Street Campbelltown (contained within this report) [↓](#)
- 8.2.2 Community and Business Engagement Report - Oxford Road Ingleburn (contained within this report) [↓](#)

Campbelltown City Council
Community and Business Engagement Report
Smoke-Free Trial – Queen St, Campbelltown
March 2023

EXECUTIVE SUMMARY

At Council's meeting on 5 May 2022, Councillor Brticevic requested a report to be presented to Council on the feasibility of banning smoking/vaping in the CBD of Queen Street, Campbelltown and Oxford Rd, Ingleburn. Considerations for the report are to include the following:

- Consulting with businesses, the community and other stakeholders.
- The geographical boundaries of any ban, such as other sections of the Campbelltown and Ingleburn CBD areas.
- Designated smoking areas.

A Community engagement carried out from 20 February to 24 March 2023 sought input from the local community and businesses along Oxford Road, Ingleburn incorporating the area from Cumberland Road through to Ingleburn Road to determine if they would support a smoke-free trial.

We had a total of 463 responses to the community survey and a total of 17 responses from businesses to the business survey.

This document summarises the community insights received.

COMMUNITY SURVEY – The community were asked to answer the following:

Q1 - Respondents were asked to select their gender

65% were female

33% were male

2% were either non-binary or preferred not to say

Q2 - Respondents were asked to select their age

18-25 years – 8%

26-35 years – 26%

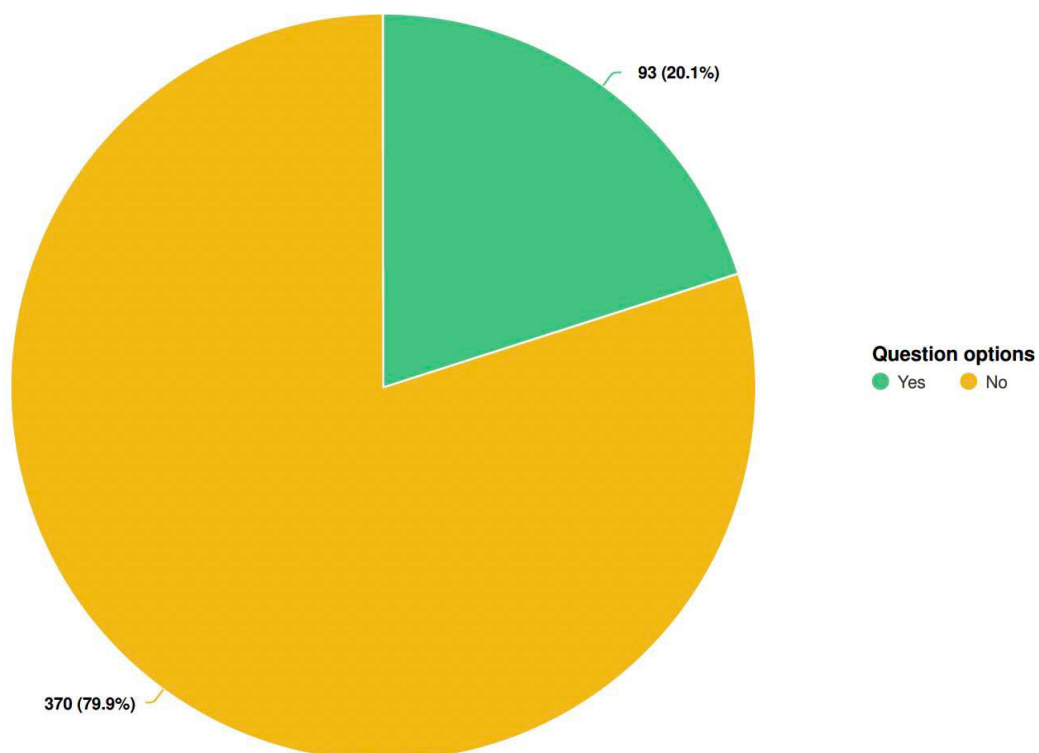
36-45 years – 27%

46-55 years – 18%

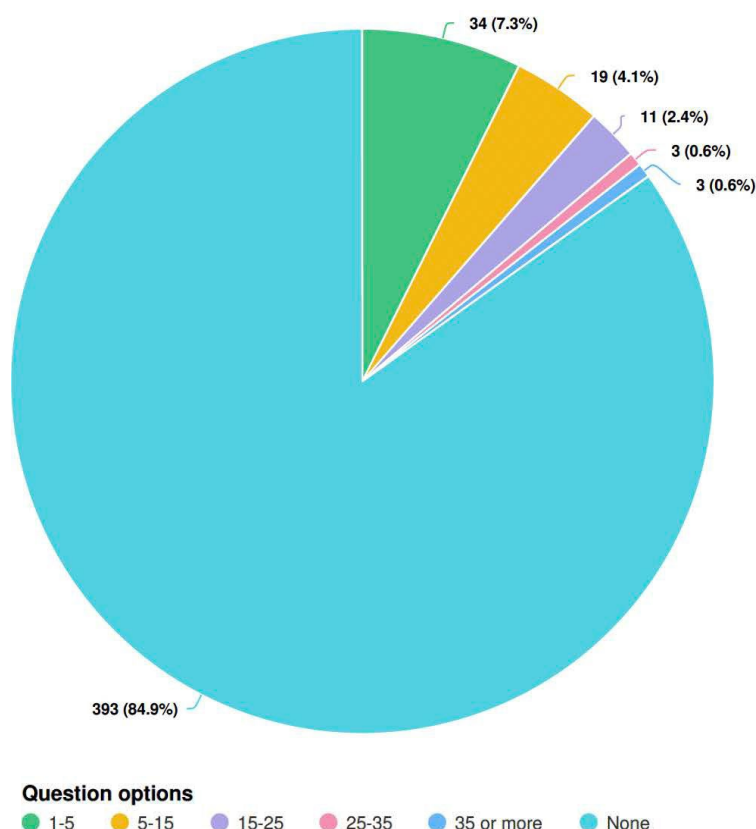
56-75 years – 20%

75 years and over – 1%

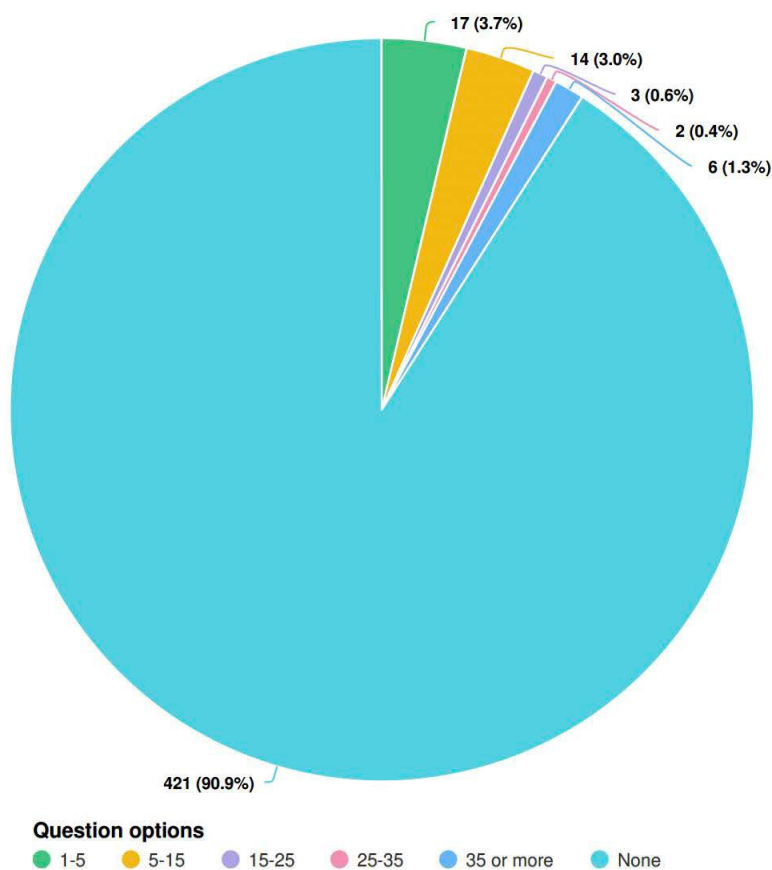
Q3 - Do you consider yourself a smoker?" (this includes the use of vapes, e- cigarettes, cigars and cigarettes).



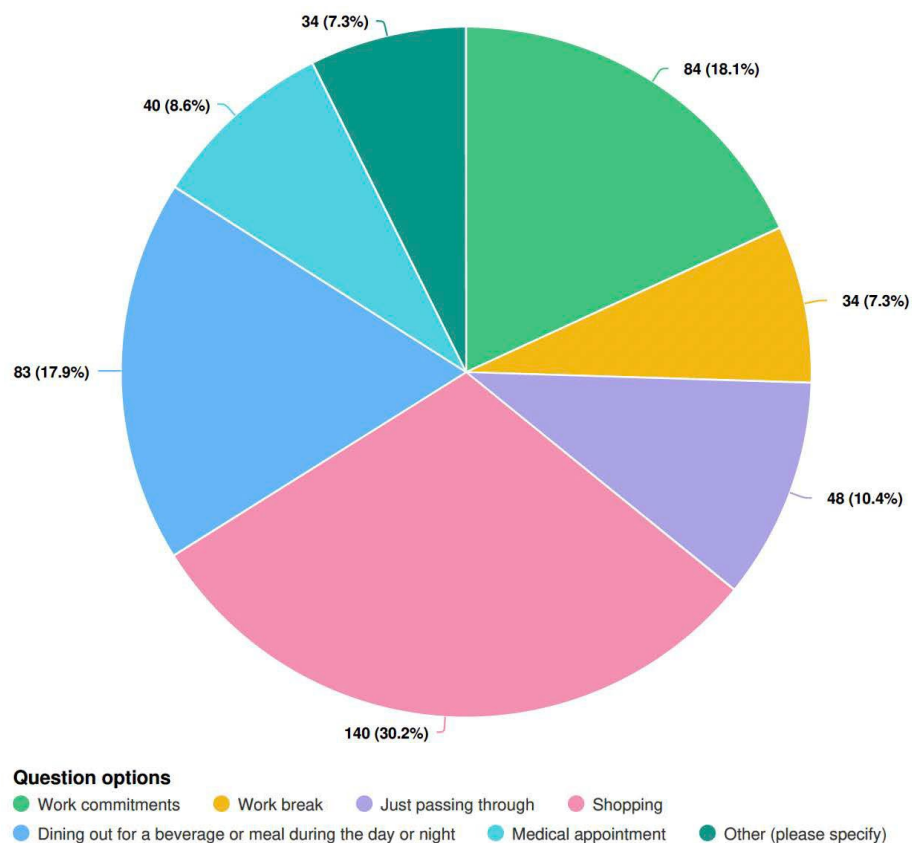
Q4.1 - On average, how many cigarettes will you smoke while in Queen Street?



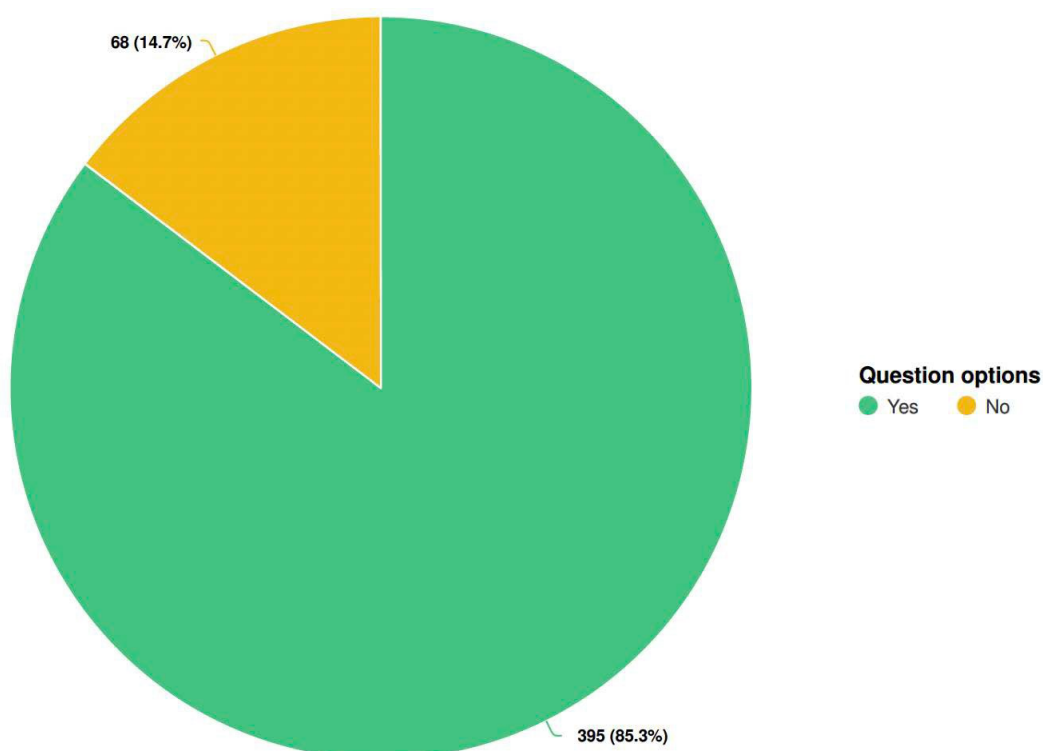
Q4.2 - On average, how many times will you use your vape while on Queen Street?



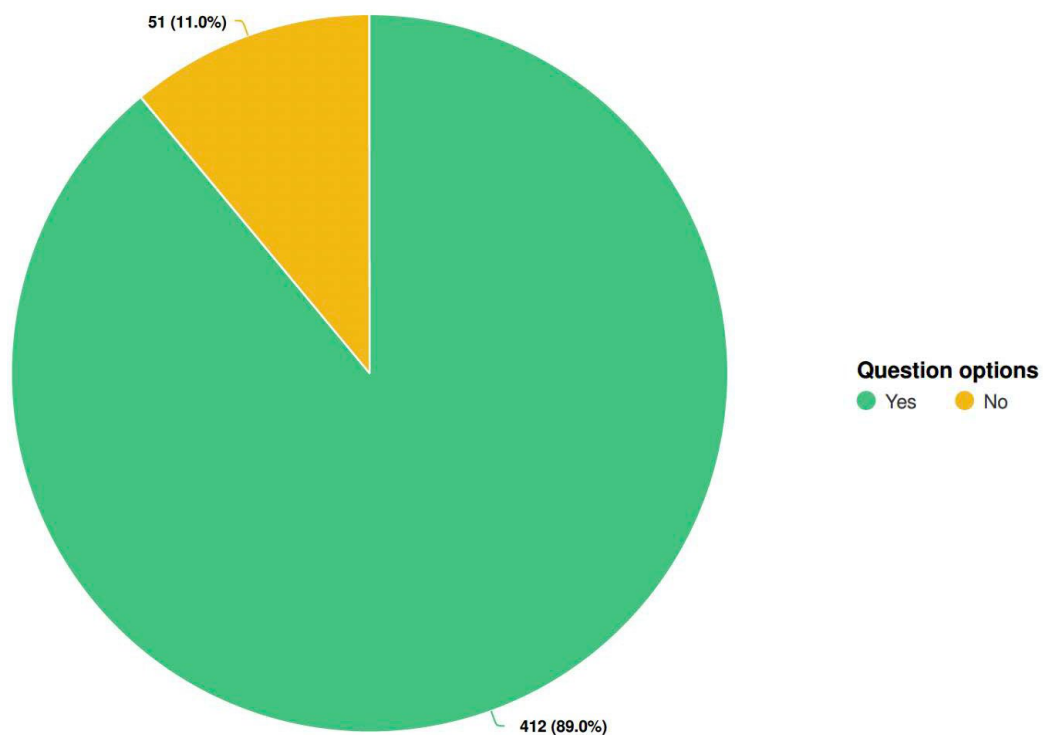
Q5 - What is your reason for being in Queen Street?



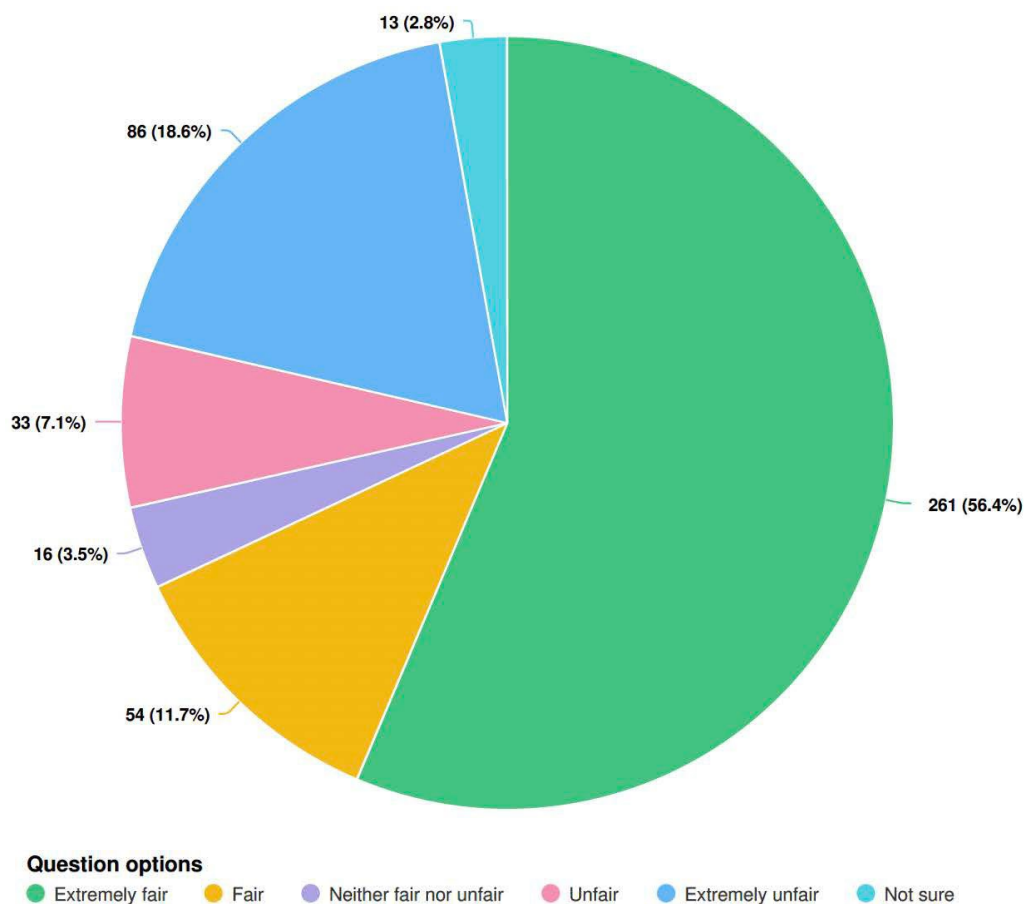
Q6 - While you have been on Queen Street, have you noticed more than 5 people smoking or vaping?



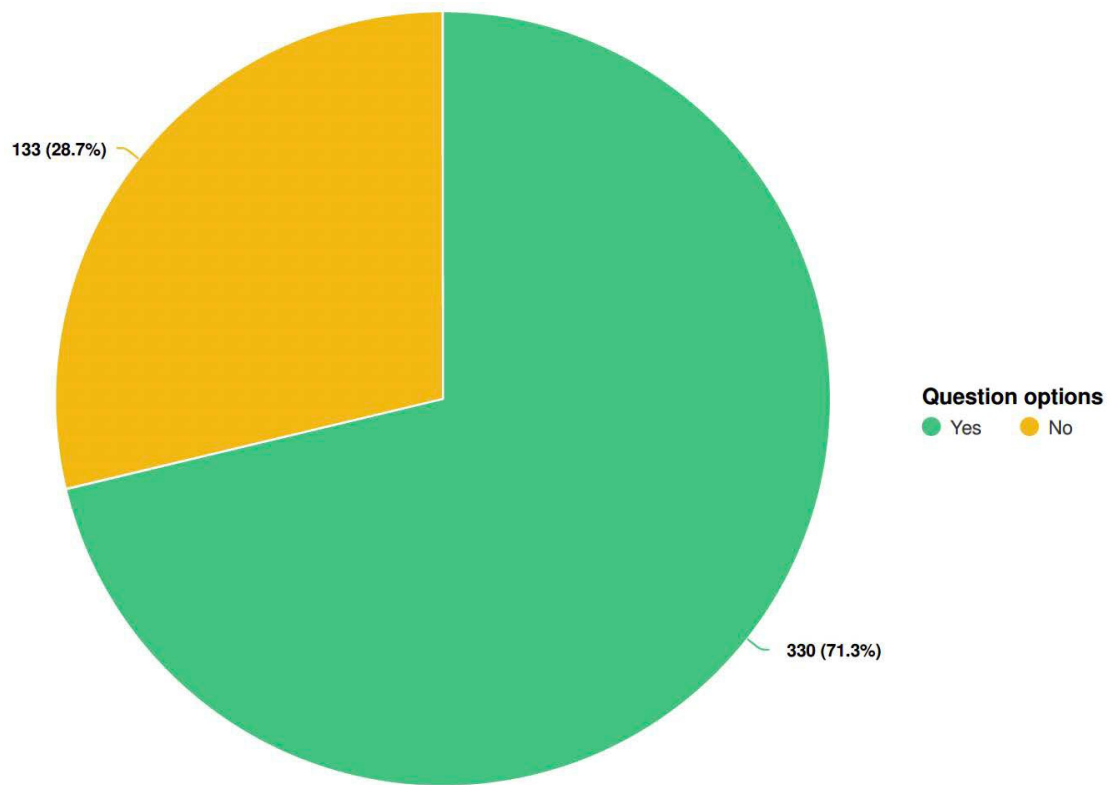
Q7 - Did you know the NSW Smoke-free Environment Act prohibits smoking in various areas such as public transport, public swimming pools, near children's playgrounds and outdoor dining areas on public land?



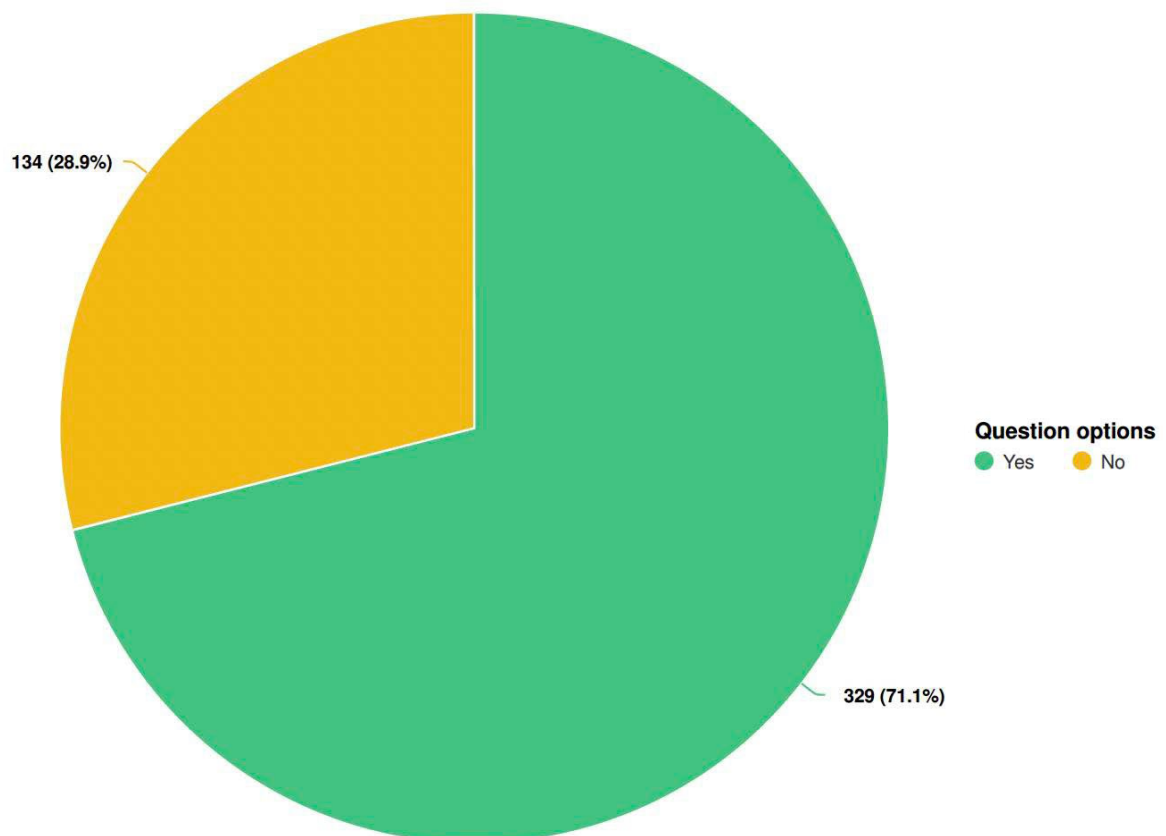
Q8 - How fair do you feel a smoke free trial is for people using Queen Street?



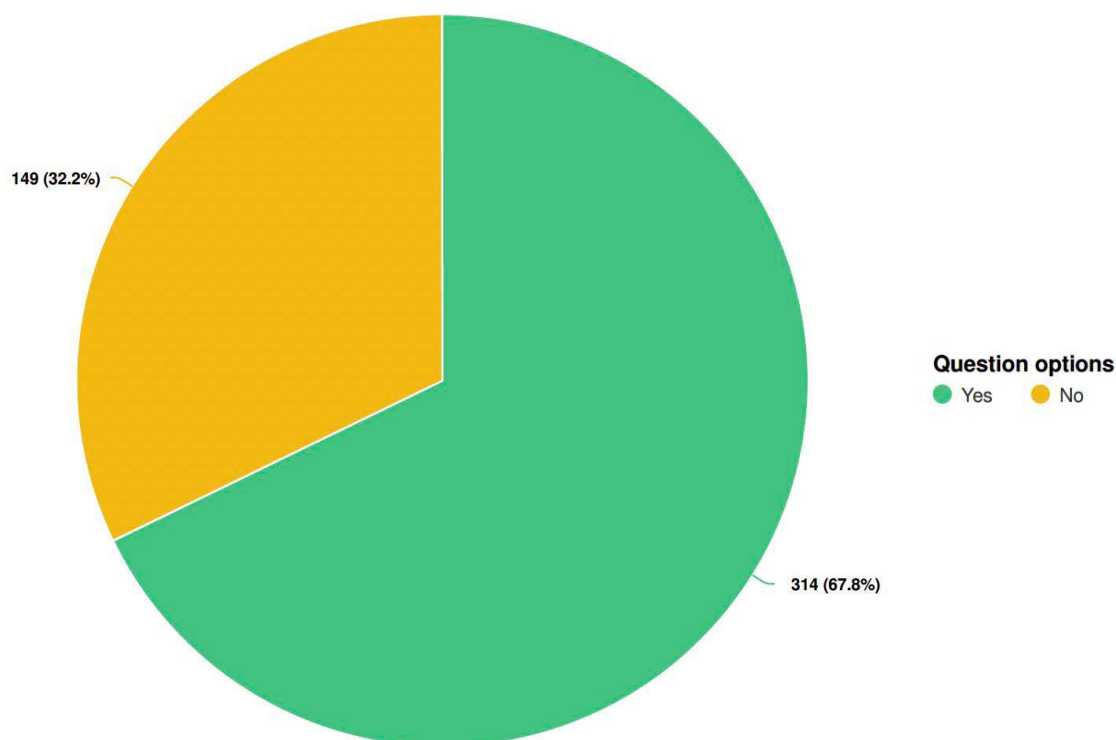
Q9 - Would you support Queen Street being a smoke free area?



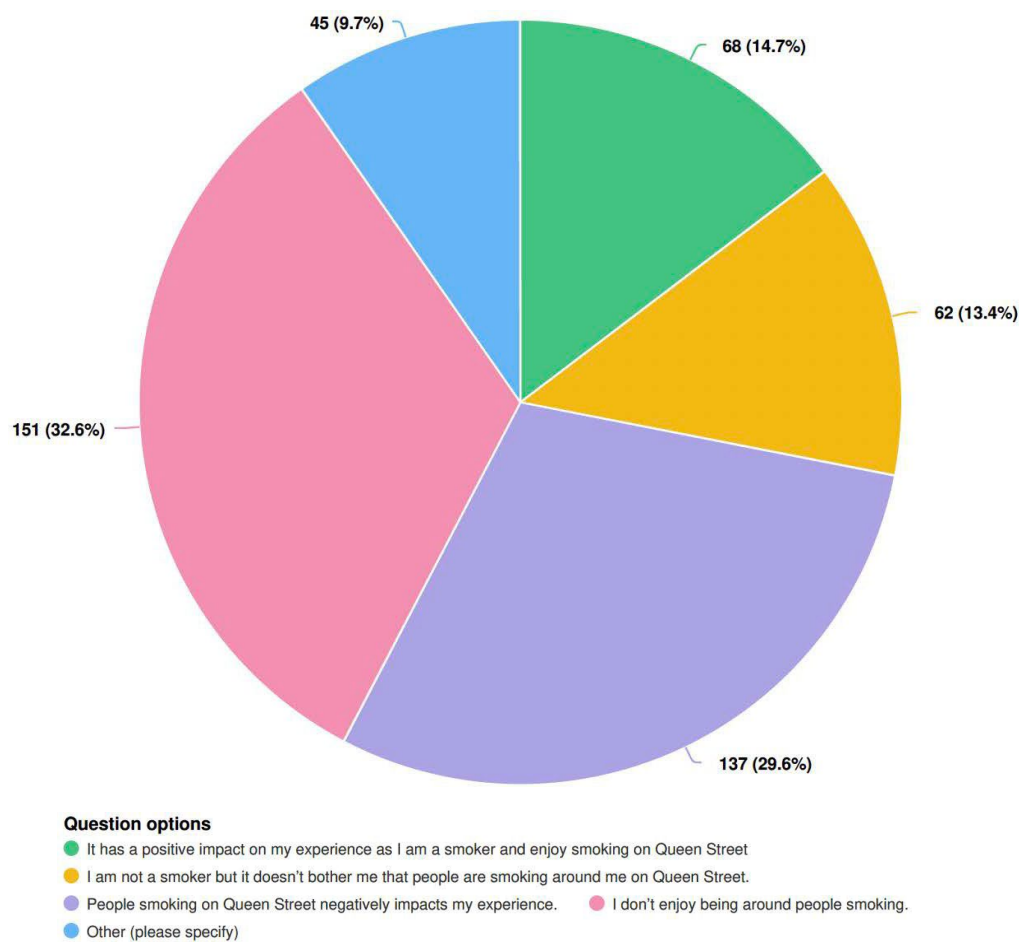
Q10 - Would you support the extension of smoke free trials into other areas of Campbelltown?



Q11 – Are you more likely to visit an area if you know it is smoke-free?



Q12 – How does the presence of smoking impact your experience on Queen Street?

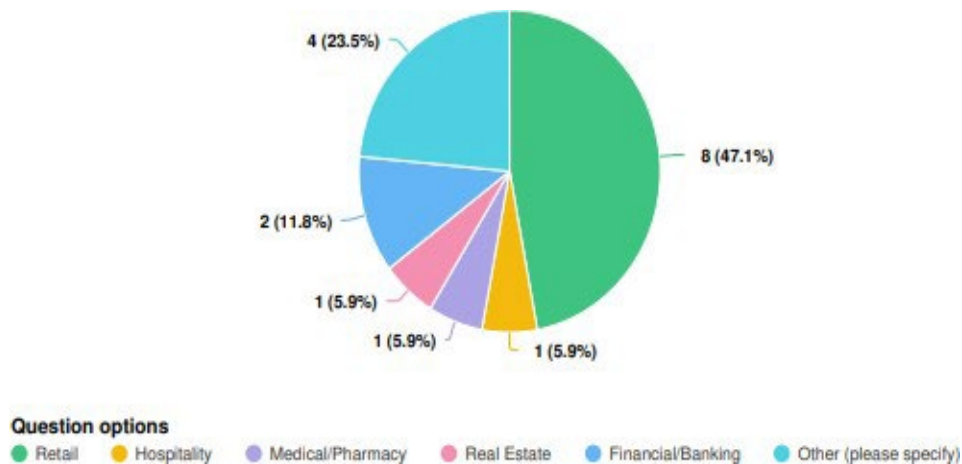


The following additional comments were received from those who responded to the survey:

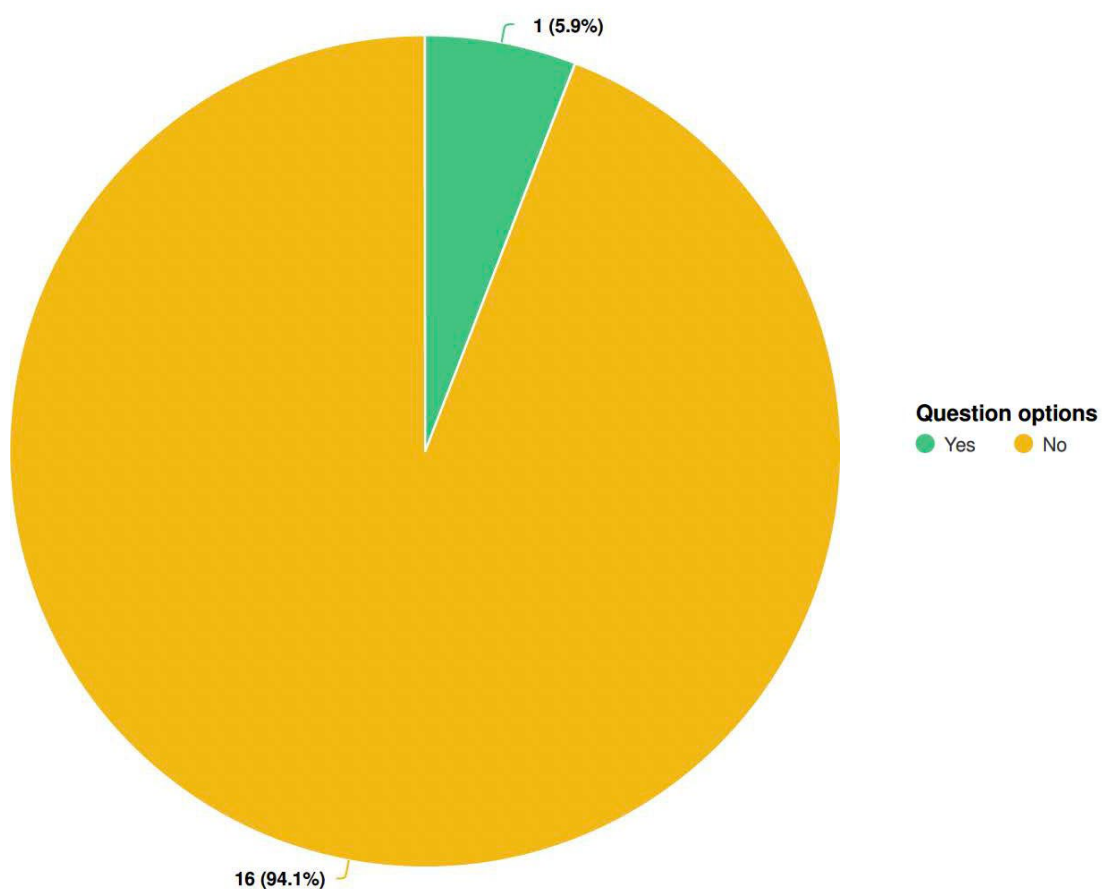
- I am chronically ill with asthma and have autoimmune disease. The presence of cigarette and vape clouds is extremely dangerous for my health and everyone else in the vicinity, so I avoid Campbelltown as often as possible. It also smells bad.
- It affects my health as I am asthmatic
- It is hard to quit when you are always around it. I don't like eating around smoke. All the smoking makes Queen Street seem old, damaged and grotty.
- They have as much right to smoke as I have to not smoke
- I am a smoker. Thoughtful and considerate of others. I don't feel smoking is hindering anyone's experience on queen St. The poor quality pathing is a safety issue. The lack of shops is a issues. The lack of police presence is an issue
- Every time I walk on queen street (which is every day), there is always several people smoking and it ruins my experience. I typically have no choice as it's on both sides of the road. Please stop smokers on Queen Street. A smoke free zone from the crossing to the lights would be amazing. I would also like to include at the front of Housing NSW on Lithgow Street and the area between there and Queen Street. Thank you!
- I think zoning is more appropriate than eliminating.
- The smoking doesn't bother me. Council wants Queen St safe then clean it up. Fix up footpaths, get rid of the cheap nasty shops, dealers, and fix the main street issue put it back to two way. Campbelltown is now a dump and not at all the great place it used to be. It is not a safe place to be in day or night. Smoking is the last thing that needs to be addressed. People who made this town would roll over in their graves to see what has been allowed to happen to this once a fabulous town that they took pride in. It's very sad to see.
- I have medical conditions which are aggravated by smoke fumes.
- Secondly I am an ex-smoker and I know feel its just disgusting when people invade your space with smoke.
- It is disgusting trying to sit and eat on Queen Street and smoke is in your space.
- Why are shops still letting people do this especially cigarette retailers do they think they are above the law.
- It's absolutely disgraceful our council does nothing about this. You gave grants for businesses to clean up on queen Street and it is all smoke shops. People smoke literally a metre from the door. Your silly sitting areas are ash trays and your pot plants are all dead and full of cigarette butts. It's an absolute disgrace and a shame that you are meant to clean up Campbelltown but the main street looks like something from a third world country.
- I have a newborn so I tend to avoid going down Queen Street especially where the tobacconist is as there is always large amounts of people sitting around smoking. It's where food outlets are as well.
- Smoking is legal and most smokers move away from people when smoking. Council needs to focus on moving on the junkies from Queen Street and encourage more businesses to move to Queen Street. Campbelltown cbd has no life. More needs to be done to make people want to visit
- It doesn't. The presence of ILLEGAL drugs concerns me on Queen St. As does the risk of theft, assault and harassment. We pay SO MUCH TAX on a LEGAL product, I'll just never leave my house and my 'tourist/shopping' dollars will support my LEGAL habit.
- Smoking is not the reason I don't visit Queen Street. The street is dirty with no parking. Stop targeting smokers and FIX the street's
- Its outside, stop with these stupid rules and actually do work that's needed. Like fixing flooding issues because you lot allow more buildings to go up without fixing the drainage issues. Your distorting people's properties, people who spent all their lives working for those properties.

BUSINESS SURVEY – Businesses were asked to answer the following:

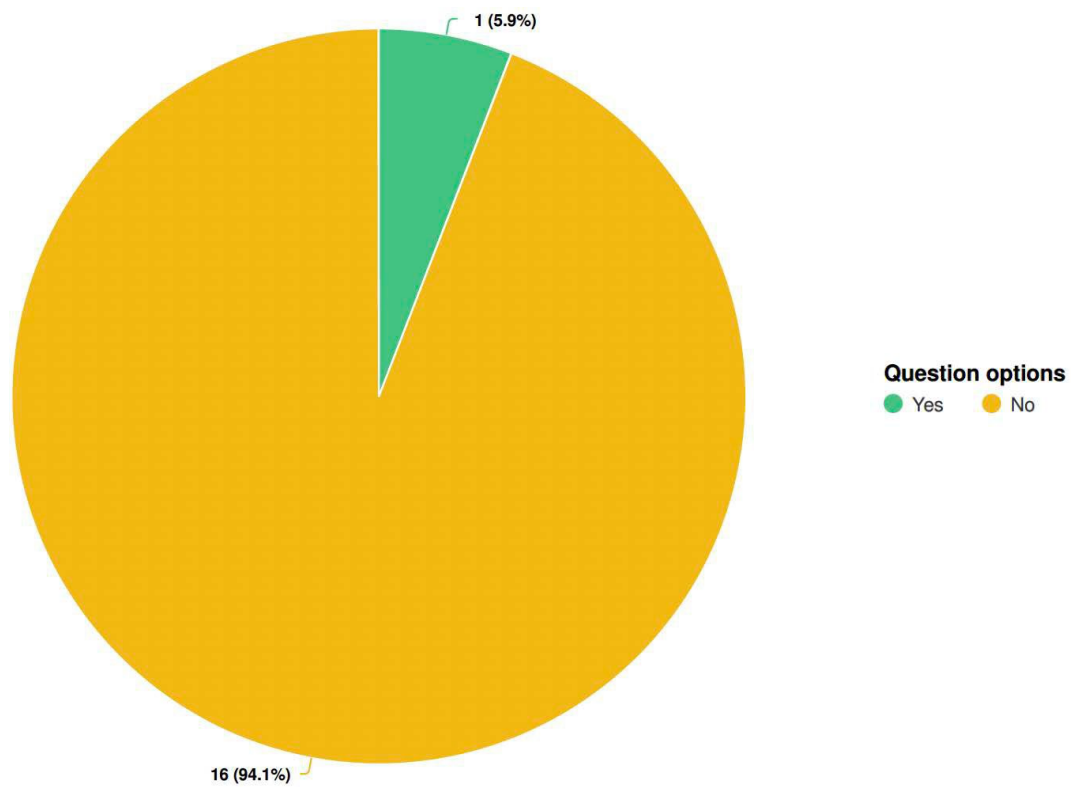
Q1 - What type of business do you operate?



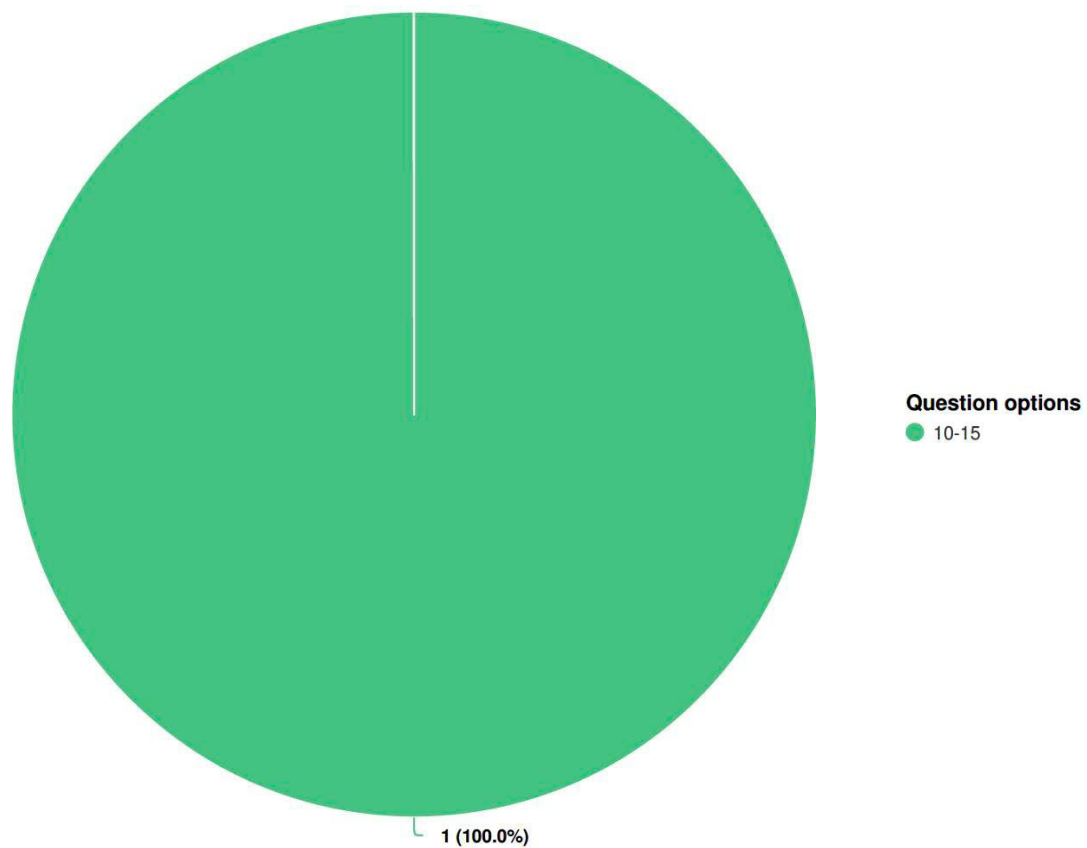
Q2 - Do you consider yourself a smoker? (this include the use of vapes, e-cigarettes, cigars and cigarettes)



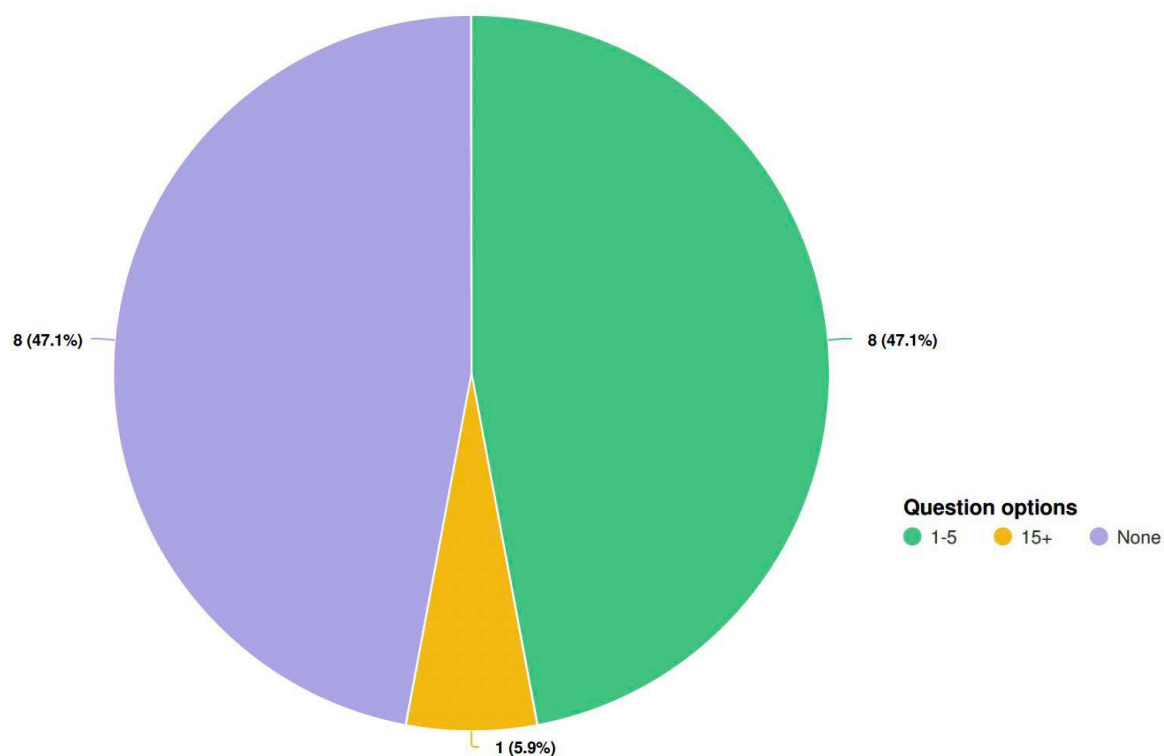
Q3 - Can patrons, clients or staff smoke or vape on your premises?



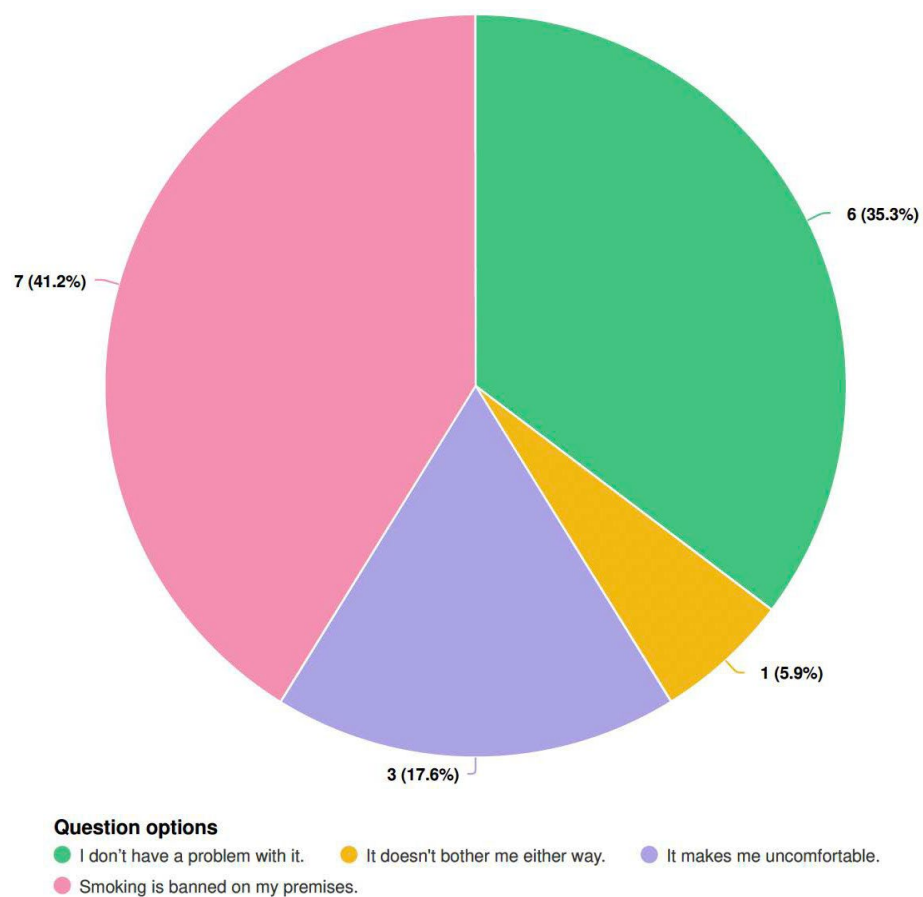
Q3.1 - If yes to question 3, approximately how many customers/staff smoke or vape on your premises per day?



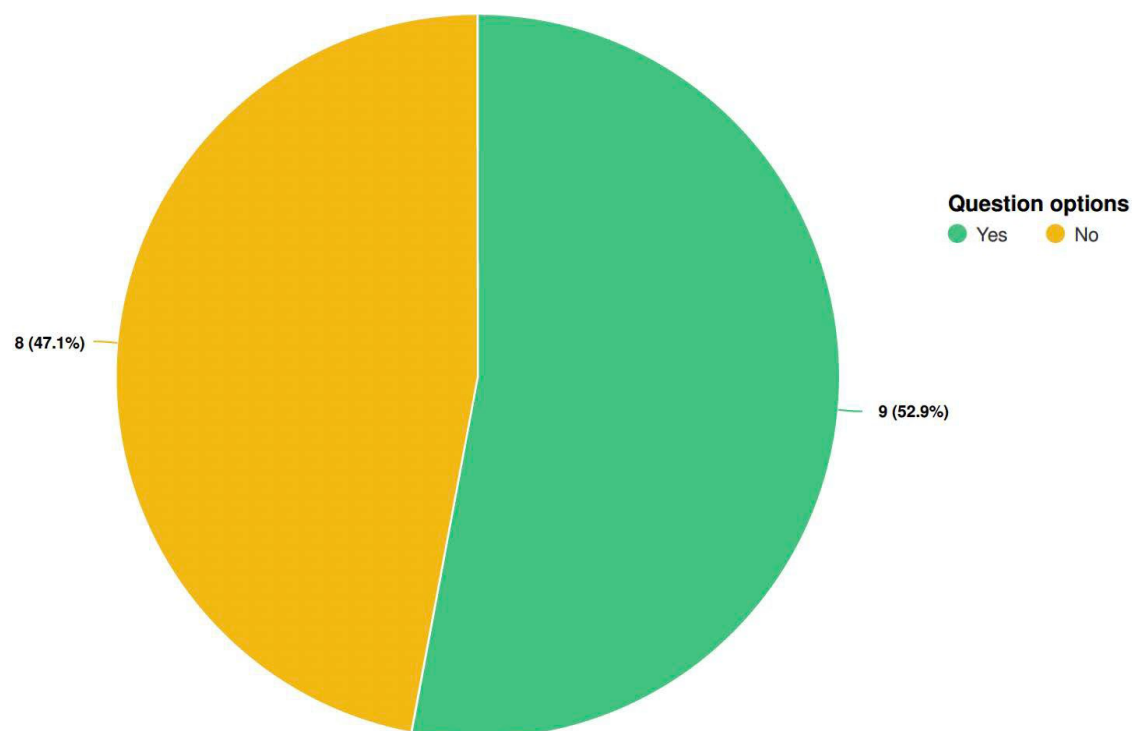
Q4 - How many of your staff take frequent smoking or vaping breaks during work hours?



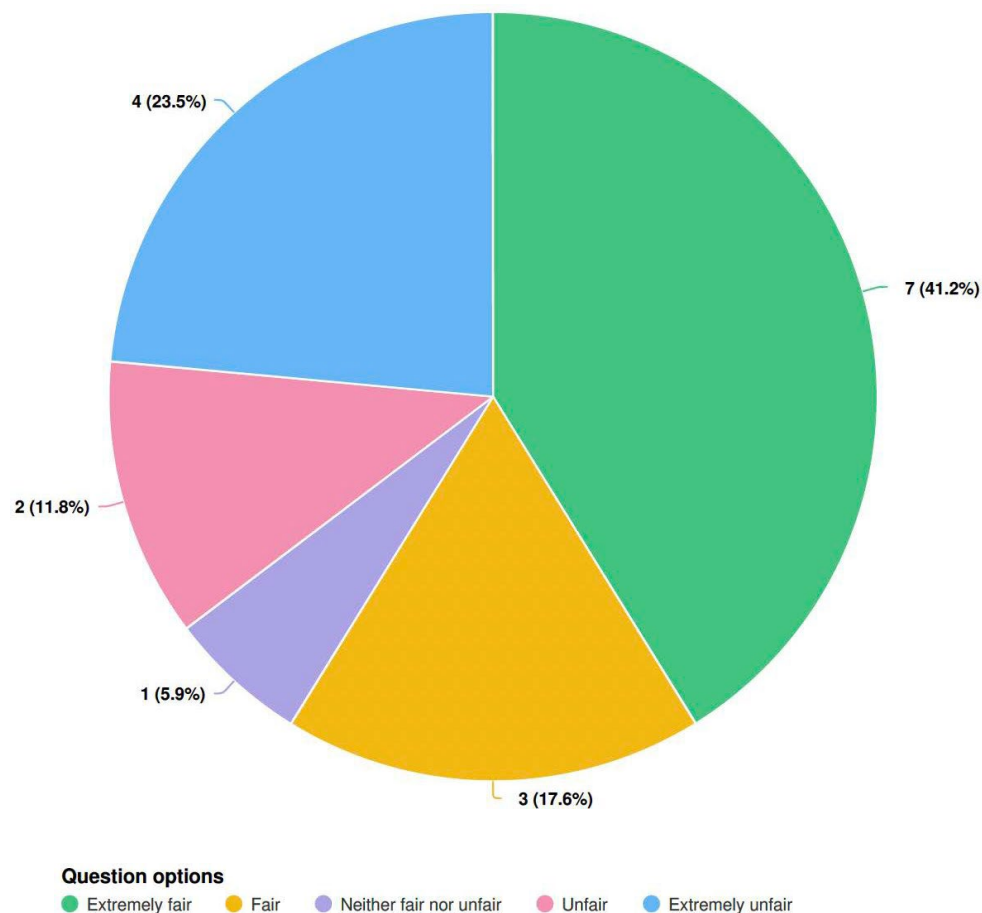
Q5 - How do you feel about people smoking or vaping in the general vicinity of your premises?



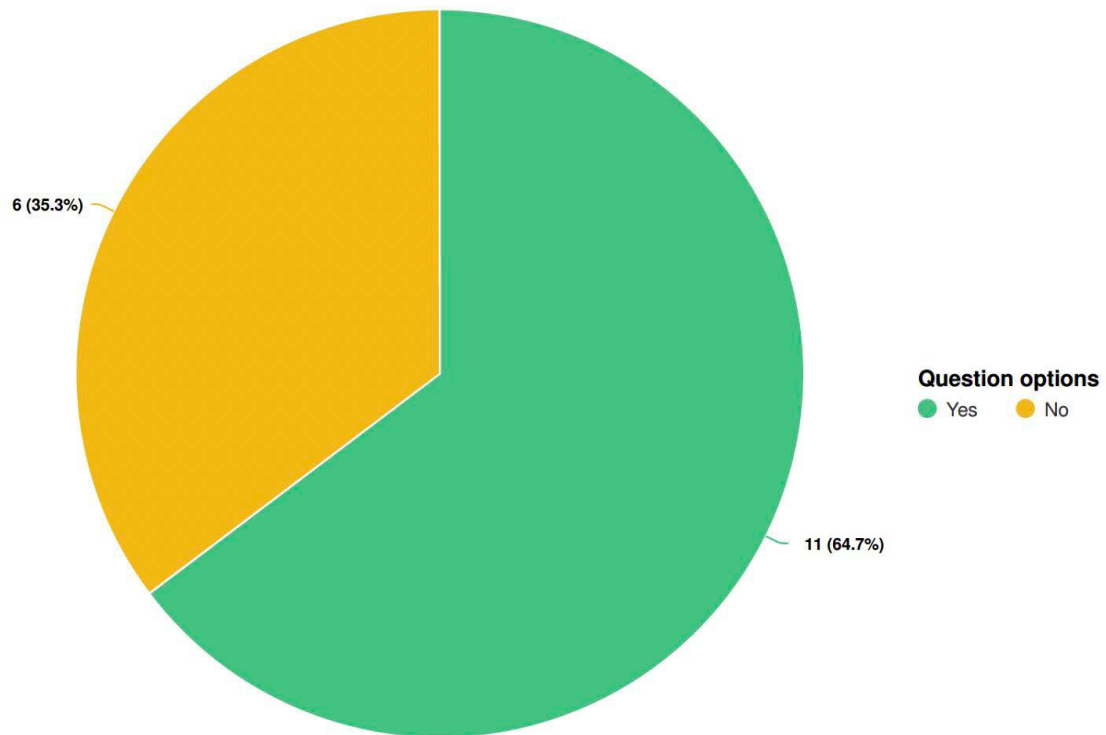
Q6 - Do you think the presence of smoking and vaping in Queen Street deters patrons from visiting your business?



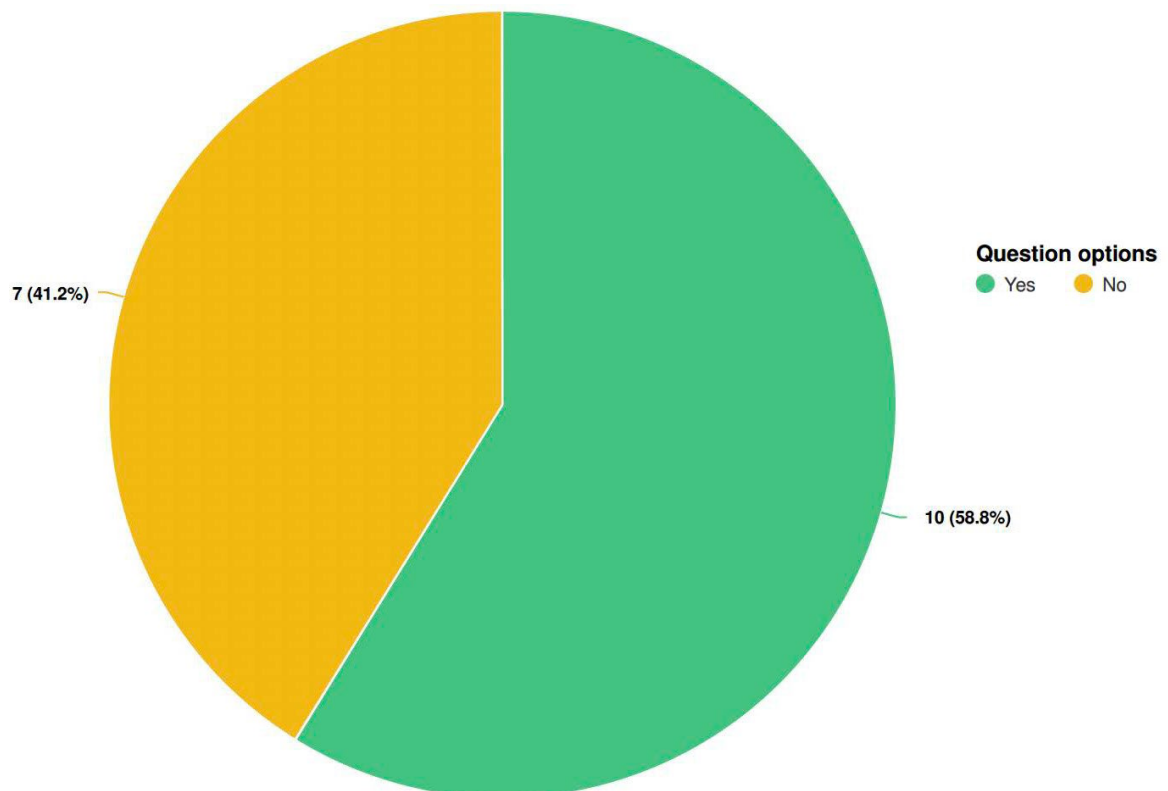
Q7 - How fair do you feel a proposed smoke free trial on Queen Street is?



Q8 – Would you support a smoke free trial in Queen Street?



Q9 – In your opinion, do you think more patrons would frequent your business if Queen Street became a smoke free area?



The following additional comments were received from those who responded to the survey:

- Lots of Signage and enforcement will be required for a while. Perhaps the project could also facilitate some "how to quit" programs or offer some patches. Twist it to encourage a healthy lifestyle and to improve the health of patrons rather than focussing on "trying to clean up the yuk"
- Campbelltown has a bad reputation strongly connected to the amount of smoking and drug influence visible in broad daylight. It's a safety concern and bad for investors.
- We don't need more barriers or reasons to deter visitors on Queen St. Smokers understand their responsibility in regards to their smoking habit in regards to area they can and cannot smoke. Some patrons come to Queen Street for coffee and dining due to the freedom and area available for them to smoke. Smoke free trail will create barriers for smoker(s) to visit queen St. Consequently, more business would suffer from this trail.
- Needs to have allowed smoking areas
- Please don't discourage people from coming to Queen st
- Do not further reduce patronage to Queen Street. The only people who will follow these rules are the people we want in the street. The undesirable people, drug users and thieves will continue to smoke anyway. Please do whatever is necessary to increase safety in the street, not focus on excluding law abiding citizens. You say you want to make Queen Street family friendly, but you are not removing the drug users and buggers from the street. With these people taking over the street, families will not come to Queen Street smoke free or not. Just look at the additional seating you put in place for your six month trial. We see more junkies and buggers using them than families. Why don't you funnel this money into a program that employs two (2) to four (4) police officers to patrol Queen Street only? This will be money very well spent. Work with the State Government on a specific program to increase safety and focus on already illegal activity. Don't make more activities illegal.
- More focus on Queen Street is needed. Smoke free isn't going to enhance or bring business in. Think you need to rethink what you're trying to do. This is irrelevant to the big picture
- Don't do anything to stop any people coming. Smoker are customers too.
- We need to encourage business that attracts a wide range of people back to Queen st. Getting rid of the smoke shops and massage parlours, which are seen as attracting "sleazy" people is a necessary step
- Smoking got worse after the trial table seating areas were put in.
- Again, maybe concentrate time and money on making Queen Street safe for people to visit first.

Campbelltown City Council
Community and Business Engagement Report
Smoke-Free Trial – Oxford Road, Ingleburn
March 2023

EXECUTIVE SUMMARY

At Council's meeting on 5 May 2022, Councillor Brticevic requested a report to be presented to Council on the feasibility of banning smoking/vaping in the CBD of Queen Street, Campbelltown and Oxford Rd, Ingleburn. Considerations for the report are to include the following:

- Consulting with businesses, the community and other stakeholders.
- The geographical boundaries of any ban, such as other sections of the Campbelltown and Ingleburn CBD areas.
- Designated smoking areas.

A Community engagement carried out from 20 February to 24 March 2023 sought input from the local community and businesses along Oxford Road, Ingleburn incorporating the area from Cumberland Road through to Ingleburn Road to determine if they would support a smoke-free trial.

We had a total of 114 responses to the community survey and a total of 7 responses from businesses to the business survey.

This document summarises the community insights received.

COMMUNITY SURVEY – The community were asked to answer the following:

Q1 - Respondents were asked to select their gender

63% were female

34% were male

3% were either non-binary or preferred not to say

Q2 - Respondents were asked to select their age

18-25 years – 8%

26-35 years – 22%

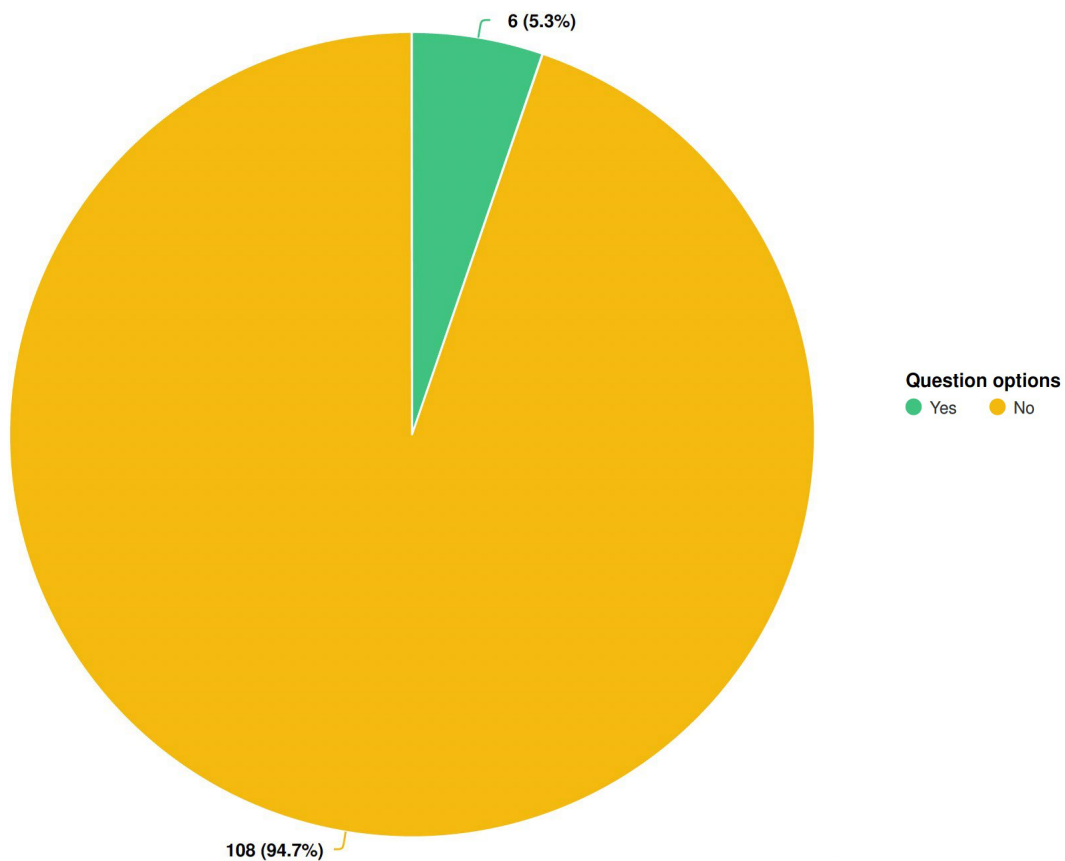
36-45 years – 29%

46-55 years – 19%

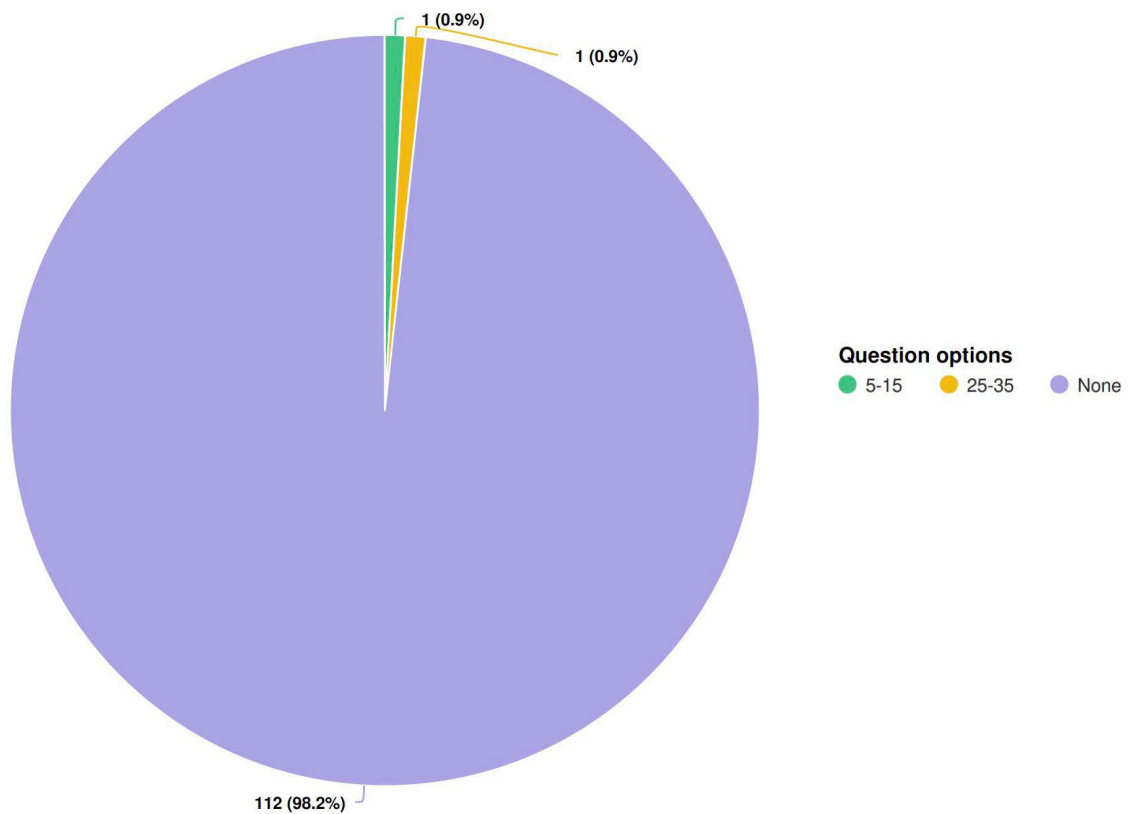
56-75 years – 20%

75 years and over – 2%

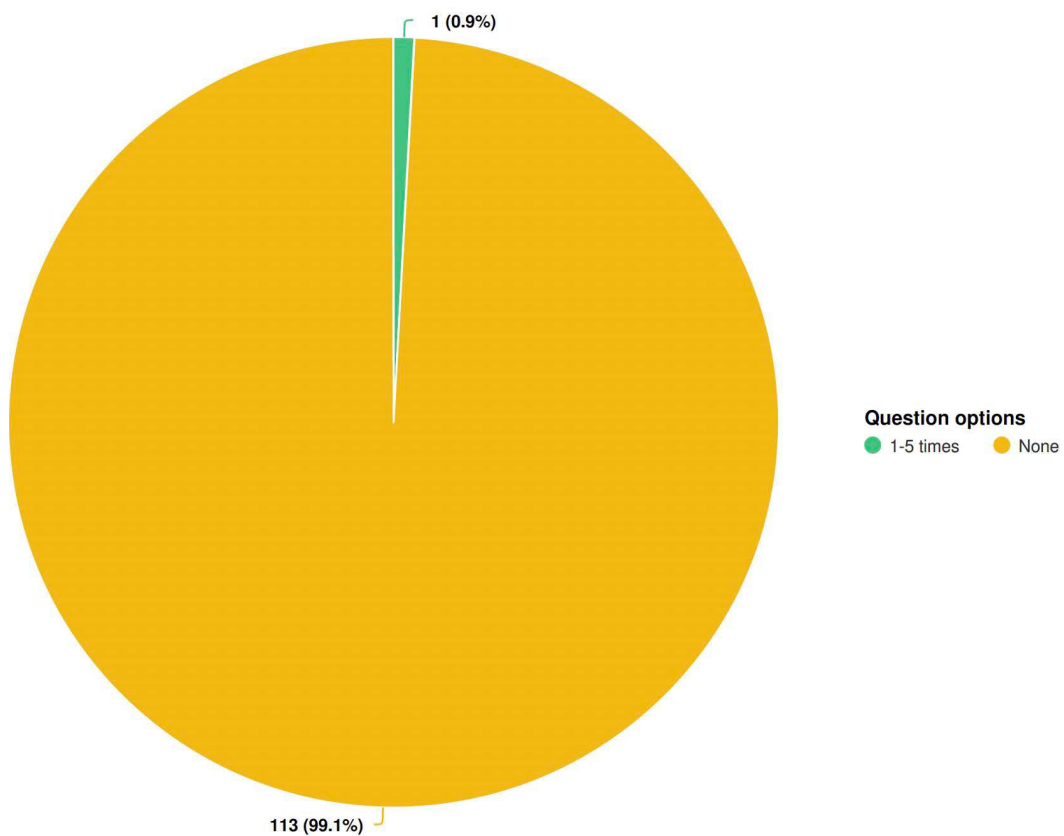
Q3 - Do you consider yourself a smoker?" (this includes the use of vapes, e- cigarettes, cigars and cigarettes).



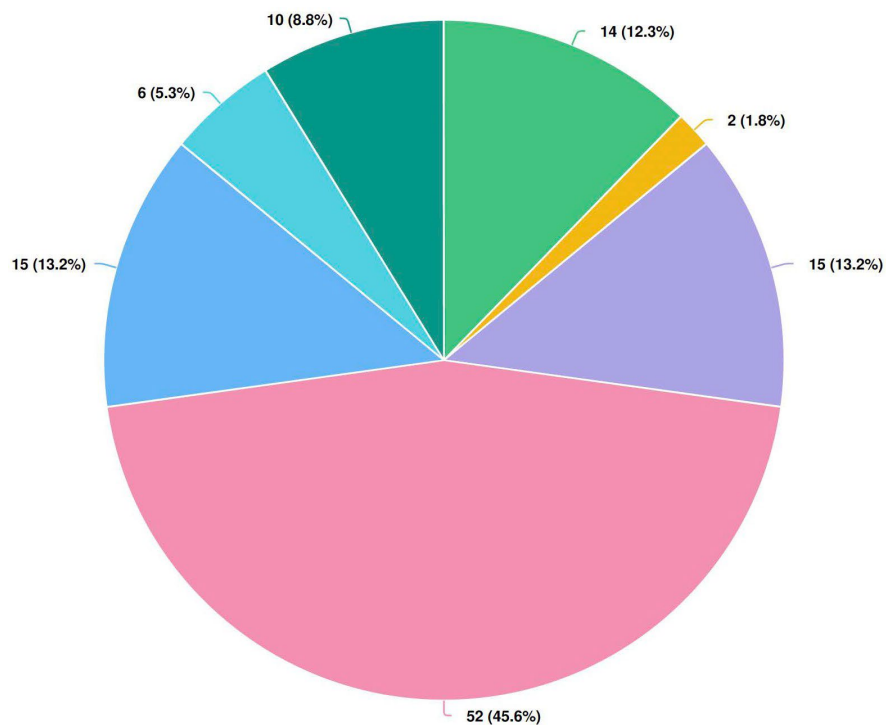
Q4.1 - On average, how many cigarettes will you smoke while on Oxford Road?



Q4.2 - On average, how many times will you use your vape while on Oxford Road?



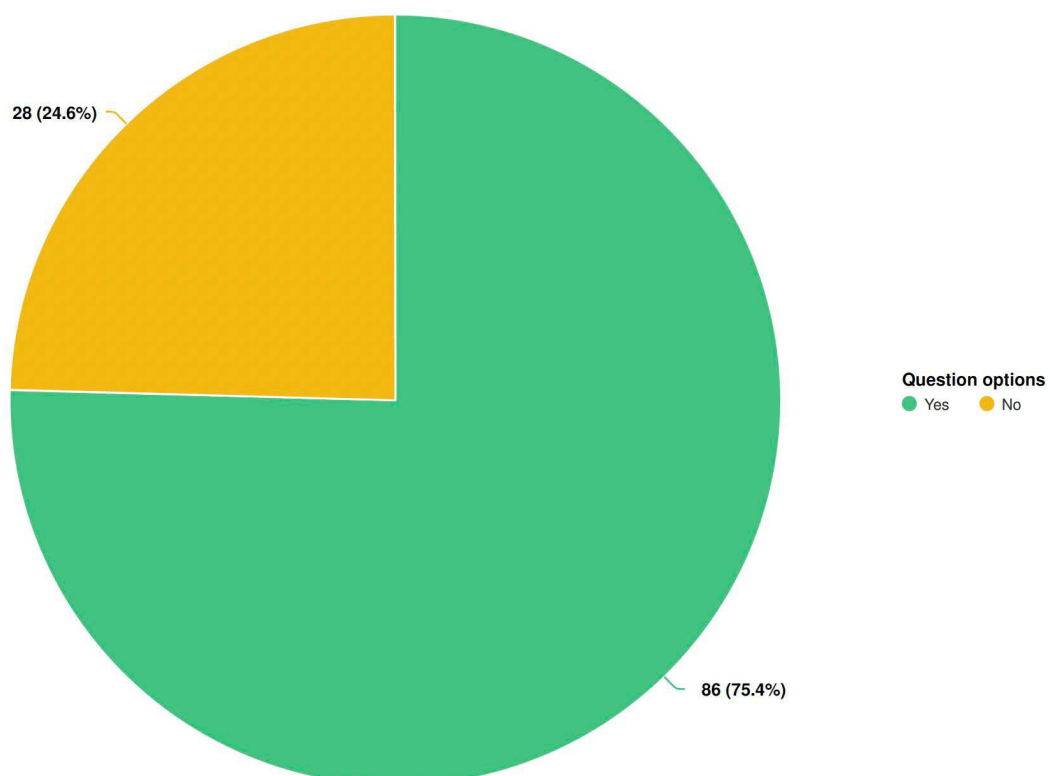
Q5 - What is your reason for being on Oxford Road?



Question options

● Work commitments
 ● Work break
 ● Just passing through
 ● Shopping
 ● Dining out for a beverage or meal during the day or night
 ● Medical appointment
 ● Other (please specify)

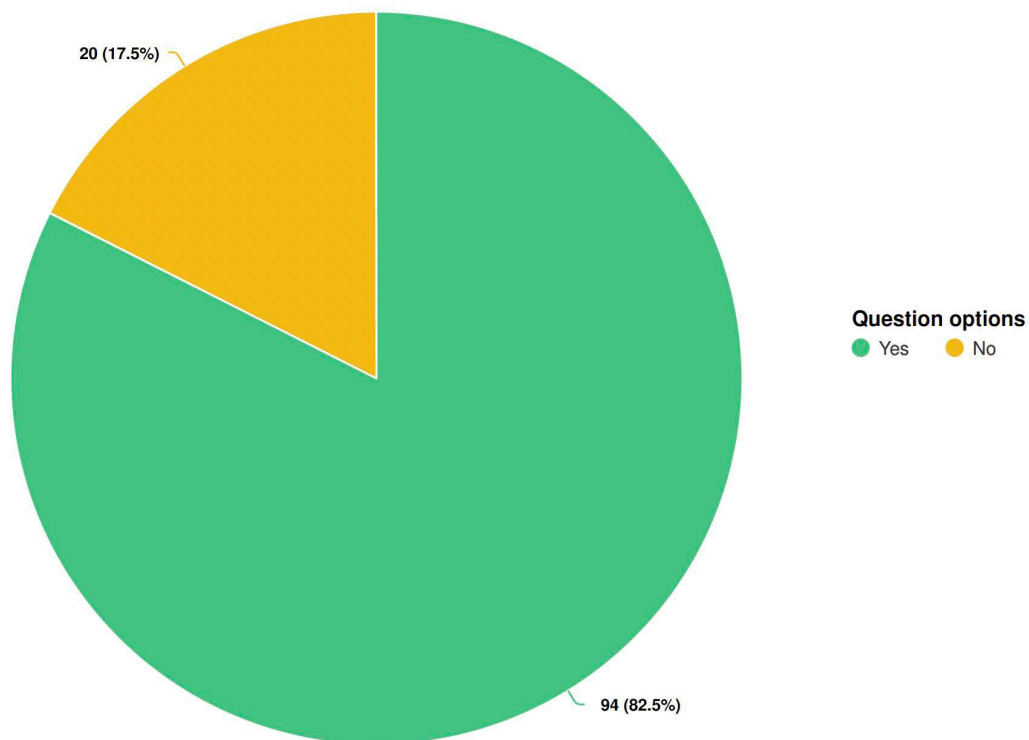
Q6 - While you have been on Oxford Road, have you noticed more than 5 people smoking or vaping?



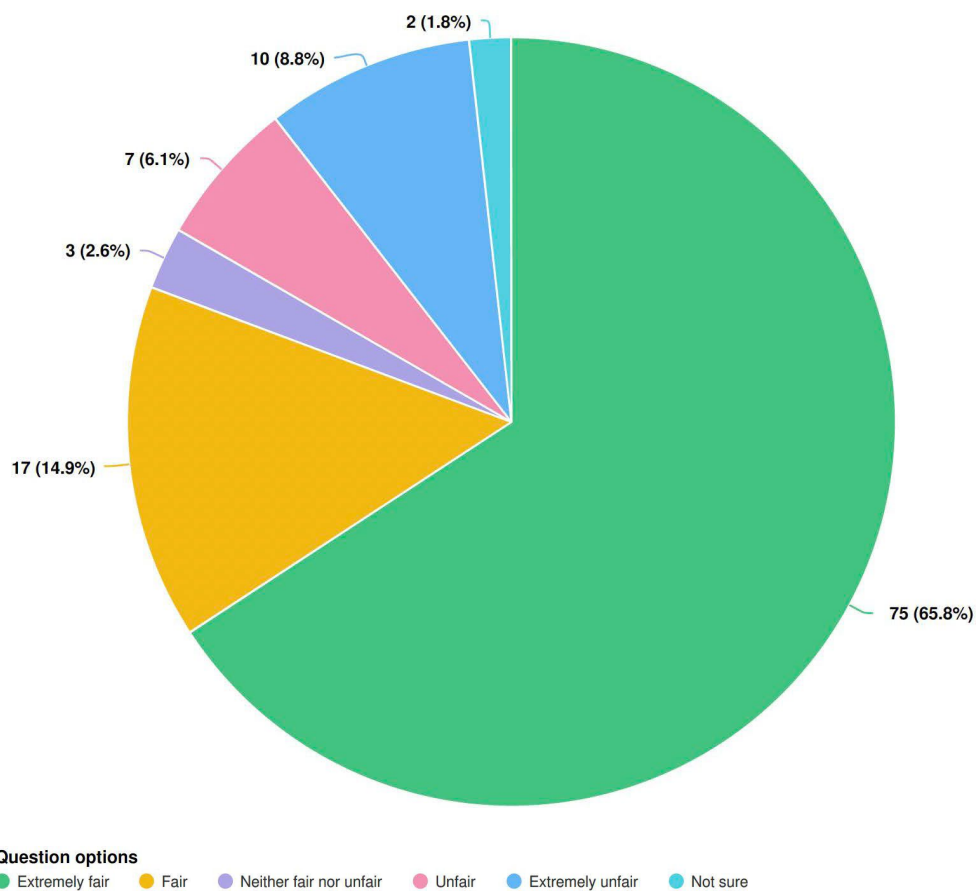
Question options

● Yes
 ● No

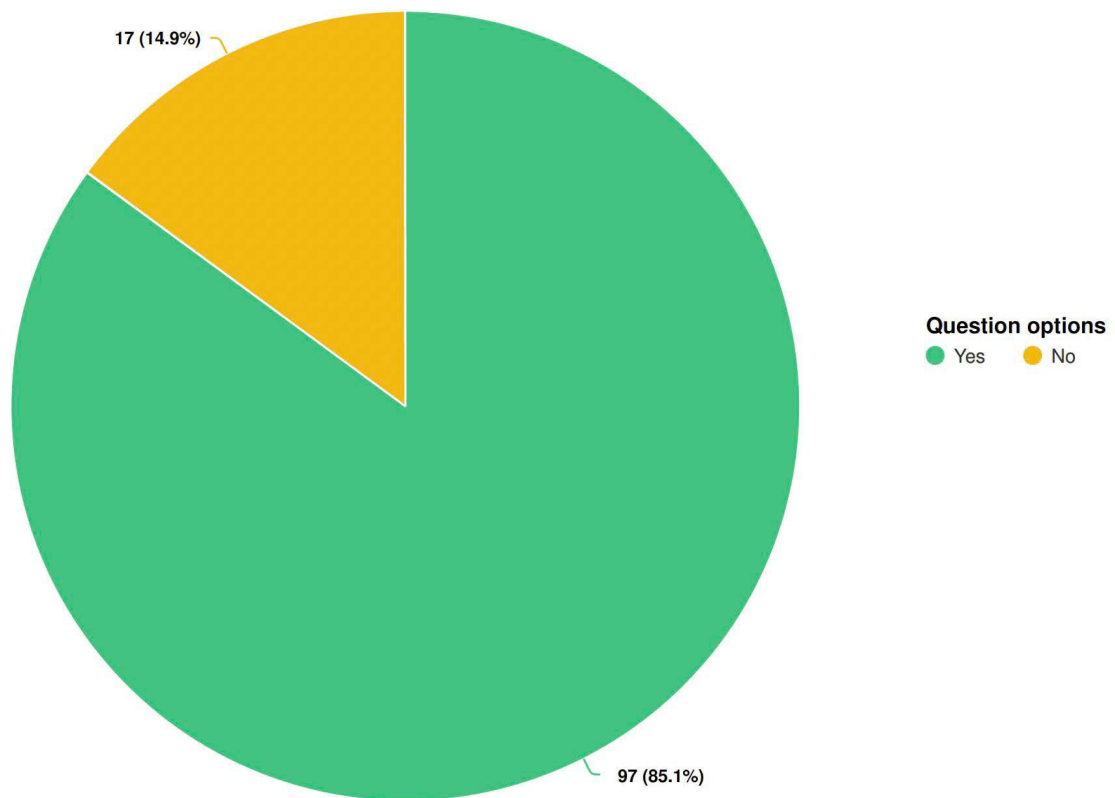
Q7 - Did you know the NSW Smoke-free Environment Act prohibits smoking in various areas such as public transport, public swimming pools, near children's playgrounds and outdoor dining areas on public land?



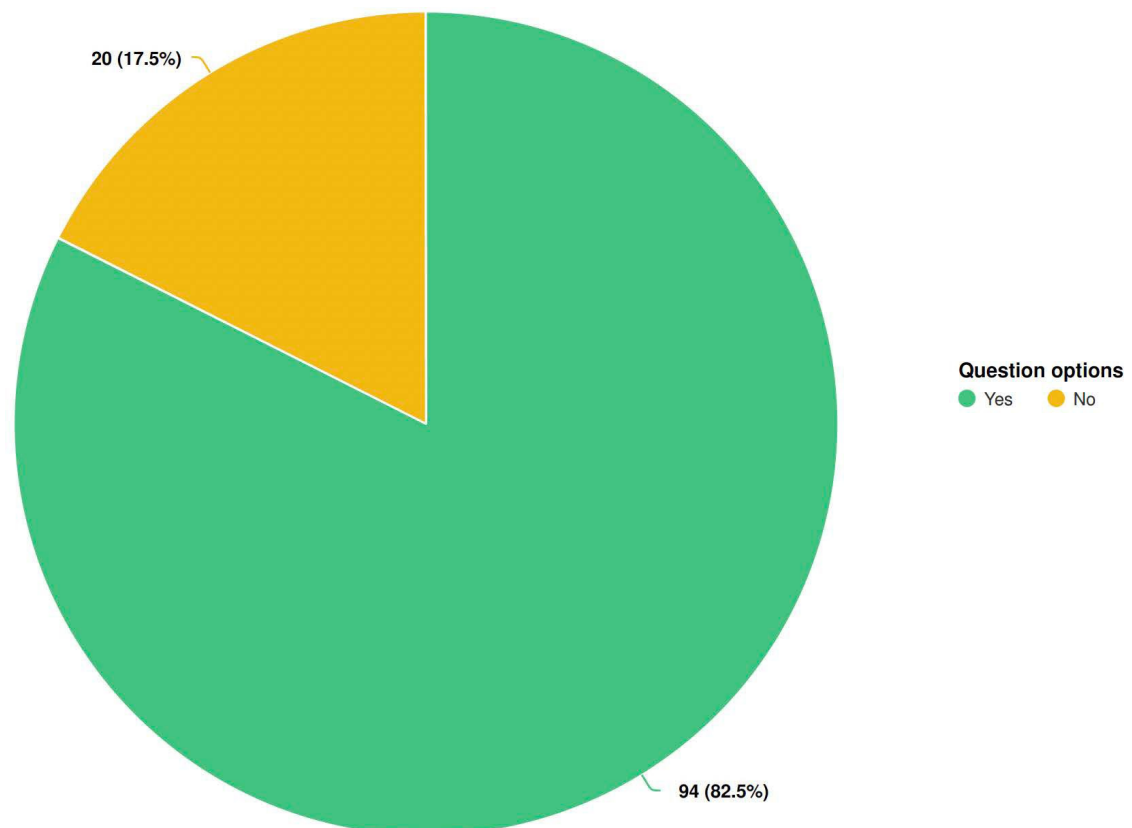
Q8 - How fair do you feel a smoke free trial is for people using Oxford Road?



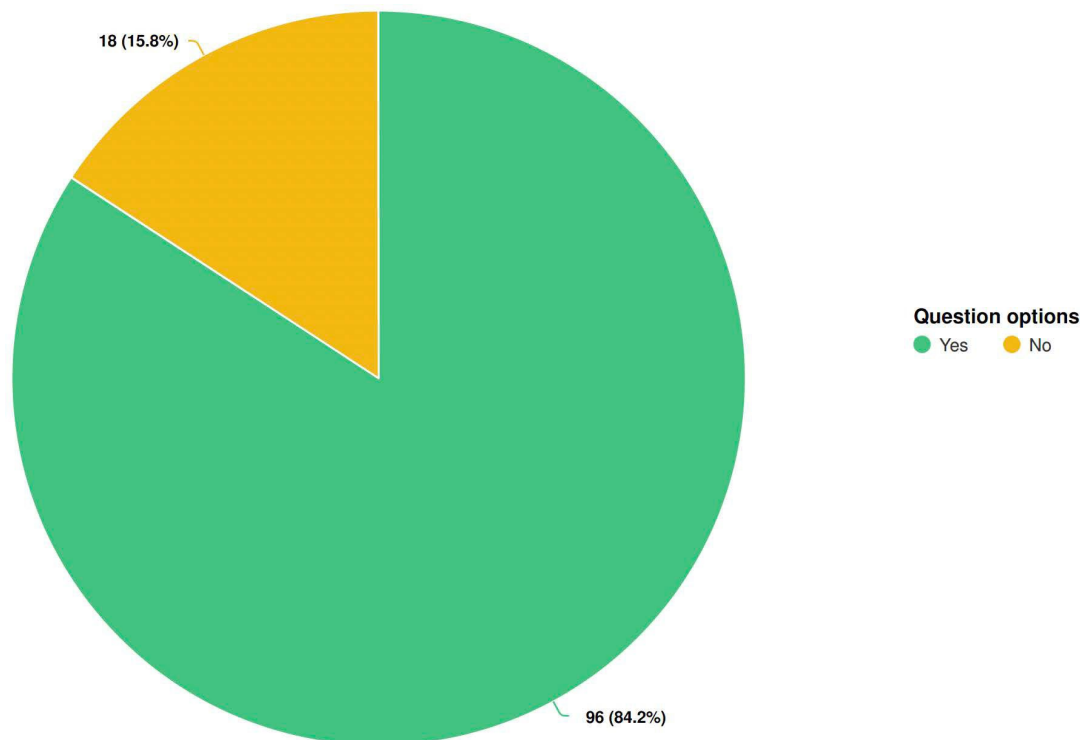
Q9 - Would you support Oxford Road being a smoke free area?



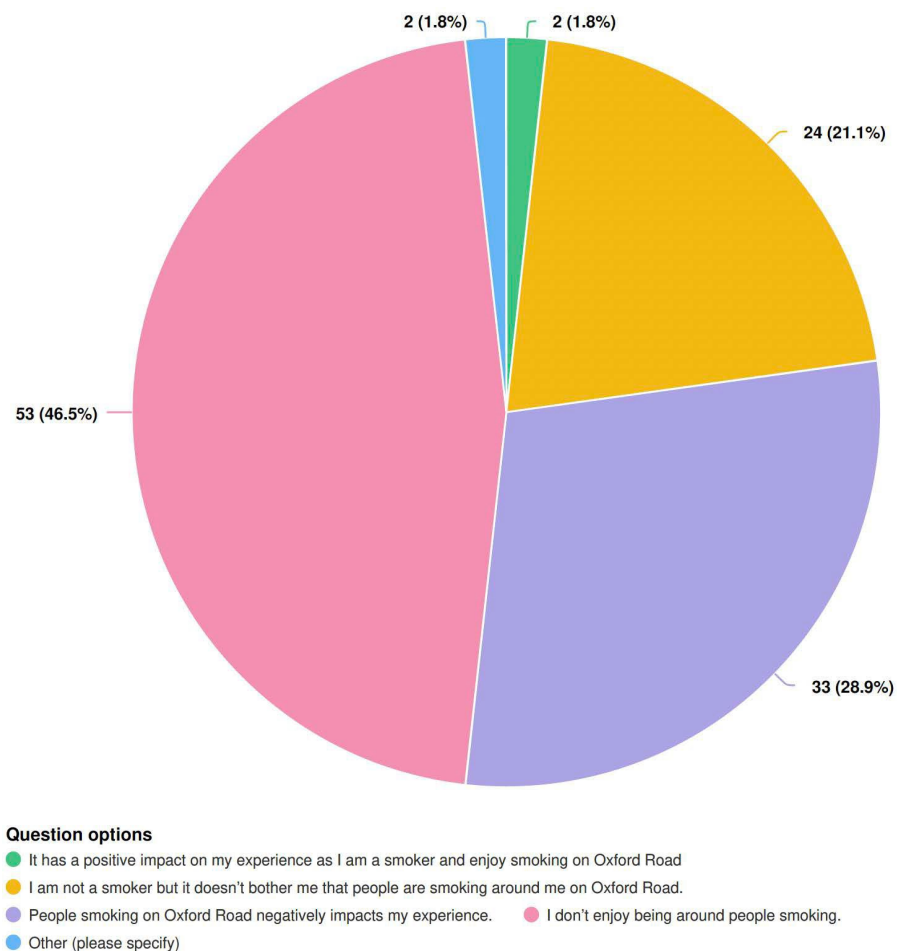
Q10 - Would you support the extension of smoke free trials into other areas of Ingleburn?"



Q11 - Respondents were asked, "Are you more likely to visit an area if you know it is smoke-free?"



Q12 - How does the presence of smoking impact your experience on Oxford Road?



Other reasons also included:

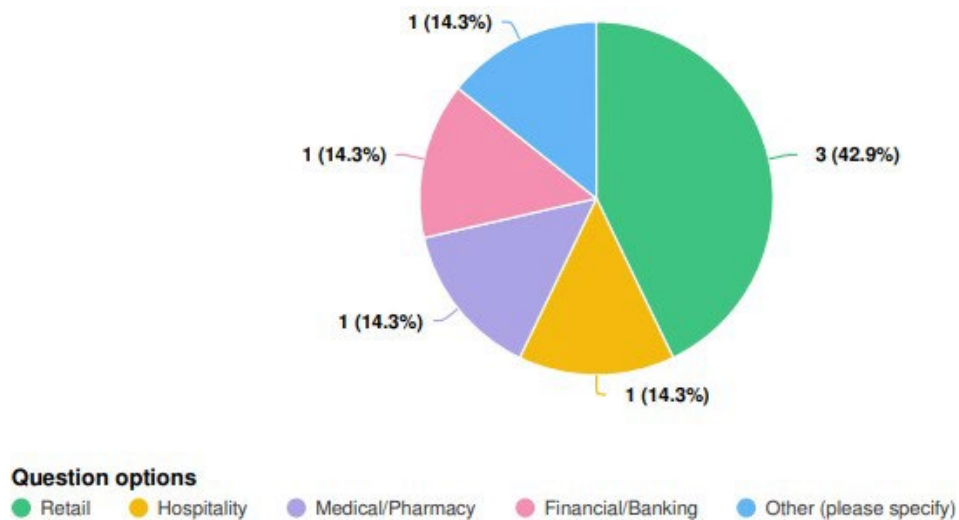
- It is disgusting to see cigarette butts throughout Oxford St and surrounding streets and car parks
- To be honest – a little of B and D there – I am not a smoker & it doesn't really bother me – but if it is close to food & my son then it does give me a negative experience

The following additional comments were received from those who responded to the survey:

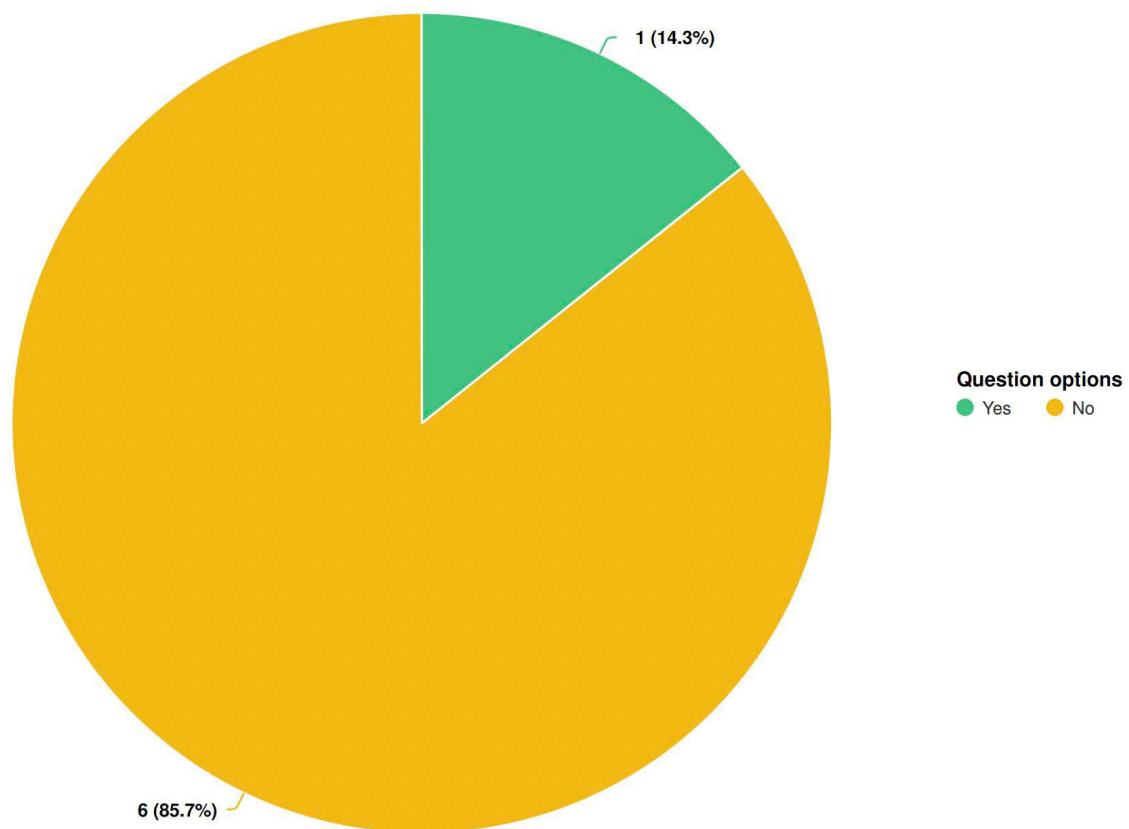
- Need dedicated smoking areas.
- This is a great trial and I would love to see it extended to places in Campbelltown! I do question how feasible it will be to control this though, as I find people smoking in non-smoking areas very often without consequence.
- Yet another reduction in freedom of your own life, we are a state of laws and restrictions
- I also regularly see people smoking while sitting at outside dining tables (attached to business) & /or at entry to businesses. Business proprietors don't seem to enforce the non-smoking rules.
- At the very least people should be banned from smoking around entrance points to buildings – shops/ offices.
- Nobody wishes to pay for a great meal and then have to smell disgusting smoke fumes. It's not fair on our children's health.
- Please continue this in Minto too.
- Out of the mall, even crowded environment people never bother and started smoking, as a non-smokers I felt so allergic and never want my kids to inhale that dangerous smoke. If they smoke in public we are also inhaling the same air with contamination. I'm so worried on this act. This smoke free zone is highly appreciated. Keep continue, make life healthy, make air worthy.
- Smoker stand near restaurants is impacting people dining, seem lots of people do not care / do not know the 4m law. (also please fix the typo in this question)
- I have never been a smoker and am grateful for changed laws around smoking inside. If smoking is legal, I am not comfortable with government making these judgement calls. It is not stated why these trials are being recommended. Is it a safety concern, cleanliness etc? I might respond differently if the reason was clear.
- Should extend this to outside the two shopping centres of Ingleburn, Ingleburn Village and Ingleburn Fair. It's gross walking through clouds of cigarette smoke to do groceries, enjoy a cafe or just a stroll in Ingleburn CBD.
- It must be included around Ingleburn medical centre the amount of smokers sitting at the bus seat smoking and you have to walk through it to get to your appointment is very counterintuitive. It's the same if you enter the centre from the car park they stand right near the door and often you are subjected to secondary smoke blowing into the actual medical centre waiting area. It's disgusting especially when you are already sick.
- The general state of the streets in Ingleburn worry me more and impact me more than smokers while I am passing through Oxford rd. Shops have their stock blocking foot path (e.g. near the post office) dangerous crossing and people walking directly into traffic, cars stopping suddenly for the ridiculous amount of crossing. Smoking is legal. We have enough rules governing where and what we can do. Enforce the rules for things that are illegal like parking before creating unnecessary issues.
- I feel by creating an unwelcoming and inclusive environment it will make an already unless main rd even more unappealing.

BUSINESS SURVEY – Businesses were asked to answer the following:

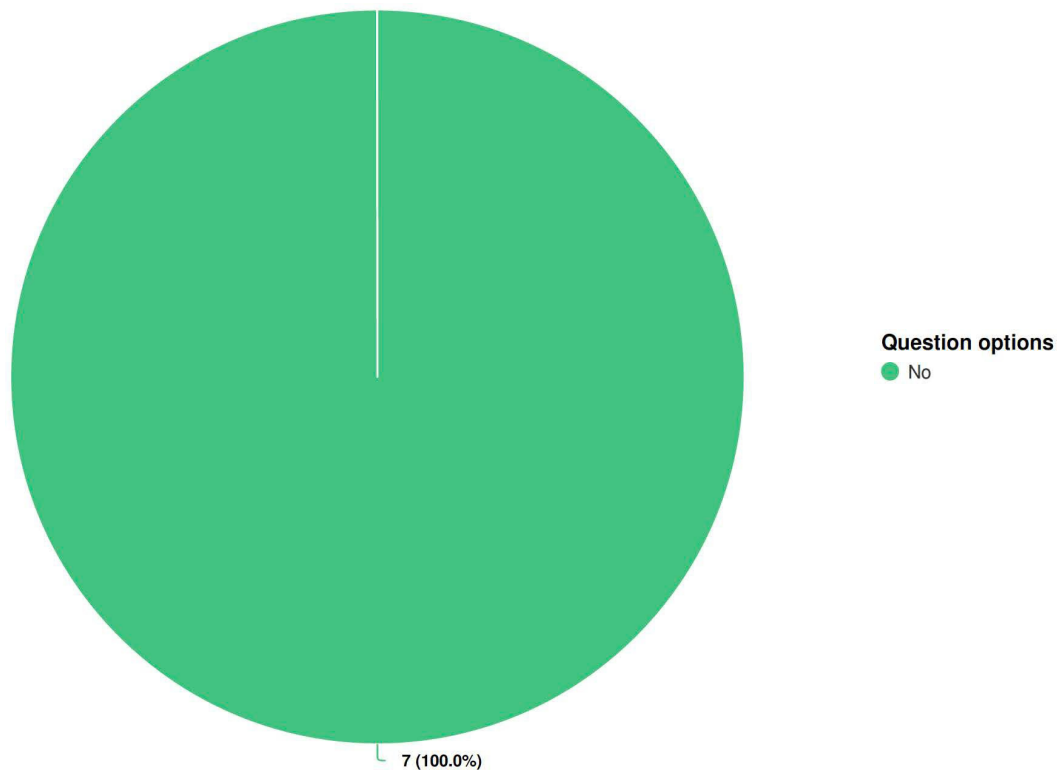
Q1 - What type of business do you operate?



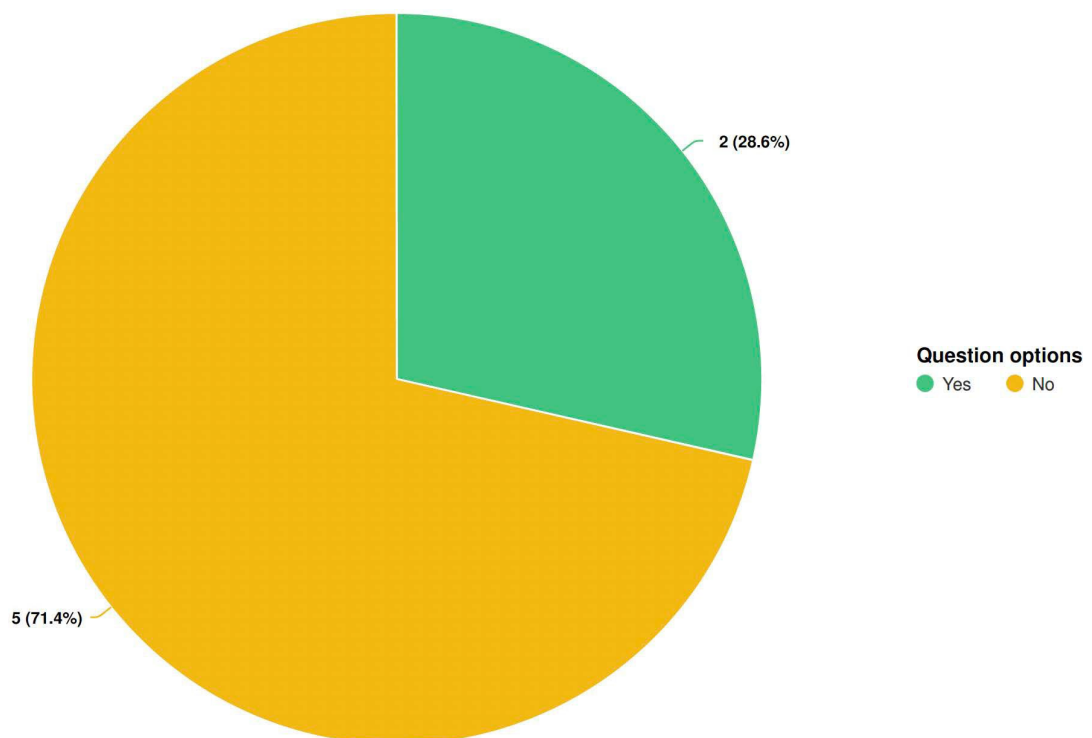
Q2 - Do you consider yourself a smoker? (This include the use of vapes, e-cigarettes, cigars and cigarettes)



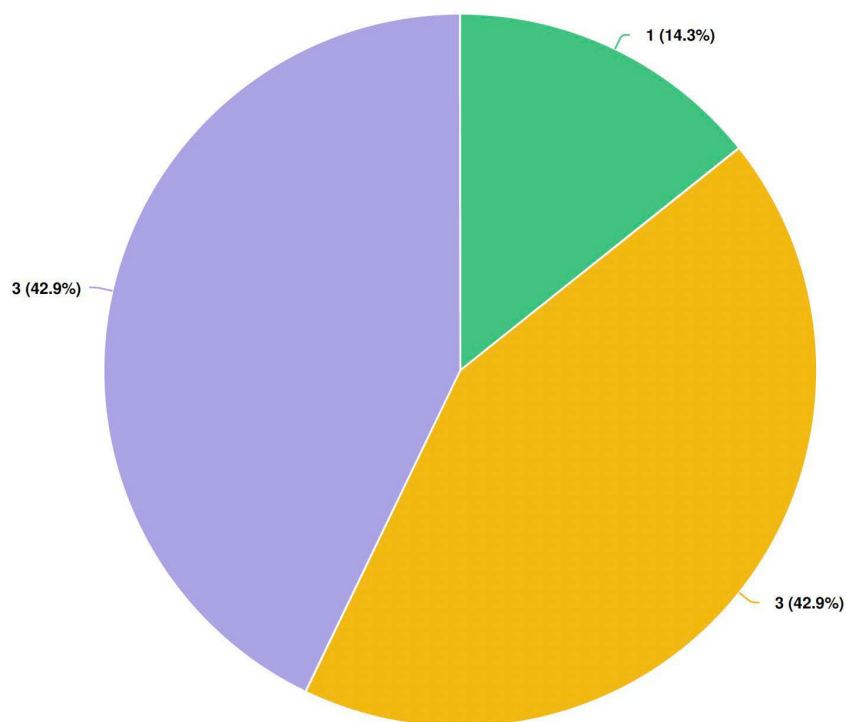
Q3 - Can patrons, clients or staff smoke or vape on your premises?



Q4 - How many of your staff take frequent smoking or vaping breaks during work hours?



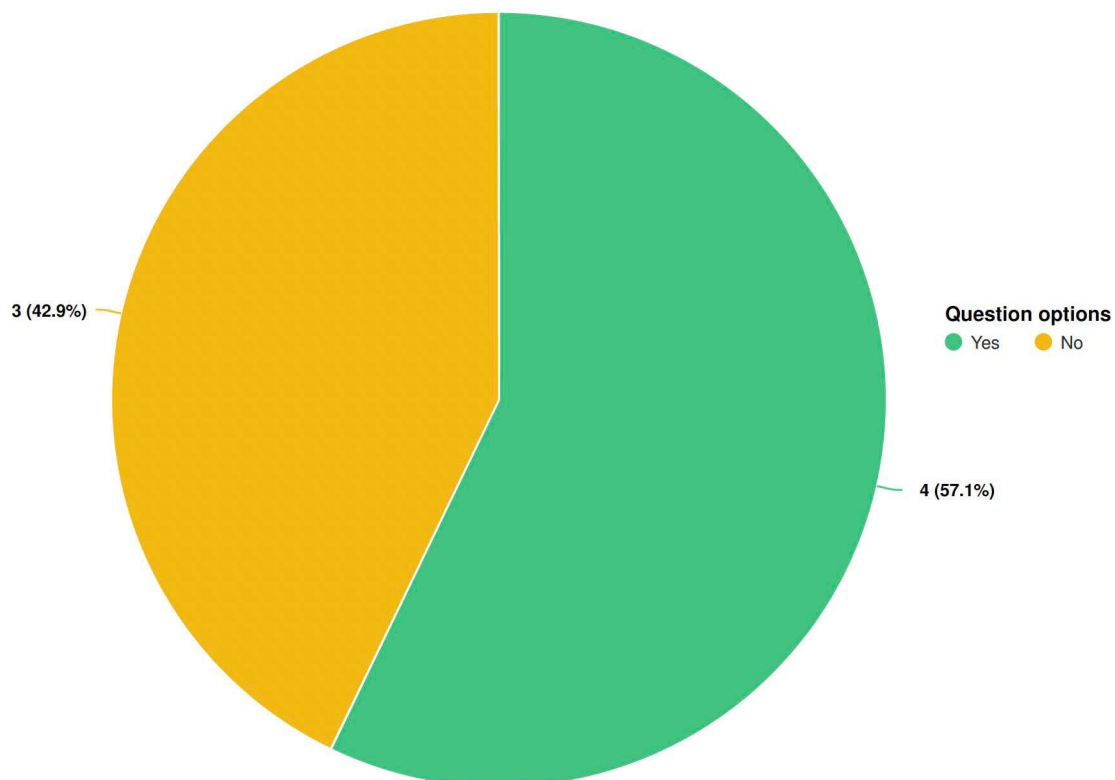
Q5 - How do you feel about people smoking or vaping in the general vicinity of your premises?



Question options

● It doesn't bother me either way.
 ● It makes me uncomfortable.
 ● Smoking is banned on my premises.

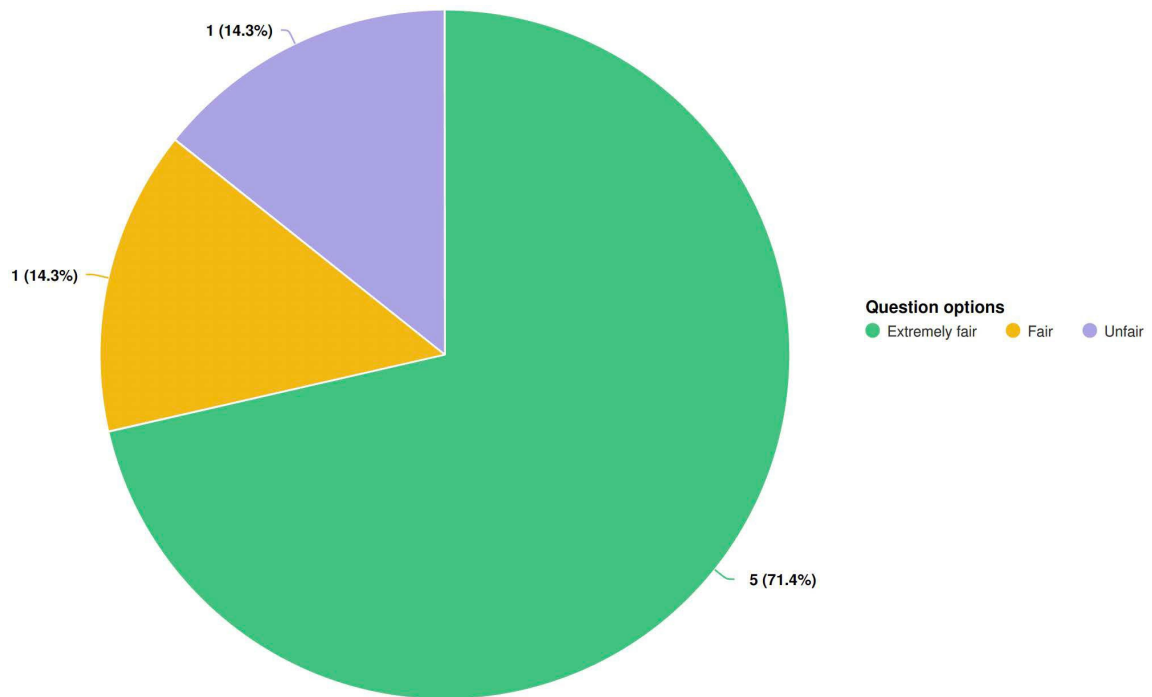
Q6 - Do you think the presence of smoking and vaping in Oxford Road deters patrons from visiting your business?



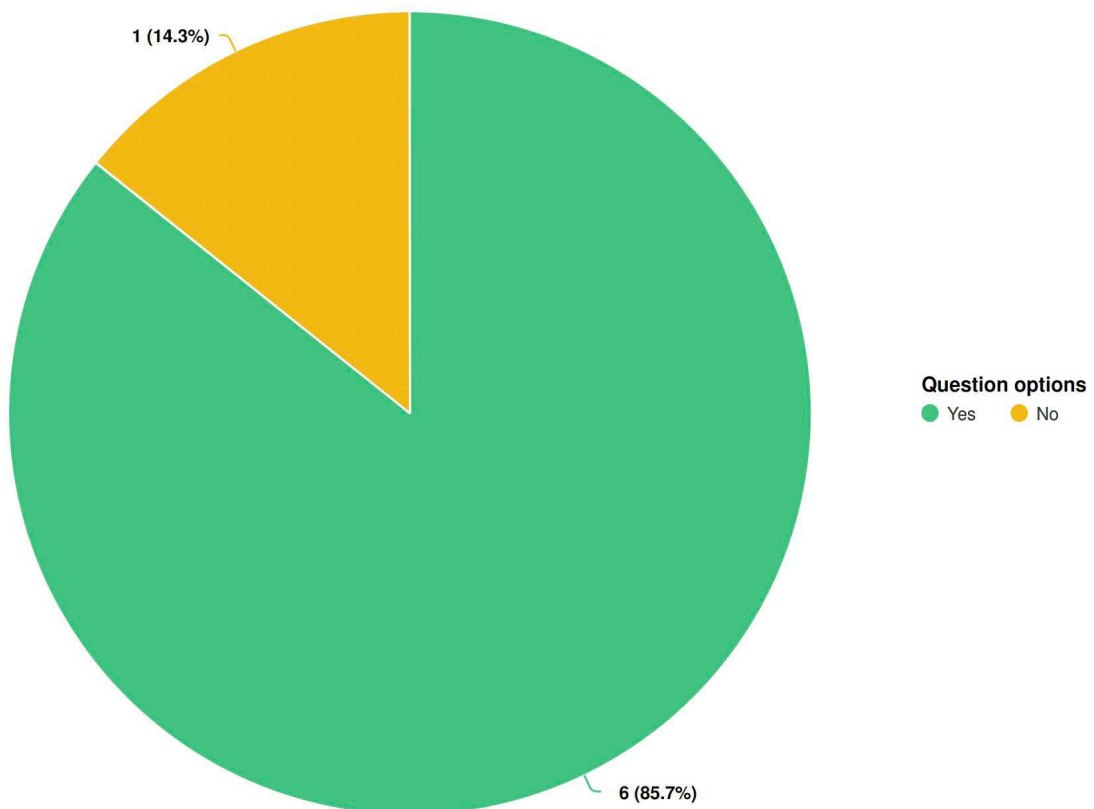
Question options

● Yes
 ● No

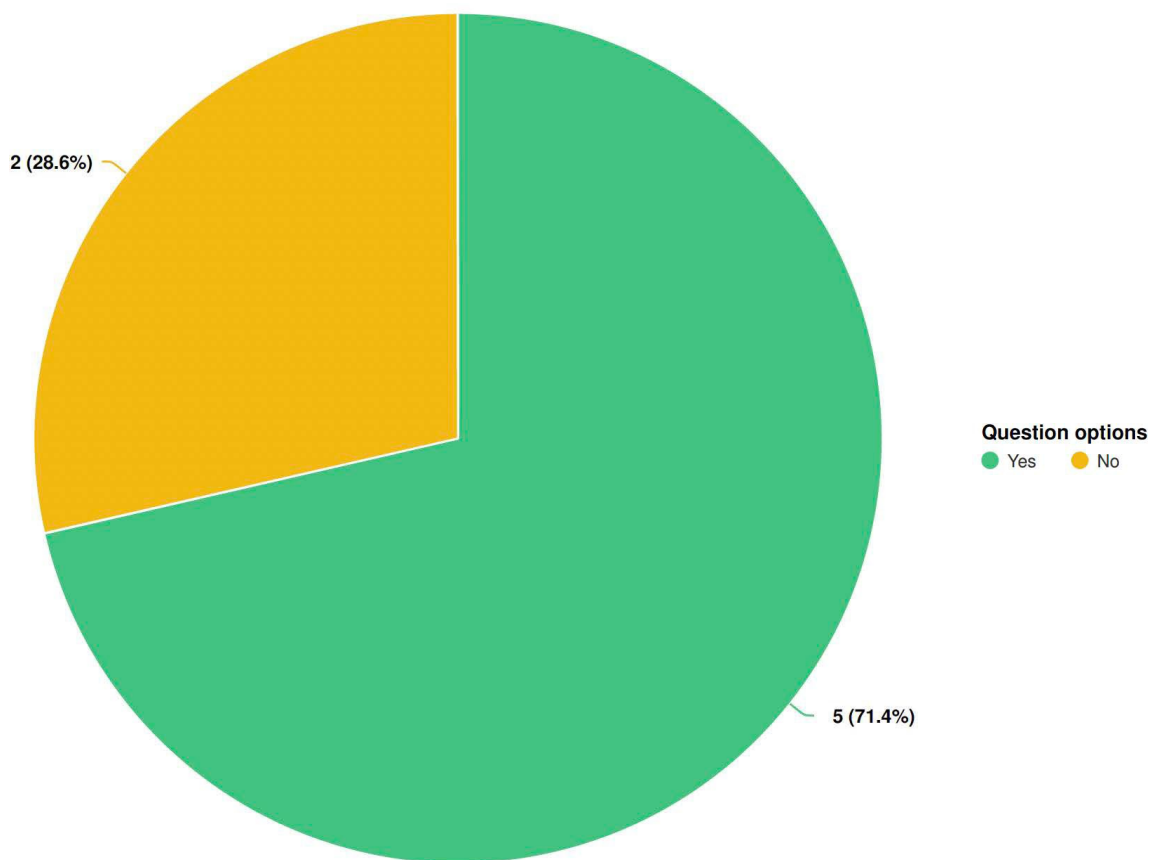
Q7 - How fair do you feel a proposed smoke free trial on Oxford Road is?



Q8 - Would you support a smoke free trial in Oxford Road?



Q9 – "In your opinion, do you think more patrons would frequent your business if Oxford Road became a smoke free area?"



The following additional comments were received from those who responded to the survey:

- I am a smoker but I support more to have a smoke free CBD. It's a must do and thanks a lot to the council for such initiatives.
- It's been done in other LGA's and works very well. If people need to smoke/vape they can do it in their own house etc. It's a known fact that smoking/vaping be it physically or passively can have detrimental long term health issues.
- People should just smoke on their own premises
- I think it will draw more shoppers to the dining out areas as well as inside shopping and it will be good for the environment not having so many butts washing into our waterways creating pollution as well as keeping the area clean.

8.3 Significant Development Applications

Reporting Officer

Director Planning and Environment
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|---------------------|---|
| 2 Places For People | 2.3.1 Ensure all people in Campbelltown have access to safe, secure, and affordable housing |

Delivery Program

| Principal Activity |
|---|
| 2.3.1.2 Lead and build partnerships to achieve diverse and affordable housing options |

Officer's Recommendation

That the information be noted.

Report

Development applications received by the Council, are required to be determined by the appropriate authority in accordance with the relevant provisions of the *Environmental Planning and Assessment Act 1979*.

Determining authorities include but are not limited to the Campbelltown Local Planning Panel, the Sydney Western City Planning Panel, or the General Manager under delegation.

This report provides information detailing all development applications considered under the authority of entities such as the Local Planning Panel, the Sydney Western City Planning Panel, and any other non-council government authorities, as well as more significant development applications approved by the General Manager under delegation.

The table attached to this report provides a summary of those development applications that meet the above criteria.

Attachments

| DAs where the authority is the Sydney Western City Planning Panel | | | | | |
|---|---|--|---------------|--|---------------------------------------|
| DA No. & Link | Address | Description | Value | Authority Criteria | Status |
| 535/2021/DA-SW | Woolwash Road, Greengate Road, Teeswater Place, Wallinga Place, Katella Place and Mamre Crescent, Airds | Stage 7 Airds/Bradbury Renewal - Subdivision of 71 existing lots to create 214 lots comprising of 207 residential lots, 2 lots for future development, 1 lot containing an existing senior housing development | \$13,914,412 | >\$5 million capital investment value Crown development | Waiting on information from applicant |
| 2278/2022/DA-RA | 22-32 Queen Street, Campbelltown | Construction of a mixed use development incorporating five towers containing 558 apartments, commercial premises, basement car parking and associated site and landscape works | \$218,949,500 | >\$30 million capital investment value, SEPP-65, SEPP-65 development | Approved with conditions |
| 4973/2022/DA-SL | Dobell Road, Claymore | Construction of 23 seniors living units | \$11,787,655 | >\$5 million capital investment value Crown development | Approved with conditions |
| 4606/2022/DA-C | 381 St Andrews Road, Varroville | Construction of further stages of education establishment and associated site works | \$16,501,917 | >\$5 million capital investment value private infrastructure | Waiting on information from applicant |
| 4836/2022/DA-C | 57 Junction Road, Leumeah | Construction of a child care and respite centre | \$5,366,572 | >\$5 million capital investment value private infrastructure | Waiting on information from applicant |
| 39/2023/DA-C | Willowdale Drive, Denham Court | Construction of a child care centre and subdivision into 3 lots | \$6,182,012 | >\$5 million capital investment value private infrastructure | Waiting on information from applicant |

| DAs where the authority is the Department of Planning | | | | | |
|---|---------|-------------|-------|--------------------|--------|
| DA No. & Link | Address | Description | Value | Authority Criteria | Status |
| Nil | Nil | Nil | Nil | Nil | Nil |

| DAs where the authority is Campbelltown Local Planning Panel | | | | | |
|--|--|--|--------------|---|--|
| DA No. & Link | Address | Description | Value | Authority Criteria | Status |
| 2675/2008/DA-S | Lot 7304 Kellerman Drive, St Helens Park | Subdivision into 355 residential lots and associated civil and road works | \$9,000,000 | More than 10 unique objections | Assessment in progress |
| 3190/2022/DA-RA | 17-21 Tyler Street, Campbelltown | Residential apartment building containing 49 units, basement car parking and associated site and landscaping works | \$18,027,422 | SEPP 65 – Residential Apartment | Subject to appeal – Land and Environment Court |
| 3400/2022/DA-RA | 26 – 32 Iolanthe Street, Campbelltown | Demolition of existing dwellings and construction of a residential apartment building containing 75 units and associated site and landscaping works | \$23,770,670 | SEPP 65 building, variation to development standard greater than 10% | Waiting on information from applicant |
| 4090/2022/DA-O | 5 Willowdale Drive, Denham Court | Installation of a 22.5 metre high telecommunications tower and associated equipment | \$250,000 | Variation to development standard greater than 10% | Assessment in progress |
| 151/2023/DA-RA | 6-8 Palmer Street, Ingleburn | Construction of a residential apartment building containing 30 units | \$6,574,000 | Variation to development standard greater than 10% | Assessment in progress |
| 2970/2021/DA- DSO/B | 43 Borthwick Street, Minto | Modification Application – alterations and additional to a dwelling house and construction of a secondary dwelling | | Conflict of interest (Councillor) | Approved |

| Significant DAs approved under delegation by the General Manager since last Council meeting (value exceeding \$3 million) | | | | | |
|--|---------|-------------|-------|--------------------|--------|
| DA No. & Link | Address | Description | Value | Authority Criteria | Status |
| Nil | Nil | Nil | Nil | Nil | Nil |

8.4 Inspection Report from Fire and Rescue NSW regarding premises at 32 Queen Street, Campbelltown

Reporting Officer

Executive Manager Urban Centres
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|---------------------------|--|
| 1 Community and Belonging | 1.2.3 Promote and support a safe community |

Delivery Program

| Principal Activity |
|---|
| 5.2.2.1 Conduct Council business in an open, transparent and accountable manner |

Officer's Recommendation

1. That Council continue to enforce Development Control Order No 5 to repair and secure the building to prevent entry of unauthorised persons into premises at 32 Queen Street, Campbelltown;
2. That Council issue Development Control Order No 3 requiring commencement of demolition works no later than 12 December 2023, and to complete all demolition works no later than 12 September, 2024, on premises at 32 Queen Street, Campbelltown.

Purpose

The purpose of this report is to recommend to Council regulatory enforcement action for premises at 32 Queen Street, Campbelltown.

Having received the Fire and Rescue NSW (FRNSW) building inspection report on 8 August 2023, Council is required to determine if it will exercise its powers to give fire safety orders in accordance with Clause 17 of Schedule 5 of the *Environmental Planning and Assessment Act, 1979* (EP&A Act).

History

The premises known as 32 Queen Street, Campbelltown is the site of a disused former shopping centre.

Council issued Development Control Order No 5 to repair and secure the building to prevent entry of unauthorised persons into the premises on 30 May 2022.

FRNSW responded to a structure fire in November 2022, and a joint building inspection by FRNSW, NSW Police and Campbelltown City Council officers was subsequently conducted on 28 June 2023.

The findings of the joint inspection were documented by FRNSW in a building inspection report, and tabled at the Ordinary meeting of Council on 8 August 2023.

The building inspection report found the premises to be in a state of disrepair, with inadequate provision for fire safety, and recommended Council issue orders requiring the landowners to reinstate and maintain essential fire safety measures, or require the building to be demolished.

Report

In response to the findings of the building inspection report, on 27 July, 2023 Council officers met with FRNSW and representatives of the owners of the premises (Supa 88 Pty Limited) to identify options for resolving the fire safety concerns.

It was noted at the meeting that a development consent had been issued by Council for the demolition of the premises, and representatives of the owner committed to developing a timeline to undertake the demolition works authorised by this approval. This development consent also issued approval to demolish the premises at the adjoining 22 Queen Street, Campbelltown.

Council officers had a further meeting with representatives of the owner on 4 August, 2023 in an effort to secure a timeline for demolition works. However, a timeline was not offered or committed on behalf of the owner, who cited complexities associated with engaging appropriate contractors as well as demolition costs as impediments to expediting the demolition works.

Council officers attended the premises on 10 August 2023 and observed the premises were not adequately secured as required by Development Control Order No 5, which remains in force on the site.

Representatives of the owner notified Council, on 15 August 2023 that they had commenced action to comply with Development Control Order No 5, including boundary fencing repairs and additional security patrols of the premises.

A Penalty Infringement Notice (PIN) was issued on 24 August 2023 for non-compliance with Council's Order.

Council officers continue to monitor the site and enforce the Development Control Order No 5 to prevent unauthorised entry of persons into the premises.

Council officers would also enforce Development Control Order No 3 for the demolition of buildings on the premises, should it be issued.

Attachments

Nil

8.5 Submission to NSW Parliamentary Inquiry into Pounds in NSW

Reporting Officer

Manager City Standards and Compliance
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 5 Strong Leadership | 5.1.1 Increase opportunities for the community to engage and collaborate with Council and Key Delivery Partners 5.2.1 Provide proactive and collaborative leadership on issues that are important to Campbelltown now and into the future |

Delivery Program

| Principal Activity |
|--|
| 1.1.1.2 Create and maintain partnerships that promote inclusion, pride, trust and shared values in the community |
| 1.2.2.1 Deliver and promote services and programs that keep our community safe and healthy. |

Officer's Recommendation

That Council endorse both Submissions to the NSW Parliamentary Inquiry into Pounds in New South Wales as attached to this report.

Purpose

To inform Council of Council's submissions to the NSW Parliamentary Inquiry into Pounds in NSW.

History

On the 29 June 2023, The NSW Government established an Inquiry into Pounds in New South Wales. The Members of the Committee include:

Chair Emma Hurst (AJP LC Member)

Members: Abigail Boyd (GRNS LC Member)
Mark Buttigieg (ALP LC Member)

Aileen MacDonald (LIB LC Member)
Peter Primrose (ALP LC Member)
Emily Suvaal (ALP LC Member)
Bronnie Taylor (NAT LC Member)

The closing date for submissions was the 18 August 2023.

Report

The following is an Executive Summary of the Submission made by Council (attachment 1).

Submission Position Statement

Campbelltown City Council is deeply committed to enhancing animal welfare and optimising resources in New South Wales pounds. To address the challenges faced by pounds, we propose a Regional based Animal Care Model led by the NSW Government. This model aims to streamline services, prioritise animal welfare, and create a more compassionate and efficient system for our beloved animals.

The following is the summary of the Council's position in response to the Terms of Reference set out in attachment 1.

Section A: Resourcing Challenges affecting New South Wales Pounds

1. Inadequate funding from local and state governments has compromised animal welfare and safety for both animals and pound staff.
2. The growing demand for pound services has outpaced available resources, impacting community initiatives and overall well-being.
3. To address these issues, we call for enhanced funding allocation, unique resourcing solutions, and comprehensive training programs for pound staff.

Section B: Adequacy of Pound Buildings and Facilities in New South Wales

1. The current state of pound buildings in New South Wales is concerning, leading to overcrowding and compromised animal well-being.
2. Advocating for a regional-based Animal Rehoming Facility in the Macarthur region can prioritise animal welfare and better resource utilisation.
3. Establishing such a facility can improve animal welfare, resource management, increase adoption rates, and promote responsible pet ownership.

Section C: Welfare Challenges Facing Animals in Pounds across New South Wales

1. Limited funding and growing demand for pound services impact animal welfare and care.
2. Inadequate staff qualifications and outdated infrastructure contribute to compromised animal well-being and overcrowding.
3. Prioritised funding, ongoing staff training, and infrastructure upgrades are essential to enhance animal care and welfare in pounds.

Section D: Adequacy of Laws, Regulations, and Codes Governing New South Wales Pounds

1. The *Companion Animals Act 1998 (NSW)* and the NSW Animal Welfare Code of Practice No 5 are vital in governing pounds and ensuring animal welfare standards.
2. Regular reviews and updates are necessary to address emerging challenges and incorporate best practices.
3. Periodic reviews, enhanced enforcement, and compliance measures are crucial to uphold high animal welfare standards in pounds.

Section E: Factors Influencing the Number of Animals Ending up in New South Wales Pounds

1. Irresponsible pet ownership and inadequate desexing practices contribute to the high number of animals in pounds.
2. Education campaigns and community outreach play a vital role in promoting responsible pet care and reducing the burden on pounds.
3. Proposed strategies involve allocating state funds, fostering partnerships with NGOs, and introducing incentives for responsible pet owners.

Section F: Euthanasia Rates and Practices in New South Wales Pounds

1. Campbelltown City Council is committed to minimising euthanasia rates and improving animal welfare.
2. Prioritising adoption, collaborating with rescue organisations, and promoting responsible pet ownership are essential strategies.
3. Transparent reporting is crucial for tracking progress, and we call on the NSW Government to provide funding and support.

Section G: Role and Challenges of Behavioural Assessments in New South Wales Pounds

1. Behavioural assessments are vital for successful adoptions and animal well-being.
2. Challenges include limited resources and specialised knowledge in pound staff.
3. Increased financial support, training, and collaboration with experts can improve evaluations and promote responsible pet ownership.

Section H: Relationship between New South Wales Pounds and Animal Rescue Organisations

1. Collaboration between NSW pounds and animal rescue organisations is vital for improving animal welfare outcomes.
2. Open communication ensures the sharing of information and prevents duplication of efforts.
3. Collaboration allows for resource sharing, rehoming programs, foster care initiatives, advocacy, and efficient emergency responses.

Section I: Challenges Associated with the Number of Homeless Cats in New South Wales

1. Challenges include overpopulation, irresponsible ownership, lack of awareness, and resource constraints.
2. Proposed strategies include desexing programs, public awareness campaigns, collaboration with veterinarians and rescue organisations, and enforcing desexing laws.
3. Considerations should be made for the implementation of cat curfews and alternative strategies.

Section J: Strategies for Improving Treatment, Care, and Outcomes for Animals in New South Wales Pounds

1. Campbelltown City Council proposes a Regional based Animal Care Model, prioritising animal welfare and efficient services.
2. Enhanced funding, adoption promotion, foster care programs, behaviour assessments, and community education are essential for better outcomes.
3. Collaborating with rescue organisations and stakeholders can lead to successful adoptions and responsible pet ownership.

Further to the above, a joint submission was also made by the Macarthur Councils. This submission is shown as attachment 2 to this report.

Conclusion

By embracing a Regional based Animal Care Model and implementing the proposed strategies, the NSW Government can revolutionize animal welfare in New South Wales pounds. Together with the NSW Government's support, we can create a more compassionate and effective system that prioritises the well-being of our animal community. This comprehensive approach will enhance resource allocation, improve animal care, and promote responsible pet ownership throughout the state.

Attachments

- 8.5.1 Campbelltown Council Submission - Parliamentary Inquiry - PC8 - Pounds in New South Wales(contained within this report) [↓](#)
- 8.5.2 Joint Submission of Macarthur Council's - Parliamentary Inquiry - PC8 - Pounds in New South Wales(contained within this report) [↓](#)
- 8.5.3 Terms of Reference - PC8 - Pounds in New South Wales(contained within this report) [↓](#)



18 August 2023

The Hon. Emma Hurst MLC
Chairperson
NSW Parliamentary Inquiry into Pounds
Portfolio Committee No. 8: Customer Service

Dear Chairperson,

Re: Submission to the NSW Parliamentary Inquiry into Pounds in NSW

On behalf of Campbelltown City Council, we express our gratitude for the opportunity to respond to the key areas of the Terms of Reference of the NSW Parliamentary Inquiry into Pounds. We recognise the significance of this Inquiry and its potential to have a positive impact on improving animal welfare standards across the State.

Due to the Inquiry's time constraints, this submission has not been formally presented to, or endorsed by the elected members of Campbelltown City Council. An addendum submission may be provided confirming the Council's position if need be.

Campbelltown City Council is committed to the well-being of our community's animals. We host a pound facility that accepts the second largest intake of animals in the state. Each year, we continue to commit recurrent operational funding and support capital upgrades to our pound facility to attempt to provide the best standard of care to our community's animals. These commitments come, however, at a cost to our ratepayers, when residents from other areas in Sydney are deriving the benefit. This inequity, particularly in this fiscally strained environment, needs immediate redress.

We urge this Inquiry to consider comprehensive reform to elevate the standard and consistency of care and share the burden equitably across the state. We propose the following options, listed in priority order:

1. Undertake comprehensive legislative, regulatory and administrative reform to ensure sufficient protection for animal welfare and care.
2. Create regional facilities funded by NSW Government (not resourced by Local Government) and managed by the NSW Government or an appropriate organisation that can undertake the services on Government's behalf.
3. Provide support to Local Government to provide the services on behalf of NSW Government. This option, however, should only be pursued if the NSW Government is unwilling to address the issues through comprehensive reform; or as a short-term measure.

Below is a response to each of the items within the Inquiry's Terms of Reference.

**(a) Resourcing Challenges affecting New South Wales Pounds:**

We value the opportunity to address the specific challenges that directly impact the residents of Campbelltown City Council. Our focus centres on the considerable resourcing obstacles that are currently affecting pounds across New South Wales. Of particular concern is the inadequate Government funding which significantly impacts the successful and sustainable operations of a pound.

As a responsible local governing body deeply committed to upholding animal welfare standards, we share strong concerns with other councils around the adverse repercussions stemming from inadequate, equitable and ongoing funding. To this end, the well-being of the animals under our care is unreasonably jeopardised, as is the occupational health and safety of our devoted staff members.

Significant population growth across the Macarthur area has seen unsustainable demands for pound services, encompassing sheltering, nourishment, veterinary care and rehoming. Pounds across the city and the State are full. Rehoming opportunities are very limited and only for the great work of our non-government carers and rehomingers, the magnitude of the problem has been lessened for now.

Regrettably, the available funding frequently falls short of adequately addressing the necessities of managing abandoned or stray animals. The implications of this funding shortfall extend beyond the animals themselves, affecting the calibre of services rendered and the well-being of our pound staff.

The scarcity of resources due to insufficient funding considerably restrains the ability of councils to provide the requisite level of care, essential for ensuring the welfare of the animals in our custody.

Adequate shelter, proper nourishment, access to veterinary care, and enriching activities are pivotal for their physical and mental health. The absence of sufficient funding from the State Government is currently impeding our capacity to meet these fundamental requirements, consequently compromising animal welfare across the State.

The inadequacy of Government funding for pound operations doesn't solely impact animal welfare; it also places a great strain on the broader community and the delivery of much needed facilities and operations for the betterment of the community. The heavy reliance and diversion of rates revenue into the management and care of animals and the operation of the pound facility, reduces the council's ability to attend to other important community matters. The burden is particularly acute for Campbelltown as many animals are transported to the Campbelltown Animal Care Facility (ACF) from other council areas. This practice results in an unfair burden on the Campbelltown community, and places great strain on the ACF staff in continually having to manage, care for and rehome high numbers of animals.

Campbelltown City Council oversees one of the State's most significant Animal Care Facilities in terms of volume, second in scale only to the Blacktown Animal Rehoming Centre. Over the last six years, the operational expenses for the ACF have averaged close to \$1.3 million per year, while the corresponding revenue has averaged around \$475,000 (fees and charges and fine income from registration programs) during the same duration. As a result, this has led to an annual shortfall exceeding \$800,000 per annum (from general revenue).

Local government pounds frequently collaborate with various community programs and activities, and the limited resources hinder effective collaboration. Again, this shortfall in funding diverts attention and resources away from other indispensable community initiatives.



The recent decision by RSPCA NSW to withdraw from animal shelters across New South Wales has dealt a significant blow to communities throughout the state, including Campbelltown. This move has shifted the responsibility of caring for the multitude of animals they used to oversee onto local councils. Regrettably, this transition comes without the accompanying funding that the NSW Government had recently allocated to Animal Welfare Groups – an impressive sum of \$40 million.

Astonishingly, none of these funds were directed towards Local Government. We are unable to ascertain why Local Government, and the communities we support, did not benefit from this funding.

Sufficient funding is not only paramount for the well-being of animals in Animal Welfare Organisations but is desperately needed by the local council as it plays an integral role in safeguarding the animals in our care along with the occupational health and safety of our dedicated pound staff.

Inadequate funding is contributing to a deficiency in the availability of vital resources and training needed to uphold a secure working environment for our pound staff. It is of utmost importance that we give precedence to the safety and well-being of these employees, who play an instrumental role in caring for the animals in our facility.

Considering the challenges posed by resource and funding constraints, we strongly request the NSW Government explore avenues for a funding allocation specifically for council-operated pounds. The availability of adequate funding is critical to support the indispensable functions of pounds, ensuring the well-being of the animals in our care and the work health and safety of our staff.

To this end, we strongly advocate for the following actions:

1. Assign supplementary funding to local councils with a specific focus on pound operations, factoring in the escalating demand for services and the necessary resources to maintain elevated animal welfare standards;
2. Collaborate with Local Government to recognise and address the distinct resource challenges faced by individual pounds across New South Wales, and customise a solution that meets our unique requisites;
3. Acknowledge the significance of animal welfare and the pivotal role played by pounds in safeguarding the welfare of animals within our communities and consider rolling the legislative responsibilities surrounding the care and management of animals, currently now shared between the Office of Local Government and the Department of Primary Industries, into one portfolio. This would place all animals under one banner of administration, which would assist with the consistency in the promotion of all animal welfare and care practices, under a single budgetary framework, through uniformed policy and legislative measures and appropriate prioritised funding for pound operations to facilitate resource allocation. The amalgamation of the animal related functions into one function, overseeing Pound Management across the State along with other agencies such as the RSPCA, Animal Welfare League, and the recognised rescue organisations is considered to be more effective and efficient way to achieve the sustainable management of our animals, and an important step in raising the significance of our animals and their proper care and management to our communities; and
4. Allocate funds for comprehensive training and development programs for pound staff, aimed at enhancing their competencies, knowledge, and practices pertaining to occupational health and safety.



In summation, we underline the pressing need to confront the resource challenges confronting New South Wales pounds, particularly those related to funding.

The availability of adequate funding is imperative to provide superior care for the animals within our custody and to assure the well-being of our dedicated pound staff.

Having the NSW Government take over the purview of Animal Policy, Practice, and Legislative reform as a whole and having the budget to invest in pound operations, we can uphold the commitment to animal welfare and bolster the pivotal role these critical facilities play within our communities.

(b) Adequacy of Pound Buildings and Facilities in New South Wales:

The existing condition of pound structures and facilities in New South Wales raises substantial concerns. Many pounds grapple with difficulties stemming from outdated architecture and limited space, and inconsistent or unresolved housing standards for facilities resulting in overcrowding and detrimental impacts on the well-being of animals under our care, and the staff caring for them. The shortage of ample room, appropriate shelters, and modern amenities can impede our ability to deliver the level of care and solace that these animals rightfully deserve.

The Campbelltown ACF has been burdened with the role of a catch-all destination for animals within the South West Sydney corridor. As the singular large Council-owned and managed facility in the vicinity, we find ourselves inundated with pleas to accept animals from neighbouring areas such as Camden, Liverpool, and Canterbury/Bankstown.

Due to our perceived status as a large facility, their residents often rely on our pound services. The same services that the rate payers of Campbelltown are compelled to pay for, maintain and upgrade due to an overwhelming demand.

The following impoundment statistics have been compiled from data provided by the Office of Local Government for the fiscal year 2022-23, outlining impounding figures across neighbouring Local Government Areas (LGAs):

- Campbelltown: 789 dogs, 774 cats
- Penrith: 424 dogs, 502 cats
- Fairfield: 260 dogs, 30 cats
- Liverpool: 356 dogs, 4 cats
- Canterbury Bankstown: 209 dogs, 37 cats
- Wollondilly: 195 dogs, 58 cats
- Camden: 137 dogs, 68 cats
- Wingecarribee: 107 dogs, 227 cats

For comparative purposes, it is noteworthy that Blacktown City Council, the largest council in New South Wales with a population of approximately 400,000 residents, observed a slightly higher count of impounded dogs (851) and a marginally less number of impounded cats (768) during the same reporting period.

This serves as a contextual benchmark to assess the magnitude and variation of impoundment activities within various regions. Particularly when set against the population growth in each of the areas.

Through community anecdotes we have heard that vets in surrounding areas often refer people to Campbelltown's ACF to surrender animals.



The presented impoundment data for the fiscal year 2022-23 underscores a profound impact on the Campbelltown Local Government Area (LGA), exacerbating financial stress and exerting considerable strain on our human resources and budgetary allocations.

With a staggering 789 dogs and 774 cats impounded, the Campbelltown LGA is grappling with a substantial influx of animals requiring care, attention, and management. This surge places an immense burden on our already stretched human resources, demanding additional manpower to handle the administrative, operational, and logistical aspects of caring for these impounded animals.

Moreover, this escalating impoundment rate imposes an undeniable and inequitable financial burden on our community's budget.

The costs associated with sheltering, feeding, providing veterinary care, and implementing proper protocols for these impounded animals come with significant financial implications. Additional funds are needed to ensure their well-being, safety, and eventual rehoming, straining our budgetary allocations and potentially diverting resources away from other crucial community services and initiatives.

As we grapple with the challenge of managing the increase in population as well as this influx of impounded animals, it becomes imperative to re-evaluate and optimise our resource allocation strategies. It is vital that we seek sustainable solutions to address these heightened impoundment figures, not only for the welfare of the animals but also to ensure equity across ratepayers, the prudent use of our resources and maintain the integrity of our budgetary commitments.

The unattractive combination of congested and outdated pound facilities also contributes to elevated stress levels among animals, rendering them susceptible to an array of health and behavioural challenges. The constrained space has led to issues of occupancy issues, reduced opportunities for exercise, inadequate social interaction, and ultimately jeopardised welfare. These outdated pound facilities place an additional risk and burden on the welfare of our staff.

While our commitment to animal well-being remains steadfast, the high occupancy rates have placed us in a legislative quandary: prioritising either the safety of the animals or that of our staff. It is the case that staff safety must be given precedence, culminating in adverse outcomes for animals that struggle in behavioural assessments and potential rehoming.

We strongly advocate for increased investment from the NSW Government in funding and advancing superior pound facilities that incorporate contemporary and upgraded infrastructure and services of a size that is commensurate with the expected population growth for the area. A facility of this calibre would cater to the fastest-growing region in the State and Australia. The facility could be well located to serve the needs for the whole of the Macarthur Region.

Such a facility would function not only as a local resource for each council but also as a central hub for the entire Macarthur Region, adeptly housing, tending to, and facilitating the rehoming of animals from a very wide region.

The central tenets of this envisioned facility should encompass the following:

1. Encompass innovative design principles that prioritise animal welfare, incorporating expansive and comfortable living spaces, adequate exercise zones, animal and owner training, and areas for enrichment.
2. Feature on-site veterinary clinics or ready access to veterinary services, guaranteeing swift and comprehensive medical attention for animals in need.



3. Possess ample capacity to house animals from various regional pounds, promoting synergy among local councils and optimising resource utilisation.
4. Devote specific spaces for behavioural evaluations and enrichment initiatives tailored to each animal's distinct needs, thus enhancing their chances for successful adoptions.
5. Establish dedicated adoption centres within the facility, streamlining the adoption process and facilitating the discovery of suitable forever homes for our animal companions.

The establishment of a contemporary and innovative Animal Rehoming Facility in the Macarthur Region promises many advantages, including:

1. Ensuring the animals' overall well-being and bolstering their physical and psychological health through modern, spacious, and well-equipped facilities.
2. Amplifying resource management and cost-effectiveness through collaborative efforts among multiple councils in the region.
3. Enhancing the visibility of adoptable animals through a centralised facility, potentially leading to higher adoption rates.
4. Fostering a focal point for community engagement, education, and initiatives centred on responsible pet ownership and animal welfare.

In conclusion, the state of pound facilities across New South Wales necessitates significant, prompt and decisive action.

We urge the NSW Government to prioritise investment in Animal Rehoming Facilities that serves the regional or State needs, elevating pound infrastructure to ensure a secure, nurturing, and supportive environment for the animals entrusted to our care.

By uniting our efforts and making strategic investments, we honour our responsibility to safeguard and champion the welfare of animals throughout the State.

(c) Welfare Challenges Facing Animals in Pounds Across New South Wales:

Animal care and welfare are at the forefront of our priorities, and we acknowledge that challenges exist in providing adequate housing, bedding, feeding, exercise, enrichment, veterinary treatment, vaccination, and desexing for animals in pounds.

At Campbelltown City Council, animal care and welfare are of utmost importance to us. However, we recognise that challenges exist due to several factors:

1. The demand for pound services continues to grow, leading to a strain on available resources. This increase is due to a number of factors, including population growth, cost-of-living pressures, returning to work environments following the COVID-19 pandemic, and other pressures being experienced in the home environment. Limited funding opportunities hampers our ability to provide the necessary care and services for the animals in our care.
2. Providing high-quality care for animals requires a dedicated and skilled workforce. A lack of sufficient qualified staff can impact our ability to meet the diverse needs of the animals, resulting in compromised animal welfare.
3. Outdated infrastructure and limited space can lead to overcrowding within pounds. This can adversely affect the animals' well-being, making it challenging to provide adequate exercise, enrichment, and personalised attention.
4. Access to prompt and comprehensive veterinary care is vital for maintaining the health of animals in pounds. The current shortage of qualified vets to undertake vital contract services is significantly hindering the ability to provide adequate, timely care and services.



Similarly, this is affecting desexing programs which are essential to curb the spread of disease and overpopulation and reduce the number of animals ending up in pounds.

5. Threats and attacks against both the pound, and its staff are all too frequent and in most cases stem from financial issues, many of which are related to the imposition of state government fines, fees and charges.

We wholeheartedly support the Government's implementation of their current companion animal standards and guidelines through the Office of Local Government. Consistent and high-quality care for animals in Council Pounds is a shared goal that we strive to achieve. These standards and guidelines serve as essential frameworks for ensuring the well-being and proper treatment of animals in our care and should be made available to Local Government as a priority.

To address the challenges facing animal care and welfare in Council pounds, we recommend the following:

1. Prioritised funding opportunities for councils to enhance the resources available for animal care and welfare in pounds. Adequate funding is critical for maintaining the highest standards of care for animals.
2. Invest in ongoing training and development programs for pound staff to enhance their skills and qualifications. This will contribute to the provision of better care for the diverse needs of animals in our care.
3. Allocation of funds for the modernisation and expansion of pound facilities. Upgrading infrastructure will not only enhance animal welfare but also create a safer and more comfortable environment for both animals and staff.
4. Foster collaborations with reputable non-government organisations (NGOs) and volunteers to complement the efforts of Council pounds. This collaborative approach can help address resource limitations and improve the overall care provided to animals.

In conclusion, Campbelltown City Council is committed to improving animal care and welfare in our pounds.

We appreciate the importance of comprehensive animal welfare standards and guidelines in ensuring consistent and high-quality care for animals.

By advocating for increased funding opportunities, investing in staff training, modernising facilities, and fostering collaborations, we aim to overcome the challenges and create a positive impact on animal welfare.

(d) Adequacy of Laws, Regulations, and Codes Governing New South Wales Pounds:

As a local governing body, we are committed to upholding the utmost standards of animal welfare. Campbelltown City Council readily acknowledges the significance of the Companion Animals Act 1998 (NSW) and the NSW Animal Welfare Code of Practice No 5 - Dogs and Cats in animal boarding establishments (1996) as the guiding principles governing pounds.

Both the Companion Animals Act 1998 (NSW) and the NSW Animal Welfare Code of Practice No 5 play a vital role in establishing a regulatory bedrock for animal welfare benchmarks within pounds across the State. These comprehensive directives delineate the obligations incumbent upon local councils and other entities operating pounds, ensuring the well-being and proper care of animals within their guardianship. Among their essential provisions are stipulations related to housing, sustenance, exercise, veterinary care, and desexing requisites, all aimed at safeguarding animals and ensuring their welfare throughout their tenure in pounds.



While the existing guidelines furnish a strong foundation, we recognise the necessity for recurrent reviews and updates to address emergent challenges and assimilate cutting-edge practices. The landscape of animal welfare and pound management continually evolves, making ongoing review and refinement vital to ensuring the provision of the most effective and compassionate care for our animal companions.

The existing duality of Government Agencies (Office of Local Government and Department of Primary Industries) overseeing separate Animal Welfare Programs and Guidelines has proven difficult and counterproductive in the governance of holistic animal welfare and management for the State. Moving the responsibility for animal care and welfare for all animals under one Agency, tailored to specifically address animal welfare concerns, including those relevant to pounds, holds promise in ameliorating the current cross agency challenges and responsibilities faced by the 128 local councils and their affiliated pounds.

Concurrent with regular assessments, a strong enforcement and compliance framework will prove indispensable to ensure adherence to the regulations governing pounds. This encompasses certifying that all pounds are adequately provisioned with resources, infrastructure, and proficient personnel to align with and uphold the various standards. By instituting a robust enforcement mechanism, we will be able to more effectively shield the welfare of animals and promote accountability among pound operators. The present arrangement of having a Charitable Organisation functioning as an enforcement agency in opposition to Local Government rather than in collaboration is conducive to discord and funding jurisdictional disputes. Unifying these entities under one portfolio and brand would alleviate these issues.

To reinforce the regulatory fabric underpinning animal welfare within pounds, we respectfully urge the NSW Government to deliberate upon the following measures:

1. Conduct periodic assessments of the Companion Animals Act 1998 (NSW) and the NSW Animal Welfare Code of Practice No 5, integrating evolving best practices and advancements in animal welfare standards. These evaluations should encompass bespoke guidelines tailored for Local Government-operated pounds.
2. Institute a singular State-administered Agency tasked with implementing an elevated enforcement and compliance regimen to assure rigorous adherence to pound-related regulations. This should encompass routine inspections, audits, and transparent reporting to monitor compliance and expediently rectify any shortcomings.
3. Bolster Local Government pounds with the requisite resources to align with prescribed standards. Adequate funding and training avenues will empower Council-operated pounds to perpetuate elevated levels of care and animal welfare.
4. Foster a culture of collaboration and knowledge exchange among stakeholders, spanning Local Government, non-governmental organisations, veterinary professionals, and animal welfare experts. Through this collective approach, more potent regulations can materialise, alongside enhanced outcomes for animal welfare.

In summation, Campbelltown City Council supports the development of a robust regulatory framework governing animal welfare within New South Wales pounds. While the existing guidelines provide a strong foundation, periodic reviews and updates, coupled with a balanced enforcement and compliance framework, are requisite to overcoming the evolving challenges and guarantee optimal care for pound-residing animals.

We remain committed to working with and alongside the NSW Government and other stakeholders in amplifying these regulations, thereby championing the highest levels of animal welfare.

**(e) Factors Influencing the Number of Animals Ending up in New South Wales Pounds:**

Several factors contribute to the escalating numbers of animals entering pounds, including:

1. irresponsible pet ownership;
2. lack of regulatory reform and enforcement of backyard breeding;
3. limited awareness of responsible pet care;
4. increase in the cost of living issues such as rental, mortgages, food, and expenses;
5. community confusion over the current two-step registration process;
6. suboptimal desexing practices; and
7. a lack of incentives.

The surge in backyard breeding, particularly during the Covid pandemic, coupled with heightened living costs stemming from increased interest rates, and elevated expenses for essentials like food, fuel, and utilities, has tragically transformed companion animals into expendable commodities, predominantly affecting lower socio-economic communities across both metropolitan and rural areas of the state.

While the wealthier Local Government Areas (LGAs) and suburbs across the State tend to host breeds that are chosen for their aesthetic appeal, convenience and temperament, it is evident that many of the economically disadvantaged areas within our state are populated with larger breeds, and in particular breeds such as Staffordshire Bull Terriers and American Staffordshire Terriers.

These breeds have a higher likelihood of being surrendered to or ending up in local pounds, in contrast to the popular Cavoodle or Labradoodle types often associated with more affluent suburbs of eastern Sydney.

While educational campaigns and community outreach initiatives hold the potential in addressing these issues, a more urgent need lies in curtailing the influx of animals into pounds. Campbelltown City Council takes proactive measures through education campaigns like Companion Animal Welfare Scheme (CAWS) and Keeping Cats Safe at Home (KCSH) Programs, instrumental in fostering responsible pet ownership awareness and advocating for proper desexing practices. While commendable, the ongoing and effective encouragement of responsible pet care, necessitate additional funding to cultivate a collective sense of community responsibility for animal welfare, thus nurturing a more compassionate and knowledgeable society.

However, it is imperative to acknowledge the financial ramifications these endeavours pose for local governments and communities. The expenses associated with organising and executing such campaigns can be substantial, spanning advertising, educational materials, public events, and human resources. Additionally, the shift to lifetime registration in NSW, while advantageous for pet owners, has dampened registration revenue, eroding the once-vibrant funding source for diverse animal-related initiatives, including education campaigns and community outreach.

In light of these challenges, we present the following recommendations:

1. Allocate dedicated funds from the NSW state budget to sustain ongoing education campaigns and community outreach programs centred on responsible pet ownership and desexing. Such funds would empower local councils to execute effective initiatives while reducing dependency on registration revenue.



2. Cultivate partnerships with credible NGOs and animal welfare organisations to distribute costs and resources for education campaigns and outreach. Collaborative endeavours can extend the reach of these initiatives, magnifying their impact across the state.
3. Pave the way for legislative changes that encourage private enterprises, philanthropists, and animal enthusiasts to contribute through sponsorships and donations to bolster local pounds' educational programs and outreach. Public-private partnerships can markedly amplify available resources for animal welfare initiatives.
4. Institute added incentives for conscientious pet proprietors, such as reduced registration fees for desexed pets or access to discounted veterinary services. Such incentives can foster a culture of prioritising responsible pet care and desexing. The recent implementation of requirements for permits in the absence of desexing has inadvertently driven some pet owners to circumvent responsible practices like microchipping, desexing, and registration, underlining the need for re-evaluation and collaboration with local governments and those managing animal affairs on a grassroots level.
5. Establish a comprehensive tracking and assessment system to gauge the efficacy of education campaigns and outreach initiatives. Insights gleaned from impact evaluations can refine strategies and optimise resource allocation for forthcoming programs.

We firmly believe that the implementation of these recommendations will have a positive effect on the financial hurdles inherent in education campaigns and community outreach. By securing sustainable funding and fostering partnerships, we can advance the cause of responsible pet ownership, ultimately diminishing the influx of animals into pounds across New South Wales.

(f) Euthanasia Rates and Practices in New South Wales Pounds:

As a local government entity committed to the well-being of animals under our stewardship, our paramount objective is to curtail euthanasia rates and secure optimal outcomes for the animals entrusted to our care.

At Campbelltown City Council, we understand the gravity of euthanasia and its profound repercussions for both the animals in question, our staff and our wider community. Over the past decade, we have expended substantial time and resources to implement initiatives that have yielded remarkable reductions in euthanasia rates, concurrently elevating the standards of animal welfare. The transformation is stark with records for the financial year 2010/11, showing that over half of the incoming feline and canine inhabitants of our pounds faced euthanasia.

Through a concerted amalgamation of education, networking, and the amplification of our online presence via social media platforms, these figures have dwindled dramatically in recent years. Notably, our persistence has resulted in a decline in euthanasia rates to as low as 2% for cats and 5% for dogs in recent times. However, it is the case, and despite our best efforts to rehome animals, that we acknowledge recent surges in dog-related incidents, inclusive of attacks and disruptive behaviour stemming from owners who have inadequately trained or cared for their pets.

Consequently, we've witnessed a spike in cases where animals are classified as menacing or dangerous, or are surrendered by owners unable to provide the requisite care or control. Regrettably, this confluence of factors has led to an increase in euthanasia rates in the current year of 2023.



Our relentless commitment to animal welfare remains unwavering, even as we grapple with these challenging circumstances.

Campbelltown City Council takes pride in our efforts in this regard which include:

1. Our prioritisation of adoption as the primary means of finding devoted, caring and permanent homes for the animals in our care. Through our comprehensive adoption programs and promotional efforts, we strive to increase the number of successful adoptions and reduce the need for euthanasia.
2. We actively collaborate with reputable animal rescue organisations to increase the opportunities for rehoming animals. These partnerships enhance the reach and resources available for finding suitable homes for our shelter animals.
3. Educating the community about responsible pet ownership is essential in reducing the number of animals that end up in pounds. We advocate for pet desexing, proper identification, and responsible care, which can help prevent unplanned litters and pet surrenders.

Transparent reporting of euthanasia rates and other relevant statistics is crucial in tracking our progress and identifying areas for improvement. We recognise the significance of open communication with the community and stakeholders regarding euthanasia practices.

By providing transparent data, we can foster trust, accountability, and a collective commitment to animal welfare.

We understand that minimising euthanasia rates is an ongoing effort, and we are committed to the continuous improvement in our practices. This includes regularly evaluating our strategies, identifying challenges, and seeking innovative solutions to further reduce euthanasia rates and improve the overall welfare of the animals in our care.

In support of our commitment to minimising euthanasia rates and enhancing animal welfare, we call upon the NSW Government to consider the following actions:

1. Provide additional funding opportunities for local councils to invest in comprehensive adoption and rehoming programs, which will facilitate the successful placement of animals into forever homes.
2. Allocate resources to support community education initiatives that promote responsible pet ownership and emphasise the importance of adopting from pounds and rescue organisations.
3. Encourage collaboration and knowledge sharing among local councils, animal rescue organisations, and animal welfare experts to develop effective strategies for reducing euthanasia rates.

In conclusion, Campbelltown City Council is committed to minimising euthanasia rates through increased adoption efforts, collaboration with animal rescue organisations, and promoting responsible pet ownership. Transparent reporting of euthanasia rates and other relevant statistics is essential to track our progress and improve our practices continually. We are dedicated to working collaboratively with the NSW Government and other stakeholders to achieve the best possible outcomes for the animals in our care.

**(g) Role and Challenges of Behavioural Assessments in New South Wales Pounds:**

As a local government entity dedicated to animal welfare, we recognise the significance of behavioural assessments and the challenges associated with conducting comprehensive evaluations.

Behavioural assessments are a fundamental aspect of ensuring successful adoptions and the long-term well-being of animals. These assessments provide valuable insights into an animal's temperament, behaviour, and compatibility with potential adopters, allowing us to make informed decisions about their suitability for adoption into loving homes. By understanding an animal's unique traits and needs, we can match them with families that can provide a nurturing and suitable environment, reducing the risk of returned adoptions.

Conducting comprehensive behavioural assessments can be challenging for several reasons:

1. Adequate resources, including staff, time, and funding, are required to conduct thorough behavioural evaluations for each animal. The demand for pound services and the number of animals in our care can sometimes strain our available resources.
2. Conducting accurate behavioural assessments requires specialised knowledge and expertise. Not all pound staff may have received formal training in animal behaviour, which can affect the quality and consistency of assessments.
3. Animals in pounds often come from diverse backgrounds and experiences, which can influence their behaviour during assessments. Tailoring evaluations to suit each animal's unique circumstances and history is essential for accurate results.

To address the challenges associated with behavioural assessments, we advocate for increased support and training for pound staff in conducting thorough evaluations. This includes:

1. Allocate funding and resources for comprehensive training programs in animal behaviour and assessment techniques. Regular training sessions can empower pound staff with the skills needed to conduct accurate evaluations;
2. Foster collaborations with animal behaviour experts and professionals who can provide guidance, mentorship, and assistance in conducting behavioural assessments;
3. Provide access to behavioural assessment tools and resources that can aid in the evaluation process, ensuring consistency and objectivity in the assessments;
4. State Government assistance in providing councils access to qualified animal behaviour assessment experts; and
5. Encourage a culture of continuous learning among pound staff, where they can regularly update their knowledge and skills in animal behaviour.

In conclusion, behavioural assessments are indispensable in determining the temperament and suitability of animals for adoption. Despite the challenges associated with conducting comprehensive evaluations, we are dedicated to finding solutions that will enable us to continue providing successful adoptions and ensuring the best possible outcomes for the animals in our care.

We call upon the NSW Government to consider the importance of behavioural assessments in pound operations and support local councils in providing the necessary resources and training for conducting thorough evaluations. By investing in staff expertise and support, we can improve the adoption process, enhance animal welfare, and promote responsible pet ownership.

**(h) Relationship between New South Wales Pounds and Animal Rescue Organisations:**

The relationship between New South Wales pounds and animal rescue organisations is a critical component of animal welfare management. Ongoing collaboration between these entities is essential in achieving positive outcomes for the well-being and rehoming of animals in our care. We understand the importance of streamlining communication, sharing resources, and establishing strong partnerships to improve animal welfare outcomes.

Open and regular communication between pounds and animal rescue organisations is crucial for effective collaboration. Sharing information about animals in need, their behavioural traits, and medical histories ensures that rescue organisations can provide appropriate care and find suitable forever homes for these animals. Clear and timely communication also helps prevent duplication of efforts and fosters a more coordinated approach to rehoming.

Collaboration between pounds and animal rescue organisations can allow for the sharing of resources, including financial assistance, supplies, and volunteer support. This pooling model of resources enables both parties to optimise their efforts and make the most significant impact on animal welfare in our community.

Many pounds have established transfer and rehoming programs with animal rescue organisations. These initiatives facilitate the movement of animals from pounds to rescue organisations, where they receive specialised care and have increased opportunities for adoption. These programs have proven successful in reducing euthanasia rates and increasing the number of animals finding loving homes.

Animal rescue organisations often have foster care programs, providing temporary homes for animals until they find permanent adoptive families. This collaborative effort helps relieve overcrowding in pounds, provides individualised care for animals, and increases their chances of successful rehoming.

By working together, pounds and rescue organisations can advocate for animal welfare issues, promote responsible pet ownership, and educate the community about the importance of adopting from shelters. These joint efforts can have a positive impact on reducing the number of animals entering pounds and increase public awareness about animal welfare.

During emergency situations, such as natural disasters or large-scale rescues, collaboration between pounds and rescue organisations becomes even more critical. Working together ensures a coordinated and efficient response to save and care for animals in distress.

As a local government entity committed to the well-being of our community's animals, Campbelltown City Council actively seeks to strengthen its relationship with animal rescue organisations. We recognise that by working together, we can make a more significant impact in providing high-quality care and finding permanent homes for animals in need.

In conclusion, the relationship between New South Wales pounds and animal rescue organisations plays a vital role in improving animal welfare outcomes. Collaboration, communication, and resource sharing are essential elements of this partnership, allowing us to enhance the well-being of animals in our community and reduce euthanasia rates. We are committed to working closely with animal rescue organisations and the NSW Government to ensure the best possible care and outcomes for the animals in our care.

**(i) Challenges Associated with the Number of Homeless Cats in New South Wales:**

Campbelltown City Council, acknowledges the importance of addressing the challenges associated with the number of homeless cats in New South Wales. This is a complex issue that requires a multifaceted approach to find effective and sustainable solutions.

The issue of homeless cats in New South Wales poses significant challenges, including:

1. cats being prolific breeders, and without proper management, their numbers can quickly escalate, leading to more strays and abandoned cats and an overpopulation;
2. irresponsible pet ownership, such as failing to desex cats or allowing them to roam freely, can exacerbate the problem of homeless cats. Unplanned litters often end up as strays, further adding to the population of homeless cats;
3. a lack of awareness about responsible cat ownership and the importance of desexing can hinder efforts to address overpopulation and reduce the number of homeless cats;
4. local councils and animal welfare organisations facing resourcing constraints in implementing comprehensive desexing programs, adoption initiatives, and outreach campaigns to address the issue effectively.

To tackle the challenges of homeless cats in New South Wales, we propose the following strategies:

1. Allocate sufficient funding to New South Wales pounds to ensure that they have the resources necessary to provide high-quality care for animals in their custody. Adequate funding will enable them to offer proper nutrition, veterinary treatment, enrichment activities, and comfortable housing for the animals;
2. Invest in the upgrade of pound facilities;
3. Undertake extensive state-wide public awareness and education campaigns;
4. Fund desexing campaigns;
5. Implement robust adoption promotion programs to increase the visibility of animals in pounds and encourage responsible individuals and families to adopt them. Utilise social media, community events, and partnerships with animal rescue organisations to showcase adoptable pets;
6. Establish foster care programs that allow animals to be placed temporarily in pre-qualified homes, providing them with individualised care and socialisation while they await adoption. Foster care can significantly improve an animal's chances of finding a forever home;
7. Conduct thorough behaviour assessments to better understand each animal's temperament and needs, enabling pounds to match them with suitable adopters. Implement enrichment programs that cater to the mental and physical stimulation of the animals to enhance their well-being;
8. Fund behavioural assessment training for pound staff;
9. Foster strong collaborations between pounds, NGOs and reputable animal rescue organisations to expand the resources available for rehoming efforts and share best practices in animal care;
10. Invest in ongoing training and professional development for pound staff to ensure they have the skills and knowledge to provide optimal care for the animals. Training should cover topics such as animal behaviour, health care, and customer service;
11. Community Education: Launch educational campaigns to raise awareness about responsible pet ownership, the importance of desexing, and the benefits of adopting from pounds. Educated and informed pet owners are more likely to provide lifelong, loving homes for animals;



12. Collaborate with veterinarians and local councils to implement Government subsidised or free desexing programs for pets in the community. Reducing the number of unplanned litters will help curb overpopulation and decrease the influx of animals into pounds;
13. Maintain transparency in reporting pound statistics, including euthanasia rates, adoption rates, and animal intake numbers. Transparent reporting fosters accountability and helps identify areas for improvement;
14. Actively seek opportunities to rehome animals before they enter the pound system through collaboration with local rescue organisations and community outreach programs;
15. Foster partnerships with private businesses, philanthropic organisations, and individuals who share a commitment to animal welfare. Such partnerships can provide additional funding and resources for pound operations; and
16. Strengthen legislation to promote responsible pet ownership and mandate desexing, along with accountability measures.

Addressing the issue of homeless cats in New South Wales requires a collaborative effort involving local councils, animal welfare organisations, veterinarians, and the community. By implementing comprehensive desexing programs, promoting responsible pet ownership, and encouraging adoption and fostering initiatives, we can make significant progress in reducing the number of homeless cats in our communities. Together, we can create a more compassionate and responsible environment for cats in New South Wales and bring our state into line with other states and territories who have already adopted this approach.

The introduction of cat curfews is a potential measure the NSW State Government can aim at to address various challenges associated with free-roaming cats, including reducing the number of homeless cats, minimising the impact on wildlife, and promoting responsible cat ownership.

A cat curfew typically involves restricting cats from roaming freely during specific hours, usually at night, to prevent them from contributing to overpopulation and other related issues. While implementing cat curfews may vary depending on a change to the current regulations and community needs, it is essential to consider both the potential benefits and challenges of such a measure.

Benefits of Cat Curfews:

1. By restricting cats' outdoor activities during peak breeding times, cat curfews can help control the population of stray and feral cats, leading to a decrease in the number of homeless cats.
2. Cats, especially those allowed to roam freely at night, can have a significant impact on local wildlife populations through predation. Curfews can minimise the risk to native wildlife, particularly vulnerable species.
3. Cat curfews promote responsible pet ownership by encouraging cat owners to keep their pets indoors or in enclosed outdoor spaces during curfew hours, ensuring their safety and reducing potential nuisances to neighbours.
4. Limiting the roaming activities of cats at night can help address concerns related to cats entering private properties, causing disturbances, or leaving behind waste.

There are, however, challenges associated with the implementation of cat curfews:

1. Implementing and enforcing cat curfews can be challenging, particularly in regions with high cat populations or limited resources for monitoring compliance.
2. Some cat owners may be resistant to the idea of restricting their cats' outdoor freedom, leading to potential pushback from the community.



3. Curfews may not be as effective for domestic stray or feral cats, as they are not typically confined to a specific home and may be more difficult to manage.
4. Cat curfews would necessitate resource-intensive compliance.
5. Cat curfews may not be suitable for all areas or situations, especially in rural or semi-rural environments where cat roaming is considered less problematic.
6. Other measures, such as comprehensive desexing programs, responsible cat ownership education, and trap-neuter-return (TNR) initiatives for domestic stray and feral cat populations, may be more effective in addressing the challenges of free-roaming cats.

The introduction of cat curfews is a potential tool for managing free-roaming cat populations, promoting responsible ownership, and protecting our wildlife. However, it is crucial to carefully consider the specific circumstances and needs of each community, as well as explore alternative strategies to address the challenges associated with homeless and free-roaming cats.

A comprehensive approach, including education, responsible pet ownership, and collaboration with animal welfare organisations, may yield more significant and sustainable results in improving the welfare of cats and the broader community.

(j) Strategies for Improving Treatment, Care, and Outcomes for Animals in New South Wales Pounds:

In pursuit of enhancing animal welfare and optimising resources, Campbelltown City Council strongly advocates for the implementation of a Regional based Animal Care Model by the NSW Government.

This strategic approach would entail the establishment of a series of large, purpose-built Animal Care Facilities overseen by the Government to ensure consistency in housing, care and rehoming practices across the State for its animals. Such a model would streamline services, foster collaboration, and ensure the provision of comprehensive and efficient care for our beloved animals across the region. By embracing this approach, we can collectively create a more compassionate and effective system that addresses the diverse needs of our animal community under the leadership and coordination of the NSW Government, with Local Government playing a supporting role in the regulation of companion animals in their respective local government areas.

A Regional based Animal Care Facility Model funded and managed by the NSW Government would provide several benefits, including enhanced coordination and resource allocation. By centralising animal care efforts, we can optimise funding, streamline services, and ensure a consistent, high standard of care across regions.

This model enables efficient collaboration between local councils and animal welfare organisations, facilitating comprehensive initiatives to address overpopulation, promote responsible pet ownership, and find loving homes for animals. A government-led approach fosters a unified and sustainable system that prioritises animal welfare and strengthens the collective commitment to caring for our community's animals.

Improving treatment, care, and outcomes for animals in New South Wales pounds requires a comprehensive and compassionate approach that prioritises their well-being and focuses on finding permanent, loving homes for them. The following strategies can be adopted to help achieve these goals:



1. Allocate sufficient funding to New South Wales pounds to ensure that they have the resources necessary to provide high-quality care for animals in their custody. Adequate funding will enable them to offer proper nutrition, veterinary treatment, enrichment activities, and comfortable housing for the animals.
2. Invest in the upgrade of pound facilities.
3. Undertake extensive public awareness and education campaigns.
4. Fund desexing campaigns.
5. Implement robust adoption promotion programs to increase the visibility of animals in pounds and encourage responsible individuals and families to adopt them. Utilise social media, community events, and partnerships with animal rescue organisations to showcase adoptable pets.
6. Establish foster care programs that allow animals to be placed temporarily in pre-qualified homes, providing them with individualised care and socialisation while they await adoption. Foster care can significantly improve an animal's chances of finding a forever home.
7. Conduct thorough behaviour assessments to better understand each animal's temperament and needs, enabling pounds to match them with suitable adopters. Implement enrichment programs that cater to the mental and physical stimulation of the animals to enhance their well-being. Fund behavioural assessment training for pound staff.
8. Foster strong collaborations between pounds, NGOs and reputable animal rescue organisations to expand the resources available for rehoming efforts and share best practices in animal care.
9. Invest in ongoing training and professional development for pound staff to ensure they have the skills and knowledge to provide optimal care for the animals. Training should cover topics such as animal behaviour, health care, and customer service.
10. Community Education: Launch educational campaigns to raise awareness about responsible pet ownership, the importance of desexing, and the benefits of adopting from pounds. Educated and informed pet owners are more likely to provide lifelong, loving homes for animals.
11. Collaborate with veterinarians and local councils to implement subsidised or free desexing programs for pets in the community. Reducing the number of unplanned litters will help curb overpopulation and decrease the influx of animals into pounds.
12. Maintain transparency in reporting pound statistics, including euthanasia rates, adoption rates, and animal intake numbers. Transparent reporting fosters accountability and helps identify areas for improvement.
13. Actively seek opportunities to rehome animals before they enter the pound system through collaboration with local rescue organisations and community outreach programs.
14. Foster partnerships with private businesses, philanthropic organisations, and individuals who share a commitment to animal welfare. Such partnerships can provide additional funding and resources for pound operations.
15. Strengthen legislation to promote responsible pet ownership and mandate desexing, along with accountability measures

Conclusion

In conclusion, Campbelltown City Council's response to the NSW Parliamentary Inquiry into Pounds demonstrates our dedication to the well-being of animals in their community and the broader region. The strategies proposed, including adequate funding, adoption promotion, care programs, behaviour assessment, and community education, reflect a comprehensive and compassionate approach to improving animal care and outcomes in NSW pounds and sets an



example for the NSW Government to take the lead in adopting some of the recommendations within this submission.

Campbelltown City Council's recognition of the value of every animal's life and its commitment to finding safe and loving forever homes underscores its dedication to animal welfare. By fostering collaboration with animal rescue organisations, implementing transparent reporting, and encouraging community involvement, we are aiming to create a positive impact on the welfare of animals and the community as a whole.

This submission showcases the importance of addressing resourcing challenges, improving pound facilities, and enhancing laws and regulations. The need for further advocacy for increased funding allocation, collaboration within pound operators, prioritisation of animal welfare, enhanced enforcement and compliance regimes, consistency of standards across all NSW pound facilities, and investment in staff training highlights some of the proactive approaches that can be taken to address these challenges to ensure a high and consistent quality of animal welfare across NSW.

In closing, we trust that our submission serves as a valuable contribution to the NSW Parliamentary Inquiry, highlighting the significance of animal welfare and the commitment of the Council and our staff to this submission in working towards a brighter future for animals in New South Wales pounds. We appreciate the NSW Government's dedication to ongoing evaluation and refinement of pound practices and their willingness to adapt and improve continuously.

If you would like to discuss the contents of this submission in more detail, please do not hesitate to make contact with Campbelltown City Council's Director City Planning and Environment, Mr Jim Baldwin on jim.baldwin@campbelltown.nsw.gov.au

We look forward to playing an active role and further assisting with this Inquiry.

Yours sincerely,

Signature removed

Lindy Deitz
General Manager



18 August 2023

The Hon. Emma Hurst MLC
Chairperson
NSW Parliamentary Inquiry into Pounds
Portfolio Committee No. 8 Customer Service

Dear Chairperson,

Re: Macarthur Region response to the NSW Parliamentary Inquiry into Pounds in NSW

The Macarthur Region includes the Camden, Campbelltown and Wollondilly Local Government Areas. Currently home to approximately 351,800, the region is set to experience one of Australia's largest growth trajectories to reach over half a million residents by 2041.

We are committed to the well-being of our region's animals. Within our region, Campbelltown City Council and Wollondilly Council host existing pound facilities in their Local Government Areas. Camden Council is developing a pound facility through infrastructure funding secured under the NSW WestInvest Program, and acknowledges the generous support of the NSW Government in this regard.

Collectively, we recognise the significance of this inquiry and its potential impact on improving animal welfare standards in across NSW, and thank you for the opportunity to make a submission in respect of the key issues affecting pound services in our region.

Operational Funding

The demand for pound services, including housing, feeding, veterinary treatment, and rehoming, continues to grow. However, the available funding for pound operations often falls short of the required resources to adequately address the needs of abandoned or stray animals. The consequences of insufficient funding are far-reaching and affect not only the animals but also the quality of services provided and the work health and safety of pound staff.

In light of the challenges posed by resourcing and funding limitations, we call upon the NSW Government to explore options to enhance funding allocation for NSW pound facilities including:

1. Allocating additional funding to NSW pound facility operators specifically designated for pound operations, taking into account the growing demand for services, population growth in the LGA/region, and the resources required to maintain high standards of animal welfare.
2. Work in partnership with NSW pound facilities to identify and address both the common and specific resourcing challenges faced by pounds across New South Wales, tailoring solutions to meet their unique and/or common needs.



3. Recognise the importance of animal welfare and the critical role pounds play in ensuring the well-being of animals in our communities. Elevate funding for pound operations as a priority to assist in the allocation of resources.
4. Allocate funds for comprehensive training and development programs for pound staff to enhance their skills, knowledge, and work health and safety practices.

Animal Welfare Challenges

Animal care and welfare are at the forefront of our priorities, and we acknowledge that challenges exist in providing adequate housing, bedding, feeding, exercise, enrichment, veterinary treatment, vaccination, and desexing for animals in pounds.

Animal care and welfare are of the utmost importance to pound facility operators in NSW. However, we recognise that challenges exist due to several factors:

1. The demand for pound services continues to grow, leading to a strain on available resources. This increase is due to a number of factors, including population growth, cost-of-living pressures, returning to work environments following the COVID-19 pandemic, and other pressures being experienced in the home environment. Limited funding opportunities hampers our ability to provide the necessary care and services for the animals in our care.
2. Providing high-quality care for animals requires a dedicated and skilled workforce. A lack of sufficient qualified staff can impact our ability to meet the diverse needs of the animals, resulting in compromised animal welfare.
3. Outdated infrastructure and limited space can lead to overcrowding within pounds. This can adversely affect the animals' well-being, making it challenging to provide adequate exercise, enrichment, and personalised attention.
4. Access to prompt and comprehensive veterinary care is vital for maintaining the health of animals in pounds. The acute shortage of qualified vets to undertake vital contract services is significantly hindering the ability to provide adequate, timely care and services. Similarly, this is affecting vaccination and desexing programs which are essential to curb the spread of disease and overpopulation to reduce the number of animals ending up in pounds.

We support the Office of Local Government in its implementation of comprehensive animal welfare standards and guidelines. Consistent and high-quality care for animals across all pound facilities is a shared goal that we strive to achieve. These standards and guidelines serve as essential frameworks for ensuring the well-being and proper treatment of animals in our care and should be made available to Local Government as a priority.



To address the challenges facing animal care and welfare in pound facilities, we recommend the following:

1. Prioritised funding opportunities for NSW pound facilities to enhance the resources available for animal care and welfare in pounds. Adequate funding is critical for maintaining the highest standards of care for animals.
2. Invest in ongoing training and development programs for pound staff to enhance their skills and qualifications. This will contribute to the provision of better care for the diverse needs of animals in our care.
3. Foster collaborations with pound facilities across all reputable non-government organisations (NGOs), volunteer, Council and community pounds. This collaborative approach can help address resource limitations and improve the overall care provided to animals.

Factors Influencing the Number of Animals Ending up in New South Wales' Pounds

The number of animals ending up in pounds is influenced by various factors, including:

- irresponsible pet ownership (including impact of substantial population of unmicrochipped and unregistered pets);
- lack of awareness about responsible pet care;
- increase in community surrenders unable to keep the pet due to pressures such as rental issues, cost of care etc.; and
- inadequate desexing practices.

Education campaigns and community outreach initiatives serve as vital tools in reducing the number of animals entering pounds and raising community awareness about responsible pet ownership and advocating for adequate desexing practices. These efforts play a pivotal role in influencing pet owners' behaviour, encouraging responsible pet care, and ultimately reducing the number of animals entering pounds. Additionally, these initiatives foster a sense of community responsibility towards animal welfare, creating a more compassionate and informed society.

Despite the undeniable benefits of education campaigns and community outreach, it is crucial to address the financial implications they pose for pound operators and rate payers in respective local government areas. The costs associated with organising and executing such campaigns can be substantial, including expenses for advertising, educational materials, public events, and personnel. Furthermore, the return on investment in terms of registration revenue has diminished since the introduction of lifetime registration in NSW.

The introduction of lifetime registration for pets in New South Wales has undoubtedly provided long-term benefits for pet owners and reduced the burden of annual renewal fees. However, it has resulted in a decline in registration revenue, as pet owners no longer need to renew their registrations annually. As a result, the traditional revenue stream that once supported various animal-related initiatives, including education campaigns and community outreach, has been significantly affected. This impacts on a council's ability to finance the provision of services and facilities that serve other important community needs.

Considering the importance of education campaigns and community outreach initiatives in reducing the number of animals entering pounds, we propose the following recommendations:



1. Increase Local Government funding to assist local councils carry out effective initiatives without being solely dependent on registration revenue and the reliance of revenue from rates.
2. Foster partnerships with reputable NGOs and animal welfare organisations to share the costs and resources of education campaigns and outreach efforts. Collaborative efforts can expand the reach of these initiatives and create a more significant impact across the state.
3. Encourage private businesses, philanthropists, and animal lovers to contribute through sponsorships and donations to support educational programs and outreach activities. Public-private partnerships can significantly bolster the available resources for animal welfare initiatives.
4. Introduce incentives for responsible pet owners, such as reduced registration fees for desexed pets or access to discounted veterinary services. These incentives can encourage more pet owners to prioritise responsible pet care and desexing.
5. Implement a comprehensive impact evaluation system to measure the effectiveness of education campaigns and outreach initiatives. By understanding the impact of these efforts, we can fine-tune strategies and optimise resource allocation for future programs.

Euthanasia Rates and Practices in New South Wales Pounds:

We understand the gravity of euthanasia and its impact on both animals and our community. We are dedicated to implementing measures that aim to minimise euthanasia rates and improve animal welfare.

In support of our commitment to minimising euthanasia rates and enhancing animal welfare, we call upon the NSW Government to consider the following actions:

1. Provide additional funding opportunities for pound operators in comprehensive adoption and rehoming programs, which will facilitate the successful placement of animals into forever homes.
2. Allocate resources to support community education initiatives that promote responsible pet ownership and emphasise the importance of adopting from pounds and rescue organisations.
3. Encourage collaboration and knowledge sharing among pound operators, animal rescue organisations, and animal welfare experts to develop effective strategies for reducing euthanasia rates.

We are dedicated to working collaboratively with the NSW Government and other stakeholders to achieve the best possible outcomes for the animals in our care.



Role and Challenges of Behavioural Assessments in New South Wales Pounds:

As a local government entity dedicated to animal welfare, we recognise the significance of behavioural assessments and the challenges associated with conducting comprehensive evaluations.

Behavioural assessments are a fundamental aspect of ensuring successful adoptions and the long-term well-being of animals. These assessments provide valuable insights into an animal's temperament, behaviour, and compatibility with potential adopters, allowing us to make informed decisions about their suitability for adoption into loving homes. By understanding an animal's unique traits and needs, we can match them with families that can provide a nurturing and suitable environment, reducing the risk of returned adoptions.

Conducting comprehensive behavioural assessments can be challenging for several reasons:

1. Lack of adequate resources, including staff, time, and funding, required to conduct thorough behavioural evaluations for each animal. The demand for pound services and the number of animals in our care can sometimes strain our available resources.
2. Conducting accurate behavioural assessments requires specialised knowledge and expertise. It is the case that pound staff may not have received formal or appropriate training in animal behaviour assessment, which can affect the quality and consistency of assessments, or further delay the rehoming of animals.
3. Animals in pounds often come from diverse backgrounds and experiences, which can influence their behaviour during assessments. Tailoring evaluations to suit each animal's unique circumstances and history is essential for accurate results.

To address the challenges associated with behavioural assessments, we advocate for increased support and training for pound staff in conducting thorough evaluations. This includes:

1. Allocate funding and resources for comprehensive training programs in animal behaviour and assessment techniques. Regular training sessions can empower pound staff with the skills needed to conduct accurate evaluations.
2. Foster collaborations with animal behaviour experts and professionals who can provide guidance, mentorship, and assistance in conducting behavioural assessments.
3. Provide access to behavioural assessment tools and resources that can aid in the evaluation process, ensuring consistency and objectivity in the assessments.
4. Encourage a culture of continuous learning among pound staff, where they can regularly update their knowledge and skills in animal behaviour.
5. Qualified behavioural assessment services be made available by the Government to assist pounds as and when required, in the behavioural assessment of animals where needed due to resourcing or capacity issues.

We call upon the NSW Government to consider the importance of behavioural assessments in pound operations and support operators in providing the necessary resources and training for conducting thorough evaluations. By investing in staff expertise and support, we can improve the adoption process, enhance animal welfare, and promote responsible pet ownership.

**Relationship between New South Wales Pounds and Animal Rescue Organisations:**

The relationship between New South Wales pounds and animal rescue organisations is a critical component of animal welfare management. Ongoing collaboration between these entities is essential in achieving positive outcomes for the well-being and rehoming of animals in our care. We understand the importance of streamlining communication, sharing resources, and establishing strong partnerships to improve animal welfare outcomes.

Open and regular communication between pounds and animal rescue organisations is crucial for effective collaboration. Sharing information about animals in need, their behavioural traits, and medical histories ensures that rescue organisations can provide appropriate care and find suitable forever homes for these animals. Clear and timely communication also helps prevent duplication of efforts and fosters a more coordinated approach to rehoming.

Collaboration between pounds and animal rescue organisations can allow for the sharing of resources, including financial assistance, supplies, and volunteer support. This pooling model of resources enables both parties to optimise their efforts and make the most significant impact on animal welfare in our community.

Many pounds have established transfer and rehoming programs with animal rescue organisations. These initiatives facilitate the movement of animals from pounds to rescue organisations, where they receive specialised care and have increased opportunities for adoption. These programs have proven successful in reducing euthanasia rates and increasing the number of animals finding loving homes.

Animal rescue organisations often have foster care programs, providing temporary homes for animals until they find permanent adoptive families. This collaborative effort can help relieve overcrowding in pounds, provides individualised care for animals, and increases their chances of successful rehoming.

By working together, pounds and rescue organisations can advocate for animal welfare issues, promote responsible pet ownership, and educate the community about the importance of adopting from shelters. These joint efforts can have a positive impact on reducing the number of animals entering pounds and increase public awareness about animal welfare.

During emergency situations, such as natural disasters or large-scale rescues, collaboration between pounds and rescue organisations becomes even more critical. Working together ensures a coordinated and efficient response to save and care for animals in distress.

We actively seek to strengthen our relationship with animal rescue organisations. We recognise that by working together, we can make a more significant impact in providing high-quality care and finding permanent homes for animals in need.



Conclusion

We recognise the value of every animal's life and its commitment to finding safe and loving forever homes underscore their dedication to animal welfare. By fostering collaboration with animal rescue organisations, implementing transparent reporting, and encouraging community involvement, we aim to create a positive impact on the welfare of animals and the community as a whole.

It is critical that the NSW Government address the existing resourcing challenges to increase funding to ensure a high and consistent quality of animal welfare across NSW.

We note that due to the Inquiry's time constraints, this submission has not been formally presented to, or endorsed by our Councils. In that respect, the signatories may need to provide supplementary material or make minor amendment following closure of the submission period.

If you would like to discuss the contents of this submission in more detail, please do not hesitate to make contact with Campbelltown City Council's Director City Planning and Environment, Mr Jim Baldwin on jim.baldwin@campbelltown.nsw.gov.au.

We look forward to playing an active role and further assisting with this inquiry.

Yours sincerely,

Signature removed

Signature removed

Signature removed

Andrew Carfield
General Manager
Camden Council

Lindy Deitz
General Manager
Campbelltown City Council

Ben Taylor
Chief Executive Officer
Wollondilly Shire Council



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEE NO. 8 – CUSTOMER SERVICE

Inquiry into pounds in New South Wales

TERMS OF REFERENCE

1. That Portfolio Committee 8 – Customer Service inquire into and report on pounds in New South Wales, and in particular:
 - (a) resourcing challenges affecting New South Wales pounds, including the adequacy of funding given towards the operation of pounds by local and state governments
 - (b) the adequacy of pound buildings and facilities in New South Wales
 - (c) welfare challenges facing animals in pounds across New South Wales, including the provision of housing, bedding, feeding, exercise, enrichment, veterinary treatment, vaccination and desexing
 - (d) the adequacy of the laws, regulations and codes governing New South Wales pounds, including the Companion Animals Act 1998 (NSW) and the NSW Animal Welfare Code of Practice No 5 – Dogs and cats in animal boarding establishments (1996), as well as the adequacy of the current enforcement and compliance regime
 - (e) factors influencing the number of animals ending up in New South Wales pounds, and strategies for reducing these numbers
 - (f) euthanasia rates and practices in New South Wales pounds, including the adequacy of reporting of euthanasia rates and other statistics
 - (g) the role and challenges of behavioural assessments in New South Wales pounds
 - (h) the relationship between New South Wales pounds and animal rescue organisations
 - (i) the challenges associated with the number of homeless cats living in New South Wales for both pounds and animal rescue organisations, and strategies for addressing this issue
 - (j) strategies for improving the treatment, care and outcomes for animals in New South Wales pounds
 - (k) any other related matter.

The terms of reference for the inquiry were self-referred by the committee on 29 June 2023.

Committee membership

| | | |
|---------------------------------|------------------------|--------------|
| Hon Emma Hurst MLC | Animal Justice Party | <i>Chair</i> |
| Ms Abigail Boyd MLC | The Greens | |
| Hon Mark Buttigieg MLC | Australian Labor Party | |
| Hon Aileen MacDonald MLC | Liberal Party | |
| Hon Peter Primrose MLC | Australian Labor Party | |
| Hon Emily Suvaal MLC | Australian Labor Party | |
| Hon Bronnie Taylor MLC | The Nationals | |

* Ms Abigail Boyd MLC substituted for Dr Amanda Cohn MLC from 29 June 2023 for the duration of the inquiry.

8.6 Barber Reserve – Stowe Avenue, Campbelltown

Reporting Officer

Executive Manager Urban Centres
City Planning and Environment

Community Strategic Plan

| Objective | Strategy |
|---------------------|---|
| 2 Places For People | 2.1.1 Provide public places and facilities that are accessible, safe, shaded and attractive |

Delivery Program

| Principal Activity |
|---|
| 2.1.2.1 Maintain and create multi-use, attractive, safe and well shaded open spaces that set our city apart from others |

Officer's Recommendation

1. That Council staff continue to actively engage with and assist Stockland with the timely progression and completion of the park in Barber Reserve.

Purpose

The purpose of this report is to provide a response to the following Council resolution made in response to Councillor Chew's Notice of Motion tabled at the Ordinary Council meeting on 6 June 2023:

That a report be presented to council detailing the issues delaying the delivery of Barber Reserve and the expected timeline of completion.

This report refers to the park in Barber Reserve as the "Hub Park".

History

2 November 2017

Development Consent 2254/2013/DA-CW was issued for the construction of a park (Hub Park) at Stowe Avenue, Campbelltown. This application had been originally submitted on 28 October, 2013. The main issues causing the extended determination timeframe, was the need to resolve important vegetation issues, the assessment and design of which were frustrated due to a change to State legislation around the *Threatened Species Conservation Act 1995* (TS Act) which was replaced in 2016, by the *Biodiversity Conservation Act 2016* (BC Act).

A key and significant aspect of this change was that all DAs that had been lodged under the TS Act, were required to be redesigned, reassessed and were to comply in full with the new BC Act, regardless of what had been previously approved/designed/master-planned i.e. unlike most other transitional changes to legislation, grandfathering provisions did not apply to DAs that had been lodged prior to the commencement of the BC Act. Effectively the design and assessment had to be recommenced.

The other more significant matter that takes a long time to resolve, was the identification, investigation, assessment and management of contamination on site in accordance with the National Environmental Protection Measures.

2018-2019

Stockland undertook preliminary investigation works in accordance with the Consent issued in 2017, which revealed a number of issues that required a modification of the Consent.

2019

On 22 January, 2019 Modification Application 2254/2013/DA-CW-A was submitted. The modified development consent was issued on 6 June 2019, endorsing a modified Remedial Action Plan for the purpose of managing contaminated material found on site.

2019-2021

Further onsite investigative and design works were undertaken by Stockland. This work caused a need for a further modification of the Consent.

6 December 2021

Modification application 2254/2013/DA-CW-B was lodged. This modification seeks further refinements to the remedial strategy and introduces park design amendments in response to geotechnical site constraints. This modification has not yet been determined due to further changes in state agency and legislative requirements related to biodiversity and remedial action plan requirements resulting in the need for amendments to the application and supporting documents.

9 May 2023

Stockland initiated discussion with Council around street lighting, including the removal of street lighting and other road reserve issues associated with the proposed works. Stockland continues to liaise with Endeavour Energy on the practicalities of removing the street lighting. Council staff have been actively engaged with Stockland on other aspects of the works, including assisting with the approvals of required on-street work zones and parking bay closures along Stowe Avenue, to facilitate the commencement of the approved works and park construction.

May-August

Council regularly request updates from Stockland for works schedule.

29 August 2023

Meeting held with Stockland and Landcom. The meeting centred around advice received by Stockland that indicated a new DA is required for some aspects of the works that are located on the same land as the original approval, but outside of the footprint of that approval. Council staff will review the information provided by Stockland and discuss further the best path forward at a meeting scheduled for 8 September 2023.

Report

Stockland received development consent in November 2017 to commence the construction of Hub Park within Barber Reserve.

Subsequent modification applications sought/permitted changes to the approved Remedial Action Plan (RAP), as it related to the management of onsite contamination, and due to unforeseen constraints, changes to the park design and layout.

Following the lodgement of the current modification, the NSW Environment Protection Authority (EPA) introduced changes to RAP requirements. In response to these changes, Stockland revised the submitted modification package, including an updated RAP and updated Biodiversity Development Assessment Report (BDAR) due to a need to alter the footprint of the park which would cause the need for the removal of some trees.

Council officer's assessment of the revised BDAR revealed deficiencies, particularly the methodology used to calculate offset credits for endangered flora and fauna communities within the site. These issues have been the subject of requests for information by Council, to which Council officers are working with Stockland to bring this aspect to a resolution.

Stockland has also requested Council assistance with street light removal along Stowe Avenue fronting the site. This has been requested to allow commencement of site remediation and civil works adjacent to the road reserve.

Stockland continues to liaise with Endeavour Energy on the practicalities of removing the street lighting. Council staff have been actively engaged with Stockland on other aspects of the works, including assisting with the approvals of required on-street work zones and parking bay closures along Stowe Avenue, to facilitate the commencement of the approved works and park construction.

Council continues to seek regular updates from Stockland as to the works schedule for the construction of Hub Park. Unfortunately at the time of this report, Stockland was unable to provide any definitive timeframes on the construction schedule, due to the uncertainties around the approval pathway which are expected to be resolved in the near future.

Interim advice from Stockland indicates that they are committed to the delivery of the Hub Park which is expected to be completed within 9 months of the required approvals being obtained.

Council staff will continue to engage with Stockland regarding their works schedule for Hub Park and will continue to impress on Stockland the importance of the completion of the Hub Park to Council and the community.

Attachments

Nil

8.7 Campbelltown Billabong Parkland Project - Quarterly Update Report September 2023

Reporting Officer

Director of City Services
City Services

Community Strategic Plan

| Objective | Strategy |
|-----------------------|---|
| 4 Economic Prosperity | 4.3.1 Activate a unique and lively city as a destination for business, social, event and leisure activities |

Delivery Program

| Principal Activity |
|--|
| 4.2.1.2 Strengthen Campbelltown's position as a regional hub |

Officer's Recommendation

That Council:

1. Notes the contents of this report regarding the Campbelltown Billabong Parklands and Apex Park project.
-

Purpose

To provide a quarterly update to Councillors in relation to the Campbelltown Billabong Parklands and Apex Park Projects, in accordance with the resolution from the Ordinary meeting of the Council on 14 June 2022.

Background

The Billabong Parklands will be an iconic venue offering a swimming aquatic experience set within four hectares of Parklands at Apex Park, Bradbury. It will be high quality, Regional facility like no other, drawing inspiration from the natural environment of the nearby Dharawal National Park, reflecting the Georges River system.

The Billabong Parklands will consist of a range of recreational experiences including zero depth water play features and streams, two swimming lagoons, walking paths and landscaped Parklands.

At its Ordinary Meeting on the 14 June 2022, The Council resolved as follows: That the

Council:

1. Note the contents of this report in relation to the Campbelltown Billabong Parklands Project.
2. Note that the Campbelltown Billabong Parklands project is forecast to be delivered in alignment with the allocated project budget.
3. Note that the Campbelltown Billabong Parklands project is expected to be handed over to Council for operation in mid-September 2023.
4. That Councillors be provided with a quarterly report on the progress of the Billabong Project and the opportunity to inspect the site when feasible.

Min No:[112/2022]

This report responds to item 4 of this Resolution.

Report

The Billabong Parklands project overall objectives and outcomes for the community is progressing to plan, with the main physical pool construction nearing completion within the expected September 2023 timing.

The remaining works for the Parklands and supporting infrastructure have successfully commenced with the mobilisation of the principal landscaping contractor (Landscape Solutions PTY LTD).

The key construction activities occurring as following:

- Supporting requirements to the main pool. (I.e. artificial rockeries around the streams, splash pad, cascade water feature, and filtration systems.)
- The general parklands and services.
- Plant room and amenities block.

The project has experienced nationwide construction market challenges, in securing quality reliable contractors, which could meet the quality and cost project requirements, in a daily changing market. This combined with the impacts of inclement weather and the pandemic earlier in the project, has placed pressure on the overall program of a highly complex project.

In response to these challenges, Council carefully considered options to balance cost, quality and time, not only on the Billabong project, but broader across other projects within the LGA so all could be delivered in a balanced approach.

The progressive tender negotiation applied a Value Management approach, resulting in a significant savings compared to the original tender submissions received, which in a volatile construction industry, positioned Council in an optimal position in terms of price.

Project further detail:Cost

In dealing with all the market challenges the forecast costs are in-line with the allocated budget of \$31m. Current funds spent at \$12m, with commitments of circa \$14m.

Program

In delivering the project program within budget, while continuing to successfully deliver other key projects across the LGA, such as playgrounds, park activation and community connection etc., and the program has experienced delays in the construction of broader parklands scope. However with taking into account all the challenges, the main pool construction has progressed well and nearing completion within the expected September 2023 timing.

The key delays in the sourcing, awarding and mobilisation of the Landscaping contractor within the allocated budget, has impacted the overall program and key drivers and timing of the delays are as follows:

Market sourcing

- 4 Week Delay Extension of time - The tender is complex scope and required principle contracting requirements to the existing contracted pool supplier. With this complexity all Tenderers requested an EOT, which CCC granted to ensure quality of response could be assured.
- 4 Week Delay Liquidation - One of 3 tenderers entered into liquidation and caused a change to the evaluation criteria, plus all tenders received were significantly above budget, which required a council resolution to proceed with direct negotiations with the preferred supplier.
- 1 Week Delay Probity and Negotiations - Based on the unexpected delay in assurance requirements to finalise the probity plan for direct negotiations.

Contract Negotiations

- 12 Week Delay Tender Negotiations - The delay was primary due to the above budget tender submissions which required value management (VM) to be applied, negotiated and agreed. The targeted outcome of the VM process was achieved, which delivered the agreed scope within the agreed Council endorsed budget.
- 1 Week Delay Endorsement - Additional time to obtain all executive, probity and procurement signs offs, to completed assurance requirements.

Commencements of works

- 2 Week Delay Site Commencement - Due to the existing pool contractor completing the required scope, which enabled the principle contractor site handover to be facilitated.

As a result, the construction activities for the broader parkland, are anticipated for completion in Q3-Q4 FY 2024, leading to a formal opening shortly thereafter (noting unforeseen typically experienced environmental impacts, could affect the program timing).

Project Governance and control

The Project Control Group (PCG) continues to strengthen reporting through to the Executive Steering Group (ESG) on a monthly basis. In accordance with the Mayoral Minute from the Council meeting of 12 July 2022, an independent audit of the project has been completed and findings have been presented to Council.

Conclusion

The main physical pool construction is nearing completion within the expected September 2023 timing and another major milestone has been achieved, with the successful awarding and mobilisation of the building and landscaping works on the Billabong Project.

Our ongoing focus is to deliver this project on budget, as quickly as possible.

We all look forward to the opening next year and seeing our community enjoy the water and parklands of this iconic new facility in our city.

Attachments

Nil

8.8 Public Exhibition of Draft Lynwood Park Masterplan

Reporting Officer

Executive Manager Community Life
City Lifestyles

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 2 Places For People | 2.1.2 Provide public places and facilities that encourage leisure, recreation, and physical activity |

Delivery Program

| Principal Activity |
|---|
| 2.1.2.2 Provide leading sports and leisure facilities |

Officer's Recommendation

That Council:

1. Endorses the progress of the draft Lynwood Park Masterplan to public exhibition.
2. Notes that following public exhibition of the draft Lynwood Park Masterplan, a report summarising comments received during the public exhibition will be prepared, endorsing the draft Masterplan for adoption.

Purpose

This report presents to Council the draft masterplan for Lynwood Park, and seeks endorsement that the masterplan be placed on public exhibition for community comment.

History

In 2016, Council adopted the *Sport and Recreation Strategy 2016-2036* (the Strategy). The purpose of the Strategy is to establish a framework for the development and embellishment of Council's Sports Facilities. One of the key recommendations of the Strategy is to classify Council's sportsgrounds to a hierarchy. Under the adopted hierarchy, Lynwood Park is classified as a regional sports facility.

Recommendation 2.2.7 of the Strategy advocates for Council to prepare a series of masterplans for Sporting reserves to "support the most effective use of the space through current and future demand and to ensure contemporary design and value for money outcomes from future

investment". The development of a Masterplan for Lynwood Park is explicitly identified in the Strategy.

Lynwood Park

Lynwood Park is located at Rangers Road, St Helens Park. The developed sports fields are adjacent to the former St Helens Park landfill site. Lynwood Park is land owned by Campbelltown City Council and is classified as Community Land under the Local Government Act. Plan of Management #6 – Sportsgrounds applies to this site.

Current Situation

Since the early 1980s, Lynwood Park has been progressively developed as a football (soccer) facility. It's documented in Council records that a lease for a portion of the park was issued to the Campbelltown Soccer Club during this time. Over the years, the facility has evolved into the central hub for the Macarthur Football Association (MFA), which is the administrative body for community football in the Macarthur region. The MFA infrastructure comprises a FIFA compliant synthetic playing surface (Field 1), a turf playing field (Field 2), sports lighting systems, a covered grandstand, the amenities building inclusive of a canteen, clubroom, administrative offices, spectator shelters and a car park. Fields 1 and 2 are used by the Macarthur Rams club, who participate in the Football NSW Premier League competition, attracting teams from throughout the greater Sydney Region to compete at Lynwood Park every weekend between February and September.

Council has further enhanced Fields 3 and 4 at Lynwood Park to meet district sports facility standards, and these serve as the home ground for the Campbelltown Uniting Church Soccer Club (CUC) during the winter season. Throughout the summer, the Macarthur Rams utilise Fields 3 and 4 for centralised training.

Report

Around 2017, Council initiated preliminary work to develop a Masterplan for Lynwood Park, as suggested by the Sport and Recreation Strategy. The goal of this master planning process was to create a blueprint for the site that would guide its evolution into a regional sports facility. Facilities of similar calibre within the Campbelltown LGA include Raby Sports Complex (for cricket) and Coronation Park (for netball). Alongside this endeavour, a Masterplan working group was formed by the MFA, composed of MFA board members and representatives of Football NSW. This group was set up to offer feedback to Council Officers.

Initially, the plan anticipated that work would be carried out on Fields 2, 3, and 4, along with the infrastructure supporting these fields. Council has recently constructed a new building to serve Fields 3 and 4, in addition to upgrading the lighting and irrigation systems for these fields. These fields fulfil the criteria for a district sports facility and the Masterplan does not specify any further enhancements for these fields.

Work on the Masterplan carried on until 2020, when the COVID-19 pandemic brought proceedings to a halt. In 2022, the Council and the MFA lodged an application to secure funding for the draft Masterplan via the State Government's WestInvest programme. Unfortunately, this application was unsuccessful, prompting the MFA board to request a reconsideration of the Masterplan with an eye towards its adoption by the Council.

Over the previous three months, Council Officers have made revisions to the spatial Masterplan drawings to reflect the recent work and the remaining tasks needed to elevate Lynwood Park to a Regional Sports Facility standard. The draft Masterplan, which is proposed for public display, comprises a series of spatial layouts within a document that details each aspect of the Masterplan and its alignment with the objectives stated earlier.

Objectives of the Lynwood Park Masterplan

The Masterplan has the following objectives:

1. Improve player facilities to a regional level for football;
2. Improve spectator experience at Lynwood Park;
3. Provide fit for purpose facilities for Macarthur Football competition administration and operations; and
4. Improve passive recreation opportunities for nearby residents.

Identified Works in the Masterplan

The masterplan identifies the following work to Lynwood Park:

1. Relocation of Field 2 to new location within the site, and conversion of playing surface to synthetic playing turf;
2. Development of existing turf mini fields to formalise 2 mini fields of dimensions 40m by 60m, suitable for skills acquisition programs (SAP) games and warm up areas for senior teams;
3. Demolition of existing clubhouse, administration and amenities building and replacement with building to regional sports facility standard;
4. Upgrade to surrounding roads and on-street parking;
5. Provision of formalised carparking and bus parking within the site;
6. Improvement of open space including a playspace;
7. Addition of amenities to the existing grandstand;
8. Provision of entry booths/ticket offices to the site; and
9. Construction of civil assets, including stormwater management systems, retaining walls and the like to enable and support the above recreational assets.

In addition, the Masterplan provides detail on:

- The consideration of each identified improvement to Lynwood Park;
- Limitations of the Masterplan;
- Potential construction sequencing and co-dependencies;

- Funding of works, noting that the adoption of the Masterplan does not guarantee funding for implementation of any (or all) of the proposed works.

Communication Strategy

Unlike Plans of Management and Leases or Licences on Community Land, there is no legal mandate for a timeframe to display a Masterplan for community review and feedback. However, given its purpose, a Masterplan aligns most closely with a Plan of Management. As such, it is suggested to publicly exhibit the Masterplan for a period of 42 days (six weeks), aligning with the legislative requirement for Plans of Management under the Local Government Act.

Sport and Recreation suggests that the Masterplan be exhibited through the following means:

- Announcement on Council's website and through the Campbelltown Have Your Say forum;
- Direct communication with Football Clubs within the Campbelltown LGA, notifying them of the public exhibition;
- Presentation to member clubs of the MFA at a monthly club meeting; and
- Conducting a weekend drop-in information session at Lynwood Park, inviting interested individuals to attend and pose questions about the proposed Masterplan.

It is suggested that the public exhibition of the draft Masterplan will take place in August and September 2023.

Upon conclusion of the public exhibition, Council officers will review the feedback received and make the necessary adjustments to the Masterplan. Officers will then prepare a report to present to Council for the adoption of the Masterplan. As per the current timetable, this report process will commence in September, with an expected return to Council by early 2024.

Consultation with External Stakeholders

As noted above, Council has had constructive dialogue with the MFA Masterplan working group who have recommended to the Board of the MFA that the Masterplan be endorsed for public exhibition.

Conclusion

Lynwood Park is Council's regional facility for football. Council officers and representatives of the Macarthur Football Association have worked together to develop the draft Masterplan for Lynwood Park. The draft Masterplan identified four key objectives for future development of Lynwood Park, which will be achieved through nine works areas.

To seek community feedback on the proposed Masterplan for Lynwood Park, it is proposed to publicly exhibit the draft Masterplan. Following the exhibition period, responses to the draft Masterplan will be collated, any identified changes to the Masterplan will be made, and the results of the public exhibition will be reported to Council prior to adoption of the plan to guide development on the site.

Attachments

8.8.1 Lynwood Park Masterplan-DRAFT (contained within this report) [↓](#)

CAMPBELLTOWN CITY COUNCIL

LYNWOOD PARK MASTER PLAN



CAMPBELLTOWN

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INTRODUCTION

Campbelltown City Council has developed the draft Lynwood Park Masterplan to guide future development of the sports facilities in order to meet the needs of a Regional Sports Facility for the community. The master plan is intended to be read in conjunction with the following Council documents:

- Plan of Management #6 – Sportsgrounds
- Campbelltown City Council's Sport and Recreation Strategy (2016)
- *The State of Play*: Strategic Planning and Management of Playspaces in the City of Campbelltown 2016-2036.

These documents provide the framework for operation and development of Lynwood Park, as detailed in the Masterplan.



CURRENT FACILITY PROVISION

LYNWOOD PARK FIELDS

1 and 2 – Regional Sports Facility

Lynwood Park Fields 1 and 2 have been the home fields of representative teams of the Macarthur Football Association since the early 1980s. The Macarthur Rams compete in Football New South Wales competitions at National Premier League level, drawing teams from across the greater Sydney region.

Field 1 was converted to a synthetic playing surface in 2016. This field is serviced by a covered grandstand constructed in the early 1990s, seating approximately 450 people. Compliant sports lighting to Australian Standards is provided to this field.

Field 2 is normally used for training and games played by teams participating in Skills Acquisition Programs (SAP). This field has aged lighting, which is not compliant for match play.

Aged spectator amenities are provided in two buildings to the eastern side of the field, consisting of a canteen, public toilets, two change rooms, referees room, clubhouse, administrative offices and a boardroom. These facilities no longer meet the needs of the football programs that operate from Lynwood Park.

LYNWOOD PARK FIELDS

3 and 4 – District Sports Facility

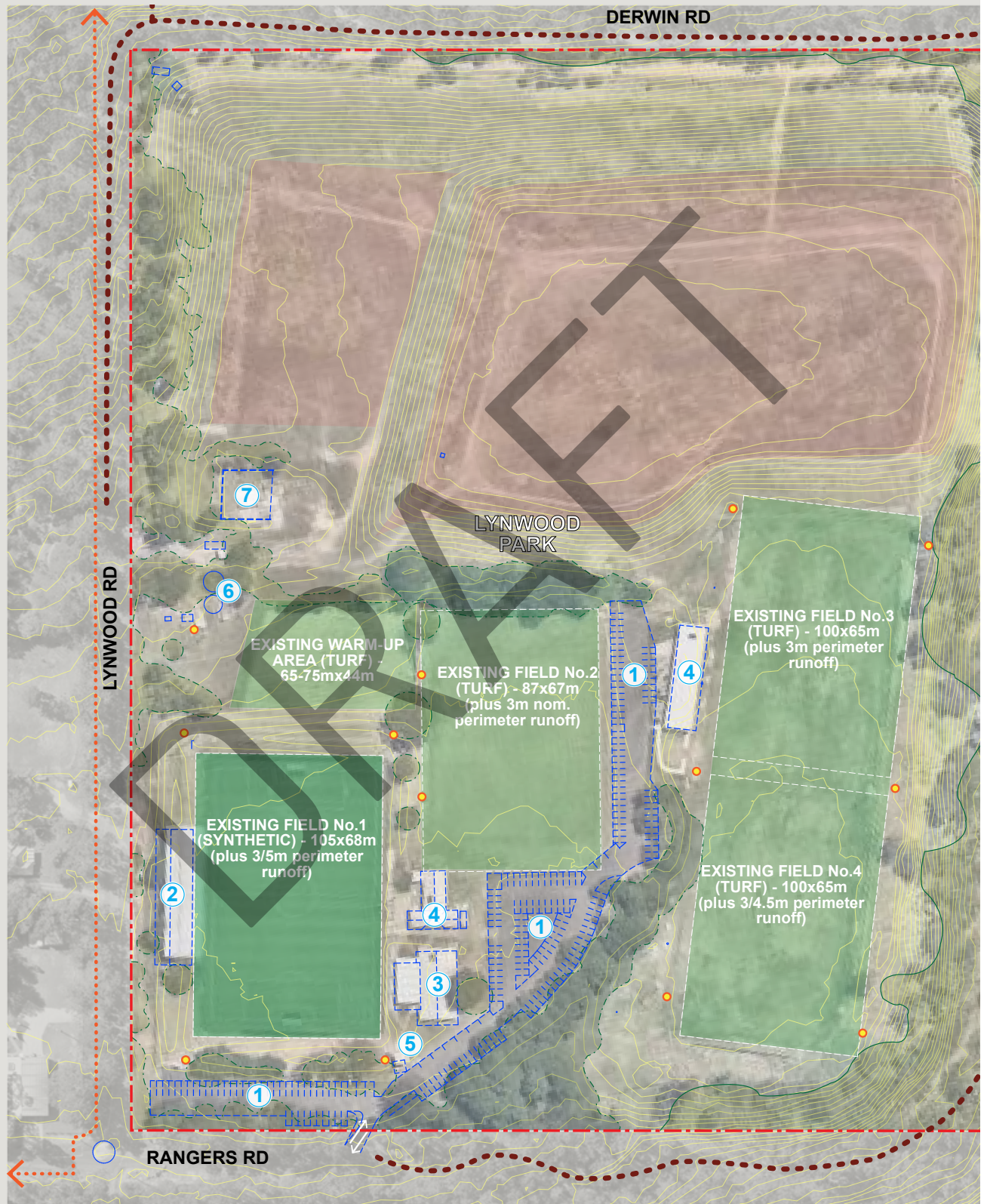
Lynwood Park Fields 3 and 4 have historically been used by Campbelltown Uniting Church Football Club. Council has developed this part of the site to meet the requirements of a district sporting facility, including:

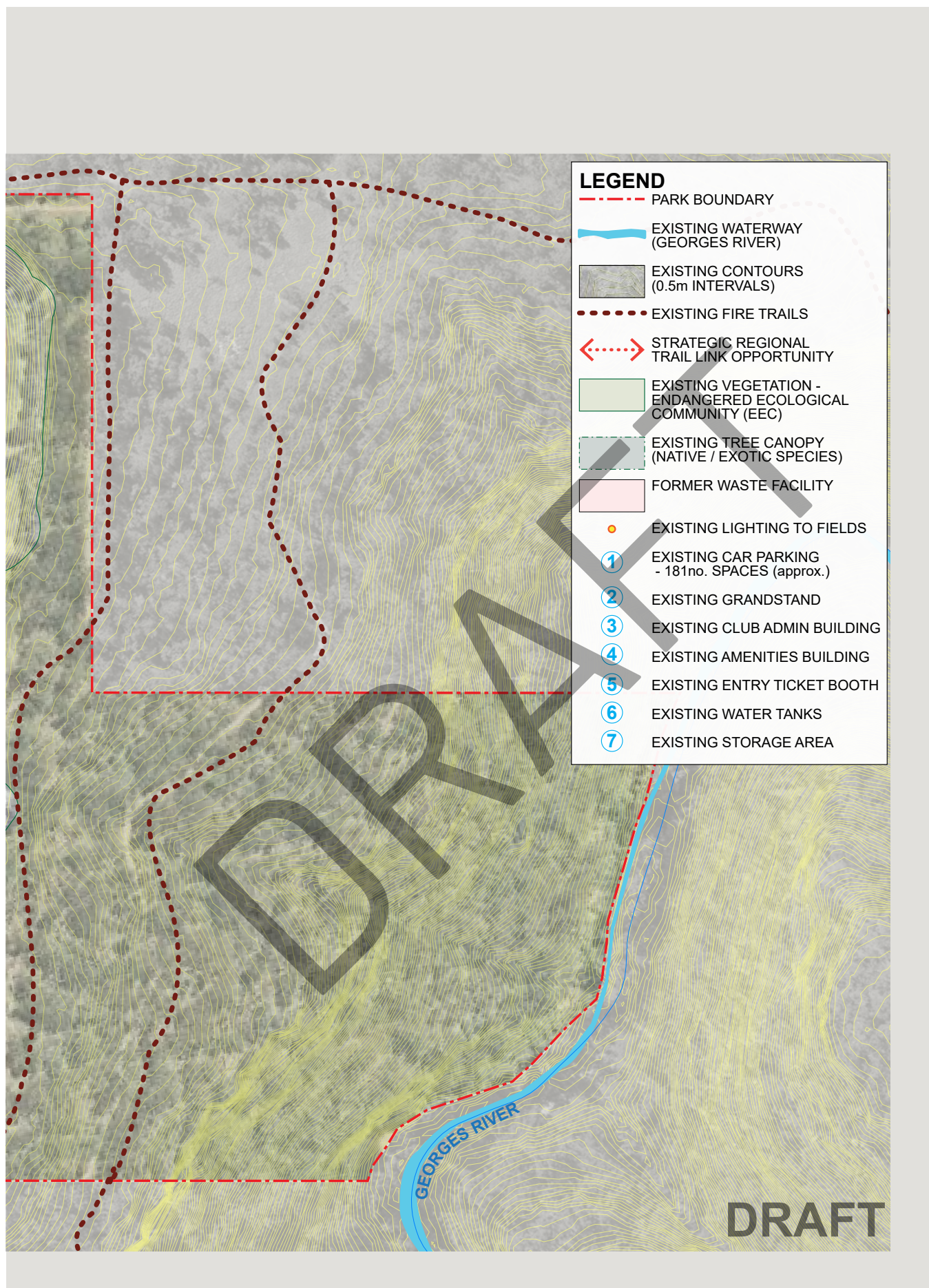
- Amenities building and storage, constructed in 2019 to District Sporting Facility standard
- Two playing fields, measuring 64m by 100m
- Sports lighting system to both fields, provided at 100 lux, suitable for amateur level football competition and semi-professional training
- Irrigation system
- Supporting park furniture and embellishments, including benches, fences and pathways.

Supporting Infrastructure

The sporting fields at Lynwood Park are supported by the provision of approximately 181 car spaces within the complex, and further on street parking in surrounding streets. The existing carpark is not designed to be efficient for parking, and frequently exceeds capacity when games are scheduled on all four fields simultaneously.

CURRENT FACILITIES







MASTERPLAN OBJECTIVES

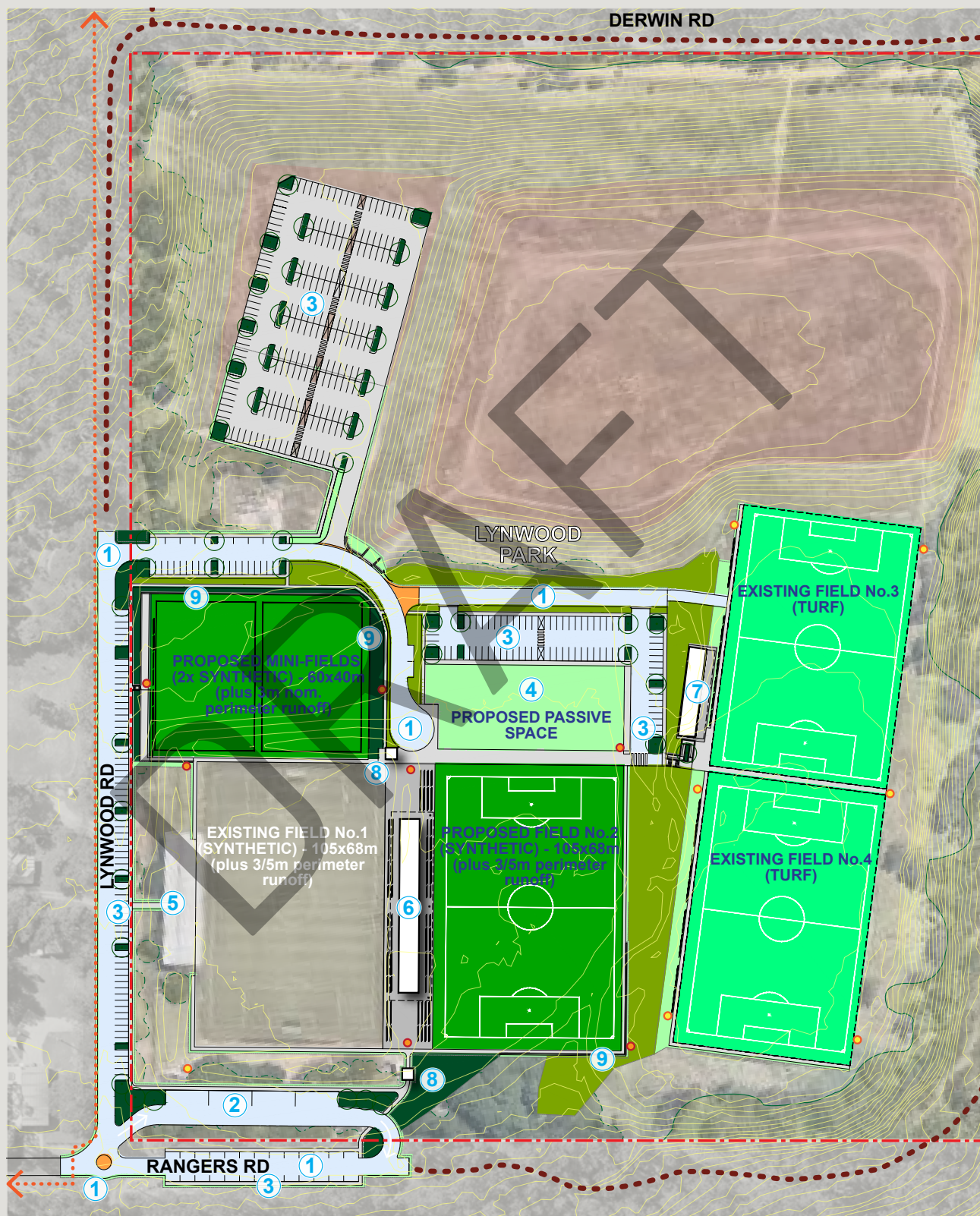
The objectives of the Lynwood Park Masterplan are to:

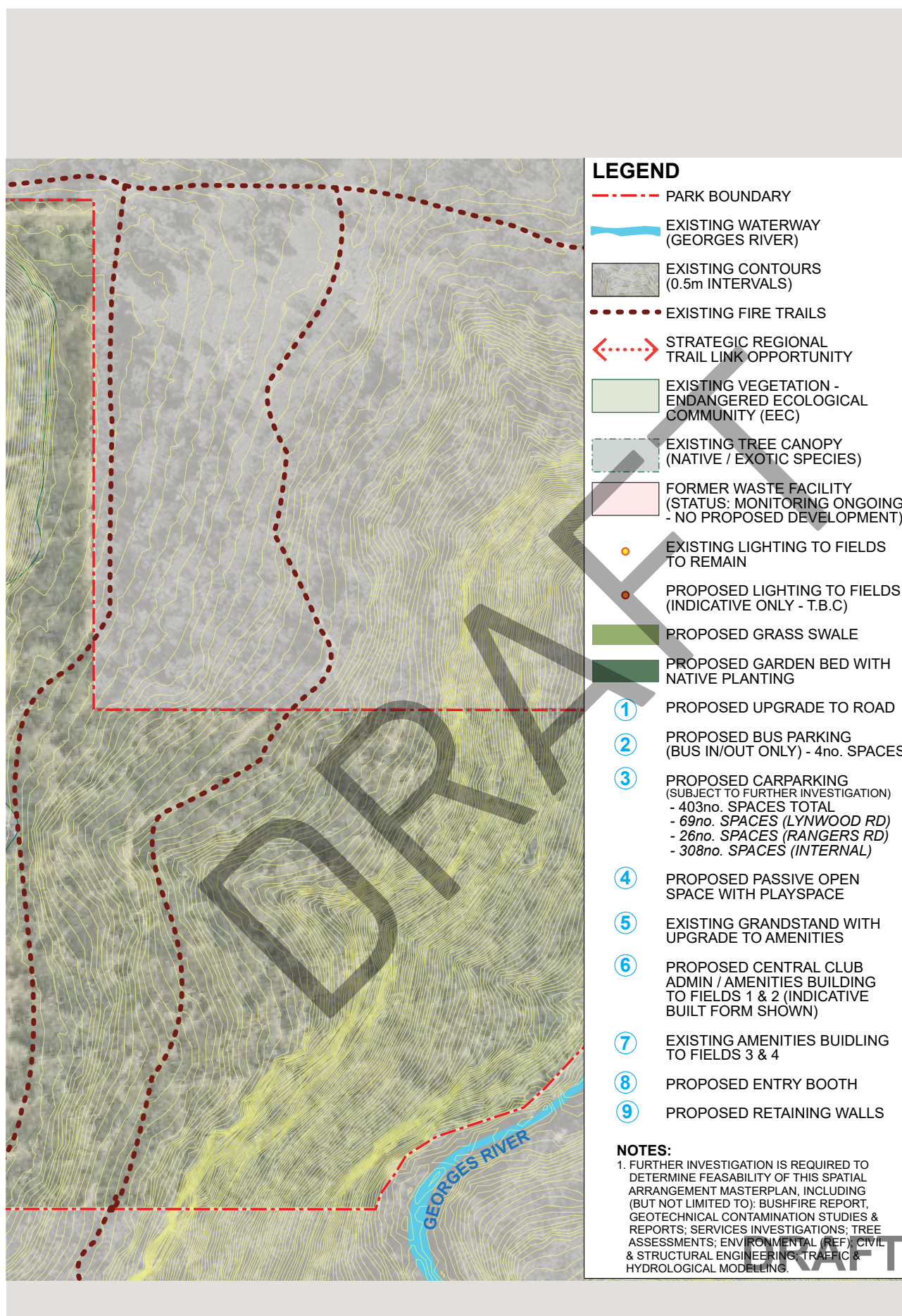
- 1** Improve player facilities to a regional level for football
- 2** Improve spectator experience at Lynwood Park
- 3** Provide fit for purpose facilities for Macarthur Football competition administration and operations
- 4** Improve passive recreation opportunities for nearby residents.

Components of the Masterplan:

The Lynwood Park masterplan consists of the following components:

- 1.** Relocation of field 2 to new location, and conversion of playing surface to a synthetic playing turf.
- 2.** Development of existing turf mini fields to formalise 2 mini fields of dimensions 40m by 60m, suitable for skills acquisition programs (SAP) games and warm up areas for senior teams.
- 3.** Demolition of existing clubhouse, administration and amenities building and replacement with building to regional sports facility level.
- 4.** Upgrade to Surrounding Roads and on-street parking.
- 5.** Provision of formalised carparking and bus parking within the site.
- 6.** Improvement of Open space including a playspace.
- 7.** Addition of amenities to the existing grandstand;
- 8.** Provision of entry booths/ticket offices to the site.
- 9.** Construction of civil assets, including stormwater management systems, retaining walls and the like to enable and support the above recreational assets.





CONSIDERATIONS IN THE DEVELOPMENT OF THE MASTERPLAN

DRAFT

Field Location and Surface

The relocation of field 2, and the construction of the mini fields is intended to provide the following benefits to football activities at Lynwood Park:

Synthetic surface provides consistency of surface and play for football activities while allowing for a high number of hours of use including games and mid-week training. Synthetic surfaces also permit activity to be undertaken during most weather conditions, with the field being available for play after heavy rainfall events, subject to stormwater drainage capacity.

Field 2, provided at 105m x 68m conforms with FIFA preferred facility standards and ensures a balance between football play and endurance aspects for players. To meet Football NSW Competition Standards, lighting at 200lux should be provided, with the ability to step down to 100 lux for training activities.

The mini fields are intended to provide facilities for SAP programs, along with additional training and warm up facilities for field 2. The fields should be provided to the same surface standard as the main match fields for consistency, particularly when used for competition warm up areas.

Central Regional Sporting Facilities Building

Taking advantage of the side by side layout of the football fields, a centrally located sports building will provide change facilities to fields 1 and 2 (subject to further development of amenities and facilities around the existing grandstand), a central canteen for the sale of food and drinks for spectators, and public toilets for spectators and visitors.

A limited envelope for the building will likely require a two storey construction, with key accessibility requirements met by a lift to enable people with a disability to access all areas of the facility.

The facility will also provide a central club facility, providing views to both fields. The club facility will also provide administrative accommodation for the Macarthur Football Association competitions at a district level, a meeting room and other ancillary requirements.

Player Facilities

Apart from the field provision noted above, universal, gender neutral changerooms are to be provided to each field. Each changeroom will provide player toilets and showers separate from team meeting and seating. Ideally, provision for multiple games should be provided, so teams are not required to remove equipment or belongings to a field area during games. Provision of changerooms will be in the Sports building, with opportunities to provide additional changerooms to field 1 behind the existing grandstand.

Spectator Facilities

Facilities for spectators will be upgraded by providing seating along the Western side of field 2, a canteen and toilets within the central building. By locating seating along the western side of the field, spectators will not be looking into the afternoon sun, and shade will be provided by the building.

Car Parking

The Lynwood Park Masterplan has identified the potential for up to 350 carspaces, which is expected to meet most demand for carparking associated with sporting use of the site. Provision of carparking is split within the site (internal carparks) and along Rangers and Lynwood Roads (on-street parking). On street carparking will be associated with improvements to road infrastructure, including kerb and gutter, and footpaths for people accessing the Lynwood Park site.

Community facilities

The Lynwood Park Masterplan provides for a play space to be provided at a district playspace level. Typically a district playspace will comprise of:

- Play Equipment Area for all age groups
- Non Structured Play Area
- Adult / Carer Area.

Consultation and detailed design for the playspace would occur with sporting stakeholders and community members prior to installation of the playspace. The playspace would be provided outside of any fenced area, ensuring community access at all times.



MASTERPLAN LIMITATIONS

Currently, the Lynwood Park Masterplan is a spatial arrangement only, and is not intended to be used for construction or implementation. Further investigations are required to determine the feasibility of the Masterplan. At a minimum, further investigations into the masterplan will be required:

- Bushfire technical report
- Geotechnical analysis
- Contamination investigations and reports
- Stormwater analysis and design
- Detailed survey and design for sports field construction and building construction.

Construction Sequencing

The Lynwood Park Masterplan is intended to be delivered as a single development to the Lynwood Park site. As the masterplan involves the relocation of both playing fields and car parking, most works will need to be undertaken as a single project. This approach will lead to efficiencies for earthworks and civil infrastructure. However the limitation of this approach is that the majority of carpark works can only be undertaken in conjunction with the relocation of field 2.

The following elements of the masterplan, may be considered for improvements as individual items:

- Development of replacement building between fields 1 and the proposed relocated field 2

- Provision of player and spectator amenities behind the existing western grandstand
- Construction of proposed synthetic mini-fields.

Construction of isolated components will allow some elements of the masterplan to be constructed as funding permits. This approach may lead to inefficiencies in the overall timing and cost of the Masterplan implementation.

Funding

The adoption of the Lynwood Park Masterplan does not guarantee funding for any of the proposed developments at Lynwood Park. Council and Stakeholders will be required to consider how the proposed Masterplan will be funded over the short to medium term. It is likely that initial funding for investigations and designs will need to be secured. Once the Masterplan has progressed with detailed designs completed, a combination of funding will be required to realise the completion of the Lynwood Park Masterplan including:

- Council Capital Works Funding
- Council's Local Infrastructure Plan funding
- State Government Grants
- Federal Government Grants.

1. Analysis of Masterplan Objectives and proposed works

| MASTER PLAN ELEMENT |
|---|
| Relocation of field 2 to new location, and conversion of playing surface to a synthetic playing turf. |
| Development of existing turf mini fields to formalise 2 mini fields of dimensions 40m by 60m, suitable for skills acquisition programs (SAP). |
| Demolition of existing clubhouse, administration and amenities building and replacement with building to regional sports facility level. Addition of amenities to the existing grandstand. |
| Upgrade to Surrounding Roads and on-street parking. |
| Provision of formalised carparking and bus parking within the site. |
| Improvement of Open space including a playspace. |
| Provision of entry booths/ticket offices to the site. |
| Construction of civil assets, including stormwater management systems, retaining walls and the like. |

| MASTERPLAN OBJECTIVE | | | | |
|----------------------|--|--|--|---|
| | IMPROVE PLAYER FACILITIES | IMPROVE SPECTATOR EXPERIENCE | COMPETITION ADMINISTRATION AND OPERATIONS | PASSIVE RECREATION |
| | Provide resilient, fit for purpose fields, playable in a range of weather conditions. | | | |
| | Provide sports lighting systems to meet Australian Standards for football (semi-professional level). | | | |
| | Provide modern, fit for purpose gender neutral change rooms that provide sufficient facilities for teams competing at NPL level. Ideally, two sets of change rooms, per field are provided in long term to allow for multiple teams in games scheduled sequentially. | Provide modern amenities for spectators, close to playing fields and spectator areas. Centralised canteen to serve both fields to be provided. | Provide fit for purpose clubroom for social events, meetings, team orientation, MFA club meetings. Provide fit for purpose administration areas for the MFA competition managers and staff, may be subject to a licence fee. | |
| | Provide adequate parking for players, spectators and support staff that does not increase conflict between user groups and nearby residents. | | | |
| | | Provide facilities for parents and carers to utilise with children not engaged in sporting competition. | | Provide increased opportunities for utilisation of the park by nearby residents for both active and passive recreation. |
| | Provide formalised entry to the facility. | | Allow, as permitted by Football NSW and Council, collection of entry fees for spectators to competitions. | |
| | Support realisation of other Masterplan elements. | | | |

DRAFT



CAMPBELLTOWN

8.9 Investments and Revenue Report - July 2023

Reporting Officer

Acting Director City Governance
City Governance

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 5 Strong Leadership | 5.2.2 Ensure that public funds and assets are managed strategically, transparently and efficiently |

Delivery Program

| Principal Activity |
|---|
| 5.2.2.4 Deliver financial sustainability through short, medium and long-term financial planning |

Officer's Recommendation

That the information be noted.

Purpose

To provide a reporting outlining the activity in Council's financial services portfolio for the month of July 2023.

Report

This monthly report provides details of Council's investment and revenue portfolios.

Investments

Council's investment portfolio as at 31 July 2023 stood at approximately \$232 million. Funds are currently being managed by both Council staff and fund managers and are in accordance with the *Local Government Act 1993*, Local Government (General) Regulation 2021 and Council's Investment Policy.

All investments are placed with approved deposit taking institutions and no funds are placed with any unrated institutions.

Council's investment portfolio for the month of July is consistent with the benchmark and provided an actual positive return of 0.37 per cent or 4.44 per cent annualised. This return

includes the 31 day notice saver account but excludes Council's at call cash and Treasury Corp managed fund accounts.

Going forward, Council's interest income can be increased by undertaking a slightly longer duration position of 12-24 months, with rates being offered for this period trending up by one quarter to one half a per cent higher in comparison to shorter tenures in a normal market environment. This approach will also minimise any interest rate risks associated with potential economic recession conditions.

The portfolio is diversified with maturities with varying lengths ranging up to the maximum 5 year period in accordance with Council's Investment Policy.

Council's investment advisor, Imperium Markets have confirmed that Council's investment portfolio is compliant with current policy settings, with clear buffers between exposures to individual entities and is well diversified from a credit ratings spread perspective.

Council's total liquidity to meet short to medium term cash flow needs remains strong with \$5.5 million held in an at call account and a minimum amount of \$10 million in a 31 day notice account which is currently offering a bonus interest percentage for deposits until December 2023. The interest rate on the 31 day notice saver account remains attractive for short term deposits at 4.70 per cent and also increases in line with increases in the official cash rate.

The official cash rate is 4.10 per cent following a continued pause by the Reserve Bank (RBA) Board for the August monetary policy decision. In the statement accompanying the decision, the new RBA Governor stated, "The recent data are consistent with inflation returning to the 2-3 per cent target range over the forecast horizon with output and employment continuing to grow. There are though significant uncertainties. Services price inflation has been surprisingly persistent overseas and the same could occur in Australia. There are also uncertainties regarding the lags in the operation of monetary policy and how firms pricing decisions and wages will respond to the slowing in the economy at a time when the labour market remains tight. The outlook for household consumption is also an ongoing source of uncertainty".

The market value of the Treasury Corporation Long Term Growth Fund which has a current asset allocation of around 50 per cent in domestic and international shares also correlates to this downturn in global equity markets. This Treasury Corporation fund is a long term growth fund with high return potential over the long term that may experience occasional periods of negative returns. It is intended to be at least a 7 year investment with the expectation of a return of CPI plus 3.5 per cent over a rolling 10 year period.

It is important to note that councils are restricted to conservative investments strictly in line with the Minister's Investment Order of 17 February 2011 and other relevant legislation including the *Local Government Act 1993* and the *Trustee Act 1925*. Investments in equities are prohibited under the legislation and therefore a benchmark such as the Bank Bill Index is used in line with Council's Investment Policy and the recommendations of the Office of Local Government Guidelines.

Rates

Rates and Charges levied for the period ending 31 July 2023 totalled \$142,865,779 representing 100 per cent of the current budget estimate.

The rates and charges receipts collected to the end of July totalled \$11,190,090. In percentage terms 8.2 per cent of all rates and charges due to be paid have been collected, compared to 9.5 per cent collected in the same period last year.

To mitigate the risk of debts becoming unmanageable Council staff have been actively assisting ratepayers with their quarterly instalments and provide advice on options available such as regular weekly payments. Where the charging of penalty interest causes hardship, the charges are waived in accordance with Council's Hardship Policy and an application being made. An on-line application form is available on Council's website to assist ratepayers to apply and complete their request at a convenient time.

Debt recovery action during the month involved the issue of 144 Statements of Claim to ratepayers with two or more instalments outstanding and a combined balance exceeding \$1000. Further recovery on accounts with previous action resulted in 6 Judgments being served on defaulters that have not made suitable payment arrangements or failed on multiple occasions to maintain an agreed payment schedule without correspondence.

Ratepayers who purchased property since the annual rates and charges notices had been issued, are provided a 'Notice to New owner' letter. During the month, 185 of these notices were sent to ratepayers advising them of the amount unpaid on their account and the amount levied in annual rates and charges.

Sundry Debtors

Debts outstanding to Council as at 31 July 2023 are \$3,508,659 reflecting an increase of \$351,544 since June 2023. During the month, 957 invoices were raised totalling \$3,071,665. The majority of these are paid within a 30 day period. Those that are not paid within the 30 day period are reflected in the ageing report.

Debts exceeding 90 days of age totalled \$428,845 as at 31 July 2023. Most of the debt relates to City Standards activities including health licence inspection fees totalling \$148,673. These fees are generated for various shop premises, household pool inspections, fire safety services and wastewater management systems. Staff are aware that part of this debt is due by shop owners that have closed and are no longer contactable. If the cost of recovery is uneconomical these debts are recommended for write-off. Also incorporated in this debt are various accounts raised totalling \$40,345 for companion animal impounding. In most cases owners have surrendered or abandoned the animals and have moved premises or are not in a position to pay. Council staff still try to negotiate payment plans with the debtors involved however are proving difficult to recover.

Public hall hire fees of \$102,325 are a result of debts raised in advance and in accordance with council policy do not need to be finalised until 2 weeks prior to the function. This process also gives hirers an option to book in advance and then to make smaller regular payments leading up to their event.

Corporate Governance debts total \$88,313 with the most significant amount of \$34,429 relating to various property debts regarding clean-up orders issued and the recovery of costs associated with restoring private property to a suitable healthy status. In some cases, property owners are already in financial distress or are uncontactable. Council staff continue to reach out to the owners in the hope of a positive resolution however, debts are encumbered to the land and are often finalised with the sale of the property. Another significant amount of \$14,300 relates to an invoice issued to a council for the Western Sydney Health Alliance Contribution

2023-2024. Council staff have reached out and have been advised that payment is expected by the end of the month.

City Services debts mainly relates to unpaid costs associated with road restoration works to the value of \$21,233. Council staff have reached out to the debtors involved and recovered \$9,274 of this debt. Discrepancies relating to the remaining amount of \$13,382 is preventing payment and are awaiting further confirmation from various resources for final reconciliation review.

Debts categorised within Community Businesses totalled \$11,264. An amount of \$10,596 relates to various clubs and schools hire of the stadium and sports grounds. Contact has been made with these debtors which has seen the recovery \$2,796 received in early August 2023. Council staff are still awaiting responses from remaining debtors.

City Lifestyle debt of \$11,466 includes \$4,171 of leisure facility hire. One account relates to hire of the pool by a local school to the value of \$1,409. Council staff have reached out to the debtor involved and are awaiting payment which is expected within the next week. The majority of the remainder relates to various smaller accounts where staff have reached out and are now awaiting responses or verification of some discrepancies. The Bicycle Education Centre debt of \$6,425 are fees that are a result of debts raised in advance.

Debt recovery action is undertaken in accordance with Council's Sundry Debtors Recovery Procedures Policy and commences with the issue of a tax invoice. A person or entity may be issued any number of invoices during the calendar month for any business, services or activities provided by Council. At the conclusion of each calendar month, a statement of transactions is provided with details of all invoices due and how payments or credit notes have been apportioned. Once an invoice is paid, it no longer appears on any subsequent statement.

All debts that age by 90 days or more are charged a statement administration fee of \$5.50 per statement. Debtors are contacted by telephone, email or in writing to make suitable arrangements for payment of the overdue debt. Where a suitable arrangement is not achieved or not maintained as agreed, a 7 day letter is issued referencing referral to Council's debt recovery agents.

Matters referred to Council's recovery agent are conducted in accordance with relevant legislation and the *Civil Procedures Act 2001*. Formal legal recovery commences with a Letter of Demand (or Letter of Intent) providing debtors with at least 14 days to respond. In the event that no response is received, instructions are given to proceed to Statement of Claim allowing a further 28 days to pay or defend the action. Failing this, the matter will automatically proceed to judgment and continue through the *Civil Procedures Act 2001* process.

All costs associated with formal legal recovery are payable by the debtor, and staff continue to make every effort to assist debtors to resolve their outstanding debt before escalating it through the local court.

During the month, two accounts were issued a Letter of Demand on Council's letterhead advising that if the account was not settled or an appropriate arrangement was not made, the account will escalate to formal legal action through Council's agent.

Council's agents were not instructed to issue any legal recovery on matters. Council officers are mindful of the ongoing impact of COVID on our community and continue to provide assistance to debtors experiencing difficulties in paying their accounts. Debtors are encouraged to clear

their outstanding debts through regular payments where possible to avoid any further recovery action.

Attachments

- 8.9.1 Summary of Council's Investment Portfolio - July 2023 (contained within this report) [↓](#)
- 8.9.2 Rates and Charges Summary and Statistics - July 2023 (contained within this report) [↓](#)
- 8.9.3 Debtors Summary and Ageing Report - July 2023 (contained within this report) [↓](#)

Summary of Council's Investment Portfolio

Portfolio as at 31 July 2023



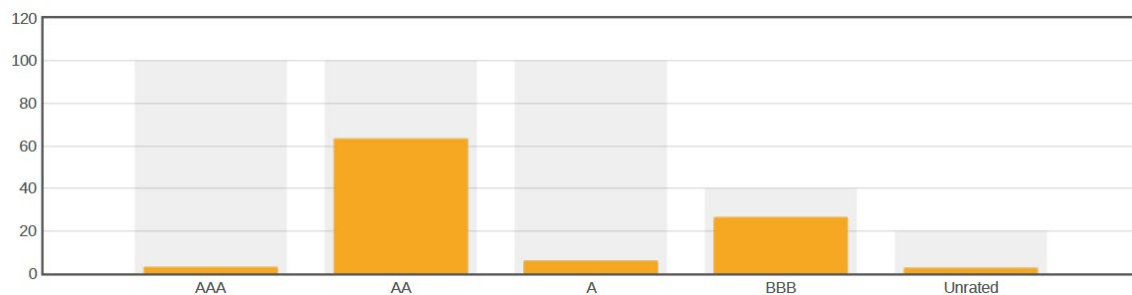
Investments Summary

Asset Class as at 31/07/2023

| Code | Number of Trades | Invested | Invested (%) |
|--------|------------------|----------------|--------------|
| TD | 48 | 120,273,599.14 | 51.85 |
| FRTD | 9 | 39,000,000.00 | 16.81 |
| FRN | 16 | 34,810,184.69 | 15.01 |
| BOND | 6 | 16,720,532.64 | 7.21 |
| CASH | 4 | 15,922,922.27 | 6.86 |
| MGFUND | 1 | 5,239,880.97 | 2.26 |
| TOTALS | 82 | 231,967,119.72 | 100.0 |

Credit Quality

| Compliant | Rating | Invested (\$) | Invested (%) | Limit (%) | Available |
|-----------|---------|----------------|--------------|-----------|----------------|
| ✓ | AAA | 6,348,331.76 | 2.74 | 100.00 | 225,618,787.96 |
| ✓ | AA | 146,557,132.33 | 63.18 | 100.00 | 85,409,987.39 |
| ✓ | A | 13,097,308.84 | 5.65 | 100.00 | 218,869,810.88 |
| ✓ | BBB | 60,724,465.82 | 26.18 | 40.00 | 32,062,382.07 |
| ✓ | Unrated | 5,239,880.97 | 2.26 | 20.00 | 41,153,542.97 |
| TOTALS | | 231,967,119.72 | 100.00 | | |



Maturity Compliance

| Compliant | Term | Invested | Invested (%) | Min Limit (%) | Max Limit (%) | Available |
|-----------|---------------|----------------|--------------|---------------|---------------|----------------|
| ✓ | 0 - 90 days | 63,958,725.27 | 27.57 | 0.00 | 100.00 | 168,008,394.45 |
| ✓ | 91 - 365 days | 96,511,766.69 | 41.61 | 0.00 | 100.00 | 135,455,353.03 |
| ✓ | 1 - 2 years | 22,488,111.30 | 9.70 | 0.00 | 100.00 | 209,479,008.42 |
| ✓ | 2 - 5 years | 43,768,635.48 | 18.87 | 0.00 | 100.00 | 188,198,484.24 |
| ✓ | 5 - 10 years | 5,239,880.97 | 2.26 | 0.00 | 20.00 | 41,153,542.97 |
| TOTALS | | 231,967,119.72 | 100.00 | | | |

Summary of Council's Investment Portfolio – July 2023 cont'd

Portfolio Return

Council's performance for the month ending July 2023 (excluding cash accounts and TCorp LTGF) is summarised as follows:

| Performance (Actual) | 1 month | 3 months | 6 months | FYTD | 1 year |
|--|--------------|--------------|--------------|--------------|--------------|
| Official Cash Rate | 0.34% | 1.00% | 1.85% | 0.34% | 3.20% |
| AusBond Bank Bill Index | 0.37% | 0.97% | 1.81% | 0.37% | 3.15% |
| T/D Portfolio | 0.37% | 0.99% | 1.86% | 0.37% | 3.62% |
| FRT/D Portfolio | 0.43% | 1.26% | 2.48% | 0.43% | 5.03% |
| FRN Portfolio | 0.43% | 1.26% | 2.48% | 0.43% | 4.96% |
| Bond Portfolio | 0.11% | 0.32% | 0.64% | 0.11% | 1.28% |
| Council's Total Portfolio[^] | 0.37% | 1.03% | 1.98% | 0.37% | 3.92% |
| Relative (to Bank Bills) | 0.00% | 0.06% | 0.17% | 0.00% | 0.77% |

[^]Council's total portfolio returns excludes Council's cash account holdings and TCorp LTGF.

| Performance (Annualised) | 1 month | 3 months | 6 months | FYTD | 1 year |
|--|---------------|--------------|--------------|---------------|--------------|
| Official Cash Rate | 4.10% | 4.02% | 3.77% | 4.10% | 3.20% |
| AusBond Bank Bill Index | 4.48% | 3.91% | 3.69% | 4.48% | 3.15% |
| T/D Portfolio | 4.42% | 3.97% | 3.79% | 4.42% | 3.62% |
| FRT/D Portfolio | 5.19% | 5.08% | 5.06% | 5.19% | 5.03% |
| FRN Portfolio | 5.20% | 5.09% | 5.05% | 5.20% | 4.96% |
| Bond Portfolio | 1.32% | 1.29% | 1.29% | 1.32% | 1.28% |
| Council's Total Portfolio[^] | 4.44% | 4.14% | 4.03% | 4.44% | 3.92% |
| Relative (to Bank Bills) | -0.04% | 0.23% | 0.35% | -0.05% | 0.77% |

[^]Council's total portfolio returns excludes Council's cash account holdings and TCorp LTGF.

Rates Summary

Statement of all Outstanding Rates and Extra Charges



| Rate - Charge | 30/06/2023 | Net Levy for Year | Pension Rebates | Extra Charges | Total Receivable | Cash Collected | Net Amount Due | Postponed Rates & Interest | Gross Amount Due |
|---------------------|----------------|-------------------|-----------------|---------------|------------------|-----------------|------------------|----------------------------|------------------|
| Residential | 3,982,851.76 | 76,502,892.90 | 1,339,483.46 | 96,399.48 | 79,242,660.68 | 6,421,331.31 | 72,821,329.37 | 254,132.50 | 73,197,803.24 |
| Business | 539,881.93 | 22,167,017.71 | | 14,445.37 | 22,721,345.01 | 1,553,111.06 | 21,168,233.95 | | 21,168,233.95 |
| Farmland | 35,098.13 | 485,070.24 | 205.23 | 44.41 | 520,007.55 | 35,812.51 | 484,195.04 | 183,493.96 | 667,689.00 |
| Mining | 0.00 | 30,760.56 | | 0.00 | 30,760.56 | 0.00 | 30,760.56 | | 30,760.56 |
| SR - Loan | 845.32 | 0.00 | | 0.84 | 846.16 | 0.00 | 846.16 | 0.00 | 846.16 |
| SR - Infrastructure | 422,244.28 | 7,505,588.67 | | 419.68 | 7,928,252.63 | 620,062.53 | 7,308,190.10 | 43,084.27 | 7,351,274.37 |
| Total | \$4,980,921.42 | \$106,691,330.08 | \$1,339,688.69 | \$111,309.78 | \$110,443,872.59 | \$8,630,317.41 | \$101,813,555.18 | \$480,710.73 | \$102,416,607.28 |
| Garbage | 1,302,053.44 | 30,437,377.19 | 887,916.13 | 1,815.10 | 30,853,329.60 | 2,424,353.31 | 28,428,976.29 | | 28,428,976.29 |
| Stormwater | 81,986.14 | 1,486,562.67 | | 27.72 | 1,568,576.53 | 135,419.48 | 1,433,157.05 | | 1,433,157.05 |
| Grand Total | \$6,364,961.00 | \$138,615,269.94 | \$2,227,604.82 | \$113,152.60 | \$142,865,778.72 | \$11,190,090.20 | \$131,675,688.52 | \$480,710.73 | \$132,278,740.62 |

| | |
|--|----------------|
| Total from Rates Financial Transaction Summary | 131,729,355.36 |
| Overpayments | -549,385.26 |
| Difference | 0.00 |

Analysis of Recovery Action

| | |
|---|---------|
| Rate accounts greater than 6 months less than 12 months in arrears | 207,295 |
| Rate accounts greater than 12 months less than 18 months in arrears | 117,608 |
| Rate accounts greater than 18 months in arrears | 44,695 |
| TOTAL rates and charges under instruction with Council's agents | 369,597 |



Rates Statistics

| No. of documents issued | July | August | September | October | November | December | January | February | March | April | May | June | Jul-22 |
|---|--------|--------|-----------|---------|----------|----------|---------|----------|-------|-------|-----|------|--------|
| Rate Notices | 58,791 | | | | | | | | | | | | 58,585 |
| Electronic - DoH | 4,629 | | | | | | | | | | | | 4,730 |
| Instalment Notices | | | | | | | | | | | | | |
| Electronic - DoH | | | | | | | | | | | | | |
| Missed Instalment Notices - Pensioners > \$15.00 | | | | | | | | | | | | | |
| Notice to new owner | 185 | | | | | | | | | | | | 179 |
| 7-day Letters - Council issued - Pensioners > \$1000 | | | | | | | | | | | | | |
| 7-day Letters - Agent Issued | | | | | | | | | | | | | |
| Statement of Claim | 144 | | | | | | | | | | | | 144 |
| Judgments | 6 | | | | | | | | | | | | 21 |
| Writs | | | | | | | | | | | | | 27 |
| Electronic - eRates & BPAYView | 17,198 | | | | | | | | | | | | 14,164 |
| Pensioner applications | 77 | | | | | | | | | | | | 143 |
| Arrangements | 86 | | | | | | | | | | | | 99 |

DEBTORS SUMMARY 1 July 2023 to 31 July 2023



| DEBTOR TYPE/DESCRIPTION | ARREARS AT 30/06/2023 | RAISED THIS PERIOD | RECEIVED THIS PERIOD | BALANCE AT 31/07/2023 | % DEBT RATIO |
|-------------------------|--------------------------|-----------------------|-------------------------|--------------------------|-----------------|
| Corporate Governance | 428,045 | 123,915 | 252,791 | 299,169 | 8.53% |
| City Services | 83,821 | 63,080 | 123,056 | 23,845 | 0.68% |
| City Standards | 277,371 | 41,249 | 31,448 | 287,171 | 8.18% |
| Community Businesses | 291,065 | 31,006 | 214,737 | 107,335 | 3.06% |
| City Lifestyles | 51,159 | 14,006 | 20,182 | 44,984 | 1.28% |
| Grants | 1,722,161 | 2,114,552 | 1,774,902 | 2,061,811 | 58.76% |
| Hall Hire | 189,524 | 126,928 | 109,128 | 207,324 | 5.91% |
| Property Services | 113,969 | 556,929 | 193,878 | 477,020 | 13.60% |
| | 3,157,115 | 3,071,665 | 2,720,121 | 3,508,659 | 100% |

AGEING OF SUNDRY DEBTOR ACCOUNTS - 31 July 2023



| | Current Charges | Total 30 Days | Total 60 Days | Total 90+ Days | Balance Due | Previous Month 90+ days |
|----------------------|------------------|----------------|----------------|----------------|------------------|----------------------------|
| Corporate Governance | 74,921 | 124,397 | 11,537 | 88,313 | 299,169 | 123,453 |
| City Services | 1,189 | 0 | 0 | 22,656 | 23,845 | 8,764 |
| City Standards | 36,672 | 46,630 | 14,851 | 189,018 | 287,171 | 192,590 |
| Community Businesses | 13,444 | 77,742 | 4,885 | 11,264 | 107,335 | 16,279 |
| City Lifestyles | 25,825 | 6,083 | 1,610 | 11,466 | 44,984 | 27,592 |
| Grants | 1,968,150 | 66,161 | 27,500 | 0 | 2,061,811 | 0 |
| Hall Hire | 24,338 | 29,834 | 50,827 | 102,325 | 207,324 | 101,333 |
| Property Services | 472,499 | 717 | 0 | 3,803 | 477,020 | 5,292 |
| | 2,617,037 | 351,565 | 111,211 | 428,845 | 3,508,659 | 475,304 |

8.10 Procurement Policy review

Reporting Officer

Acting Executive Manager Corporate Services and Governance
City Governance

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 5 Strong Leadership | 5.2.2 Ensure that public funds and assets are managed strategically, transparently and efficiently |

Delivery Program

| Principal Activity |
|---|
| 5.2.2.4 Deliver financial sustainability through short, medium and long-term financial planning |

Officer's Recommendation

1. That the revised Procurement Policy, as attached to this report be adopted.
2. That the Procurement Policy review date be set at 30 June 2027.

Purpose

To seek Council's endorsement of the revised Procurement Policy with updated local consideration mechanisms and modern slavery requirements.

History

Council received a Notice of Motion that a review of Council's procurement policy be undertaken to ensure there are mechanisms to support local suppliers while still obtaining best value for money.

Whilst the current Procurement Policy and procedures allow for and encourage local consideration when making purchasing decisions, recent benchmarking with comparable councils and reflection on the notice of motion serves as a valuable reference point and provides a basis for further improvements in Council's procurement practices in order to benefit the local economy.

Cost, quality, and compliance with specifications are paramount factors in evaluating submissions, considering local businesses can add significant value by positively impacting the community, foster sustainability, and contribute to the growth of local businesses.

The *Modern Slavery Act 2018 (NSW)* commenced 1 January 2022. Council's procurement policy is updated to include objectives to ensure goods and services procured are not the product modern slavery.

Report

The above mentioned policy has been developed in accordance with Council's Record Management Policy and the adopted procedure for Policy Development and Review.

The Procurement Policy sets the overarching guiding principles which will then drive further amendment to Council's procedures.

Local consideration benchmarking

A number of comparable council's procurement policies have been reviewed. The way in which preference is given to local businesses varies from the definition of a local business, to additional points in the overall evaluation, to a mandatory weighting applied to local business evaluation criterion.

Current situation

Council's current definition of a local supplier is a business:

- that has a branch or office physically located within the Campbelltown Local Government Area (LGA); or is a mobile business that has an ABN registered to an address located within the Campbelltown LGA, and operates within the Campbelltown LGA
- operating within the Campbelltown LGA; or
- that employs ratepayers or residents of the Campbelltown LGA.

Currently, the evaluation panel makes the determination if local consideration is a weighted evaluation criteria which has been applied to tenders such as trades, cleaning and some architectural services.

For decentralised purchases under \$100,000 a 5 per cent discount is to be applied to the local supplier's price for comparison purposes. For example:

| Location | Price offset applied | Submitted price | price assessed |
|--------------------|----------------------|---------------------------------|----------------|
| Local Supplier | 5% | \$41,000 | \$38,950 |
| | | Offset applied (5% of \$41,000) | |
| | | \$2,050 | |
| Non-Local Supplier | Nil | \$40,000 | \$40,000 |

The above evaluation example along with a broader definition of what a local supplier is, does not appear to be having impact when evaluating purchases.

In order to streamline and reaffirm the significance of supporting local businesses, it is recommended to redefine the definition of a local business and implement mandatory evaluation criteria.

New Definition

A local business is defined as a business with a premises or principal place of business located in the Campbelltown LGA, not a PO Box or is a mobile business that has an ABN registered to an address located within the Campbelltown LGA, and operates within the Campbelltown LGA.

New Mandatory Criteria

For purchases over \$100,000 a mandatory minimum 5 per cent evaluation weighting for local consideration criterion is to be applied. For example, if a business premises or principal place of business located in the Campbelltown LGA they will achieve the highest score of 10 for that criterion, if they do not have premises or principal place of business in the LGA they will receive the lowest score of 0. The remaining 95% of evaluation criteria will be allocated to other evaluation criteria which may be a criterion demonstrating how they will contribute to supporting Campbelltown LGA.

For purchases below \$100,000, if all assessment criteria is equal, experience, lead time, quality etc, then preference must be given to the business with premises or principal place of business located in the LGA.

The Procurement Policy will be updated to reflect the inclusion of mandatory evaluation criteria for local consideration.

Modern Slavery

Modern slavery is a serious violation of an individual's dignity and human rights. Exploitative practices including human trafficking, slavery, servitude, forced labour, debt bondage and forced marriage are all considered modern slavery and are serious crimes under Australian law.

From 1 July 2022, councils are required to take reasonable steps, and report on these reasonable steps, to ensure that goods and services procured by and for the council are not the product of modern slavery within the meaning of the *Modern Slavery Act 2018 (NSW)*.

Council has introduced Modern Slavery Response Forms in our Request for Tender packages which are designed to assist Council in identifying businesses that are a reporting entity or if not required to be a reporting entity, documentation to bring awareness of their modern slavery obligations and risk assessments in their supply chain. Modern slavery obligations are raised at tender briefings. Contractual provisions are being introduced in all of Council's standard form contracts.

The Procurement Policy will be updated to reflect its commitment to ensuring goods and services procured by Council are not a product of modern slavery.

Attachments

8.10.1 Current Procurement Policy (contained within this report) [↓](#)

8.10.2 Proposed Procurement Policy (contained within this report) [↓](#)

| | | |
|--|---|---------------|
|  CAMPBELLTOWN CITY COUNCIL | | POLICY |
| Policy Title | Procurement Policy | |
| Related Documentation | General Procurement Procedure Council or Other Government Contract Procedure Procurement Less Than \$1,000 Procedure Procurement Between \$1,001 - \$2540,000 Procedure Procurement Between \$40,00025,001 - \$50,000100,000 Procedure Public Quotation (Procurement Expenditure \$10050,0010 - \$250,000249,999) Procedure Public Tender (Procurement Expenditure > \$250,000) Procedure | |
| Relevant Legislation/ Corporate Plan | <i>Local Government Act 1993</i> Local Government (General) Regulation 20052021 <i>Work Health and Safety Act 2011</i> Work Health and Safety Regulations 2011 Local Government Code of Accounting Practice and Financial Reporting Modern Slavery Act 2018 | |
| Responsible Officer | Procurement and Contracts Lead | |

Policy details may change prior to review date due to legislative changes, therefore this document is uncontrolled when printed.

Objectives

To ensure that procurement activities are conducted in accordance with relevant legislation and Council's various Procurement Procedures.

Policy Statement

This Policy refers to Council's procurement activities for goods, services and consultancies including, but not limited to, the following procedures:

- Purchase Card purchases
- Purchase Order purchases
- Quotation processes
- Tender processes.

This policy does not cover the purchase of land or contracts for employment.

This policy should be read in conjunction with Council's various Procurement Procedures which provides Council Officers with the procedures involved in the procurement process to enable compliance with this Policy, legislation and Australian Standards. This Policy will ensure compliance with the relevant Work Health and Safety legislation, regulations and guidelines required by Council's Work Health and Safety management system.

| DATA AND DOCUMENT CONTROL | | |
|---|---|---------------------|
| Division: City Governance Section: Corporate Services and Governance DocSet: 1603906 | Adopted Date: 18/03/2008 Revised Date: 21/04/2021 Minute Number: 325 Review Date: 30/06/2024 | Page: 1 of 3 |

This Policy will enable Council to achieve the best value for money in procurement activities whilst ensuring the highest level of probity.

Scope

Council staff involved in any aspect of procurement must adhere to this policy.

Definitions

Contract: an agreement for the supply of goods or the performance of services or consultancy services.

Expression of Interest (EOI): an application from a person or organisation interested in supplying goods or services to or for Council or in showing their capacity to do so.

Financial Delegation: the level of funds that a Council officer has the authority to expend.

Local SupplierBusiness: is ~~a supplier that is~~ a business

- that has a ~~branch or office premises~~ physically located ~~or principal place of business (not a PO Box)~~ within the Campbelltown Local Government Area (LGA); or
- is a mobile business that has an ABN registered to an address located within the Campbelltown LGA, and operates within the Campbelltown LGA; ~~or~~
- ~~operating within the Campbelltown LGA; or~~
- ~~that employs ratepayers or residents of the Campbelltown LGA.~~

Quotation: written or oral response to a request to a selected or public group of providers for the provision of specific goods or services to a specification prepared by Council.

Tender: a formal written offer in response to a request to tender to provide goods, services or facilities at an agreed amount or rate and to Council's specification. Tender management is governed by the provisions of the *Local Government Act 1993* (The Act) and Local Government (General) Regulation 2005-2021 (The Regulation) as well as by this policy.

Value for Money ~~means does not necessarily mean lowest price but is determined by a number of factors including initial cost, costs associated with disposal or removal of the product at the end of its useful life, quality, reliability, whole of life running costs and/or timeliness and where possible having consideration to local economic growth. the identification and inclusion of all direct and indirect costs associated with a particular product or material. This includes the initial cost of purchase, length of warranty, cost of operating the product, anticipated maintenance and repair, and the direct and indirect costs (or financial return) associated with disposal or removal of the product at the end of its useful life.~~

Legislative Context

Section 24 of the *Local Government Act 1993* states:

"A council may provide goods, services and facilities, and carry out activities, appropriate to the current and future needs within its local community and of the wider public, subject to this Act, the regulations and any other law."

In order to carry out its functions, section 23 confers on a Council the power "to do all such things as are supplemental or incidental to, or consequential on, the exercise of its functions."

The effect of these provisions is that Council has the power to enter into contracts. This power is constrained by this policy, good practice and probity legislation, by Section 55 of the Act and by the Local Government (General) Regulation 2005-2021.

This Policy is subject to and must be read alongside the Act and the Regulation which requires Council to tender in certain circumstances and to use particular tender procedures. If tenders are

| DATA AND DOCUMENT CONTROL | | |
|---------------------------|--------------|--|
| DocSet: 1603906 | Page: 2 of 4 | |

Campbelltown City Council

called when there is no legislative requirement to do so, it is Council's policy that the same process be used as for situations where tenders must be called. Where quotations are used, the provisions of the Regulation do not apply.

Principles

Purchasing procedures are defined in Council's various Procurement Procedures. All procurement must be carried out in accordance with these [Procurement](#) Procedures.

Work Health and Safety

Council will determine work health and safety requirements prior to the purchase of any goods, services or consultancy, and communicate those specifications to the supplier.

Work Health and Safety requirements will be identified, evaluated and incorporated into all purchasing specifications.

Sustainable Procurement

Council Officers will endeavour to purchase goods and services with the most beneficial environmental outcomes whilst maintaining value for money.

Local Consideration

Council is committed to creating a city that thrives. Council is supporting local businesses and encouraging local economic growth by giving consideration to local ~~suppliers businesses and non-local suppliers using local content and local employment, where possible,~~ whilst maintaining value for money.

[A local business is defined as a business with a premises or principal place of business located in the Campbelltown Local Government Area \(LGA\), not a PO Box. Procurement procedures will include a mandatory scoring criterion for Local Consideration.](#)

Social Procurement

Council will encourage the purchase of goods or services from organisations that demonstrate a commitment to social justice and sustainability, enabling procurement to promote and achieve positive social outcomes. When drafting specifications for procurement of goods or services and when making procurement decisions, Council officers will take into consideration socially sustainable practices, where possible, whilst maintaining value for money.

Aboriginal and Torres Strait Islander Procurement

Council is committed to ensuring there is opportunity for Aboriginal and Torres Strait Islander employment and Aboriginal and Torres Strait Islander owned businesses supplying our organisation with goods and services. Council will give consideration to Aboriginal and Torres Strait Islander business and non-Aboriginal and Torres Strait Islander owned businesses employing Aboriginal and Torres Strait people, where possible, whilst maintaining value for money.

Modern Slavery

[Council is committed to ensuring goods and services procured by Council are not a product of modern slavery by implementing measures in the procurement process and contract that promote transparency and accountability throughout the supply chain and monitoring mechanisms to identify and address any potential violations.](#)


| DATA AND DOCUMENT CONTROL | | |
|---------------------------|--------------|--|
| DocSet: 1603906 | Page: 3 of 4 | |

Responsibility and Delegation

Council Officers' financial delegations for procurement activities are defined in Council's various Procurement Procedures. It is the responsibility of all staff that are involved in procurement activities to ensure that the process is performed in a transparent and accountable way.

END OF POLICY STATEMENT

| DATA AND DOCUMENT CONTROL | | |
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| | | |
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|  CAMPBELLTOWN CITY COUNCIL | | POLICY |
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| DATA AND DOCUMENT CONTROL | | |
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| DocSet: 1603906 | Page: 2 of 4 | |

Campbelltown City Council

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| DATA AND DOCUMENT CONTROL | | |
|---------------------------|--------------|--|
| DocSet: 1603906 | Page: 3 of 4 | |

Responsibility and Delegation

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END OF POLICY STATEMENT

| DATA AND DOCUMENT CONTROL | | |
|---------------------------|--------------|--|
| DocSet: 1603906 | Page: 4 of 4 | |

8.11 Referral to Audit

Reporting Officer

Acting Executive Manager Corporate Services and Governance
City Governance

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 5 Strong Leadership | 5.2.2 Ensure that public funds and assets are managed strategically, transparently and efficiently |

Officer's Recommendation

1. That the 2022-23 General Purpose and Special Purpose Financial Reports be referred to audit.
2. That the Mayor, Deputy Mayor, General Manager and Responsible Accounting Officer sign the statements by Councillors and Management as required by Section 413(2) of the *Local Government Act 1993* after completion of the audit.
3. That the audited results of the financial year be presented to Council at the 2023 Annual General Meeting.

Purpose

To inform Council of its requirement to form an opinion relating to its General Purpose Financial Report and resolve to refer the accounts for audit as per Section 413(2c) of the *Local Government Act 1993*.

Report

In accordance with Section 413(1) of the *Local Government Act 1993*, Council must prepare financial reports for each year and must refer them for audit as soon as practicable after the end of that year. The 2022-23 General Purpose Financial Report and Special Purpose Financial Report have been completed and arrangements have been made with Council's independent auditor, Audit Office of New South Wales, to complete the end of year audit.

Section 416 of the *Local Government Act 1993* stipulates that Council's financial reports for the year must be prepared and audited within a 4 month period after the end of each financial year. Council is then required to conduct an Annual General Meeting to present the audited financial reports, together with the auditor's reports to the public. This must be done not more than 5 weeks after receipt of the auditor's reports. The Annual General Meeting is scheduled for 7 November 2023.

The actual operating result on an accruals basis, excluding capital expenditure, is a surplus around \$54 million after capital grants and contributions revenues and a surplus of around \$25.5 million before capital grants and contributions revenues. This is a preliminary result pending any valuation changes to fixed assets and any final accrual adjustments, however is not expected to materially change. The notable items affecting the operating result for 2022-23 includes the following:

- Increase of some \$4 million in rates and annual charges attributable to the increase in the rate peg and growth through supplementary issues and strata developments, as well as growth in domestic waste management services income
- Increase of \$3.5 million in user charges and fees as a result of pre-COVID utilisation of services and facilities that were impacted by closures in 2021
- Increase of \$6 million in operating grants and contributions, being for the regional and local roads repair program \$8.6m and decreases in other grants of \$2 million due to one-off grant income received in the prior financial year
- Decrease of \$18 million in capital in grants and contributions, attributable primarily to a decrease in asset dedications of \$8.7 million and decrease in developer dedications of \$6 million
- An increase in interest revenues of \$6 million directly attributable to the economic impact on global interest rate increases that were not originally anticipated until 2024
- Recognition of a net gain from the disposal of assets of \$5.8 million, including the sale of a parcel of land in Farrow Road, Campbelltown
- Increase of some \$7 million in employee benefits attributable to lowered position vacancy rates, establishment growth coupled with an increase to Councils workers compensation liability estimate of approximately \$800,000
- Increase of some \$7.6 million in materials and services due to significant increases globally for raw materials, insurance payments and the return to normal activity for education and care services.

Council maintained a balanced budget throughout the 2022-23 financial year for ordinary operations in accordance with the original budget, with adjustments reported as part of the quarterly financial reviews. In accordance with the resolution made by Council in December 2020, a further \$2.6 million has been transferred to the Infrastructure Reserve to repay Council's unrestricted cash holdings utilised for the Billabong Project.

The actual funded result for the 2022-23 financial year is a budget surplus of \$86,300, largely attributable to increased user charges, interest on investments and salary savings, offsetting increased contractor and material costs. The result is also subject to carry over works to be re-voted into the 2023-24 financial year. Details of any original budget variations are reported in Note B5-Material Budget Variations within the General Purpose Financial Reports.

A significant effort from all staff has been made to ensure the timely completion of the end of year accounts when considering the increased resources required to comply with the ongoing fair value accounting requirements and changes in the presentation of the financial reports in accordance with the Code of Accounting Practice.

The 2022-23 Financial Reports have been prepared in accordance with the *Local Government Act 1993*, the regulations made thereunder, Australian Equivalents of the International Financial Reporting Standards and professional pronouncements and the Local Government Code of Accounting Practice and Financial Reporting. The financial reports are considered to fairly represent Council's financial position and operating result for the period.

Council is now required to refer the Financial Reports to the external auditor, Audit Office of New South Wales for audit. Council is also required to convene an Annual General Meeting within 5 weeks of receipt of the Auditor's Reports and as reported above, the Annual General Meeting has been planned for 7 November 2023.

Attachments

Nil

8.12 Reports and Letters Requested

Reporting Officer

Governance and Risk Administration Officer
City Governance

Community Strategic Plan

| Objective | Strategy |
|---------------------|--|
| 5 Strong Leadership | 5.1.2 Ensure the community is continuously informed about current and future issues affecting Campbelltown and key delivery partners |

Delivery Program

| Principal Activity |
|---|
| 5.1.2.1 Communicate in a diverse, open and inclusive way that informs and engages our communities to build confidence and trust |

Officer's Recommendation

That the comments and updates to the reports and letters requested be noted.

Report

Attached for the information of Councillors is a status list of reports and letters requested from Council as a 5 September 2023.

Attachments

8.12.1 Reports Requested Register 5 September 2023 (contained within this report) [↓](#)

8.12.2 Letters Requested Register 5 September 2023 (contained within this report) [↓](#)

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|---|--------------------------|
| City Services | | | |
| 13.10.22 Brticevic | <p>NM 11.3 Footbridge over Bow Bowling Creek</p> <p>That Council:</p> <ol style="list-style-type: none"> 1. provide a report on the feasibility of building a footbridge over Bow Bowling Creek (causeway) at Bow Bowling towards Minto. 2. Ensure the report includes particular reference to any current legislative requirements for pedestrian footbridges and addresses accessibility for those with mobility and/or disability issues. 3. That Council also advocate to the Member for Macquarie Fields in relation to the development of the bridge to seek funding to ensure it is built to an appropriate standard. | The feasibility report is currently being prepared. | October 2023 |
| 9.8.22 Chowdhury | <p>NM 11.4 - Grass Cutting</p> <ol style="list-style-type: none"> 1. That a briefing be presented to Councillors on the grass cutting maintenance program undertaken throughout the LGA, including the frequency during the four seasons; and 2. That a report be presented that details the current maintenance program and the costs associated with increasing the frequency of the program to enhance a consistent look of the city. | Currently under investigation. | October 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|--|---|--------------------------|
| City Services | | | |
| 9.8.22 Brticevic | <p>That a further report be provided to Council detailing the requirements of the original notice of motion. NM 11.5 -District Park Midlothian Reserve, St Andrews</p> <p>1. Seeks a report in relation to a district park at St Andrews. The report includes detailed planning, timeline, consultation with community and funding for the park with consideration of the State of Play Strategy (2016-2036). In addition, consider any funding opportunities such as Everyone Can Play (Department Planning and Environment) to accelerate the project.</p> | Further consultation and investigation is currently underway. | October 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|---|--------------------------|
| City Services | | | |
| 10.5.22 Stellino | NM 11.2 - Reptile Protection 1. That Council investigate the need and feasibility of reptile handling/catching services to be added to council capabilities. 2. That a report be provided to the Council on the outcome of the investigation and include what opportunities are available for Council to increase public education on the existence of and response to snakes and other reptiles. | A report is being prepared for October meeting. | October 2023 |
| 20.9.22 Brticevic | NM 11.3 - International Mother Language Day Monument 1. That Council present a briefing to Councillors on the imminent updated version of the Monuments and Memorials policy. | A policy update will be provided to the Council at an upcoming briefing. | November 2023 |
| 11.07.23 Munro | NM 11.1 - Intersection of Collins Promenade and Eagleview Rd 1. That Council undertake a review of recent changes to the intersection of Collins Promenade and Eagleview Rd and present the findings to Transport NSW for their review and consideration in the interest of motorist safety. | Currently under investigation. | October 2023 |
| 13.12.22 Stellino | ORD 8.3 - Bin Locks - 12 Month Trial 3. A report on the findings be presented to Council after 3 months of the trial and before 12 months, whichever comes first. | 12 month trial began in May 2023. The report on findings will be presented at the November Council meeting. | November 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|--------------------------------------|---|---|--------------------------|
| City Planning and Environment | | | |
| 9.4.19 Thompson | ORD 8.6 - Submission Report - Amendment to Campbelltown Sustainable City Development Control Plan (Caledonia Precinct) 5. That a further report be submitted to Council in regard to the acquisition of No. 306 Bensley Road, Ingleburn for open space purposes. | Draft plan being finalised. This report forms part of the report titled - Proposed Amendments to Campbelltown Local Infrastructure Contributions Plan 2018. | October 2023 |
| 10.5.22 Bricevic | ORD 8.1 - Local Housing Strategy - Approval Conditions and Affordable Housing Initiatives 4. That once the draft Campbelltown Affordable Housing Strategy has been prepared it be reported to Council for consideration prior to formal public exhibition. | Timing adjusted from April to October 2023 to align with Western Sydney Planning Partnership | October 2023 |
| 3.8.21 Manoto | ORD 8.5 - Ingleburn CBD - Planning Proposal and Development Control Plan 4. That a further report be presented to Council outlining options for developer contributions planning for the Ingleburn CBD. | A report presented to council at the September 2023 meeting as Item 8.1 on the agenda. | September 2023 |
| 8.11.22 Oates | ORD 8.6 - Planning Proposal - 80 O'Sullivan Road, Leumeah 5. That at the conclusion of the public exhibition, a report be presented to Council on the outcome of the public exhibition. | Public exhibition will not occur until Gateway Determination has been received. Post exhibition report is estimated as November 2023. | November 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|--------------------------------------|---|--|--------------------------|
| City Planning and Environment | | | |
| 8.8.23 | <p>ORD 8.2 - Planning Proposal - Amendment of Clause 4.4 'Floor Space Ratio' - Campbelltown Local Environmental Plan 2015</p> <p>3. That following the public exhibition either: a) where objection(s) are received to the Planning Proposal a further report be presented to Council on those objection(s)</p> | Awaiting Gateway determination prior to public exhibition. | February 2024 |
| 10.5.22 Bricevic | <p>NM 11.1 - No Smoking - Queen Street, Campbelltown</p> <p>That Council present a report on the feasibility of banning smoking/vaping in the public areas of Queen Street, Campbelltown and Ingleburn CBD. Considerations for the report:</p> <ul style="list-style-type: none"> • Consulting with businesses, the community and other stakeholders. • The geographical boundaries of any ban such as other sections of the Campbelltown CBD. • Designated smoking areas. | A report to be presented to Council at the September 2023 meeting as Item 8.2 on the agenda. | September 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|--------------------------------------|---|--|---------------------------------|
| City Planning and Environment | | | |
| 6.6.23 Chew | NM 11.1 Barber Reserve That a report be presented to council detailing the issues delaying the delivery of Barber Reserve and the expected timeline of completion. | A report to be presented to Council at the September 2023 meeting as item 8.6 on the agenda. | September 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|--|---|--------------------------|
| City Futures | | | |
| 10.3.20 Morrison | <p>ORD 8.12 - Latest Findings on Climate Change</p> <p>1. That a further report be provided outlining the emission reduction pathways required for Council and the community to transition towards net zero emissions.</p> | <p>Council is currently working to develop a plan that provides suitable pathways to transition Council's operations to Net Zero. The plan utilises information from Council's sustainability dashboard. The dashboard captures and presents consumption and cost information for the following activities - energy and water consumption, vehicle fleet and waste.</p> <p>In addition, Council continues to embed improvements as part of its commitment to reducing greenhouse gas emissions. These commitments include increasing the provision of renewable electricity, investigating low emission fleet opportunities and working in partnership with developers to deliver low emission communities.</p> | October 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|--|--------------------------|
| City Futures | | | |
| 3.8.21 Manoto | <p>ORD 8.5 - Ingleburn CBD - Planning Proposal and Development Control Plan</p> <p>3. That a further report be presented to Council outlining options for a design excellence process for the development of the future car park site for a mixed use building and a public park. This report is to consider the appropriateness of this site for a possible iconic building.</p> | <p>A Project Definition Plan (PDP) is in preparation. This will include an outline of costs required to undertake a feasibility study to determine the sites viability from a triple bottom line perspective (ie financial, social and environmental).</p> <p>The required funding will be considered as part of Council's annual budget planning process.</p> | November 2023 |
| 9.6.22 Brticevic | <p>NM 11.1 - LED Street Lighting</p> <p>1. That a report on the contribution of the street lighting network (both public and private) to Council's electricity consumption, and opportunities to work</p> | <p>Council is finalising the collation of information on the private and public street lighting network. A number of opportunities to reduce greenhouse gas emissions and costs associated with the street lighting network are being explored and will be presented in the report.</p> | October 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|--|---|--------------------------|
| City Futures | | | |
| 14.9.21 Oates | <p>NM 11.2 - Creative Arts Fund</p> <p>1. That a report be presented investigating the establishment/trial of a local creative arts fund with the purpose of providing opportunities to improve the wellbeing, resilience and social cohesion of our community through creative expression and social connection.</p> <p>2. That the report also include the current and past, small and localised art funding initiatives undertaken by Campbelltown City Council including the cost associated with these initiatives.</p> | A report is currently being drafted that investigates the opportunity of a local creative arts fund to improve our community's well-being, resilience, and social cohesion through creative expression and social connection. The report will include the current and past, small and localised art funding initiatives undertaken by Campbelltown City Council. | October 2023 |
| 8.3.22 Lound | <p>NM 11.4 - Business Parking in the Campbelltown CBD</p> <p>1. That Council undertake further engagement with Campbelltown CBD Businesses to understand their concerns regarding parking.</p> <p>2. That a report be presented to Council for discussion and consideration of appropriate potential solutions.</p> <p>3. Develop an appropriate data strategy to ensure that recommendations regarding parking are based on evidence.</p> | Information and data regarding parking is being collected from a number of sources, including a recent travel survey, pedestrian movement data and anecdotal feedback from CBD businesses including through a targeted initial discussions in April 2022. Council has partnered with TfNSW to deliver a kerbside data project, with cameras and sensors installed in and around Queen Street. Additional data will be available in the coming months and will allow Council to make evidenced based assessment of vehicle and pedestrian movement in relation to car parking. A report will be presented to Council to consider options moving forward. | July 2024 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-------------------------------------|---|--|---------------------------------|
| 8.3.22 Khalil | NM 11.5 - Simmos Beach, Macquarie Fields That a report be presented to Council outlining ways to increase visitation to Simmos Beach, Macquarie Fields. The report should include: a) identification of any future enhancement works planned or required to improve the location. b) marketing opportunities to increase visitation and tourism. c) any environmental factors to be taken into account because of increasing visitation. d) any future resourcing considerations to enable an ongoing program of works and marketing activity. | A report is being prepared for the December meeting. | December 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|--|--|--------------------------|
| City Futures | | | |
| 13.10.20 Lake | NM 11.1 - Charging for parking within the Campbelltown Local Government Area That a full feasibility report be presented to Council outlining the financial and non-financial implications of introducing paid parking into the Campbelltown Local Government Area. | Further studies are required for paid parking to form a part of a parking strategy. | October 2024 |
| 11.07.2023 Oates | NM 11.4 - Agricultural and Indigenous History 1. That, in order to recognise Campbelltown's significant agricultural and Indigenous colonial histories, a report be presented advising how Council will seek funds to create a mural or murals on the Silos situated on Appin Road. | Further research to be undertaken and internal consultation including heritage assessment, road and site safety considerations, DA requirements, and research into external funding options. | June 2024 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|--|---|--------------------------|
| City Lifestyles | | | |
| 14.6.22 Brticevic | ORD 8.5 - Campbelltown Billabong Parklands - Project Update 4. That Councillors be provided with a quarterly report on the progress of the Billabong project and the opportunity to inspect the site when feasible. | Quarterly report dates have been scheduled as follows: October 2022 - Aquatics - Completed December 2022 - Aquatics/Landscaping - Completed March 2023 - Aquatics/Landscaping/Buildings - Completed June 2023 - Aquatics/Landscaping/Buildings - Completed September 2023 - Quarterly update to be provided at the September 2023 meeting as Item 8.7 on the agenda. | September 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|---|--------------------------|
| City Lifestyles | | | |
| 20.9.22 Cotter | <p>NM 11.2 - Youth Centres</p> <p>1. That a report be presented to Council on youth centres within Campbelltown Local Government Area. The report should include whether the current centres meet the community's needs and the feasibility of establishing a council-managed centre or transforming an under-utilised asset to cater to the needs.</p> | <p>Council will investigate current centres within our LGA and the feasibility of establishing a council-managed centre.</p> <p>May 2023 update: As directed by the Youth Advisory Group, Council is developing a Youth Plan 2024-2030 that will guide the allocation of Council resources to better meet the needs of young people. To inform the Youth Plan, Council has performed desktop research, benchmarking and policy review, plus and commenced consultation process involving young people and services that support them. This work will inform the feasibility assessment of transforming an under-utilised asset to better cater to the needs of young people. The work will conclude in December 2023 in lieu of Plan publication in 2024.</p> | December 2023 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|--|--------------------------|
| City Lifestyles | | | |
| 11.07.2023 Oates | <p>NM 11.3 - Colonial History</p> <p>That, in order to recognise and celebrate Campbelltown's nationally significant colonial history, a report be presented to Council:</p> <ol style="list-style-type: none"> 1. outlining the plans for a Colonial Market Fair and Bush Dance to be held in Hurley Park near the site of the historic cattle tanks; 2. advising how funds will be sought to implement such an event; and 3. confirming the inaugural event be held during Heritage Week 2024. | Investigation is underway. | February 2024 |
| 8.8.2023 Cotter | <p>NM 11.4 - Youth Festival</p> <p>That a report is presented to the council detailing the feasibility, costing and funding options for the creation of a youth festival</p> | Further investigation will commence detailing the feasibility, costing and funding options for the creation of a youth festival. | March 2024 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-------------------------------------|--|--|---------------------------------|
| City Lifestyles | | | |
| 8.8.2023 | NM 11.5 -Library Design 3. That a report is presented to the council detailing the result of the consultation process, including costing and funding options. | Further investigation will commence detailing the result of the consultation process, including costing and funding options on the library design. | February 2024 |

Reports requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates | Expected completion date |
|-----------------------------|---|--|--------------------------|
| City Governance | | | |
| 9.5.23 Chew | NM 11.2 - Customer Experience 1. That Council further investigate opportunities for enhancing measurement of customer experience. 2. That a report to Council detailing the outcomes and recommendation for customer experience metrics. | Customer experience measures currently being developed and will form part of the customer service charter. A new indicator for customer service has been added to the Operational Plan - "First call resolution rate by customer service - 75%" | November 2023 |
| 11.07.2023 Morrison | NM 11.2 - Review of Procurement Policy 1. That a review of Council's procurement policy be undertaken to ensure there are mechanisms to support local suppliers while still obtaining best value for money. | A reports to be presented to Council at the September 2023 meeting as Item 8.10 on the agenda. | September 2023 |
| 13.7.21 Morrison | ORD 8.3 - Menangle Park - Amendments to Development Control Plan 4. That a further report be presented to Council that includes street names, derived from Table 1.3 of the current Campbelltown (Sustainable City) Development Control Plan, Part 8 Menangle Park, for places of Non-Indigenous Heritage Significance for inclusion on the list of road names approved for Menangle Park. | 4. List of street names being prepared for approval by the Geographical Names Board. | October 2023 |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|-----------------------------|---|---|
| City Services | | |
| 14.6.22 Hunt | <p>ORD 7.1 - Koala Care and Treatment Facilities</p> <p>2. That Council write to the new Federal Minister for the Environment and Water, the Hon. Tanya Plibersek MP, seeking funding for koala protection.</p> | 2. Letter sent 4/07/2022 to the new Federal Minister for the Environment and Water, the Hon. Tanya Plibersek MP. |
| 9.8.22 Stellino | <p>NM 11.1 - Koala Care</p> <p>1. That Council write to the Minister for Environment and Heritage James Griffin MP requesting them not to administer the Chlamydia vaccine to koalas within our region for so long as no signs of Chlamydia are detected in the colony.</p> <p>2. That Council include in the letter that Koala experts hold the opinion that there was no merit in trialling the vaccine in Campbelltown, since the disease is not present, the vaccine is not inheritable and we are already at maximum reproductive rates leading to only possible negative outcomes.</p> <p>3. That Council include in the letter support for the rest of the program announced, including the Chlamydia testing machine to assist in detection of the disease as well as the allocation of state funds for habitat restoration of koala corridors in the Campbelltown Local Government Area.</p> <p>4. That Council ask if the minister has allocated or intends to allocate funding towards koala carers in the region under the NSW Koala strategy.</p> <p>5. That Council utilises the letter tabled by Councillor Stellino from Doctor Steve Phillips with the letter to the Minister for Environment and Heritage James Griffin MP.</p> | <p>Letters sent 15/11/22 to the Hon James Griffin MP- Minister for the Environment and Heritage</p> <p>Following the change of NSW State Government new letters are currently being drafted to the new Minister for the Environment, the Hon. Penny Sharpe MLC.</p> <p>Letter sent to the Hon. Penny Sharpe MLC 25.08.2023.</p> |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|-----------------------------|--|---|
| City Services | | |
| 9.8.22 Oates | <p>ORD 8.3 - Illegal Rubbish Dumping</p> <p>3. That Council write to the Minister for Environment and Heritage, the Honourable James Griffin MP, to convey Council's concerns as it relates to the illegal dumping of waste, and to request additional and restricted funding be provided to each Council for the purpose of employing a dedicated staff member, engaged to prevent and respond to illegally dumped waste.</p> | <p>3. Letter sent 1/09/2022 to the Hon. James Griffin MP - Minister for the Environment and Heritage.</p> <p>Following the change of NSW State Government new letters are currently being drafted to the new Minister for the Environment, the Hon. Penny Sharpe MLC.</p> <p>Letter sent 20 July 2023 to Minister for Environment, the Hon. Penny Sharpe MLC.</p> |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|--------------------------------------|---|---|
| City Planning and Environment | | |
| 6.06.2023 Oates | ORD 8.4 Campbelltown Design Excellence Review Panel - Appointment of New Members That the Mayor write to the current members of the Campbelltown Design Excellence Review Panel that have not sought reappointment and thank them for their service to the Campbelltown Community. | Letters sent to the retiring committee members to thank them for their service 28.06.2023 |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|-----------------------------|---|---|
| City Futures | | |
| 13.10.22 Khalil | <p>NM 11.1 - Bus Services in Campbelltown LGA</p> <p>1. That Council writes to the Hon. David Elliott MP, Minister for Transport and Ms Jo Haylen MP, Shadow Minister for Transport and if appropriate to the Minister for Education and Shadow Minister for Education and to our local MP's advocating for the following:</p> <p>a) implementation of an enhancement to the bus service network in Macarthur Heights to improve the residents' access to Campbelltown Station.</p> <p>b) establish additional bus services for students to and from schools in Campbelltown Local Government Area to reduce traffic congestion outside the school and ensure greater safety for the school children.</p> | <p>Letters sent 3 March 2023 to:</p> <ul style="list-style-type: none"> - Member for Macquarie Fields, Anoulack Chanthivong MP - The Hon. David Elliott MP, Minister for Transport - Member for Campbelltown, Greg Warren MP - The Hon. Jo Haylen MP, Shadow Minister for Transport - The Hon. Prue Car, Shadow Minister for Education - The Hon. Sarah Mitchell, Minister for Education and Early Learning |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|----------------------------------|--|---|
| Office of General Manager | | |
| 14.2.23 Brticevic | <p>NM 11.1 - Community and Justice Precinct</p> <ol style="list-style-type: none"> 1. That Council write to the Member/Candidate for the electorate of Campbelltown Greg Warren MP, shadow Attorney General Michael Daley, Opposition Leader Chris Minns seeking an election commitment to the redevelopment of the NSW Courts in Campbelltown to catalyse the Community and Justice Precinct. 2. That Council write to the NSW Attorney-General, the Hon Mark Speakman MP, and the NSW Premier, the Hon Dominic Perrottet MP, seeking an election commitment to the redevelopment of the NSW Courts in Campbelltown to catalyse the Community and Justice Precinct. 3. That Council write to the Member for Macarthur Dr Mike Freelander MP, Attorney General the Honourable Mark Dreyfus MP and the Prime Minister the Honourable Anthony Albanese MP seeking a commitment for a Federal Circuit and Family Court of Australia for the Community and Justice Precinct in Campbelltown. 4. That Council write to the Shadow Attorney-General, Mr Julian Leaser MP, and the Leader of the Opposition, the Hon Peter Dutton MP, seeking a commitment for a Federal Circuit and Family Court of Australia for the Community and Justice Precinct in Campbelltown | <ol style="list-style-type: none"> 1. Letters sent to Member/Candidate for the electorate of Campbelltown Greg Warren MP, shadow Attorney General Michael Daley, Opposition Leader Chris Minns on 16 February 2023. <p>A further letter was sent to the new AG the Hon. Michael Daley MP on 4 April 2023 requesting a meeting to discuss the Community and Justice Precinct.</p> <ol style="list-style-type: none"> 2. Letters sent to the NSW Attorney-General, the Hon Mark Speakman MP, and the NSW Premier, the Hon Dominic Perrottet MP, on 15 February 2023 3. Letters sent to the Member for Macarthur Dr Mike Freelander MP, Attorney General the Honourable Mark Dreyfus MP and the Prime Minister the Honourable Anthony Albanese MP on 15 February 2023 response received from the Hon. Mark Dreyfus KC MP, Attorney General, to Council dated 28 March 2023 included in April Agenda. 4. Letters sent to the Shadow Attorney-General, Mr Julian Leaser MP, and the Leader of the Opposition, the Hon Peter Dutton MP on 15 February 2023, response received from the office of the Hon. Peter Dutton MP, Leader of the Opposition, dated 28 March 2023. |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|----------------------------------|---|---|
| Office of General Manager | | |
| 6.6.23 Bricevic | <p>NM- 11.2 Campbelltown Hospital Staff Parking</p> <p>1. That Council writes to the federal Member for Macarthur, Dr Freeland, seeking his support to reallocate the \$15 million that was promised to Macarthur as part of the last government 2019 election to expand free parking in Campbelltown hospital and provide a cost of living relief to our residents attending the Campbelltown hospital in these hard times.</p> <p>2. That council acknowledges and thanks Dr Mike Freeland and Mr Greg Warren MP for their past and ongoing advocacy for staff and community parking assistance at Campbelltown hospital.</p> | Letters to Dr Freeland MP and Mr Greg Warren MP were sent 23 June 2023. |

Letters requested effective 5 September 2023

| *Date of Decision *Mover | Action Item | Comments / updates |
|----------------------------------|---|--|
| Office of General Manager | | |
| 14.02.2023 Briticevic | <p>1. That Council write to the Member for Macarthur Dr Mike Freelander MP, the Honourable Catherine King MP the Minister for Infrastructure, Transport, Regional Development and Local Government and the Prime Minister the Honourable Anthony Albanese MP seeking a financial commitment to the upgrade/expansion of Appin Road including underpasses and fauna protection measures similar to Labor's election promise to allocate \$50 million for the upgrade of Appin Road, being the most notorious road in the Macarthur region, if it won that election.</p> <p>2. That Council write to the Shadow Minister for Infrastructure, Transport, Regional Development, Senator the Hon Bridget McKenzie, and the Leader of the Opposition, the Hon Peter Dutton MP, seeking a financial commitment to the upgrade/expansion of Appin Road, including underpasses and fauna protection measures.</p> <p>3. That Council write to the Member/Candidate for Campbelltown Greg Warren MP, Shadow Minister for Transport Jo Haylen MP, Opposition Leader Chris Minns seeking an election commitment to the upgrade/expansion of Appin Road including underpasses and fauna protection measures similar to the Wollongong by-election promise of fifty million dollars in 2016.</p> <p>4. That Council write to the Minister for Transport David Elliott MP, the NSW Premier, the Hon Dominic Perrottet MP seeking an election commitment to the upgrade/expansion of Appin Road including underpasses and fauna protection.</p> | Letters were sent 16 February 2023. Response received from the Hon. Catherine King MP 28 June 2023 and letter dated 6 June 2023. |

8.13 Submission to Upper House Inquiry Into Current and Future Public Transport Needs in Western Sydney

Reporting Officer

Director City Futures and Strategic Partnerships Manager
City Futures

Community Strategic Plan

| Objective | Strategy |
|---------------------|---|
| 2 Places For People | 2.2.2 Improve transport options and networks so that Campbelltown is an accessible and connected city for all |

Delivery Program

| Principal Activity |
|--|
| 1.2.1.1 Deliver, and advocate for, essential community services |
| 2.2.1.1 Advocate for, and lead, improved integrated transport networks that connect Campbelltown to Greater Sydney and beyond |
| 2.2.1.2 Maintain and enhance roads and road-related infrastructure |
| 2.2.1.3 Ensure infrastructure, including roads, cycleways, walking tracks and canopy cover, creates streets for people and promotes connectivity |

Officer's Recommendation

That Council endorse the attached draft submission to the Upper House Inquiry into Current and Future Public Transport Needs in Western Sydney in principle, accepting minor amendments prior to submission.

Purpose

The purpose of this report is to:

1. Provide Council with an overview of the Upper House Inquiry into Current and Future Public Transport Needs in Western Sydney.
2. Seek Council's endorsement of the draft submission in principle, acknowledging minor amendments may be made prior to submission.

History

The NSW Upper House established an Inquiry on 7 August 2023 to inquire into and report on the current and future public transport needs in Western Sydney, particularly the:

- a) availability and accessibility of public transport services across Western Sydney, the adequacy of connectivity between public transport hubs and commercial hubs and any gaps in services
- b) current and anticipated levels of demand for public transport services and the public transport requirements to meet this demand
- c) changing nature of public transport needs due to shifting demographics, new suburbs, planned infrastructure and increased density
- d) social, economic and planning impacts of vehicle dependency and poorly integrated public transport
- e) affordability compared with other areas of Greater Sydney and New South Wales and relative to means
- f) role of public transport and future transport technologies to reduce car dependency in Western Sydney, including barriers to improving public transport services
- g) role of the public and private sector, including local government and the use of innovative funding models, such as transit oriented development and value capture mechanisms, in public transport provision
- h) staffing and future workforce planning, taking into account predicted service demand based on predicted population growth in Western Sydney
- i) any other related matters.

The Committee members are as follows:

- Hon. Cate Faehrmann MLC (Chair)
- Hon. Sam Faraway MLC
- Hon. Mark Banasiak MLC
- Hon. Anthony D'Adam MLC
- Hon. Dr Sarah Kaine MLC
- Hon. Bob Nanva MLC
- Hon. Natalie Ward MLC

Submissions close on 18 September 2023, with the committee undertaking to report its findings by 29 March 2024.

Report

Council's draft submission (attached) seeks to address the current and future transport needs in Campbelltown, in accordance with the Terms of Reference.

Attachments

8.13.1 Draft submission (contained within this report) [↓](#)



13 September 2023

The Hon. Cate Faehrmann MLC Chair
Legislative Council Portfolio Committee No. 6 –
Transport and the Arts
Via portal

Dear Chairperson,

Re: Legislative Council Portfolio Committee No. 6: Transport and the Arts Inquiry into the current and future public transport needs in Western Sydney

Campbelltown is a city of ambition, innovation and opportunity. As the designated Metropolitan Centre of the Macarthur Region, encompassing the local government areas of Campbelltown, Camden and Wollondilly councils, Campbelltown City Centre serves one of the most significant growth corridors in Australia. The Macarthur Region is experiencing a period of unprecedented growth, driving demand for enhanced transport services and infrastructure, and the need to shift unsustainable patterns of travel behaviour.

In Campbelltown, we're committed to achieving the following objectives:

- Decreasing the need for car dependency by improving access to public transport
- Activating centres by prioritising pedestrian movement within the centres and enabling vehicle movement to occur around the centres (particularly Campbelltown City Centre) rather than through the centre.
- Support delivery of housing, particularly through intensification of land and jobs in Campbelltown City Centre and density around the rail spine.

Campbelltown City Council is grateful for the opportunity to respond to the key areas of the Terms of Reference of the NSW Legislative Council Inquiry.

(a) Availability and accessibility of public transport services across Western Sydney, the adequacy of connectivity between public transport hubs and commercial hubs and any gaps in services

We share the aspiration of the Greater City Commission's 30 minute city, whereby our community can access jobs and services via public transport in their nearest Metropolitan/Strategic Centre within 30 minutes. Unfortunately, however, the principle of the 30 minute city is a fallacy for the vast majority of our community members.

Council's Reimagining Campbelltown City Centre Master Plan 2020 and the NSW Government's Campbelltown-Macarthur Collaboration Area Place Strategy 2020 both emphasise the need for mode shift, especially to facilitate the Metropolitan Cluster function of Campbelltown's City Centre. Campbelltown City Council is concerned that the rate of population growth in the Macarthur region, combined with the continual reliance on private vehicles will lead to:

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- untenable road congestion
- the continuing deterioration of amenity and 'destinational appeal' of key destinations in the LGA, resulting in an increase in existing retail vacancies, challenges in attracting high skilled workers and overall poor economic performance and urban decline
- an exacerbation of the existing urban heat islands in the LGA

Campbelltown's community benefits from having access to seven electrified rail stations within the Local Government Area. However, many people in our region cannot even access their closest railway station within 30 minutes via public transport to get them to a Metropolitan or Strategic Centre, particularly as 35% of the Campbelltown population currently live further than 400m from a regular 30-min weekday public transport service (Source: RMIT - Australian Urban Observatory).

There are currently 110,424 cars owned by Macarthur residents. 63.8% of our homes own two or more cars. Currently, there is a strong preference for private vehicle usage for most trip purposes in Campbelltown LGA. For example, the below graph shows that, currently, use of private vehicles accounts for at least half of all travel to work.

Method of travel to work for residents of Campbelltown LGA

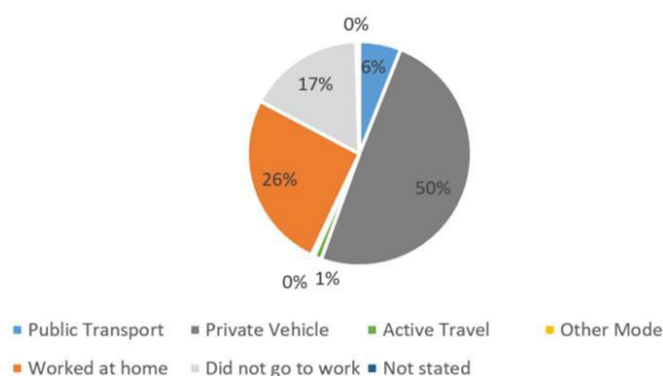


Figure 1: Method of travel to work for residents of Campbelltown LGA, ABS 2021

In spite of this, a recent Community Travel Survey conducted by Campbelltown City Council in 2022 showed that:

- 43% of respondents stated that they were either interested or very interested in driving less than they do now.
- 42% of respondents were interested or very interested in catching the bus or train more often than they do now.

Our community reports a number of barriers to using other modes of travel besides private vehicles. Travel times to key destinations by public transport in our region continue to be uncompetitive when compared with travel by car and high rates of car dependency are likely being driven by a lack of other viable options to reach destinations, including by public transport. In particular, our Community Travel Survey from 2022 highlighted two key barriers to catching public transport for our community, including:

- 33% of respondents said that travelling by public transport takes them too long to get to



- their desired destination
- 31% of respondents were frustrated with getting on and off multiple routes to reach their desired destination

When asked what would improve their experience of catching the train or bus, greater frequency, regularity and directness of services, particularly bus services, was the most common response from respondents, followed by upgrades to shelters and stops through lighting, cleanliness, signposting and security.

Antisocial behaviour and harassment on public transport services contributed to a lack of feeling safe, particularly for women. Overall, 12% of respondents indicated that they didn't feel safe or confident when catching public transport.

Based on the latest travel survey by TfNSW, average bus travel times within the Campbelltown LGA were almost double that of driving (bus averaged 3 min 15 sec per km, driver vehicle 1 min 43 secs per km). This issue continues to drive demand for car ownership, and therefore car dependency, increasing congestion, impacting the performance of our road network, in a self-perpetuating cycle. This unhealthy cycle requires a circuit-breaker commitment from government to enhance the public transport services and improve the infrastructure, to make public transport attractive to our residents.

Campbelltown Station serves as a major interchange for buses and coaches in the Macarthur region, with bus services generally focused on moving people to and from the interchange. These bus services branch out into surrounding residential suburbs, some of which do not have rail access, such as Camden and Narellan to the north-west. There are few bus connections from residential areas, such as Narellan and Camden, to local centres of employment, including industrial precincts. In particular, there is a deficiency of bus services from Campbelltown Station to nearby Strategic Centres in the South West Growth Area to entice bus patronage for residents accessing rail stations in Campbelltown.

Bus frequency on some services is low, with some areas serviced less than four times an hour during peak periods. Outside of peak periods, this may decrease to once every 30 minutes.

In addition to low frequency, there is a lack of direct bus routes from residential areas to key destinations, including rail stations. Instead, routes meander through suburban areas. This increases travel time and reduces the convenience of bus services as a viable means of reaching rail stations by bus. This means that bus services are uncompetitive when compared with travel by private vehicle to reach rail stations, creating a high demand for commuter car parking. This, in turn, sterilises high value land surrounding rail stations that could otherwise be used for employment uses or to increase housing supply.

Currently, 67% of commuters that park at Campbelltown's railway stations are from outside the Campbelltown Local Government Area; mainly from Wollondilly and Camden. This means that Campbelltown City Council's strategic landholdings in prime locations within the city centre are being sterilised by commuters from out of area.

Communities moving into growth areas south of Campbelltown are relying on infrequent and unreliable diesel train services to stations such as Douglas Park in the Wollondilly Local Government Area. Due to the unreliability of these services, residents tend to drive to Campbelltown's commuter carparks to catch more reliable services on the Sydney Trains network.



Despite Campbelltown Local Government Area being serviced by seven electrified railway stations, these services are over capacity. The latest peak utilisation data (excluding COVID lockdown periods) shows trains on the T8 Airport line operated at 148% capacity during the morning peak.

Without significant, and immediate infrastructure investment, our community will not be able to access the new Western Sydney International Airport via public transport. Metro rail infrastructure in the form of North South Rail from Western Sydney International Airport to Campbelltown-Macarthur was committed for investigation in 2018. There has been no commitment to delivery of this vital infrastructure. Similarly, the relatively short Metro connection from Glenfield to Western Sydney International Airport has not been committed for delivery. This connection would enable connection from Western Sydney International Airport to the existing Sydney (Kingsford Smith) Airport, and a direct connection to Sydney CBD.

Rapid Bus services, promised by both the former Liberal Government, and the current Labor Government, to Western Sydney International Airport from Campbelltown, have not been delivered. There is not sufficient bus lanes or other bus-prioritisation infrastructure to enable a rapid service. If the bus service from Campbelltown to Western Sydney International Airport is not competitive with car travel, our residents will either continue to drive to access the airport, or not access the airport at all.

Services from Campbelltown to Parramatta are not direct. This historical connection now requires train passengers to change trains at Glenfield, often waiting half an hour, or more, for a connecting service due to a timetabling misalignment.

Campbelltown is currently connected to Canberra via a diesel rail service. A faster rail connection from Sydney to Canberra, via Campbelltown as a first stage, would be a social and economic game-changer for the communities between Campbelltown and Canberra, including Goulburn and the Southern Highlands. It has been acknowledged that:

- The benefits of the Southern Inland Corridor (from Canberra to Sydney via Southern Highlands) have been established. The 2011 study commissioned by the Australian Government in 2011 found the Southern Inland Corridor to be the best performing corridor on a standalone basis, with this line preferred for the first stage of development. Developing the Sydney to Canberra via the Hume Highway Corridor was found to generate the most user benefits after Sydney to Melbourne and Sydney to Brisbane. On a per km basis, the cost of developing the line was estimated to be half the cost of the Sydney to Newcastle line and 16 per cent less than the cost of developing the Sydney to Canberra line via Wollongong and the Southern Highlands.
- The existing rail line south of Macarthur is constrained and will not cope with future growth. The current rail service between Sydney and Canberra makes nine stops and takes over four hours, making it the least time efficient and least popular transport option. The regional passenger services are heavily constrained by rail freight and alignment issues.
- The Southern Inland Corridor, with an interchange at Campbelltown would benefit the most residents and employed residents of any of the four corridors investigated.
- Fast rail can build on investment already planned for the Macarthur Region to allow greater accessibility to Western Sydney Airport for the Regional South West residents.
- Staged delivery of the Southern Inland Corridor would deliver benefits similar to the progressive roll out of faster rail in Greater London.

(b) Current and anticipated levels of demand for public transport services and the public transport requirements to meet this demand

Campbelltown City Centre is identified as the metropolitan cluster for the Macarthur region,

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one of the fastest growing regions in Australia. As at the 2021 census the Macarthur region was home to 351,816 people. Over the next 20 years the region is anticipated to grow to between 517,000 and 615,000 residents.

Currently across the Campbelltown Local Government Area around 1,200 people use a bus as their primary method of transport to work, equating to around 0.9% of the employed population. Based on the Department of Planning's most recent population projections, the number of working aged residents is forecast to increase by 88.5% by 2041. Assuming no changes in employment participation or travel to work method, the number of residents using a bus to commute to work will increase by 1,030 people. Of course, with increasing density within the region, it is likely that public transport use will increase to be more aligned with broader Greater Sydney. As such, these estimates are considered to be conservative estimate of future bus users.

Without provisions for future public transport networks and assuming a constant rate of employment participation it is estimated the number of residents within the Macarthur regions using a vehicle to get to work will increase by 77,000 persons. Our road network is insufficient to support that level of traffic generation. Therefore, public transport services require significant enhancement.

(c) Changing nature of public transport needs due to shifting demographics, new suburbs, planned infrastructure and increased density

Campbelltown is committed to delivering a true Metropolitan Centre for Macarthur; with high amenity, job density and transport access. This means, that over time we will need to reclaim space in the Metropolitan Centre from cars and convert it to either public space or to productive land uses. Real CBDs all over the world work by concentrating people, jobs and activities at high densities. This is only possible if more people are getting in and out without a car. With this in mind, we are considering:

- Investigating a mode share target for the City Centre and would welcome the opportunity to undertake this as a joint project with Transport for NSW
- the role of streets in the Metropolitan Centre, to ensure traffic flows *around* the City Centre, rather than *through* the City Centre, to support the densification and place function of the Metropolitan Centre. This would require, however, new roads to be delivered south of the City Centre including Spring Farm Parkway, Outer Sydney Orbital Stage 2, Greater Macarthur Transit Corridor, and legislative change to Campbelltown's Local Environment Plan.

We are committed to improving opportunities for active transport in the City Centre, considering that 42% of all trips with an origin and destination within the City Centre are three kilometres or less.

Campbelltown City Council owns 56,300sqm of land in the Campbelltown City Centre that are currently used for car parking. Within our Local Government Area, we have 100 full sized football fields worth of public car parks. With 67% of carparking within our city is not taken up by Campbelltown residents, this is an extraordinary amount of public land, that could be used in more productive ways to benefit the ratepayers of Campbelltown.

Consistent with modern greenfield development patterns, we are noticing smaller lot sizes, relying on street parking, increased street occupancy and narrower streets. For these greenfield developments, trunk public transport infrastructure, delivered early, is required to attempt to establish patterns of behaviour for residents. For example, greenfield development south of Macarthur on the eastern side of the M31 (Gilead and Appin) will



potentially occur over decades. The Greater Macarthur Transit Corridor that is planned to support circa 20,000 dwellings in this area, to be delivered as development occurs, will not be completed until the last land release. This could, in turn, reinforce car dependency for developments reliant on Appin Road, without a viable route for public transit. If this transit corridor was delivered by NSW Government, prior to the development, with contributions claimed retrospectively, this would enable the corridor to be:

- centrally located in the corridor,
- delivered early to service the growth,
- delivered in a continuous length (with no missing links)
- delivered consistently across development/council borders.

This corridor, supplemented with strong east/west connections in the south of Greater Macarthur Growth Area have the potential to:

- significantly reduce volumes of traffic along Menangle Road to/from the Campbelltown direction, that are either coming from the M31 from the south, or are heading to the M31 to go to the south
- positively affect capacity and extend the expected life of Menangle Road, Gilchrist Drive and Narellan Road through the reduction of traffic on those roads.
- reduce congestion within the Macarthur Square / Hospital precinct which is already at capacity in peak periods
- reduce through-traffic in the Campbelltown City Centre
- reduce heavier southern focused building and construction traffic involved with not only the development of Menangle Park, but also the Glenlee employment lands, having to travel along Menangle Road, Gilchrist Drive and Narellan Road
- provide direct access and lower transport rates to waste services moving to/from Jack's Gully and the south, in return reducing upward waste charge pressures for the Macarthur area lower
- reduce the level of heavier building and construction vehicles and volumes moving between the major southern development areas of Menangle Park and Wilton, having to use Menangle Road, Gilchrist Drive, Narellan Road
- provide a southern access to the Australian Botanic Garden, Mount Annan.

These east/west connections include the entire Spring Farm Parkway, Appin Road to Menangle Road connection, and early delivery of the Outer Sydney Orbital Stage 2 from Appin Road to the M31.

(d) Social, economic and planning impacts of vehicle dependency and poorly integrated public transport

As stated above, Campbelltown City Council provides 56,300sqm of land in the Campbelltown City Centre for car parking. These publicly-owned land parcels are some of the most significant land holdings within the city centre. Improved public transport and a reduction on car dependency could provide significant uplift within Campbelltown and unlock the city centre's potential as the metropolitan cluster for Macarthur. For example, the current provision of car parks within the city centre could accommodate 180,000sqm of commercial floor space and employ 8,700 workers, highlighting the significant opportunity cost of city centre car parking.

The lack of investment in transport infrastructure and services in Campbelltown continues to heighten congestion risk, sterilise otherwise productive land, limit liveability and



environmental amenities, and condemns our residents to losing time in car transit.

Limited integrated public transport, car dependency and limited access to local job opportunities may have a direct correlation with Campbelltown's increased chronic health issues.

As concluded by Lancet, Giles-Corti and others in their 2016 article on City Planning and Population Health:

"Transport is a determinant of health that contributes to the existence, persistence, and (sometimes widening of) health inequities within and between cities. In cities around the world, the mobility benefits afforded by private and public motorised travel are less accessible to the poor and disadvantaged (including elderly, disabled, and young people) who are also more likely to experience the externalised costs of motor vehicle dependency (e.g. exposure to noise, pollution, and road trauma). Urban and transport planning must therefore prioritise policies, infrastructure, and services that favour the most socioeconomically disadvantaged populations."

Campbelltown is home to these "most socioeconomically disadvantaged populations." According to the most recent SEIFA index of socio economic advantage, a number of suburbs within Campbelltown have the lowest decile of advantage.

The Evidence Check Review brokered by the Sax Institute for the NSW Ministry of Health in March 2012 found *"a significant proportion of public transport users (30%) met all their recommended levels of physical activity just from their transport walking, and public transport users were 3.5 times more likely to be sufficiently active compared with car drivers... Greater use of public transport was associated with better access or proximity to transport modes."*

Campbelltown residents unfortunately suffer a higher instance of the following chronic health conditions:

- 70.1% of adult residents are categorised as overweight or obese
- 7.7% of residents suffer from mental health conditions
- 6.6% of residents live with diabetes
- 3.7% of residents live with heart diseases

Furthermore, transport systems that promote public transport use, walking, cycling and other healthy activities, in turn reduce urban air pollution and emissions, leading to a healthier environment for its residents.

In a report commissioned by Central Coast Council (an area with demographics that may be regarded as similar to Campbelltown), Urbis found that long commute times impact stress responses within families with increasing risk of divorce and prevalence of family violence. The Macarthur region unfortunately displays a prevalence of domestic and family violence which could be linked to these stressors.

The ramifications of heightened private vehicle usage have a particularly pronounced effect on councils such as Campbelltown, in contrast to other Local Government Areas that enjoy robust public transport infrastructure and services. Campbelltown Council allocates a recurrent budget of circa \$27 million per annum for road maintenance, a significantly larger sum compared to councils with comparable road network sizes but better public transport provisions.



A recent anecdote shared with Campbelltown City Council in the 2022 Travel Survey stated:

"I have found bus connections unreliable in the past. Trains are usually OK but they don't connect with bus services very well. The train pulls into Campbelltown station as the bus pulls out. I will take a cab to and from the station rather than waiting for a bus that may not come or be on time." Sigrid (65-74), resident of Bradbury

(e) Affordability compared with other areas of Greater Sydney and New South Wales and relative to means

The Australian Automobile Association's transport affordability index suggests typical annual vehicle costs in Sydney amount to approximately \$25,600 per annum, with fuel approximately 20% and tolls approximately 19% of that cost. These cost impacts will disproportionately fall on households with more vehicles, longer trips, or both.

With median household incomes within Campbelltown LGA at 22.2% lower than Greater Sydney, and more vehicles per household, our residents feel the pressure of transport affordability more than other areas in Greater Sydney.

(f) Role of public transport and future transport technologies to reduce car dependency in Western Sydney, including barriers to improving public transport services

Visibility of on-time connections is the best form of marketing to induce people to take up public transport. Currently, in Campbelltown, bus services are not generally understood by members of our community as services are not direct, predictable, frequent, reliable or legible. There is great opportunity for NSW Government to partner with the private sector to develop technology applications, similar to what has been delivered with the train network, to make bus locations and routes visible to patrons. Other cities around the world, e.g. Seoul have delivered very integrated mobile phone apps that are simple to use and identify live location and routes of buses in a colour-coded network. This would enable patrons to have confidence with connections to other services e.g. bus to train.

The visibility of convenience is also important. If a driver in a car sees a bus service moving along a dedicated bus lane, faster than the congested traffic, they may consider buses an attractive option. In order for buses to appeal to drivers, however, they must have priority at traffic signals (through bus hops etc.), have dedicated lanes, and limited stopping patterns to enable speed of travel.

Generational change is a significant opportunity for public transport take up. Young people are more generally more sustainably-conscious, mobile and willing to take public transport if a safe, convenient and legible service is presented to them. Establishing sustainable travel patterns of behaviour of school-aged people present an opportunity for generational change.

Establishing co-working hubs, or locating government jobs in metropolitan centres in Western Sydney will also reduce impact on the public transport system. Providing satellite co-working hubs to reduce impact on the public transport. The number of employed residents working from home increased from 2.3% in 2016 to 25.7% in 2021. Despite the last Census being undertaken during the height of the COVID pandemic and associated lockdowns, which likely inflated the working from home statistics, working from home and hybrid work schedules continue to be common workplace practice.

(g) Role of the public and private sector, including local government and the use of innovative funding models, such as transit oriented development and value capture mechanisms, in public transport provision

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The opportunity of transit oriented development is ripe in Campbelltown. Consistent with the NSW Government's Glenfield to Macarthur Corridor Strategy (2016), Campbelltown can support further density of living and jobs.

Transit oriented development above a revitalised Campbelltown Station Interchange, would provide enhanced access across the railway corridor and an opportunity for housing and other integrated uses. This opportunity is adjacent to the Community and Justice Precinct and would align with the future plans for the precinct.

There is also an opportunity for government to consider broader arrangements at satellite centres throughout neighbouring Local Government Areas, where developers could incorporate a rapid bus interchange within their development with services direct to Campbelltown station. This service could be provided by the developers, enticing commuters to visit the satellite commercial centre as part of their daily commute. This solution would alleviate the need for further commuter carparking at train stations, and enhance the economic activity at local commercial centres.

(h) staffing and future workforce planning, taking into account predicted service demand based on predicted population growth in Western Sydney

Campbelltown hosts 58,792 local jobs (Profile.id) with 80,991 employed residents (at 2022). The jobs to residents ratio for Campbelltown in 2021/22 was 0.73, meaning that there were less jobs than resident workers. This is particularly the case for 'higher order' jobs, e.g. with a job to workers ratio in the financial and insurance services sector of 0.20. This means that a large portion of workers in Campbelltown must leave the area each day to access work. This is particularly so for 'higher-order' jobs.

Campbelltown City Council has been advocating to NSW Government to support the relocation of Government Agency jobs into our city centre to provide local employment opportunities for our residents. We are also calling on the NSW Government to invest in the development of the Community and Justice Precinct in Campbelltown which will provide potential job opportunities, particularly in the sectors with job deficits. The Community and Justice Precinct also has the opportunity to support community members access vital services within their closest Metropolitan Centre without having to travel long distances.

Conclusion

We thank the Committee for the opportunity to inform their consideration of the current and future transport needs of Western Sydney.

We look forward to working with the NSW Government and its agencies to enhance Western Sydney's transport infrastructure and services, and would be pleased to assist the Inquiry.

Should you wish to discuss the contents of this submission in more detail, please do not hesitate to contact Rebecca Grasso, Director City Futures at Rebecca.Grasso@campbelltown.nsw.gov.au.

Yours sincerely,

Lindy Deitz
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8.14 Delivery Program and Operational Plan 2022-23 - 6 Month Progress Report

Reporting Officer

Manager Insights and Corporate Strategy
City Futures

Community Strategic Plan

| Objective | Strategy |
|---------------------|---|
| 5 Strong Leadership | 5.2.1 Provide proactive and collaborative leadership on issues that are important to Campbelltown now and into the future |

Delivery Program

| Principal Activity |
|--|
| 5.2.1.1 Lead and improve corporate planning for a sustainable future |

Officer's Recommendation

That Council note the 6 month report outlining progress against the Delivery Program 2022-2026 and Operational Plan 2022 -2023, for the period 1 January 2023 to 30 June 2023.

Purpose

To provide Council with a 6 month report on progress against the Delivery Program 2022-2026 and Operational Plan 2022 -2023 ,for the period 1 January 2023 to 30 June 2023.

Report

The Delivery Program 2022-2026 and Operational Plan 2022-2023 is Council's plan to address the community's vision for Campbelltown, outlined in Campbelltown 2032: Community Strategic Plan.

Campbelltown 2032 includes 5 Community Outcomes, which have underlying focus areas and strategies:

- Outcome 1 – Community and Belonging
- Outcome 2 – Places for People
- Outcome 3 – Enriched Natural Environment
- Outcome 4 – Economic Prosperity
- Outcome 5 – Strong Leadership

Under the Integrated Planning and Reporting framework, and Section 404(5) of the *Local Government Act 1993*, Council must provide 6-month progress reports for the delivery program and operational plan. These progress reports ensure the Council, community, and stakeholders can monitor Council's progress.

The full set of Corporate Planning and Reporting documents can be found on Council's website: <https://www.campbelltown.nsw.gov.au/Council-and-Councillors/Corporate-Planning-and-Strategy>

The Delivery Program 2022-26 and Operational Plan includes the following components, which set out Council's 4-yearly (Delivery Program) and annual (Operational Plan) commitments:

- 6 Major Projects and Initiatives
- 52 Principal Activities
- 159 Ongoing Activities (covering ongoing service delivery)
- 206 Performance Indicators
- 205 annual actions.

This report provides a summary of progress against these components, which a detailed progress report provided in attachment 1.

Major Projects and Initiatives

The table below provides a summary of 6-month highlights for each Major Project and Initiative.

| Major Projects and Initiatives | 6-month highlights |
|--|---|
| City-wide upgrades | Continued delivery of Capital Works program to provide new and renewed roads, bridges, bus shelters, paths, and cycleways for Campbelltown. |
| New Regional Facilities | <ul style="list-style-type: none"> • Billabong Parklands – completion of the main pool, children's pool, stream and splash pad, balance tanks, bridge structure and cascade. Landscaping commenced, with hundreds of trees and native plants planted. • Ingleburn Reserve – commencement of major upgrades, including environmental improvements (weed control, tree planting), and upgrades to tracks and trails, access paths, picnic facilities, roads, parking, and signage. • Seddon and Kennett Park – \$7 million upgrade, with a new amenities building, a new cricket field in Kennett Park and upgraded cricket field and rugby league fields in Seddon Park. |
| Major Community and Cultural Events | <p>Council delivered the following major community and cultural events:</p> <ul style="list-style-type: none"> • Australia Day including Australia Day Awards Ceremony • 8 Citizenship Ceremonies • Ingleburn Alive • Ramadan on Q and EID Mubarak • Appin Massacre Memorial and Flag Raising. |

| | |
|---|---|
| South West Sydney Community and Justice Precinct | Continued advocacy to the NSW and Commonwealth Governments to commit to the delivery of the South West Sydney Community and Justice Precinct. |
| Revitalisation of our City Centre | During this period, a number of initiatives to activate Queen Street were undertaken: <ul style="list-style-type: none"> • public art projects in collaboration with local business and property owners • continuation of the Handmade and Homegrown Markets program. |
| Enhancing waterways and green spaces | A number of initiatives were successfully delivered during this period to enhance natural waterways and green spaces in Campbelltown. <ul style="list-style-type: none"> • 37 hectares treated for high priority invasive weeds in the last financial year • bush regeneration works completed across multiple sites under the 'Building a Bushcare Army' Grant • 5,043 students were engaged through educational events and programs during the financial year. |

Summary of Progress: Activities, Actions, and Indicators

| Delivery Program Activities - 6 Month Progress Summary | | | |
|--|---|-------------------|--------------|
| Status | Description | Number of Actions | % of Actions |
| On Track/Completed | 2022-23 Deliverables have been completed or progressing as planned | 152 | 95% |
| Off Track/On Hold/Cancelled | 2022-23 Deliverables are not progressing as planned, have been suspended or cancelled | 7 | 5% |

| Operational Plan Actions - 6 Month Progress Summary | | | |
|---|---|-------------------|--------------|
| Status | Description | Number of Actions | % of Actions |
| On Track/Completed | 2022-23 Deliverables have been completed or progressing as planned | 176 | 86% |
| Off Track/On Hold/Cancelled | 2022-23 Deliverables are not progressing as planned, have been suspended or cancelled | 23 | 14% |

| Annual Performance Indicators - 6 Month Progress Summary | | | |
|--|---------------------------------|-------------------|--------------|
| Status | Description | Number of Actions | % of Actions |
| Achieved | Target was met or exceeded | 151 | 73% |
| Not Achieved | Target was not met | 41 | 20% |
| Data not available | Complete data not yet available | 14 | 7% |

Financial Summary

The Table below provides a summary of Council's year-to-date expenditure against the original and forecast budget.

| | % Actions on track/ complete | Original Budget (\$,000) | Forecast Budget (\$,000) | Jan – June 2023 YTD Actual (\$,000) | Variance (\$,000) | YTD % Var |
|--|---------------------------------|--------------------------|--------------------------|-------------------------------------|-------------------|-----------|
| Outcome 1 Community & Belonging | 90% | 28,635,487 | 32,926,428 | 32,831,842 | 94,586 | 0.30% |
| Outcome 2 Places for People | 91% | 89,172,383 | 131,198,051 | 102,882,579 | 28,315,472 | 21.60% |
| Outcome 3 Enhanced Natural Env. | 97% | 31,909,696 | 35,913,923 | 35,118,218 | 795,705 | 2.20% |
| Outcome 4 Economic Prosperity | 82% | 31,186,528 | 36,671,600 | 11,749,000 | 24,922,600 | 68.00% |
| Outcome 5 Strong Leadership | 95% | 72,246,206 | 68,195,988 | 57,490,589 | 10,705,399 | 15.70% |
| TOTALS | | 253,150,300 | 304,905,990 | 240,072,227 | 64,833,763 | 21.30% |

Attachments






8.14.1 Detailed Q4 Progress Report DPOP (contained within this report) [↓](#)

Detailed Quarter 4 2022/23 Progress Report – Delivery Program and Operational Plan

1. Community and Belonging






1.1. Provide initiatives that foster a proud, inclusive, and connected community for all

Section: Community Learning and Library Services


| Delivery Program Activity | Comment | Status |
|---|--|---|
| Support and deliver library programs and events that cultivate creativity, connection and learning in the community | Continued delivery of programs and services for the community. Library visitation increased to 295,394, with 20,121 people attending programs, 31,165 connections to Wi-Fi and 40,824 hours of computer usage. |  |
| Performance Indicator | Q4 Actual | |
| Number of total participants in Library Events and Programs | 20,121 | |
| Satisfaction with Science Technology Engineering and Mathematics and Creative Studio programing | 100% | |
| Satisfaction with Lego Club | 100% | |
| Percentage of library members downloading Library app | 0 | |
| Number of creations made using the technology available in the Creative Studio | 97 | |
| Operational Plan Action | Comment | Status |
| Provide a variety of events and programs for all ages that support creativity, learning and connection | Successful delivery of Comic Book Day (attended by over 2,000 people), Queer Craftanoon, Pride Month events, Refugee Week event, early literacy programs, Tech Savvy Seniors program, English Conversation Classes and Sustainability talks. |  |
| Develop community programing which utilises the Creative Studio at HJ Daley Library | Creative Studio had 501 individual bookings, where community could utilise software and equipment to create their work. Drop in sessions were also held. |  |
| Integrate Science Technology Engineering and Mathematics into regular Children and Youth programing | 277 children attended the Lego Club at Glenquarie Library over the year. A total of 4,591 people attended STEM related programs across the year. |  |
| Promote mobile app for Library Management System | App currently in development due to be launched first week of August. |  |

Section: Creative Life


| Delivery Program Activity | Comment | Status |
|---------------------------|---------|--------|
|---------------------------|---------|--------|





| | | |
|---|--|---|
| Deliver a multidisciplinary contemporary arts program including exhibitions, theatre, music and experimental arts projects that engage artists and audiences | Successful delivery of The National exhibition, Dance Club program for local seniors, Conscious music program, Burra Bumal - In School Dance workshops in collaboration with NAISDA. Creative development of Sweet Mama (written, directed, performed by local artist Candy Bowers). |  |
| Deliver a program that engages with communities and artists living with a disability | Little Orange Artists Studio weekly workshop program included guest speakers and excursions. |  |
| Performance Indicator | | Q4 Actual |
| Number of Art Centre attendance per annum (Western Sydney Artists and Audiences) | | 62,251 |
| Total social media followers | | 7285 |
| Total workshop Attendance | | 5182 |
| Operational Plan Action | Comment | Status |
| Deliver a multidisciplinary artistic program that develops and presents new work that engages diverse communities | Presented The National 4: Australian Art Now, which brought together 48 new artists projects involving more than 80 artists across Country, generations and communities. Partnership with Art Gallery of New South Wales, Carriageworks, and Museum of Contemporary Art Australia. |  |
| Deliver an annual program of education, community engagement and creative learning activities and collaborations that engages our diverse community and is led by artists | Facilitated creative learning and education workshops for young people and community members led by artists and arts educators. Programs included: Wiritjiribin Girls Dance group, Art Club, Claymore Art Shack and Ceramics classes. |  |
| Develop and launch Public Arts Policy | This Policy document is dependent on significant city centre planning documents. |  |

Section: Placemaking, Events, and Activations

| | | |
|--|--|---|
| Delivery Program Activity | Comment | Status |
| Deliver a number of awareness, cultural and celebration programs | Successful delivery of Ramadan on Q and Eid Mubarak cultural events. These events fostered new connections with our local Islamic Community and will create more understanding of the Holy Month of Ramdan for the entire community. |  |
| Performance Indicator | | Q4 Actual |
| Percentage of respondents satisfied with major cultural programs | | 96% |



Section: Resilience, Partnerships, and Social Planning

| | | |
|--|---|---|
| Delivery Program Activity | Comment | Status |
| Oversee the implementation of the Disability Inclusion Action Plan | The Disability Inclusion Action Plan published in June 2023, and circulated to disability service sector. Internal Working Group established to commence delivery in 23/24. |  |


| Deliver digital inclusion initiatives that support those in need | Initiatives delayed, but expected to be on track for Q1 23/24. |  |
|---|--|---|
| Operational Plan Action | Comment | Status |
| Deliver and review a number of programs such as Youth Week, International Women's Day, Seniors Week and International Day of People with Disability | Successful delivery of Youth Week, International Women's Day, International Day of People with Disability and Seniors Week activities. |  |
| Deliver pathway programs for young people and the whole community such as Youth Hacks, Sunset Sounds and Place programs such as 'On Q' | Completed Youth Strategy consultations across a broad group of young people to identify future activities. Conscious Connect delivered in collaboration with Campbelltown Arts Centre in Q4. |  |
| Draft and deliver the Disability Inclusion Action Plan 2022-26 | As per Delivery Program Activity comment above. |  |




1.2 Provide a diverse range of cultural and creative activities and events, for all interests and people

Section: Communications


| Delivery Program Activity | Comment | Status |
|---|--|---|
| Celebrate our diverse community and their achievements through the delivery of an engaging program of civic events, award programs and ceremonies | Delivered a range of events, programs and initiatives to recognise community achievements. Included citizenship ceremonies, Appin Massacre Memorial, SWS Academy of Sport and Iftar, and opening of the Victor Chang School Science Awards, Gift of Time and Jubilee Awards. |  |
| Performance Indicator | | Q4 Actual |
| Percentage of speeches produced on time | | 100% |
| Percentage of events and major initiatives with a marketing and communications plan | | 100% |
| Percentage of candidates attending Citizenship Ceremonies within 3 months | | 90% |
| Number of civic events and ceremonies per year | | 30 |
| Operational Plan Action | Comment | Status |
| Deliver the annual civic events program | As per Delivery Program Activity comment above. |  |

Section: Placemaking, Events, and Activations



| Delivery Program Activity | Comment | Status |
|--|--|---|
| Deliver Council's annual calendar of key community and cultural events | Delivered full annual calendar of Community events encompassing healthy lifestyle events, cultural events, seasonal celebrations and annual festivals. Two additional events were delivered in addition to the annual calendar, Ramdan and Eid Mubarak Campbelltown. |  |

| | | |
|--|--|---|
| Actively seek and promote additional funding and community grants that assist in delivering local events and activations | Appointed new Event Liaison Officer to actively seek out and promote events grants to empower community groups to run their own events. |  |
| Performance Indicator | Q4 Actual | |
| Non-Council grants and funding supporting festivals and events | 1 | |
| Satisfaction rating with events program | N/A | |
| Total attendance at festivals and events | 185,000 | |
| Number of new market sites operating | 1 | |
| Operational Plan Action | Comment | Status |
| Deliver Council's annual calendar of events including a variety of community and cultural events and activations | The annual calendar of events including NAIDOC, Chill Fest, FEAST, the redesigned Fisher's Ghost Festival, Rocking Around Campbelltown, NYE, Australia Day, Ingleburn Alive, Campbelltown City Challenge Walk and two new grant funded events, Ramadan On Q and Eid Mubarak Campbelltown have been delivered. |  |
| Establish an event feedback method that can consistently measure and benchmark community sentiment | The Community Engagement Team have compiled a list of questions that can be utilised to build surveys to collect event feedback. QR codes will be displayed at each event with a link to the survey questions, providing community attendee feedback and sentiment. We can benchmark these results over time. |  |

1.3 Provide accessible services and support pathways for all ages, needs and abilities

| | | |
|--|--|---|
| Delivery Program Activity | Comment | Status |
| Provide opportunities to, and support for, volunteers across a range of events and focus areas | Council provides diverse opportunities for volunteers across our LGA, and support to develop capability. |  |

Section: Community Learning and Library Services

| | | |
|---|---|---|
| Delivery Program Activity | Comment | Status |
| Deliver outstanding library and visitor services to the community | Visitor Information Centre and Library continued to deliver outstanding services to the community. |  |
| Provide a relevant library collection in a variety of formats | Library expanded its Discovery Kit collection, purchased new bilingual books and continued to provide a range of books in print and non-print format. |  |
| Performance Indicator | Q4 Actual | |
| Library visitation | 295,394 | |




| | |
|--|--------|
| Percentage of people who would recommend the Library to others (satisfaction survey) | 87.40% |
| Number of online library downloads per annum | 42,819 |

| Operational Plan Action | Comment | Status |
|--|--|--------|
| Deliver core library services | Introduced new services including scan-to-email, access to new technologies and customer selection portal for collections. Held successful programs including Comic Book Day, school holiday and youth programs. | ■ |
| Progress outcomes of Reimagining Campbelltown and the Community and Justice Precinct masterplan to provide a city centre library | Business Case for Master Plan on hold until 23/24 | ■ |




Section: Education and Care Services

| Delivery Program Activity | Comment | Status |
|--|--|--------|
| Provide a caring, nurturing educational environment enabling our children to prosper through centre based services, outside school hours care and family day care services | All services operated as approved and delivered high quality educational programs to children. | ■ |

| Performance Indicator | Q4 Actual |
|---|-----------|
| Number of children immunised at the clinic | 5 |
| Percentage of Council's Child Care Facilities achieving a 'meeting or exceeding rating' | 100 |
| Number of hours per week for Family Day Care | 6,368 |
| Percentage child care customer satisfaction rating | 86 |
| Percentage utilisation for Before and After School Care | 67 |
| Percentage utilisation for Long Day Care | 76 |
| Percentage utilisation for School Holiday Care | 88 |
| Number of total members of Child and Family Centre | 127 |
| Number of programs implemented for specialised Child and Family Centre | 3 |
| Number of group bookings engaged in educational programs | 61 |
| Number of people engaged in each learn to ride program | 22 |
| Number of visitors to the Bicycle Education Centre during open days | 1739 |
| Number of hours of private bookings | 106 |
| Number of total current Mobile Toy & Book Library members | 368 |


| Number of specialised Mobile Toy & Book Library programs | | 3 |
|--|---|---|
| Operational Plan Action | Comment | Status |
| Provide high quality education and care services that meet the needs of our future generation | All services have developed their AEDC project and ready for implementation in 23/24 with defined targeted outcomes and deliverables. |  |
| Implement improvements that make it easier for families to access our education and care services | This project has been delayed due to competing demands on technology resources. |  |
| Improve the aesthetics of our education and care facilities to reflect our quality of care standards | Analysis and plan for improvement of each LDC/OSHC site has been completed, and a system implemented to monitor and log asset and maintenance requirements. |  |

Section: Natural Areas




| Delivery Program Activity | Comment | Status |
|---|---|---|
| Design and deliver programs that engage and build capacity of community volunteers including Bushcare and Citizen Science programs | Successful delivery programs to engage volunteers including Bushcare and Bush Explorers programs, annual events (National Tree Day, Wild Koala Day). Engaged citizen scientists through koala mentoring programs, platypus eDNA surveys and Gang cockatoos hollow conservation program. |  |
| Performance Indicator | | Q4 Actual |
| Number of volunteer hours | | 1474 |
| Number of group days held | | 104 |
| Number of attendees | | 608 |
| Operational Plan Action | Comment | Status |
| Deliver Council's Bushcare Volunteer Program and extension programs including annual calendar events to build environmental knowledge and capability within the community | Total of 75 Bushcare Sessions, 11 Bush Explorers Sessions and held 3 Tree Planting Events across annual period including National Tree Day and Wild Koala Day. |  |
| Deliver, promote and participate in citizen science programs focused on key flora and fauna species such as the gang gang cockatoo, koala and platypus that are found within Campbelltown | Completed initial Gang Gang Cockatoo citizen science, ongoing monitoring of Hairy Geebung plantings at Kentlyn with Bushcare. Ongoing work with Macarthur Native Orchid Society and Koala Monitoring completed with student and with Platypus Pals in planning. |  |

Section: Placemaking, Events, and Activations

| Performance Indicator | | Q4 Actual |
|---|---------|-----------|
| Percentage of applicants applying the Event Application Checklist | | 0 |
| Operational Plan Action | Comment | Status |





| | | |
|---|--|---|
| Deliver the Event Toolkit and Event Application Checklist to support community groups organising events | Toolkit completed and will be launched in 2023/24. |  |
|---|--|---|







Section: Resilience, Partnerships, and Social Planning


| Delivery Program Activity | Comment | Status |
|--|---|---|
| Collaborate with local community groups, Non-Government Organisations and the community sector to contribute to positive community outcomes for the Campbelltown community | Community Life has engaged with a broad section of Campbelltown's local community sector, mapping community need and participating in activities designed to address needs. |  |
| Performance Indicator | Q4 Actual | |
| Response rate of survey issued to volunteer-led clubs and organisations | 0 | |
| Operational Plan Action | Comment | Status |
| Deliver and review the Collective Impact program in Claymore | All activities delivered, and a new contract has been negotiated with Department of Communities and Justice (DCJ) for 2023/24. |  |
| Develop a baseline understanding of the workforce, capability and skill volunteers contribute to local community outcomes | Not commenced; external grant to support resourcing of this action was unsuccessful. |  |

1.4 Improve well-being and quality of life



Section: City Standards, Compliance and Waste

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Action and respond to the communities customer requests to ensure safety and compliance through the Rangers, Animal Care and Compliance services | Responded to 12084 requests for service for the 2022/23 FY |  |
| Manage and operate the Animal Care Facility including re-homing, care, treatment, handling and training services | 1454 animals came into the ACF, with 1317 animals being sold, rescued, or released to their owners. |  |
| Inspect all regulated food premises and deliver food safety and education training to food security groups to ensure food is safe and healthy | Mandatory requirements of the NSW Food Authority's Partnership Agreement met 100% 1064 Food premises inspected |  |
| Inspect all regulated public health premises to ensure compliance and high standards of safety | Mandatory requirements of the NSW Health Operational Plan met 100% 273 public health premises inspected. |  |



| | | |
|---|--|---|
| Deliver compliance and waste education programs to the community at key events | Community waste education undertaken at three community events in 2022/23 |  |
| Monitor and investigate illegal land use across Campbelltown | 164 complaints action in relation to illegal land use |  |
| Monitor development sites for compliance with Development Applications conditions and Environmental Protection Legislation | 304 complaints investigated in relation to DA conditions of consent and POEO legislation. Get the Site Right monitored 225 building sites for compliance with 176 sites non-compliant with conditions of consent. 47 Warnings issued 156 Penalties issues |  |
| Provide the community with an education and compliance program that outlines the importance of swimming pool safety within the community | <ul style="list-style-type: none"> Inspected 86 premises with more than 2 dwellings. Under section 22D of the Swimming Pools Act 1992, 87 certificates of compliance were issued by Council officers. Under Clause 21 of the Swimming Pools Regulation 2018, Council officers issued 95 noncompliance certificates. |  |
| Measure | | Q4 Actual |
| Percentage of public health premises inspections conducted as scheduled | | 100 |
| Percentage of food premises inspections conducted as scheduled | | 100 |
| Percentage of pool safety inspection program completed | | 100 |
| Percentage of complaints acknowledged within 14 business days | | 100 |
| Percentage of suitable incoming dogs and cats to be rehomed / released | | 100 |
| Percentage of dog attacks reported within timeframes | | 100 |
| Percentage of illegal dumping and littering complaints actioned within 10 days | | 100 |
| Percentage of representations from illegal dumping and littering offences | | 33 |
| NSW Health standards for inspection program | | 100 |
| NSW Food Authority standards for inspection program | | 100 |
| Operational Plan Action | Comment | Status |
| Deliver an education program on food safety requirements to residents and home based food businesses | Free online training available to all home food business operators. EHOs continue to educate our residents on the legal requirements of home-based food business. |  |
| Update Councils website to ensure the Home-Based Skin Penetration/Beauty/Hairdresser legal requirements are clear for the community to understand | Action complete, regular updates will be made if/when required |  |

| | | |
|---|---|---|
| Deliver Food Safety Bundle Kits to food security groups to assist with COVID Recovery | Program completed after lifting of COVID19 restrictions |  |
|---|---|---|

Section: City Strategy

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Actively participate in the Campbelltown Health and Education Precinct Partnership and the Western Sydney Health Alliance | Participation in the partnership is ongoing. Council is currently focused on developing a website and marketing for the precinct. Awaiting NSW Government decision on a business case relating to improving active transport connectivity within the precinct (WestInvest). |  |
| Operational Plan Action | Comment | Status |
| Deliver the Private Health Study | CHEP partners are developing an investment prospectus to target industries and providers. Council's City Marketing and Economy team are working with CHEP partners on available sites and human resourcing options for new facilities. |  |

Section: Education and Care Services

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Deliver Bicycle Education programs to increase awareness and participation in cycling | 61 school groups and 22 learn to ride lessons were delivered in Q4. |  |
| Deliver the Childhood Immunisation Clinic | 4 clinics delivered in Q4. |  |

Section: Placemaking, Events, and Activations

| Performance Indicator | | Q4 Actual |
|--|---|-------------|
| Percentage of vendors offering healthy food and drink options at events | | 50 |
| Operational Plan Action | Comment | Status |
| Incorporate Healthy Cities principles into Place Programs such as 'On Q' | Handmade and Homegrown Markets include locally sourced fresh fruit/veg. We consider the mix of healthy food options for all events; we continue look for healthy food vendors with reasonable price points for our community. | <div></div> |

Section: Resilience, Partnerships, and Social Planning

| Measure | | Q4 Actual | |
|-------------------------|---------|-----------|--------|
| Crime rates | | Stable | |
| Operational Plan Action | Comment | | Status |

| | | |
|--|---|---|
| Support the delivery of priority actions of the Western Sydney Health Alliance | Council is participating in the alliance and incorporating shared programs where possible into localised projects. | ■ |
| Deliver a responsive Community Safety Program | Road safety activities continue to be delivered. Community Life is working with NSW Police to deliver the program as per identified need. | ■ |
| Establish a method to capture and monitor local crime rates | NSW Bureau of Crime Statistics (BOCSAR) data used to monitor local crime data. Any trends or anomalies are interrogated with information from NSW Police. | ■ |

Section: Sustainability and Resilience

| Delivery Program Activity | Comment | Status |
|---|---|--------|
| Support the community and local economy to recover and become more resilient following COVID-19 | Council continued to support the community and local businesses through the Campbelltown Cares program. | ■ |



1.5 Promote and support a safe community

Section: Resilience, Partnerships, and Social Planning



| Delivery Program Activity | Comment | Status |
|---|--|--------|
| Deliver cost effective and best practice Road and Community Safety program | Activities delivered as per funding contract. | ■ |
| Continue to support and collaborate with the Campbelltown Domestic Violence Committee to positively contribute to community social outcomes | Council resumed convenor role with CDVC, reviewed PAWS and other DV programs, tabled a review of the CDVC Terms of Reference, attended all CDVC forums, and is working collaboratively to deliver community strategies into 2023/24. | ■ |
| Performance Indicator | Q4 Actual | |
| Safety program participation | 1110 | |
| Operational Plan Action | Comment | Status |
| Deliver a Council specific Domestic and Family Violence Strategy | Strategy released and discussed with the CDVC and service sector in a range of forums. Implementation will commence 2023/24. | ■ |
| Deliver Learner Driver and Child Safety Program | Learner Driver and Child Safety activities continue to be run as per schedule, including in Q4. | ■ |
| Develop a method to capture road safety data | Transport for NSW provides road safety data to Council via the Safe Systems Analytics (SSA) system. | ■ |

1.6 Acknowledge and protect our local cultural heritage


Section: Community Learning and Library Services

| Performance Indicator | | Q4 Actual |
|--|---|---|
| Number of downloads of the podcast | | 707 |
| Increase in number of Group Tours | | 74% |
| Operational Plan Action | Comment | Status |
| Develop a podcast highlighting the local people and interesting places in Campbelltown | Podcast continues to grow with a new episode each month; total of 707 downloads since December 2022. |  |
| Coordinate Historical Group Tours of Campbelltown through the Visitor Information Centre | 41 tours were held in the year, including Dharawal National Park walks in partnership with National Parks NSW, Group touring and school excursions. |  |

Section: Creative Life


| Delivery Program Activity | Comment | Status |
|--|---|---|
| Work with artists, educators and partners to implement a range of creative learning, education and Aboriginal Arts programs that engages our community | Tour of 'The National 4: Australian Art Now' held in Reconciliation Week. Weekly Wiritjiribin Girls Dance Group workshops were held as well as the monthly Weavers masterclasses with local Aboriginal women. |  |
| Performance Indicator | | Q4 Actual |
| Number of Aboriginal Artists and project participants | | 294 |
| Number of strategic priority area visitors per annum (Aboriginal and Torres Strait Island, CaLD, Disability and Young people) | | 6372 |
| Number of project partnerships | | 15 |
| Operational Plan Action | Comment | Status |
| Deliver artistic and cultural programs with Aboriginal and Torres Strait Islander artists and communities | Delivered Aboriginal Arts programs engaging artists and communities; included weekly workshops with Wiritjiribin Girls Dance Group and Yirran Miigaydhu Women's Weaving monthly masterclass. Developed workshop program facilitated by Aboriginal Artist Jason Wing and Maddison Gibbs for young people at Reiby Juvenile Justice Centre. |  |

Section: Resilience, Partnerships, and Social Planning




| Operational Plan Action | Comment | Status |
|--|--|---|
| Oversee implementation of 'Our Voice Our Place' Aboriginal | Delayed due to internal resourcing issues, planned to be on track in Q1 2023/24. |  |

1.7 Respect and support our local Aboriginal history, wisdom and peoples

Section: Placemaking, Events, and Activations

| Performance Indicator | Q4 Actual | |
|---|--|---|
| Feedback sought from local Elders and the Campbelltown Aboriginal Community Reference Group | Stalled | |
| Satisfaction rating with targeted events program | 80 | |
| Increase in annual attendance to festivals and events | Increased | |
| Operational Plan Action | Comment | Status |
| Deliver an annual calendar of community events to acknowledge dates of significance for Aboriginal and Torres Strait Islander communities | Delivered events, including assisting with the Appin Massacre Memorial, annual smoking ceremony and flag raising, and Sorry Day event at The Australian Botanic Gardens Mount Annan. |  |



Section: Resilience, Partnerships, and Social Planning

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Oversee the implementation of the Reconciliation Action Plan | Some internal delays, but on track to be delivered from Q1 2023/24. |  |
| Provide valuable support and collaboration with the Aboriginal and Torres Strait islander community to promote inclusion, awareness and focused programming | Aboriginal Advisory Group re-established and engagement with local Aboriginal and Torres Strait Islander communities recommenced through supporting community events, meeting with local leaders, and in the lead up to NAIDOC week 2023. |  |
| Operational Plan Action | Comment | Status |
| Draft and deliver the Reconciliation Action Plan 2022-24 | Some internal delays, but on track to be delivered from Q1 2023/24. |  |


2 Places for People

2.1 Provide public places and facilities that are accessible, safe, shaded and attractive



Section: City Projects

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Campbelltown Billabong Parklands | Project schedule has been extended due to tender negotiations. Transport & Access Management Plan commissioned and being reviewed and managed. Sustainability Action Plan & Asset Management Plan for operation and management of the facility in development. |  |
| Campbelltown Sports and Health Centre of Excellence | In August 2022, Council resolved to relocate this facility from Macarthur Heights to the Campbelltown Sports Stadium. Application has been made to the Federal Government to adjust the funding deed accordingly. With the project now fully funded, the project team are currently finalising an architectural brief to progress construction. |  |

Section: City Standards, Compliance and Waste

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Monitor Campbelltown and key hotspots for illegal dumping and littering to assist in the protection of the environment | 1332 Service Requests for Illegal Dumping / Littering 3125 Illegal Dumping investigations undertaken 816 Notices and Orders issued 120 Verbal Warnings 365 Penalty notices issued \$590,480 \$\$ value of Penalty Notices |  |

Section: City Strategy

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Lead the high level strategic planning direction for Campbelltown, including advocacy for its role as a key Metropolitan Centre for the Western Parkland City | Continued advocacy for Campbelltown's role as a key Metropolitan Centre for the Western Parkland City. This includes leading the delivery of the City Centre Planning Proposal (LEP Review) over 2023/2024 to enable the Metropolitan Centre function of the City Centre. |  |
| Provide high-level advice on strategic city planning, urban and place design, healthy places, connectivity and mobility, to inform a range of projects and proposals | Provision of high-level advice on strategic city planning, urban and place design, healthy places, connectivity and mobility, to inform projects and proposals (e.g., Billabong Parklands Access Strategy, CHEP Wayfinding, Hurley Street Master Plan and Scenic Hills). |  |
| Performance Indicator | | Q4 Actual |
| Council responds to all relevant government strategic documents of relevance to Campbelltown | | 100% |

| Percentage of Local Strategic Planning Statement actions (as assigned to City Strategy) progressing as required | | 50% |
|---|---|--------|
| Operational Plan Action | Comment | Status |
| Advocate for Council's strategic positioning and requirements for key connections and infrastructure to support growth and revitalisation | Continued advocacy for funding and support for community infrastructure | ■ |
| Implement the Campbelltown Local Strategic Planning Statement | Implementation continues. Advice required from State Government regarding the timing and process for LSPS review. | ■ |

Section: Community Businesses

| Delivery Program Activity | Comment | Status |
|---|---|--------|
| Manage and promote the Campbelltown Sports Stadium as a leading regional sporting and events facility | Reduced net costs across Stadia, and awarded FIFA pitch rating of 5/5 for World Cup hosting event (the only venue selected across NZ and Australia to host a World Cup team). | ■ |
| Investigate and implement new business strategy for Campbelltown Sports Stadium | Ongoing project to develop and implement new Stadia business strategy | ■ |
| Continue to improve venue facilities and ensure first class customer service at the Campbelltown Sports Stadium | Delivering improved customer experience with increased activations and high community visitation. | ■ |



Section: Creative Life

| Delivery Program Activity | Comment | Status |
|--|--|--------|
| Manage and promote the Campbelltown Arts Centre as a cultural hub and regional space for creativity and art | Refreshed promotional campaign for Arts Centre via website updates, and social media. | ■ |
| Facilitate the hire of Campbelltown Arts Centre venue and gardens to community, corporate and private events and functions | Campbelltown Arts Centre venue hires ongoing and include hire to community, corporate and private users for various types of functions | ■ |
| Promote and enhance a retail opportunity to sell locally made arts and craft merchandise including the hosting of an artisan market and online retail experience | Artist Exchange Makers Market showcased Macarthur and wider Sydney, Southern Highlands, and Illawarra region's diverse community of artists and makers. Featured range of stalls offering artwork, ceramics, jewellery, homewares, textiles, woven pieces, and toys. | ■ |

| Performance Indicator | Q4 Actual | |
|--|-----------|--------|
| Customer Feedback i.e. complaints, feedback etc. | 0 | |
| Revenue generated from facility hire (rooms and gardens) | \$34,695 | |
| Revenue generated through retail outlet and gallery | \$15,944 | |
| Operational Plan Action | Comment | Status |



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|---|---|---|
| Facilitate Little Orange - weekly supported studio program for artists living with a disability | Facilitation of Little Orange weekly studio program, with guest artists facilitating workshops. |  |
| Profile Campbelltown Arts Centre as a space for hire for all types of functions including corporate, community events | Venue hired for a range of events and activities by organisations and groups, local businesses and corporate and government agencies. |  |
| Promote local artists and artisans through the Artist Exchange retail store to increase income generating opportunities for local artists | Artist Exchange retail outlet features a unique range of products offering artwork, ceramics, jewellery, homewares, textiles, books, woven pieces and toys. |  |

Section: Operations





| Delivery Program Activity | Comment | Status |
|---|---------------------------------------|---|
| Deliver city cleansing program including street sweeping, graffiti removal, beautification and cleaning on Council assets and public spaces | All programs delivered as per program |  |
| Performance Indicator | Q4 Actual | |
| Percentage of customer requests actioned within 2 business days | 95% | |
| Number of complaints for CBD area maintained in a clean condition | 4 | |
| Percentage of waste bins emptied in accordance with the scheduled program | 100% | |
| Percentage reduction of illegal dumping on previous year results | Data not yet available | |
| Operational Plan Action | Comment | Status |
| Deliver city cleansing services to control litter, waste and minimise illegal dumping | All Bins installed and completed. |  |

Section: Stadia



| Measure | Q4 Actual | |
|--|-----------|--------|
| Number of bookings at the Campbelltown Athletics track | 252 | |
| Number of major sporting events held | 25 | |
| Number of visitors to the Campbelltown Sports Stadium | 153,216 | |
| Customer Feedback Stadia | 4.71 | |
| Operational Plan Action | Comment | Status |

| | | |
|---|---|---|
| Deliver the annual calendar of events for Campbelltown Sports Stadium | All required events have been successfully delivered. |  |
| Investigate and implement new business strategy to amplify the sports and entertainment precinct at Leumeah | In August 2022, Council resolved to relocate this facility from Macarthur Heights to the Campbelltown Sports Stadium. Application has been made to the Federal Government to adjust the funding deed accordingly. With the project now fully funded, the project team are currently finalising an architectural brief to progress construction. |  |



Section: Urban Centres

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Coordinate strategic land use planning and assessment of planning proposals | Progressed Macarthur Grange, 80 O'Sullivan Road, Leumeah, rezoning/reclassification of the Animal Care Facility and 158 Queen Street Campbelltown for Gateway determination. Ingleburn CBD planning proposal publicly exhibited and Glenfield DCP adopted. Assessment progressing on planning proposals at Glenlee House, Rosalind Park and Holly Lea Road Leumeah. Revised Local Housing Strategy submitted for Department of Planning and Environment Approval. |  |
| Provide Technical Support to assist the delivery of regulatory functions | Technical and administrative support provided. |  |
| Administer the Design Excellence Planning Panel and Local Planning Panel | Design Excellence Panel Meetings held on 8 Occasions. Design Excellence Panel Membership renewed at 6 June 2023 Council meeting. Local Planning Panel meetings have been held monthly. Report completed recommending additional community representatives. |  |
| Operational Plan Action | Comment | Status |
| Assess Planning Proposal Requests and progress supported proposals through the Planning Proposal process | As above, a number of Planning Proposals were supported by Council and referred for Gateway determination. |  |

Section: Urban Release and Engagement


| Delivery Program Activity | Comment | Status |
|--|---|---|
| Administer Contributions Plans and Voluntary Planning Agreements | Plans and VPAs administered in accordance with all statutory requirements |  |
| Provide development engineering services | Development engineering services continued to be provided. |  |
| Performance Indicator | | Q4 Actual |

| | |
|---|-----|
| Median assessment timeframe for all development applications (days) | 102 |
| Percentage of Planning Information Certificates issued in less than 10 working days | 100 |
| Percentage of Building Information Certificates issued under 40 days | 0 |


| Operational Plan Action | Comment | Status |
|--|--|---|
| Assess Development Applications in accordance with legislative requirements and prepare reports for local and regional planning panels | All development applications assessed in accordance with statutory requirements. Reports prepared for Local Planning Panel and Sydney Western City Planning Panel meetings as required. |  |
| Undertake engineering assessments for development applications and post consent certificates | Engineering assessments undertaken as part of assessing all relevant development applications and as required in response to section 138 permit applications, development consent conditions, subdivision works certificate applications and subdivision certificates. |  |

2.2 Provide public places and facilities that encourage leisure, recreation, and physical activity

Section: City Projects



| Operational Plan Action | Comment | Status |
|---------------------------|---|---|
| Raby Indoor Sports Centre | Unsuccessful market response to last tender with further procurement activities now required to commence the works on site. |  |

Section: Community Businesses



| Delivery Program Activity | Comment | Status |
|--|--|---|
| Deliver high level of customer service across all leisure services and programs within a financially sustainable framework | Ongoing customer journey improvements delivering record number of visits, enrolments and memberships, as well as increased revenue across all sites. |  |

Section: Leisure Services






| Performance Indicator | | Q4 Actual |
|--|---------|-----------|
| Number of leisure centre visits | | 728,217 |
| Number of learn to swim enrolments | | 3,580 |
| Number of annual swimming carnival bookings | | 70 |
| Percentage of Leisure Customer Satisfaction rating | | 80% |
| Operational Plan Action | Comment | Status |






| | | |
|--|---|---|
| Implement actions from the Campbelltown Aquatic and Indoor Sports Strategy - Future Planning | Future Planning Project has commenced. |  |
| Implement actions from the Campbelltown Aquatic and Indoor Sports Strategy - Improvement of service delivery and site conditions | Annualised swim school program completed. Fitness program review completed with new personal training and fitness timetable approach. Site improvement works completed, and are planned to continue where required. |  |

Section: Natural Areas


| Operational Plan Action | Comment | Status |
|---|--|---|
| Deliver Stage 2 upgrades at Ingleburn Reserve including carpark refurbishment and all accessible pathways to encourage leisure recreation and physical activity | Finalise design plans and appoint a contractor to commence works. |  |
| Deliver signage, access and trail upgrades at Smiths Creek Reserve to encourage leisure, recreation and physical activity | All onsite investigation complete, concept design and project timeline finalised with amended time frame with funding body, project to be rolled over to 2023/24 Financial year. |  |

Section: Open Space




| Delivery Program Activity | Comment | Status |
|--|--|---|
| Undertake master planning exercises for key open space reserves to ensure there is a clear strategy to how the land will be managed and enhanced | Multiple key open space master planning initiatives are underway including Koshigaya Park, Rosemeadow Sports Complex, Nepean River Reserve, Varroville Reserve, Lynwood Park and Glenfield Parklands. |  |
| Undertake the design and delivery of play spaces within the Campbelltown LGA guided by the State of Play Campbelltown | Playspace Program for 22/23 delivered. Program will continued as planned in 2023-24 |  |
| Undertake the design and delivery of new passive park infrastructure to increase the quality of our open space and parklands | Delivered 7 artificial shade structures to 7 priority reserves. Works competed July 2023. |  |
| Plan and deliver strategies and policies that enhance quality and condition of active and passive Open Spaces within the LGA | Completed initial review, definition and consolidation of strategies. Background open space planning work underway to support future updates of the playspace, sport and recreation and open space strategies. |  |
| Prepare appropriate manuals and plans to guide the development of open space and public domain in the LGA. Review applications and proposals to ensure they development adheres to relevant guidelines | Continued high level of service in review of various development sector applications. Preparation of the Open Space Design Manual is underway and a draft will be finalised in the 23/24 financial year. |  |







| | | |
|---|--|---|
| Ensure new open space infrastructure is accessible and inclusive for the local community | All new and upgraded open space facilities designed with universal design principals as a key component to how the site is planned and designed. |  |
| Develop Plans of Management for Community and Crown Land | Resource planning and implementation prioritised for 23/24. |  |
| Performance Indicator | | Q4 Actual |
| Community survey feedback received (increase in quality of our open space reserves) | TBA | |
| Increase in community visitation | TBA | |
| Operational Plan Action | Comment | Status |
| Design and deliver a range of quality and inclusive local and neighbourhood playspace upgrades at 7 key reserves to encourage physical activity and support the needs of the Campbelltown community | Three out of four playspaces commenced. The fourth playspace has been relocated to a different location due to contamination. |  |
| Design and deliver a quality and inclusive district playspace upgrade at Marsden Park to provide recreation for the community within a high profile, highly utilised parkland | Delivery continuing as planned. |  |
| Develop Plans of Management for Community and Crown Land | Re-development of Campbelltown's plans of management for crown and community land has been initiated, starting with a robust generic PoM. |  |

Section: Operations

| | | |
|---|--------------------------------------|---|
| Delivery Program Activity | Comment | Status |
| Deliver open space development and maintenance programs | Maintenance programs are on schedule |  |


Section: Sport and Recreation

| | | |
|--|---|---|
| Delivery Program Activity | Comment | Status |
| Deliver a sports field improvement program to install lighting and irrigation to meet Australian Standards | Completed lighting works at Milton Park, Kooringa Reserve, Behnam Oval and Campbelltown Showground completed. Drainage works to Waminda Oval completed. |  |
| Partner with local sporting clubs to deliver grant-funded upgrades at sporting facilities | Club secured grants obtained for Woodlands Road Baseball (Flagpoles), Lynwood Park Football (Footpath). Lynwood Park Footpath delivered Q4. |  |
| Manage sporting ground booking process | Bookings for Winter 2023 Season Completed. Casual, Event and School Bookings completed as required. |  |

| | | |
|---|---|---|
| Support to sporting clubs in developing future vision and strategic masterplans to meet their needs | Draft Lynwood Park Masterplan completed, approved by Macarthur Football Association, ready for public exhibition prior to adoption by The Council. |  |
| Performance Indicator | | Q4 Actual |
| Customer satisfaction with Council Sports grounds and venues | Not not yet available | |
| Operational Plan Action | Comment | Status |
| Partner with local sporting clubs to deliver grant-funded upgrades at sporting facilities | Successful Grants notified before State Election. Lynwood Park footpath grant aqutted |  |
| Establish a process to monitor grant conversion rates | <p>Sport and Recreation submitted 13 grant applications (including 8 WestInvest Competitive Round Applications) in 2022/23.</p> <ul style="list-style-type: none"> • 1 WestInvest application was successful • 2 Football Legacy Fund Grants were successful • 1 MultiSport Community Facilities Fund Application was successful • 2 Essential Community Facilities Fund Applications were successful |  |
| Deliver a sports field improvement program | Drainage works at Raby Sports Complex not completed. Other works completed at Waminda Oval, Behnam Oval, Campbelltown Showground and Milton Park Softball Complex. |  |
| Audit sport and recreation fields and amenities | Sportsground Audit completed, data to be used to inform improvement program. |  |
| Develop feedback register | Register of sportsground issues commenced through Pathway and CCS systems |  |



2.3 Ensure transport networks are integrated, safe, and meet the needs of all people

Section: City Strategy






| | | |
|--|--|---|
| Delivery Program Activity | Comment | Status |
| Lead advocacy and awareness to achieve design excellence, high-quality and healthy built environments and great places | All opportunities to provide advice, input and comments on draft plans, policies and applications are being pursued, subject to resource availability. The CCDF (currently underway) will also advocate for design excellence. |  |
| Performance Indicator | | Q4 Actual |
| Percentage of input that includes local advocacy | | 100% |
| Percentage of input and feedback delivered within external timeframes | | 100% |
| Operational Plan Action | Comment | Status |

| | | |
|---|---|---|
| Connect Campbelltown to the Western Sydney International Airport by 2026 | Attended weekly coordination meetings with TfNSW on CIIP (TfNSW), SWS CJP (WPCA), CCPP (Council), CCDF (Council), Menangle Road SBC (TfNSW), Strategic Cycleways Corridors (TfNSW), Greater Macarthur Transport Corridor (TfNSW), Hurley St Master Plan (Council). Leading the Strategic Transport and Land Use Group at Council. |  |
| Connect Campbelltown to Bradfield, the Western Sydney Airport, the Western Parkland City and beyond | Active stakeholder in TfNSW projects, including Campbelltown Interchange Integration Plan, Strategic Cycleway Corridors Plan, and South Western Sydney Transport Structure Plan. |  |
| Review of high-level government transport strategies and policies | Active stakeholder in TfNSW projects, including Campbelltown Interchange Integration Plan, Strategic Cycleway Corridors Plan, and South Western Sydney Transport Structure Plan. |  |
| Promote active transport to assist in achieving mode shift | CCDF completed, including proposal for mode share target. Developed draft bicycle network plan for the LGA, which will be refined through an upcoming LGA Bicycle Plan. |  |
| Improve the local active transport network | Identification of key active transport improvements and corridors to inform the Billabong Parklands Access Strategy and the Campbelltown Health and Education Precinct Access and Wayfinding project (WestInvest). State Government yet to finalise deeds to enable CHEP project to progress |  |







Section: Infrastructure

| Delivery Program Activity | Comment | Status |
|---|----------------------|---|
| Coordinate the design, renewal and maintenance of roads, kerb and gutter, bus shelters, footpaths and car parks | Completed as planned |  |
| Implement the Cycleways Program | Completed as planned |  |

| Measure | Q4 Actual |
|---|-----------|
| Road Assets Pavement Condition Index (PCI) | 1.52 |
| Road Assets Surface Condition Index (SCI) | 1.38 |
| Road Assets Overall Service Level Index (OSI) | 1.49 |
| Car Park Assets Pavement Condition Index (PCI) | 1.05. |
| Car Park Assets Surface Condition Index (SCI) | 1.54 |
| Car Park Assets Overall Service Level Index (OSI) | 1.34 |
| Footpath Assets Overall Service Level Index (OSI) | 1.73 |
| Bridge Assets Overall Service Level Index (OSI) | 1.78 |
| Kerb Assets Overall Service Level Index (OSI) | 1.3 |

| Operational Plan Action | Comment | Status |
|---|--|---|
| Deliver bridge maintenance program | 95% completed |  |
| Deliver footpath renewal program | 2022-23 Footpaths Reconstruction Program has been completed. |  |
| Deliver kerb and gutter renewal program | 80% completed |  |
| Deliver streetlighting upgrades | Program is currently under review. |  |
| Raby Road Upgrades | Project completed and closed. |  |

Section: Operations


| Delivery Program Activity | Comment | Status |
|---|--|---|
| Deliver the Road Maintenance Program | Works in progress, significant additional workload this year due to grant funding after last year's storm events |  |
| Implement the Public Spaces and Urban Forest Programs | On track and managing supply of contractors |  |
| Operational Plan Action | Comment | Status |
| Deliver road maintenance program as designed | All roads maintenance programs delivered as per program. |  |
| Deliver bus shelters program | Bus shelter renewal programs all completed as per programs |  |
| Deliver pavement construction and maintenance | Pavement renewal programs all completed as required |  |
| Deliver the tree planting program | A minimum of 5000 trees planted across the LGA |  |

Section: Strategic Partnerships





| Delivery Program Activity | Comment | Status |
|--|----------------------|---|
| Collaborate with NSW Government agencies on key rail and bus connections to Western Sydney Airport | Advocacy continuing. |  |

2.4 Improve transport options and networks so that Campbelltown is an accessible and connected city for all




Section: City Standards, Compliance and Waste

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Monitor school parking and road safety through the School Safety Program | 155 Schools were monitored for illegal parking in the 2022/23 FY |  |
| Performance Indicator | Q4 Actual | |
| Percentage of Hot Spot/ high risk schools are monitored twice weekly | 100 | |
| Percentage of medium risk schools monitored weekly | 60 | |
| Percentage of low risk schools monitored monthly | 39 | |

Section: City Strategy

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Develop a strategic approach to sustainably manage car parking in key centres and transport nodes | Awaiting outcomes of the City Centre Design Framework and the Digital Kerbside Pilot to inform any further work and resource allocation. |  |
| Lead advocacy for, and work with government to secure improved mobility, connectivity, access, and more sustainable modes of transport | Continued advocacy for improved mobility, connectivity and access, and to enable the shift towards sustainable modes of transport, including increased provision of public and active transport. |  |
| Operational Plan Action | Comment | Status |
| Review carparking trends and availability across Campbelltown City Centre | Progress on this action is pending resourcing review. |  |
| Investigate initiatives to improve Kerbside Management in the Campbelltown CBD | Council's input into the Digital Smart Kerbside Pilot Project (led by TfNSW) has been completed. |  |

Section: Infrastructure

| Operational Plan Action | Comment | Status |
|---|---|---|
| Design Farrow Road commuter carpark | Detailed Design completed 100% |  |
| Car park renewal program | 2022-23 Carpark program has been completed. |  |
| Develop a traffic model for the whole LGA at a suitable scale which allows an informed decision basis for | Model calibration progressing. 75% completed. 2016 Model AM and PM Traffic completed. |  |

| | | |
|---|--|--|
| changes to the road network and surrounding environment | | |
|---|--|--|

Section: Urban Release and Engagement

| Operational Plan Action | Comment | Status |
|--|--|--------|
| Update Campbelltown Local Infrastructure Plan 2018 to reflect identified traffic management improvements | Consultants engaged and draft CP scheduled to be reported to September Council meeting | ■ |

2.5 Utilise communication technologies to better connect people and foster an inclusive community




Section: Strategic Partnerships

| Delivery Program Activity | Comment | Status |
|--|------------|--------|
| Support the implementation of the Western Parkland City Digital Action Plan and advocate for initiatives which bridge the digital divide in Campbelltown | Continuing | ■ |






2.6 Ensure all people in Campbelltown have access to safe, secure, and affordable housing

Section: Urban Centres

| Delivery Program Activity | Comment | Status |
|--|---|--------|
| Provide Heritage based planning advice and grants for Campbelltown | Heritage grants program completed. | ■ |
| Provide building certification services | Building Certification service provided and accreditation maintained for all of Council's accredited certifiers. All required accreditation renewals and CPD points achieved. | ■ |
| Operational Plan Action | Comment | Status |
| Provide Heritage Advisory service | Heritage advice provided however in some circumstances was limited by staff vacancies and on occasion was outsourced to a private heritage consultant. | ■ |
| Provide Heritage Grants Program | Heritage grants program completed. | ■ |

| | | |
|---|---|---|
| Refer rezoning and Development Applications related to State Listed Heritage Items to Heritage NSW | Planning proposals (rezoning) impacting state listed heritage items referred to Heritage NSW. Development applications related to state listed heritage items referred to Heritage NSW. |  |
| Implement the Local Housing Strategy related actions listed in the Local Strategic Planning Statement | Local Housing Strategy endorsed by Council and submitted to Department of Planning and Environment for approval |  |
| Review Council's policy position on Affordable Rental Housing | Internal working group established. Consultants engaged to prepare affordable housing strategy and affordable rental housing contribution scheme required by Local Housing Strategy approval conditions. Partnered with Western Sydney Planning Partnership on a regional approach. |  |



Section: Urban Release and Engagement

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Deliver an efficient development application assessment service | Assessment service continually monitored to seek improvements in the process. |  |
| Provide environmental assessment service | On track |  |
| Provide application lodgement and duty planner service | On track. Duty planner roster created and operating. Roster for building surveyors also in place. |  |
| Operational Plan Action | Comment | Status |
| Refer significant heritage related applications to the Design Excellence Panel | Applications referred as required |  |
| Actively work with NSW Land and Housing Corporation to advance the urban renewal of Airds and Claymore to provide a suitable mix of private and public social housing | Council actively engages and works with LAHC to advance these two projects |  |




3 Enriched Natural Environment

3.1 Protect, rehabilitate, and promote our natural areas, waterways and biodiversity



Section: City Strategy

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Lead the cross-functional program to transform Bow Bowing Creek | The Stage 2 project for Bow Bowing Creek did not get grant funding so is on hold. Several other pieces of work have happened including the blue/green grid as part of the City Centre Design Framework and work on the Georges River catchment from the Open Space team. |  |
| Operational Plan Action | Comment | Status |
| Progress Bow Bowing Creek transformation scoping project stage 2 | Application for grant funding was unsuccessful. Alternate resourcing strategy to be developed |  |

Section: Infrastructure

| Delivery Program Activity | Comment | Status |
|---|--|---|
| Manage stormwater design and maintenance and provide advice, guidance and support to mitigate the effects of flooding and ensure water quality outcomes | Completed |  |
| Operational Plan Action | Comment | Status |
| Deliver Collector Road and drainage design for Menangle Park Township | Design Consultant Engaged. Survey commencing 30 July 2023 |  |
| Deliver Stormwater Levy Program | The projects programmed for the delivery under storm water levy have been completed. |  |

Section: Natural Areas

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Undertake riparian health assessments and water quality monitoring to inform catchment and waterway management and restoration | Completed water quality monitoring across key sites within the Georges and Nepean River Catchments. |  |
| Continue to participate in development of the Georges River Coastal and Catchment Management Program with key internal and external stakeholders | Ongoing participation in Georges River Catchment and Coastal Management Program including representation on Steering Group to scope next stages of the project. |  |

| | | |
|--|--|---------------|
| Deliver strategic projects and implement key management actions and plans that monitor, protect and enhance biodiversity including threatened species, populations and ecological communities. | Delivered multiple actions from Grey Headed Flying Fox Camp Management Plans including site restoration works, residential assistance program, and ongoing community education. Delivered key actions from the Koala Plan of Management. Completed gang gang citizen science and planting of threatened Hairy Geebung. | ■ |
| Deliver the NSW Weed Action Program and collaborate with key stakeholders to minimise the impacts of priority weeds on the community and environment | Delivered NSW Weed Action Program including inspections of high risk sites, strategic private and public lands treatment of aquatic and terrestrial priority weeds. | ■ |
| Work collaboratively with key stakeholders to reduce the impacts of pest species on the community and environment | Continued to deliver Indian Myna Bird Action Program and collaborated with Greater Sydney Local Land Services to map and manage key pest species including foxes and rabbits. | ■ |
| Performance Indicator | Q4 Actual | |
| Water quality | 0 | |
| Number of lineal Km's treated within Campbelltown for priority weeds | 74.8 lineal kms | |
| Number of new incursions of priority weeds or pest animals recorded | 7 | |
| Actions implemented within threatened species plans | 53 | |
| Number of inspections completed for priority weeds | 287 | |
| Number of hectares treated for priority weeds | 134.34 ha | |
| Number of residents engaged in Pest Animal Management | 53 | |
| Number of priority pest species targeted | 3 | |
| Number of hectares of bushland under active management | 69.3 | |
| Operational Plan Action | Comment | Status |
| Collaborate with Sydney Water and the Georges Riverkeeper to investigate swimmability in the Georges and Nepean Rivers | Completed review of MOU with Sydney Water with partnership to start in new financial year. Funding for post rainfall sampling for model development released and sampling to start in spring 2023. | ■ |
| Continue to participate in development of the Georges River Coastal and Catchment Management Program with key internal and external stakeholders | Funding approved through PMO process across the next two years to assist with developing the plan through Georges Riverkeeper for 2023/24 and beyond. | ■ |
| Investigate innovative solutions and undertake riparian health and water quality monitoring at key locations throughout Campbelltown | Annual water quality monitoring completed as per program for 2022/23 Macroinvertebrate sampling to be added to Water Quality tender and further swim site investigations and automation of data being investigated. | ■ |
| Complete the annual aquatic weed survey and treatment program within the Georges and Nepean River catchments | Aquatic weed survey and control of all waterways within program completed by contractor with two treatments in Georges River and one treatment in Nepean River completed across 74.8 L/Km per treatment. | ■ |

| | | |
|--|---|---|
| Develop a project plan to plan to deliver a Campbelltown Biodiversity Strategy that sets clear objectives and goals for the management of Campbelltown's environment | Scoping/Project Plan to develop Biodiversity Strategy completed pending internal approvals. To be informed by Natural Assets survey works across next 12 months. | ■ |
| Deliver key actions from within the management plans for threatened flora species, koalas and grey-headed flying fox | GHFF Residential Assistance Program completed, Restoration Plan and works underway at Macquarie Fields and works at Campbelltown underway. Koala PoM vehicle hotspot study, koala monitoring program and koalatown community education completed. Ongoing works for Hairy Geebung and Gang Gang Cockatoo. | ■ |
| Implement Priority Weed and Pest Animal Plans including delivering the NSW Weed Action Program and collaborate with key stakeholders to implement actions that protect the community and environment | All Inspection targets completed under NSW Weed Action Program. Targeted inspections at all high risk sites and pathways for incursion of priority weeds within the LGA. Ongoing works to managing Indian Myna Birds and Foxes although Local Land Services Program in Wedderburn has ceased. | ■ |
| Develop and deliver a range of programs to protect and enhance biodiversity including bush regeneration, environmental assessment and threatened species conservation | Ongoing work to undertake environmental assessments for Open Space projects and ongoing bush regeneration works across grant projects at John Kidd Reserve and Smiths Creek with works completed at Fishers Ghost Creek. Program delivered across multiple Bushcare sites under Building a Bushcare Army Grant. | ■ |
| Manage Biodiversity Stewardship Agreements on Council land within Campbelltown | Year 2 works audited and approved by BCT with Year 3 works planned and underway. Additional works scoped for 2023/24 financial year to upgrades trails and signage. | ■ |




3.2 Ensure urban development is considerate of the natural environment

Section: Urban Centres

| Delivery Program Activity | Comment | Status |
|--|---|--------|
| Provide regulatory program for building fire safety | Fire safety program progressing well and expanding to include review of additional buildings. Workplace changes undertaken that will result in the creation of a specialist fire safety team. | ■ |
| Operational Plan Action | Comment | Status |
| Apply Building Sustainability Index (BASIX) to all applicable developments | Applications have only been accepted with BASIX certificate and stamped plans. Where these are not provided the application is returned. Where the application has been amended during the assessment process a revised BASIX certificate is requested. | ■ |





Section: Urban Release and Engagement





| Operational Plan Action | Comment | Status |
|---|--|--------|
| Provide feedback on changes to state policy relating to environmental standards | Continued work partnership with NSW Government agencies to ensure best practice is considered in assessments, policy formulation and to keep abreast of changing legislative requirements, and to adjust accordingly | ■ |

| | | |
|---|---|---|
| Ensure that development applications comply with the requirements of environmental legislation | On track. Assessment teams regularly updated. Referrals to environmental team made where required. |  |
| Participate in Gilead Stage 2 Technical Assurance Panel | Completed. |  |
| Assess submissions and make post exhibition amendments to Gilead Stage 2 Strategic Biodiversity Certification Application in accordance with final advice from NSW Chief Scientist and Engineer | Biodiversity Certification Application reported to Council where it was resolved to submit the Application to the Minister. This has been completed, although there is likely to be ongoing information and requirements before the Minister confers Certification. |  |

3.3 Efficiently manage and conserve our natural resources including energy and water


Section: Sustainability and Resilience

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Lead the transition of Council's operations to Net Zero. This includes utility consumption, waste generation and vehicle fleet emissions | Council has developed a Transitioning to Net Zero Strategy. |  |
| Lead the increase of renewable energy generation and uptake (both on-site and off-site) across Council and the community | Council increased its purchase of renewable energy from 20% to 70%. In doing so, 2 additional regional NSW solar farms were included in Council's electricity contract. Council completed audit of its top 11 energy consuming facilities and identified opportunities to increase on-site solar. |  |
| Embed actions to increase resilience and sustainability outcomes within Council-led and community developments | Council developed strategic documents providing evidence-based recommendations on ways to embed resilience into Council-led developments. These documents include: - Embedding resilience into Asset Management - Draft Transitioning to Net Zero Strategy |  |
| Lead the increase of Electric Vehicles in Council's fleet and access to charging stations across the LGA | Council developed a policy position to transition the fleet to electric, and over past 12 months has purchased four electric vehicles and installed 3 chargers. Council considered a number of opportunities to expand public charging across the LGA. |  |
| Performance Indicator | | Q4 Actual |
| Percentage of renewable electricity generated from Council's onsite and offsite solar systems | | 70% |
| Percentage reduction of greenhouse gas emissions from Council operations | | TBA |
| Increase the number of hybrid and/or electric vehicles in Council's fleet | | 5 |
| Operational Plan Action | Comment | Status |


| | | |
|--|---|---|
| Implement Council's Transition to Net Zero Plan | A work program and resourcing plan has been developed. |  |
| Explore opportunities to fund Council's Transition to Net Zero Plan | External advice has identified that Council is unable to sell any more of its LGCs. |  |
| Finalise and embed the Creating a Spark grant | This project has been completed |  |
| Review Council's fleet with the aim of transitioning to hybrid and electric vehicles | A decarbonising the fleet plan has been developed. |  |





3.4 Improve environmentally sustainable practices in our community

Section: City Standards, Compliance and Waste





| Delivery Program Activity | Comment | Status |
|---|-------------------------------------|---|
| Implement actions from the Waste and Resource Recovery Education Strategy 2021-2024 | Actions continue to be implemented. |  |
| Performance Indicator | Q4 Actual | |
| Number of visits to schools, community groups and organisations | 3 (15 FY) | |
| Number of waste initiative undertaken at a council events | 1 | |

Section: Natural Areas

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Deliver a range of events and programs that engage and educate the community, schools and early learning centres to foster stewardship for the environment | Delivered extensive program of environmental education initiatives including Threatened Species Art and Writing competition, Koala Town Certified Schools and completed the early learning sustainability and environmental framework and nature play educator's engagement for Council facilities. |  |
| Performance Indicator | Q4 Actual | |
| Number of residents engaged in environmental initiatives | 5043 | |
| Number of environmental events and workshops | 76 | |
| Number of art and photography entries received | 4906 | |
| Operational Plan Action | Comment | Status |





| | | |
|--|--|---|
| Deliver education programs targeted at key species including platypus, koala and grey headed flying fox to community and schools | Delivered Platypus Pals workshop with 146 students at Simmos Beach and 2 x koalatown cert schools incursions with 362 students from Airds High School and Ruse Public School. |  |
| Deliver the annual Schools Environmental Education Plan to engage school students in sustainable practices | 8 schools engaged during this period and School Teacher SEED Network meetings completed (next one in Term 3). |  |
| Deliver and facilitate a range of early childhood workshops and information to engage young children in sustainable practices | Delivered 2 x nature play workshops and 2 x koalatown certified schools workshops in ELC's with 196 students in attendance and completed annual training with 12 x ELC educators for Council facilities. |  |
| Deliver the annual Threatened Species Art Competition and Macarthur Nature Photography Competition to promote conservation of threatened species and engage the community in nature based learning | Threatened Species Art and Writing Competition and Macarthur Nature Photography Competition completed with 4906 entries received. |  |


Section: Sustainability and Resilience

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Lead and support the delivery of sustainability aspirations for Council and the community | Council continues to lead and support the delivery of sustainability aspirations through: <ul style="list-style-type: none"> - review of policies including the Sustainable Events Policy - development of strategies including Net Zero and decarbonising the fleet - purchase of renewable energy - community awareness campaigns |  |
| Performance indicator | Q4 Actual | |
| Increase in the number of residents using the Get Prepared App | Data not yet available | |
| Community engagement with social media campaigns | | |
| Operational Plan Action | Comment | Status |
| Improve community preparedness through the use of the Red Cross Get Prepared App | Annual Red Cross/Resilient Sydney Get Prepared campaign scheduled for mid-September. Micro events with emergency services being organized to increase community awareness of shock events and ways to prepare. |  |
| Promote community sustainability performance and report on progress | Council continues to actively utilise Resilient Sydney Greenhouse Gas platform. |  |
| Celebrate and share our First Nations people, practices and wisdom, and seek their guidance on ways we can protect/recreate our environment and mitigate the effects of our changing climate | Milestone 1 reporting for the grant was submitted and endorsed by the funding body in May 2023. |  |

3.5 Improve waste management and recycling practices


Section: City Standards, Compliance and Waste

| Delivery Program Activity | Comment | Status |
|--|---|--|
| Provide a reliable and cost-effective waste and recycling service to our community | 4,899,91 Bin services provided 64,824 General collection bookings 26,654 White Goods collection bookings Presentation rates 88.17% Red Bins - General Waste: 83.62% Yellow Bins - Recycling: 51.37% Green Bins - Garden Organics: 33.6% Annual Diversion Rate 76,509 Total Annual tonnes Collected 25,680 Total Annual tonnes Diverted |  |
| Project24: Implement a new regional processing and disposal contract for household waste and recycling streams | Tender review currently underway. Council briefing conducted 27/9/2022 |  |
| Develop and implement Regional Waste and Resource Recovery Strategy | Development of the Regional Waste Strategy in progress which aligns with the current work being undertake to deliver the Illegal Dumping Strategy. Workshop completed in September 2022 |  |
| Operate the Community Recycling Centre (CRC) for households to dispose of problem waste | 10,920 Approx. number of customers attending the CRC (35 per day) 25,495 Sheets of Cardboard 16,018 Pieces of E-Waste 10,873 Cans of paint 7,677 Car Batteries 4,997 Gas Cylinders 370 Fire extinguishers 1.65% Percentage of contaminated recycling material at the CRC |  |
| Performance Indicator | | Q4 Actual |
| Percentage of waste diverted from landfill (diversion rate) | | 35 |
| Customer Feedback City Standards | | 56 |
| Percentage of contaminated recycled material at Community Recycling Centre | | 1.65 |
| Operational Plan Action | Comment | Status |

| | | |
|--|-----------------------------|---|
| Finalise regional waste processing and disposal arrangements (Project 24) for commencement 1 July 2024 | Currently under negotiation |  |
|--|-----------------------------|---|



3.6 Prepare for and lessen the impacts of climate change and extreme weather events

Section: Natural Areas


| Operational Plan Action | Comment | Status |
|---|---|---|
| Develop an Urban Greening/Urban Forest Plan collaborating with key internal stakeholders that sets clear canopy targets and objectives to conserve and enhance tree canopy in the LGA | Community survey and workshop completed. Developer/government stakeholder workshop completed. Timeline amended with grant body to be completed in October 2023. |  |

Section: Open Space

| Performance Indicator | Q4 Actual |
|--|-----------|
| Number of trees planted | 11580 |
| Number of play spaces and/or parks treated for urban cooling | 7 |









| Operational Plan Action | Comment | Status |
|---|---|---|
| Deliver tree planting projects in strategic locations to increase public amenity and urban cooling including Council's - Request a Tree and Greening Our City grant program | Construction activities completed within timeframes and within budget. Maintenance period will continue into the first half of FY23/24 for plant establishment and defect rectification, following will be handover to Urban Landscapes team. |  |
| Deliver a strategic program to increase provision of shade structures at play spaces and parks to increase visitation and to mitigate the impacts of urban heat | Project has completed construction activities within timeframes and within budget. |  |

Section: Operations

| Delivery Program Activity | Comment | Status |
|---|------------------------------|---|
| Deliver the Bushfire Management Program | Continuing to work with RFS. |  |

Section: Sustainability and Resilience




| Delivery Program Activity | Comment | Status |
|---------------------------|---------|--------|
|---------------------------|---------|--------|

| | | |
|--|--|---|
| Actively respond and support the local community, businesses and emergency support services in times of need | - Facilitated the LEMC, including an extra workshop on resilience - Updated the Emergency Management Plan - Established strong partnerships and project synergies with emergency agencies and |  |
| Facilitate and lead the Emergency Management Committee | Continued facilitation of Local Emergency Management Committee. Led review and update of Local Emergency Management Plan, supporting Consequence Management Plans, and Evacuation Centre audits. |  |
| Increase the community's awareness of, and resilience to, urban heat | Community awareness campaigns are typically climatic-led. Leading up to, and during the summer of 2022, campaigns were minimal. This was mainly due to a year of flooding and lower summer temperatures. |  |
| Performance Indicator | | Q4 Actual |
| Number of assets (categories) incorporating resilience principles | | 4 |
| Operational Plan Action | Comment | Status |
| Create a network map of the services that support our community to better understand roles, connection points and leverage synergies | Network mapping progressed. More formalised discussions with the Local Emergency Management Committee and key stakeholders will be undertaken in the coming months. |  |
| Embed resilience into Council's Assets Management planning | This project has been completed. |  |
| Develop a standard operating procedure that details Council's response requirements to each shock event. | Action on this task in progressing |  |
| Embed resilience planning into Council-led developments and refurbishments | The following strategic documents have been completed to provide evidence-based recommendations on ways to embed resilience into Council-led developments. - Embedding Resilience into Asset Management - Draft Net Zero Strategy - First phase of the City Centre Design Framework |  |
| Implement the Increasing Resilience to Climate Change grant | Guideline is complete and implementation progressing |  |

4 Economic Prosperity

4.2 Provide high quality local job opportunities for all residents

Section: City Marketing and Economy


| Delivery Program Activity | Comment | Status |
|---|--|---|
| Work proactively and responsively to attract businesses to Campbelltown | Ongoing work with commercial real estate agents and key stakeholders. Developed publication to highlight 'why Campbelltown' for business and role of Council. Also, working to understand key levers and triage process for Investment Attraction enquiries. |  |
| Performance Indicator | Q4 Actual | |
| Percentage of click through/downloads of messaging/ collateral | 0 | |
| Number of vacant spaces secured to deliver the No Vacancy on Q project in the Campbelltown City Centre | 0 | |
| Operational Plan Action | Comment | Status |
| Positively shift perceptions of the Campbelltown city centre so it is recognised as a place to do business and invest | Ongoing work related to Investment Attraction including a focus on internal processes and policies to set us up for IA success. |  |
| Activate vacant spaces in the Campbelltown city centre to increase the diversity of available products and services | The feasibility study was completed in June 2022 including community and business feedback. The first year budget has been approved, and Renew Australia selected to deliver the Renew on Q program in 2023/34. |  |

4.3 Develop and retain our local workforce through a range of training and education opportunities


Section: City Marketing and Economy

| Measure | | Target | Q4 Actual | Status |
|---|--|--------|-----------|-------------|
| Number of schools participating in Generation STEM | | 10 | 14 | <div></div> |
| Percentage increase in the number of industry mentors involved in the Generation STEM program | | 20% | 50% | <div></div> |
| Operational Plan Action | Comment | | | Status |
| Deliver the Generation STEM (Science Technology Engineering and Mathematics) program | Anticipating a doubling of mentors with six confirmed, including one staff member, with another 6 still to confirm. Mentors are working with their schools and all schools are working on their solutions to the community/industry problems they chose to focus on. | | | <div></div> |

Section: City Strategy





| Operational Plan Action | Comment | Status |
|---|---|---|
| Attract interest from the university sector to establish a CBD campus in the Campbelltown CBD | Continued development of business case for Community and Justice Precinct; action will keep being pursued as the Community and Justice Precinct project progresses. |  |


Section: Strategic Partnerships

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Develop and manage partnerships with education providers | Engagement and collaboration with DoE, universities and TAFE continuing. |  |



4.4 Support the growth, productivity and diversity of the local economy

Section: City Marketing and Economy


| Delivery Program Activity | Comment | Status |
|---|--|---|
| Actively engage and work with local industries to facilitate development and growth opportunities, including partnerships with Southern Strength, ASPIRE, Generation STEM | Southern Strength and Gen STEM continue. Hosted 4 Southern Strength events with an average of 60-80 businesses at each. Gen STEM has more industry mentors working with schools. Other industry events with NSW Govt, Investment NSW, Ai Group were also held. |  |
| Performance Indicator | Q4 Actual | |
| Number of businesses who attend a Southern Strength event | 0 | |
| Number of local businesses who become a member of the Southern Strength network | 11 | |
| Number of businesses who register to the ASPIRE platform | 37 | |
| Operational Plan Action | Comment | Status |
| Continue to grow industry connections through the delivery of Southern Strength events in Campbelltown | As above, continuing to grow these connections, with ongoing events to be delivered in 2023/24. |  |
| Partner with Western Sydney University Enterprise XChange to grow local industry/education partnerships | The action was specific to the Enterprise XChange which is not developing as anticipated in Campbelltown. Exploring ways to leverage partnerships with WSU for the benefit of local industries. |  |
| Continue to highlight opportunities for local industry to participate in the circular economy | Regional focus considered in the Regional Economic Development Strategy which is in development. Programs including Aspire continue to be implemented in Campbelltown where resources are available. |  |

| | | |
|--|--|---|
| Active participation with the Western Parkland City (WPC) councils on economic development initiatives that broadly benefit the region | Regional EDS has progressed and a scoping paper has now been presented for endorsement to go to market for a consultant to work with the WPCA and councils on this strategy. |  |
|--|--|---|


Section: City Strategy



| Operational Plan Action | Comment | Status |
|---|--|---|
| Lead partnerships with State Government, Commonwealth Government and/or private sector participants to attract investment in the Community and Justice Precinct | Progressing according to joint venture plan with WPCA. Discussions with DCJ continue. |  |
| Advocate for Council's strategic positioning in the review of the Greater Sydney Region Plan and the District Plan for the Western Parkland City | Awaiting further direction from the GCC who is leading the Greater Sydney Region Plan and the District Plan for the Western Parkland City. The GCC is being absorbed into DPE, although what this means for the two Plans is yet to be determined. |  |

Section: Strategic Partnerships

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Work with the City Deal Delivery Office and Western Parkland City Authority to deliver the commitments in the Western Sydney City Deal to achieve regional outcomes | Engagement continuing, noting recent machinery of government changes to Delivery Office and WPCA. |  |



4.5 Attract investment to the area**Section: City Marketing and Economy**

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Actively promote Campbelltown as a place to do business, invest and visit | Actions include starting No Vacancy On Q to attract diverse retail mix into the city, ongoing facilitation with clients looking to move into the city, development of publications to promote 'why Campbelltown' and the team's role in facilitation, and city marketing videos to highlight Campbelltown, future development, procurement opportunities. |  |
| Performance Indicator | | Q4 Actual |
| Click through rate for marketing campaign (through Salesforce) | | 32.99% |
| Established relationships with real estate agents | | 4 |
| Operational Plan Action | Comment | Status |

| | | |
|---|---|---|
| Implement strategies to improve the perception of the Campbelltown city centre | Working on a new development video to showcase how we are preparing Campbelltown for future investment opportunities. Developing animated video to simplify procurement processes to make it easier for local businesses to work with us. |  |
| Work with real estate agents to encourage their landowners to become ambassadors for the city | Local estate agents engaged in the delivery of Renew On Q. |  |

4.6 Provide support for local businesses

Section: City Marketing and Economy






| Delivery Program Activity | Comment | Status |
|---|---|---|
| Deliver various learning and development opportunities for local businesses, including workshops and events and specific programs such as Street Appeal | Street Appeal successfully delivered in Campbelltown and Ingleburn, Spark Festival event for entrepreneurs, connections to Business Connect and Service NSW to support small business, development of procurement video to make the process easy to understand. Other online events promoted for other L&D opportunities. |  |
| Deliver local business support programs to encourage the community to shop local | Programs with Business Connect for local businesses, grant programs like Street Appeal, L&D webinars for businesses, Spark Festival event for entrepreneurs, digital technology workshop for manufacturing SMEs, Small Business Month support with local Chambers. |  |
| Performance Indicator | | Q4 Actual |
| Number of attendees per development workshop or event | | 0 |
| Operational Plan Action | Comment | Status |
| Provide learning and development opportunities to local businesses which help them grow their business | Spark Festival, three Small Business Month and Transformational Journey events held in November 2022. More than 50 local entrepreneurs attended Spark, engaging with service providers and speakers to learn more about turning their hobby/passion into fulfilling careers. Planning underway for another Spark event in 2023. |  |
| Provide shopfront revitalisation grants to local businesses through Street Appeal program | 2022/23 projects completed. |  |

4.7 Activate a unique and lively city as a destination for business, social, event and leisure activities



Section: City Marketing and Economy

| Performance Indicator | Q4 Actual |
|--|-----------|
| Number of applications to participate in street appeal program in Campbelltown and Ingleburn | 37 |

Section: City Strategy




| Delivery Program Activity | Comment | Status |
|--|--|---|
| Lead the cross-functional program to revitalise Queen Street | Resourcing and governance has been reassessed. |  |
| Manage the overall program to implement Reimagining Campbelltown and the Campbelltown-Macarthur Place Strategy | Project Control Group for Queen St refreshed with a plan of action for 23/24. Oxford in Ingleburn received footpath works amenity improvements. Both Queen St and Oxford Road have Westinvest submissions pending for future revitalisation works. |  |
| Performance Indicator | | Q4 Actual |
| Number of internal resources to build awareness of Reimagining implementation program | | 30 |
| Operational Plan Action | Comment | Status |
| Lead the cross-functional program to revitalise Queen Street | Public art projects delivered and promoted with positive community feedback. A Project Control Group with cross-functional representation from across Council is prioritising an action plan for Queen St. |  |
| Develop a 3D Digital Model of the City Centre | Project is progressing through various internal stages. |  |
| Develop a comprehensive Design Framework for the City Centre Campbelltown, Leumeah and Macarthur centres) | Final Reports have been provided. |  |

Section: Creative Life



| Performance Indicator | | Q4 Actual |
|---|--|---|
| Number of artists engaged | | 71 |
| Number of public art murals and activations completed | | 1 |
| Operational Plan Action | Comment | Status |
| Develop and launch Cultural Strategy | Strategy remains under development. |  |
| Deliver public art plan and creative activities that contribute to the revitalisation of Campbelltown City Centre | Draft policy prepared, and will be implemented in 2023/24. Revised plan and budget for SILO public art project and undertaking maintenance work on existing public art in the CBD. |  |

Section: Placemaking, Events, and Activations



| Delivery Program Activity | Comment | Status |
|---------------------------|---------|--------|
|---------------------------|---------|--------|

| | | |
|---|---|---|
| Deliver responsive and people focused Place Activation and Tactical Urbanism program in prime location(s) | Place activations and tactical infrastructure in Campbelltown CBD have addressed the inclusion of place activations in other city events such as Fisher's Twilight Fair and Ramadan on Q. |  |
| Performance Indicator | Q4 Actual | |
| Increase in pedestrian activity Queen Street Precinct | No Data | |
| Increase pedestrian activity other key centres | No Data | |
| Operational Plan Action | Comment | Status |
| Deliver the 'On Q' Queen Street activation program | Queen Street Activation program completed. |  |
| Deliver Place Programs in Leumeah, Ingleburn and other key centres | Focus has been on the Queen Street precinct, which has supported the revitalisation momentum from the Streets as Shared Spaces and Festival of Place funding. |  |

Section: Urban Centres

| | | |
|--|--|---|
| Operational Plan Action | Comment | Status |
| Progress the Ingleburn CBD Planning Proposal | Briefing held with Councillors on submissions received and meetings held with state agencies to resolve their concerns. |  |
| Implement the Glenfield to Macarthur Urban Renewal Corridor Strategy | Glenfield - DCP exhibition and DCP endorsed by Council. Ingleburn - Meetings held with State agencies to resolve their concerns and Councillor briefing held on submissions received. Minto - brief for supporting studies completed. Campbelltown - scoping report submitted to Department and meetings held with State agencies. |  |

Section: Urban Release and Engagement



| | | |
|--|---|---|
| Operational Plan Action | Comment | Status |
| Ensure development applications comply with Council's engineering guidelines, voluntary planning agreements and associated conditions of consent | These ongoing actions are on track. |  |
| Administer Council's local infrastructure contributions plan to support delivery of Reimagining Campbelltown works | Planning Proposal for the City Centre is being prepared. This will ultimately define the required infrastructure. |  |

4.8 Enhance the reputation and tell the stories of Campbelltown

Section: City Marketing and Economy

| Performance Indicator | Q4 Actual |
|-----------------------------------|-----------|
| Number of positive media mentions | 4 |

Section: Communications

| Delivery Program Activity | Comment | Status |
|---|--|---|
| Embed Campbelltown's brand in all that we do ensure a sense of pride and belonging in the community | Continued to look for opportunities to celebrate local stories, opportunities and achievements and share the positive local story of Campbelltown and build pride in our community. |  |
| Performance Indicator | Q4 Actual | |
| Award nomination submissions | 2 | |
| Operational Plan Action | Comment | Status |
| Implement Signage Guidelines | Signage Guidelines in use and have informed projects Billabong Parklands, reserve signage upgrades and provided guidance to Developers when considering new suburb signage strategies. |  |



Section: Community Learning and Library Services

| Performance Indicator | | Q4 Actual |
|---|--|-------------|
| Number of interactions on the Visit Campbelltown website | | 28,057 |
| Satisfaction with Visitor Information Services (would recommend to others) | | 100% |
| Operational Plan Action | Comment | Status |
| Participate in marketing opportunities to promote Campbelltown as a destination | Visitor Information Centre participated in outreach events across the year, hosted tours which showcased the Centre and the Koala Room and continued to promote Campbelltown through social media. | <div></div> |






5 Strong Leadership








5.1 Increase opportunities for the community to engage and collaborate with Council

Section: Communications

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Provide opportunities for the community to engage and participate in decision making through meaningful and accessible community consultation activities | Delivered diverse engagements including playspace upgrade consultations, Urban Greening Plan workshops and smoking surveys. Continued to see strong participation, enabling a high level of engagement with community. |  |
| Performance Indicator | Q4 Actual | |
| Number of community engagement activities delivered | 67 | |
| Number of registered users on Over to You | 2076 | |
| Operational Plan Action | Comment | Status |
| Develop a Community Engagement Strategy to guide meaningful community consultation activities | Community Engagement Strategy successfully endorsed at the December Council Meeting, following community consultation. |  |


Section: Corporate Support Systems

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Deliver customer service front counter, online and contact centre services including processing of applications, payments and requests | Ongoing |  |
| Manage the administration of halls and community centre bookings | Ongoing |  |
| Implement a knowledge management system | This action will be reviewed and reprioritised to align with the Customer Experience roadmap. |  |
| Manage the incoming and outgoing correspondence of Council through mail, front counter and online channels | Ongoing |  |
| Manage the registration, publishing, storage and distribution of key records and documents | On track |  |

| | | |
|--|--|---|
| Manage, train staff and administer the Electronic Document & Records Management System | On track |  |
| Deliver Council's Information Technology Service including hardware, software and security as per the Information and Communication Technology Roadmap 2022-26 | Program on track. |  |
| Performance Indicator | Q4 Actual | |
| Customer call quality score | 95 | |
| Average time for front counter customers to be served (mins) | 7.59 | |
| Reduction in average wait time for calls (seconds) | 204 | |
| Reduction in average call handling time (seconds) | 279 | |
| Increase in online submissions | 5% | |
| Number of services digitally transformed | 5 | |
| Information Technology infrastructure availability | 98 | |
| Increase percentage documents registered by staff quarterly (outside of the Information Management team) | -5.70% | |
| Decrease percentage of documents scanned by the records management team per quarter | 112.00% | |
| Cybersecurity Incidents | 0 | |
| Percentage of software as a service application/platform availability | 99.30% | |
| Operational Plan Action | Comment | Status |
| Deliver digital improvements | Ongoing - CAC has gone live with online meeting room bookings |  |
| Deliver customer service process standardisation | Ongoing - Customer Charter engagement has commenced. |  |
| Complete digitisation of records | On track |  |
| Migrate Council to cloud-only to enable business flexibility | Ongoing - Phased approach to migration to one drive 70% complete |  |
| Deliver a refresh of Council's Information Technology hardware | On track |  |



Section: Financial Services

| | | |
|----------------------------------|----------------|---------------|
| Delivery Program Activity | Comment | Status |
|----------------------------------|----------------|---------------|

| | | |
|---------------------------------------|--|---|
| Provide the internal printing service | Council exploring innovations with printing services |  |
|---------------------------------------|--|---|


5.2 Ensure the community is continuously informed about current and future issues affecting Campbelltown and key delivery partners



Section: Communications

| Delivery Program Activity | Comment | Status |
|--|---|---|
| Communicate openly and honestly with our community through the delivery of diverse, accessible and engaging communications initiatives, campaigns and channels | Prioritised sharing good news with our community and providing updates on key opportunities, programs and projects through a range of channels. |  |
| Provide comprehensive advice and develop strategies to boost reputation, build pride and mitigate issues that may arise | A range of proactive education and advocacy campaigns have continued this quarter. |  |
| Performance Indicator | Q4 Actual | |
| Number of media releases per annum | 93 | |
| Number of community newsletters per annum | 4 | |
| Number of eNewsletters produced per annum | 13 | |
| Number of internal newsletters per annum | 4 | |
| Number of Social Media posts per annum | 1268 | |
| Number of videos produced per annum | 55 | |
| Increase in number of followers on social media per annum | 24% | |
| Complete all website publishing requests | 100% | |
| Design request deadlines met | 100% | |


5.3 Provide proactive and collaborative leadership on issues that are important to Campbelltown now and into the future

Section: City Strategy




| Delivery Program Activity | Comment | Status |
|--|--|---|
| Collaborate with partners across the public, private and non-government sectors to enable implementation of Reimagining Campbelltown | Actively partnered with stakeholders from public, private and non-government sectors to implement Reimagining Campbelltown. Examples include the delivery of the City Centre |  |





| | | |
|--|---|---|
| | Design Framework, 80% completion of Stage 1 Genesis Care in Hurley St, and working with community artists to deliver public art projects in Campbelltown. | |
| Performance Indicator | Q4 Actual | |
| Proportion of partner organisations with consistent representation on Collaboration Area Steering Group | N/A | |
| Operational Plan Action | Comment | Status |
| Coordinate Campbelltown Collaboration Area Steering Group and associated working groups | State Government changes have impacted the delivery of this action. Council continues to liaise with the relevant stakeholders to reaffirm direction of the group. |  |
| Collaborate with the Campbelltown Health and Education Partnership to support the growth of the Macarthur Health, Knowledge, and Innovation District | Participation in the CHEP partnership is ongoing. Council will work closely with the CHEP to deliver the active transport connectivity project as part of the WestInvest funding. CHEP partners attended the recent event at the Genesis Care development site. |  |

Section: Communications







| | | |
|---|---|---|
| Delivery Program Activity | Comment | Status |
| Foster our sister city relationships with Koshigaya and Coonamble | Initiatives developed to foster and celebrate these relationships. Planning 40th anniversary with Koshigaya in 2024 and working to support the recommencement of student exchanges in July and September. A connection was also made with the new General Manager of Coonamble. |  |








Section: Insights and Corporate Strategy

| | | |
|--|--|---|
| Delivery Program Activity | Comment | Status |
| Provide the Research and Insights service to support evidence-based decision making at Council | Following initiatives delivered: progress indicator frameworks; Campbelltown 2022 report; Informing Strategies Review; Aquatic and Indoor Sports Strategy Review; data catalogue; Community Survey 2022. |  |
| Provide the Corporate Planning and Reporting service for Council | Coordinated all corporate planning and reporting processes, with key timelines met. |  |
| Performance Indicator | Q4 Actual | |
| Corporate reports delivered on time and standard as per IP&R requirements | 100% | |
| 2023-24 Operational Plan meets all good, better and best standards as per IP&R requirements | 95% | |
| Corporate Indicator Dashboard visitation metrics | 1440 | |
| Operational Plan Action | Comment | Status |
| Develop and implement the Community Survey | Completed |  |

| | | |
|--|---|---|
| Develop the 2023-24 Operational Plan | Delivery Program 2022-26 and Operational Plan 2023-24, along with other IP&R documents, adopted by Council on 27 June 2023. |  |
| Refine and deliver the suite of corporate planning reports | Ongoing improvements to corporate planning are being implemented. |  |
| Develop and manage corporate progress indicator dashboards | Continuing to refine and improve these dashboards. |  |
| Strengthen integration of the Resourcing Strategy with the Delivery Program and Operational Plan | Integrated was strengthened through the Operational Plan 2023/24, especially in relation to financial alignment and integration of capital works program. |  |

Section: People and Performance

| Delivery Program Activity | Comment | Status |
|---|--|---|
| Attract, recruit and retain skilled and qualified staff required to deliver Council services | Structure Alignment phase 1 complete. Key leadership roles recruited with commencement June-July, including Director City Services. Streamline recruitment and reference check processes based on Leadership feedback. Average 70 open roles for past 3 months. |  |
| Develop and administer policies and processes supporting employment life cycle in accordance with business needs and legislative environments | Local Government (State) Award 2023 endorsed. Investment of \$1M to reform Staff Salary System - effective 3 July 2023. |  |
| Administer Work Experience, Work Placement and Trainee programs to support local employment outcomes | For calendar year 13 trainees/apprentices. For quarter 1, 13 work experience placement including 4 student show identify as living with disability. EACS placements tbc BAU PROGRAMMING. Streamlined application process via Nintex |  |
| Facilitate workplace consultation, change management and staff engagement initiatives | Culture & connection committee Staff check-in survey administered Half 1 Workplace Change consultations as required Org Structure consultations (Exec & Council) |  |
| Train and develop staff to support high quality and safe service delivery in accordance to changing operational plans and legislations | 2023 Study Assistance program intake complete. Learning Program delivered as planned. 2023 Delivery program rolling out as planned. Increased investment in online resources. Integration of Training & Resource Officer role to P&P pending. |  |
| Deliver payroll process | Key payroll processes documented. Transitioned further 200 staff to Deputy in Q4. |  |



| | | |
|---|--|---|
| Deliver workforce planning, resourcing and rostering advice to drive efficiency and effectiveness across business units | WFP engagements in ACF to address ongoing staffing concerns. WFP engagement in Operations WFP leading payroll system replacement project. |  |
| Manage staff injury claims supporting safe and durable return to work | Continuing to achieve optimal RTW rates Staff secondments supporting Wollongong City Council's Injury Management function. |  |
| Manage delivery of initiatives committed in Workforce Management Plan | Communication Skills training commenced. Change Management resource engaged and framework developed. Structural alignment underway. |  |
| Performance Indicator | | Q4 Actual |
| Work Experience/Work Placement per month | | 15 |
| Staff Satisfaction - positive culture | | 66% |
| Staff Satisfaction - promoting Council as an employer | | 83% |
| Lost Time Injuries | | 7% |
| Span of Control | | 5.95 |
| Percentage internal promotion | | 38% |
| Casual and Agency Utilisation | | 0% |
| Staff Grievances | | 60% decrease YoY |
| Percentage Employment Cost | | 39% of operating costs |
| Operational Plan Action | Comment | Status |
| Develop and implement Indigenous Recruitment Strategy to increase representation | WFMP updated to include dedicated strategy 'Commitment to increasing participation of Aboriginal and Torres Strait Islander people in our workplace'. Strategy outlines current and committed initiatives across 3 pillars: Engagement, Cultural Safety, Career Pathways, |  |
| Roll out Corporate Values program and deliver associated staff training | Reinforcement continuing through various staff initiatives and communication. |  |
| Review payroll/rostering platforms | Project progressing to next stage: procurement and implementation of new integrated system for completion in FY24. |  |
| Support positive staff engagement through formal and informal reward and recognition | Salary System review completed. New Staff Salary System implemented effective 3 July 2023. Staff appreciation day resolved by Council in late 2022 to be an ongoing benefit. |  |

| | | |
|--|--|--|
| | Review of Job Grades to ensure staff are compensated for skills and knowledge being applied in their role. | |
|--|--|--|




Section: Strategic Partnerships

| Delivery Program Activity | Comment | Status |
|--|-------------|---|
| Engage with key government representatives and senior government officials to achieve positive outcomes for Campbelltown | Continuing. |  |

Section: Sustainability and Resilience

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Embed resilience through the implementation of the Resilience Hazard Assessment | Council has continued to actively implement the Resilience Hazard Assessment through a variety of initiatives including: - commencement and/or completion of priority actions defined in the Delivery Plan - presentations to internal and external stakeholders - applying for, and acquiring grants |  |
| Lead and support the consideration of shocks, stresses and resilience hazards in Council's decision making | Council has continued to embed shocks, stresses and resilience hazards into its decision-making through the following: - commencement and/or completion of priority actions defined in the Delivery Plan - recruitment of additional resources - endorsement of the DFV Strategy |  |

| Performance Indicator | Q4 Actual |
|---|-----------|
| Number of positive interactions with shocks and stresses related social media posts | TBA |
| Community cohesion (index) | TBA |

| Operational Plan Action | Comment | Status |
|---|--|---|
| Develop a work program and resourcing strategy to guide the implementation of the Resilience Hazard Assessment | Work program and resourcing strategy has been developed. |  |
| Develop an online platform to facilitate the sharing of information/promotion of services that provide support for shock and stresses | Platform scheduled to be launched in September. |  |
| Facilitate the creation of neighbourhood-based resilience champions/groups to lead and embed resilience programs and actions | This project is expected to conclude in September 2024. Milestone 1 reporting has been completed and approved by the funding body. In addition, over 15 resilience leaders have been identified. |  |




5.4 Ensure that public funds and assets are managed strategically, transparently and efficiently

Section: City Projects



| Delivery Program Activity | Comment | Status |
|--|---|-----------|
| Provide a consistent project management methodology and processes for all project management engagements across the organisation | Annual project cycle formalised. Draft Project Management Framework document is being reviewed with a view to finalise this Q1 23/24. Pulse PMC module is now live. | ■ |
| Support and encourage organisational capability for project management and improvement in project delivery | Project Management training is ongoing with several staff currently undergoing Cert IV/Diploma training. User training for PULSE PM software occurred in June 2023. | ■ |
| Develop an automated project management process | Pulse PMC module rebuilt, tested, and is now in place as a live project governance tool. | ■ |
| Develop a Project Quality Assurance Framework | Development of Quality Assurance Framework will commence during Q2 FY 23/24. | ■ |
| Performance Indicator | | Q4 Actual |
| Critical and Medium size projects that went through project management framework | | 90% |
| Train, mentor and coach in project management | | 100% |
| Operational Plan Action | Comment | Status |
| Develop, review and implement Corporate Project Management & Governance Framework | Corporate Project Management updated and published on the PMO page on the intranet. | ■ |
| Investigate digital automation for project management processes and documents | Pulse PMC module rebuilt, tested, and now in place as a live project governance tool. | ■ |
| Develop and deliver project management training program | Project Management training is ongoing with several staff currently undergoing Cert IV/Diploma training. User training for PULSE PM software occurred in June 2023. | ■ |

Section: Financial Services

| Delivery Program Activity | Comment | Status |
|--|---|--------|
| Develop and manage Council's Rating and Revenue framework | Original levy and second instalment calculated and issued in accordance with statutory requirements. Valuer General of NSW issued Council the new listing of LGA valuations to be used for the FY24 financial year. | ■ |
| Support the business in budget management, financial analytics, accounting for assets and fleet management | Q1 financial review completed and endorsed by Council. Q2 financial review has been drafted and will be reported to Council February 2023. Asset valuation process is commencing this quarter for FY23 audit period. | ■ |

| | | |
|---|--|---|
| Deliver Council's statutory financial reporting and functions including taxation, financial statements, investment, loans and payments to suppliers | FY22 Financial Accounts finalised, AGM held 8 November. NSW Audit Office issued unqualified audit report. BAS completed on time and investments reported to Council monthly. |  |
| Performance Indicator | Q4 Actual | |
| Sundry debtors outstanding > 90 days | \$3,157,115 | |
| Investment Portfolio monthly return | 3.28% | |
| Financial Performance Measures (Fit for the Future) benchmarks | 100% | |
| Operational Plan Action | Comment | Status |
| Implement a registered user portal within Pathway for customer account access | Project commenced towards the end of Q4, detailed project and resourcing now being refined in coordination with the vendor and IMT. Project has stalled while IM&T investigate options with INFOR. |  |
| Complete modelling of rating structures to support Community Strategic Plan and infrastructure to support a growing city | Completed. |  |




Section: Governance and Risk

| | | |
|---|--|---|
| Delivery Program Activity | Comment | Status |
| Facilitate the Governance Excellence framework (BOSS) to ensure transparency, accountability, stewardship and integrity of decision making and drive improved organisational governance | Governance Framework now accessible via Council's intranet system to all employees |  |
| Support the elected Council to enable the fulfilment of statutory obligations and civic duties | Elected Council provided with comprehensive support and information to perform their role, as well as ongoing professional development opportunities, to ensure they can fulfil their civic responsibilities. Staff have commenced work to develop and trial a new Councillor request management portal. |  |
| Implement a risk management framework that is consistent with the Australian standards for risk management and support the organisational integration of Enterprise Risk Management | Council continues to implement an Enterprise Risk Management (ERM) framework in line with ISO31000. Work continues on integrating ERM into corporate planning, project management, and procurement. |  |
| Facilitate a positive and consultative safety culture with best practice workplace health and safety | Council held three Health & Safety Committee meetings within the quarter in line with our consultation responsibilities under the WHS Act. Council also completed an external audit of its Work Health & Safety Management Systems against ISO45001. |  |
| Performance Indicator | Q4 Actual | |







| Number of Notifiable Incidents (Safe Work NSW) | | 0 |
|---|--|--------|
| Corporate documents reviewed in accordance with schedule | | 85% |
| Formal GIPA requests processed within statutory timeframes | | 100% |
| Operational Plan Action | Comment | Status |
| Review and implement risk management framework that is consistent with the Australian standards | Enterprise Risk Management Strategy compliant with ISO31000. Work progressed on the integration of PULSE ERM with PULSE Corporate Planning and Reporting, and Project Management | ■ |
| Implement Work Health and Safety Strategic objectives | All objectives for the 2020-2023 WHS Strategy have been completed | ■ |
| Develop and implement Chain of Responsibility five year plan | Foundational COR activities have now been completed | ■ |

Section: Infrastructure




| Delivery Program Activity | Comment | Status |
|--|--|--------|
| Develop and deliver the Asset Renewal Program for all asset categories | Completed | ■ |
| Complete asset condition inspections, valuations and modelling | Valuations and modelling are completed. Will go out for footpath condition inspection tender in early September 2023. Currently reviewing the condition inspection specifications. Project will be delivered by November 2023. | ■ |
| Performance Indicator | Q4 Actual | |
| Quality of Condition Assessment | 100% | |
| Response on Time | 95% | |
| Percentage of Building Assets Maintenance Requests captured in Council's system | 100% | |
| Percentage of building assets are inspected prior to developing annual program | 50% | |
| Percentage of assets captured in Council's Asset System prior to valuation | 100% | |
| Percentage of unmapped and new assets mapped prior to Valuation | 70% | |
| Percentage of actions compliance with Asset Management Strategy | 90% | |
| Percentage of inspections completed prior to valuation (as per specified inspection Frequency) | 95% | |
| Percentage of inspections completed prior to modelling for programs | 95% | |
| Operational Plan Action | Comment | Status |

| | | |
|--|------------------------------------|---|
| Develop and fine-tune Assetic Predictor for all valued assets. | 2022-23 program has been completed |  |
| Upgrade Conquest to Cloud based System with mapping and mobile functionality | Phase 1 has been completed |  |
| Deliver the building and facilities renewal program | Completed |  |


Section: Insights and Corporate Strategy

| Delivery Program Activity | Comment | Status |
|---|---|---|
| Coordinate identified service reviews | The following service reviews were completed in 2022/2023 - Sportsground Service Review - Integrated Planning and Reporting Review: Phase 1 |  |
| Support and encourage organisational capability for continuous improvement | A range of service reviews completed - e.g., Sportsground and IP&R phase 1. Continued support for smaller scale improvement initiatives across the organisation. |  |
| Measure | Q4 Actual | |
| Quarterly reporting of continuous improvement initiatives (including service review progress and recommendations) provided to the Audit, Risk and Improvement Committee | 100% | |
| Operational Plan Action | Comment | Status |
| Coordinate identified Service Reviews | Phase 1 of the IP&R review completed and improvement recommendations being implemented. Informing Strategy review completed, and improvement recommendations being implemented |  |
| Integrate levels of service information into corporate progress indicator dashboards | This ongoing action is on track. |  |
| Update progress reporting of continuous improvement actions | Progress reporting to the Audit, Risk, and Improvement Committee continues to be refined and improved. |  |
| Refine suite of tools and resources to support continuous improvement | Tools and resources continue to be developed and refined. |  |




Section: Internal Audit

| Delivery Program Activity | Comment | Status |
|--|--|---|
| Provide adequate and effective audit, risk management and assurance processes | Internal audit is part of this strategy and will continue with providing an element of assurance to council along with management key responsibilities |  |
| Performance Indicator | Q4 Actual | |
| Reports to Audit, Risk and Improvement Committee as required | 100% | |
| Operational Plan Action | Comment | Status |
| Develop and perform reviews approved in the annual audit plan | 4 conducted during 22/23 |  |
| Develop and complete Audit, Risk and Improvement Committee Annual Effectiveness Survey | The annual survey has been completed. |  |

Section: Operations

| Operational Plan Action | Comment | Status |
|---|--|---|
| Deliver Asset Renewal Program as designed | All programs issued to operations have been completed before the end of the financial year |  |

Section: Procurement and Contracts

| Delivery Program Activity | Comment | Status |
|---|--|---|
| Facilitate Procurement and Contract Governance framework to deliver best value for money through a fair and transparent process | Framework progressing as planned. This quarter has focussed on the preparation phases of WestInvest projects. Initial scoping completed for the Contract Management System implementation. |  |
| Performance Indicator | Q4 Actual | |
| Tender process from advertisement date to contract award date is under 90 days | 70% | |
| Operational Plan Action | Comment | Status |
| Procure and implement Sourcing and Contract Management System | Efficiencies with full integration to be gained by waiting for full upgrade to CIA. Configuration for full integration with AP underway. Key users to be bought on board for UAT August/September. |  |
| Implement the recommendations of the Procurement Service Review | Recruitment for tendering officers complete. L & D elearning module drafted, finalising UAT. To be rolled August/September. |  |

Section: Property Services






| Performance Indicator | Q4 Actual |
|-----------------------|-----------|
|-----------------------|-----------|

| | |
|--|---------|
| Percentage growth of return from existing property portfolio | >3% |
| Revenue Growth from new property initiatives | 135,000 |
| Vacancy rate across Council's Property Portfolio | 0% |

| Operational Plan Action | Comment | Status |
|--|---|--------|
| Implement the Commercial Property Strategy and identify prime investment opportunities | Acquisition of 10 Digitaria Drive remains on track with settlement scheduled for Sep 2023. | ■ |
| Implement initiatives on Council's land holdings and properties to maximise returns | Property generated \$8.6M (original bud. \$8M) in income against asset value of \$134M or 6.4% cash return for YE23. Independent valuation identified a 10% (\$12.3M) value uplift to \$134M at June 2023. Combining income and capital growth the commercial property portfolio has generated a strong 15.6% return for YE23 | ■ |
| Provide commercial advice on key Council led developments | EOI for Arts Centre Cafe operator complete. Business case formulated for co-location of Westwords and WIRES Koala Rehabilitation facility at Wedderburn Resource Centre with a significant reduction in operating cost identified. | ■ |

Section: Strategic Property

| Delivery Program Activity | Comment | Status |
|--|---|--------|
| Develop and implement strategies to increase the productivity of Council land and property assets | Newly established City Revitalisation and Urban Renewal team to commence the implementation of strategies to increase the productivity of Council land and property assets through either acquisition, divestment or development in the 23/24 FY. | ■ |
| Optimise community benefit, public value and financial sustainability from the property portfolio by actively pursuing strategic property acquisitions and disposals | Council developed for financial sustainability ground lease with Genesis Care at Cnr Camden Road and Hurley Street for a cancer care and treatment facility. Council disposed of Lot 2412 Blaxland Road, Campbelltown to a private owner. | ■ |
| Generate community benefit and revenue through development, divestment or strategic investment | Council developed for financial sustainability ground lease with Genesis Care at Cnr Camden Road and Hurley Street for a cancer care and treatment facility. Council disposed of Lot 2412 Blaxland Road, Campbelltown to a private owner. | ■ |
| Strategically manage Council's land assets and property | Council strategically manages all land assets and property on an ongoing basis. | ■ |
| Manage Council owned land and Land Transfers and Dedications | All land transfers and dedications managed and updated on the land register as required. | ■ |
| Undertake strategic evaluation of the property portfolio on an ongoing basis | Council undertakes strategic evaluation of the property portfolio on an ongoing basis. Recommendations to Council have been drafted and will be presented to Council following the adoption of the Land Acquisition and Divestment Policies. | ■ |
| Performance Indicator | Q4 Actual | |
| Update on Council's land register and provide a quarterly update | 2 | |

| Number of development and divestment options provided to Council | | 1 |
|---|--|---|
| Review all developments that have a potential impact on Councils strategic land holdings | | 100 |
| Operational Plan Action | Comment | Status |
| Review and assess Council's land register and develop strategies for key identified sites | Land register continually reviewed and updated on Council website. |  |
| Develop Land disposal policy | A draft Land Disposal Policy has been completed. This will be presented to Council by the newly established City Revitalisation and Urban Renewal team in the 23/24 FY. |  |
| Develop Land Acquisition policy | A draft Land Acquisition Policy has been completed. This will be presented to Council by the newly established City Revitalisation and Urban Renewal team in the 23/24 FY. |  |
| Lead a strategic review of Council's land holdings to create investment opportunities for Council | Recommended divestments have been prioritised and will be presented to Council with recommendations following Councils consideration of the Land Divestment Policy. |  |
| Commence development of the Urban Development and Renewal Strategy | A draft Revitalisation and Urban Renewal Policy has been completed. This will be presented to Council by the newly established City Revitalisation and Urban Renewal team in the 23/24 FY. |  |

8.15 Asia Pacific Cities Summit and Mayors' Forum

Reporting Officer

Strategic Partnerships Manager and Director City Futures
City Futures

Community Strategic Plan

| Objective | Strategy |
|---------------------------|---|
| 1 Community and Belonging | 1.2.3 Promote and support a safe community |
| 4 Economic Prosperity | 4.3.2 Enhance the reputation and tell the stories of Campbelltown |
| 5 Strong Leadership | 5.2.1 Provide proactive and collaborative leadership on issues that are important to Campbelltown now and into the future |

Delivery Program

| Principal Activity |
|--|
| 1.1.1.2 Create and maintain partnerships that promote inclusion, pride, trust and shared values in the community |
| 1.2.1.1 Deliver, and advocate for, essential community services |
| 1.2.1.2 Build the capacity and sustainability of the local community services sector |
| 3.3.1.1 Lead partnerships and actions to effectively manage and respond to natural hazards and emergencies |
| 3.3.1.2 Prepare for, and manage the impacts of, climate change (including urban heat) |
| 4.2.1.2 Strengthen Campbelltown's position as a regional hub |

Officer's Recommendation

1. That the Mayor and the General Manager or her nominated delegate, be authorised to attend the 2023 Asia Pacific Cities Summit and Mayors' Forum in Brisbane.
2. That the registration fees, travel and accommodation expenses be met in accordance with Council's Policy.

Purpose

To advise Council of the upcoming 2023 Asia Pacific Cities Summit and Mayors' Forum in Brisbane and seek authorisation for the Mayor and General Manager, or her nominated delegate, to attend.

History

The Asia Pacific Cities Summit (APCS) and Mayors' Forum, an initiative of Brisbane City Council since 1996, is an international, biennial event, bringing together one of the largest gatherings of city and business leaders. The Summit aims to drive the Councils' economic development agenda, to connect with other leaders and share initiatives of successful cities worldwide.

The 2023 forum is titled "Shaping Cities for our Future" and is scheduled to be held in Brisbane on 11-13 October 2023.

Report

The Mayor of Campbelltown, Dr George Greiss, has been invited and given an opportunity to present to the Asia Pacific Cities Summit (APCS). The presentation is proposed in a deep dive session titled Building Community Resilience in the Wake of the COVID-19 Pandemic: Lessons from Campbelltown.

The COVID-19 pandemic highlighted significant disparities in the Campbelltown community's access to essential services, infrastructure, and opportunities for social connection, green space, and transport alternatives. The presentation will showcase how Council worked closely with community support organisations to minimise the pandemic's impact.

The presentation will share how we undertook a comprehensive review using best practice methodology to identify the most significant shocks and stresses that could disrupt our city and the resulting resilience hazards, resulting in the development of our Resilience Hazard Assessment and embedded community resilience into the decision-making process.

This presentation will outline the key findings of the resilience hazard assessment and highlight the circa \$350m worth of projects Campbelltown has planned for delivery in the next five years. It will also highlight our new approach to enabling community resilience through informal local channels and networks without reliance on ongoing government support.

The presentation's conclusion will emphasise the significance of combining our narratives to achieve our first step in effectively addressing the challenges presented by future crises. It will also propose that data, facts, and analysis are essential for informing government investment decisions but often must be presented in a way to inspire action. Compelling narratives that unite information with emotion are a more powerful way to persuade communities and decision-makers.

The presentation is an opportunity to showcase Campbelltown in the context of our future projects and highlight our forward-thinking approach to enabling community resilience.

The wider forum also presents an opportunity to engage and learn from other city leaders from the Asia Pacific region on the program's key themes:

- Cities of connection: technology, data and the people
- Cities of sustainability: adapting to growth, inclusivity and wellbeing
- Cities of legacy: creating events and longevity

Costs of attendance including conference fee, accommodation and ancillary expenses will be covered under the Councillors Expenses and Facilities Policy. It should be noted that the cost of the airfares will be offset via the use of Councils Corporate Points Program. It is considered appropriate and is recommended that the Mayor and the General Manager or her appropriate delegate be authorised to attend the conference.

Attachments

Nil

9. QUESTIONS WITH NOTICE

Nil

10. RESCISSION MOTION

Nil

11. NOTICE OF MOTION

11.1 Vernacular Housing

Notice of Motion

Councillor Meg Oates has given Notice in writing of her intention to move the following Motion at the next meeting of Council on 12 September 2023.

That Council:

1. investigate different ways to involve our local community in recognising, researching and photographing examples of disappearing vernacular styles of housing in Campbelltown suburbs;
 2. use the information gathered to create a page on the Library's local studies website to contain photos and a brief description of the styles; and
 3. aim to launch the website and make it accessible to the public in History Week, September 2024.
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11.2 Bus Stop Shelters

Notice of Motion

Councillor Karen Hunt has given Notice in writing of her intention to move the following Motion at the next meeting of Council on 12 September 2023.

1. Review the current installation program of bus stop shelters and explore options to expand to meet community growth and expectations, with particular focus on vulnerable community groups such as schools, aged care; and
 2. Present a report on the expanded program options.
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12. URGENT GENERAL BUSINESS

13. PRESENTATIONS BY COUNCILLORS

14. CONFIDENTIAL REPORTS FROM OFFICERS

14.1 Lease of Council Premises - Milgate Arcade, Campbelltown

This report is **CONFIDENTIAL** in accordance with Section 10A(2)(c) of the *Local Government Act 1993*, which permits the meeting to be closed to the public for business relating to the following:

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information that would, if disclosed, confer a commercial advantage on a person with whom the Council is conducting (or proposes to conduct) business.

14.2 Lease of Council Property - 298 Queen Street, Campbelltown

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-

information that would, if disclosed, confer a commercial advantage on a person with whom the Council is conducting (or proposes to conduct) business.

14.3 Temporary Licence of Part Lot 1002 DP873452 Hurley Street Campbelltown

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